

Risk Management Contract Review

Contract/ Agreement Title	Second Amendment to the Funding Agreement with 2-1-1 Tampa Bay Cares, Inc. for Call Center Operations.				
Bid/Contract#		Granicus#	17-988D	Stars#	1717866
Purchasing Contact:		PID #		Amount:	\$120,000.00
Department	Human Svcs	Project/Contract Mgr:	Lourdes Benedict		
Type of Contract <small>(select both)</small>	Amendment	Non-Purchasing	Method of Review	Granicus	
Limitation of Liability?		Indemnification Language?		If PE to PE, \$768.28?	

JPA:	Choose one	Name of JPA:	Choose an item.
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Required Coverages	Add'l Language / Exclusions	Limits	Justification
Choose an item.	Amendment with 211 Tampa Bay Cares		
Choose an item.			
Choose an item.			
Choose an item.			
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Choose an item.			

Date/Time/Comments: 10/18/2017 Approval and execution by the County Administrator of the Second Amendment to the Funding Agreement with 2-1-1 Tampa Bay Cares, Inc. (2-1-1) for Call Center Operations. Original agreement has insurance requirements. The addition of additional staff and funding in this amendment does not warrant application of insurance requirements.

NOTES: This amendment provides for additional late night shift coverage and increased salary support for 2-1-1 crisis staff to implement the Fiscal Year 2018 (FY18) decision package approved by the Board of County Commissioners (Board). Currently, the night shift is covered with a single staff operator. The additional funding is necessary to increase operator support for crisis and business calls as well as to prevent future turnover within the crisis support team.

Initial Reviewer: Rick Kahler	Date 10/18/2017
Approved By:	Date Click to enter date.
Final Approval: Virginia E. Holscher, Director	Date 10/19/2017