

## Risk Review Form

<b>Contract/ Agreement Title</b>	Funding Agreement with 2-1-1 Tampa Bay Cares, Inc. for call center operations						
<b>Bid/Contract#</b>		<b>Granicus#</b>	19-1150A	<b>Stars#</b>	19-22345		
<b>Purchasing Contact:</b>		<b>PID #</b>		<b>Amount:</b>	\$536,250.00		
<b>Department</b>	Human Svcs	<b>Project/Contract Mgr:</b>		Daisy Rodriguez/Brea Mullins			
<b>Type of Contract</b>	Funding/Grant Agreement			<b>Method of Review</b>	Granicus		
<b>If PE to PE, \$768.28?</b>							

<b>JPA:</b>	Choose One	<b>Name of JPA:</b>	
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Required Coverages	Add'l Language / Exclusions	Limits	Justification
<b>WC/EL</b>		500K Person 500K Disease 500K Disease limit	
<b>CGL</b>		1M Occurrence 2M Aggregate	
<b>Excess/Umbrella</b>		1M Occurrence 1M Aggregate	Maintaining call center operations during emergencies
<b>Cyber Risk</b>		1M Occurrence 1M Aggregate	PII information provided by callers stored by 211 cares
Choose an item.			
Choose an item.			
Choose an item.			
Choose an item.			

**Date/Time/Comments:** 07/19/19 Spoke to Brea Mullins PM. This is a new contract to provide funding to support 24Hr call center operations. Reviewed prior related program 15-1055 for referral sharing software which will be utilized at call center. Limits above are similar with exception of removal of professional liability. 211 only provides referrals to different agencies around county including county departments. They do not actually provide any direct counseling including crisis intervention only referrals and general information. Also removed auto coverage as it is not required under new County guidelines.

**NOTES:** This Agreement will allow 2-1-1 to continue to provide critical support services for Pinellas County residents in need by supporting staff and operations for a community information and referral call center. Trained staff provide callers with information and referrals to community resources, human services, financial assistance, medical and behavioral healthcare, substance abuse programs and volunteer opportunities

<b>Initial Reviewer:</b> Rick Kahler	<b>Date</b> 7/19/2019
<b>2<sup>nd</sup> Reviewer:</b>	<b>Date</b> Click to enter date.

*Please note: The Insurance & Contractual Risk Division reviews requests to assess risk, assign insurance requirements and provide compliance reviews for insurance certificates. However, this review does not imply approval for any event, purchase, service or project. It is the requestor's responsibility to obtain all necessary approvals.*

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<b>Manager Review:</b>	<b>Date</b> Click to enter date.
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