

AGREEMENT FOR “PIGGYBACK” PURCHASE

Contract Ref. #25-0505-PB Granicus Software - Omnia Partners

This Agreement (“Agreement”) is entered into on the date last executed below (“Effective Date”), by and between Pinellas County, a subdivision of the State of Florida whose primary address is 315 Court Street, Clearwater, Florida 33756 (“County”) and Granicus, LLC whose primary address is 1152 15th Street NW, Suite 800, Washington, DC 20005 (“Contractor”) (jointly, the “Parties”).

WHEREAS, the Pinellas County Board of County Commissioners has approved Resolution 26-____ _ authorizing a cooperative purchase with Region 14 Education Service Center (ESC); and

WHEREAS, following a competitive procurement process, Region 14 Education Service Center (ESC) entered into Agreement # 159768 for Software & SaaS Solutions, effective December 8, 2025 (the “OMNIA PARTNERS AGREEMENT”); and

WHEREAS, the County has elected to utilize resulting contract terms and pricing of the cooperative procurement or solicitation as reflected in the OMNIA PARTNERS AGREEMENT; and

WHEREAS, Contractor represents that it has the experience and expertise to provide the Goods and Services as set forth in this Agreement.

NOW THEREFORE, the Parties agree as follows:

- A. **Documents Comprising Agreement.** The Agreement, including the documents listed below, constitutes the entire agreement and understanding of the Parties with respect to the transactions and services contemplated hereby and supersedes all prior agreements, arrangements, and understandings relating to the subject matter of the Agreement. The documents listed below are hereby incorporated into and made part of this Agreement.
1. This Agreement for “PiggyBack Purchase”
 2. Pinellas County Standard Terms & Conditions, located on Pinellas County Purchasing’s website, effective 05/25/2025, posted at: <https://pinellas.gov/county-standard-terms-conditions/>.
 3. Insurance Requirements attached as Exhibit A.
 4. Quote # Q-530743 attached as Exhibit B.
 5. The OMNIA PARTNERS AGREEMENT attached as Exhibit C.

In the case of a conflict, the terms of this document govern, followed by the terms of the documents listed above, which control in the order listed.

- B. **Term.** The initial term of this Agreement is effective from August 9, 2026, through December 31, 2030 (the “Contract Term”). The Parties may extend this agreement in conjunction with any extensions made to the OMNIA PARTNERS AGREEMENT by a mutually agreed upon written

amendment to this Agreement. If the Parties desire to extend past the expiration date of the OMNIA PARTNERS AGREEMENT, the Parties may do so by entering into a mutually agreed upon written amendment to this Agreement. The Agreement will not automatically renew.

- C. **Expenditures Cap.** Payment and pricing terms for the initial and renewal terms are subject to the cost or fee schedule in Exhibit B. Notwithstanding the above, County expenditures under the Agreement will not exceed \$1,974,667.00 for the Contract Term without a written amendment to this Agreement.

D. **Modifications to the Pinellas County Standard Terms & Conditions Goods & Services Agreement.**

1. **Section 7 B. Liability.** The Parties agree that Section 7 B, the Liability section shall be amended as follows:

B. Neither the COUNTY nor CONTRACTOR will make any express or implied agreements, guaranties or representations, or incur any debt, in the name of or on behalf of the other Party. Neither the COUNTY nor CONTRACTOR will be obligated by or have any liability under any agreements or representations made by the other that are not expressly authorized hereunder. Each Party shall be solely responsible for the operation of its own business and for any claims, damages, or liabilities arising therefrom, including those resulting from its own negligence, willful misconduct, or failure to act. Accordingly, neither Party shall have any liability or obligation for damages to persons or property arising directly or indirectly from the other Party's operations or performance under this Agreement.

2. **Section 13 C. Refunds is revised to state:** In the event of a material failure by CONTRACTOR to provide the Services in accordance with this Agreement, which failure remains uncured for a period of thirty (30) days following written notice from COUNTY, COUNTY may terminate the affected Services and CONTRACTOR shall refund any prepaid fees for the unused portion of the applicable Term, prorated from the effective date of termination.

3. **Section 13. E. Right to Ownership.** The Parties agree that the Section 13 E. Right to Ownership shall be amended as follows:

E. All work product specifically created, originated, and delivered by CONTRACTOR to the County in connection with the Services that is expressly identified in the applicable Statement of Work as deliverable to COUNTY (the "Work Product") shall be owned by COUNTY upon final delivery and payment of all undisputed amounts due.

Notwithstanding the foregoing, CONTRACTOR retains all right, title, and interest in and to: (i) its pre-existing materials, software, tools, methodologies, templates, and know-how; (ii) any modifications, enhancements, or improvements thereto; and (iii) any general skills, experience, ideas, concepts, know-how, or techniques developed or

acquired during the performance of the Services, provided that such items do not include COUNTY Confidential Information.

To the extent any CONTRACTOR materials are incorporated into the Work Product, CONTRACTOR hereby grants to COUNTY a non-exclusive, revocable, royalty-free license to use, copy, and modify such materials solely for COUNTY's internal business purposes.

- F. Any data, information, or other materials furnished by COUNTY to CONTRACTOR shall remain the sole property of COUNTY. CONTRACTOR shall use such materials solely for purposes of performing the Services under this Agreement.

3. **Section 19 A. DIGITAL CONTENT.** The Parties agree that the Section 19 Digital Content shall be amended as follows:

19. A. DIGITAL CONTENT

The terms under this section are applicable if the Agreement includes software, online, or digital content services:

A. Americans with Disabilities Act (ADA) Digital Accessibility Compliance

All websites, applications, software, content, and electronic documents, including mobile applications, text, images, audio, videos, controls, animations, links, and documents (including PDF, word processing, presentation, and spreadsheet files), created by the Contractor under this Agreement (collectively, the "Digital Deliverables"), must conform to the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973, and must be in conformance with requirements defined in the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, or such guidelines as may be subsequently adopted by the Department of Justice (DOJ) for compliance with the ADA ("ADA Standards"). If guidelines are formally adopted by DOJ, those guidelines will be used as the standard for compliance regardless of whether they are more or less stringent than WCAG 2.1 AA. Throughout the Term, CONTRACTOR must:

(a) subject to subsection (b) below, ensure that no changes to any Digital Deliverables will have any adverse effect on conformance to the ADA Standards;

(b) comply with plans and timelines approved in writing by the COUNTY, to remediate issues and restore conformance with ADA Standards; and

(c) promptly respond to and resolve, in a manner acceptable to the COUNTY, any accessibility-related complaint received by the COUNTY regarding any Digital Deliverable.

Upon request by the COUNTY, CONTRACTOR must submit documentation demonstrating accessibility conformance by providing a completed Voluntary Product Accessibility

Template (VPAT®) and/or a description of the evaluation methods used to support conformance claims.

CONTRACTOR shall not be responsible for ensuring that content, materials, data, or information provided by COUNTY complies with applicable accessibility laws or standards, including the ADA, Section 508, WCAG, or similar requirements.

Responsibility for the accessibility of COUNTY provided content remains solely with COUNTY.

4. **Section 19 B. Software Updates.** The Parties agree that the Section 19 B. Software Updates shall be amended as follows:

B. Software Updates.

At no additional charge to the COUNTY, the CONTRACTOR will provide all necessary updates to the software to comport with the purpose of this Agreement and to the extent required by generally applicable legislative changes. "Update" means any published changes, additions or corrections to the Software that primarily include a minor modification or enhancement to the Software related to a bug fix, minor additional functionality or legislative changes of general applicability that CONTRACTOR makes generally available to its customers. CONTRACTOR shall not be obligated to implement changes required to address COUNTY specific or COUNTY specific legislative requirements except as mutually agreed in writing. COUNTY will notify CONTRACTOR as soon as possible of any necessary changes to the functionality of the software to comply with legislative changes.

5. Section 20 B. Best Pricing Offer. The Parties agree to strike Section 20 B.

6. Section 20 C. Discounts. The Parties agree to strike Section 20 C.

E. **Modifications to the OMNIA PARTNERS Agreement.**

1. **The County as the Contracting Party.** All references within the OMIA PARTNERS AGREEMENT to Region 14 Education Service Center (ESC) will be interpreted as pertaining to the County. It is understood that wherever the words "City," or "Region 14 ESC," or other references to Region 14 ESC appear in the OMNIA PARTNERS AGREEMENT, they shall be read as "Pinellas County." Any term in the OMNIA PARTNERS AGREEMENT that is applicable in law or fact solely to Region 14 ESC that cannot be reasonably applied to the County is severed from the Agreement, with no effect on the remaining terms.
2. **Insurance.** The Contractor must provide a certificate of insurance and endorsement in accordance with the insurance requirements listed in Exhibit C. The Contractor shall obtain and maintain and require any subcontractor(s) to obtain and maintain, at all times during its

Piggyback (PB) #26-0505-PB

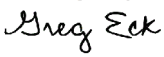
Title: Granicus Software and Services - Omnia Partners

performance of the Agreement in the amounts set forth in the noted exhibit. For Agreements with a Completed Operations exposure, Vendor shall maintain coverage and provide evidence of insurance for 2 years beyond final acceptance. All insurance policies shall be from responsible companies duly authorized to do business in the State of Florida and have an AM Best rating of VIII or better.

F. **Entirety.** This Agreement constitutes the entire agreement between the Parties.

IN WITNESS WHEREOF, the Parties have caused this Agreement to be executed by their undersigned officials, who are duly authorized to bind the Parties to the Agreement.

For CONTRACTOR DocuSigned by: LLC

Signature 
71FB6CB5D848403...

Print Name & Title Greg Eck

Senior Manager, Contracts

Date 2026 June 11

For COUNTY:

Signature

Print Name & Title

Date

APPROVED AS TO FORM

By: Keiah Townsend
Office of the County Attorney

INSURANCE REQUIREMENTS

The following insurance requirements are included in this agreement:

1. **INSURANCE**

The Vendor shall obtain and maintain, and require any sub-contractors to obtain and maintain, at all times during its performance of the Agreement, insurance of the types and in the amounts set forth. For projects with a Completed operations exposure, Vendor shall maintain coverage and provide evidence of insurance for two (2) years beyond final acceptance. All insurance policies shall be from responsible companies duly authorized to do business in the State of Florida and have an AM Best rating of A- VIII or better.

Vendor shall provide certificate that is compliant with the insurance requirements. If the certificate received is compliant, no further action may be necessary. The Certificate(s) of Insurance shall be signed by authorized representatives of the insurance companies shown on the Certificate(s). **The Certificate holder section shall indicate Pinellas County, a Political Subdivision of the State of Florida, 400 S Fort Harrison Ave, Clearwater, FL 33756. Pinellas County, a Political Subdivision of the State of Florida shall be named as an Additional Insured for General Liability. A Waiver of Subrogation for Workers Compensation shall be provided if Workers Compensation coverage is a requirement.**

- A. Approval by the County of any Certificate(s) of Insurance does not constitute verification by the County that the insurance requirements have been satisfied or that the insurance policy shown on the Certificate(s) of Insurance is in compliance with the requirements of the Agreement. The County reserves the right to require a certified copy of the entire insurance policy, including endorsement(s), at any time during the contract period.

If any insurance provided pursuant to the Agreement expires or cancels prior to the completion of the work, you will be notified by CTrax, the authorized Vendor of Pinellas County. Upon notification, renewal certificate(s) of Insurance and endorsement(s) should be furnished to Pinellas County Risk Management at InsuranceCerts@pinellascounty.org and to CTrax c/o JDi Data at PinellasSupport@jdidata.com by the Vendor or their agent prior to the expiration date.

- 1) The Vendor shall also notify the County within seventy-two (72) hours after receipt, of any notices of expiration, cancellation, nonrenewal or adverse material change in coverage received by said Vendor from its insurer. Notice shall be given by email to Pinellas County Risk Management at InsuranceCerts@pinellascounty.org. Nothing contained herein shall absolve Vendor of this requirement to provide notice.
 - 2) Should the Vendor, at any time, not maintain the insurance coverages required herein, the County may terminate the Agreement.
- B. If subcontracting is allowed under this RFP, the Vendor shall obtain and maintain, at all times during its performance of the Agreement, insurance of the types and in the amounts set forth; and require any subcontractors to obtain and maintain, at all times during its performance of the Agreement, insurance limits as it may apply to the portion of the Work performed by the subcontractor; but in no event will the insurance limits be less than \$500,000 for Workers' Compensation/Employers' Liability, and \$1,000,000 for General Liability and Auto Liability if required below. All subcontracts between the Vendor and its subcontractors shall be in writing and are subject to the County's prior written approval. Further, all subcontracts shall:
- 1) Require each subcontractor to be bound to the Vendor to the same extent the Vendor is bound to the County by the terms of the Contract Documents, as those terms may apply to the portion of the Work to be performed by the subcontractor.
 - 2) Provide for the assignment of the subcontracts from the Vendor to the County at the election of Owner upon termination of the Contract.

EXHIBIT B INSURANCE REQUIREMENTS

- 3) Provide that County will be an additional indemnified party of the subcontract; (4) provide that the County will be an additional insured on all insurance policies required to be provided by the subcontractor except workers compensation and professional liability.
- 4) Provide a waiver of subrogation in favor of the County.
- 5) Assign all warranties directly to the County.
- 6) Identify the County as an intended third-party beneficiary of the subcontract. The Vendor shall make available to each proposed subcontractor, prior to the execution of the subcontract, copies of the Contract Documents to which the subcontractor will be bound by this Exhibit B and identify to the subcontractor any terms and conditions of the proposed subcontract which may be at variance with the Contract Documents.

C. Each insurance policy and/or certificate shall include the following terms and/or conditions:

- 1) The Named Insured on the Certificate of Insurance and insurance policy must match the entity's name that responded to the solicitation and/or is signing the agreement with the County.
- 2) Companies issuing the insurance policy, or policies, shall have no recourse against County for payment of premiums or assessments for any deductibles which all are at the sole responsibility and risk of Vendor.
- 3) The term "County" or "Pinellas County" shall include all Authorities, Boards, Bureaus, Commissions, Divisions, Departments and Constitutional offices of County and individual members, employees thereof in their official capacities, and/or while acting on behalf of Pinellas County.
- 4) All policies shall be written on a primary, non-contributory basis.

The minimum insurance requirements and limits for this Agreement, which shall remain in effect throughout its duration and for two (2) years beyond final acceptance for projects with a Completed Operations exposure, are as follows:

- 1) **Commercial General Liability Insurance** including, but not limited to, Independent Vendor, Contractual Liability Premises/Operations, Products/Completed Operations, and Personal Injury. Limits

Combined Single Limit Per Occurrence	\$ 1,000,000
Products/Completed Operations Aggregate	\$ 2,000,000
Personal Injury and Advertising Injury	\$ 1,000,000
General Aggregate	\$ 2,000,000

- 2) **Cyber Risk Liability (Network Security/Privacy Liability) Insurance** including cloud computing and mobile devices, for protection of private or confidential information whether electronic or non-electronic, network security and privacy; privacy against liability for system attacks, digital asset loss, denial or loss of service, introduction, implantation or spread of malicious software code, security breach, unauthorized access and use; including regulatory action expenses; and notification and credit monitoring expenses with at least minimum limits as follows:

Limits

**EXHIBIT B
INSURANCE REQUIREMENTS**

Each Occurrence	\$1,000,000
General Aggregate	\$1,000,000

For acceptance of Cyber Risk Liability coverage included within another policy required herein, a statement notifying the certificate holder must be included on the certificate of insurance and the total amount of said coverage per occurrence must be greater than or equal to the amount of Cyber Risk Liability and other coverage combined.

- 3) **Professional Liability (Technology Errors and Omissions) Insurance** with at least minimum limits as follows. If "claims made" coverage is provided, "tail coverage" extending three (3) years beyond completion and acceptance of the project with proof of "tail coverage" to be submitted with the invoice for final payment. In lieu of "tail coverage", Proposer may submit annually to the County, for a three (3) year period, a current certificate of insurance providing "claims made" insurance with prior acts coverage in force with a retroactive date no later than commencement date of this contract.

Limits	
Each Occurrence or Claim	\$1,000,000
General Aggregate	\$1,000,000

For acceptance of Professional Liability coverage included within another policy required herein, a statement notifying the certificate holder must be included on the certificate of insurance and the total amount of said coverage per occurrence must be greater than or equal to the amount of Professional Liability and other coverage combined.

- 4) **Property Insurance** Vendor will be responsible for all damage to its own property, equipment and/or materials.



Exhibit B

Order Form
Prepared for
Pinellas County FL

**Procurement Vehicle: OMNIA (159768)
In Support of: Pinellas County FL**

ORDER DETAILS

Prepared By: Zuleika Oquendo
Phone:
Email: zuleika.oquendo@granicus.com
Order #: Q-530743
Prepared On: 18 Mar 2026
Expires On: 08 Aug 2026

ORDER TERMS

Currency: USD
Payment Terms: Net 45 (Payments for subscriptions are due at the beginning of the period of performance.)
Current Subscription End Date: 08 Aug 2026
Initial Order Term End Date: 31 Dec 2030
Period of Performance: 09 Aug 2026 - 31 Dec 2026

Total contract not to exceed amount: \$1,974,666.98



PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

Renewing Subscription Fees					
Solution	Period of Performance	Billing Frequency	Quantity/ Unit	Annual Fee	Prorated Fee
Address Identification and Monitoring	09 Aug 2026 - 31 Dec 2026	Annual	1 Each	\$48,555.68	\$19,244.90
24/7 Hotline	09 Aug 2026 - 31 Dec 2026	Annual	1 Each	\$16,185.24	\$6,414.97
Compliance Outreach	09 Aug 2026 - 31 Dec 2026	Annual	1 Each	\$24,277.87	\$9,622.46
Custom API Integration	09 Aug 2026 - 31 Dec 2026	Annual	1 Each	\$5,618.01	\$2,226.68
Esri Integration	09 Aug 2026 - 31 Dec 2026	Annual	1 Each	\$5,618.01	\$2,226.68
Address Identification and Monitoring	10 Sep 2026 - 31 Dec 2026	Annual	1 Each	\$161,617.58	\$50,145.73
FOIA Module Non Enterprise	29 Dec 2026 - 31 Dec 2026	Annual	1 Each	\$61,704.47	\$507.16
Invoicing Module	29 Dec 2026 - 31 Dec 2026	Annual	1 Each	\$0.00	\$0.00
Payments Module	29 Dec 2026 - 31 Dec 2026	Annual	1 Each	\$642.40	\$5.28
PST Email Extractor - LEGACY	29 Dec 2026 - 31 Dec 2026	Annual	1 Each	\$3,855.62	\$31.69
ADFS/Single Sign-on Module	29 Dec 2026 - 31 Dec 2026	Annual	1 Each	\$3,085.47	\$25.36
Unlimited Redaction License Upgrade	29 Dec 2026 - 31 Dec 2026	Annual	1 Each	\$8,480.17	\$69.70
SUBTOTAL:				\$339,640.52	\$90,520.61

FUTURE YEAR PRICING

Solution(s)	Period of Performance			
	01 Jan 2027 - 31 Dec 2027	01 Jan 2028 - 31 Dec 2028	01 Jan 2029 - 31 Dec 2029	01 Jan 2030 - 31 Dec 2030
Address Identification and Monitoring	\$50,012.35	\$51,512.72	\$53,058.10	\$54,649.85
24/7 Hotline	\$16,670.79	\$17,170.92	\$17,686.04	\$18,216.62
Compliance Outreach	\$25,006.20	\$25,756.39	\$26,529.08	\$27,324.95
Custom API Integration	\$5,786.55	\$5,960.14	\$6,138.95	\$6,323.12
Esri Integration	\$5,786.55	\$5,960.14	\$6,138.95	\$6,323.12
Address Identification and Monitoring	\$166,466.11	\$171,460.10	\$176,603.90	\$181,902.02
FOIA Module Non Enterprise	\$63,555.60	\$65,462.27	\$67,426.14	\$69,448.92
Invoicing Module	\$0.00	\$0.00	\$0.00	\$0.00
Payments Module	\$661.67	\$681.52	\$701.97	\$723.03
PST Email Extractor - LEGACY	\$3,971.29	\$4,090.42	\$4,213.14	\$4,339.53
ADFS/Single Sign-on Module	\$3,178.03	\$3,273.37	\$3,371.57	\$3,472.72
Unlimited Redaction License Upgrade	\$8,734.57	\$8,996.61	\$9,266.51	\$9,544.50
Legistar	\$26,609.51	\$27,407.80	\$28,230.03	\$29,076.93
Open Platform Suite	\$0.00	\$0.00	\$0.00	\$0.00
Meeting Efficiency Suite	\$13,537.25	\$13,943.37	\$14,361.67	\$14,792.52
Template - Custom View Page	\$727.77	\$749.60	\$772.09	\$795.25
Boards and Commissions	\$22,498.10	\$23,173.04	\$23,868.23	\$24,584.28
VoteCast Package for Meeting Efficiency Suite (7 seats)	\$11,522.36	\$11,868.03	\$12,224.07	\$12,590.79
Performance Accelerator Suite	\$4,512.42	\$4,647.79	\$4,787.23	\$4,930.84
VoteCast Display for Meeting Efficiency Suite (ME)	\$879.92	\$906.32	\$933.51	\$961.51
Government Transparency Suite	\$18,512.12	\$19,067.48	\$19,639.51	\$20,228.69
Granicus Encoding Appliance Software (GT)	\$1,128.11	\$1,161.95	\$1,196.81	\$1,232.72
Template - Player	\$604.67	\$622.81	\$641.49	\$660.74
SUBTOTAL:	\$450,361.94	\$463,872.79	\$477,788.99	\$492,122.65

PRODUCT UPDATES

FOR INFORMATION ON RECENT AND UPCOMING PRODUCT ENHANCEMENTS ACROSS THE GRANICUS PORTFOLIO, PLEASE REFER TO THE SEMIANNUAL UPDATE INFORMATION ON THIS WEBPAGE:
: [HTTPS://GRANICUS.COM/SEMIANNUAL-UPDATES/](https://granicus.com/semiannual-updates/)

PRODUCT DESCRIPTIONS

Solution	Description
Address Identification and Monitoring	Our state-of-the-art software provides ongoing monitoring of short-term rental platforms including major platforms such as Airbnb, VRBO, Booking.com, and FlipKey. We continually review and update our software to align with the evolving state of the platforms to provide a comprehensive dataset. Our machine learning will deduplicate all known Listings into unique Rental Units, where our identification team will provide owner contact information for further enforcement. This product includes: - Ongoing monitoring of all listings in your jurisdiction - Updating listing activity and details on a regular basis - Screenshot activity of every active listing - Deduplication of listings into unique Rental Units - Activity dashboard and map to monitor trends and breakdown of compliance.
24/7 Hotline	24/7 web and phone hotline for your community to report short term rental complaints such as parking, trash, noise disturbances, and illegal short term rentals. This product include:- Mobile-enabled online web form for citizens to submit tips or complaints (text, videos, and photos) - 24/7 call center for citizens to contact and report complaints verbally - Recordings for all call center complaints - Email notifications to your team when complaints are logged - Automatic outbound IVR calls and SMS messages to permit emergency contacts notifying them of the complaint - SMS support for emergency contacts to mark a complaint as acknowledged or resolved with the ability to send resolution notes - Hotline Dashboard for tracking complaint volumes, trends, and categories - Ability to upload Notes/Comments to each complaint
Compliance Outreach	Compliance monitoring provides up-to-date information for each identified Rental Unit and its compliance status. We configure your compliance definition specific to your jurisdiction rules and ordinances in order to provide up-to-date compliance status of each identified Rental Unit. Additionally, this product will:- Allow your team to send letters to non-compliant properties 24/7 - Configure letter templates with your branding and letterhead - Add as many letter sequences as you need for escalation - Monitor properties that become compliant after letter enforcement
Esri Integration	One way integration from Esri ArcGIS to Host Compliance for weekly property data (assessor data) syncing.



Solution	Description
Address Identification and Monitoring	Our state-of-the-art software provides ongoing monitoring of short-term rental platforms including major platforms such as Airbnb, VRBO, Booking.com, and FlipKey. We continually review and update our software to align with the evolving state of the platforms to provide a comprehensive dataset. Our machine learning will deduplicate all known Listings into unique Rental Units, where our identification team will provide owner contact information for further enforcement. This product includes: - Ongoing monitoring of all listings in your jurisdiction - Updating listing activity and details on a regular basis - Screenshot activity of every active listing - Deduplication of listings into unique Rental Units - Activity dashboard and map to monitor trends and breakdown of compliance.
FOIA Module Non Enterprise	A centralized public records request management and tracking platform which includes: A branded public portal for request intake with a patented, request deflection technology option Automated date calculation that uses public records law and organization work schedules to calculate request due dates Highly configurable workflow rules to automate request processing tasks Request tracking with monitoring tool, configurable escalations, and a complete audit trail A robust reporting suite
Invoicing Module	A secure, configurable way to generate and issue cost estimates and invoices for records requests—streamlining financial operations and supporting compliance with transparency and audit requirements.
Payments Module	Enables online payment of request-related fees presented via invoices by creating a connection with your existing payment processing vendor or a Granicus preferred vendor.
PST Email Extractor - LEGACY	PST Email Extractor
ADFS/Single Sign-on Module	ADFS/Single Sign-on Module
Unlimited Redaction License Upgrade	Securely redact sensitive information in records prior to release, apply exemptions, and produce exemption logs. Includes ability to grant access to an unlimited number of admin portal users.

Solution	Description
Legistar	Legistar is a Software-as-a-Service (SaaS) solution that enables government organizations to automate the entire legislative process of the clerk's office. Clerks can leverage Legistar to easily manage the entire legislative process from drafting files, through assignment to various departments, to final approval. Legistar includes: • Unlimited user accounts • Unlimited meeting bodies and meeting types • Unlimited data storage and retention • Up to one (1) Legistar database • Up to one (1) InSite web portal
Open Platform Suite	Open Platform is access to MediaManager, upload of archives, ability to post agendas/documents, and index of archives. These are able to be published and accessible through a searchable viewpage.
Meeting Efficiency Suite	Meeting Efficiency is a hybrid Software-as-a-Service (SaaS) and Hardware-as-a-Service (HaaS) solution that enables government organizations to simplify the in-meeting management and post-meeting minutes creation processes of the clerk's office. By leveraging this solution, the client will be able to streamline meeting data capture and minutes production, reducing staff efforts and decreasing time to get minutes published. During a meeting, use LiveManager to record roll calls, motions, votes, notes, and speakers, all indexed with video. Use the index points to quickly edit minutes, templates to format in Microsoft Word, and publish online with the click of a button. Meeting Efficiency includes: • Unlimited user accounts • Unlimited meeting bodies • Unlimited storage of minutes documents • Access to the LiveManager software application for recording information during meetings • Access to the Word Add-in software component for minutes formatting in MS Word if desired • Up to one (1) MS Word minutes template

Solution	Description
Template - Player	creating a custom video player page
Template - Custom View Page	Custom view page
Boards and Commissions	Boards and Commissions is a Software-as-a-Service (SaaS) solution that enables government organizations to simplify the citizen application and appointment to boards process of the clerk's office. Boards and Commissions includes: • Unlimited user accounts • Unlimited boards, commissions, committees, and subcommittees • Unlimited storage of citizen applications • Access to up to one (1) Boards and Commissions site • Access to customizable, embeddable iFrame websites for displaying information to citizens • Access to a customizable online citizen application form including board-specific questions • Customizable forms for board details, appointment details, and internal tracking details • Pre-designed document PDFs for applications, board details and rosters, and vacancy reports • Downloadable spreadsheets for easy reporting <i>Optional custom templates for document or report generation may also be purchased for an additional fee.</i>
Performance Accelerator Suite	Performance Accelerator Suite provides the ability to utilize the performance accelerator within a network. Requires Performance Accelerator or Virtual Performance Accelerator to distribute video/indexing/documents within a local network. This distribution is utilized to eliminate the bandwidth impact local viewers would have accessing data from the Granicus Data Center.
Government Transparency Suite	Government Transparency are the live in-meeting functions. Streaming of an event, pushing of documents, and indexing of events.
Granicus Encoding Appliance Software (GT)	Granicus Encoding Appliance Software (GT) This includes the LiveManager Software solution where webcasts are started/stopped, agendas amended and indexed, votes and attendance recorded, and minutes created.



BILLING INFORMATION

Billing Contact:	Finance Division Accounts Payable	Purchase Order Required?	☐ - No ☒ - Yes
Billing Address:	PO Box 2438 Clearwater, FL 33757	PO Number: <i>If PO required</i>	Will be provided at a later time
Billing Email:	FinanceAccountsPay@myPinellasClerk.gov	Billing Phone:	727-464-8389

Exhibit C

Region 14 Education Service Center

Contract # 159768

for

Software & SaaS Solutions with

Granicus

Effective: December 8, 2025

The following documents comprise the
executed contract effective: December 8, 2025

- I. Region 14 ESC Terms & Conditions
- II. Vendor Contract and Signature Form
- III. Granicus SSA & SLA
- IV. Supplier's Response to RFP, incorporated by reference

IV. Region 14 – TERMS AND CONDITIONS

Assignment. Supplier may not assign its rights or obligations under this contract without the prior written permission of Region 14 ESC. Region 14 ESC will not unreasonably withhold approval for a requested assignment.

Audit Rights. Supplier shall, at its sole expense, maintain appropriate due diligence of all purchases made by Region 14 ESC and any entity that utilizes this contract. Region 14 ESC reserves the right to audit the accounting for a period of four (4) years from the time such purchases are made. This audit right shall survive termination of this Agreement for a period of one (1) year from the effective date of termination. Region 14 ESC shall have the authority to conduct random audits of supplier's pricing at Region 14 ESC's sole cost and expense. Notwithstanding the foregoing, in the event that Region 14 ESC is made aware of any pricing being offered that is materially inconsistent with the pricing under this agreement, Region 14 ESC shall have the ability to conduct an extensive audit of supplier's pricing at supplier's sole cost and expense. Region 14 ESC may conduct the audit internally or may engage a third-party auditing firm. In the event of an audit, the requested materials shall be provided in the format and at the location designated by Region 14 ESC.

Construction. Supplier shall perform services in a good and workmanlike manner and in accordance with industry standards for the service provided.

Force Majeure. If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and full particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

The term Force Majeure as employed herein, shall mean acts of God, strikes, lockouts, or other industrial disturbances, act of public enemy, orders and regulation of any kind of government of the United States or any civil or military authority; insurrections; riots; epidemics; pandemic; landslides; lightning; earthquake; fires; hurricanes; storms; floods; washouts; droughts; arrests; restraint of government and people; civil disturbances; explosions, breakage or accidents to machinery, pipelines or canals, or other causes not reasonably within the control of the party claiming such inability. It is understood and agreed that the settlement of strikes and lockouts shall be entirely within the discretion of the party having the difficulty, and that the above requirement that any Force Majeure shall be remedied with all reasonable dispatch shall not require the settlement of strikes and lockouts by acceding to the demands of the opposing party or parties when such settlement is unfavorable in the judgment of the party having the difficulty.

Franchise Tax. The supplier hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes.

Funding. A contract for the acquisition, including lease, of real or personal property is a commitment of the entity's current revenue only. Each payment obligation created by this contract is conditioned upon the availability of city, county, state and federal funds that are appropriated

or allocated for the payment of such an obligation. If funds are not allocated by an entity and available for the continued purchase of the services and/or materials provided under this contract, this contract may be terminated at the end of the period for which funds are available. The entity will endeavor to notify the supplier in the event that continued service will or may be affected by non-appropriation. No penalty shall accrue to the entity in the event this provision is exercised, and the entity shall not be obligated or liable for any future payments due or for any damages as a result of termination under this paragraph.

Indemnity. The awarded supplier shall protect, indemnify, and hold harmless Region 14 ESC and its participants, administrators, employees and agents against all claims, damages, losses and expenses arising out of or resulting from the actions of the supplier, supplier employees or supplier subcontractors in the preparation of the solicitation and the later execution of the contract. **To the extent permitted by applicable law, Supplier will have control of the defense and reserves the right to settle any claim. Region 14 ESC must notify Supplier promptly of any claim and provide reasonable cooperation to Supplier, upon Supplier's request and at Supplier's cost, to defend such claim. Supplier will not agree to any settlement which requires acknowledgment of fault or an incurred liability on the part of an indemnified party not otherwise covered by this indemnification without indemnified party's prior consent. Region 14 ESC may elect to participate in the defense of any claim with counsel of its choosing at its own expense.**

Insurance. Certificates of insurance shall be delivered to a public agency requesting them prior to commencement of work. The insurance company shall be licensed in the applicable state in which work is being conducted. The awarded supplier shall give the participating entity a minimum of ten (10) days' notice prior to any modifications or cancellation of policies. The awarded supplier shall require all subcontractors performing any work to maintain coverage as specified.

Legal Obligations. It is the supplier's responsibility to be aware of and comply with all local, state, and federal laws governing the sale of products/services identified in this RFP and any awarded contract and shall comply with all while fulfilling the RFP. Applicable laws and regulation must be followed even if not specifically identified herein.

Non-Exclusive Contract. This contract is for the sole convenience of Region 14 ESC, which may obtain like goods or services from other sources.

Permits. Knowing and abiding by the permit laws in each state is the sole responsibility of the supplier.

Price Increases. Should it become necessary, price increase requests may be submitted quarterly during the term of the contract and must be approved by Region 14 ESC in writing. Included with the request must be documentation and/or formal cost justification for these changes. Requests will be formally reviewed, and if justified in the sole opinion of Region 14 ESC, the change will be approved.

Products. Supplier shall provide equipment, materials and products that are new unless otherwise specified, of good quality and free of defects.

Products and Services Additions. New products and/or services may be added to the contract quarterly during the term by Region 14 ESC's written approval, to the extent that those products and/or services are within the scope of this RFP.

Safety. Suppliers performing services shall comply with occupational safety and health rules and regulations. All suppliers and subcontractors shall be held responsible for the safety of their employees and any conditions that may cause injury or damage to persons or property.

Survival. All applicable software license agreements, warranties or service agreements that are entered into between the Contractor and Region 14 ESC under the terms and conditions of the Contract shall survive the expiration or termination of the Contract. All Purchase Orders issued and accepted by Contractor shall survive expiration or termination of the Contract for a period of up to one year beyond the term of the Contract.

Tax Exempt Status. Knowing the tax laws in each state is the sole responsibility of the supplier.

