

Subject	Message	Your Name	Your Street Address	City/Unincorporated County	Zip Code	Your Phone Number	Your Email Address	Date
Covid 19 Vaccine	<p>We have been trying to help our family over the age of 80 get an appointment for the vaccine. It took 3 weeks of going on a crashing website and finally successful in getting My mother in Law 84 and father in law 87 neither have access to cell or computers, we were very lucky.</p> <p>We have also been trying to help our Aunt 84 and Uncle 85 who again do not have a computer or cell phone. this we have not been successful with, and now have found out the system is changing again and they will be contacted. we did set up an account for them on the portal, how ever the CDR had to make up a fake email account, due to they do not have any emails. How will the new system reach out to them?</p> <p>Also how are we suppose to keep track of 4 other accounts as instructed to sign up for each pharmacy this is again not organized that we have to sigh them up for each Pharmacy Publix with is set for the whole of florida when we only want to get an appointment in Pinellas, then walmart, CVS, Walgreens and Now W/in Dixie</p> <p>this is crazy for us to try to keep track of, how do you expect residents who do not have family to do this.</p> <p>thank you Alison Murty</p>	alison Murty	946 HIGHLAND AVE, Unit 41	dunedin	34698	7277291561	atmurty@gmail.com	2021-02-07 21:41:13
Covid Vaccinations or lack of.	<p>My name is Noreen Locke. I live in Largo in Pinellas County I have been very disappointed on how things are managed with setting up appointments or getting an appointment. I have tried numerous times for myself and my husband he has COPD and congestive heart failure I am going into the hospital this Friday the 12th for surgery on my arm and I was trying to get a vaccinations prior to going in but unfortunately it didn't happen. I was wondering why the vaccinations that are available in Pinellas County are being given to people outside of the county I know for a fact that someone from Marion County got an appointment in Pinellas County Florida shot while I was online trying desperately to get an appointment to book an appointment but it never happened almost two hours later it showed all things were booked people outside of Pinellas are coming in here and I don't think it's fair as we pay the highest taxes in this state we have the most people in this state aged 65 and older. I'm concerned that those that are 65 and older who are in good health are getting their vaccinations before those of us who have health issues I'm hoping someone can contact me and let me know what's going on I am getting desperate thank you Noreen Locke Largo Florida 727-282-7692 my email address is Spiritfeather123@gmail.com I would certainly appreciate a call or email that I know that this is being taken care of thank you</p>	Noreen Lockr	1860 Northview Rd.	Largo	33770	7272827692	Spiritfeather123@gmail.com	2021-02-07 21:21:46
Your quoted vaccine statement on Fox 13 news	<p>Mr. Eggers, You said Pinellas County will use the state portal (patientportalfl.com) and to register; then Pinellas will invite those registered into a slot. But then you are quoted as saying "KEEP REGISTERING on our system please so that once we start getting vaccines you will be eligible along with a lot of people for the limited doses." If this is a correct quote, you are saying we have to register OVER AND OVER. This can't be right.</p> <p>By the way, my husband and I are already registered on patientportalfl.com with no contact so far from the state or anyone else; also myvaccine.fl.gov to "get in line," floridahealthcovid19.gov/covid-19-vaccines-in-florida that puts us on a list to be called.</p> <p>We've tried Publix's site twice. We've called thru Hillsborough's announcement for vaccine slots. I can't even remember whose number I called at the exact, correct time to hear I had a 5 hour 35 min. wait and by the time I gave up (3 hours later), I was to have a 7 hour wait on hold. So far Winn-Dixie only supplies a common vaccine form to be filled in so of course we made copies of it.</p> <p>Melanie Kutilek housofkuti@aol.com</p>	Melanie Kutilek	5483 Greyston St.	Palm Harbor/Unincorporated Pinellas	34685	7274035371	housofkuti@aol.com	2021-02-07 16:24:55
Covid Vaccine	Please help us get on a vaccination list .	Linda Curlette	11402 3RD ST N UNIT 2	ST PETERSBURG	33716-2811	7275761724	llcsmile@verizon.net	2021-02-07 11:47:11
End the mask mandate	What metric do we have for this thing to end? Just please answer that question for me. How many	Gina Baldauf	1429 Watermill Cir	Tarpon Springs	34689	7272044637	gsullivan80@gmail.com	2021-02-06 16:22:31
CoVid	<p>My husband is a board certified Geriatrician and family practice physician who has taught at the University of Texas School of Medicine as well as in Pennsylvania. He also had a family practice and up until recently worked as a medical director in hospice and with hospice here in Florida during CoVid . Because he previously worked temporarily when he first moved to Florida with the department of health in Panellus County with infectious disease. Despite his contacting them and offering to work with them at one point willing to work for free. I am telling him he should be working for part time money but he is at least very willing to talk and educate and volunteer to help you with CoVid. He is Dr Marc S Berger, 813-340-0369 emberger@yahoo.com. (</p>	Eileen Kay Berger	360 S 10th Ave	Sadety Harbor	34695	8137879112	eyeami2@me.com	2021-02-06 16:09:58

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COVID restrictions	<p>It's about time to lift the unconstitutional restrictions you have placed on the people of Pinellas county. Recent data states that the number of new cases has dropped 40% in the past 3 weeks. Now anyone with any intelligence knows this is because they have been manipulating the numbers by using an unprecedented 40 cycle spin resulting in counting dead RNA and producing a fake positive. The CCD has admitted that this was incorrect and they are now using the 20 spin cycle and consequently the numbers are dropping like a lead balloon.</p> <p>This has been an unconstitutional restriction that you have placed on the people and was actually lifted months ago by Governor DeSantis. It's time you show some courage and lift this suppression off of the people. I have been particularly upset by the trauma you have produced in the children in the county....this is child abuse affecting them physically, mentally and emotionally. All for a virus that children DON'T get and the rest of us have a 99.9% chance of surviving.</p> <p>Here's what's going to happen. I have been doing my research and it has come to my attention that you may have been illegally elected because the voting machines have not been legally certified in the state of Florida since 2017. It is the state law that this occurs and if it has not then maybe you are not even legally holding a position as county commissioner. All truth will be revealed.</p> <p>For now it is time to end this insanity.....remember you violated our 1st constitutional rights. We the people will remember.....I hope you have a good day job!</p>	Ginger Rodeghero	10 Eagle Ln	Palm Harbor	34683	7276873552	gingerrod@yahoo.com	2021-02-06 13:12:54