Term and Renewal. The contract term is for three (3) years. The contract may be renewed for up to two (2) additional one-year terms or any combination of time not to exceed 2 years. Maintenance/service/supplemental agreements may be issued for up to (5) years under this contract so long as the effective date of the maintenance/service/supplement agreement is prior to the expiration of the contract.

Termination. This contract may be terminated at any time by mutual written consent, or by Region 14 ESC, with or without cause, upon giving thirty (30) days written notice. Region 14, at its convenience, by written notice, may terminate this contract, in whole or in part. If this contract is terminated, Region 14 ESC shall be liable only for payment under the payment provisions of this contract for services rendered and accepted material received by Region 14 ESC before the effective date of termination. Region 14 ESC reserves the right to terminate the whole or any part of this Contract due to the failure of the supplier to carry out any term or condition of the contract. Region 14 will issue a written ten (10) day notice of default to the supplier for acting or failing to act as specified in any of the following: in the opinion of Region 14 ESC, the supplier provides personnel that do not meet the requirements of the contract; In the opinion of Region 14 ESC, the supplier fails to perform adequately the stipulations, conditions or services/specifications required in this contract; in the opinion of Region 14 ESC, the supplier attempts to impose personnel, materials, products or workmanship of an unacceptable quality; the supplier fails to furnish the required service and/or product within the time stipulated in the contract; in the opinion of Region 14 ESC, the supplier fails to make progress in the performance of the requirements of the contract; the supplier gives Region 14 ESC a positive indication that the supplier will not or cannot perform to the requirements of the contract.

Waiver. Any waiver of any provision of this contract shall be in writing and shall be signed by the duly authorized agent of Region 14 ESC. The waiver by either party of any term or condition of this contract shall not be deemed to constitute waiver thereof nor a waiver of any further or additional right that such party may hold under this contract.

Contracts with Public Agencies. Supplier and Region 14 acknowledge that these terms & conditions apply strictly to this contract between Supplier and Region 14 and shall not necessarily apply to the final contract between Supplier and each Public Agency that agrees to purchase Supplier's goods and services. **All use of Supplier's good and services by each Public Agency is subject to Supplier's License Agreement (the "License Agreement"), including the more specific terms and conditions (between the parties) in the form attached as Exhibit A, which incorporated herein by reference and shall govern the rights, duties, and obligations of the Supplier and the Public Agency with respect to the transaction between them.** To the extent that there is a conflict between this contract and the License Agreement (between the Supplier and the Public Agency), as to that Public Agency, the terms and conditions of the License Agreement shall control.

**Section Updated as approved on 2026_03_27*

VI. SIGNATURE FORM

A response to this solicitation is an offer to contract with Region 14 ESC based upon the terms, conditions, scope of work, and specifications contained in this request. A solicitation does not become a contract until it is accepted by Region 14 ESC. The prospective supplier must submit a signed Signature Form with the response thus, eliminating the need for a formal signing process. A contract award letter issued by Region 14 ESC is the counter-signature document establishing acceptance of the contract.

The undersigned hereby proposes and agrees to furnish goods and/or services in strict compliance with the terms, specifications and conditions at the prices proposed within response unless conspicuously noted by the supplier following the requirements of Deviations and Exceptions section in the Instructions to Suppliers. The undersigned further certifies that he/she is an officer of the company and has authority to negotiate and bind the company named below and has not prepared this response in collusion with any other supplier and that the contents of this proposal as to prices, terms or conditions of this response have not been communicated by the undersigned nor by any employee or agent to any person engaged in this type of business prior to the official opening of this proposal.

Prices are guaranteed for **120 days**.

Granicus, LLC.

Company Name

1152 15th Street NW, Suite 800

Address

Washington,

City

DC

State

20005

Zip

(800) 314-0147

Telephone Number

N/A

Fax Number

contracts@granicus.com

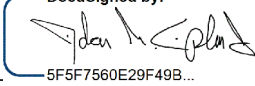
Email Address

Jordan Copland

Printed Name

CFO / President

Position

DocuSigned by:

 5F5F7560E29F49B...
 Authorized Signature



Subscription and Services Agreement US/Canada

This Subscription and Services Agreement ("**Agreement**") is effective as of the date an Order or SOW (as defined below) commences that references this Agreement ("**Effective Date**"), and is a contract between the party procuring Granicus Products and/or Services named in the Order or SOW ("**Client**") and Granicus, LLC, a Minnesota Limited Liability Company for those Clients located in the US, or Granicus Canada Holdings, U.L.C., an unlimited liability corporation for those Clients located in Canada ("**Granicus**").

1. Definitions. For the purpose of this Agreement, the following terms have the corresponding definitions:

"Content" means any material or data: (i) displayed or published on Client's website; (ii) provided by Client to Granicus to perform the Services; or (iii) uploaded into Products by Client or on Client's behalf. Content expressly excludes Granicus Data;

"Deliverable(s)" means any computer software, and related written documentation, reports or materials developed by Granicus as part of a Services engagement;

"Granicus Data" means data owned, generated or collected by Granicus separately from Content provided by Client, including data generated by use of the Products or personal information related to individuals who use the Products or Services, which is collected and used in accordance with applicable law and in conformance with publicly posted privacy policies;

"IP Rights" means all current and future worldwide statutory or other proprietary rights, whether registered or unregistered, including but not limited to, moral rights, copyright, trademarks, rights in designs, patents, rights in computer software data base rights, rights in know-how, mask work, trade secrets, inventions, domain or company names and any application for the foregoing, including registration rights.

"Order" means a binding proposal, written order, or purchasing document setting forth the Products made available to Client under the terms of this Agreement either directly with Granicus or through an authorized third party reseller;

"Products" means the: (i) online or cloud subscription services; (ii) on premise software; (iii) embedded software; and (iv) Granicus Data, licensed to Client, and hardware components purchased by Client under this Agreement, as applicable and as set forth in the Order or SOW;

"Services" means the consulting, integration, installation, and/or implementation services to be performed by Granicus as described in the SOW; and

"SOW" means a statement of work agreed to by the parties that references this Agreement and describes the Services and Deliverables provided as part of a Services engagement pursuant to the Services provisions set forth in this Agreement.

2. Intellectual Property Ownership and Use Rights.

a) **Intellectual Property Ownership.** Granicus and its licensors own all IP Rights in the Products and Granicus Data. Client and its authorized users have no right, title or interest in the Products or Granicus Data other than the license rights expressly granted herein. All rights not expressly granted herein are reserved by Granicus and its licensors.

b) **License to Products.** Granicus hereby grants Client a non-exclusive, non-transferable license to access and use the Products identified in the Order during the Term set forth therein. In addition to the terms of this Agreement and the Order, product-specific license terms applicable to certain of the Products and Granicus Data can be found at www.Granicus.com/legal/licensing and are hereby incorporated into this Agreement by reference.

c) **Third Party Contractors.** Client may permit its third-party contractors to access and use the Products solely on behalf of and for the benefit of Client, so long as: (i) such contractor agrees to comply with this Agreement as if it were Client; (ii) Client remains responsible for each contractor's compliance with this Agreement and any breach thereof; and (iii) all volume or transaction-based use of the Products includes use by contractors. All rights granted to any contractor terminate immediately upon conclusion of the Services rendered to Client that give rise to such right. Upon termination of such rights, contractor will immediately cease all use of the Products and uninstall and destroy all confidential or proprietary Granicus information in its possession. Client will certify compliance with this section in writing upon Granicus' request.

d) **Data Sources.** Client may only upload data related to individuals that originates with or is owned by Client. Client shall not upload data purchased from third parties without Granicus' prior written consent and list cleansing Services provided by Granicus for an additional fee.

e) **Content.** Client can only use Products to share Content that is created by or owned by Client and/or Content for affiliated organizations, provided that use by Client for affiliated organizations is in support only, and not as a primary communication vehicle for such organizations that do not have their own license to the Products. Granicus does not own the Content submitted by Client nor is Granicus responsible for any Content used, uploaded or migrated by Client or any third party. Granicus will not sell, use, or disclose any Content for any purpose other than performing Services subject to this Agreement. For clarification, the fact that Content and Granicus Data may contain the same or similar information does not minimize or limit the ownership or use rights of either party as it relates to Content on the part of Client, or Granicus Data on the part of Granicus.

f) **Advertising.** Client shall not use Products to promote products or services available for sale through Client or any third party without Granicus' prior written consent.

g) **Restrictions.** Client shall not:

- (i) Use or permit any end user to use the Products to store or display adult content, promote illegal or immoral activities, send or store infringing, obscene, threatening or unlawful or

tortious material or disrupt others use of the Products, network services or network equipment, including unsolicited advertising or chain letters, propagation of computer worms and viruses, or use of the Products to make unauthorized entry into any other device accessible via the network or Products;

- (ii) Disassemble, decompile, reverse engineer or make derivative works of the Products;
- (iii) Rent, lease, lend, or host the Products to or for any third party, or disclose the Products to any third party except as otherwise permitted in this Agreement or an Order or SOW;
- (iv) Use the Products in violation of any applicable law, rule, or regulation, including violation of laws regarding the processing, use, or disclosure of personal information, or violation of any United States export control or regulation, United States embargo, or denied or sanctioned parties prohibitions; or
- (v) Modify, adapt, or use the Products to develop any software application intended for resale which uses or competes with the Products in whole or in part.

3. **Term; Termination.**

a) **Agreement Term.** This Agreement begins on the Effective Date and remains in effect for the period set out in the Order ("**Initial Term**"). Thereafter, this Agreement will continue in effect until all Orders or SOWs have expired or been terminated.

b) **Order Term.** Each Order will be effective on the date set out therein and will remain in effect during the Initial Term identified in the Order. Each Order will automatically renew for twelve (12) month terms (each, a "**Renewal Term**") unless either party gives the other party notice of non-renewal within thirty (30) days of notification of price change as described in Section 4.d., or within sixty (60) days prior to the start of the next Renewal Term, whichever is later. The Initial Term and all Renewal Terms are collectively, the "**Term**".

c) **SOW Term.** Each SOW will begin on the effective date of the SOW and will remain in effect until the Services are completed, this Agreement is terminated, or the termination date set out in the SOW (the "**Termination Date**"), whichever is later. If no specific Termination Date is designated in the SOW, Client may terminate the SOW upon thirty (30) days written notice to Granicus.

d) **Subscription Term.** The annual term for all Products licensed to Client on a subscription basis begins upon the Effective Date of the applicable Order and are based on subscription term and not actual usage. Products licensed on a subscription basis are deemed delivered upon Initial Availability. Initial Availability of a Product means the earlier of: (i) the issuance of a user name and password to Client to access the Product; (ii) the provision of the Product in its hosted environment on behalf of Client by Granicus technical personnel; or (iii) access to the Product by Granicus or third-party services personnel in order to commence configuration or implementation Services on behalf of Client.

e) **Termination for Default.** Either party may terminate this Agreement or any Order or SOW by written notice if the other party commits a material breach of this Agreement or the applicable Order or SOW and fails to cure such breach within thirty (30) days after receipt of such notice, or an additional period of time as agreed to by the parties.

f) **Non-Appropriation.** Client may terminate this Agreement or any Order or SOW by providing Granicus written notice during the then-current Term for lack of appropriation of funds for the Renewal

Term so long as Client has made best efforts to secure the necessary consents for renewal and obtain appropriate funds for payment of the fees.

g) **Effect of Termination.** Upon expiration or termination of an Order or SOW for any reason: (i) Client's right to access and use the Products will immediately cease (except for perpetual licenses granted under an Order, which will continue to be governed by this Agreement for the duration of the license); (ii) Client will promptly remit any fees due to Granicus under all Orders and SOWs; (iii) Granicus will promptly cease performance of any Services; and (iv) the parties will return or destroy any Confidential Information of the other party in its possession, and certify upon request to the other party of compliance with the foregoing. Client will have thirty (30) days from the expiration date of a subscription to extract or download any Content stored in the Products. Granicus has no obligation to retain any Content after such thirty (30)-day period nor is Granicus responsible for extracting the data on Client's behalf absent separate written agreement and the payment of additional fees.

h) **Survival.** Sections 4 (Fees, Payment), 9 (Confidentiality), 10 (Indemnification), 11 (Limitation of Liability), 13 (Governing Law) and any other clause that by its nature is intended to survive will survive termination of this Agreement indefinitely or to the extent set out therein.

4. **Fees; Payment.**

a) **Fees.** Client will pay all fees, costs and other amounts as specified in each Order or SOW. Annual or subscription fees are due upfront at the beginning of each annual Term. Services fees and one-time fees are due according to the billing frequency specified in each Order or SOW. Absent any specific billing frequency, Client will pay fees for Services on a monthly basis in arrears for time and materials engagements, or milestone basis as billed upon delivery of each milestone. GXG Services are billed up front annually prior to the then-current term. Hardware will be invoiced to Client upon shipment. Granicus may suspend Client's access to any Products if there is a lapse in payment not remedied promptly upon notice to Client. A lapse in the Term of each Order or SOW will require the payment of a setup fee to reinstate the subscription. All fees are exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is Client's responsibility to provide applicable exemption certificate(s).

b) **Payment.** Client will remit payment of the fees due within thirty (30) days of receipt of an accurate invoice from Granicus or its authorized reseller, or if Client is subject to different payment terms imposed by applicable regulation, such required payment duration. Any disputed amounts will be identified in writing to Granicus within the payment period or be deemed accurate and payable. With respect to any amount due to Granicus which is not paid within the payment period, Granicus may apply interest at the rate of one and half percent (1.5%) per month, or such lesser amount required by law, assessed from the due date through the date of payment. Client acknowledges and agrees that orders placed by Client for Products and Services will be non-cancellable and the fees paid are non-refundable unless otherwise expressly stated in the Agreement.

c) **Purchase Orders.** Upon request, Granicus will reference a purchase order number on its invoices if Client provides the corresponding purchase order information to Granicus prior to generating the invoice. Client agrees that a failure to provide Granicus with purchase order information will not relieve Client of its obligations to provide payment in accordance with this section.

d) **Price Changes.** Subject to any price schedule or pre-negotiated fees to which this Agreement or an Order may be subject, Granicus will provide notice of any price changes prior to the end of the current Term, which subject to Section 3.b, will become effective as of the next Renewal Term. Such notification may be made via Order, email, or invoice provided by Granicus. Renewals at the same volume amount will not increase more than ten percent (10%) over the prior year's fees. Purchases of additional Products will be at Granicus' then-current price and licenses, subject to volume or transaction metrics, and will be reviewed annually prior to commencement of the Renewal Term, with fees adjusted to cover increases in Client's use.

e) **Cooperative Purchasing.** To the extent permitted by law the terms of this Agreement may be extended for use by other municipalities, school districts and governmental agencies. Orders and SOWs entered into by such third parties are independent agreements between the third party and Granicus and do not affect this Agreement or any Order or SOW between Granicus and Client.

f) **Overages.** For any Products or Services purchased in tiers, with volume caps, specified number of users, or other measured metrics, it is the Client's responsibility to purchase up to the level of use needed by Client. Any overage will be charged to Client at the then-current rate for such tier or volume, or the rate set forth in Client's pricing arrangements with Granicus or Granicus resellers. Payment for such overages must be made in the then-current term unless otherwise agreed to by the parties in writing.

g) **Resellers.** If Client has entered into a separate agreement with an authorized distributor or reseller of Products and/or Services, the terms of such third-party agreement will supersede conflicting terms contained herein solely as they relate to payment schedules and pricing as negotiated between Client and the reseller.

5. **Client Responsibilities.**

a) **Content.** Client will be solely responsible for the Content submitted to the Products and will comply with all laws, rules and regulations relating to the use, disclosure and transmission of such Content, including providing such to Granicus. Client represents and warrants it has the legal right to provide the Content to Granicus and that such use or disclosure does not violate the intellectual property, privacy or other legal rights of any third party. Client grants Granicus a limited, non-exclusive right during the Term to access and use the Content to provide the Products and Services. Content does not include user feedback related to the Products or Services, which Granicus is free to use without any further permission or consideration to Client.

b) **Data Backup and Protection.** Client will maintain a back-up of any data or data files provided to Granicus. For certain Products, Granicus offers functionality that requires subscribers to enable password protection of subscriber profiles and associated data. Client assumes all responsibility for implementing and enforcing this security functionality in its sole discretion.

c) **Passwords.** Sign-on credentials used to access the Products are non-transferable. Client is responsible for keeping all passwords secure and for all use of the Products through Client's sign in credentials.

d) **Cooperation.** Client will provide any assistance reasonably required by Granicus to perform the Services, including timely review of plans and schedules for the Services and reasonable access to Client's

offices for Services performed onsite. Services delayed or unable to be performed due to lack of Client cooperation or communication will be deemed delivered and no refunds will be issued for such services.

e) **Third-Party Technology.** Client will be responsible for securing all licenses for third party technology necessary for Granicus to perform the Services (including the right for Granicus to use such technology) and will be responsible for the performance of any third-party providing goods or services to Client related to the Services, including such third party's cooperation with Granicus.

f) **Use of Messaging Services.** Client may use Products to send emails and messages to users and third parties. Client is solely responsible for any such message and their content, including securing the legal right to send the message. Messages may be blocked, delayed, or prevented from being delivered by destination servers and other reasons outside of Granicus' control, and there is no warranty that messages will reach their intended destination in a given timeframe.

6. **Support.** Basic support and maintenance services provided to Client for Products ("Support") is included in the fees paid for the Granicus Product subscription or maintenance during the Term and will be provided in accordance with the Service Level Agreement set forth at www.granicus.com/legal/licensing. Granicus may update its Support obligations under this Agreement, so long as the level of Support agreed to by the parties is not materially diminished due to such modification.

7. **Representations; Warranties; Disclaimers.**

a) **Representations.** Each Party represents that it has validly entered into this Agreement and has the legal power to do so.

b) **Warranties:**

(i) Each party warrants that it has the rights necessary to grant to the other party the licenses granted in this Agreement.

(ii) Granicus warrants that it will perform its obligations in a professional and workmanlike manner in accordance with industry standards.

(iii) Client's sole and exclusive remedy and Granicus' sole obligation for breach of the warranties in this Section are as follows: (i) for a breach of the warranty in Section 7.b.(i), the indemnity in Section 10 of this Agreement; and (ii) reperformance of the non-conforming Services for a breach of the warranty in Section 7.b.(ii), provided that Client notifies Granicus of a non-conformity in this Section during the thirty (30) day period following Granicus' completion of the applicable Services.

c) **Disclaimers.** EXCEPT AS EXPRESSLY STATED IN THIS THIS SECTION, THE PRODUCTS AND SERVICES ARE PROVIDED "AS IS" AND GRANICUS DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, TITLE, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE. GRANICUS DOES NOT WARRANT THAT PRODUCTS OR SERVICES WILL MEET CLIENT'S REQUIREMENTS OR THAT THE OPERATION THEREOF WILL BE UNINTERRUPTED OR ERROR FREE.

8. Services.

a) Granicus will perform Services in accordance with this Agreement and the SOW. Granicus is not obligated to provide any Services unless set out in the SOW. Unless otherwise set out in the SOW or as agreed to by the parties the Services will be performed remotely. Any estimates provided in the SOW, including expected hours to complete the Services and any timeline provided by Granicus, are based on known functional requirements and technical environments as of the effective date of the SOW. Changes or delays in the work schedule originating with Client are subject to the project change procedure and may result in an increase in fees.

b) Granicus grants Client a non-exclusive, non-transferable, royalty-free, perpetual license to use the Deliverables on behalf of and for the benefit of Client independently and with the Products. Granicus retains all right, title and interest to the Deliverables except for those rights expressly granted to Client. Deliverables and Services are deemed accepted upon delivery unless otherwise set forth in a SOW.

c) Any modifications to the Services must be in writing and signed by authorized representatives of each party. Granicus personnel performing Services at Client's offices will comply with Client's policies and procedures in effect at such location.

d) If agreed to by the Parties in the SOW, Client will also pay for all reasonable travel-related and out-of-pocket expenses incurred by Granicus in the performance of the Services in accordance with Client's travel and expense policy which will be provided to Granicus in writing (or Granicus' policy if none is provided by Client) and which will be billed monthly and due thirty (30) days following date of invoice.

9. Confidentiality. During performance of the Services, each party may receive Confidential Information of the other party.

a) **"Confidential Information"** means all confidential and/or trade secret information of either party (**"Disclosing Party"**), including but not limited to: (i) Granicus' Products; (ii) non-public information if it is clearly and conspicuously marked as "confidential" or with a similar designation at the time of disclosure; (iii) non-public information of the Disclosing Party if it is identified as confidential and/or proprietary before, during, or promptly after presentation or communication; and (iv) any information that should be reasonably understood to be confidential or proprietary given the nature of the information and the context in which disclosed, in each case that is disclosed to the other party (**"Receiving Party"**) or to which the Receiving Party gains access in connection with performance of the Services.

b) Subject to freedom of information, government transparency, or similar applicable law, each Receiving Party will receive and hold any Confidential Information in strict confidence and will: (i) protect and safeguard the Confidential Information against unauthorized use, publication or disclosure; (ii) not reveal, report, publish, disclose, transfer, copy or otherwise use any Confidential Information except as specifically authorized by the Disclosing Party; (iii) not use any Confidential Information for any purpose other than in performance of this Agreement; (iv) restrict access to Confidential Information to those of its advisors, officers, directors, employees, agents, consultants, contractors and lobbyists who have a need to know, who have been advised of the confidential nature thereof, and who are under express written obligations of confidentiality or under obligations of confidentiality imposed by law or rule; and (v) exercise at least the same standard of care and security to protect the confidentiality of the Confidential Information received by it as it protects its own confidential information, but no less than a reasonable degree of care.

c) If a Receiving Party is requested or required in a judicial, administrative, or governmental proceeding to disclose any Confidential Information, it will notify the Disclosing Party as promptly as practicable so that the Disclosing Party may seek an appropriate protective order or waiver for that instance, unless such notification is prohibited by law or judicial order.

d) The foregoing obligations do not apply to information that: (i) is already public or becomes available to the public through no breach of this section; (ii) was in the Receiving Party's lawful possession before receipt from the Disclosing Party; (iii) is lawfully received independently from a third party who is not bound by a confidentiality obligation; or (iv) is independently developed by or on behalf of the Receiving Party without use of any Confidential Information.

e) Upon written request of the Disclosing Party, the Receiving Party agrees to promptly return or destroy all Confidential Information in its possession, and certify its destruction in writing, provided that the Receiving Party may retain a copy of the returned or destroyed items for archival purposes in accordance with its records retention policies and subject to this section.

f) Disclosing Party may be irreparably damaged if the obligations under this section are not enforced and as such may not have an adequate remedy in the event of a breach by Receiving Party of its obligations hereunder. The parties agree, therefore, that Disclosing Party is entitled to seek, in addition to other available remedies, an injunction restraining any actual, threatened or further breaches of the Receiving Party's obligations under this section or any other appropriate equitable order or decree.

10. Indemnification.

a) Granicus will defend, indemnify and hold Client harmless from and against all losses, liabilities, damages and expenses including reasonable attorney fees (collectively, "Losses") arising from any claim or suit by an unaffiliated third party that the Products or Deliverables, as delivered to Client and when used in accordance with this Agreement and the applicable Order or SOW, infringes a valid U.S. copyright or U.S. patent issued as of the date of the applicable Order or SOW (a "Claim").

b) To the extent permitted by applicable law, Granicus will have control of the defense and reserves the right to settle any Claim. Client must notify Granicus promptly of any Claim and provide reasonable cooperation to Granicus, upon Granicus' request and at Granicus' cost, to defend such Claim. Granicus will not agree to any settlement which requires acknowledgment of fault or an incurred liability on the part of an indemnified party not otherwise covered by this indemnification without indemnified party's prior consent. Client may elect to participate in the defense of any claim with counsel of its choosing at its own expense.

c) If the Products or Deliverables are subject to a claim of infringement or misappropriation, or if Granicus reasonably believes the Products or Deliverables may be subject to such a Claim, Granicus reserves the right, in its sole discretion, to: (i) replace the affected Products or Deliverable with non-infringing functional equivalents; (ii) modify the affected Products or Deliverable to render it non-infringing; or (iii) terminate this Agreement or the applicable Order or SOW with respect to the affected Granicus Product or Deliverable and refund to Client any prepaid fees for the then-remaining portion of the Order or SOW Term.

d) Granicus will have no obligation to indemnify, defend, or hold Client harmless from any Claim to the extent it is based upon: (i) a modification to the Granicus Product or Deliverable by anyone other than Granicus; (ii) a modification made by Granicus pursuant to Client's required instructions or specifications or in reliance on materials or information provided by Client; (iii) combination with the Products or Deliverable with non-Granicus software or data; or (iv) Client's (or any authorized user of Client) use of any Products or Deliverables other than in accordance with this Agreement.

e) This section sets forth Client's sole and exclusive remedy, and Granicus' entire liability, for any Claim that the Products, Deliverables or any other materials provided by Granicus violate or infringe upon the rights of any third party.

11. Limitation of Liability.

a) EXCEPT FOR LIABILITY THAT CANNOT BE LIMITED OR EXCLUDED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES WILL EITHER PARTY BE LIABLE FOR ANY: (I) SPECIAL, INDIRECT, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES; OR (II) LOSS OR DAMAGE TO DATA, LOST PROFITS, SALES, BUSINESS, GOODWILL OR ANTICIPATED SAVINGS, WHETHER AN ACTION IS IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) AND REGARDLESS OF THE THEORY OF LIABILITY, EVEN IF A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

b) IN NO EVENT, EXCEPT FOR CLIENT'S OBLIGATIONS TO PAY AMOUNTS DUE UNDER THE ORDER OR SOW, OR GRANICUS' INDEMNIFICATION OBLIGATIONS SET FORTH IN SECTION 10 (INDEMNIFICATION), WILL EITHER PARTY'S MAXIMUM AGGREGATE LIABILITY FOR ALL CLAIMS ARISING IN CONNECTION WITH THIS AGREEMENT (IN TORT (INCLUDING NEGLIGENCE), CONTRACT OR OTHERWISE) EXCEED THE AMOUNT OF FEES PAID BY CLIENT TO GRANICUS OR GRANICUS' RESELLER, AS APPLICABLE, IN THE SIX (6) MONTHS IMMEDIATELY PRECEDING THE DATE THE DAMAGED PARTY NOTIFIES THE OTHER PARTY IN WRITING OF THE CLAIM. HOWEVER, IF CLIENT HAS PAID NO FEES UNDER THE TERMS OF AN ORDER IN THE TWELVE (12) MONTH PERIOD PRECEDING THE DATE OF THE INCIDENT GIVING RISE TO THE CLAIM, THE AGGREGATE LIABILITY OF GRANICUS TO CLIENT FOR SUCH CLAIM SHALL NOT EXCEED FIVE THOUSAND DOLLARS (\$5,000).

12. General.

a) **Force Majeure.** With the exception of payment obligations, any delay in the performance by either party of its obligations hereunder will be excused when such delay in performance is due to any cause or event of any nature whatsoever beyond the reasonable control of such Party, including, without limitation, any act of God; any fire, flood, or weather condition; any computer virus, worm, denial of service attack; any earthquake; any act of a public enemy, war, insurrection, riot, explosion or strike; provided, that written notice thereof must be given by such Party to the other Party within twenty (20) days after occurrence of such cause or event.

b) **Independent Contractor.** Each party is an independent contractor and employees of each party are not considered to be employees of the other party. No agency, partnership, joint venture or other joint relationship is created by this Agreement. The parties shall not make any commitments binding on the other or make any representation that they are acting for, or on behalf of, the other. Each party assumes full responsibility for the actions of its personnel while performing the Services and such party will be solely responsible for the supervision, daily direction, control of its personnel, and for the payment of all of their compensation and any taxes related thereto.

c) **Publicity.** Neither party will use the name of the other party in publicity releases or similar activity without the consent of the other party, except Granicus may include Client’s name and logo in client lists and similar communications.

d) **Waiver.** No waiver of any breach of any provision of this Agreement or the SOW by either party or the failure of either party to insist on the exact performance of any provision of this Agreement or the SOW will constitute a waiver of any prior, concurrent or subsequent breach of performance of the same or any other provisions hereof, and no waiver will be effective unless made in writing.

e) **Notices.** Other than routine administrative communications, which may be exchanged by the Parties via email or other means, all notices, consents, and approvals hereunder will be in writing and will be deemed to have been given upon: (i) personal delivery; (ii) the day of receipt, as shown in the applicable carrier’s systems, if sent via FedEx, UPS, DHL, or other nationally recognized express carrier; (iii) the third business day after sending by U.S. Postal Service, First Class, postage prepaid, return receipt requested; or (iv) sending by email, with confirmed receipt from the receiving party. Either Party may provide the other with notice of a change in mailing or email address in which case the mailing or email address, as applicable, for that Party will be deemed to have been amended. The mailing and email addresses of the Client are as set forth in the Order or SOW, for Granicus as follows:

Granicus
Contracts
1152 15 th Street NW, Suite 800 Washington DC 20005
1-800-314-0147
contracts@granicus.com

f) **Severability.** If any provision of this Agreement, Order, or SOW, or portion thereof, is held to be invalid, illegal or unenforceable by a court of competent jurisdiction, such provision will be severed and the remaining provisions of the Agreement, Order or SOW will remain in full force and effect.

g) **Assignment.** Neither Party may assign, delegate, or otherwise transfer this Agreement or any of its rights or obligations hereunder without the prior written consent of the other Party (such consent not to be unreasonably withheld). Notwithstanding the foregoing, either Party may assign this Agreement with reasonable notice to the other party to an affiliate or to a successor in interest resulting from acquisition of all, or substantially all, of the assigning party’s business by means of merger, stock or asset purchase, or otherwise. Any assignment or attempted assignment in violation of this Agreement will be null and void. This Contract will bind and inure to the benefit of each party’s permitted successors and assigns.

h) **Amendment.** This Agreement may not be amended or modified except by a written instrument signed by authorized representatives of both Parties.

j) **Applicable Law.** Each party will, at all times, exercise its rights and perform its obligations under this Agreement in compliance with all applicable law, rules, and regulations including all applicable local, state and federal laws and regulations prohibiting discrimination and harassment.

k) **Headings.** The various section headings of this Agreement are inserted only for convenience of reference and are not intended, nor will they be construed to modify, define, limit, or expand the intent of the Parties.

l) **No Third-Party Beneficiaries.** This Agreement is binding upon and insures solely to the benefit of the Parties hereto and their respective permitted successors and assigns; there are no third-party beneficiaries to this Agreement.

m) **Conflict of Interest.** Granicus certifies that it is not engaged in any current project or business transaction, directly or indirectly, nor has it any interest, direct or indirect, with any person or business that might result in a conflict of interest in the performance of the Agreement, Order, or SOW.

n) **Anti-Corruption.** Neither Party has received or been offered any illegal or improper bribe, kickback, payment, gift, or item of value from an employee or agent of the other Party in connection with this Agreement. If Client learns of any violation of the above restriction, Client shall immediately notify Granicus.

13. Governing Law. If Client is a public entity (a state or any agency or authority thereof, or county, city or town, public educational institution or other entity that serves a public purpose), this Agreement will be governed by and construed in accordance with the laws of the state in which the public entity is located, with venue being a court of competent jurisdiction within such state. If Client is the Federal government of the United States or any branch or agency thereof, this Agreement will be governed by the laws of the United States with venue being any Federal district court of competent jurisdiction. If Client is a private or commercial entity, this Agreement will be governed by the laws of the state of New York, without reference to the state's conflict of law principles, with exclusive jurisdiction of the state and federal courts located in the borough of Manhattan, New York, New York. If Client is located in Canada, this Agreement will be governed by the laws of the Province of Ontario with suit brought only in the General Division of the Ontario Court of Justice. No applicable principals of conflicts of laws, imputed terms of the Uniform Commercial Code, or the United Nations Convention on contracts for the international sale of goods will apply to this Agreement.

14. Entire Agreement. This Agreement and Orders and SOWs governed by this Agreement constitutes the entire agreement between Granicus and Client, and supersedes all prior agreements, requests for proposals or pricing and the corresponding responses, understandings, representations or correspondence relevant to the subject matter hereof. Perpetual licenses granted to Client under prior agreements remain in full force and effect. If your organization and Granicus has entered into a separate agreement or is utilizing a contract vehicle for this transaction, the terms of this Agreement are incorporated into such separate agreement or contract vehicle by reference, with any directly conflicting terms and conditions being resolved in favor of the separate agreement or contract vehicle to the extent applicable. Inconsistencies between documents will be resolved in the following order: (i) this Agreement; (ii) Orders and SOWs; (iii) all other purchase documents executed by the parties (except for any pre-printed or standard terms contained on purchase orders which shall have no force or effect); (iv) Granicus'

response to Client's RFI, RFP, RFQ; and (v) Client's RFI, RFP, RFQ. Client has not been induced to enter into this Agreement or the SOW by any representations or promises not specifically stated herein. This Agreement may be updated from time to time at Granicus' sole discretion. Notification to Client will be via email or posting to the Granicus website.



REGIONAL HOURS OF AVAILABILITY AND SUPPORT CONTACT CHANNELS

Region	Regular Support Hours	Support Contact Channels
USA	Monday - Friday 8:00 AM-8:00 PM EST Excluding Federal Holidays	support.granicus.com 1-800-314-0147
Canada	Monday - Friday 8:00 AM-8:00 PM EST Excluding Statutory Holidays	support.granicus.com 1-800-314-0147
Europe	Monday - Friday 9:00 AM-5:00 PM GMT Excluding Statutory Holidays	support.granicus.com +44 (0) 800 032 7764
Australia & New Zealand	Monday - Friday 9:00 AM-5:30 PM AEST Excluding National Holidays and Victorian public holidays	support.granicus.com +61 3 9913 0020
Subscribers GovDelivery Help	Monday - Friday 8:00 AM-8:00 PM EST Excluding US Federal Holidays	subscriberhelp.granicus.com subscriberhelp@granicus.com 1-800-439-1420 USA +44 (0) 808 234 7450 Europe
Emergency Support	Emergency technical support is available 24/7 by phone only for customers experiencing a Level 1 outage as defined below	

TECHNICAL SUPPORT SEVERITY LEVEL DEFINITIONS

Severity Level	Description	Time to 1 st Response	Granicus Action
Level 1 EMERGENCY	Incident represents complete unavailability of the Granicus Products for all users and no workaround is available	Within two (2) hours	Incident response process is initiated upon verification. Work on a resolution begins immediately (24/7/365). Notifications and updates of resolution or work arounds are provided to affected clients via case, or if several clients are affected, via status.granicus.com.
Level 2 SEVERELY IMPAIRED	Incident occurs when a major feature of the product is not working or fails repeatedly and there is no workaround available	Within four (4) hours	Incident response process is initiated upon verification. Case is evaluated whether a solution or acceptable work around can be achieved. Notifications and updates of resolutions or work arounds are provided to affected clients via case, or if several clients are affected, via status.granicus.com
Level 3 IMPAIRED	Incident occurs when a primary feature of the product is not working as expected and an acceptable workaround is available	Within one (1) business day	Upon verification case is assigned and work on resolution begins within 1 business day. If the issue is reported after hours, it will not be assigned until the next business day.
Level 4 LOW IMPACT	Incident that has a limited business impact; primary functionality is unaffected	Within three (3) business days	Upon verification case is assigned and work on resolution begins within 3 business days. If the issue is reported after hours, it will not be assigned until the next business day.

Granicus shall use commercially reasonable efforts to resolve incidents affecting Granicus Products. Incidents that require debugging of programming code may need to be corrected during the next regular update cycle. Resolution time will be based on the details and severity of an incident. Regular follow-ups will be communicated with the customer until final resolution is reached



PRODUCT AVAILABILITY

Granicus will use commercially reasonable efforts to make the Granicus Products Available 99.9% of the Available Hours of Operation, calculated on a calendar quarter basis, as follows:

$$\frac{[(\text{Total time in a quarter} - \text{Unexpected Downtime} - \text{Scheduled Downtime} - \text{Service Disruption}) / (\text{Total time in a quarter} - \text{Schedule Downtime} - \text{Service Disruption})] * 100}$$

Reasonable efforts are made to avoid Scheduled Downtime to perform maintenance, however, in circumstances where Scheduled Downtime is required, notification will be posted at least 10 days in advance for all Product Suites, scope of maintenance activities may be refined to ensure adherence to published schedule. Customers can subscribe to product specific email notifications on the status page status.granicus.com

Notifications for Granicus Products of any system-wide outages will be posted to status.granicus.com and will occur within one (1) hour from the time the issues are first recognized by Granicus.

Reports of Unscheduled Downtime will be provided upon request up to once per calendar quarter.

Term	Definition
Availability	ability of a user to access the Granicus Product via the internet. Granicus uses industry-standard third-party monitoring to measure Availability through URL monitoring (HTTP)
Available Hours of Operation	twenty-four hours a day, seven days per week, minus Scheduled Downtime
Maintenance	updates, upgrades, bug fixes, and patches to the Granicus Products. Maintenance times vary by Product. An up-to-date maintenance schedule can be found at status.granicus.com .
Scheduled Downtime	is the period when the Granicus Product may be inaccessible to permit Granicus to perform Maintenance services
Service Disruption	is the downtime arising from causes beyond the reasonable direct control of Granicus, such as the interruption or failure of digital transmission links or telecommunications, hostile network attacks, or issues arising with customer Domain Name Systems (DNS).
Unexpected Downtime	is any time after the first five minutes of downtime where the Granicus Product is not Available in any way

OUTAGE CREDIT

Any credit provided within this Technical Support and Availability document will be referred to as an **Outage Credit**. The Outage Credit shall be applied as credit to the customer's following renewal term for the customer's affected Granicus Product and will be added to the end of the then-current period of performance and shall be provided upon the customer's request.

Outage Credit is available solely to the extent Unscheduled Downtime created unavailability of the entire Granicus product. In no event shall any credit for a calendar quarter exceed the seven (7) days of Outage Credit. Granicus shall have the ability to determine at its reasonable discretion whether Unscheduled Downtime has occurred.

Per calendar quarter, Granicus will provide Outage Credit as follows:

Site Outage per Quarter (Unless Otherwise Specified Below)	Amount of Outage Credit (Unless Otherwise Specified Below)
>99.9%	No Outage Credit
99.8-98.0%	1 day credit
97.9-97.0%	3 days credit
96.9% or less	7 days credit



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Pricing

Section 2 – Pricing

Please also refer to Section 2 Attachment - Granicus Pricelist.xlsx

A. Availability of Products and Pricing (40 points)

1. Provide pricing for products, services, warranties, etc. supplier proposes to offer. Price lists provided will be used to establish both the extent of a supplier's product lines, services, warranties, etc. available from the supplier and the pricing per item. Pricing should be based on a discount from a manufacturer's price list or catalog, or fixed price, or combination of both. Multiple percentage discounts are acceptable if, where different discounts apply, the different percentages are specified. Electronic Catalog and/or price lists should accompany the proposal. Additional pricing and/or discounts may be included. Suppliers may elect to limit their proposals to any category or categories.
 - a. Any discounts proposed shall remain the same throughout the term of the contract and at all renewal options. At a minimum, the Contractor must hold the proposed price list firm for the first 12 months after the contract award.

Acknowledged.

- b. Pricing is not to exceed. Unlike fixed pricing, the supplier can adjust submitted pricing lower if needed but cannot exceed the approved pricing. The contract must allow for lower pricing to be available for similar product and service purchases. Cost plus pricing as a primary pricing structure is not acceptable.

Granicus price list is ceiling (not to exceed) pricing.

- c. Due to products and services potentially being used in response to an emergency or disaster recovery situation in which federal funding may be used, if suppliers are proposing cost plus a percentage of cost, suppliers should provide alternative pricing that does not include either cost plus a percentage of cost. If pricing is based on time and materials, a ceiling price that the supplier exceeds at its own risk will be needed as determined and set by the Participating Public Agency. If products and services are provided in a situation where an agency is eligible for federal funding, supplier is subject to and must comply with all federal requirements applicable to the funding including, but not limited to the FEMA and Additional Federal Funding Special Conditions section located in the Federal Funds Certifications Exhibit.

Our ceiling (not to exceed) price list is included as **Section 2 Attachment - Granicus Pricelist**.

2. Propose the frequency of updates to the supplier's pricing structure. Describe any proposed indices to guide price adjustments. If offering a catalog contract with discounts by category, while changes in individual pricing may change, the category discounts should not change over the term of the contract.

Granicus does use annual cost increases to support general maintenance, upkeep, and development of future and current products. Granicus is a SaaS company that incurs landed costs that rise every year, including 3rd party vendor/infrastructure costs and internal and external resources to maintain and support the hosted environment, and as such uses annual price increases to support those incurred costs. Additionally, we are regularly adding products and services, which will cause us to require updates to our pricelists on a quarterly basis.

3. Describe any shipping charges. All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing.

Granicus offers a short list of hardware products to accompany our video solutions. These products have fixed shipping rates dependent on the country of destination and size of the items and are included as separate SKUs in our published pricelist.

4. Describe any delivery or installation services provided by Offeror and how these services are priced. Include any fees such as setup/cleaning, design/layout, special orders, etc. Supplier may enter into additional negotiations with a purchasing agency for additional delivery or installation charges based on onerous conditions. Additional delivery and/or installation charges may only be charged if mutually agreed upon by the purchasing agency and Supplier.

Granicus primarily delivers Software-as-a-Service (SaaS) solutions, which do not require physical delivery or on-site installation. However, for products that include hardware components—such as video streaming solutions—Granicus provides comprehensive delivery and installation services tailored to the client's needs.

For these hardware-inclusive solutions, Granicus offers:

- Custom-designed equipment packages based on the physical meeting space and technical requirements.
- On-site installation by a Swagit deployment expert or self-installation guided by a detailed checklist.
- Pre-shipment testing of all components to ensure functionality.
- Warranty coverage for all hardware provided.

Any additional fees—such as for setup, design/layout, or special orders—would be clearly defined for each customer and only applied if mutually agreed upon by the purchasing agency and Granicus.

5. Describe any return and restocking fees.

Granicus primarily delivers Software-as-a-Service (SaaS) solutions, which do not involve returns or restocking fees. However, for cancellation of products that include hardware components—such as video streaming solutions—Granicus requires twenty percent (20%) of the total fees due for the hardware as a restocking fee. Our customers are responsible for all costs associated with the return of the hardware to Granicus in resale condition.

6. Describe if distributors/dealers/resellers/subsidiaries/partners (“affiliates”) will be used to fulfill the contract. Submit a list of those affiliates authorized to sell under the proposed contract. Where and how does Offeror propose to maintain an authorized affiliate list so it may be accessed by Participating Agencies? How often does the supplier propose to update the affiliate list? Confirm the Offeror reviews the financial health, debarment status and overall general capacity of authorized affiliates. Purchase orders and payment can only be made to the awarded supplier or an approved affiliate and pricing must be less than or equal to the pricing stated herein. Offerors who use authorized affiliates are responsible for ensuring authorized affiliates are performing in accordance with the contract.

This contract is intended to be executed directly with members of the OMNIA Partners Cooperative Purchasing Program. We do not anticipate utilizing distributors, resellers, or other affiliates for the delivery of services under this agreement. Our organization is currently listed on reseller-held OMNIA contracts and will continue to be available through those separate procurement vehicles.

7. Describe any special offers, promotions, additional discounts or rebates offered. Additional discount or rebates may be offered for large quantity purchases, single ship to location programs, growth, annual spend, guaranteed quantity, etc.

Granicus does not offer any blanket special offers, promotions, or rebates, however from time to time we may have special offers associated with our new or launching products.

8. Describe any Leasing/Financing programs.

Granicus primarily delivers Software-as-a-Service (SaaS) solutions, and as such does not offer leasing or financing programs.

9. Describe how customers verify they are receiving the correct contract pricing.

Granicus agrees to publish our not-to-exceed (i.e., ceiling) pricing on OMNIA's website to provide pricing transparency. That said, each Granicus quote is tailored to the customer, considering factors such as customer size/type, scope of work, and configuration requirements.

10. Describe supplier's invoicing process. Include payment terms and acceptable methods of payments. Suppliers shall describe any associated fees pertaining to credit cards/p-cards.

When the contract is executed, Granicus invoices customers in accordance with the invoicing terms per the contract. We typically invoice for the annual subscription upfront and one-time work based on the agreed-upon terms. Our payment term is Net 30. The invoice will include payment instructions including ACH/Wire payment as well as a lockbox for check payment. Our preferred method of customer payment is ACH/wire to ensure prompt processing and better customer service.

11. Describe how future product introductions will be priced and align with contracting pricing proposed.

Granicus is a SaaS provider and is constantly developing and improving our product offerings and we provide a range of solutions for our public sector customers. As such, we have product launches planned throughout each year, and we aggregate and standardize our pricing for those products into quarterly updates to published pricelists. Pricing for our varied solutions depends on customer metrics such as population size and annual request volume, as well as specifics of how our customers will use our solutions, such as the number of subscribers, number of unique contacts, etc. We will continue to use metrics that help us properly size our solutions to the needs of our customers.

12. Provide any additional information relevant to this section.

Granicus is committed to pricing transparency, flexibility, and long-term value for OMNIA Partners and its Participating Public Agencies. Our not-to-exceed pricing model ensures that agencies receive consistent, compliant pricing while still allowing for tailored quotes that reflect the unique scope, scale, and configuration of each engagement.

To further support OMNIA's goals of simplifying procurement and maximizing value, we:

- **Publish our ceiling pricing** on OMNIA's website to ensure easy access and auditability.
- **Update our price list quarterly** to reflect new product launches and evolving customer needs, while maintaining consistent discount structures.
- **Offer scalable pricing models** based on population, usage, or contact volume—ensuring agencies of all sizes can benefit from our solutions.
- **Maintain a direct-to-agency model** under this contract, eliminating intermediary markups and ensuring full alignment with OMNIA's cooperative purchasing principles.

This pricing approach reflects our commitment to being a long-term, strategic partner to OMNIA and its members—delivering not only cost-effective solutions, but also the flexibility and transparency needed to support evolving public sector priorities.



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Section 3

Ability to Perform,
including Response to
the National Program
(Appendix B)

Section 3 – Ability to Perform/Response Appendix B

B. Ability to Perform (30 points)

1. Include a detailed response to Appendix B, Exhibit A, OMNIA Partners Response for National Cooperative Contract. Responses should highlight experience, demonstrate a strong national presence, describe how supplier will educate its national sales force about the contract, describe how products and services will be distributed nationwide, include a plan for marketing the products and services nationwide, and describe how volume will be tracked and reported to OMNIA Partners.

We have provided a detailed response as requested.

2. The successful supplier will be required to sign Appendix B, Exhibit B, OMNIA Partners Administration Agreement prior to contract award. Suppliers should have any reviews required to sign the document prior to submitting a response. Supplier's response should include any proposed exceptions to OMNIA Partners Administration Agreement.

Acknowledged. We have provided our proposed exceptions to the Administration Agreement in this response as well as our Master Subscription Agreement.

3. Include completed Appendix B, Exhibits F. Federal Funds Certifications and G. New Jersey Business Compliance.

Provide in Section 6 – Required Forms

4. Provide available ordering methods (online ordering, order tracking, search options, order history, etc.).

As a provider of software as a service with solutions that range in complexity and volume of use, Granicus does not have an online ordering catalog. Each opportunity is individually researched through discovery and interviews to create a mutually agreeable price per service/product.

5. What is supplier's average on time delivery rate? Describe Supplier's history of meeting the shipping and delivery timelines.

While the question is most applicable to physical goods, Granicus' track record of delivering cloud-based solutions on time is a strong indicator of our reliability and operational discipline.

On-Time Delivery for SaaS Implementations

Granicus consistently meets or exceeds implementation timelines for our SaaS products, including those within the Government Experience Cloud (GXC)—Engagement Cloud, Service Cloud, and Operations Cloud. Our agile implementation methodology, combined with dedicated Experience Partners and project managers, ensures that deliverables are aligned with client expectations and capacity from day one.

- **Average On-Time Launch Rate:** While we do not ship physical products, our SaaS implementations are typically launched on time or ahead of schedule, with implementation timelines varying from **as little as 8-12 weeks** to 9-18 months depending on scope and complexity.
- **Structured Project Management:** Every implementation includes a kickoff, milestone tracking, and regular check-ins to ensure alignment and accountability.
- **Experience Services:** Our embedded strategic services team proactively monitors progress and removes blockers to keep projects on track.

This history of timely delivery reflects our commitment to operational excellence and our understanding of the mission-critical nature of government technology.

6. Describe how supplier responds to emergency orders.

Granicus primarily delivers Software-as-a-Service (SaaS) solutions that are delivered remotely, and as such, the need to respond to emergency orders typically does not apply to our solutions.

7. What is supplier's average Fill Rate?

Granicus primarily delivers Software-as-a-Service (SaaS) solutions that are delivered remotely, and as such Fill Rate is not applicable.

8. Describe supplier's return and restocking policy.

Granicus primarily delivers Software-as-a-Service (SaaS) solutions, which do not involve returns or restocking. However, for cancellation of products that include hardware components—such as video streaming solutions—Granicus requires twenty percent (20%) of the total fees due for the hardware as a restocking fee. The client is responsible for all costs associated with the return of the hardware to Granicus in resale condition.

9. Describe supplier's ability to meet service and warranty needs. Proposal should address life expectancy of equipment under normal use; applicable warranty and/or guarantees of equipment and installations including any conditions and response time for repair and/or replacement of any components during the warranty period; availability of replacement parts; and detailed information as to proposed return policy on all equipment.

Granicus warrants that we take all precautions that are standard in the industry to increase the likelihood of successful performance for the products and services we provide; however, Granicus products and services are provided "AS IS" and as available.

All equipment is provided with the manufacturer's warranty associated with such equipment. Granicus will provide documentation associated with the manufacturer's warranty upon request.

10. Describe any extended warranty programs or service maintenance programs.

Granicus does not offer extended warranty or service maintenance programs beyond the standard maintenance/support of SaaS products described in our Master Subscription Agreement. All equipment is provided with the manufacturer's warranty associated with such equipment. Granicus will provide documentation associated with the manufacturer's warranty upon request.

11. The supplier shall provide timely and accurate technical advice and sales support. The supplier shall respond to such requests within one (1) working day after receipt of the request. Describe supplier's customer service/problem resolution process and ability to meet the one working day response time. Include hours of operation, number of services, etc.

Granicus provides a robust, tiered customer support and problem resolution process designed to meet the needs of government clients across time zones and severity levels. Here's a summary of our Service Level Agreement (SLA) and support capabilities:

Customer Service & Problem Resolution Process

Granicus offers a structured, severity-based incident response model to ensure timely and effective resolution of issues:

Severity Level	Description	Initial Response Time	Resolution Approach
Level 1 – Emergency	Complete unavailability of Granicus products for all users with no workaround	Within 2 hours (24/7/365)	Immediate response and resolution efforts begin; updates provided via case or status site
Level 2 – Severely Impaired	Major feature failure with no workaround	Within 4 hours	Case evaluated for workaround or resolution; updates provided
Level 3 – Impaired	Primary feature not working as expected, workaround available	Within 1 business day	Assigned and addressed within 1 business day
Level 4 – Low Impact	Limited business impact, primary functionality unaffected	Within 3 business days	Assigned and addressed within 3 business days

Support Hours & Contact Channels

Granicus provides regional support coverage and multiple contact options:

Region	Support Hours	Contact Channels
USA & Canada	Mon–Fri, 8:00 AM–8:00 PM EST (excl. holidays)	support.granicus.com 1-800-314-0147
Emergency Support	24/7 by phone for Level 1 outages	Phone only

12. Describe supplier's contract implementation/customer transition plan.

Granicus follows a consistent, agile-based implementation methodology across our product suite—including Engagement Cloud, Service Cloud, and Operations Cloud—designed to ensure rapid deployment, user-centered configuration, and long-term success.

Granicus Implementation Process Overview

1. Agile, Iterative Approach

Granicus uses an agile methodology rather than a traditional waterfall model. This allows for:

- Flexible, paced workstreams that adapt to client capacity and priorities
- Continuous validation and feedback loops
- Early delivery of value and iterative improvements throughout the project lifecycle

2. Dedicated Implementation Teams

Each project is supported by a cross-functional team that may include:

- Project Managers
- Implementation Consultants
- Technical Architects
- UX Designers
- Data Migration Specialists
- Training and Support Leads

3. Phased Implementation Framework

While specific phases may vary slightly by product, the general structure includes:

- Discovery & Planning
 - Kickoff meetings
 - Business process analysis
 - Stakeholder interviews
 - Data and system audits
- Configuration & Development
 - Workflow and form configuration
 - Integration setup (e.g., GIS, payment gateways, CRM)
 - Branding and accessibility alignment
 - API and connector development (if applicable)
- Testing & Validation
 - User Acceptance Testing (UAT)
 - Peer-to-peer testing
 - Feedback collection and iteration
- Training & Go-Live
 - Role-based training sessions

- Knowledge transfer and documentation
- Final configuration adjustments
- Launch support and transition to support team
- Post-Go-Live Support
 - 30-day hyper care period
 - Ongoing access to Granicus Experience Services
 - Strategic reviews and optimization planning

4. Experience Services

Service Cloud, Engagement Cloud, and Operations Cloud implementations are supported by Granicus Experience Services, which provide:

- Strategic consulting
- Performance reviews
- Training and enablement
- Access to a services catalog for ongoing enhancements

5. Scalable and Secure

Granicus platforms are cloud-based, mobile-ready, and WCAG 2.1AA compliant. They are designed to scale with client needs and integrate with third-party systems like ESRI, Laserfiche, Bluebeam, and Microsoft Dynamics.

13. Describe the financial condition of supplier.

Granicus is a private company, and our financial position is not public information. Granicus is backed by Vista Equity Partners and Harvest Partners who together manage portfolio assets valued at upwards of \$100 billion.

Since our inception in 1999, Granicus has a proven track record that includes more than 25 years of experience delivering similar services to our 7,000+ government customers. Granicus employs over 2,000 people across our global operations. We have not filed for bankruptcy or had any interruptions in operations due to financial issues.

If there are any concerns regarding Granicus's financial standing, please reach out to contracts@granicus.com.

14. Provide a website link to review website ease of use, availability, and capabilities related to ordering, returns and reporting. Describe the website's capabilities and functionality.

As a provider of software as a service with solutions that range in complexity and volume of use, Granicus does not have an online ordering catalog.

15. Describe the supplier's safety record.

Granicus is a global SaaS company. Granicus does not manufacture products, participate in onsite construction work, or do any other work for which a safety record would be applicable.

16. Describe technology used to support the contract.

Granicus has entered into written agreements with providers of various services that Granicus uses to support our products and services (e.g., using AWS for hosting, and Salesforce for opportunity and contract management).

17. Provide any additional information relevant to this section.

Granicus' ability to perform under the OMNIA Master Agreement is grounded in our exclusive focus on the public sector, our proven national delivery model, and our long-standing success supporting cooperative purchasing programs. As a current OMNIA supplier, we have already built the internal infrastructure, sales enablement, and reporting processes necessary to support a seamless transition and continued growth under this renewed agreement.

Key differentiators that reinforce our ability to perform include:

- **Dedicated OMNIA Sales Enablement:** Our national sales force is trained twice annually on OMNIA-specific messaging, pricing, and compliance, ensuring consistent promotion and adoption across all regions.
- **Integrated Systems for Contract Management:** Our Salesforce–NetSuite integration ensures accurate quoting, invoicing, and reporting aligned with OMNIA requirements.
- **Proven Track Record:** OMNIA currently accounts for a significant and growing portion of our public sector revenue, with over \$9M in ARR and \$2M in new annual growth over the past two years.
- **Strategic Alignment:** We have made OMNIA our lead national cooperative contract and will continue to prioritize it in all sales and marketing efforts.

This foundation—combined with our scalable SaaS delivery model and embedded Experience Services—ensures that Granicus is well-positioned to support OMNIA's goals of simplifying procurement, expanding access, and delivering measurable value to Participating Public Agencies.

Response for National Cooperative Contract

3.1 Company

A. Brief history and description of Supplier to include experience providing similar products and services.

Granicus is a privately held, global Software-as-a-Service (SaaS) company founded in 1999. We specialize in digital solutions for the public sector, serving over 7,000 government clients across federal, state, and local levels. Our offerings include digital communications, legislative management, agenda automation, and citizen engagement platforms. Granicus is backed by Vista Equity Partners and has never filed for bankruptcy or experienced operational interruptions due to financial issues. We continuously enhance our products based on customer feedback and industry trends, maintaining a high client retention rate

B. Total number and location of salespersons employed by Supplier.

While the exact number of sales personnel is not publicly disclosed, Granicus maintains a geographically distributed sales force across North America, the United Kingdom, and Australia. Our sales teams are strategically positioned to support public sector clients in all major regions, ensuring localized expertise and responsiveness

C. Number and location of support centers (if applicable) and location of corporate office.

Corporate Headquarters: 1999 Broadway, Suite 3600, Denver, CO 80202

Contracting: 1152 15th Street NW, Suite 800, Washington, DC 20005

Global Offices: Canada, the United Kingdom, and Australia

These locations support a global client base and provide a combination of sales, technical support, and administrative services.

D. Annual sales for the three previous fiscal years.

a. Submit FEIN and Dunn & Bradstreet report.

FEIN: 41-1941088

Granicus is a privately held company, and as such we cannot share detailed financial information. However, we are continuously improving and expanding our products through customer feedback and industry analysis. We have over 7,000 public sector clients and maintain a high retention rate, so you can rest assured that we are financially sound now, and for the foreseeable future. Granicus has been operating since 1999 and has not filed for bankruptcy or had any interruptions in operations due to financial issues. We are backed by Vista Equity Partners.

E. Describe any green or environmental initiatives or policies.

Granicus primarily offers SaaS and PaaS products that are hosted through our partners. Consequently, we do not currently have a Green Initiative in place. Nonetheless, Granicus is highly conscious of our carbon footprint. Our corporate office operates within a building that adheres to Gold Standards and Green Policies. Furthermore, as a remote-first organization, we reduce our employees' environmental impact by eliminating the need for commuting.

F. Describe any diversity programs or partners supplier does business with and how Participating Agencies may use diverse partners through the Master Agreement. Indicate how, if at all, pricing changes when using the diversity program. If there are any diversity programs, provide a list of diversity alliances and a copy of their certifications.

Granicus performs the vast majority of our work directly and does not typically subcontract services. However, we are committed to supporting supplier diversity and make a good faith effort to identify and engage Minority- and Women-Owned Business Enterprises (MWBEs) when a solicitation includes a subcontractor participation goal or when a Participating Agency requests such inclusion.

While Granicus does not maintain a formal diversity program or list of diversity alliances, we do have access to a broad network of MWBE resellers through our distribution partnership with Carahsoft. When applicable, we can route opportunities through Carahsoft's OMNIA-held contract, which includes a wide range of certified MWBE partners. This approach allows Participating Agencies to meet their diversity goals while still leveraging the benefits of the Master Agreement.

Pricing Impact

When utilizing Carahsoft's OMNIA contract to engage MWBE resellers, the same discounting structure applies. Specifically, Carahsoft's OMNIA contract includes a 2% discount off Granicus' list pricing, and this discount is honored when diverse partners are involved.

Granicus remains open to expanding our diversity engagement and welcomes collaboration with Participating Agencies to meet specific diversity objectives under the Master Agreement.

G. Indicate if supplier holds any of the below certifications in any classified areas and include proof of such certification in the response:

a. Minority Women Business Enterprise

☐ Yes ☒ No

If yes, list certifying agency: _____

b. Small Business Enterprise (SBE) or Disadvantaged Business Enterprise (DBE)

☐ Yes ☒ No

If yes, list certifying agency: _____

c. Historically Underutilized Business (HUB)

☐ Yes ☒ No

If yes, list certifying agency: _____

d. Historically Underutilized Business Zone Enterprise (HUBZone)

☐ Yes ☒ No

If yes, list certifying agency: _____

e. Other recognized diversity certificate holder

☐ Yes ☒ No

If yes, list certifying agency: _____

H. List any relationships with subcontractors or affiliates intended to be used when providing services and identify if subcontractors meet minority-owned standards. If any, list which certifications subcontractors hold and certifying agency.

Not Applicable. This contract is intended to be executed directly with customers referencing the OMNIA Procurement Vehicle. We do not anticipate utilizing subcontractors or affiliates for the delivery of services under this agreement. Our organization is currently listed on reseller-held OMNIA contracts and will continue to be available through those separate procurement vehicles.

I. Describe how supplier differentiates itself from its competitors.

Granicus differentiates itself from competitors through a combination of platform integration, public sector specialization, and a proven track record of delivering measurable outcomes for government clients.

1. Unified Government Experience Cloud Platform

Granicus offers a fully integrated platform—Government Experience Cloud—that unifies digital communications, engagement, service delivery, and operations. Unlike competitors who offer siloed or point solutions, Granicus provides a connected ecosystem that includes Engagement Cloud, Service Cloud, and Operations Cloud. This enables governments to manage the full lifecycle of resident interaction from outreach to service fulfillment within a single, secure, and scalable environment.

2. Purpose-Built for Government

Granicus is 100% focused on the public sector. All products are designed to meet the unique needs of government agencies, including compliance with accessibility standards (WCAG 2.1AA, Section 508), data sovereignty requirements, and security certifications like FedRAMP. This focus ensures that every feature, workflow, and integration is aligned with government priorities and constraints.

3. Seamless Integration Across Channels and Tools

Granicus solutions are designed to work together. For example, EngagementHQ integrates directly with OpenCities, allowing community engagement activities to be embedded within the website experience. Communications Cloud supports multi-channel outreach (email, SMS, social media) from a single interface, eliminating the need for multiple vendors or disconnected tools.

4. Data-Driven Insights and Personalization

Granicus leverages billions of annual interactions across our platform to provide actionable insights. This includes real-time sentiment analysis, campaign performance metrics, and resident behavior data that help agencies optimize services and communications. The platform supports personalized, journey-based engagement that adapts to resident needs over time.

5. Experience Services and Strategic Support

Beyond software, Granicus provides ongoing strategic services through our Experience Services team. These experts help agencies implement best practices, build digital maturity, and continuously improve outcomes. This level of partnership is rare among competitors and ensures long-term success.

6. Scale and Trust

Granicus serves over 7,000 government organizations globally, including 48 of the 50 most populous U.S. cities. Our solutions connect more than 300 million people and power over 250 award-winning government websites. This scale provides unmatched reliability, peer benchmarking, and a robust community of practice.

J. Describe any present or past litigation, bankruptcy or reorganization involving supplier.

Neither Granicus nor any of our subsidiaries have ever been party to bankruptcy or reorganization. No current officers or directors have been or are currently subject to any litigation or investigations. Granicus is occasionally party to litigation, primarily related to HR and employment matters, none of which have been material to the organization, and all have been addressed or settled as a matter of course. There have been investigations into specific acquired companies, but none have resulted in any findings, fines, or penalties to date.

K. Felony Conviction Notice: Indicate if the supplier

- a. is a publicly held corporation and this reporting requirement is not applicable;
- b. is not owned or operated by anyone who has been convicted of a felony; or
- c. is owned or operated by and individual(s) who has been convicted of a felony and provide the names and convictions.

Granicus is not owned or operated by anyone who has been convicted of a felony.

L. Describe any debarment or suspension actions taken against supplier

None.

3.2 Distribution, Logistics

- A. Each offeror awarded an item under this solicitation may offer their complete product and service offering/a balance of line. Describe the full line of products and services offered by supplier.

Granicus offers one of the most comprehensive portfolios of digital government solutions available under a single agreement. This breadth ensures that Participating Public Agencies can meet a wide range of operational, engagement, and compliance needs through a single, trusted partner.

Government Experience Cloud (GXC) – Core Product Suites

- **Service Cloud:** Digital service delivery with website/CMS, forms automation, multichannel communications, workflow management, and more.
- **Engagement Cloud:** Multichannel communications, public engagement, sentiment analysis, and audience growth tools.
- **Operations Cloud:** Agenda automation, meeting and video management, public records request processing, and legislative transparency.

Each **Government Experience Cloud** solution is supported by Granicus Experience Services, which provides strategic consulting, implementation, training, and ongoing optimization. Our offerings are modular and scalable, allowing agencies to adopt individual products or integrated suites tailored to their needs.

Specialized Solutions and Verticals

Find detailed information about all solutions at: <https://granicus.com/products/>.

- **govAccess:** A website and content management system (CMS) platform tailored for government agencies to create accessible, responsive, and user-friendly websites that meet community needs.
- **AMANDA:** A permitting, licensing, and compliance solution used by government agencies for enterprise case management, helping streamline workflows and ensure regulatory compliance.
- **SmartGov:** A cloud-based permitting, licensing, code enforcement, and inspection management platform designed for local and state governments. It streamlines workflows, improves transparency, and enhances citizen satisfaction through an intuitive portal and mobile access.
- **Simpleview:** A CRM and CMS platform tailored for destination marketing organizations (DMOs). It helps manage tourism marketing, partner relationships, and visitor engagement through tools like drag-and-drop editing, real-time feedback, and responsive design simulation.
- **Host Compliance:** A short-term rental compliance solution that helps local governments monitor, regulate, and enforce short-term rental ordinances.
- **govDelivery:** A digital communications platform that enables governments to send targeted messages via email, SMS, and social media to keep residents informed and engaged.

- **govService:** A digital service delivery platform that allows governments to create and manage online forms, applications, and workflows to improve citizen service experiences.
- **govMeetings:** A suite of meeting management tools that includes agenda creation, video streaming, minutes management, and public engagement features for government meetings.
 - **Swagit:** A video streaming and archiving solution (often integrated with govMeetings) that enables live and on-demand access to public meetings, enhancing transparency and accessibility.
 - **Legistar:** A robust agenda and meeting management platform designed for large government organizations. It supports end-to-end legislative workflows, including agenda creation, voting, public comment management, and ADA-compliant publishing.
 - **Peak:** A modern agenda management solution within the govMeetings suite that simplifies the preparation, review, and publication of meeting materials, often used by smaller or mid-sized agencies.
- **govRecords:** A public records management system that simplifies the intake, tracking, and fulfillment of records requests.
- **GovQA Public Records Solutions:** A configurable compliance platform for managing public records requests, especially for high-volume agencies.
- **GovQA Legal Suite:** A specialized solution for handling legal records and information requests from courts, law enforcement, and attorneys.
- **EngagementHQ:** A community engagement platform that enables governments to gather, analyze, and act on public input at scale.
- **Boards and Commissions:** A board management tool designed for government use, simplifying the administration of public boards and commissions.

Strategic Services

- **Granicus Experience Group (GXG):** A dedicated team of strategists, designers, and enablement experts who support implementation, training, and long-term success.
- **Experience Services:** Embedded with every product suite, these services include dedicated Experience Partners, performance reviews, and access to a services catalog.
- **GXI (Government Experience Insights):**
Analytics and benchmarking platform for engagement, service performance, and satisfaction.
- **GXA (Government Experience Agent):**
AI-powered assistant for residents and staff, enabling personalized, automated interactions.

This full-stack offering—combined with our ability to scale across jurisdictions of all sizes—ensures that Granicus can meet the evolving needs of OMNIA's member agencies, from small towns to major metropolitan governments.

- B. Describe how supplier proposes to distribute the products/service nationwide. Include any states where products and services will not be offered under the Master Agreement, including U.S. Territories and Outlying Areas.

Granicus delivers our solutions and services nationwide, including all 50 U.S. states, the District of Columbia, and U.S. Territories such as Puerto Rico, Guam, and the U.S. Virgin Islands. As a cloud-based provider, Granicus ensures consistent access and support regardless of geography. There are no exclusions; all products and services are available under the Master Agreement across all jurisdictions.

- C. Describe how Participating Agencies are ensured they will receive the Master Agreement pricing; include all distribution channels such as direct ordering, retail or in-store locations, through distributors, etc. Describe how Participating Agencies verify and audit pricing to ensure its compliance with the Master Agreement.

Participating Agencies are guaranteed Master Agreement pricing through the following mechanisms:

- **Direct Ordering:** Agencies can procure directly from Granicus via dedicated account managers.
- **Contract Reference:** All quotes and agreements reference the Master Agreement number to ensure pricing compliance.
- **Audit and Verification:** Participating Agencies may request pricing audits at any time. Granicus provides detailed billing and service documentation to support transparency.
- **No Retail or Reseller Markups:** When purchased under this contract directly, all pricing is direct and consistent with the Master Agreement.

- D. Identify all other companies that will be involved in processing, handling or shipping the products/service to the end user.

Granicus does not rely on third-party distributors for software delivery. All implementation, support, and hosting services are managed by Granicus. For cloud infrastructure, Granicus partners with providers such as Amazon Web Services (AWS) and Microsoft Azure to ensure secure, scalable hosting.