Communication	Dave,	Jim Madden	1802 Juanita Court	Clearwater	33764	7278044296	jmadden6057@gmail.com	2021-02-05 13:04:44
Covid-19 Vaccinations	<p>Dave,</p> <p>I am helping some neighbors and friends with Covid-19 vaccination scheduling.</p> <p>After utilizing the CDR system since implementation in Hillsborough County and the Publix system prior to Pinellas County's start, I can tell you that we have a very frustrating and difficult situation which is now a crisis for our County.</p> <p>It is my plan to participate in your Facebook Live event this afternoon, but would like to tell you know some of the key issues for residents of Pinellas County.</p> <p>Registration: Assumes that all residents have internet access, skills to move quickly, answer multiple questions and understand the navigation.</p> <ol style="list-style-type: none"> <li>1. www.myvaccine.fl.gov was promoted via media but does not schedule for Pinellas County. What are the plans?</li> <li>2. www.patientportalfi.com - numerous functional issues with this site</li> <li>3. Publix - no pre-registration and only on line scheduling. This morning the entire state of Florida was in one waiting room for "admission" to the scheduling site where only about 2,100 appointments were available for Pinellas County. Their website is not like getting in line at the check out counter where 'first com, first served' but rather a lottery system.</li> </ol> <p>Transportation: What are the plans to address the transportation issues for this crisis? I drove an elderly neighbor 22 miles to the South St Petersburg location!</p> <p>We cannot continue to blame others - Federal, State, etc. It is time that we took responsibility to solve this.</p> <p>This is not beyond us, it is up to us!</p>	Mary Haddon Doyle	514 Westborough Ln	Safety Harbor	34695	7275159857	marydoyle440@yahoo.com	2021-02-05 12:53:31
Covid Vaccine not accessible through Publix	<p>Pinellas County was shortchanged by Publix for Covid19 vaccines. Publix only offered 2,000 for Pinellas but over 10,000 for Palm Beach County. Why is that?</p> <p>The Publix website is unworkable. The website ran non-stop in refresh mode since 7AM when appointments started and then was all booked after 9AM.</p> <p>My father is 96 years old, a WW2 veteran who earned five campaign stars in Europe and was part of the Ack-Ack unit that protected General Patton's headquarters.</p> <p>Can't Florida do better for him?</p>	Joseph Weinzettle	63381 Polly Drive	Tarpon Springs	34689		weinzettle@hotmail.com	2021-02-05 09:33:45

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Repeal the Mask Mandate	Aren't you watching the coverage of the lack of efficacy of masks versus COVID-19? When are you going to lift the mask mandate? Sooner v. later, I hope.	Debra A Ollom	3154 Eagles Landing Cir W	Clearwater	33761	4252412992	debraollom@outlook.com	2021-02-04 14:42:33
COVID 19 PREPARATION AND SCHEDULING DEBACLE	<p>Dear County Commissioners,</p> <p>I want to take a moment and let you know what it is like on the constituent end trying to get my 80 year old mother the COVID vaccine. It is impossible! I have been waiting for over a month using the portal system and daily I read " no appointments available." I spent 55 minutes waiting for the Pinellas County Health Department supervisor, Sean to assist. He explained that 3 million dollars have been spent contracting the CDR/Maguire company to assist with scheduling. I want you to know money has been wasted as it is not working. Your constituents can't get through on phone, email, website, to no avail.</p> <p>My colleagues and friends in Orange County are obtaining their vaccines and in most cases, they have their second vaccine. Orange County Gov't seems to have planned and prepared better for their citizens. I am saddened as I have lived my entire adult life in Orange County and my decision to retire here in Pinellas County has put her in harms way.</p> <p>Are you reviewing this system that the tax payers paid for in the millions of dollars? What are you doing to ensure those citizens that need it the most are getting it? My mother is 80, while many citizens in other counties here in Florida are in their 60's with vaccine.</p> <p>In closing, I would like a return call and email regarding steps to assist my mother Julia. Time is of the Essence!</p> <p>Patricia LaPace</p>	Dr. Patricia LaPace	3550 Belle Vista Drive E	St. Pete Beach	33706	4075904796	patti@customermined.com	2021-02-02 16:01:59
CDR Maguire Covid Vaccine Site	<p>I have tried twice to get a Covid vaccine in Pinellas County using the CDR patient portal. Both times (I preregistered), I was signed on to the site and clicked on "get vaccinated" at precisely at the time registrations opened. The first time (January 23), as I'm sure you know, the site crashed nationwide, although there was no notification that this had occurred. I spent approximately an hour trying to make an appointment before giving up. There was also no notification that the site had come back up at approximately 1:45. The second time (January 29), after being met with the spinning ball for 30 minutes, I was able to make an appointment (or so I thought). I was then instructed to make an appointment for the second vaccination. I attempted to do so, only to be informed the first appointment time was no longer available. This went on for 3 separate attempts! Finally, I had the first appointment but SURPRISE no second appointments were available anywhere in the county. Another hour wasted! My life partner, who has also tried this on both the 23 and 29, simply had spinning balls (date 1) and a greyed out, frozen computer (date 2). Incidentally, at some time during this horrible process, I attempted to call and was told there were 8,000 callers ahead of me.</p> <p>I contacted CDR Maguire on Saturday, January 30, to inquire as to why I was apparently able to make a first appointment but no second. The first person I spoke to simply said "you can't make an appointment without a second appointment" and hung up on me. The second individual said they were aware of the problem, apologized, but said they were uncertain as to whether it would be fixed.</p> <p>Please help! I realize this is a state problem, but am hoping at least this email will at least serve as some sort of documentation. The residents of Pinellas County deserve better than this incompetent system.</p> <p>Also, please do your utmost to "opt in" Pinellas County to the new state Covid registration site. I believe if people could simply get a place in line, it would go a long ways towards eliminating the frustration caused by the present system.</p>	karen turnmire	1011 Hall Street	Clearwater unincorporated	33756	7274557741	karenturnmire@mybluelight.com	2021-02-02 15:37:34