- E. Provide the number, size and location of Supplier's distribution facilities, warehouses and retail network as applicable.

As a SaaS provider, Granicus does not operate physical product distribution centers. However, we maintain a robust global support and operations footprint:

- **U.S. Offices:** Denver, CO and Washington, D.C.
- **Employees:** Over 2,000 globally, with more than 1,000 based in the U.S.

Our support infrastructure includes 24/7 technical support, regional implementation teams, and a distributed network of Experience Services professionals to ensure responsive service delivery.

3.3 Marketing and Sales

- A. Given the public nature of the solicitation and contract, OMNIA Partners makes solicitation and contract documentation, including pricing documents, available on its website so Participating Public Agencies may easily conduct their due diligence. Describe any portions of the response that should not be available on the website and why those portions should not be available.

None.

- B. Provide a detailed ninety-day plan beginning from award date of the Master Agreement describing the strategy to immediately implement the Master Agreement as supplier's primary go to market strategy for Public Agencies to supplier's teams nationwide, to include, but not limited to:
- i. Executive leadership endorsement and sponsorship of the award as the public sector go-to-market strategy within first 10 days
 - ii. Training and education of Supplier's national sales force with participation from the Supplier's executive leadership, along with the OMNIA Partners team within first 90 days

Granicus provides SaaS solutions exclusively in the public sector, has long been an NCPA supplier, and has fully adopted the shift to participating through OMNIA since the acquisition in 2022. As an existing OMNIA supplier, we do not have a detailed 90-day plan. Rather, we plan to continue the strategies already in place. Granicus sellers are enabled through internal programming to understand the extraordinary benefits of working through OMNIA, and we additionally provide OMNIA-led orientation to our sellers approximately twice a year to ensure they are up to date in their understanding and ability to articulate the mutual benefits to our prospects and customers.

- C. Provide a detailed ninety-day plan beginning from award date of the Master Agreement describing the strategy to market the Master Agreement to current Participating Public Agencies, existing Public Agency customers of Supplier, as well as to prospective Public Agencies nationwide immediately upon award, to include, but not limited to:
- i. Provide Supplier's logo, content and keywords for OMNIA Partners website contract search and ecommerce platform
 - ii. Creation and distribution of an announcement or press release to Public Agencies, customers and/or trade publications
 - iii. Announcement, Master Agreement details and contact information published on the Supplier's website within first 90 days
 - iv. Design, publication and distribution of co-branded marketing materials within first 90 days
 - v. Commitment to attendance and participation with OMNIA Partners at national (i.e. NIGP Annual Forum, NPI Conference, etc.), regional (i.e. Regional NIGP Chapter Meetings, Regional Cooperative Summits, etc.) and supplier-specific trade shows, conferences and meetings throughout the term of the Master Agreement

- vi. Ongoing marketing and promotion of the Master Agreement throughout its term (case studies, collateral pieces, presentations, promotions, ads in trade publications, etc.)
- vii. Dedicated OMNIA Partners page on Supplier's website with:
 - OMNIA Partners standard logo;
 - Copy of original Request for Proposal;
 - Copy of Master Agreement and amendments between Principal Procurement Agency and Supplier;
 - Summary of Products and pricing;
 - Marketing Materials
 - Electronic link to OMNIA Partners' website;
 - A dedicated toll-free number and email address for OMNIA Partners

Granicus provides SaaS solutions exclusively in the public sector, has long been an NCPA supplier, and has fully adopted the shift to participating through OMNIA since the acquisition in 2022. As an existing OMNIA supplier, we do not have a detailed 90-day strategy to market the Master Agreement. Rather, we plan to continue the strategies and tactics already in place. To that end, Granicus agrees to provide an updated logo and content to OMNIA for use alongside our business listing and pricelist on the cooperative's website. Granicus also commits to attend and participate in national, regional, and trade shows, conferences, and meetings throughout the term of the Master Agreement. Granicus does not, however, actively promote any distributors, resellers, procurement vehicles, or cooperatives on our website or in our marketing to avoid the appearance of impropriety or favoritism. That said, the OMNIA cooperative has been and will continue to be the lead contract offered to prospects or customers looking for direct purchasing relationships.

- D. Describe how Supplier will transition any existing Public Agency customers' accounts to the Master Agreement available nationally through OMNIA Partners. Include a list of current cooperative contracts (regional and national) Supplier holds and describe how the Master Agreement will be positioned among the other cooperative agreements.

If awarded, the OMNIA Master Agreement will become Granicus' lead national cooperative contract for all new and transitioning Public Agency business. This agreement will be prominently featured in all sales and marketing materials, and our sales teams will be trained to prioritize it in all relevant engagements. Existing procurement contracts will remain available to agencies that prefer them, but the OMNIA agreement will be positioned as the preferred vehicle due to its national reach, robust compliance framework, and alignment with Granicus' strategic goals.

- E. Acknowledge Supplier agrees to provide its logo(s) to OMNIA Partners and agrees to provide permission for use in marketing communications and promotions. Acknowledge that use of OMNIA Partners logo will require permission for reproduction, as well.

Acknowledged.

F. Confirm Supplier will be proactive in direct sales of Supplier's goods and services to Public Agencies nationwide and the timely follow up to leads established by OMNIA Partners. All sales materials are to use the OMNIA Partners logo. At a minimum, the Supplier's sales initiatives should communicate:

- i. Master Agreement was competitively solicited and publicly awarded by a Principal Procurement Agency
- ii. Best government pricing
- iii. No cost to participate
- iv. Non-exclusive

Confirmed.

G. Confirm Supplier will train its national sales force on the Master Agreement. At a minimum, sales training should include:

- i. Key features of Master Agreement
- ii. Working knowledge of the solicitation process
- iii. Awareness of the range of Public Agencies that can utilize the Master Agreement through OMNIA Partners
- iv. Knowledge of benefits of the use of cooperative contracts

Confirmed.

H. Provide the name, title, email and phone number for the person(s), who will be responsible for:

- i. Executive Support

Amir Capriles, CRO, amir.capriles@granicus.com, 800-314-0147

- ii. Marketing

Suzanne Behrens, suzanne.behrens@granicus.com, 800-314-0147

- iii. Sales

Cindy Simonides, VP Sales Operations, cindy.simonides@granicus.com, 800-314-0147

- iv. Sales Support

Lucy Fowler-Tutt, Pricing Operations Manager, lucy.fowler-tutt@granicus.com, 800-314-0147

- v. Financial Reporting

Minji Lee, VP Corp Controller, minji.lee@granicus.com, 800-314-0147

- vi. Accounts Payable

Accounts Payable, AP@granicus.com, 800-314-0147

- vii. Contracts

Kelly Oliver, VP Legal, Business & Contracts, contracts@granicus.com, 800-314-0147

I. Describe in detail how Supplier's national sales force is structured, including contact information for the highest-level executive in charge of the sales team.

Granicus maintains a robust, multi-tiered national sales organization designed to support the diverse needs of public sector agencies across the United States and beyond. Our sales force is structured by geography, market segment, and product specialization to ensure deep domain expertise and localized support.

The national sales organization is led by:

Amir Capriles

Chief Revenue Officer

amir.capriles@granicus.com

800-314-0147

Amir oversees all revenue-generating functions, including direct sales, channel partnerships, and sales operations.

Sales Leadership and Enablement

Supporting Amir is a team of senior leaders who manage sales operations, enablement, and regional strategy:

- **Courtney Bromley**, SVP of Sales – oversees strategic accounts and enterprise growth.
- **Greg Evans**, VP of Sales – manages regional and vertical sales teams.
- **Josh Fruecht**, Sr. Director of Sales – leads regional sales execution.
- **Cindy Simonides**, VP of Sales Operations – responsible for pricing, contracting, and sales process optimization.
- **Drew Leach**, VP of Sales Operations & Enablement – leads sales training and performance programs.

Regional and Vertical Sales Teams

Granicus' sales force is organized into specialized teams aligned to customer types and geographies:

- **State and Local Government:** Account Executives and Strategic Account Managers are assigned by territory and population tier (e.g., under 20K, mid-market, enterprise, super cities).
- **Vertical Markets:** Dedicated teams serve K-12 and higher education, transportation, ports, utilities, and special districts.
- **Federal Government:** A separate team covers all federal agencies, including CMS, VA, DOJ, and DOD.
- **International:** Sales teams are also in place for Canada, the UK, and Australia/New Zealand.

Each territory is supported by a regional manager and includes a mix of hunters (new business) and farmers (account managers), as well as solution consultants and proposal managers to support technical and procurement needs.

This structure ensures that every Participating Public Agency under the OMNIA Master Agreement has access to a knowledgeable, responsive team that understands their unique challenges and can deliver tailored solutions.



- I. Explain in detail how the sales teams will work with the OMNIA Partners team to implement, grow and service the national program.

If awarded, the OMNIA Master Agreement will become Granicus' lead national cooperative contract for all new and transitioning Public Agency business. This agreement will be prominently featured in all sales and marketing materials, and our sales teams will be trained to prioritize it in all relevant engagements. Existing procurement contracts will remain available to agencies that prefer them, but the OMNIA agreement will be positioned as the preferred vehicle due to its national reach, robust compliance framework, and alignment with Granicus' strategic goals.

- J. Explain in detail how Supplier will manage the overall national program throughout the term of the Master Agreement, including ongoing coordination of marketing and sales efforts, timely new Participating Public Agency account set- up, timely contract administration, etc.

Granicus has long been an NCPA supplier and has fully adopted the shift to participating through OMNIA since the acquisition in 2022. Granicus sellers are enabled through internal programming to understand the extraordinary benefits of working through the cooperative, and we additionally provide OMNIA-led orientation to our sellers approximately twice a year to ensure they are up to date in their understanding and ability to articulate the mutual benefits to our prospects and customers.

- K. State the amount of Supplier's Public Agency sales for the previous fiscal year. Provide a list of Supplier's top 10 Public Agency customers, the total purchases for each for the previous fiscal year along with a key contact for each.

This information is confidential. Granicus is a privately held company, and as such we cannot share our detailed financial information. However, we are continuously improving and expanding our products through customer feedback and industry analysis. We have over 7,000 public sector clients and maintain a high retention rate, Granicus supports **48 of the 50 most populous U.S. cities**, over **2,500 local governments**, and hundreds of special districts and school systems.

- L. Describe Supplier's information systems capabilities and limitations regarding order management through receipt of payment, including description of multiple platforms that may be used for any of these functions.

Granicus employs a robust and integrated information systems architecture to manage the full lifecycle of order management—from opportunity capture through to payment receipt. Our systems are designed to ensure accuracy, transparency, and compliance with cooperative purchasing requirements under the OMNIA Master Agreement.

- **CRM and Opportunity Management:** Granicus uses Salesforce as our Customer Relationship Management (CRM) platform. Salesforce enables our sales and account management teams to track opportunities, manage customer interactions, and ensure that all quotes and agreements reference the OMNIA Master Agreement where applicable.
- **Order Management and Financial Processing:** Salesforce is integrated with NetSuite, which serves as our Order Management and financial operations platform. This integration allows for a seamless transition from opportunity to order, ensuring that contract terms, pricing, and billing align with the Master Agreement. NetSuite handles invoicing, revenue recognition, and payment tracking.
- **Administrative Fee Processing:** Granicus pays OMNIA administrative fees upon receipt of an invoice. These payments are tracked and reconciled, ensuring compliance with reporting obligations under the OMNIA Partners Administration Agreement.
- **Limitations:** While our systems are highly integrated, any custom reporting or data reconciliation outside of standard Salesforce-NetSuite workflows may require manual intervention. Additionally, Public Agencies that require non-standard procurement documentation or formats may necessitate additional coordination.

This integrated approach ensures that all transactions are accurately captured, reported, and reconciled in accordance with OMNIA requirements, while also supporting scalability and auditability for our internal teams and external partners.

M. Provide the Contract Sales (as defined in Section 12 of the OMNIA Partners Administration Agreement) that Supplier will guarantee each year under the Master Agreement for the initial three years of the Master Agreement (“Guaranteed Contract Sales”).

\$_____.00 in year one
\$_____.00 in year two
\$_____.00 in year three

To the extent Supplier guarantees minimum Contract Sales, the Administrative Fee shall be calculated based on the greater of the actual Contract Sales and the Guaranteed Contract Sales.

Granicus does not guarantee contract sales, however, our current projected growth for **new** business through OMNIA contracts is approximately \$2,000,000 per year.

- N. Even though it is anticipated many Public Agencies will be able to utilize the Master Agreement without further formal solicitation, there may be circumstances where Public Agencies will issue their own solicitations. The following options are available when responding to a solicitation for Products covered under the Master Agreement.
- i. Respond with Master Agreement pricing (Contract Sales reported to OMNIA Partners).
 - ii. If competitive conditions require pricing lower than the standard Master Agreement not-to-exceed pricing, Supplier may respond with lower pricing through the Master Agreement. If Supplier is awarded the contract, the sales are reported as Contract Sales to OMNIA Partners under the Master Agreement.
 - iii. Respond with pricing higher than Master Agreement only in the unlikely event that the Public Agency refuses to utilize Master Agreement (Contract Sales are not reported to OMNIA Partners).
 - iv. If alternative or multiple proposals are permitted, respond with pricing higher than Master Agreement, and include Master Agreement as the alternate or additional proposal.

Detail Supplier’s strategies under these options when responding to a solicitation.

Granicus is committed to maximizing the value and reach of the OMNIA Master Agreement while maintaining flexibility to meet the diverse procurement needs of Public Agencies. Our strategies under each response scenario are as follows:

i. Respond with Master Agreement pricing (Contract Sales reported to OMNIA Partners)

Granicus will prioritize responding with Master Agreement pricing whenever possible. This approach ensures streamlined procurement for Public Agencies, leverages the pre-negotiated terms of the Master Agreement, and supports consistent reporting to OMNIA Partners. Our sales team is trained to promote this path as the default, reinforcing the value of cooperative purchasing and minimizing administrative burden for agencies.

ii. Respond with lower pricing through the Master Agreement (Contract Sales reported to OMNIA Partners)

In competitive situations where pricing flexibility is necessary to win business, Granicus may offer pricing below the not-to-exceed rates established in the Master Agreement. These discounts will still be processed under the Master Agreement and reported as Contract Sales to OMNIA Partners. This strategy allows us to remain competitive while preserving the cooperative purchasing framework and its benefits.

iii. Respond with higher pricing only if the Public Agency refuses to utilize the Master Agreement (Contract Sales not reported to OMNIA Partners)

In rare cases where a Public Agency explicitly declines to use the Master Agreement, Granicus may respond with pricing outside the Master Agreement. This ensures we remain responsive to agency needs while clearly delineating such sales from OMNIA-reported Contract Sales. This approach is used sparingly and only when required by the agency's procurement constraints.

iv. Respond with higher pricing and include the Master Agreement as an alternate proposal

When solicitations allow for multiple or alternate proposals, Granicus may submit a primary proposal with pricing tailored to the solicitation and a secondary proposal referencing the Master Agreement. This dual-path strategy provides agencies with flexibility and highlights the advantages of using the cooperative contract, including time and cost savings.



Government Experience Cloud

Service Cloud

Building a stronger community with connected website, forms, communications, and engagement solutions that make government services accessible to all



The challenge

Customer needs continue to grow and expand, but accessing and navigating complex government processes and services can be challenging. With increased public scrutiny and declining trust in government, it's more important than ever to deliver equitable access to information and streamlined and cohesive government services that work for residents and staff.

What if you could...

- ✓ **Enable an inclusive government** that delights users by easily finding, accessing, and understanding government information and services 24/7?
- ✓ **Go paperless** with streamlined workflows for any service, from simple to complex?
- ✓ **Use actionable data insights** that engage users with proactive communications outreach and personalization at every step of the experience?
- ✓ **Develop and maintain relationships** by building, launching, and optimizing digital service programs through targeted engagement?

Elevate government experiences and services with connected technology

Service Cloud helps government simplify information sharing, streamline government processes, and strengthen community relationships by integrating website, forms, communications, and engagement tools into one solution that solves multiple service delivery challenges and creates positive outcomes for your community.

Service Cloud provides one connected platform to deliver government information and services more efficiently, so you can focus on serving your residents while also consolidating systems, reducing siloes, and supporting remote/hybrid work.

With Service Cloud, you can...

- **Reduce frustration** by connecting residents to information and services without complex government structure or language, using their device of choice when most convenient to them.
- **Deploy and optimize digital services across government** to meet both organizational and unique department needs while also keeping up with resident expectations.
- **Recommend curated content** and promote relevant services, events, and programs to your community based on recent activity.
- **Analyze service data and sentiment information** to gain actionable insights to address service gaps, improve customer experiences, and develop a long-term digital government strategy.
- **Access full-service experience services** to upskill internal teams and design, develop, and manage programs that enhance constituent experiences across government channels.

Experience Services

Technology alone is not enough for organizations to improve service delivery, increase operational excellence, and engage their community. That's why Service Cloud, as part of Granicus' Government Experience Cloud (GXC) platform, provides ongoing Experience Services. Our Experience Services empower your organization with continuous support and strategic guidance, ensuring the successful delivery of resident-focused digital experiences. From implementation to ongoing optimization, our multidisciplinary team provides always-on expertise to level up your capacity and enhances the impact and efficiency of your programs, helping you achieve your goals at every stage of digital maturity.

With Experience Services, you also get access to a tiered service catalog and technical support framework that fits your organization's requirements, making it easier to implement Service Cloud and evolve as your community needs change over time.

Proven Customer Success | Clearwater, FL



The City of Clearwater, Florida, is committed to providing quality, sustainable, cost-effective municipal services that foster and sustain positive government experiences for residents. Using Service Cloud, Clearwater reduced walk-in traffic by digitizing services, rebuilt their website using a service-based information architecture and reduced web page counts,, making it easier for residents to quickly find the information they need.



70 Services
increased online
access by digitizing



Streamlined
the website from
1,000 to 455 pages
helping users find
information quickly



Implemented
service based
website navigation

Ready to get started?

Let us help determine which Service Cloud and Experience Services solution option best works for your organization.

[Contact us](#)

Key Capabilities

- Craft human-centered journeys to boost resident satisfaction.
- Design websites with easy navigation, plain language, and multilingual support to improve communication.
- Implement predictive search for quick access to information, making government more accessible.
- Go paperless to simplify service access, reduce frustration, and save time and money.
- Build community ties by promoting services and events based on recent activity.
- Use data to guide decisions and understand resident behavior and sentiment.
- Identify trends and improve services with benchmark data and analytics.

85%

of users who have negative overall experiences said they distrust government

36%

of users find government processes and interactions intuitive

75%

less likely for governments to receive negative responses when users experience a better customer experience



Government Experience Cloud

Engagement Cloud

Engage, activate, and connect with the public like never before.



The challenge

Governments are tasked with serving diverse populations with a wide range of needs and priorities. This responsibility, combined with the volume of critical information, programs, and outcomes agencies need to deliver makes achieving relevant and personalized engagement a significant challenge. It's more important than ever to move beyond generic, one-size-fits-all communications toward deeper relevance and dialogue.

What if you could...

- ✓ **Find and understand target audiences** through direct messaging channels, peer network access, unrivaled deliverability rates, and comprehensive zero-party and first-party data?
- ✓ **Inspire action by creating user journeys** that naturally guide your audience toward action and participation in key programs and services?
- ✓ **Access critical insights at every step** by categorizing audiences based on shared traits, interactions across different engagement channels, or the feedback they provide?
- ✓ **Nurture relationships and drive digital maturity** with access to consistent constituent experience and performance metrics to pinpoint and address gaps in strategy?

Deliver inclusive, proactive, and targeted customer experiences

The public expects great experiences across all channels. Engagement Cloud makes it easy to deliver engaging and tailored interactions — without the heavy lift. With built-in automation, AI, rich stakeholder insights, and Experience Services, you can safely connect with, hear from, and understand more people, including communities that fly under the radar.

With Engagement Cloud, you can...

- **Increase audience adoption and completion rates** for key agency programs and services.
- **Leverage human-centered design expertise** to craft compelling interactions based on audience personas, journeys, attributes, events, or actions.
- **Meet customers where they are** with automated, two-way conversational messaging across email, social, web, and SMS.
- **Capture clean, consented public data** for real-time insights and progressive contact profiles.
- **Use audience data to initiate rich, interactive conversations** tailored to individual contexts.

Experience Services

Technology alone is not enough for organizations to improve service delivery, increase operational excellence, and engage their community. That's why Engagement Cloud provides ongoing Experience Services.

Our Experience Services empower your organization with continuous support and strategic guidance, ensuring the successful delivery of resident-focused digital experiences. From implementation to ongoing optimization, our multidisciplinary team provides always-on expertise to level up your capacity and enhance the impact and efficiency of your programs, helping you achieve your goals at every stage of digital maturity.

With Experience Services, you also get access to a tiered Service Catalog and technical support framework that fits your organization's requirements, making it easier to implement Engagement Cloud and evolve as your community needs change over time

Customer Success | Ada County Highway District



Idaho's Ada County Highway District (ACHD) oversees more than 5,000 miles of roadways and bridges and undertakes hundreds of improvement projects each year. They wanted to streamline how they connected to Ada residents to collect input on the safety and maintenance of the county's roads, sidewalks, traffic signals, bike paths, and related infrastructure. With Engagement Cloud, ACHD retired its separate online survey tools that were disconnected from their website and created hours of unnecessary extra work.

Harnessing an integrated approach for digital surveys, outreach, and website led ACHD to new engagement and public education heights. The new approach led to significant outcomes, including: developing a consistent, professional brand identity; allowing citizens to subscribe to individual projects and not be inundated with unwanted information; and increasing awareness for job recruitment initiatives.

**76%**

engagement rate

**52%**

subscriber growth

**160K**

website views

Features

- Built for government use
- Unlimited agency users
- Access to Granicus' 330M+ email subscriber network
- Cross-channel publishing: email, social, web and SMS
- AI + Natural Language Processing
- Omnichannel engagement and sentiment collection
- API Integrations
- Civic insights dashboards
- Best-in-class security
- 24x7 emergency customer support
- Consultative support to help you attain your goals
- Access to industry-leading expertise and on-demand training
- Customer experience and performance benchmarking

Ready to get started?

Let us help determine which Engagement Cloud and Experience Services solution option best works for your organization.

[Contact us](#)



Government Experience Cloud

Operations Cloud

Recover time and resources for other projects



The Challenge

Outdated systems, manual processes, and staffing challenges create inefficiencies in government operations. These issues can erode trust and hinder important work.

What If You Could...

- ✓ **Provide better government experiences**, improve public participation and, ensure legal compliance?
- ✓ **Streamline operations** and neutralize complexity?
- ✓ **Move from resource-heavy manual processes** like spreadsheets and emails to automated workflows and connected digital systems?
- ✓ **Continually improve and simplify processes** to discover more operational efficiencies and cost recovery?
- ✓ **Lean on a partner** with deep industry knowledge, data insights, and tech skills?
- ✓ **Demonstrate ROI on technology investments** while attracting and retaining talent?

Operations Cloud transforms how government organizations adopt and use technology, replacing one-size-fits-all, out-of-the-box point solutions with connected technology, decades of government expertise, and tailored consultation based on deep data insights. Our solutions and operations experts help you uncover efficiencies, recover costs, engage more of the community, and avoid legal risks by staying in compliance — even as legislation and technology evolve.

With Operations Cloud, you can...

- **Select from best-in-class product solutions** to create a powerful, connected technology framework tailored to your organization's needs.
- **Maximize ROI** with scalable tools and services that streamline and automate repetitive tasks, freeing staff to devote time and talents to high-priority projects.
- **Improve public perception, trust, and transparency** and meet modern expectations to easily access critical information while decreasing public calls, walk-ins, and emails.
- **Expand reach and grow informed public participation** by establishing simple, direct, and accessible ways to provide feedback and engage in legislative processes.
- **Avoid risk and ensure legal compliance** using built-for-government solutions that support compliance, accessibility, and transparency.
- **Say goodbye to security worries** with protection from the expense and loss of trust associated with improper disclosures, hacks, and video bombing incidents. Gain confidence in confidentiality with best-in-government data security.

Key Capabilities

- >> **Highly-Configurable and Scalable Tech** for end-to-end meeting management and record requests, expertly implemented and aligned with time-tested best practices.
- >> **Powerful Agenda Automation** that helps you discover deeper efficiencies with industry-best workflows, subscription notifications, and legislative history tracking.
- >> **Simplified Meeting Management** with digital tools for elected officials and request-to-speak and commenting options for constituents. Save time with branded agenda and minutes templates, easy last-minute agenda changes, and one-click website publishing.
- >> **HD Video Tech that Exceeds Expectations** and meets accessibility goals with highly accurate transcriptions, spoken word content searching, and captioning options for every budget. Reliably and securely broadcast to websites and many other channels.
- >> **Worry-Free Record Request Compliance**, highly configurable to neutralize rising complexity and reduce workload with patented requester self-service, automated workflows, and email and video record redaction. Mitigate risk and centralize all record requests, including interagency, subpoenas, legal holds, and more.
- >> **Expert Analysis and Insights** with in-depth, knowledgeable user experience consultants to help you discover ways to improve processes and maximize value.

Customer Success | CA Orange County Sanitation



Before the Orange County Sanitation District found the Granicus easy button, they spent 12+ hours on every agenda packet (multiplied by ~50 packets/yr) plus 2 hours on every public record request. Public meeting attendance was low across the large area served by the 20-city district. Using Granicus solutions, the district saw:



87%

reduction in
agenda prep



92%

reduction in
PRR processing



Increase

in meeting
participation

Maximize limited resources with Operations Cloud

up to \$100k

and 35+ days of staff time saved

on meeting streaming and video
recording

up to 75%

less time spent managing agenda
preparation

30-60%

reduction in record request
processing time

up to 75%

reduction in time spent managing
ancillary boards and committees
and \$10K+ cost savings

Ready to get started?

Let us help determine which
Operations Cloud options works
best for your organization.

Contact us



Government Experience Cloud

Introducing Experience Services

Transforming Government with Strategic Services That Deliver Outcomes

Government Experience Cloud (GXC) from Granicus is a full-service partnership. With every GXC solution, your agency gains built-in **Experience Services** designed to ensure success in implementation and partnership long after go-live.

Why Experience Services Matter

Selecting the right technology is only the start of delivering exceptional government services. Unlike traditional vendors, Granicus embeds proactive professional services that solve critical challenges:

- ✓ **Staff turnover and skill gaps?** We help train and upskill.
- ✓ **Lack of internal alignment?** We drive cross-team cohesion.
- ✓ **Disconnected point solutions?** We unify your experiences.
- ✓ **Internal and external organizational changes?** We simplify compliance updates for new state and local requirements and support change management.
- ✓ **Slow ROI realization?** We accelerate time to value and maximize returns.

“Technology alone won’t improve government. It’s the strategic partnership that turns tools into impact.”

– Jerome Keene, Senior Planner, City of Delano, CA



What’s Included with Experience Services?

Granicus’ Experience Services team acts as an extension of your agency staff, featuring technical, strategic, and operational experts bringing best practices from decades of public sector experience. We’ve evaluated the services we’ve provided to hundreds of customers to give you access to the expertise that will drive the outcomes your staff and your constituents need.

- **Designated Experience Partner (XP):** Your strategic advisor across implementation and beyond.
- **Services Catalog:** A curated suite of expert-led consulting, trainings, and best practices available to you on day one of your go-live.
- **Elevated Technical Support:** Tailored assistance, performance reporting, and higher Service Level Agreements (SLAs) based on your needs.

Driving Real Results: How Experience Services Take the Anxiety out of Meaningful Digital Transformation



People-Centered Gains

- Rapid staff enablement & upskilling
- Greater job satisfaction
- Stronger internal ownership of outcomes
- Easier recruitment & retention



Process Efficiency

- Faster, smoother project delivery
- Reduced risk of failure
- Maximized return on investment (ROI)



Organizational Alignment

- Shared goals across teams
- Elimination of siloed execution
- Unified vision for digital transformation

Ready to Deliver Better Experiences to Your Community?

Choose GXC with Experience Services
Integrated, Impactful, Included.

[Contact us](#)

Experience Services are...

Included in every GXC solution

- ✓ **Tailored Implementation:** Customized setup to meet your specific needs.
- ✓ **Best Practices Library:** Access to a wealth of knowledge and proven strategies to target challenging areas.

Guided by an Experience Partner

- ✓ **Strategic Services:** Assistance with form design, agenda processes, video production and engagement, website architecture, campaign management, communications strategy, and workflow optimizations.

Accessed via annual service credits

- ✓ **Expert-Led Training:** Live, on-demand, and on-site sessions to upskill your team.

Supporting evolving needs

- ✓ **Boost Tech ROI:** Increase use, adoption, and ROI of investments.
- ✓ **Legal Compliance:** Adapt and align to changing fed, state, and local law.
- ✓ **24/7 Support Coverage:** Always available to address your critical concerns, including direct routing to live support specialists.



Government Experience Insights (GXI) Foundations

Objectively measure and benchmark sentiment and customer experience across audiences and community segments.



The Challenge

Public sector audiences are complex, made up of many different stakeholders with varying — and sometimes competing — priorities. Most governments often hear from a small, engaged group and use traditional methods to capture point-in-time feedback. However, these methods often fail to represent the evolving needs of the entire community and don't provide the insights required for meaningful decision-making.

Imagine If You Could...

- ✓ **Capture community feedback across the digital journey:** Gather real-time input at every stage with methods tailored to the context of each resident interaction, reducing lag time between feedback and action.
- ✓ **Understand public sentiment:** Analyze community attitudes to uncover opportunities and drive initiatives that foster transparency, participation, and digital transformation.
- ✓ **Measure and benchmark key metrics:** Evaluate performance across critical areas such as service delivery, digital maturity, trust, and public satisfaction.
- ✓ **Enhance engagement strategies:** Improve response rates, increase transparency, and gain the insights needed for human-centered innovation and community understanding.
- ✓ **Apply industry-leading methodology:** Use scientific methodologies and standardized data collection techniques developed through a decade of collaboration with governments and domain experts.

**Good public agencies ask for pulse checks.
Great ones act on them.**

Features



Scientific research method



Themed question bank



Embeddable tools



Aggregated, anonymized participation



Real-time contextual insights



Performance dashboard

Transform insights into meaningful action

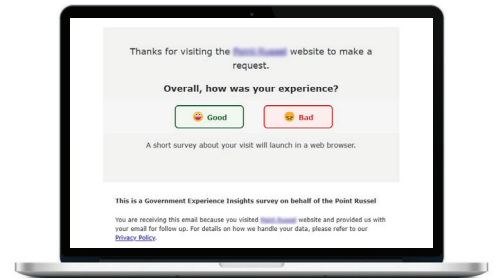
Granicus' GXI Foundations turns every website visit into an opportunity to gather valuable community insights. Leveraging intuitive, contextual engagement, coupled with research-backed questions and methodologies, GXI Foundations objectively measures critical success indicators — like community satisfaction and quality of life — to help local government leaders make decisions and track impact.

With Granicus you can...

- **Improve performance with real-time insights:** Key service delivery, digital maturity, trust, and public satisfaction themes ensure you're measuring what matters most.
- **Reduce the cost and manual collection of insights:** Identify and prioritize efficiency and optimization strategies while reducing the costs in time and resources spent on manual data collection and analysis.
- **Respond faster to constituent needs and feedback:** Always on, at-scale engagement ensures decisions are grounded in up-to-date public sentiment, not outdated assumptions.
- **Make a greater impact on the community:** Sentiment and demographic data ensure your initiatives drive meaningful outcomes across the entire community.

Why GXI Foundations?

- ✓ **Always-on, rapidly deployed measurement** across key themes.
- ✓ **Proven research methodologies**, backed by a decade of expertise.
- ✓ **Rich community segmentation** and analysis.
- ✓ **Effectiveness benchmarks** to compare performance with peers.



Initial results from an early adopter

6,720

projected CX & sentiment touchpoints based on an average of 140 submissions per week.

95%

of survey participants opted in to further surveys.

3 of 4

participants shared most, if not all, demographic data.

Ready to get started?

Get GXI Foundations for your local government.

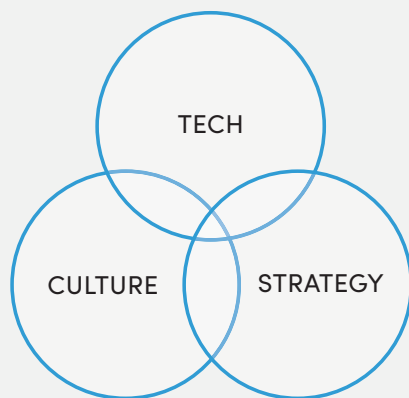
[Contact us](#)

Granicus Experience Group

Better Government Experiences, **Delivered.**



Three facets of a successful digital transformation:



Technology alone can't thrive without strategy.

You need a strategy to guide what to do, when to do it and how to say it, plus the data to back it up.

Your team also needs to develop an agile **culture**, ready to grow and change how things are done.

Offering expert guidance and support for your digital initiatives

We believe government can set a NEW standard for digital experiences. To make our online worlds more intentional, more connected, and more human. To create more equitable access for your whole community. But such meaningful experiences require more than the right technology.

The Granicus Experience Group (GXG) is our in-house digital agency. We use human-centered practices and a design-thinking approach to help governments better connect with the people they serve.

Your challenges, our services



You need to deliver results but don't know where to start.

Workshops: Our custom, collaborative Experience Center workshops can help your team solve complex problems and enable progress toward achievable goals.



You're responsible for a results-driven initiative.

Strategy and Program Planning: We design, develop and manage sophisticated programs to enhance the constituent experience across your owned channels.

Reporting: We analyze data throughout the program to discover meaningful insights around audience segmentation and message optimization.



Your team doesn't have the skills or bandwidth needed to tackle specific program goals.

Creative and Content: Leverage our digital content writing expertise like an extension of your own team for creating email or text messages, website content, graphics, videos, and more.

Training: Build up the skills of your own team with custom curriculums covering best practices for digital programs.

Virtual Experiences Centers



Our collaborative workshop approach offers **customized private workshops**, with facilitation to help your team:

- Build a digital transformation roadmap
- Develop audience personas
- Map a current state process and identify pain points
- Plan a content calendar
- Develop a governance process

“ Thanks for taking the farmer’s perspective, as it (oddly) gets lost in the shuffle.”

- Experience Center participant

The facilitator will design a custom set of design thinking activities for your team. Using what they know, your team will identify your audiences, find pain points, develop solutions or gain alignment.

At the end of your workshop, you will have a set of custom takeaways to continue discussions and plan next steps.

Get inspired

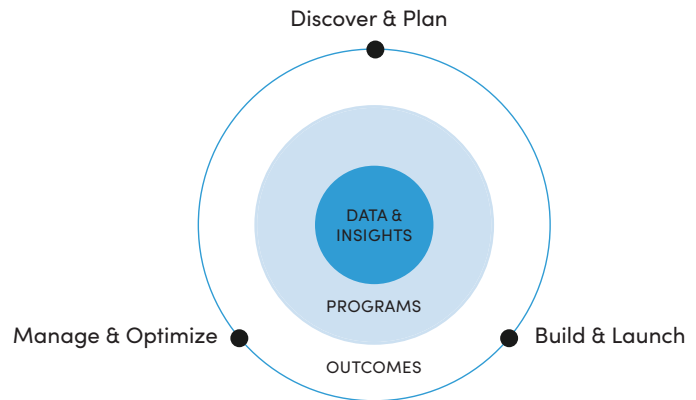
[See more customer successes](#) >

Our Approach

GXG follows an agile, flexible, and repeatable process that fuels digital and organizational transformation year-over-year.

We use data and insights to define an optimal communications experience, then we build and launch that experience, helping you mature your communications and programs over time.

Our multi-disciplinary core team will work side-by-side with you, as an extension of your team, to achieve your mission.



Case Study: Cover Virginia; Virginia’s Medicaid, FAMIS

Challenge

In May 2018, Virginia lawmakers expanded Medicaid health care options to close to 400,000 newly eligible adults statewide.

Solution

Create a digital outreach program with information on how to apply for coverage, eligibility guidelines and what to expect during the application process via email and text.

Outcome

Department of Medical Assistance Services saw a direct correlation between communications efforts and enrollment.

250K

Adults enrolled 2019

400K

Adults enrolled 2020

117K

Subscribers

Transforming the Digital Resident Experience

Granicus delivers research-based, results-driven websites that meet the unique needs of government agencies.



Reduce Costs, Improve Efficiency

Websites are the starting or ending point for nearly 2/3 of all government interactions. Your organization can save time and money and enhance the user experience by helping residents easily find the information and tools they need to complete tasks online.

Cost by Channel

Face-to-face

 **\$12.90**
per request

Correspondence

 **\$9.79**
per request

Telephone

 **\$3.16**
per request

Online

 **Only cents**
per request

The Challenge

The digital needs and expectations of residents are changing, and government websites are no exception. To support informed and engaged residents, governments must provide simple, accessible, and secure ways for their residents to engage. Offering a variety of transformative website options that meet the varied needs of our customers, Granicus is helping governments serve better, from the initial launch of a website well into the future.

WHICH PACKAGE IS RIGHT FOR YOUR ORGANIZATION?

ESSENTIALS	ENHANCED	ADVANCED
The Essentials Package is ideal for organizations that: • Have limited or constrained staff capacity • Need a shorter timeframe for website launch • Have a lower website budget as a high priority • Want to ensure they meet best practices and launch an efficient and easy-to-use website • Aren't looking for specific website configurations and outcomes	Our Enhanced Package best serves organizations that are: • Looking for a human-centered design approach • Seeking a robust and data-driven user experience to the website design process • Want to enhance user self-service, transparency, and civic engagement • Have more flexible budgets and website development timelines	The Advanced Package works well for entities that: • Want a website development partner that provides a high-touch, consultative approach to research and design • Have specific website design needs or unique configurations • Are interested in redefining website best practices through in-depth training opportunities • Willing to invest increased time and budget to achieve the desired long-term outcomes

Key Features

- Simple, low-code/no-code solutions
- Data-driven content and design
- Flexible content templates and tools
- Library of pre-designed templates, optimized for common government website pages
- Custom approval processes and workflows
- Multi-channel publishing
- Mobile responsive for common devices
- Granicus Experience Group (GXG) Website Consulting Add-On

Technology Built for Government

- Training and ongoing support
- Template library
- Third-party software integrations
- Robust reporting and analytics
- ADA/WCAG compliance
- Best-in-class security
- State-of-the-art hosting infrastructure: 99.9% uptime
- 24/7 customer support

Built for Government Efficiency and Resident Satisfaction

Designed by industry experts and informed by in-depth user research, Granicus websites deliver the balance of efficiency, design, and accessibility that modern governments need. Our experts are with you every step of the way to remove guesswork, get results, and ultimately create positive, engaging experiences for residents and visitors. From a quick launch to unique website configurations to something in between, Granicus is the right partner for government.

With Granicus, you can...

- ✓ **Launch research-based, data-driven websites** that are purpose-built for the unique needs of government.
- ✓ **Quickly connect residents with the information they need** using innovative website tools that simplify government language and processes.
- ✓ **Empower staff at all levels** to create and update website content with a simple and intuitive content management system.
- ✓ **Be confident** that websites meet modern security, design, accessibility, mobile responsiveness and compliance best practices.

Customer Success

Olathe, Kansas takes pride in transparency and data-driven decision-making. After working with Granicus experts, Olathe transformed their website into a virtual city hall, resulting in better-informed residents and improved efficiency within city departments.



12%

Direct Traffic Increase



136%

Visitor Increase



51%

Mobile Users

“Granicus helped us simplify our website content to make it easily consumable for citizens.”

– Ed Foley, Management and Budget Services, Olathe, KS

govService OpenForms

Simple, Intuitive Online Forms and Workflows



SERVE FASTER, SERVE BETTER

“ We saw 48 forms submitted in one month... That saved us two physical court hearings, which is a huge cost saving.”

– Crystal Sprague, Court Administrator, Kansas City, Kansas

Explore Ways to Use OpenForms

- Customer Requests
- Applications
- Registration Forms
- Payments
- Bookings
- Permits
- Calculators
- Self-service

The Challenge

Most interactions between residents and government happen at the local level.

Whether requesting a pothole repair, starting water service, or ordering a new trash bin, governments process thousands of resident requests every day. That’s why cities and counties need an effective way to digitize workflows and services.

But how can governments create easy-to-use solutions that accommodate complex resident and staff needs while still being flexible enough to integrate with existing systems?

What If You Could...

- ✓ **Create online forms and workflows** using drag and drop functionality? Modernize outdated processes to provide a digital government experience that can rapidly respond to residents and increase engagement?
- ✓ **Encourage more resident self-service** and significantly reduce time spent on call center and in-person interactions?
- ✓ **Translate complex business logic** into simple “wayfinding” or digital tools to help residents ensure they are eligible?
- ✓ **Allow staff to build custom solutions** without tech skills or time-consuming customizations?

Transform the Digital Journey with OpenForms

OpenForms provides the functionality modern governments need to transform their digital customer journey. Built with and for governments, Forms converts even the most complex processes or multi-page forms into an intuitive online experience with automated form flows based on customer responses.

Key Forms Features

- Drag and Drop Form Creation
- Smart Form Logic, such as Groups of Fields and Office Only Fields
- Seamlessly Integrate with Digital Payment Providers
- Unparalleled Security Made for Government

Usability and Accessibility

- Accessibility Compliant (ADA)
- Mobile Friendly
- Cross Device Compatibility
- Multilingual
- Built-in Save and Continue
- Real-Time Form Validation
- Online Help

Efficient Forms Management

- Automate Form Workflow
- Drag and Drop Review and Approval Process
- Actionable Email Notifications
- Connect to Existing Systems

Additional Services Available

- Integrate with Microsoft Azure Active Directory for easy user management

From Simple to Complex, OpenForms Can Help

- ✓ **Transform any service** by rapidly converting even the most sophisticated PDFs, paper forms, and offline processes into online forms, without the need for coding.
- ✓ **Simplify submissions** with a service that is secure, accessible, mobile-friendly, and easy to use for everyone.
- ✓ **Automate workflows** with drag-and-drop design to assemble an approval path that automatically routes submissions to the right people and departments.
- ✓ **Increase transparency and keep residents notified** as their request progresses through the entire workflow process to closure.
- ✓ **Measure and improve a resident's experience** by visualizing their journey, identifying bottlenecks, and leveraging actionable insights to refine the process and further increase self-service.

Proven Customer Success



When city-wide COVID-19 restrictions went into effect in Kansas City, KS, courts had to close their doors to in-person service. With the help of OpenForms, court staff and judges were able to quickly adapt justice processes online, implement policy changes, and inform the public.



4

Hours vs. 4 weeks
of time saved
in Online Traffic
Pleas



48

Online Traffic
Pleas forms
submitted in the
first month



2

full public hearing
sessions saved
through online
submissions in
one month

“As a department head, I can now work with our judges to implement policy changes in minutes, not days or even months. I can build a form in govService OpenForms and make it go live on our website tomorrow.”

– Crystal Sprague, Court Administrator, Kansas City, Kansas

SIMPLEVIEW CMS

Don't settle for anything less than **Simpleview CMS**

Create, manage, and deliver dynamic visual experiences — get a superior user experience on one dynamic platform.

LET'S TALK

Your content management software solution is simple.
It's Simpleview CMS.



Made with purpose, defined by the industry

Our fit-for-purpose platform was built by the industry for the industry with DMO-friendly features, including modules that give you enhanced flexibility and control over your website updates, such as event calendars, partner listings, and a form builder.



Demonstrate value to partners

Show the value your DMO website provides partners through the reporting of referrals, impressions, and website traffic. Seamlessly link to partners within content and available modules to drive an increase in visitors.



Future-proof your content strategy

Our headless, SaaS CMS will future-proof your content strategy and let you engage your audience wherever they are. As technology evolves and new platforms emerge, your content will adapt seamlessly without being constrained by specific presentation formats.



Discover the integrated impact of Simpleview CRM + CMS

Simpleview CMS offers more than 45 web modules, industry-leading partnerships, and integrations to meet your needs and maximizes the data already stored in your CRM to display the best possible version of your destination.



GRANICUS

simpleview 



LILLY KELLY

Director of Marketing | Visit Anchorage

It's been such an amazing experience to have the new CMS, to be able to manage the system so much more efficiently in-house, and to have that great synchronization of information between the CRM and CMS."

Give your destination the **content management system it deserves.**

- We designed the platform to be **100% future-proof**, enabling agile innovation and cultivating growth
- We leverage cloud-based integrations and implement **AI-backed technology** for smarter, faster work
- We integrate and partner with top providers to **bring you the best** the industry has to offer — more than 13 major partners
- **We empower you** to control your content and updates while maintaining flexibility
- Our first-in-class, **expert support team** is ready to help you every step of the way
- We participate in the tourism community as well as the tech industry, **ensuring you stay ahead** with cutting-edge advancements

LOS CABOS



MILWAUKEE



Give your destination the **CMS it deserves.**

Simpleview is a leading provider of CRM, CMS, website design, digital marketing services, and data insights for convention bureaus, venues, tourism boards, destination marketing organizations (DMOs), and attractions. The company employs staff across the globe, serving clients of all sizes, including small towns, world capitals, top meeting destinations, and countries across multiple continents.

Discover your complete solution to future-proof your content and show value to your partners with Simpleview CMS.

LET'S TALK

+1 520.575.1151
SIMPLEVIEWINC.COM



Engage Your Audience, Drive Action

Email, Social & Text Messaging Solutions

The Challenge

These days, updating a webpage isn't enough. To achieve your goals as a government communicator, you have to engage with your diverse audiences everywhere you can: In email inboxes, on mobile devices, through social media. Defining a communication strategy that hits the most relevant audience, managing the volume of messages required across your organization, and ensuring you have the right approvals and security can be a challenge.

What If You Could...

- ✓ **Improve engagement** by sending the right message, at the right time, via the right channel?
- ✓ **Grow your audience by 250%**, on average, by letting subscribers opt-in to all the information that matters to them?
- ✓ **Ensure your messages are received** while complying with security regulations and policies?
- ✓ **Spend less on marketing and lighten your workload** by managing all digital communications through one mobile-friendly platform?

Secure Better Engagement With govDelivery

The govDelivery solution is the first FedRAMP-authorized digital engagement platform for email, social, and text communications. It's easy to use, more affordable than traditional advertising, and trusted by every federal agency. Additionally, 500 state departments and thousands of local communities use govDelivery to reach, engage, and serve constituents. Plus, the Granicus Subscriber Network promotes your organization through a millions-strong opt-in subscriber network of customers who could be interested in related government content, ensuring immediate impact.

Increase Engagement

500%

more public engagement when using multiple digital channels.

“Investing in Granicus was a game changer. Now, we connect with people in need and as a result see at least a 4x return on our investment.”

– Sean Bennett, Director of Marketing & Outreach, Making Home Affordable

With govDelivery you can...

- ✓ **Write once, publish everywhere** — post email, social media, and text messages with the click of a button.
- ✓ **Instantly drive more relevant subscriptions** through the Granicus Subscriber Network of more than 330M people subscribed to receive the messages they want most.
- ✓ **Protect subscribers data** by using the first cloud communication platform authorized by FedRAMP (also a DoD Trusted Sender).
- ✓ **Optimize your strategy** with advanced analytics that provide key insights and support from our team of digital communication experts.

Customer Success



The National Highway Traffic Safety Administration (NHTSA) uses govDelivery's Targeted Messaging

Service (TMS) to improve safety by connecting tens of millions of Americans with important vehicle and product recall information. [Read the full story >](#)



6.2M

Targeted
Messages Yearly



99%

Deliverability



3X

Open Rate

“govDelivery TMS is definitely a success for our agency. We're able to reach consumers more quickly and reliably. I would recommend anyone with a similar need or circumstance to switch to TMS.”

- Gopal Rajanala, Director of Information Management, NHTSA

govDelivery Features

Obtain Subscribers & Drive Interest in Your Mission

- Sign-up Box
- Text-to-Subscribe
- Website Overlay
- Quick Subscribe Pages
- Granicus Subscriber Network

Engage & Drive Action

- **Targeted (1:1) email or SMS notifications** to drive channel-shift behavior and promote activities.
- **Cutting-edge data mesh architecture**, artificial intelligence, and machine learning to provide scale, security, and personalization.
- **Advanced analytics, data pipelines and dashboard templates** to provide a comprehensive view of the organization experience.
- **Two-way conversational SMS**, powered by AI/ML, with natural-language processing and expert services to design the experience and data-capture strategy.

Continually Improve

- Robust Reporting & APIs
- Link Tracking Parameters

Get Inspired

[See more customer successes](#)





EngagementHQ

Essential software for changemakers



Don't guess. Know.

EngagementHQ is the world's leading community engagement platform, where robust 21st-century democracies are built through courageous questions and meaningful answers—turning community input into valuable insights, removing barriers to engagement, and reducing the time to a decision.

EngagementHQ helps you...

- ✓ **Make informed decisions** – Purpose-built analytics let you see who is informed, aware of, or engaged with your project. You can categorize responses, identify areas of interest, determine critical issues and missing demographics, and tailor outreach accordingly.
- ✓ **Get more people involved** – Go beyond talking to the same ten people and meet participants where they are with embeddable and purpose-built tools, social sharing, SMS, YouTube streaming, smart search, and private and public participation modes.
- ✓ **Report back to your community** – EngagementHQ doesn't just organize your community engagements – it delivers what you need to execute them end-to-end. With real-time visibility, email, and SMS for closed-loop communications and project update subscriptions.
- ✓ **Save time and resources** – Compile a unified view of your community and streamline internal review and approvals processes with draft sharing, templates, and project previews. Access best-practice guides, dedicated helpdesk, 24/7 support, and trained moderators.
- ✓ **Fast-track moderation and security** – Real human moderators protect you, your team, and your community against inappropriate behavior. Our unwavering commitment to accessibility and security means you can focus on building connections while we focus on compliance.

You helped us quickly gather information from the community, especially groups and populations that do not come to the in-person meetings."

– Chris Meschuk, City of Boulder, Colorado

EngagementHQ has been a hit in our community, helping to turn innovative ideas into reality!"

– Dannette Robberson, Town of Parker, Colorado

Magnify your impact with features designed to give you control, visibility and flexibility



Coordinate your engagement program – Utilize team access controls and draft sharing for easy creation, review, and approval.



Collect and connect community feedback – Leverage a range of tools across channels from Forums to Surveys, Ideas, Places, Q&A, and Polls.



Uncover actionable insights – Understand the sentiments of thousands of written responses in a single click using artificial intelligence.



Manage participant relationships – Access a central database to identify, segment and personalize communications for hard-to-reach voices.



Rely on 24/7 moderation – Trust expert moderators to protect you and your community against bullying, heckling, and inappropriate behavior.



Connect your favorite tools – Align your technology stack and integrate communication and participatory budgeting tools.



Simplify security and compliance – WCAG 2.1 | ISO27001 Certified | Quarterly security audits and strict data access rules

EngagementHQ: Proven technology

12,000+

practitioners across
5 countries

11 million

participants

1,000+

public sector customers
around the world

14 years

of experience partnering
with governments to engage
communities



A Solution for Every Situation

Agenda, Meeting, Video, & Board Management Solutions



The Challenge

As a clerk or meeting manager, we know that you have many responsibilities, but the public meeting process consumes an inordinate amount of your time. Compiling agendas with the proper approvals, recording meeting votes and minutes, and sharing those with your community members using processes that are outdated, inefficient, and costly can be a frustrating diversion from more meaningful work.

INCREASE EFFICIENCY:

600 Hours

lost yearly from printing and distributing public meeting agendas.

What If You Could...

- ✓ **Reclaim time** to focus on what matters most by automating manual meeting processes?
- ✓ **Run meetings effortlessly** by capturing minutes digitally, tracking motions and votes, and streaming video?
- ✓ **Better serve your constituents** by giving them one digital place with everything they need to participate?

Run Perfect Meetings With govMeetings

With govMeetings solutions, you can streamline the entire meeting process. You can dramatically reduce staff time, provide easily accessible meeting information to constituents, and run the perfect meeting. Join over 2,400 other government organizations who use govMeetings to simplify public meetings—start to finish.

“ govMeetings took a lot of work off my plate, and it made things clearer for the public. We have enhanced civic engagement, increased transparency, and improved accessibility.”

Laura Reams, City Clerk,
Hyattsville, MD

With govMeetings You Can...

- ✓ **Automate the end-to-end meeting process** — easily build digital agendas, capture in-meeting actions & automatically record minutes into public record.
- ✓ **Improve collaboration and decision-making** with a digital agenda app for board members, including convenient research and annotation capabilities.
- ✓ **Provide a central online meeting location** where constituents can search, find, and review meeting videos, agendas, minutes, and more.
- ✓ **Meet compliance requirements for accessibility and security** by optimizing meeting content for your website.

Customer Success



Instead of losing valuable hours to printing, assembling, and distributing agenda packets, the Village of Snowmass uses govMeetings to increase transparency and save time and resources.



16X

Faster agenda prep by eliminating repetitive manual work



\$7,000

Recovered annually by digitizing the agenda process



24 Days

staff time saved yearly through automation of agenda management

“ Time has been the biggest benefit of govMeetings. It makes my job so much easier, and I can focus on other things. I never have to stay late anymore.”

– Rhonda Coxon, Town Clerk – Snowmass Village, CO

FEATURES & SERVICES:

PRE-meeting

Automated preparation

- Simplify boards & commissions management
- Automate agenda creation & approvals
- Collect digital public comments

IN-meeting

Streamlined facilitation

- Capture meeting minutes, roll calls, actions & votes
- Live stream, record, and index public meetings for greater engagement
- Manage public requests to speak digitally
- Improve community accessibility and participation with meeting close captioning, transcription, and translation services

POST-meeting

Simplified sharing

- Finalize meeting minutes quickly
- Automate publishing to a public portal
- Enable social sharing & notifications

Granicus Meetings: A Solution for Every Situation



About Granicus: More than 6,000 government agencies use Granicus to modernize their online services, web presence, and communications strategies. We offer seamless digital solutions that help government actively reach, inform, and engage citizens on the first unified civic engagement platform for government.

KEY FEATURES

- **Case Management:** Manage service requests with ease, including specific request details and photos, to remove any guesswork
- **Workflow Automation:** Design workflows, automate processes, and integrate with existing systems to decrease training time and maximize efficiencies
- **Mobile App:** Use our user-friendly, brandable mobile app to encourage residents to self-serve and increase engagement in your community
- **Contact Profiles:** Easily access a snapshot view of residents using their contact profile, including a history of service requests, phone calls, emails, appointments, and cases
- **Reporting and Analytics:** Understand how and why citizens are interacting with government through at-a-glance dashboards and in-depth reports

With OneView You Can...

OneView provides government the tool they need to adapt to changing resident expectations. A centralized, 311 solution offers omnichannel options for residents to report and track service requests, learn about programs and events, and more. As requests are received, they are automatically routed to appropriate local government stakeholders to be fulfilled, with automated updates keeping residents informed along the way.

Capturing interactions centrally allows leaders to easily reference and share broader insights with in-depth reporting and analytics. OneView's web portal and brandable mobile app can help simplify, modernize, and automate to serve communities better than ever.

Additional Capabilities

OneView also offers the following add-on services:

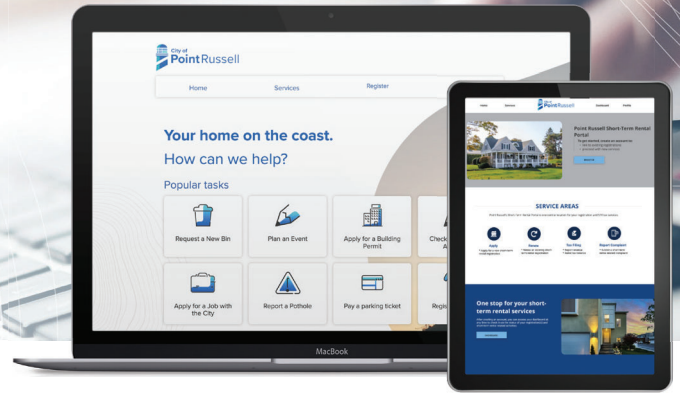
- ✓ **Messaging:** Interact with citizens on their preferred device with a mass notification system designed for everyday community connections.
- ✓ **Knowledge Base:** Help communities self-serve by providing answers to frequently asked questions and information requests on any device.
- ✓ **Waste Reminders:** Keep citizens informed of scheduled pickups with automated, geofence-based alerts.

Ready to get started? [Get in touch today.](#)

govService Host Compliance

STR Portal

Easiest Short-Term Rental Mobile Permitting
& Tax Collection for Government



DID YOU KNOW?

50%+

of STR hosts prefer to handle their business from mobile devices?

MOBILE PERMITTING & REGISTRATION BENEFITS:

- Streamlined annual renewal process
- Branded outreach for swift compliance
- Fully customizable and configurable processes to meet specific registration requirements
- Ease of use, error-proofing, and legal compliance
- Higher compliance rates and increased efficiency
- Better data for enforcement
- Mobile optimization and responsive design
- Clear and easy-to-read instructions and navigation

Challenges

The number of short-term rental (STR) properties listed on platforms, such as Airbnb, has grown 15x since 2011. While communities have turned to regulations and enforcement to stem the negative impacts from short-term vacation rentals, traditional permitting and application processes have failed to keep up with the accelerating demand for digital services. Many communities struggle to enforce permit/registration compliance as tech-savvy short-term rental hosts are less likely to voluntarily visit a government office to fill out paper applications.

What If You Could...

- ✓ **Give staff and residents a user-friendly and easy-to-administer solution** for the registration of any non-compliant STRs?
- ✓ **Simplify outreach** with personalized communication that connects owners with online STR license applications?
- ✓ **Recover untapped revenue potential** in the thousands or millions?
- ✓ **Save staff time and resources** by reducing errors with a robust document management system that educates applicants on STR requirements?
- ✓ **Easily scale up expansion of other digital government services beyond short-term rentals** in a single, centralized portal branded to match your website?

Simplify Short-Term Rental Compliance

The STR Portal from Granicus brings together features from the best-in-class Host Compliance Mobile Permitting and Tax Compliance modules in a single, convenient portal to simplify processes for property owners and staff.

DID YOU KNOW?

<10%

of STR owners voluntarily register and pay all owed taxes?

THE TAX COLLECTION ADVANTAGE:

- Securely enable payment of transient occupancy tax (TOT) online via debit, credit card, or e-check (ACH)
- Property owners can pay from a variety of devices
- Deposit all funds directly into the city/county bank account via daily direct deposits
- Integrated credit/debit card payment functionality
- Ability to collect electronic signatures
- Fully customizable and configurable forms

Built on the highly configurable, cloud-hosted Granicus platform, the STR Portal can be the foundation for your future digital service transformation.

WHAT OTHER DIGITAL SERVICES ARE YOU LOOKING TO OFFER YOUR COMMUNITY?

The STR Portal offers instant scalability to other government service solutions from a centralized, mobile-friendly app branded to match your website. Easily expand your digital services beyond short-term rentals to sanitation, water, streets, transportation, licensing, and more.

With Granicus STR Portal You Can...

- ✓ **Save staff time** by automating the flow of approval tasks related to permitting, renewals, and tax filing such as planning signoffs, financing validation, and building inspections.
- ✓ **Improve STR property owner/manager compliance** by providing convenient, online tools that also reduce the number of status inquiry calls and emails you manage.
- ✓ **Recover up to 20X more revenue** from the STR market by increasing regulatory tax and permit compliance.
- ✓ **Increase community engagement** and satisfaction with “one-stop shop” online government services.

Features & Services

For property owners:

- Online user account creation
- Dashboard linking real-time status of registrations and compliance user account
- Online property management including permit registration, fees, payments, and renewals – with convenient approval workflows
- Online revenue reporting and tax filing
- Manage registrations and tax filings individually or in bulk

For staff:

- Real-time, two-way communications in a centralized portal to reduce call volume and cumbersome email tracking
- Case viewer approval workflows (approve, deny, request information, view responses)
- Allow tax filing with online payment at time of submission for faster collection of revenue owed – deposited directly into the city/county bank account
- Customer Service Hub: registrant notifications of certificate expirations

Optional configurations:

- Sold property deactivation request with approval workflows or real-time, online deactivation (where permitted)
- Can support multi-step tax filing convenience for property owners; allowing them to file earning documentation for review and invoice generation before submitting online tax payments



Public Record Request Management

Automated Workflow for Government Compliance

When the public, journalists, lawyers and other governments request documents from you, the countdown begins. Manually tracking complex, voluminous requests to stay compliant is stressful and not secure – litigation looms. Automation is key. GovQA simplifies secure collaboration and compliance with all internal and external parties from intake to final reporting.



Intake

- **Public portal** with smart intake forms reduces clarification delays and streamlines routing.
- **Patented deflection** tools deliver requested information in-line and before a request is submitted for reduced request volume and workload



Vet

- **Secure admin portal** for automated communications
- **Link duplicates** to eliminate redundant work
- Create **estimates/invoices**



Gather & Track

- **Tiered request processing** makes it easy to collaborate, delegate, and track complex requests
- At-a-glance **status indicators** and in-app **Notification Center** reduce email clutter
- **Exchange Requests™** allow you to securely gather information from external agencies and non-government entities (like attorneys)
- **Laserfiche integration** saves time and improves security when importing potentially responsive records



Review

- **In-tool Redaction™** with email extraction increases security and reduces steps to successful redaction
- **Text search, pattern match & redact similar** eliminate accidental release of PII
- **Automated exemption logs** ensure compliance



Respond

- **Configurable templates** for standardized, secure release of files to the public portal
- **No file size limitations** means no stress in dealing with large files



Report

- **Dashboards & full audit trail** make reporting easy
- **Customize and schedule reports** for a big picture understanding of your organization's status

[Learn More](#)



SmartGov

SmartGov™ is a configurable, cloud-based licensing and permitting solution for local and state jurisdictions that promotes revenue growth, citizen confidence and cost savings in one easy-to-use platform.

How does it work?

Manage permits, business licenses, inspections, code enforcement, planning and reporting with customizable plan review, permit routing flows and forms that enhance operational efficiency, reduce labor costs and engages your community on the web or mobile platforms.

Maximize efficiencies

SmartGov integrates with vendors who support a Hosted Payment Page (HPP). An HPP integration offers checkout/payments forms that are SAQ-A compliant and allows SmartGov to pass all the payment data to the HPP for final processing. Once completed, the receipt information is passed back over to SmartGov to be stored appropriately and securely.

Increase citizen confidence and satisfaction

Build a stronger connection with your community while saving time and money by allowing citizens to complete applications and check real-time status updates online 24/7. This way citizens can work with you anywhere, anytime.

Improve safety

Make requests and applications easy to submit and maintain more reasonable response times to ensure citizens follow through with proper permitting procedures and work is done safely. With automated code enforcement, compliance is enforced more quickly and accurately, minimizing violations and increasing public safety.

Customize your community and internal experience

Build a stronger connection with your community while saving time and money by allowing citizens to complete applications and check real-time status updates online 24/7. This way citizens can work with you anywhere, anytime.



The ability for increased collaboration and accountability across departments has allowed for staff to process permits more efficiently with a smaller number of staff than in previous years, leading to increased efficiency in the use of taxpayer dollars.

– Jerome Keene
Senior Planner, City of Delano, CA

Implementation and Support

We provide our best service so you can do your best work.

Legendary Support Team - Included	All SmartGov Software clients have unlimited access to our Legendary Support Team
	Reach support via phone, email or chat for immediate answers
Implementation Support - Included	Orientation call to establish objectives and answer questions
	One-on-one implementation consultation with your client engagement team member
	Unlimited access to our Learning Management System
	Project collaboration tool for implementation management

Our Service Pledge to You



Phone calls answered within 3 rings



97% client satisfaction rate



Support emails answered within 1 hour



Always speak to a human

About Granicus

Granicus is the global leader in customer engagement and experience technologies and services for the public sector. By simplifying interactions and communicating critical information, Granicus brings governments closer to the people they serve—driving meaningful change for communities around the globe.



AMANDA

Helping government of all sizes digitally transform critical business processes.



The leader in modern digital service delivery

Granicus and AMANDA together can accelerate the digitization of any government process with the first and only civic engagement platform, now with Amanda best-in-class, highly configurable technology.

What If You Could...

- ✓ **Digitize Complex Processes Improve Citizen Engagement:** Digitize global Permitting Compliance and Licensing (PCL) and Freedom of Information (FOI) processes including land and construction management and professional and business regulation.
- ✓ **Modernize Staff Workflows:** Automate and simplify a wide range of civic services for your employees; centralize customer, property, asset & other data types in a single portal.
- ✓ **Increase Mobile Workforce Productivity:** Enable employees to complete entire inspections in the field with mobile devices.
- ✓ **Communicate Across Channels:** Automate customer alerts, notifications, and reminders with integrated communications that span web, email, and SMS.
- ✓ **Grow Your Target Audience:** Leverage the govDelivery Network of 300M subscribers to support shift to online, self-service channels.

Leading governments use AMANDA to manage regulatory functions and citizen services, including:



Expanded Digital Services for Government Agencies

With our collective expertise and interoperable platform, our customers will gain access to the most advanced and comprehensive technology offered in the public sector, supporting:

- Permitting & Compliance
- Licensing
- Freedom of Information
- Grants Management
- Inspection and Code Enforcement
- Land Development Plan Review

Sample PCL use cases include:

- Business Licenses
- Cannabis, Alcohol, and Tobacco
- Environmental Protection
- Gaming
- Food Safety
- Hunting & Fishing
- Professional Trade Registrations
- Waste Management

The largest community of government professionals:

- 6,000 customers
- 330 million subscribers
- 1,200+ employees



GRANICUS

**Empowering Modern
Digital Government**

References
and Experience

Section 4 – References and Experience

C. References and Experience (20 points)

1. Provide a brief history of the supplier, including year it was established and corporate office location.

Granicus was founded in **1999** and is headquartered at **1999 Broadway, Suite 3600, Denver, CO 80202**. Over the past 25+ years, Granicus has evolved from a single-product company into a global leader in digital government solutions. Our growth has been driven by a combination of organic innovation and strategic acquisitions that have expanded our capabilities across civic engagement, service delivery, and operational transparency.

Key milestones in Granicus' growth include:

- **Expansion into digital communications** with the acquisition of **govDelivery**, enabling large-scale, secure email and SMS outreach.
- **Enhancement of public records and compliance capabilities** through the acquisition of **GovQA**, the leading provider of FOIA and public records request management software.
- **Strengthening of community engagement tools** with the acquisition of **Bang the Table**, creators of **EngagementHQ**, a platform for inclusive, two-way public consultation.
- **Growth in permitting, licensing, and code enforcement** through the acquisition of **SmartGov** and **AMANDA**, expanding Granicus' footprint in regulatory and land management solutions.
- **Expansion into short-term rental compliance and tax automation** with the acquisition of **Host Compliance**.
- **Enhancement of CRM and 311 service request management** through the acquisition of **Rock Solid Technologies**, now part of the **govService OneView** suite.

These acquisitions, combined with continued investment in R&D and customer success, have positioned Granicus as the only provider of a fully integrated **Government Experience Cloud**—a platform that unifies communications, engagement, service delivery, and operations for over **7,000 government organizations** worldwide.

2. Describe supplier's reputation in the marketplace.

Granicus is widely recognized as a trusted and innovative partner to government agencies. The company has been named to the **GovTech 100** list by *Government Technology* magazine for multiple consecutive years and maintains a **98% client retention rate**. Our reputation is built on delivering secure, scalable, and user-friendly solutions that help governments modernize operations and improve transparency.

3. Describe supplier's reputation of products and services in the marketplace.

Granicus products are known for their reliability, accessibility, and measurable impact. Solutions such as **govDelivery**, **govAccess**, **govMeetings**, **govService**, and **EngagementHQ** are used by thousands of agencies to streamline communication, manage digital services, and enhance public engagement. Customers consistently report high satisfaction, with an average rating of 9 out of 10 across implementations. Granicus also supports over 250 award-winning government websites.

4. Describe the experience and qualification of key employees.

Granicus employs over **2,000 professionals** globally, including engineers, project managers, UX designers, and public sector strategists. Many team members hold certifications such as PMP, WebAIM WCAG, CCNA, and ATD Master Trainer. The leadership team brings decades of experience from government, software, and civic technology sectors, ensuring deep domain knowledge and a strong commitment to client success.

5. Describe supplier's experience working with the government sector.

Granicus is **100% focused on the public sector**. Our solutions are purpose-built for government workflows and compliance standards. The company has successfully partnered with federal, state, and local agencies on digital transformation initiatives, including communications, permitting, licensing, agenda management, and public records. Granicus supports **48 of the 50 most populous U.S. cities**, over **2,500 local governments**, and hundreds of special districts and school systems.