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Covid 19 vaccinations	Commissioners: I have just learned that the state is performing vaccinations in certain counties including Hillsborough which is doing 1600 vaccinations daily at University Square Mall. WHY is Pinellas County opting out of this state program? I have registered with the state because the county sign-up program is completely frustrating. Your system is literally a lottery, pitting now about 200,000 seniors against each other for 8 - 10,000 slots. Why don't you narrow the age groups so one would more likely to nab a slot? I am an 85 year old with asthma who has resided in Pinellas County for 58 years.	Donna Gibson	419 Bamboo Lane	Largo	33770	7275014830	jldvgibson@msn.com	2021-02-02 12:07:41
Covid Vaccine	Is there any way you could get the Pinellas County Health Department to join Florida's Covid Vaccine registration system ( <a href="https://myvaccine.fl.gov">https://myvaccine.fl.gov</a> )? The CDR HealthPro system does not work. It is overloaded the moment it opens until there are no vaccine. Thanks	Vincent Zeyak	1757 Aberdeen Ct	Palm Harbor	34684	9705564772	vincezeyak@yahoo.com	2021-02-01 19:09:28
Covid	Dear Sir, We will no longer be using your KPIE airport location any further. We will be posting pictures of unmasked passengers yesterday in the Allegiant boarding areas. Several families with young children had to move away from their boarding gates. We will be sending out photos to the news and travel forums, as well as the local news stations. Shame, DD Neal	DD Neal	POB 382432	Birmingham	35238		dewhitt_35201@yahoo.com	2021-02-01 18:46:54
SOE	Its time to end the State of Emergency and get back to the real normal. We allowed this state of emergency under the presumption that it was temporary until "we flattened the curve"  The rates of death or at or below those of the flu and we have never issued a state of emergency for that. Nor should we.  The continued effects of limiting our businesses and the mask mandates are destroying our economy and creating lifelong devastating effects.  It is your civic duty and responsibility to make sure this county prospers.  It is NOT your civic duty to protect the health of certain individuals. If that was the case cigarettes, alcohol, French fries and cookies would be outlawed.  The responsibility to protect one's health lies with the individual.  End the state of emergency. Now.	Pamela Carlyon	16 Seagrape Circle	Clearwater	33759		pamcarlyon@yahoo.com	2021-02-01 18:21:42

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COVID-19 VACCINES	<p>Good afternoon:</p> <p>Although it appears the flow of COVID-19 vaccines to Florida counties is gradually increasing, the demand for these vaccines by seniors far exceeds supply as of now and, I suspect, for the foreseeable future. To maximize efficient administration of available doses of the vaccines, I believe it is essential that, among other things, there is a system in place that makes it easy for seniors, including those without computer access, to make a vaccine appointment. Ideally, these appointments could be made via a pre-registration system, accessible online and by phone, that would then notify registrants when an appointment becomes available. Such a system would obviate the need to scramble for an appointment each and every time the county receives a supply of the vaccine, which is now the case with the CDRM Health appointment system.</p> <p>It's not due to a lack of trying, but I've had no success in booking a vaccine appointment through CDRM Health, either online or by telephone. The existing system elicits a free-for-all every time vaccine doses become available, and certainly doesn't contribute to easy access to vaccines by those most in need.</p> <p>My appeal to the Board of County Commissioners is to reassess the current appointment system to ascertain if there is an easier, more effective way for seniors to book or, even better, pre-register for a vaccine appointment. I know the County Commission wants to do all in its power to get the Covid vaccines into the arms of as many people as possible, and I think what I am proposing would contribute to this outcome.</p> <p>Sincerely,</p> <p>William C Ferris MSW, ACSW</p>	William C Ferris MSW, ACSW	1815 Mariner Dr, #172	Tarpon Springs	34689	5617192385	williamferris1@me.com	2021-02-01 14:20:37
Dr. Choe misinforming Commission and public about Covid19 Vaccine Waiver	<p>Dr. Choe is misinforming the Pinellas County Board of Commissioners and the public about the vaccine waiver required by CDR Health on its Covid19 Patient Portal.</p> <p>Dr. Choe falsely claims the portal ONLY asks medical questions. To the contrary, the portal has a waiver the patient must sign to find a vaccine site location.</p> <p>This waiver violates patient rights and takes advantage of the elderly. The form requires the signee to give up any claim in case of injury or death caused the the vaccine administrators.</p> <p>I urge the Commission to demand CDR remove this language from the waiver immediately.</p> <p>Thank you for your consideration of this important matter of public health and safety.</p>	Joseph Weinzettle	63381 Polly Drive	Tarpon Springs	34689		weinzettle@hotmail.com	2021-02-01 10:34:02
Re: Covid-19 Vaccinations - A Proactive Suggestion to Assist Our Neighbors	<p>Good Morning Pinellas County Commissioners ...</p> <p>To begin, my hubby Rudy and I were fortunate to receive our first Covid-19 vaccine inoculation this past week so I'd like to begin with "GLAD NEWS - PRAISE!"</p> <p>While we were unable to secure appointments on the same day (such an itty-bitty problem), when we arrived at the Center For Health Equity in St. Petersburg, we experienced the most courteous, efficient, safe and secure to-be-replicated process. Know that we shared our appreciation with several of the Center Team and are taking the opportunity here to personally acknowledge and thank the Principals responsible for the seamless operation along with you, our Pinellas County Commissioners.</p> <p>So, moving forward and with a proactive, volunteer-centered suggestion, I'd like to address the ever-present issue of improving the www.patientportalfl.com on-line registration process, followed by scheduling an appointment.</p> <p>I, along with you surely, have read the voluminous coverage regarding challenges for many in registering. In particular, we want to ensure that we, working together, can assure "vaccine equity" and outreach to those who are home-bound, not computer savvy, and lack resources, including transportation, therefore unable to be vaccinated. I've noted that slowly the Area Agency and AARP are seeking workable solutions; however, I do not believe that we are doing enough!</p> <p>May I humbly suggest the following ... can we:</p> <ol style="list-style-type: none"> <li>1) recruit, vet, and train a core of Covid-19 volunteers who will;</li> <li>2) be set up in safe "shops" e.g., community/recreation centers, libraries, etc., with available computers to;</li> <li>3) serve as (confidential) surrogates, helping anyone to complete the on-line registration plus; 4) guiding the applicant on how to watch (on their phones) for notification of scheduling for their vaccination and</li> </ol>	Christine/Chris Michalek	855 Bayway Boulevard #707	Clearwater Beach	33767	2149236549	rudy.chris@icloud.com	2021-02-01 07:37:28