6. Describe any social diversity initiatives.

Granicus is committed to diversity, equity, and inclusion in our workforce and supplier relationships. The company promotes inclusive hiring practices, supports employee resource groups, and partners with minority- and women-owned businesses. Granicus also encourages the use of diverse subcontractors and provides opportunities for underrepresented communities to participate in civic engagement through accessible digital platforms.

7. Describe past litigation, bankruptcy, reorganization, state investigations of entity or current officers and directors.

Neither Granicus nor any of our subsidiaries have ever been party to bankruptcy or reorganization. No current officers or directors have been or are currently subject to any litigation or investigations. Granicus is occasionally party to litigation, primarily related to HR and employment matters, none of which have been material to the organization, and all have been addressed or settled as a matter of course. There have been investigations into specific acquired companies, but none have resulted in any findings, fines, or penalties to date.

8. Provide a minimum of 5 customer references relating to the products and services within this RFP. Include entity name, contact name and title, contact phone and email, city, state, years serviced, description of services and annual volume.

Entity Name:	Collier County, FL
Contact Name, Title:	Charles Kammerer, Supervisor - Accounting
Phone, Email:	239-252-8951, charles.kammerer@colliercountyfl.gov
City, State:	Naples, FL
Years Serviced:	2011 – Current
Description of Services:	Service Cloud, Website/CMS + Subsites, Communications
Annual Volume:	Approximately \$200,000

Entity Name:	Osceola County, FL
Contact Name, Title:	Ted Phillips, Procurement Supervisor
Phone, Email:	407-742-0929, ted.phillips@osceola.org
City, State:	Kissimmee, FL
Years Serviced:	2021 – Current
Description of Services:	Service Cloud, Website and CMS, Communications
Annual Volume:	\$165,000

Entity Name:	Columbus, OH
Contact Name, Title:	Kelly L. Davis, Applications Leader - Enterprise Architect
Phone, Email:	614-645-9642, kldavis@columbus.gov
City, State:	Columbus, OH
Years Serviced:	2017 – Current
Description of Services:	Service Cloud, Website and CMS, Communications, Meetings, Service Request Management
Annual Volume:	Approximately \$750,000

Entity Name:	Franklin County, OH
Contact Name, Title:	John M. Proffitt, Chief Digital Officer
Phone, Email:	614-525-2654, john.proffitt@franklincountyohio.gov
City, State:	Columbus, OH
Years Serviced:	2017 – Current
Description of Services:	Service Cloud, Website and CMS, Communications, Meetings, Boards & Commissions, Service Request Management, and Permitting, Licensing, and Compliance
Annual Volume:	Approximately \$290,000

Entity Name:	Aurora, IL
Contact Name, Title:	Jon Zaghloul, Communications Manager
Phone, Email:	630-256-3362, zaghloulj@aurora.il.us
City, State:	Aurora, IL
Years Serviced:	2016 – Current
Description of Services:	Service Cloud, Website and CMS, Communications, Meetings, Boards & Commissions, FOIA Request, Agenda Management, Service Request Management
Annual Volume:	Approximately \$285,000

9. Region 14 ESC reserves the right to make such additional investigations as it deems necessary to establish the competence and financial stability of any submitting a proposal.

Acknowledged.

10. Provide any additional information relevant to this section.

Granicus' strength lies not only in our technology but in our long-standing, trusted relationships with public sector clients. With over 25 years of experience serving more than 7,000 government agencies, we bring unmatched institutional knowledge, implementation expertise, and a deep understanding of the evolving needs of public agencies.

We are proud of our:

- **98% client retention rate**, reflecting our commitment to long-term partnership and customer satisfaction.
- **Global delivery model**, with over 2,000 employees and dedicated Experience Partners who provide strategic guidance throughout the customer lifecycle.
- **Track record of successful transitions**, including migrating hundreds of agencies to new platforms or cooperative contracts with minimal disruption.
- **Recognition as a GovTech 100 company** for multiple consecutive years, underscoring our leadership in civic technology.

Granicus is so much more than a technology vendor. We are a strategic partner committed to helping agencies modernize, engage, and deliver better outcomes for their communities.

We've included several success stories on the following pages. Click on the images to view more about each one. You can find these and many more on our website at <https://granicus.com/resources/success-stories/>.

Success Stories

City of Hurst, Texas

Goal: Using digital tools to connect and inform citizens in time of need.



7th

most visited page on the website after the storm hit



30%

increase in traffic to storm page due to the govDelivery



400

newly-engaged email subscribers



There's no way we'd have as many visitors to our website if not for govDelivery.

- Shelly Klein, Customer Service Technologies Administrator for the City of Hurst

County of Hawai'i, Hawai'i

Goal: Launch a website that empowered each department and their end users to take ownership of their data and content.



5x

More page views



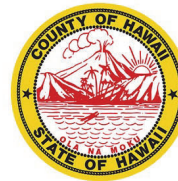
6

Subsites



20+

Departments



Our website has been a vital tool in connecting citizens with government departments.

- Director of the Department of Information Technology

City of Olathe, Kansas

Goal: To make transparency a priority on its website.

 **12%** Direct traffic increase

 **136%** Visitor increase

 **51%** Mobile users



[Granicus] helped us simplify our website content to make it easily consumable for citizens.

- Ed Foley, Management and Budget Services for the City of Olathe, KS

Silverthorne, CO

Goal: Establish a transparent, authentic community through communication while improving community engagement.

 **45%-52%** newsletter open rate

 **72%** engagement rate

 **Greater flexibility** in creating newsletters

 **Improved consistency** in messages to the community



The newsletters [using govDelivery] have been the perfect way to make sure everything we do is centered on our residents first and foremost and establishes transparent communications."

- Kristina Nayden, Marketing Manager, Silverthorne, Colorado

King County, Washington

Goal: *Generating high-profile media coverage through informed communications data.*



220+ reports on King County's media list



33% engagement on new press releases



31% increase in press release site traffic since data usage



King County

It's not just about getting more media coverage; it's about getting better coverage. This data is how we're giving reporters what they asked for, which is access to more exclusives. Because the best story pitches are about the issues you really want to cover.

- Derek Belt, Social Media Specialist at King County

 govDelivery

Pinellas County, Florida

Goal: Automated meeting and agenda preparation.



75% Reduction in agenda item approval time



100% Reduction in paper required for meetings



3 Weeks approval time



Our previous process was tedious, time consuming and expensive. It stresses me out just to think about it.

- Becky Batten, IT Applications Developer at Pinellas County

 govMeetings

San Jose, California

Goal: Less paper and less staff time needed for organizing.



3X number of online applications



2X number of appointments



↓ Fewer filing cabinets (14 down to 1)



Once we started using Granicus, we saw an enormous increase in the number of applicants to our citizen boards... And, importantly, the pool of applicants was more diverse and representative of the city.

- Anh Tran, Deputy Clerk

 govMeetings

Wasatch County, Utah Assessor's Office

Goal: Implement a modern digital solution to assess nightly rental properties accurately and more efficiently.



50% reduction in research process times



\$1.8M tax dollars to be redistributed



350 non-compliant properties identified



Realized a **reduced tax rate** for all taxpayers



WASATCH
COUNTY

If you're having a nightly rental problem and you are looking to redistribute tax dollars evenly, Host Compliance has made all the difference for us."

- Linnea Stanley, Primary Specialist, Wasatch County Assessor's Office

Host Compliance

Hood River, Oregon

Goal: A solution to rein in the STR listings and prevent housing costs from skyrocketing, while continuing to accommodate tourists and STR operators and preserving the unique character of the city.

 **95%** Address identification

 **100%** Revenue covered costs

 **0** New employees required



With Host Compliance, I love that there's no undertone of snooping or neighbors tattling on each other for code enforcement issues. It's just an automated system that finds listings via search, so it's not personal or invasive. The system treats all STR operators equally."

— Will Norris, Finance Director/ Interim City Manager, City of Hood River

HOST COMPLIANCE

Milwaukee County, WI

Goal: Streamline park permit process with automated services in the MyCounty Portal, powered by govService

 **4 paper applications** rolled into one online process

 **50% less time** to complete automated application

 **60-90 minutes savings** in staff time per application

 **Increased accuracy** by capturing event data in one place



We're using technology to connect citizens directly to the services and forms they need. I don't have to personally send a PDF. That's allowing us to help them break down those doors to actually get what they need. I think that's an awesome thing."

— Davina Anderson, Special Events Manager, Milwaukee County Parks Department

 govService



GRANICUS

**Empowering Modern
Digital Government**

Value Added Products
and Services

Section 5 – Value Added Products and Services

D. Value Added Products/Services (10 points)

1. Provide any additional information related to products and services supplier proposes to enhance and add value to the contract.

Granicus Experience Group (GXG) and Experience Services

Granicus differentiates itself by embedding strategic support directly into our platform through the **Granicus Experience Group (GXG)** and **Experience Services**. These services are included with every edition of **Service Cloud**, **Engagement Cloud**, and **Operations Cloud**, and are designed to accelerate digital transformation and ensure long-term success.

Key components include:

- **Dedicated Experience Partners:** Strategic advisors who serve as the primary point of contact for each agency, guiding implementation, optimization, and continuous improvement.
- **GXC Services Catalog:** A curated library of expert-led workshops, training, and consulting engagements, redeemable via a flexible credit system.
- **Program Reviews:** Biannual or quarterly strategic performance reviews to assess outcomes and identify opportunities for growth.
- **Enablement & Training:** In-person and virtual training, best-practice workshops, and access to knowledge libraries to build internal capacity.
- **24/7 Technical Support:** Including live incident response for critical issues.

This model ensures that agencies are not only equipped with powerful technology but also with the strategic guidance and expertise needed to maximize its impact.

Government Experience Insights (GXI)

GXI is Granicus' next-generation analytics and intelligence layer. It provides real-time, actionable insights into resident engagement, service performance, and satisfaction across the GXC platform. With GXI, agencies can:

- Benchmark performance across departments and jurisdictions
- Visualize engagement trends and service bottlenecks
- Identify opportunities for proactive outreach and service improvement
- Support data-driven decision-making at both operational and executive levels

GXI transforms raw data into strategic intelligence, helping agencies continuously refine their digital services and engagement strategies.

Government Experience Agent (GXA)

GXA is an AI-powered assistant designed to enhance both resident and staff experiences. It supports:

- **Resident-facing automation:** Guiding users through complex service journeys, surfacing relevant content, and answering common questions.
- **Staff enablement:** Assisting internal teams with workflow automation, task routing, and decision support.
- **Personalized interactions:** Using behavioral and contextual data to deliver the next best action or message.

GXA is built to reduce friction, increase efficiency, and deliver more human-centered digital experiences at scale.

2. Provide any additional equipment offerings: Used, Parts, Accessories, Service and Repair, Trade-Ins, may be included by providing a pricing structure for each of these items.

Not applicable.

3. Describe any equipment reconditioning and recertification offerings.

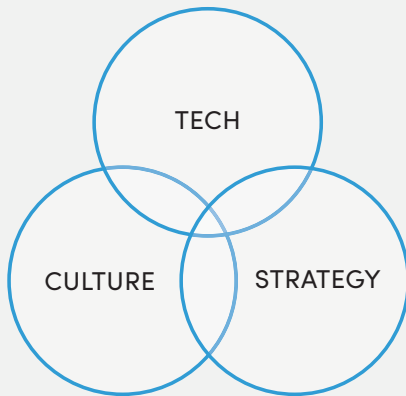
Not applicable.

Granicus Experience Group

Better Government Experiences, **Delivered.**



Three facets of a successful digital transformation:



Technology alone can't thrive without strategy.

You need a strategy to guide what to do, when to do it and how to say it, plus the data to back it up.

Your team also needs to develop an agile **culture**, ready to grow and change how things are done.

Offering expert guidance and support for your digital initiatives

We believe government can set a NEW standard for digital experiences. To make our online worlds more intentional, more connected, and more human. To create more equitable access for your whole community. But such meaningful experiences require more than the right technology.

The Granicus Experience Group (GXG) is our in-house digital agency. We use human-centered practices and a design-thinking approach to help governments better connect with the people they serve.

Your challenges, our services



You need to deliver results but don't know where to start.

Workshops: Our custom, collaborative Experience Center workshops can help your team solve complex problems and enable progress toward achievable goals.



You're responsible for a results-driven initiative.

Strategy and Program Planning: We design, develop and manage sophisticated programs to enhance the constituent experience across your owned channels.

Reporting: We analyze data throughout the program to discover meaningful insights around audience segmentation and message optimization.



Your team doesn't have the skills or bandwidth needed to tackle specific program goals.

Creative and Content: Leverage our digital content writing expertise like an extension of your own team for creating email or text messages, website content, graphics, videos, and more.

Training: Build up the skills of your own team with custom curriculums covering best practices for digital programs.

Virtual Experiences Centers



Our collaborative workshop approach offers **customized private workshops**, with facilitation to help your team:

- Build a digital transformation roadmap
- Develop audience personas
- Map a current state process and identify pain points
- Plan a content calendar
- Develop a governance process

“ Thanks for taking the farmer’s perspective, as it (oddly) gets lost in the shuffle.”

- Experience Center participant

The facilitator will design a custom set of design thinking activities for your team. Using what they know, your team will identify your audiences, find pain points, develop solutions or gain alignment.

At the end of your workshop, you will have a set of custom takeaways to continue discussions and plan next steps.

Get inspired

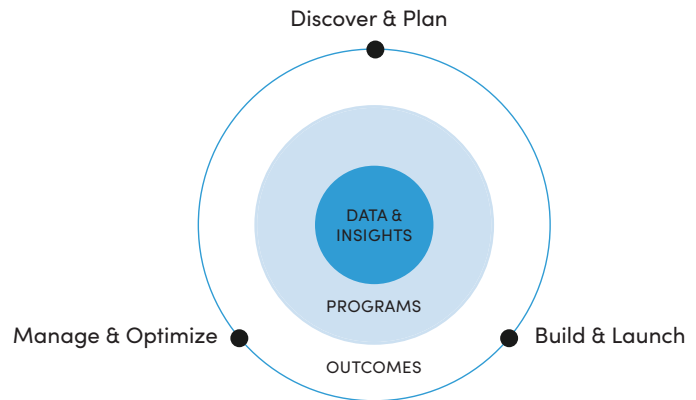
[See more customer successes](#) >

Our Approach

GXG follows an agile, flexible, and repeatable process that fuels digital and organizational transformation year-over-year.

We use data and insights to define an optimal communications experience, then we build and launch that experience, helping you mature your communications and programs over time.

Our multi-disciplinary core team will work side-by-side with you, as an extension of your team, to achieve your mission.



Case Study: Cover Virginia; Virginia’s Medicaid, FAMIS

Challenge

In May 2018, Virginia lawmakers expanded Medicaid health care options to close to 400,000 newly eligible adults statewide.

Solution

Create a digital outreach program with information on how to apply for coverage, eligibility guidelines and what to expect during the application process via email and text.

Outcome

Department of Medical Assistance Services saw a direct correlation between communications efforts and enrollment.

250K

Adults enrolled 2019

400K

Adults enrolled 2020

117K

Subscribers



Government Experience Cloud

Introducing Experience Services

Transforming Government with Strategic Services That Deliver Outcomes

Government Experience Cloud (GXC) from Granicus is a full-service partnership. With every GXC solution, your agency gains built-in **Experience Services** designed to ensure success in implementation and partnership long after go-live.

Why Experience Services Matter

Selecting the right technology is only the start of delivering exceptional government services. Unlike traditional vendors, Granicus embeds proactive professional services that solve critical challenges:

- ✓ **Staff turnover and skill gaps?** We help train and upskill.
- ✓ **Lack of internal alignment?** We drive cross-team cohesion.
- ✓ **Disconnected point solutions?** We unify your experiences.
- ✓ **Internal and external organizational changes?** We simplify compliance updates for new state and local requirements and support change management.
- ✓ **Slow ROI realization?** We accelerate time to value and maximize returns.

“Technology alone won’t improve government. It’s the strategic partnership that turns tools into impact.”

– Jerome Keene, Senior Planner, City of Delano, CA



What’s Included with Experience Services?

Granicus’ Experience Services team acts as an extension of your agency staff, featuring technical, strategic, and operational experts bringing best practices from decades of public sector experience. We’ve evaluated the services we’ve provided to hundreds of customers to give you access to the expertise that will drive the outcomes your staff and your constituents need.

- **Designated Experience Partner (XP):** Your strategic advisor across implementation and beyond.
- **Services Catalog:** A curated suite of expert-led consulting, trainings, and best practices available to you on day one of your go-live.
- **Elevated Technical Support:** Tailored assistance, performance reporting, and higher Service Level Agreements (SLAs) based on your needs.

Driving Real Results: How Experience Services Take the Anxiety out of Meaningful Digital Transformation



People-Centered Gains

- Rapid staff enablement & upskilling
- Greater job satisfaction
- Stronger internal ownership of outcomes
- Easier recruitment & retention



Process Efficiency

- Faster, smoother project delivery
- Reduced risk of failure
- Maximized return on investment (ROI)



Organizational Alignment

- Shared goals across teams
- Elimination of siloed execution
- Unified vision for digital transformation

Ready to Deliver Better Experiences to Your Community?

Choose GXC with Experience Services
Integrated, Impactful, Included.

[Contact us](#)

Experience Services are...

Included in every GXC solution

- ✓ **Tailored Implementation:** Customized setup to meet your specific needs.
- ✓ **Best Practices Library:** Access to a wealth of knowledge and proven strategies to target challenging areas.

Guided by an Experience Partner

- ✓ **Strategic Services:** Assistance with form design, agenda processes, video production and engagement, website architecture, campaign management, communications strategy, and workflow optimizations.

Accessed via annual service credits

- ✓ **Expert-Led Training:** Live, on-demand, and on-site sessions to upskill your team.

Supporting evolving needs

- ✓ **Boost Tech ROI:** Increase use, adoption, and ROI of investments.
- ✓ **Legal Compliance:** Adapt and align to changing fed, state, and local law.
- ✓ **24/7 Support Coverage:** Always available to address your critical concerns, including direct routing to live support specialists.



Government Experience Insights (GXI) Foundations

Objectively measure and benchmark sentiment and customer experience across audiences and community segments.



The Challenge

Public sector audiences are complex, made up of many different stakeholders with varying — and sometimes competing — priorities. Most governments often hear from a small, engaged group and use traditional methods to capture point-in-time feedback. However, these methods often fail to represent the evolving needs of the entire community and don't provide the insights required for meaningful decision-making.

Imagine If You Could...

- ✓ **Capture community feedback across the digital journey:** Gather real-time input at every stage with methods tailored to the context of each resident interaction, reducing lag time between feedback and action.
- ✓ **Understand public sentiment:** Analyze community attitudes to uncover opportunities and drive initiatives that foster transparency, participation, and digital transformation.
- ✓ **Measure and benchmark key metrics:** Evaluate performance across critical areas such as service delivery, digital maturity, trust, and public satisfaction.
- ✓ **Enhance engagement strategies:** Improve response rates, increase transparency, and gain the insights needed for human-centered innovation and community understanding.
- ✓ **Apply industry-leading methodology:** Use scientific methodologies and standardized data collection techniques developed through a decade of collaboration with governments and domain experts.

**Good public agencies ask for pulse checks.
Great ones act on them.**

Features

-  Scientific research method
-  Themed question bank
-  Embeddable tools
-  Aggregated, anonymized participation
-  Real-time contextual insights
-  Performance dashboard

Transform insights into meaningful action

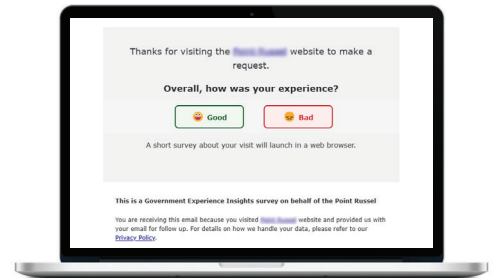
Granicus' GXI Foundations turns every website visit into an opportunity to gather valuable community insights. Leveraging intuitive, contextual engagement, coupled with research-backed questions and methodologies, GXI Foundations objectively measures critical success indicators — like community satisfaction and quality of life — to help local government leaders make decisions and track impact.

With Granicus you can...

- **Improve performance with real-time insights:** Key service delivery, digital maturity, trust, and public satisfaction themes ensure you're measuring what matters most.
- **Reduce the cost and manual collection of insights:** Identify and prioritize efficiency and optimization strategies while reducing the costs in time and resources spent on manual data collection and analysis.
- **Respond faster to constituent needs and feedback:** Always on, at-scale engagement ensures decisions are grounded in up-to-date public sentiment, not outdated assumptions.
- **Make a greater impact on the community:** Sentiment and demographic data ensure your initiatives drive meaningful outcomes across the entire community.

Why GXI Foundations?

- ✓ **Always-on, rapidly deployed measurement** across key themes.
- ✓ **Proven research methodologies**, backed by a decade of expertise.
- ✓ **Rich community segmentation** and analysis.
- ✓ **Effectiveness benchmarks** to compare performance with peers.



Initial results from an early adopter

6,720

projected CX & sentiment touchpoints based on an average of 140 submissions per week.

95%

of survey participants opted in to further surveys.

3 of 4

participants shared most, if not all, demographic data.

Ready to get started?

Get GXI Foundations for your local government.

[Contact us](#)



GRANICUS

**Empowering Modern
Digital Government**

Required Documents

Appendix A, Doc #1

ANTITRUST CERTIFICATION STATEMENTS
(Tex. Government Code § 2155.005)
 Attorney General Form

I affirm under penalty of perjury of the laws of the State of Texas that:

1. I am duly authorized to execute this Contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;
2. In connection with this proposal, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;
3. In connection with this proposal, neither I nor any representative of the Company has violated any federal antitrust law; and
4. Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this proposal to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.

Company

Granicus, LLC.

Contact

DocuSigned by:

Brendan Stierman

8E342585D3714DF...

Signature

Brendan Stierman

Printed Name

Sr. Manager, Contracts

Position with Company

Address

1152 15th Street NW, Suite 800

Washington, DC 20005

**Official
Authorizing
Proposal**

DocuSigned by:

Jordan H. Copland

5F5F7560E29F49B...

Signature

Jordan Copland

Printed Name

CFO / President

Position with Company

Phone

(800) 314-0147

Fax

N/A

Appendix A, DOC # 2

Implementation of House Bill 1295

Certificate of Interested Parties (Form 1295):

In 2015, the Texas Legislature adopted House Bill 1295, which added section 2252.908 of the Government Code. The law states that a governmental entity or state agency may not enter into certain contracts with a business entity unless the business entity submits a disclosure of interested parties to the governmental entity or state agency at the time the business entity submits the signed contract to the governmental entity or state agency. The law applies only to a contract of a governmental entity or state agency that either (1) requires an action or vote by the governing body of the entity or agency before the contract may be signed or (2) has a value of at least \$1 million. The disclosure requirement applies to a contract entered into on or after January 1, 2016.

The Texas Ethics Commission was required to adopt rules necessary to implement that law, prescribe the disclosure of interested parties form, and post a copy of the form on the commission's website. The commission adopted the Certificate of Interested Parties form (Form 1295) on October 5, 2015. The commission also adopted new rules (Chapter 46) on November 30, 2015, to implement the law. The commission does not have any additional authority to enforce or interpret House Bill 1295.

Filing Process:

Starting on January 1, 2016, the commission made available on its website a new filing application that must be used to file Form 1295. A business entity must use the application to enter the required information on Form 1295 and print a copy of the completed form, which will include a certification of filing that will contain a unique certification number. An authorized agent of the business entity must sign the printed copy of the form. The completed Form 1295 with the certification of filing must be filed with the governmental body or state agency with which the business entity is entering into the contract.

The governmental entity or state agency must notify the commission, using the commission's filing application, of the receipt of the filed Form 1295 with the certification of filing not later than the 30th day after the date the contract binds all parties to the contract. This process is known as acknowledging the certificate. The commission will post the acknowledged Form 1295 to its website within seven business days after receiving notice from the governmental entity or state agency. The posted acknowledged form does not contain the declaration of signature information provided by the business.

A certificate will stay in the pending state until it is acknowledged by the governmental agency. Only acknowledged certificates are posted to the commission's website.

Electronic Filing Application:

https://www.ethics.state.tx.us/whatsnew/elf_info_form1295.htm

Frequently Asked Questions:

https://www.ethics.state.tx.us/resources/FAQs/FAQ_Form1295.php

Changes to Form 1295: <https://www.ethics.state.tx.us/data/filinginfo/1295Changes.pdf>

CERTIFICATE OF INTERESTED PARTIES**FORM 1295**

1 of 1

Complete Nos. 1 - 4 and 6 if there are interested parties.
Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

**OFFICE USE ONLY
CERTIFICATION OF FILING**

Certificate Number:
2025-1321905

Date Filed:
06/09/2025

Date Acknowledged:

1 Name of business entity filing form, and the city, state and country of the business entity's place of business.

Granicus LLC
Washington, DC United States

2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.

Region 14 Education Service Center

3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.

RFP # 25-5940
Competitive Solicitation by Region 14 Education Service Center for Software and SaaS Solutions - RFP # 25-5940

4	Name of Interested Party	City, State, Country (place of business)	Nature of interest (check applicable)	
			Controlling	Intermediary

5 Check only if there is NO Interested Party.**6 UNSWORN DECLARATION**

04/03/1962

My name is Jordan Copland, and my date of birth is _____.

My address is 130 Fifth Avenue, Norwood, NJ, 07648, US.
(street) (city) (state) (zip code) (country)

I declare under penalty of perjury that the foregoing is true and correct.

Executed in Bergen County, State of New Jersey, on the 16th day of June, 2025.
(month) (year)

DocuSigned by:



5F5F7560E29F49B...

Signature of authorized agent of contracting business entity
(Declarant)

Appendix A, DOC # 3

Texas Government Code 2270 Verification Form

House Bill 89 (85R Legislative Session), which adds Chapter 2270 to the Texas Government Code, provides that a governmental entity may not enter into a contract with a company without verification that the contracting vendor does not and will not boycott Israel during the term of the contract.

Furthermore, Senate Bill 252 (85R Legislative Session), which amends Chapter 2252 of the Texas Government Code to add Subchapter F, prohibits contracting with a company engaged in business with Iran, Sudan or a foreign terrorist organization identified on a list prepared by the Texas Comptroller.

I, Jordan Copland, as an authorized representative of

Granicus, LLC., a contractor engaged by
Insert Name of Company

Region 14 Education Service Center, 1850 Highway 351, Abilene, Texas 79601, verify by this writing that the above-named company affirms that it (1) does not boycott Israel; and (2) will not boycott Israel during the term of this contract, or any contract with the above-named Texas governmental entity in the future.

Also, our company is not listed on and we do not do business with companies that are on the Texas Comptroller of Public Accounts list of Designated Foreign Terrorists Organizations found at <https://comptroller.texas.gov/purchasing/docs/foreign-terrorist.pdf>.

I further affirm that if our company's position on this issue is reversed and this affirmation is no longer valid, that the above-named Texas governmental entity will be notified in writing within one (1) business day and we understand that our company's failure to affirm and comply with the requirements of Texas Government Code 2270 et seq. shall be grounds for immediate contract termination without penalty to the above-named Texas governmental entity.

I swear and affirm that the above is true and correct.

DocuSigned by:

5F5F7560E29F49B...

6/16/2025

Signature of Named Authorized Company Representative

Date

Exhibit F Federal Funds Certifications

FEDERAL CERTIFICATIONS ADDENDUM FOR AGREEMENT FUNDED BY U.S. FEDERAL GRANT

TO WHOM IT MAY CONCERN:

Participating Agencies may elect to use federal funds to purchase under the Master Agreement. This form should be completed and returned.

DEFINITIONS

Contract means a legal instrument by which a non-Federal entity purchases property or services needed to carry out the project or program under a Federal award. The term as used in this part does not include a legal instrument, even if the non-Federal entity considers it a contract, when the substance of the transaction meets the definition of a Federal award or subaward

Contractor means an entity that receives a contract as defined in Contract.

Cooperative agreement means a legal instrument of financial assistance between a Federal awarding agency or pass-through entity and a non-Federal entity that, consistent with 31 U.S.C. 6302–6305:

- (a) Is used to enter into a relationship the principal purpose of which is to transfer anything of value from the Federal awarding agency or pass-through entity to the non-Federal entity to carry out a public purpose authorized by a law of the United States (see 31 U.S.C. 6101(3)); and not to acquire property or services for the Federal government or pass-through entity's direct benefit or use;
- (b) Is distinguished from a grant in that it provides for substantial involvement between the Federal awarding agency or pass-through entity and the non-Federal entity in carrying out the activity contemplated by the Federal award.
- (c) The term does not include:
 - (1) A cooperative research and development agreement as defined in 15 U.S.C. 3710a; or
 - (2) An agreement that provides only:
 - (i) Direct United States Government cash assistance to an individual;
 - (ii) A subsidy;
 - (iii) A loan;
 - (iv) A loan guarantee; or
 - (v) Insurance.

Federal awarding agency means the Federal agency that provides a Federal award directly to a non-Federal entity

Federal award has the meaning, depending on the context, in either paragraph (a) or (b) of this section:

- (a)(1) The Federal financial assistance that a non-Federal entity receives directly from a Federal awarding agency or indirectly from a pass-through entity, as described in § 200.101 Applicability; or
- (2) The cost-reimbursement contract under the Federal Acquisition Regulations that a non-Federal entity receives directly from a Federal awarding agency or indirectly from a pass-through entity, as described in § 200.101 Applicability.
- (b) The instrument setting forth the terms and conditions. The instrument is the grant agreement, cooperative agreement, other agreement for assistance covered in paragraph (b) of § 200.40 Federal financial assistance, or the cost-reimbursement contract awarded under the Federal Acquisition Regulations.
- (c) Federal award does not include other contracts that a Federal agency uses to buy goods or services from a contractor or a contract to operate Federal government owned, contractor operated facilities (GOCOs).
- (d) See also definitions of Federal financial assistance, grant agreement, and cooperative agreement.

Non-Federal entity means a state, local government, Indian tribe, institution of higher education (IHE), or nonprofit organization that carries out a Federal award as a recipient or subrecipient.

Nonprofit organization means any corporation, trust, association, cooperative, or other organization, not including IHEs, that:

- (a) Is operated primarily for scientific, educational, service, charitable, or similar purposes in the public interest;
- (b) Is not organized primarily for profit; and
- (c) Uses net proceeds to maintain, improve, or expand the operations of the organization.

Obligations means, when used in connection with a non-Federal entity's utilization of funds under a Federal award, orders placed for property and services, contracts and subawards made, and similar transactions during a given period that require payment by the non-Federal entity during the same or a future period.

Pass-through entity means a non-Federal entity that provides a subaward to a subrecipient to carry out part of a Federal program.

Recipient means a non-Federal entity that receives a Federal award directly from a Federal awarding agency to carry out an activity under a Federal program. The term recipient does not include subrecipients.

Simplified acquisition threshold means the dollar amount below which a non-Federal entity may purchase property or services using small purchase methods. Non-Federal entities adopt small purchase procedures in order to expedite the purchase of items costing less than the simplified acquisition threshold. The simplified acquisition threshold is set by the Federal Acquisition Regulation at 48 CFR Subpart 2.1 (Definitions) and in accordance with 41 U.S.C. 1908. As of the publication of this part, the simplified acquisition threshold is \$250,000, but this threshold is periodically adjusted for inflation. (Also see definition of § 200.67 Micro-purchase.)

Subaward means an award provided by a pass-through entity to a subrecipient for the subrecipient to carry out part of a Federal award received by the pass-through entity. It does not include payments to a contractor or payments to an individual that is a beneficiary of a Federal program. A subaward may be provided through any form of legal agreement, including an agreement that the pass-through entity considers a contract.

Subrecipient means a non-Federal entity that receives a subaward from a pass-through entity to carry out part of a Federal program; but does not include an individual that is a beneficiary of such program. A subrecipient may also be a recipient of other Federal awards directly from a Federal awarding agency.

Termination means the ending of a Federal award, in whole or in part at any time prior to the planned end of period of performance.

The following provisions may be required and apply when Participating Agency expends federal funds for any purchase resulting from this procurement process. Per FAR 52.204-24 and FAR 52.204-25, solicitations and resultant contracts shall contain the following provisions.

52.204-24 Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment (Oct 2020)

The Offeror shall not complete the representation at paragraph (d)(1) of this provision if the Offeror has represented that it "does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument" in paragraph (c)(1) in the provision at [52.204-26](#), Covered Telecommunications Equipment or Services—Representation, or in paragraph (v)(2)(i) of the provision at [52.212-3](#), Offeror Representations and Certifications-Commercial Items. The Offeror shall not complete the representation in paragraph (d)(2) of this provision if the Offeror has represented that it "does not use covered telecommunications equipment or services, or any equipment, system, or service that uses covered telecommunications equipment or services" in paragraph (c)(2) of the provision at [52.204-26](#), or in paragraph (v)(2)(ii) of the provision at [52.212-3](#).

(a) *Definitions.* As used in this provision—

Version April 2, 2025

Backhaul, covered telecommunications equipment or services, critical technology, interconnection arrangements, reasonable inquiry, roaming, and substantial or essential component have the meanings provided in the clause [52.204-25](#), Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.

(b) *Prohibition.*

(1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Nothing in the prohibition shall be construed to—

(i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract or extending or renewing a contract with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a Federal contract. Nothing in the prohibition shall be construed to—

(i) Prohibit the head of an executive agency from procuring with an entity to provide a service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(ii) Cover telecommunications equipment that cannot route or redirect user data traffic or cannot permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(c) *Procedures.* The Offeror shall review the list of excluded parties in the System for Award Management (SAM) (<https://www.sam.gov>) for entities excluded from receiving federal awards for "covered telecommunications equipment or services".

(d) *Representation.* The Offeror represents that—

(1) It ☐ will, ☐ will not provide covered telecommunications equipment or services to the Government in the performance of any contract, subcontract or other contractual instrument resulting from this solicitation. The Offeror shall provide the additional disclosure information required at paragraph (e)(1) of this section if the Offeror responds "will" in paragraph (d)(1) of this section; and

(2) After conducting a reasonable inquiry, for purposes of this representation, the Offeror represents that—

It ☐ does, ☐ does not use covered telecommunications equipment or services, or use any equipment, system, or service that uses covered telecommunications equipment or services. The Offeror shall provide the additional disclosure information required at paragraph (e)(2) of this section if the Offeror responds "does" in paragraph (d)(2) of this section.

(e) *Disclosures.*

(1) Disclosure for the representation in paragraph (d)(1) of this provision. If the Offeror has responded "will" in the representation in paragraph (d)(1) of this provision, the Offeror shall provide the following information as part of the offer.

(i) For covered equipment—

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the original equipment manufacturer (OEM) or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

(ii) For covered services—

(A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the Product Service Code (PSC) of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(1) of this provision.

(2) Disclosure for the representation in paragraph (d)(2) of this provision. If the Offeror has responded "does" in the representation in paragraph (d)(2) of this provision, the Offeror shall provide the following information as part of the offer:

(i) For covered equipment—

(A) The entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the OEM or a distributor, if known);

(B) A description of all covered telecommunications equipment offered (include brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); and

(C) Explanation of the proposed use of covered telecommunications equipment and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

(ii) For covered services—

(A) If the service is related to item maintenance: A description of all covered telecommunications services offered (include on the item being maintained: Brand; model number, such as OEM number, manufacturer part number, or wholesaler number; and item description, as applicable); or

(B) If not associated with maintenance, the PSC of the service being provided; and explanation of the proposed use of covered telecommunications services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b)(2) of this provision.

52.204-25 Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment (Aug 2020).

(a) *Definitions.* As used in this clause—

Backhaul means intermediate links between the core network, or backbone network, and the small subnetworks at the edge of the network (e.g., connecting cell phones/towers to the core telephone network). Backhaul can be wireless (e.g., microwave) or wired (e.g., fiber optic, coaxial cable, Ethernet).

Covered foreign country means The People's Republic of China.

Covered telecommunications equipment or services means—

(1) Telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);

(2) For the purpose of public safety, security of Government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);

(3) Telecommunications or video surveillance services provided by such entities or using such equipment; or

(4) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

Critical technology means—

(1) Defense articles or defense services included on the United States Munitions List set forth in the International Traffic in Arms Regulations under subchapter M of chapter I of title 22, Code of Federal Regulations;

(2) Items included on the Commerce Control List set forth in Supplement No. 1 to part 774 of the Export Administration Regulations under subchapter C of chapter VII of title 15, Code of Federal Regulations, and controlled—

(i) Pursuant to multilateral regimes, including for reasons relating to national security, chemical and biological weapons proliferation, nuclear nonproliferation, or missile technology; or

(ii) For reasons relating to regional stability or surreptitious listening;

(3) Specially designed and prepared nuclear equipment, parts and components, materials, software, and technology covered by part 810 of title 10, Code of Federal Regulations (relating to assistance to foreign atomic energy activities);

(4) Nuclear facilities, equipment, and material covered by part 110 of title 10, Code of Federal Regulations (relating to export and import of nuclear equipment and material);

(5) Select agents and toxins covered by part 331 of title 7, Code of Federal Regulations, part 121 of title 9 of such Code, or part 73 of title 42 of such Code; or

(6) Emerging and foundational technologies controlled pursuant to section 1758 of the Export Control Reform Act of 2018 (50 U.S.C. 4817).

Interconnection arrangements means arrangements governing the physical connection of two or more networks to allow the use of another's network to hand off traffic where it is ultimately delivered (e.g., connection of a customer of telephone provider A to a customer of telephone company B) or sharing data and other information resources.

Reasonable inquiry means an inquiry designed to uncover any information in the entity's possession about the identity of the producer or provider of covered telecommunications equipment or services used by the entity that excludes the need to include an internal or third-party audit.

Roaming means cellular communications services (e.g., voice, video, data) received from a visited network when unable to connect to the facilities of the home network either because signal coverage is too weak or because traffic is too high.

Substantial or essential component means any component necessary for the proper function or performance of a piece of equipment, system, or service.

(b) *Prohibition.*

(1) Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. The Contractor is prohibited from providing to the Government any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in FAR [4.2104](#).

(2) Section 889(a)(1)(B) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2020, from entering into a contract, or extending or renewing a contract, with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in FAR [4.2104](#). This prohibition applies to the use of covered telecommunications equipment or services, regardless of whether that use is in performance of work under a Federal contract.

(c) *Exceptions.* This clause does not prohibit contractors from providing—

- (1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements;
- or
- (2) Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(d) *Reporting requirement.*

(1) In the event the Contractor identifies covered telecommunications equipment or services used as a substantial or essential component of any system, or as critical technology as part of any system, during contract performance, or the Contractor is notified of such by a subcontractor at any tier or by any other source, the Contractor shall report the information in paragraph (d)(2) of this clause to the Contracting Officer, unless elsewhere in this contract are established procedures for reporting the information; in the case of the Department of Defense, the Contractor shall report to the website at <https://dibnet.dod.mil>. For indefinite delivery contracts, the Contractor shall report to the Contracting Officer for the indefinite delivery contract and the Contracting Officer(s) for any affected order or, in the case of the Department of Defense, identify both the indefinite delivery contract and any affected orders in the report provided at <https://dibnet.dod.mil>.

(2) The Contractor shall report the following information pursuant to paragraph (d)(1) of this clause

(i) Within one business day from the date of such identification or notification: the contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.

(ii) Within 10 business days of submitting the information in paragraph (d)(2)(i) of this clause: any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or submission of covered telecommunications equipment or services.

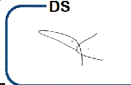
(e) *Subcontracts.* The Contractor shall insert the substance of this clause, including this paragraph (e) and excluding paragraph (b)(2), in all subcontracts and other contractual instruments, including subcontracts for the acquisition of commercial items.

The following certifications and provisions may be required and apply when Participating Agency expends federal funds for any purchase resulting from this procurement process. Pursuant to 2 C.F.R. § 200.327, all contracts, including small purchases, awarded by the Participating Agency and the Participating Agency's subcontractors shall contain the procurement provisions of Appendix II to Part 200, as applicable.

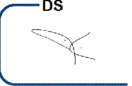
APPENDIX II TO 2 CFR PART 200

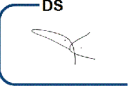
(A) Contracts for more than the simplified acquisition threshold currently set at \$250,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

Pursuant to Federal Rule (A) above, when a Participating Agency expends federal funds, the Participating Agency reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.

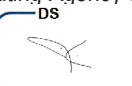
Does offeror agree? YES  _____ Initials of Authorized Representative of offeror

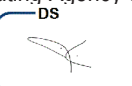
(B) All contracts in excess of \$10,000 must address termination for cause and for convenience by the non-Federal entity including the manner by which it will be effected and the basis for settlement.

Pursuant to Federal Rule (B) above, when a Participating Agency expends federal funds, the Participating Agency reserves the right to immediately terminate any agreement in excess of \$10,000 resulting from this procurement process in the event of a breach or default of the agreement  s detailed in the terms of the contract.

Does offeror agree? YES  _____ Initials of Authorized Representative of offeror

(C) Equal Employment Opportunity. Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 CFR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."

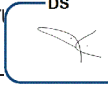
Pursuant to Federal Rule (C) above, when a Participating Agency expends federal funds on any federally assisted construction contract, the equal opportunity clause is incorporated  herein.

Does offeror agree to abide by the above? YES  _____ Initials of Authorized Representative of offeror

(D) Davis-Bacon Act, as amended (40 U.S.C. 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of \$2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work

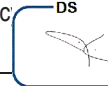
Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

Pursuant to Federal Rule (D) above, when a Participating Agency expends federal funds during the term of an award for all contracts and subgrants for construction, offeror will be in compliance with all applicable Davis-Bacon Act provisions.

Does offeror agree? YES  Initials of Authorized Representative of offeror

(E) Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all contracts awarded by the non-Federal entity in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

Pursuant to Federal Rule (E) above, when a Participating Agency expends federal funds, offeror certifies that offeror will be in compliance with all applicable provisions of the Contract Work Hours and Safety Standards Act during the term of an award for all contracts by Participating Agency in this procurement process.

Does offeror agree? YES  Initials of Authorized Representative of offeror

(F) Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

Pursuant to Federal Rule (F) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency resulting from this procurement process, the offeror agrees to comply with all applicable requirements in Federal Rule (F) above.

Does offeror agree? YES  Initials of Authorized Representative of offeror

(G) Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251- 1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA)

In the event Federal Transit Administration (FTA) or Department of Transportation (DOT) funding is used by Participating Public Agency, Offeror also agrees to include Clean Air and Clean Water requirements in each subcontract exceeding \$100,000 financed in whole or in part with Federal assistance provided by FTA.

Pursuant to Federal Rule (G) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency member resulting from this procurement process, the offeror agrees to comply with all applicable requirements referenced in Federal Rule (G) above.

Does offeror agree? YES  Initials of Authorized Representative of offeror

(H) Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the Executive Office of the President Office of Management and Budget (OMB) guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Pursuant to Federal Rule (H) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency resulting from this procurement process, the offeror certifies that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency. If at any time during the term of an award the offeror or its principals becomes debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency, the offeror ^{DS} Participating Agency.

Does offeror agree? YES  Initials of Authorized Representative of offeror

(I) Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

Pursuant to Federal Rule (I) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term and after the awarded term of an award for all contracts by Participating Agency resulting from this procurement process, the offeror certifies that it is in compliance with all applicable provisions of the Byrd Anti-Lobbying Amendment (31 U.S.C. 1352). The undersigned further certifies that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any Federal agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any Federal agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

(3) The prospective participant also agrees by submitting his or her bid or proposal that he or she shall require that the language of this certification be included in all lower tier subcontracts, which exceed \$100,000 and that all such subrecipients shall certify and disclose accordingly.

Does offeror agree? YES  Initials of Authorized Representative of offeror

RECORD RETENTION REQUIREMENTS FOR CONTRACTS INVOLVING FEDERAL FUNDS

When federal funds are expended by Participating Agency for any contract resulting from this procurement process, offeror certifies that it will comply with the record retention requirements detailed in 2 CFR § 200.333. The offeror further certifies that offeror will retain all records as required by 2 CFR § 200.333 for a period of three years after grantees or subgrantees submit final expenditure reports or quarterly financial reports, as applicable, and all other pending matters are closed.

Does offeror agree? YES ☒ Initials of Authorized Representative of offeror

CERTIFICATION OF COMPLIANCE WITH THE ENERGY POLICY AND CONSERVATION ACT

When Participating Agency expends federal funds for any contract resulting from this procurement process, offeror certifies that it will comply with the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (42 U.S.C. 6321 et seq.; 49 C.F.R. Part 18).

Does offeror agree? YES ☒ Initials of Authorized Representative of offeror

CERTIFICATION OF COMPLIANCE WITH BUY AMERICA PROVISIONS

To the extent purchases are made with Federal Highway Administration, Federal Railroad Administration, or Federal Transit Administration funds, offeror certifies that its products comply with all applicable provisions of the Buy America Act and agrees to provide such certification or applicable waiver with respect to specific products to any Participating Agency upon request. Purchases made in accordance with the Buy America Act must still follow the applicable procurement rules calling for free and open competition. Additionally:

- (1) The Contractor agrees to comply with 49 USC 5323(j) and 49 CFR Part 661, which provide that federal funds may not be obligated unless steel, iron and manufactured products used in FTA-funded projects are produced in the United States, unless a waiver has been granted by FTA or the product is subject to a general waiver. General waivers are listed in 49 CFR 661.7. A general public interest waiver from the Buy America requirements applies to microprocessors, computers, microcomputers, software or other such devices, which are used solely for the purpose of processing or storing data. This general waiver does not extend to a product or device that merely contains a microprocessor or microcomputer and is not used solely for the purpose of processing or storing data. Separate requirements for rolling stock are set out at 5323(j)(2)(C) and 49 CFR 661.11.
- (2) A bidder or offeror must submit to the FTA recipient the appropriate Buy America certification with all bids on FTA-funded contracts, except those subject to a general waiver. Bids or offers that are not accompanied by a completed Buy America certification must be rejected as nonresponsive. This requirement does not apply to lower tier subcontractors.

The following certificates titled FTA and DOT Buy America Certification should be completed and returned with the response as part of FTA and DOT requirements.

FEDERAL TRASIT ADMINISTRATION (FTA) AND DEPARTMENT OF TRANSPORTATION (DOT) - BUY AMERICA: CERTIFICATION REQUIREMENT FOR PROCUREMENT OF ROLLING STOCK

CERTIFICATE OF COMPLIANCE

(select one of the two options, NOT BOTH)

Certificate of Compliance with 49 USC §5323(j)

The proposer hereby certifies that it will comply with the requirements of 49 U.S.C. 5323(j), and the applicable regulations of 49 CFR 661.11.

Check for YES: ☒

OR

Certificate of Non-Compliance with 49 USC §5323(j)

The proposer hereby certifies that it cannot comply with the requirements of 49 U.S.C. 5323(j), but may qualify for an exception to the requirement consistent with 49 U.S.C. 5323(j)(2)(C), and the applicable regulations in 49 CFR 661.7.

Check for YES: ☐

Version April 2, 2025

**FEDERAL TRASIT ADMINISTRATION (FTA) AND DEPARTMENT OF TRANSPORTATION (DOT) -
BUY AMERICA: CERTIFICATION REQUIREMENT FOR PROCUREMENT OF STEEL OR MANUFACTURED PRODUCTS**

CERTIFICATE OF COMPLIANCE (select one of the two options, NOT BOTH)

Certificate of Compliance with 49 USC §5323(j)(1)

The proposer hereby certifies that it will comply with the requirements of 49 U.S.C. 5323(j)(1), and the applicable regulations in 49 CFR part 661.

Check for YES: ☒

OR

Certificate of Non-Compliance with 49 USC §5323(j)(1)

The proposer hereby certifies that it cannot comply with the requirements of 49 U.S.C. 5323(j), but it may qualify for an exception to the requirement pursuant to 49 U.S.C. 5323(j)(2), as amended, and the applicable regulations in 49 CFR 661.7.

Check for YES: ☐

Does offeror agree? YES _____ Initials of Authorized Representative of offeror

Offeror's Name: _____

Address, City, State, and Zip Code: _____

Phone Number: _____

Fax Number: _____

Printed Name and Title of Authorized Representative: _____

Email Address: _____

Signature of Authorized Representative: _____

Date: _____

CERTIFICATION OF ACCESS TO RECORDS – 2 C.F.R. § 200.336

Offeror agrees that the Inspector General of the Agency or any of their duly authorized representatives shall have access to any documents, papers, or other records of offeror that are pertinent to offeror's discharge of its obligations under the Contract for the purpose of making audits, examinations, excerpts, and transcriptions. The right also includes timely and reasonable access to offeror's personnel for the purpose of interview and discussion relating to such documents.

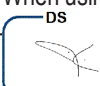
Does offeror agree? YES _____ Initials of Authorized Representative of offeror

CERTIFICATION OF APPLICABILITY TO SUBCONTRACTORS

Offeror agrees that all contract  ^{DS} suant to the Contract shall be bound by the foregoing terms and conditions.

Does offeror agree? YES _____ Initials of Authorized Representative of offeror

COMMUNITY DEVELOPMENT BLOCK GRANTS

Purchases made under this contract may be partially or fully funded with federal grant funds. Funding for this work may include Federal Funding sources, including Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development. When such funding is provided, Offeror shall comply with all terms, conditions and requirements enumerated by the grant funding source, as well as requirements of the State statutes for which the contract is utilized, whichever is the more restrictive requirement. When using Federal Funding, Offeror shall comply with all wage and latest reporting provisions of the Federal Davis-Bacon Act.  ^{DS} Provisions also applies to this contract.

Does offeror agree? YES _____ Initials of Authorized Representative of offeror

Offeror agrees to comply with all federal, state, and local laws, rules, regulations and ordinances, as applicable. It is further acknowledged that offeror certifies compliance with all provisions, laws, acts, regulations, etc. as specifically noted above.

Offeror's Name:
Granicus, LLC.

Address, City, State, and Zip Code:
1152 15th Street NW, Suite 800, Washington, DC 20005

Phone Number: (800) 314-0147 Fax Number: N/A

Printed Name and Title of Authorized Representative:
Jordan Copland, CFO / President

Email Address:
contracts@granicus.com

Signature of Authorized Representative:

DocuSigned by:

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Date: 6/16/2025

FEMA AND ADDITIONAL FEDERAL FUNDING SPECIAL CONDITIONS

Awarded Supplier(s) (also referred to as Contractors) may need to respond to events and losses where products and services are needed for the immediate and initial response to emergency situations such as, but not limited to, water damage, fire damage, vandalism cleanup, biohazard cleanup, sewage decontamination, deodorization, and/or wind damage during a disaster or emergency situation. By submitting a proposal, the Supplier is accepted these FEMA and Additional Federal Funding Special Conditions required by the Federal Emergency Management Agency (FEMA) and other federal entities.

“Contract” in the below pages under FEMA AND ADDITIONAL FEDERAL FUNDING SPECIAL CONDITIONS is also referred to and defined as the “Master Agreement”.

“Contractor” in the below pages under FEMA AND ADDITIONAL FEDERAL FUNDING SPECIAL CONDITIONS is also referred to and defined as “Supplier” or “Awarded Supplier”.

Conflicts of Interest

No employee, officer, or agent may participate in the selection, award, or administration of a contract supported by a FEMA award if he or she has a real or apparent conflict of interest. Such a conflict would arise when the employee, officer, or agent, any member of his or her immediate family, his or her partner, or an organization which employs or is about to employ any of these parties, has a financial or other interest in or a tangible personal benefit from a firm considered for award. 2 C.F.R. § 200.318(c)(1); See also Standard Form 424D, ¶ 7; Standard Form 424B, ¶ 3. i. FEMA considers a “financial interest” to be the potential for gain or loss to the employee, officer, or agent, any member of his or her immediate family, his or her partner, or an organization which employs or is about to employ any of these parties as a result of the particular procurement. The prohibited financial interest may arise from ownership of certain financial instruments or investments such as stock, bonds, or real estate, or from a salary, indebtedness, job offer, or similar interest that might be affected by the particular procurement. ii. FEMA considers an “apparent” conflict of interest to exist where an actual conflict does not exist, but where a reasonable person with knowledge of the relevant facts would question the impartiality of the employee, officer, or agent participating in the procurement. c. Gifts. The officers, employees, and agents of the Participating Public Agency nor the Participating Public Agency (“NFE”) must neither solicit nor accept gratuities, favors, or anything of monetary value from contractors or parties to subcontracts. However, NFE’s may set standards for situations in which the financial interest is de minimus, not substantial, or the gift is an unsolicited item of nominal value. 2 C.F.R. § 200.318(c)(1). d. Violations. The NFE’s written standards of conduct must provide for disciplinary actions to be applied for violations of such standards by officers, employees, or agents of the NFE. 2 C.F.R. § 200.318(c)(1). For example, the penalty for a NFE’s employee may be dismissal, and the penalty for a contractor might be the termination of the contract.

Contractor Integrity

A contractor must have a satisfactory record of integrity and business ethics. Contractors that are debarred or suspended, as described in and subject to the debarment and suspension regulations implementing Executive Order 12549, *Debarment and Suspension* (1986) and Executive Order 12689, *Debarment and Suspension* (1989) at 2 C.F.R. Part 180 and the Department of Homeland Security’s regulations at 2 C.F.R. Part 3000 (Non-procurement Debarment and Suspension), must be rejected and cannot receive contract awards at any level.

Notice of Legal Matters Affecting the Federal Government

In the event FTA or DOT funding is used by Participating Public Agency, Contractor agrees to:

- 1) The Contractor agrees that if a current or prospective legal matter that may affect the Federal Government emerges, the Contractor shall promptly notify the Participating Public Agency of the legal matter in accordance with 2 C.F.R. §§ 180.220 and 1200.220.

- 2) The types of legal matters that require notification include, but are not limited to, a major dispute, breach, default, litigation, or naming the Federal Government as a party to litigation or a legal disagreement in any forum for any reason.
- 3) The Contractor further agrees to include the above clause in each subcontract, at every tier, financed in whole or in part with Federal assistance provided by the FTA.

Public Policy

A contractor must comply with the public policies of the Federal Government and state, local government, or tribal government. This includes, among other things, past and current compliance with the:

- a. Equal opportunity and nondiscrimination laws
- b. Five affirmative steps described at 2 C.F.R. § 200.321(b) for all subcontracting under contracts supported by FEMA financial assistance; and FEMA Procurement Guidance June 21, 2016 Page IV- 7
- c. Applicable prevailing wage laws, regulations, and executive orders

Affirmative Socioeconomic Steps

For any subcontracting opportunities, Contractor must take the following Affirmative steps:

1. Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
2. Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
3. Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
4. Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises; and
5. Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce.

Prevailing Wage Requirements

When applicable, the awarded Contractor (s) and any and all subcontractor(s) agree to comply with all laws regarding prevailing wage rates including the Davis-Bacon Act, applicable to this solicitation and/or Participating Public Agencies. The Participating Public Agency shall notify the Contractor of the applicable pricing/prevailing wage rates and must apply any local wage rates requested. The Contractor and any subcontractor(s) shall comply with the prevailing wage rates set by the Participating Public Agency.

Federal Requirements

If products and services are issued in response to an emergency or disaster recovery the items below, located in this FEMA Special Conditions section of the Federal Funds Certifications, are activated and required when federal funding may be utilized.

2 C.F.R. § 200.326 and 2 C.F.R. Part 200, Appendix II, Required Contract Clauses

1. CONTRACT REMEDIES

Contracts for more than the federal simplified acquisition threshold (SAT), the dollar amount below which an NFE may purchase property or services using small purchase methods, currently set at \$250,000 for procurements made on or after June 20, 2018,⁴ must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms and must provide for sanctions and penalties as appropriate.

1.1 Applicability

This contract provision is required for contracts over the SAT, currently set at \$250,000 for procurements made on or after June 20, 2018. Although not required for contracts at or below the SAT, FEMA suggests including a remedies provision.

1.2 Additional Considerations

For FEMA's Assistance to Firefighters Grant (AFG) Program, recipients must include a penalty clause in all contracts for any AFG-funded vehicle, regardless of dollar amount. In that situation, the contract must include a clause addressing that non-delivery by the contract's specified date or other vendor nonperformance will require a penalty of no less than \$100 per day until such time that the vehicle, compliant with the terms of the contract, has been accepted by the recipient. This penalty clause should, however, account for force majeure or acts of God. AFG recipients should refer to the applicable year's Notice of Funding Opportunity (NOFO) for additional information, which can be accessed at FEMA.gov.

2. TERMINATION FOR CAUSE AND CONVENIENCE

- a. Standard. All contracts in excess of \$10,000 must address termination for cause and for convenience by the non-Federal entity, including the manner by which it will be effected and the basis for settlement. See 2 C.F.R. Part 200, Appendix II(B).
- b. Applicability. This requirement applies to all FEMA grant and cooperative agreement programs.

3. EQUAL EMPLOYMENT OPPORTUNITY

When applicable:

- a. Standard. Except as otherwise provided under 41 C.F.R. Part 60, all contracts that meet the definition of "federally assisted construction contract" in 41 C.F.R. § 60-1.3 must include the equal opportunity clause provided under 41 C.F.R. § 60- 1.4(b), in accordance with Executive Order 11246, *Equal Employment Opportunity* (30 Fed. Reg. 12319, 12935, 3 C.F.R. Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, *Amending Executive Order 11246 Relating to Equal Employment Opportunity*, and implementing regulations at 41 C.F.R. Part 60 (Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor). See 2 C.F.R. Part 200, Appendix II(C).
- b. Key Definitions.
 - i. Federally Assisted Construction Contract. The regulation at 41 C.F.R. § 60-1.3 defines a "federally assisted construction contract" as any agreement or modification thereof between any applicant and a person for construction work which is paid for in whole or in part with funds obtained from the Government or borrowed on the credit of the Government pursuant to any Federal program involving a grant, contract, loan, insurance, or guarantee, or undertaken pursuant to any Federal program involving such grant, contract, loan, insurance, or guarantee, or any application or modification thereof approved by the Government for a grant, contract,

loan, insurance, or guarantee under which the applicant itself participates in the construction work.

- ii. Construction Work. The regulation at 41 C.F.R. § 60-1.3 defines “construction work” as the construction, rehabilitation, alteration, conversion, extension, demolition or repair of buildings, highways, or other changes or improvements to real property, including facilities providing utility services. The term also includes the supervision, inspection, and other onsite functions incidental to the actual construction.
- c. Applicability. This requirement applies to all FEMA grant and cooperative agreement programs.
- d. Required Language. The regulation at 41 C.F.R. Part 60-1.4(b) requires the insertion of the following contract clause.

During the performance of this contract, the contractor agrees as follows:

(1) The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following:

Employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided setting forth the provisions of this nondiscrimination clause.

(2) The contractor will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

(3) The contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the contractor's legal duty to furnish information.

(4) The contractor will send to each labor union or representative of workers with which he has a collective bargaining agreement or other contract or understanding, a notice to be provided advising the said labor union or workers' representatives of the contractor's commitments under this section and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

(5) The contractor will comply with all provisions of Executive Order 11246 of September

24, 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.

(6) The contractor will furnish all information and reports required by Executive Order 11246 of September 24, 1965, and by rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the administering agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.

(7) In the event of the contractor's noncompliance with the nondiscrimination clauses of this contract or with any of the said rules, regulations, or orders, this contract may be canceled, terminated, or suspended in whole or in part and the contractor may be declared ineligible for further Government contracts or federally assisted construction contracts in accordance with procedures authorized in Executive Order 11246 of September 24, 1965, and such other sanctions may be imposed and remedies invoked as provided in Executive Order 11246 of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

(8) The contractor will include the portion of the sentence immediately preceding paragraph (1) and the provisions of paragraphs (1) through (8) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of Executive Order 11246 of September 24, 1965, so that such provisions will be binding upon each subcontractor or vendor. The contractor will take such action with respect to any subcontract or purchase order as the administering agency may direct as a means of enforcing such provisions, including sanctions for noncompliance:

Provided, however, that in the event a contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the administering agency, the contractor may request the United States to enter into such litigation to protect the interests of the United States.

The applicant further agrees that it will be bound by the above equal opportunity clause with respect to its own employment practices when it participates in federally assisted construction work: *Provided*, That if the applicant so participating is a State or local government, the above equal opportunity clause is not applicable to any agency, instrumentality or subdivision of such government which does not participate in work on or under the contract.

The applicant agrees that it will assist and cooperate actively with the administering agency and the Secretary of Labor in obtaining the compliance of contractors and subcontractors with the equal opportunity clause and the rules, regulations, and relevant orders of the Secretary of Labor, that it will furnish the administering agency and the Secretary of Labor such information as they may require for the supervision of such compliance, and that it will otherwise assist the administering agency in the discharge of the agency's primary responsibility for securing compliance.

The applicant further agrees that it will refrain from entering into any contract or contract modification subject to Executive Order 11246 of September 24, 1965, with a contractor debarred from, or who has not demonstrated eligibility for, Government contracts and federally assisted construction contracts pursuant to the Executive Order and will carry out such sanctions and penalties for violation of the equal opportunity clause as may be imposed upon contractors and subcontractors by the administering agency or the Secretary of Labor pursuant to Part II, Subpart D of the Executive Order. In addition, the applicant agrees that if it fails or refuses to comply with these undertakings, the administering agency may take any or all of the following actions: Cancel, terminate, or

suspend in whole or in part this grant (contract, loan, insurance, guarantee); refrain from extending any further assistance to the applicant under the program with respect to which the failure or refund occurred until satisfactory assurance of future compliance has been received from such applicant; and refer the case to the Department of Justice for appropriate legal proceedings.

4. DAVIS-BACON ACT

- a. Standard. All prime construction contracts in excess of \$2,000 awarded by non- Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. §§ 3141-3144 and 3146-3148) as supplemented by Department of Labor regulations at 29 C.F.R. Part 5 (Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction). See 2 C.F.R. Part 200, Appendix II(D). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week.
- b. Applicability. The Davis-Bacon Act applies to the Emergency Management Preparedness Grant Program, Homeland Security Grant Program, Nonprofit Security Grant Program, Tribal Homeland Security Grant Program, Port Security Grant Program, and Transit Security Grant Program, intercity Passenger Rail Program, and Rehabilitation of High Hazard Potential Dams Program.
- c. Requirements. If applicable, the non-federal entity must do the following:
 - i. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.
 - ii. Additionally, pursuant 2 C.F.R. Part 200, Appendix II(D), contracts subject to the Davis-Bacon Act, must also include a provision for compliance with the Copeland “Anti-Kickback” Act (40 U.S.C. § 3145), as supplemented by Department of Labor regulations at 29 C.F.R. Part 3 (Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States). The Copeland Anti- Kickback Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to FEMA.
 - iii. Include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, “Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction”).

Suggested Language. The following provides a sample contract clause:

Compliance with the Davis-Bacon Act.

- a. All transactions regarding this contract shall be done in

compliance with the Davis-Bacon Act (40 U.S.C. 3141- 3144, and 3146-3148) and the requirements of 29 C.F.R. pt. 5 as may be applicable. The contractor shall comply with 40 U.S.C. 3141-3144, and 3146-3148 and the requirements of 29 C.F.R. pt. 5 as applicable.

- b. Contractors are required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor.
- c. Additionally, contractors are required to pay wages not less than once a week.

5. COPELAND ANTI-KICKBACK ACT

- a. **Standard.** Recipient and subrecipient contracts must include a provision for compliance with the Copeland “Anti-Kickback” Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, “Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States”).
- b. **Applicability.** This requirement applies to all contracts for construction or repair work above \$2,000 in situations where the Davis-Bacon Act also applies. It DOES NOT apply to the FEMA Public Assistance Program.
- c. **Requirements.** If applicable, the non-federal entity must include a provision for compliance with the Copeland “Anti-Kickback” Act (40 U.S.C. § 3145), as supplemented by Department of Labor regulations at 29 C.F.R. Part 3 (Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States). Each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to FEMA. Additionally, in accordance with the regulation, each contractor and subcontractor must furnish each week a statement with respect to the wages paid each of its employees engaged in work covered by the Copeland Anti-Kickback Act and the Davis Bacon Act during the preceding weekly payroll period. The report shall be delivered by the contractor or subcontractor, within seven days after the regular payment date of the payroll period, to a representative of a Federal or State agency in charge at the site of the building or work.

Sample Language. The following provides a sample contract clause:

Compliance with the Copeland “Anti-Kickback” Act.

- a. **Contractor.** The contractor shall comply with 18 U.S.C. §874, 40 U.S.C. § 3145, and the requirements of 29 C.F.R. pt. 3 as may be applicable, which are incorporated by reference into this contract.
- b. **Subcontracts.** The contractor or subcontractor shall insert in any subcontracts the clause above and such other clauses as FEMA may by appropriate instructions require, and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for the compliance by any subcontractor or lower tier subcontractor with all of these contract

clauses.

- c. Breach. A breach of the contract clauses above may be grounds for termination of the contract, and for debarment as a contractor and subcontractor as provided in 29 C.F.R. §5.12.”

6. CONTRACT WORK HOURS AND SAFETY STANDARDS ACT

- a. Standard. Where applicable (see 40 U.S.C. §§ 3701-3708), all contracts awarded by the non-Federal entity in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. §§ 3702 and 3704, as supplemented by Department of Labor regulations at 29 C.F.R. Part 5. See 2 C.F.R. Part 200, Appendix II(E). Under 40 U.S.C. § 3702, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. Further, no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous, or dangerous.
- b. Applicability. This requirement applies to all FEMA contracts awarded by the non- federal entity in excess of \$100,000 under grant and cooperative agreement programs that involve the employment of mechanics or laborers. It is applicable to construction work. These requirements do not apply to the purchase of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.
- c. Suggested Language. The regulation at 29 C.F.R. § 5.5(b) provides contract clause language concerning compliance with the Contract Work Hours and Safety Standards Act. FEMA suggests including the following contract clause:

Compliance with the Contract Work Hours and Safety Standards Act.

(1) *Overtime requirements.* No contractor or subcontractor contracting for any part of the contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in suchworkweek.

(2) *Violation; liability for unpaid wages; liquidated damages.* In the event of any violation of the clause set forth in paragraph (b)(1) of this section the contractor and any subcontractor responsible therefor shall be liable for the unpaid wages. In addition, such contractor and subcontractor shall be liable to the United States (in the case of work done under contract for the District of Columbia or a territory, to such District or to such territory), for liquidated damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and guards, employed in violation of the clause set forth in paragraph (b)(1) of this section, in the sum of \$27 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of forty hours without payment of the overtime wages required by the clause set forth in paragraph (b)(1) of this section.

(3) *Withholding for unpaid wages and liquidated damages.* The Federal agency or loan/grant recipient shall upon its own action or upon written request of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by the contractor or subcontractor under any such contract or any other Federal contract with the same prime contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime contractor, such sums as may be determined to be necessary to satisfy any liabilities of such contractor or subcontractor for unpaid wages and liquidated damages as provided in the clause set forth in paragraph (b)(2) of this section.

(4) *Subcontracts.* The contractor or subcontractor shall insert in any subcontracts the clauses set forth in paragraph (b)(1) through (4) of this section and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with the clauses set forth in paragraphs (b)(1) through (4) of this section.

7. RIGHTS TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT

- a. Standard. If the FEMA award meets the definition of “funding agreement” under 37 C.F.R. § 401.2(a) and the non-Federal entity wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that “funding agreement,” the non-Federal entity must comply with the requirements of 37 C.F.R. Part 401 (Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements), and any implementing regulations issued by FEMA. See 2 C.F.R. Part 200, Appendix II(F).
- b. Applicability. This requirement applies to “*funding agreements*,” but it DOES NOT apply to the Public Assistance, Hazard Mitigation Grant Program, Fire Management Assistance Grant Program, Crisis Counseling Assistance and Training Grant Program, Disaster Case Management Grant Program, and Federal Assistance to Individuals and Households – Other Needs Assistance Grant Program, as FEMA awards under these programs do not meet the definition of “funding agreement.”
- c. Funding Agreements Definition. The regulation at 37 C.F.R. § 401.2(a) defines “funding agreement” as any contract, grant, or cooperative agreement entered into between any Federal agency, other than the Tennessee Valley Authority, and any contractor for the performance of experimental, developmental, or research work funded in whole or in part by the Federal government. This term also includes any assignment, substitution of parties, or subcontract of any type entered into for the performance of experimental, developmental, or research work under a funding agreement as defined in the first sentence of this paragraph.