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Covid 19 vaccinations	<p>Dear Commissioners: The following represents my opinion. Eight months to plan (Operation Warp Speed began May 15, 2020), no beta testing, a totally disastrous initial roll out of the vaccine program, no state supported vaccine sites, no Publix sites; and subsequently spending \$3,000,000 tax payer dollars on software that crashes, is ill designed, unintuitive and "blows you out" with second shot scheduling. You would be negligent in your fiduciary responsibility to the electorate of Pinellas County if individuals, including the \$289,700 county administrator, do not face consequences for this debacle. You have failed those you were elected to represent and should offer a full-throated bended knee apology to the 250,000 +65 citizens of Pinellas County. Finally, the fact that you received your Covid 19 vaccinations coupled with your \$94,857 annual salary warrants your aggressive action to correct the onerous, frustrating and precarious health situation that you have visited upon the +65 population of Pinellas County. If you can't do it, step aside and invite competent leadership from the private sector to fill the void. Ed Miklus +65 Clearwater "It is hard to imagine a more stupid or more dangerous way of making decisions than by putting those decisions in the hands of people who pay no price for being wrong." Dr. Thomas Sowell</p>	Ed Miklus	2294 Belgian Ln Apt 22	Clearwater	33763	732-236-5898	emiklus@verizon.net	2021-01-31 16:41:06
COVID-19 VACCINE APPOINTMENT SCHEDULING	<p>Good afternoon:</p> <p>My partner and I, who reside in Pinellas County, are both elderly with significant co-morbidities. While we understand demand for the COVID vaccine far exceeds current supply, this is all the more reason, in our opinion, to utilize a system that allows an eligible individual to pre-register for a vaccine rather than attempt to make an appointment every time the county receives a vaccine delivery.</p> <p>As I'm sure you know, Florida just unveiled myvaccine.fl.gov website that allows an eligible individual to pre-register for a COVID-19 vaccine. When a slot becomes available, the registrant will be notified by email, telephone, or text of the vaccine administration location, date, and time. This is in stark contrast to the CDR Health appointment system now in place in Pinellas County that doesn't allow for vaccine pre-registration, which results in the system being overwhelmed whenever vaccine doses do become available. It is also a source of considerable anxiety and frustration for those attempting to make an appointment, especially when availability is so limited.</p> <p>Neither my partner nor I have been able to make an appointment online or via telephone through CDR Health, notwithstanding repeated attempts. The system is fraught with problems, and our calls to the company's "support-line" in an attempt to resolve them have gone unanswered.</p> <p>I implore the Board of County Commissioners to abandon the CDR Health appointment system and, instead, join the state's newly adopted pre-registration system without delay. We are in a race against death from COVID-19, especially given the new mutations, and the only way we will win if we get as many people as possible vaccinated as soon as possible.</p> <p>Your attention to this urgent request is profoundly appreciated.</p> <p>Sincerely,</p>	Phyllis Kennedy	1815 Mariner Dr, #172	Tarpon Springs	34689	5617192385	phylliskennedy1@me.com	2021-01-31 16:35:52
CDR Health Pro \$3 million portal	<p>I have now attempted several to schedule a vaccine appointment. I will keep this short as several people have told you about different problems. My problem is I access the site and select appointment one, which has 40+ slots, then select appointment 2 only to be informed there are no slots available for my first appointment. Apparently, this system was designed by Hitler's Web Master, if Hitler had a Web Master.</p> <p>This program is a joke and the county got taken to the bank. Seriously, you should ask for our money back.</p>	Jon Poling	1475 Misty Plateau Tr.	Clearwater	33765	7277911012	Myattitude1@yahoo.com	2021-01-31 14:27:57
Super Bowl Week!	<p>It's Super Bowl Week!! What an exciting time for not only the Tampa Bay Area, but for all football fans. It's also possibly a super spreader week if additional precautions aren't taken. Tampa Mayor, Jane Castor mandated mask wearing outdoors as well, much like all the parks at Disney World do. We will have hundreds of visitors in town, on the beaches and visiting restaurants plus local fans celebrating too. Stepping up and adding outdoor mask wearing for 10 days or so would be a smart move. Florida's cases have not been below 10,000 for 5 days in a row for weeks and weeks. We can't afford another big spike of cases in two weeks and then more hospitalizations in two more weeks. We need your help to be even safer. Thank you for your kind consideration.</p>	Maura Hedrich	2260 Habersham Drive	Clearwater	33764	7274341085	m4hedrich@yahoo.com	2021-01-31 14:26:44

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Retirement Community requesting COVID vaccine	<p>Belleair Towers is one of 261 Independent Living Communities run by Holiday Retirement. We currently have 65 residents averaging 84 years old. A significant number of our residents receive medical care and have underlying medical conditions that put them at significant risk from COVID-19.</p> <p>Belleair Tower's residents live in apartments under one roof in a congregate setting. They share dining locations, activities rooms, game rooms, laundry rooms and other public use space. Our staff provides 3 meals per day and snacks for our residents, housekeeping services, transportation and 24/7 emergency response protocols.</p> <p>Our staff of 22 has direct contact with our residents multiple times each day. We consider them essential front-line workers caring for this vulnerable population.</p> <p>To date our community has not received the COVID-19 vaccination, nor have we received any word on where we might be on a list. Our residents and staff are growing increasingly concerned about their health and the on-going risk of contracting COVID. Considering the age and medical status of our residents and the exposure of our staff, I'd like to request that Belleair Towers be considered a priority over the general population. Is it possible to make arrangements to come to our community to administer the vaccine or to create a block of time for us to bus our residents to a clinic sight?</p> <p>I appreciate your assistance in this critical step in keeping our community safe and healthy!</p>	Cindy Stackpole	1100 Ponce De Leon Blvd	Clearwater	33756	727-581-6540	cynthia.stackpole@holidayseniorliving.com	2021-01-31 11:20:50
Covid Vaccine sign up process	<p>Hello,</p> <p>I'm one of thousands of frustrated, age 65+ residents of Pinellas county. The vendor chosen by the county health department is not up to the task of providing a fair and orderly distribution of the available Covid vaccines. Hours upon hours of trying to book appointments with no success. Most other counties are doing a much better job of serving their citizens. Please follow Hillsborough County's example and move to the state run waitlist. It's my understanding that Pinellas has opted out of that process? I hope help with a more fair, dependable system is on the way soon. The current system is like winning the lottery, and causing seniors unneeded stress and aggravation. Thank you for your consideration.</p>	Catherine Caldwell	2420 12th St N	St Petersburg	33704	7277102860	caldwellc66@yahoo.com	2021-01-30 15:24:47
Patientportal - crap	<p>Your sign up for the portal appts doesnt work. When you sign in, and try to make an appt, it freezes. If you are lucky to get an appt for dose 1, it tells you there is an error for dose 2. If you get an appt for dose 1 and 2, it spins and freezes. Never to complete the transaction. This went on for 45 minutes. Then, told me that all appts were taken. If you try to go back to the previous page, it tells you you used too much time and expires you on the website. At 70 I should not be trying over and over and over to get the website to work. By the way, when I started there were plenty of appts for both doses. But, the website wouldnt let me get one.</p>	sandra chernay	7934 KIMBERLY COURT	seminole	33777		bensonavenue@hotmail.com	2021-01-30 14:35:48
Covid 19 Sign in	<p>This is my third effort to sign up for covid19 vaccine with the limited release of vaccine. The access to the Covid Vaccine site is an embarrassment to technology, your bandwidth is not capable of handling the calls. The requirement to register for two dates should be automatic, this game of one date being gone while scheduling the second dose is asinine. when you have scheduled the first you need to have an auto assigned second date. I spent the entire time going back and forth and never got a date. This is an catastrophe of enormous proportions.</p> <p>I cant figure out whether your Covid 19 tech management team is incompetent, honestly doesn't know their system capacity, cant figure the bandwidth needed, or the knowledge that is needed to get it fixed is above their heads.</p> <p>How about an action plan to remedy the tech problems? How about passing this on to the Pinellas Commissioners?</p>	Marty Hanrahan	900 Gulf Blvd	Indian Rocks Beach	33785	5132802172	mhnrh@hotmail.com	2021-01-30 14:32:35
Inability to register for Covid 19 appointments	<p>The CDR Healthpro website is inadequate to handle the hundreds, if not thousands, of calls each time there is an announcement of available doses. On 1/29/2021, after being advised that there were 10,000 doses available, at exactly 3:00 PM my husband and I tried and tried to get through to reserve an appointment. The system seemingly crashed, shut down with 'unable to process' messages, long access times and on &amp; on. At 3:42 PM, I received a message that all appointments had been filled. I am sure that we were not the only ones who experienced the inability to access the system, so my question is: how can 10K doses be reserved within 42 minutes if the system crashed &amp; is so user-unfriendly? My husband is immuno-compromised and we both are over 70 &amp; have been waiting since 1/4/2021 to obtain an appointment. What do you suggest to facilitate our access? By the way, whatever the county is paying for the CDR HealthPro system, it's WAY TOO MUCH for the awful service!</p> <p>Thank you for your attention.</p>	Pat Hay	5480 63rd way	St petersburg	33709	7276879230	Pathay13@knology.net	2021-01-30 13:30:40

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Why?	<p>From the Tampa Bay Times, January 30:</p> <p>"There are no state-supported vaccination sites in Pinellas, Pasco or Hernando. The Pinellas health department stressed that people who only sign up through the state's My Vaccine system won't be able to get an appointment in Pinellas because the system is not yet in use in the county."</p> <p>Considering how grossly inept the vaccine distribution has been handled by the Pinellas County Health Department, why has Pinellas not opted in to the state site? At least the state is offering a line that we can wait in as opposed to what we have in Pinellas.</p> <p>I'll be looking for your answer while I wait for next week's vaccine scrum.</p> <p>Rena Stevens 76 years old and unable to breach the wall of spinning blue dots and busy signals</p>	RENA STEVENS	14301 Iroquois Ave	Largo	33774	7275847896	mstevens14@tampabay.rr.com	2021-01-30 12:13:28
Vaccine website	<p>For the third week in a row I couldn't even get past the log in screen. Read in the Times that the VP of the vendor said the website is operating properly but too many logins and low supply are causing the problems. The bus stops with you rightly or wrongly. How long are you going to let this go on. Burton needs to have the vendor modify the site to just give out a number in line and then notify when appt is ready for that person. Every one of you are going to be voted out if you don't get this fixed. I was at the last meeting and you said you understood my frustration. Well if you do you have the power and responsibility to get this fixed.</p>	Bob Homan	12020 143rd St	Largo	33774	727 385 7524	r.homan@yahoo.com	2021-01-30 11:31:42
Covid vaccination debacle	<p>Karen, It's been a while since our last visit but I have always valued your common sense approach to county government. Although I know that in Florida, you are not directly involved with the County Health Dept, you and the other Commissioners are being blamed for the Covid vaccination nightmare! Linda and I are reasonably good with computers, iPads, etc. But twice, we have tried to register for an appointment and failed. We understand that demand is heavy, but the program is JUNK and the process is RIDICULOUS! Within seconds of opening up registration, it freezes and then finally reports that all appointments are full. This is the se one time that exactly the same thing happened. So, haul the federal&amp; state elected officials responsible for Pinellas County into an emergency Board meeting and demand immediate changes....PLEASE!!! Best Regards David</p>	Dr. David Hamilton	904 Westwinds Blvd	Tarpon Springs	34689	3525840326	edgecounties@gmail.com	2021-01-30 11:10:33
Pinellas Covid Vaccine Sign Up Failures	<p>Every week I try to schedule a covid vaccine appointment. Every week I fail. I am pre-registered but that does not help. Telephone call don't go through. The CDR site gives me error messages or "crashes." Questions: 1) Why does Pinellas County continue to use a vendor that, admittedly, cannot handle the volume of appointment requests? 2) Why does Pinellas give non-permanent seasonal residents equal access to vaccine appointments? How is that fair to permanent residents and taxpayers? 3) Why does Pinellas insist on weekly chaotic, free-for-all sign ups? A senior's length of pre-registration, number of prior rejections, and medical condition are irrelevant. 4) My peers in other states are getting vaccinated. Why is Pinellas County the laggard? I am a long-time Pinellas resident, 68 years old with pre-existing conditions. Thank you</p>	Michael P Horan	1113 Darlington Oak Dr NE	St Petersburg	33703	7276378076	mhoran0797@gmail.com	2021-01-30 10:53:23
Voting on wearing masks	<p>Why is the mask ordinance for Pinellas for 18 and above when it's been stated the children can get and pass the corona virus? Hillsborough County has it right at 2 and older. Please vote to change our ordinance to 2 and above to protect everyone.</p>	Kay Scheuerman	2679 Spyglass Dr	Clearwater	33761	7275106026	kayzie567@gmail.com	2021-01-29 18:52:36
Vaccine Appointment System	<p>Dear County Commissioners, I am writing about my personal experience with the CDR patient portal system. Inputting the initial information is workable but it is underutilized in terms of information that could be put in so that the appointment process could be streamlined. I myself experienced inability to log on to make an appointment, system crashes and blocks a different points. One time I got all the way to the screen to make the second appointment and got blocked. The several screens that you have to complete before you get to the appointment page are ridiculous. All of that info could be gotten on the initial registration freeing up the appointment making to one screen. Phone system is an absolute disaster with at one point a cue of 8000 today. This is an anxiety producing nightmare leading to total hopelessness and futility. I wished they would just assign appointments and be done with it after initial registration. PLEASE PLEASE do something for our elderly. This system is HORRIBLE! Begging for help for the elderly. My friend up in Ohio was able to obtain appointments on computer for four people yesterday in Lucas County on one screen per person. In and out four times. We cannot even get in. System failures, not notice and then opening up later in the day without good notice (Hillsborough County CDR system). Anything you can do to fight for us would be greatly appreciated. Thanks you.</p>	Janice Wittman PhD., RN	8021 Cranbrook CT	Largo	33777-3004	7276443539	wittman.jan@tampabay.rr.com	2021-01-29 17:05:42



Subject	Message	Your Name	Your Street Address	City/Unincorporated County	Zip Code	Your Phone Number	Your Email Address	Date
Covid19 Vaccine Appointment Improvement Suggestion	<p>This is a suggestion to improve the way appointments are handled. Currently the system is opened at a designated time. Then there is an onslaught of residents trying to get appointments and ending up frustrated and angry.</p> <p>Instead select from the registered population and send them an email and/or text. First create a random list from the current database of registered residents. Then new registrations are added to the list on a first come basis. When a quantity of vaccines become available a message is sent with an appointment (date / time / location). The message recipient has 24 hours to accept or refuse. If refused they go to the bottom of the list. The process repeats until the available appointments are filled. When more vaccines arrive the list picks up where it left off.</p> <p>It is my understanding that this is done in some European countries. Of course the specifics have to be developed but it would seem that this is much more efficient and less of an imposition on the public.</p> <p>Thank you for considering this suggestion.</p>	Alfredo Crafa		Saint Petersburg			JimB7@protonmail.com	2021-01-29 16:52:05
Pinellas County Vaccine Registration Problems	<p>I logged onto the patientportal.fl.com vaccine scheduling website at 3:01pm today, 30 seconds after the vaccine appointments became available. Yet, I was still unable to make an appointment even though I tried repeatedly, refreshing my browser when the site froze repeatedly and logging in again and again. The site was repeatedly unresponsive. When I twice eventually was able to schedule the first vaccine appointment on the website, I was both times sent to a page where no 2nd vaccine appointments were available. When I clicked to go back and choose another vaccination location as instructed, the site froze again and again. I tried 3 different browsers on my Mac desktop, even tried my iPhone, and went around and around and around and around. I am extremely computer literate and this is the worst appointment system I have ever encountered.</p> <p>What I don't understand how anyone was able to get through. I also tried last Saturday at 10:30 am and it was even worse.</p> <ol style="list-style-type: none"> <li>1. Please see that this system is reformed and the contractor FIRED.</li> <li>2. And have someone call me at 727-262-7906 to tell me exactly how I can be successful in making an appointment next time the vaccines become available.</li> </ol> <p>Sincerely,</p> <p>Rodney Jenkins 913 Pine Street Clearwater, FL 33756 727-262-7906</p>	Rodney Jenkins	913 Pine Street	Clearwater	33756	727-262-7906	evbuys@gmail.com	2021-01-29 16:44:03
Covid Vaccine	<p>Good afternoon, after trying and then getting an appointment time eureka !</p> <p>BUT NO the system you contracted with failed yet again.</p> <p>My husband actually answered all the questions, deemed a low risk for the vaccine and again circles circles.</p> <p>Please contract with another server or do what Manatee did- register on site random selection and a phone call to come and get your caused by the vaccine. The anxiety caused by being told that you have an appointment and then you do not! There were 29 slots available several tries in Pinellas Park.</p> <p>Other states are civilized, register, get a call come on in.</p> <p>Too many residents are becoming frustrated - I already had two I am angry calls.</p> <p>I understand there are a limited number of vaccines, that is not what my email is about.</p> <p>Please reconsider the process.</p> <p>Be well,</p> <p>Deborah Schechner 727 488 4796</p> <p>Deborah Schechner</p>	Deborah Schechner	710 Boca Ciega Isle dr	St. Pete Beach	33706	727 488 4796	paxsez1@tampabay.rr.com	2021-01-29 16:21:29

Subject	Message	Your Name	Your Street Address	City/Unincorporated County	Zip Code	Your Phone Number	Your Email Address	Date
Can we do better than Manatee County?	<p>This email is to register a complaint about the method used to make appointments for vaccinations. The patientportalfl.com site is a very unorganized way to set appointments. People register but then they have to beat themselves silly trying to hit the Get Vaccinated button and watching the site lock up. Today the site opened at 3pm and immediately locked up. I made it part way through the process of picking an appointment, and then it locked up. Made it in 2 more times and same thing. It's like some kind of lottery to get an appointment. I'm sure you could make this more difficult, but I'm not sure how.</p> <p>What in the world is wrong with assigning each person that registers a slot in the queue based on when they registered and then emailing them the appointment time? That would be organized and save everyone a great amount of frustration. Please take a look at Manatee Co covid vaccine site and see what they are doing. Much more professional and gets rid of web site lockouts and a LOT of frustration on the part of residents.</p> <p>I really don't understand why Pinellas selected this archaic "lottery" system, I expected a lot better from my county.</p> <p>Regards, Ken Elder Largo, FL</p>	Ken Elder	9693 105th Terrace	Largo	33773		kene15354@gmail.com	2021-01-29 16:07:27
Covid 19 Vaccinations	The current system of signing up for shots is not working. The website becomes immediately overloaded and continually crashes. Some needs to step forward and explain the failures and address how they are going to remedy the deficiencies. I have not seen any local official appear on the news to accept responsibility. All politics are local and this is the most pressing issue of our times, How about stepping up to the plate.	Tom Wilkins	4410 Serenity Trail	PALM HARBOR	34685	2409887773	twilkins@aol.com	2021-01-29 16:00:01
Covid vaccine appointments	Mr Eggers I emailed earlier today about the utter frustration we are having trying to make an appointment for the vaccine. Today was another perfect example, after logging in a exactly 3 I got an error message stating I must log in. I was able to do that and was able to select first appt then told to pick a second appt which then told me my fist appt was already taken and to start over then got kicked off site and told to start over which I was never able to do. I am wondering what the Pinellas county commissioners are going g to do with on going problem. It is not ok	Kathleen ouimet	3810 eiven ct	Palm harbor	34684	727 733 7489	ouimey.kathleen@gmail.com	2021-01-29 15:45:06
COVID-19 vaccine	Perhaps you can reach out to the health department and ask them if they can narrow the age brackets for getting vaccinated against COVID-19. The population in the county consists of more RESIDENTS over the age of 65 than other counties. Why not make the age bracket for those over the age of 75. I do not live in a nursing facility, I live alone and will soon be 788 years old. PLEASE HELPPP!	Donna Cook	5171 7th Av N	St Petersburg	33710	17274554506	d8735543@aol.com	2021-01-29 15:24:42
Vaccine website down	And it's 3:05. I have emailed them. Told me I can get a response 24 to 48 hours. I am beyond frustrated. I know you guys have more clout than I do....	Jean Johnson	11256 Kapok Grand Circle	St. Petersburg	33708	216 7896537	johnsonjean58@gmail.com	2021-01-29 15:11:44
Urge County to demand Vaccine Waiver language denying patient rights be removed	<p>The Covid19 Vaccine Patient Portal administered by CDR Health requires patients sign a waiver that they may be killed or injured and will not hold anyone liable.</p> <p>It is not a reasonable waiver by CDR Health and language denying patient rights be immediately removed.</p> <p>Thanks for your attention to this issue of public health and public safety.</p>	Joseph Weinzettle		63381 Polly Drive	34689		weinzettle@hotmail.com	2021-01-29 11:54:51
Covid 19 appointments	Mr Eggers I am contacting you to complain about the Pinellas county appointment process. I live in Palm Harbor with my 75 year old husband in highland lakes. I have spent more than 12 hours over the last few weeks to try and get us vaccine appointments. why hasn't the county arranged for the elderly to get their vaccines from registered list instead of this free for all appointment on line system. everyone I speak to think the county hasn't done an adequate job in providing a easy timely manor in proving the vaccine	Kathleen ouimet	2810 eiven ct	Palm harbor	34684	727 733 7489	ouimet.kathleen@gmail.com	2021-01-29 11:10:31
Vaccine appointments	Why doesn't Pinellas County allow people who are registered on patientportalfl to request an appointment and wait until their name comes up on a list and then be notified when my appointment would be. The method today is usually an exercise in not being able to get an appointment. I have to wait until 3 p.m. and hope for the best . Thank you	David W Bates	9890 Indian Key Trl	Seminole	33776	7277444606	david.davidbatesgroup@gmail.com	2021-01-29 10:39:21

Subject	Message	Your Name	Your Street Address	City/Unincorporated County	Zip Code	Your Phone Number	Your Email Address	Date
Covid vaccine question	<p>Hi Dave. At Julie Bujalski's suggestion, I am writing to inquire if the county has considered setting up smaller virus shot centers in Pinellas County targeting communities such as the Cedar Creek Mobile Home Park where several residents are on the 80+ list and 5 or so are disabled. While I am a resident of that community, I am presently at my permanent home in upstate NY awaiting the shots but have heard many residents in our park greatly concerned about their inability to just "get in a line" and wait for hours to be inoculated. It might be easier to get a couple of nurses and an inoculation supply to our community hall and distribute the vaccine.</p> <p>IN NYS, clinics such as these have been set up in senior centers and nursing homes just to address this age/transportation issues. You could use Cedar Creek as a testing ground.</p> <p>We loved when you were our Mayor in Dunedin and we are grateful for Julie's service too. Thank you for your time..</p> <p>I am hearing impaired so any response via email would be appreciated. Thank you!</p> <p>Debbie Magee Cedar Creek Lot 39 debbiemagee53@gmail.com</p>	Debbie Magee	605 Michigan Blvd Lot 39	Dunedin	34698		debbiemagee53@gmail.com	2021-01-28 09:50:55
Covid Vaccinations Communication	<p>There is terrible communications or the lack thereof on status of Pinellas vaccinations. There has been no communications I could find since January 22nd on your government health site and today is January 28th. Who is the spokesperson on this issue to your Pinellas residents? There should be a daily update and not the "we had 8000 doses that were claimed on 40 minutes" after 3 hours of phone and website delays. Talk to us, keep us posted.....the anxiety and lack of confidence keeps growing. Who is your spokesperson and why aren't they communicating to us?</p>	James Parker	2800 Meadow Hill Drive N	Clearwater	33761		jimparkerccim@verizon.net	2021-01-28 09:24:14
Extreme Kudos for the Vaccine Program	<p>I received my first Vaccination today and I need to say it was the BEST RUN EVENT I have ever been to. I went to the Center for Health Equity and everybody working there was amazing. I have never been to an event like this that ran so well. Please make sure everybody gets a message of great appreciation.</p>	Kim McCaughtry	7922 Sailboat Key Blvd S 603	South Pasadena	33707	8137589734	kim.mccaughtry@gmail.com	2021-01-27 16:12:18
Local Businesses not adhering to Covid Safety County Guidelines	<p>I am a senior at Largo Highschool Internal Baccalaureate Program. I am currently doing a research paper in my Global Politics Class. I would like to inquire about your role and your opinion on local businesses not following the state guidelines and such. How was your reaction to these local businesses not listening and what actions did you have to enforce in order to make sure that guidelines are being followed?</p>	Carlos S Tobias	107 114th Avenue North	St. Petersburg	33716	7272764649	carlostobias006@gmail.com	2021-01-27 12:52:49
COVID vaccine	<p>We need help! The primitive system has not worked. My husband is 92 with diabetes and I am 81 with many medical conditions. HOW DO WE GET THE VACCINE? Thanks so much for letting us know asap.</p>	Marcia Zerivitz	4950 Gulf Blvd. #506	St. Pete Beach	33706	727-363-7030	mzerivitz@me.com	2021-01-27 10:40:17
Vaccination opportunity	<p>A big thank you to all who put this together on 34st ,St Pete, Jan 26th. Well coordinated, professional. Can't say enough positive things</p>	CAROL CONNORS	5729 La Puerta Del Sol Blvd S, Unit 186	St Petersburg	33715	17744886209	cjcuk@comcast.net	2021-01-27 10:27:35
Seniors Endangered At Vaccine Site	<p>Please Help Us</p> <p>I took this photo today while getting vaccine at Palm Harbor site 📷📷</p> <p>Pinellas County Endangers Seniors At Vaccine Site Forces Elderly To Sit 10 Inches From Strangers</p> <p>No Drive By Sites, Forced To Enter Small Room Full Of People Forced To Walk One Foot From Strangers To Get Out</p> <p>I Was Forced To Do This At Palm Harbor Site Today</p>	Ann Pelishek	1701 Pinehurst Rd #24E	Dunedin	34698	7038879916	pelishek@netzero.net	2021-01-26 15:29:40
Covid 19 Vaccinations	<p>I am requesting assistance in obtaining a Covid 19 Vaccination. I am a 72 year old cancer and heart patient with a hearing disability living in Clearwater. I have registered on the patient portal via the county health department and have attempted on several occasions to schedule an appointment. I have tried the website and called the phone numbers given, all to no avail. Due to my age and health issues I am concerned that I cannot to date obtain an appointment for a vaccination. I am hoping you can be of assistance and I would appreciate any assistance you could provide.</p> <p>Thank you for your assistance.</p>	Gene D. Fischetti	2068 Villa Terrace	Clearwater	33763	7274923559	genefischetti@yahoo.com	2021-01-26 12:10:51
Scheduling vaccinations	<p>Texas has a better plan: <a href="https://abc13.com/covid-19-vaccine-harris-county-where-to-get-ready-waitlist/10026299">https://abc13.com/covid-19-vaccine-harris-county-where-to-get-ready-waitlist/10026299</a></p>	HENRY GOODMAN	5236 48th Ter N	Kenneth city	33709	8284581478	hgclayguy@gmail.com	2021-01-26 11:21:48





Date	Telephone		Comments	First Name	Last Name	Wants Callback	City
2/5/2021	727-647-9031	Vaccines	He was wondering why Pinellas County only had 2,160 shots available and Palm Beach County had 12,250 available. I explained that the State is in charge of all the distribution. He believes the Commissioners should be calling the Governor trying to get him to push more vaccines to our area since we have so many over the age of 65 in Pinellas County.	Richard	Fruit		
2/4/2021	727-584-7501	Vaccine	She is computer illiterate along with many other seniors in her mobile home park. She has tried to get an appointment over the phone and can NEVER get through. It is very frustrating. She has called all over. Why can't you send someone out to all the mobile homes and such and administer vaccines.	Catherine	Ballentine	sjo spoke to her and listened to her	Largo
2/3/2021	813-417-8877	Vaccine	Pinellas County is doing the worst job of any counties in administering the vaccine. He knows people from Pasco, Hills, etc that have received their vaccinations. He waiting 3 hours and program crashed and people and no one ever said anything. Pinellas County has just been terrible. You really suck.	Jim	Good		Seminole
2/3/2021	727-599-1146	Vaccine	She was calling to let me know that I didn't need to keep calling her when vaccines were coming out because she is getting texts about vaccines. She is really mad because she has tried again and again to register with the portal and Publix but got nowhere. She is just frustrated with not being able to get the vaccine. Florida is horrible. All forms of government in Florida are horrible.	Janet	Brown	X sjo spoke and listened to her.	
2/3/2021	727-225-5072	Vaccine	Mr. Jones called Stacy back to let her know that he had been able to register he and his partner through Publix. He thanked me but also wanted me to make sure you still knew is disappointment with the BCC.	James	Jones		
2/1/2021	845-629-4856	Masks	She wanted to know if condo management companies and the condo board members have to wear masks	Una		sjo spoke to her and told her if less than 10 people and they can maintain at least 6ft they do not have to wear masks	
2/1/2021			she wanted information on rental assistance	a	wright	<a href="mailto:a.wright933@gmail.com">a.wright933@gmail.com</a> sjo spoke to her and also sent her links to the most current rental assistance info.	

Date	Telephone		Comments	First Name	Last Name	Wants Callback	City
1/30/2021	727-687-9230	Vaccine	She is registered voter and wants a call from Justice, Flowers, Gerard or Long. She was on the website at 3pm and couldn't get through, had to reboot, restart. This system is a nightmare. It is unable to process requests. How with all the system reboots how could 10,000 vaccines be done at 3:42????? Wants a call from one or all of the Commissioners	Pat	Hay	X - Wants Commissioner to call her	St. Pete 5480 63rd Way N, St Pete
1/29/2021	727-225-5072	Vaccine	He was an HR Mgr for the Library of Congress. He has never seen such incompetence with protocols, registration covid, etc. It is going to cause people to have heart attacks or other issues. He want believe W. Virginia can outdo Florida and they are mostly a rural population and have most vaccinated. What is wrong??? Hope you commissioners get defeated.	James	Jones	sjo called and spoke to him 7637800	
1/29/2021	941-763-7800	Has Idea	She has an idea for covid so businesses don't have to shut down, no social distancing, no isolating. Please call so she can share her idea	Lois	Newagewaunde	X	
1/29/2021	419-545-5349	Vaccine	He is 77 and has tried for 2 weeks and in minutes the system went belly up.	Grady	McDonald		
1/29/2021	727-804-7448	Vaccine	He is 72 with COPD trying to sign up to get vaccine. Once again he is caught between anger and frustration that you are doing this to seniors. He had 6 blue spinners. What a shame, he is sick to his stomach	David	Patterson		
1/26//21	727-726-6888	Rental Assistance	He was calling to find out when and what would be happening with the new rental assistance with the stimulus package				
1/25/2021	727-434-1894	Vaccine	The Health Department directed her to our office. She is an extremely vulnerable person as deemed by her doctors and meets more than 3 criteria. She is under 65. She should be able to get the vaccine. No one knows the Governor's order. She knows people who have gotten the shot but are not 65. she has been directed all over and no one knows about her being able to be vaccinated because of the governors order of deemed extremely vulnerable by hospital providers.				