8. CLEAN AIR ACT AND THE FEDERAL WATER POLLUTION CONTROL ACT

- a. Standard. If applicable, contracts must contain a provision that requires the contractor to agree to comply with all applicable standards, orders, or regulations issued pursuant to the Clean Air Act (42 U.S.C. §§ 7401-7671q.) and the Federal Water Pollution Control Act as amended (33 U.S.C. §§ 1251-1387). Violations must be reported to FEMA and the Regional Office of the Environmental Protection Agency. See 2 C.F.R. Part 200,

Appendix II(G).

- b. Applicability. This requirement applies to contracts awarded by a non-federal entity of amounts in excess of \$150,000 under a federal grant.
- c. Suggested Language. The following provides a sample contract clause.

Clean Air Act

1. The contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. § 7401 et seq.
2. The contractor agrees to report each violation to the Participating Public Agency and understands and agrees that the Participating Public Agency will, in turn, report each violation as required to assure notification to the Federal Emergency Management Agency, and the appropriate Environmental Protection Agency Regional Office.
3. The contractor agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by FEMA.

Federal Water Pollution Control Act

1. The contractor agrees to comply with all applicable standards, orders, or regulations issued pursuant to the Federal Water Pollution Control Act, as amended, 33 U.S.C. 1251 et seq.
2. The contractor agrees to report each violation to the Participating Public Agency and understands and agrees that the Participating Public Agency will, in turn, report each violation as required to assure notification to the Federal Emergency Management Agency, and the appropriate Environmental Protection Agency Regional Office.
3. The contractor agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by FEMA.

9. DEBARMENT AND SUSPENSION

- a. Standard. Non-Federal entities and contractors are subject to the debarment and suspension regulations implementing Executive Order 12549, *Debarment and Suspension* (1986) and Executive Order 12689, *Debarment and Suspension* (1989) at 2 C.F.R. Part 180 and the Department of Homeland Security's regulations at 2 C.F.R. Part 3000 (Non-procurement Debarment and Suspension).
- b. Applicability. This requirement applies to all FEMA grant and cooperative agreement programs.

c. Requirements.

- i. These regulations restrict awards, subawards, and contracts with certain parties that are debarred, suspended, or otherwise excluded from or ineligible for participation in Federal assistance programs and activities. See 2 C.F.R. Part 200, Appendix II(H); and 2 C.F.R. § 200.213. A contract award must not be made to parties listed in the SAM Exclusions. SAM Exclusions is the list maintained by the General Services Administration that contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549. SAM exclusions can be accessed at www.sam.gov. See 2 C.F.R. § 180.530.
- ii. In general, an “excluded” party cannot receive a Federal grant award or a contract within the meaning of a “covered transaction,” to include subawards and subcontracts. This includes parties that receive Federal funding indirectly, such as contractors to recipients and subrecipients. The key to the exclusion is whether there is a “covered transaction,” which is any non-procurement transaction (unless excepted) at either a “primary” or “secondary” tier. Although “covered transactions” do not include contracts awarded by the Federal Government for purposes of the non-procurement common rule and DHS’s implementing regulations, it does include some contracts awarded by recipients and subrecipients.
- iii. Specifically, a covered transaction includes the following contracts for goods or services:
 1. The contract is awarded by a recipient or subrecipient in the amount of at least \$25,000.
 2. The contract requires the approval of FEMA, regardless of amount.
 3. The contract is for federally-required audit services.
 4. A subcontract is also a covered transaction if it is awarded by the contractor of a recipient or subrecipient and requires either the approval of FEMA or is in excess of \$25,000.

- d. Suggested Language.** The following provides a debarment and suspension clause. It incorporates an optional method of verifying that contractors are not excluded or disqualified.

Suspension and Debarment

- (1) This contract is a covered transaction for purposes of 2 C.F.R. pt. 180 and 2 C.F.R. pt. 3000. As such, the contractor is required to verify that none of the contractor’s principals (defined at 2 C.F.R. § 180.995) or its affiliates (defined at 2 C.F.R. § 180.905) are excluded (defined at 2 C.F.R. § 180.940) or disqualified (defined at 2 C.F.R. § 180.935).
- (2) The contractor must comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C, and must include a requirement to comply with these regulations in any lower tier covered transaction it enters into.

- (3) This certification is a material representation of fact relied upon by the Participating Public Agency. If it is later determined that the contractor did not comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C, in addition to remedies available to the Participating Public Agency, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment.
- (4) The bidder or proposer agrees to comply with the requirements of 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C while this offer is valid and throughout the period of any contract that may arise from this offer. The bidder or proposer further agrees to include a provision requiring such compliance in its lower tier covered transactions.

10. BYRD ANTI-LOBBYING AMENDMENT

- a. Standard. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, officer or employee of Congress, or an employee of a Member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. § 1352. FEMA's regulation at 44 C.F.R. Part 18 implements the requirements of 31 U.S.C. § 1352 and provides, in Appendix A to Part 18, a copy of the certification that is required to be completed by each entity as described in 31 U.S.C. § 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the Federal awarding agency.
- b. Applicability. This requirement applies to all FEMA grant and cooperative agreement programs. Contractors that apply or bid for a contract of \$100,000 or more under a federal grant must file the required certification. See 2 C.F.R. Part 200, Appendix II(I); 31 U.S.C. § 1352; and 44 C.F.R. Part 18.
- c. Suggested Language.

Byrd Anti-Lobbying Amendment, 31 U.S.C. § 1352 (as amended)

Contractors who apply or bid for an award of \$100,000 or more shall file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, officer or employee of Congress, or an employee of a Member of Congress in connection with obtaining any Federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Each tier shall also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the recipient who in turn will forward the certification(s) to the awarding agency.

- d. Required Certification. If applicable, contractors must sign and submit to the non-federal entity the following certification.

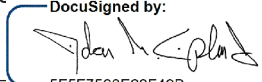
APPENDIX A, 44 C.F.R. PART 18 – CERTIFICATION REGARDING LOBBYING Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
3. The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The Contractor, _____, certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. Chap. 38, Administrative Remedies for False Claims and Statements, apply to this certification and disclosure, if any.

DocuSigned by:

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Signature of Contractor's Authorized Official

Jordan Copland CFO

Name and Title of Contractor's Authorized Official

6/16/2025

Date

11. PROCUREMENT OF RECOVERED MATERIALS

- a. Standard. A non-Federal entity that is a state agency or agency of a political subdivision of a state and its contractors must comply with Section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. See 2 C.F.R. Part 200, Appendix II(J); and 2 C.F.R. §200.322.
- b. Applicability. This requirement applies to all contracts awarded by a non- federal entity under FEMA grant and cooperative agreement programs.
- c. Requirements. The requirements of Section 6002 include procuring only items designated in guidelines of the EPA at 40 C.F.R. Part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired by the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.
- d. Suggested Language.
 - i. In the performance of this contract, the Contractor shall make maximum use of products containing recovered materials that are EPA-designated items unless the product cannot be acquired—
 1. Competitively within a timeframe providing for compliance with the contract performance schedule;
 2. Meeting contract performance requirements; or
 3. At a reasonable price.
 - ii. Information about this requirement, along with the list of EPA- designated items, is available at EPA's Comprehensive Procurement Guidelines web site, <https://www.epa.gov/smm/comprehensive-procurement-guideline-cpg-program>.
 - iii. The Contractor also agrees to comply with all other applicable requirements of Section 6002 of the Solid Waste Disposal Act."

12. DOMESTIC PREFERENCES FOR PROCUREMENTS

As appropriate, and to the extent consistent with law, CONTRACTOR should, to the greatest extent practicable under a federal award, provide a preference for the purchase, acquisition, or use of goods, products or materials produced in the United States. This includes, but is not limited to, iron, aluminum, steel, cement, and other manufactured products.

Applicability For purchases in support of FEMA declarations and awards issued on or after November 12, 2020, all FEMA recipients and subrecipients are required to include in all contracts and purchase orders for work or products a contract provision encouraging domestic preference for procurements.

Domestic Preference for Procurements As appropriate, and to the extent consistent with law, the contractor should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States. This includes, but is not limited to iron, aluminum, steel, cement, and other manufactured products. For purposes of this clause: Produced in the United States means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coatings, occurred in the United States. Manufactured products mean items and construction materials composed in whole or in part of non-ferrous metals such as aluminum; plastics and polymer-based products such as polyvinyl chloride pipe; aggregates such as concrete; glass, including optical fiber; and lumber."

13. ACCESS TO RECORDS

- a. Standard. All recipients, subrecipients, successors, transferees, and assignees must acknowledge and agree to comply with applicable provisions governing DHS access to records, accounts, documents, information, facilities, and staff. Recipients must give DHS/FEMA access to, and the right to examine and copy, records, accounts, and other documents and sources of information related to the federal financial assistance award and permit access to facilities, personnel, and other individuals and information as may be necessary, as required by DHS regulations *and* other applicable laws or program guidance. See DHS Standard Terms and Conditions: Version 8.1 (2018). Additionally, Section 1225 of the Disaster Recovery Reform Act of 2018 prohibits FEMA from providing reimbursement to any state, local, tribal, or territorial government, or private non-profit for activities made pursuant to a contract that purports to prohibit audits or internal reviews by the FEMA administrator or Comptroller General.

Access to Records. The following access to records requirements apply to this contract:

- i. The Contractor agrees to provide Participating Public Agency, the FEMA Administrator, the Comptroller General of the United States, or any of their authorized representatives access to any books, documents, papers, and records of the Contractor which are directly pertinent to this contract for the purposes of making audits, examinations, excerpts, and transcriptions.
- ii. The Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.
- iii. The Contractor agrees to provide the FEMA Administrator or his authorized representatives access to construction or other work sites pertaining to the work being completed under the contract.
- iv. In compliance with the Disaster Recovery Act of 2018, the Participating Public Agency and the Contractor acknowledge and agree that no language in this contract is intended to prohibit audits or internal reviews by the FEMA Administrator or the Comptroller General of the United States.

14. CHANGES

- a. Standard. To be eligible for FEMA assistance under the non-Federal entity's FEMA grant or cooperative agreement, the cost of the change, modification, change order, or constructive change must be allowable, allocable, within the scope of its grant or cooperative agreement, and reasonable for the completion of project scope.
- b. Applicability. FEMA recommends, therefore, that a non-Federal entity include a changes clause in its contract that describes how, if at all, changes can be made by either party to alter the method, price, or schedule of the work without breaching the contract. The language of the clause may differ depending on the nature of the contract and the end-item procured.

15. DHS SEAL, LOGO, AND FLAGS

- a. Standard. Recipients must obtain permission prior to using the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials. See DHS Standard Terms and Conditions: Version 8.1 (2018).
- b. Applicability. FEMA recommends that all non-Federal entities place in their contracts a provision that a contractor shall not use the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval.
- c. "The contractor shall not use the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval. The contractor shall include this provision in any subcontracts".

16. COMPLIANCE WITH FEDERAL LAW, REGULATIONS, AND EXECUTIVE ORDERS

- a. Standard. The recipient and its contractors are required to comply with all Federal laws, regulations, and executive orders.
- b. Applicability. FEMA recommends that all non-Federal entities place into their contracts an acknowledgement that FEMA financial assistance will be used to fund the contract along with the requirement that the contractor will comply with all applicable Federal law, regulations, executive orders, and FEMA policies, procedures, and directives.
- c. "This is an acknowledgement that FEMA financial assistance will be used to fund all or a portion of the contract. The contractor will comply with all applicable Federal law, regulations, executive orders, FEMA policies, procedures, and directives."

17. NO OBLIGATION BY FEDERAL GOVERNMENT

- a. Standard. FEMA is not a party to any transaction between the recipient and its contractor. FEMA is not subject to any obligations or liable to any party for any matter relating to the contract.
- b. Applicability. FEMA recommends that the non-Federal entity include a provision in its contract that states that the Federal Government is not a party to the contract and is not subject to any obligations or liabilities to the non-Federal entity, contractor, or any other party pertaining to any matter resulting from the contract.
- c. "The Federal Government is not a party to this contract and is not subject to any obligations or liabilities to the non-Federal entity, contractor, or any other party pertaining to any matter resulting from the contract."

18. PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS OR RELATED ACTS

- a. Standard. Recipients must comply with the requirements of The False Claims Act (31 U.S.C. §§ 3729-3733) which prohibits the submission of false or fraudulent claims for payment to the federal government. See DHS Standard Terms and Conditions: Version 8.1 (2018); and 31 U.S.C. §§ 3801-3812, which details the administrative remedies for false claims and statements made. The non-Federal entity must include a provision in its contract that the contractor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to its actions pertaining to the contract.
- b. Applicability. FEMA recommends that the non-Federal entity include a provision in its contract that the contractor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to its actions pertaining to the contract.
- c. "The Contractor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to the Contractor's actions pertaining to this contract."
- d. In the event FTA or DOT funding is used by a Participating Public Agency, Contractor further acknowledges U.S. DOT regulations, "Program Fraud Civil Remedies," 49 CFR Part 31, and apply to its actions pertaining to this Contract. Upon execution of the underlying Contract, Contractor certifies or affirms the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to be made, pertaining to the underlying Contract or the FTA assisted project for which this Contract Work is being performed.

In addition to other penalties that may be applicable, Contractor further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on Contractor to the extent the Federal Government deems appropriate.

Contractor also acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification to the Federal Government under a contract connected with a project that is financed in whole or in part with Federal assistance originally awarded by FTA under the authority of 49 U.S.C. § 5307, the Government reserves the right to impose the penalties of 18 U.S.C. § 1001 and 49 U.S.C. § 5307 (n)(1) on the Contractor, to the extent the Federal Government deems appropriate.

Contractor agrees to include the above clauses in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clauses shall not be modified, except to identify the subcontractor who will be subject to the provisions.

Offeror agrees to comply with all terms and conditions outlined in the FEMA Special Conditions section of this solicitation.

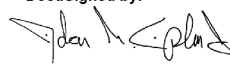
Offeror's Name: Granicus, LLC

Address, City, State, and Zip Code:
1152 15th Street NW, Suite 800

Phone Number: (800) 314-0147 Fax Number: N/A

Printed Name and Title of Authorized Representative:
Jordan Copland, CFO/President

Email Address: contracts@granicus.com

Signature of Authorized Representative: 

Date: 6/16/2025

DocuSigned by:

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Exhibit G

New Jersey Business Compliance

NEW JERSEY BUSINESS COMPLIANCE

Suppliers intending to do business in the State of New Jersey must comply with policies and procedures required under New Jersey statutes. All offerors submitting proposals must complete the following forms specific to the State of New Jersey. Completed forms should be submitted with the offeror's response to the RFP. Failure to complete the New Jersey packet will impact OMNIA Partners' ability to promote the Master Agreement in the State of New Jersey.

DOC #1	Ownership Disclosure Form
DOC #2	Non-Collusion Affidavit
DOC #3	Affirmative Action Affidavit
DOC #4	Political Contribution Disclosure Form
DOC #5	Stockholder Disclosure Certification
DOC #6	Disclosure of Investment Activities in Iran
DOC #7	Certification of Non-Involvement in Prohibited Activities in Russia or Belarus
DOC #8	New Jersey Business Registration Certificate
DOC #9	EEOAA Evidence
DOC #10	MacBride Principals Form

New Jersey suppliers are required to comply with the following New Jersey statutes when applicable:

- all anti-discrimination laws, including those contained in N.J.S.A. 10:2-1 through N.J.S.A. 10:2-14, N.J.S.A. 10:5-1, and N.J.S.A. 10:5-31 through 10:5-38;
- Prevailing Wage Act, N.J.S.A. 34:11-56.26, for all contracts within the contemplation of the Act;
- Public Works Contractor Registration Act, N.J.S.A. 34:11-56.26; and
- Bid and Performance Security, as required by the applicable municipal or state statutes.

DOC #1

STATEMENT OF OWNERSHIP DISCLOSURE
N.J.S.A. 52:25-24.2 (P.L. 1977, c.33, as amended by P.L. 2016, c.43)

This statement shall be completed, certified to, and included with all bid and proposal submissions. Failure to submit the required information is cause for automatic rejection of the bid or proposal.

Name of Organization: Granicus, LLC.

Organization Address: 1152 15th Street NW, Suite 800, Washington, DC 20005

Part I Check the box that represents the type of business organization:

- ☐ Sole Proprietorship (skip Parts II and III, execute certification in Part IV)
- ☐ Non-Profit Corporation (skip Parts II and III, execute certification in Part IV)
- ☐ For-Profit Corporation (any type) ☒ Limited Liability Company (LLC)
- ☐ Partnership ☐ Limited Partnership ☐ Limited Liability Partnership (LLP)
- ☐ Other (be specific): _____

Part II

- ☒ The list below contains the names and addresses of all stockholders in the corporation who own 10 percent or more of its stock, of any class, or of all individual partners in the partnership who own a 10 percent or greater interest therein, or of all members in the limited liability company who own a 10 percent or greater interest therein, as the case may be. **(COMPLETE THE LIST BELOW IN THIS SECTION)**
- OR**
- ☐ No one stockholder in the corporation owns 10 percent or more of its stock, of any class, or no individual partner in the partnership owns a 10 percent or greater interest therein, or no member in the limited liability company owns a 10 percent or greater interest therein, as the case may be. **(SKIP TO PART IV)**

(Please attach additional sheets if more space is needed):

Name of Individual or Business Entity	Home Address (for Individuals) or Business Address
GovDelivery Holdings, LLC. 100% owner	251 Little Falls Drive Wilmington, DE 19808

Part III DISCLOSURE OF 10% OR GREATER OWNERSHIP IN THE STOCKHOLDERS, PARTNERS OR LLC MEMBERS LISTED IN PART II

If a bidder has a direct or indirect parent entity which is publicly traded, and any person holds a 10 percent or greater beneficial interest in the publicly traded parent entity as of the last annual federal Security and Exchange Commission (SEC) or foreign equivalent filing, ownership disclosure can be met by providing links to the website(s) containing the last annual filing(s) with the federal Securities and Exchange Commission (or foreign equivalent) that contain the name and address of each person holding a 10% or greater beneficial interest in the publicly traded parent entity, along with the relevant page numbers of the filing(s) that contain the information on each such person. **Attach additional sheets if more space is needed.**

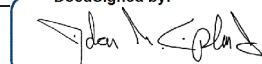
Website (URL) containing the last annual SEC (or foreign equivalent) filing	Page #'s

Please list the names and addresses of each stockholder, partner or member owning a 10 percent or greater interest in any corresponding corporation, partnership and/or limited liability company (LLC) listed in Part II **other than for any publicly traded parent entities referenced above.** The disclosure shall be continued until names and addresses of every noncorporate stockholder, and individual partner, and member exceeding the 10 percent ownership criteria established pursuant to N.J.S.A. 52:25-24.2 has been listed. **Attach additional sheets if more space is needed.**

Stockholder/Partner/Member and Corresponding Entity Listed in Part II	Home Address (for Individuals) or Business Address
Wildebeest Intermediate, LLC, 100% owner of GovDelivery Holdings LLC	251 Little Falls Drive Wilmington, DE 19808

Part IV Certification

I, being duly sworn upon my oath, hereby represent that the foregoing information and any attachments thereto to the best of my knowledge are true and complete. I acknowledge: that I am authorized to execute this certification on behalf of the bidder/proposer; that the **Granicus, LLC** is relying on the information contained herein and that I am under a continuing obligation from the date of this certification through the completion of any contracts with **Granicus Contracts** to notify the **Granicus Contracts** in writing of any changes to the information contained herein; that I am aware that it is a criminal offense to make a false statement or misrepresentation in this certification, and if I do so, I am subject to criminal prosecution under the law and that it will constitute a material breach of my agreement(s) with the, permitting the **Granicus Contracts** to declare any contract(s) resulting from this certification void and unenforceable.

Full Name (Print):	Jordan Conland DocuSigned by:	Title:	CFO / President
Signature:	 5F5F7560E29F49B...	Date:	6/16/2025

DOC #2

NON-COLLUSION AFFIDAVIT

STANDARD BID DOCUMENT REFERENCE	
	Reference: VII-H
Name of Form:	NON-COLLUSION AFFIDAVIT
Statutory Reference:	No specific statutory reference State Statutory Reference N.J.S.A. 52:34-15
Instructions Reference:	Statutory and Other Requirements VII-H
Description:	The Owner’s use of this form is optional. It is used to ensure that the bidder has not participated in any collusion with any other bidder or Owner representative or otherwise taken any action in restraint of free and competitive bidding.

Type text here

NON-COLLUSION AFFIDAVIT

State of Minnesota
County of Ramsey

ss:

I, Jordan Copland residing in Norwood
(name of affiant) (name of municipality)
in the County of Bergen and State of New Jersey of full age,
being duly sworn according to law on my oath depose and say that:

I am CFO of the firm of Granicus, LLC.
(title or position) (name of firm)

the bidder making this Proposal for the bid entitled Competitive Solicitation by Region 14 Education Service
Center for Software and SaaS Solutions - RFP # 25-5940, and that I executed the said proposal with
(title of bid proposal)

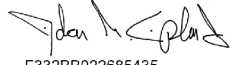
full authority to do so that said bidder has not, directly or indirectly entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free, competitive bidding in connection with the above named project; and that all statements contained in said proposal and in this affidavit are true and correct, and made with full knowledge that the N/A relies upon
(name of contracting unit)

and in the statements contained in this affidavit in awarding the contract for the said project.

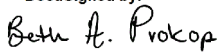
I further warrant that no person or selling agency has been employed or retained to solicit or secure such contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide established commercial or selling agencies maintained by
N/A

Subscribed and sworn to

before me this day

Signed by:

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Signature
Jordan Copland

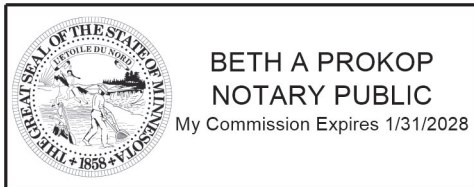
June 17.00, 2025

DocuSigned by:

6A59B9F1ECF1479...
Beth A. Prokop

(Type or print name of affiant under signature)

My Commission expires 01/31/2028

(Seal)



DOC #3

**AFFIRMATIVE ACTION AFFIDAVIT
(P.L. 1975, C.127)****Company Name:** Granicus, LLC.**Street:** 1152 15th Street NW, Suite 800**City, State, Zip Code:** Washington, DC 20005**Proposal Certification:**

Indicate below company's compliance with New Jersey Affirmative Action regulations. Company's proposal will be accepted even if company is not in compliance at this time. No contract and/or purchase order may be issued, however, until all Affirmative Action requirements are met.

Required Affirmative Action Evidence:

Procurement, Professional & Service Contracts (Exhibit A)

Vendors must submit with proposal:

1. A photocopy of a valid letter that the contractor is operating under an existing Federally approved or sanctioned affirmative action program (good for one year from the date of the letter);

OR

2. A photocopy of a Certificate of Employee Information Report approval, issued in accordance with N.J.A.C. 17:27-4;

OR

3. A photocopy of an Employee Information Report (Form AA302) provided by the Division of Contract Compliance and Equal Employment Opportunity in Public Contracts and distributed to the public agency to be completed by the contractor in accordance with N.J.A.C. 17:27-4.

Public Work – Over \$50,000 Total Project Cost:

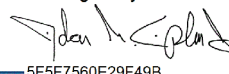
A. No approved Federal or New Jersey Affirmative Action Plan. We will complete Report Form AA201. A project contract ID number will be assigned to your firm upon receipt of the completed Initial Project Workforce Report (AA201) for this contract.

B. Approved Federal or New Jersey Plan – certificate enclosed

I further certify that the statements and information contained herein, are complete and correct to the best of my knowledge and belief.

6/16/2025***Date***

DocuSigned by:



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CFO / President***Authorized Signature and Title***

DOC #3, continued

P.L. 1995, c. 127 (N.J.A.C. 17:27)
MANDATORY AFFIRMATIVE ACTION LANGUAGE

PROCUREMENT, PROFESSIONAL AND SERVICE
CONTRACTS

During the performance of this contract, the contractor agrees as follows:

The contractor or subcontractor, where applicable, will not discriminate against any employee or applicant for employment because of age, race, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation. The contractor will take affirmative action to ensure that such applicants are recruited and employed, and that employees are treated during employment, without regard to their age, race, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation. Such action shall include, but not be limited to the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Public Agency Compliance Officer setting forth provisions of this non-discrimination clause.

The contractor or subcontractor, where applicable will, in all solicitations or advertisement for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to age, race, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation.

The contractor or subcontractor, where applicable, will send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding, a notice, to be provided by the agency contracting officer advising the labor union or workers' representative of the contractor's commitments under this act and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

The contractor or subcontractor, where applicable, agrees to comply with any regulations promulgated by the Treasurer pursuant to P.L. 1975, c. 127, as amended and supplemented from time to time and the Americans with Disabilities Act.

The contractor or subcontractor agrees to attempt in good faith to employ minority and female workers trade consistent with the applicable county employment goal prescribed by N.J.A.C. 17:27-5.2 promulgated by the Treasurer pursuant to P.L. 1975, C.127, as amended and supplemented from time to time or in accordance with a binding determination of the applicable county employment goals determined by the Affirmative Action Office pursuant to N.J.A.C. 17:27-5.2 promulgated by the Treasurer pursuant to P.L. 1975, C.127, as amended and supplemented from time to time.

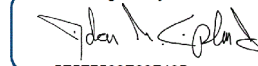
The contractor or subcontractor agrees to inform in writing appropriate recruitment agencies in the area, including employment agencies, placement bureaus, colleges, universities, labor unions, that it does not discriminate on the basis of age, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation, and that it will discontinue the use of any recruitment agency which engages in direct or indirect discriminatory practices.

The contractor or subcontractor agrees to revise any of it testing procedures, if necessary, to assure that all personnel testing conforms with the principles of job-related testing, as established by the statutes and court decisions of the state of New Jersey and as established by applicable Federal law and applicable Federal court decisions.

The contractor or subcontractor agrees to review all procedures relating to transfer, upgrading, downgrading and lay-off to ensure that all such actions are taken without regard to age, creed, color, national origin, ancestry, marital status, sex, affectional or sexual orientation, and conform with the applicable employment goals, consistent with the statutes and court decisions of the State of New Jersey, and applicable Federal law and applicable Federal court decisions.

The contractor and its subcontractors shall furnish such reports or other documents to the Affirmative Action Office as may be requested by the office from time to time in order to carry out the purposes of these regulations, and public agencies shall furnish such information as may be requested by the Affirmative Action Office for conducting a compliance investigation pursuant to Subchapter 10 of the Administrative Code (NJAC 17:27).

DocuSigned by:



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Signature of Procurement Agent

DOC #4

C. 271 POLITICAL CONTRIBUTION DISCLOSURE FORM**Public Agency Instructions**

This page provides guidance to public agencies entering into contracts with business entities that are required to file Political Contribution Disclosure forms with the agency. **It is not intended to be provided to contractors.** What follows are instructions on the use of form local units can provide to contractors that are required to disclose political contributions pursuant to N.J.S.A. 19:44A-20.26 (P.L. 2005, c. 271, s.2). Additional information on the process is available in Local Finance Notice 2006-1 (http://www.nj.gov/dca/divisions/dlgs/resources/lfns_2006.html). Please refer back to these instructions for the appropriate links, as the Local Finance Notices include links that are no longer operational.

1. The disclosure is required for all contracts in excess of \$17,500 that are **not awarded** pursuant to a “fair and open” process (N.J.S.A. 19:44A-20.7).
2. Due to the potential length of some contractor submissions, the public agency should consider allowing data to be submitted in electronic form (i.e., spreadsheet, pdf file, etc.). Submissions must be kept with the contract documents or in an appropriate computer file and be available for public access. **The form is worded to accept this alternate submission.** The text should be amended if electronic submission will not be allowed.
3. The submission must be **received from the contractor and** on file at least 10 days prior to award of the contract. Resolutions of award should reflect that the disclosure has been received and is on file.
4. The contractor must disclose contributions made to candidate and party committees covering a wide range of public agencies, including all public agencies that have elected officials in the county of the public agency, state legislative positions, and various state entities. The Division of Local Government Services recommends that contractors be provided a list of the affected agencies. This will assist contractors in determining the campaign and political committees of the officials and candidates affected by the disclosure.
 - a. The Division has prepared model disclosure forms for each county. They can be downloaded from the “County PCD Forms” link on the Pay-to-Play web site at <http://www.nj.gov/dca/divisions/dlgs/programs/lpcl.html#12>. They will be updated from time-to-time as necessary.
 - b. A public agency using these forms **should edit them to properly reflect the correct legislative district(s)**. As the forms are county-based, **they list all legislative districts** in each county. **Districts that do not represent the public agency should be removed from the lists.**
 - c. Some contractors may find it easier to provide a single list that covers all contributions, regardless of the county. These submissions are appropriate and should be accepted.
 - d. The form may be used “as-is”, subject to edits as described herein.
 - e. The “Contractor Instructions” sheet is intended to be provided with the form. It is recommended that the Instructions and the form be printed on the same piece of paper. The form notes that the Instructions are printed on the back of the form; where that is not the case, the text should be edited accordingly.
 - f. The form is a Word document and can be edited to meet local needs, and posted for download on web sites, used as an e-mail attachment, or provided as a printed document.
5. It is recommended that the contractor also complete a “Stockholder Disclosure Certification.” This will assist the local unit in its obligation to ensure that contractor did not make any prohibited contributions to the committees listed on the Business Entity Disclosure Certification in the 12 months prior to the contract (See Local Finance Notice 2006-7 for additional information on this obligation at http://www.nj.gov/dca/divisions/dlgs/resources/lfns_2006.html). A sample Certification form is part of this package and the instruction to complete it is included in the Contractor Instructions. NOTE: This section is not applicable to Boards of Education.

DOC #4, continued

C. 271 POLITICAL CONTRIBUTION DISCLOSURE FORM**Contractor Instructions**

Business entities (contractors) receiving contracts from a public agency that are NOT awarded pursuant to a “fair and open” process (defined at N.J.S.A. 19:44A-20.7) are subject to the provisions of P.L. 2005, c. 271, s.2 (N.J.S.A. 19:44A-20.26). This law provides that 10 days prior to the award of such a contract, the contractor shall disclose contributions to:

- any State, county, or municipal committee of a political party
- any legislative leadership committee*
- any continuing political committee (a.k.a., political action committee)
- any candidate committee of a candidate for, or holder of, an elective office:
 - of the public entity awarding the contract
 - of that county in which that public entity is located
 - of another public entity within that county
 - or of a legislative district in which that public entity is located or, when the public entity is a county, of any legislative district which includes all or part of the county

The disclosure must list reportable contributions to any of the committees that exceed \$300 per election cycle that were made during the 12 months prior to award of the contract. See N.J.S.A. 19:44A-8 and 19:44A-16 for more details on reportable contributions.

N.J.S.A. 19:44A-20.26 itemizes the parties from whom contributions must be disclosed when a business entity is not a natural person. This includes the following:

- individuals with an “interest” ownership or control of more than 10% of the profits or assets of a business entity or 10% of the stock in the case of a business entity that is a corporation for profit
- all principals, partners, officers, or directors of the business entity or their spouses
- any subsidiaries directly or indirectly controlled by the business entity
- IRS Code Section 527 New Jersey based organizations, directly or indirectly controlled by the business entity and filing as continuing political committees, (PACs).

When the business entity is a natural person, “a contribution by that person’s spouse or child, residing therewith, shall be deemed to be a contribution by the business entity.” [N.J.S.A. 19:44A-20.26(b)] The contributor must be listed on the disclosure.

Any business entity that fails to comply with the disclosure provisions shall be subject to a fine imposed by ELEC in an amount to be determined by the Commission which may be based upon the amount that the business entity failed to report.

The enclosed list of agencies is provided to assist the contractor in identifying those public agencies whose elected official and/or candidate campaign committees are affected by the disclosure requirement. It is the contractor’s responsibility to identify the specific committees to which contributions may have been made and need to be disclosed. The disclosed information may exceed the minimum requirement.

The enclosed form, a content-consistent facsimile, or an electronic data file containing the required details (along with a signed cover sheet) may be used as the contractor’s submission and is disclosable to the public under the Open Public Records Act.

The contractor must also complete the attached Stockholder Disclosure Certification. This will assist the agency in meeting its obligations under the law. **NOTE: This section does not apply to Board of Education contracts.**

* N.J.S.A. 19:44A-3(s): “The term “legislative leadership committee” means a committee established, authorized to be established, or designated by the President of the Senate, the Minority Leader of the Senate, the Speaker of the General Assembly or the Minority Leader of the General Assembly pursuant to section 16 of P.L.1993, c.65 (C.19:44A-10.1) for the purpose of receiving contributions and making expenditures.”

DOC #4, continued

C. 271 POLITICAL CONTRIBUTION DISCLOSURE FORM
Required Pursuant to N.J.S.A. 19:44A-20.26

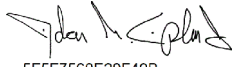
This form or its permitted facsimile must be submitted to the local unit no later than 10 days prior to the award of the contract.

Part I – Vendor Information

Vendor Name:	Granicus, LLC.		
Address:	1152 15th Street NW, Suite 800		
City:	Washington	State: DC	Zip: 20005

The undersigned being authorized to certify, hereby certifies that the submission provided herein represents compliance with the provisions of N.J.S.A. 19:44A-20.26 and as represented by the Instructions accompanying this form.

DocuSigned by:



5F5F7560E29F49B...

Signature

Jordan Copland

CFO / President

Printed Name

Title

Part II – Contribution Disclosure

Disclosure requirement: Pursuant to N.J.S.A. 19:44A-20.26 this disclosure must include all reportable political contributions (more than \$300 per election cycle) over the 12 months prior to submission to the committees of the government entities listed on the form provided by the local unit.

☐ Check here if disclosure is provided in electronic form

Contributor Name	Recipient Name	Date	Dollar Amount
N/A	N/A	N/A	\$ N/A

☐ Check here if the information is continued on subsequent page(s)

DOC #4, continued

List of Agencies with Elected Officials Required for Political Contribution Disclosure
N.J.S.A. 19:44A-20.26

County Name:

State: Governor, and Legislative Leadership Committees

Legislative District #s:

State Senator and two members of the General Assembly per district.

County:

Freeholders

{County Executive}

County Clerk

Surrogate

Sheriff

Municipalities (Mayor and members of governing body, regardless of title):

**USERS SHOULD CREATE THEIR OWN FORM, OR DOWNLOAD
FROM THE PAY TO PLAY SECTION OF THE DLGS WEBSITE A
COUNTY-BASED, CUSTOMIZABLE FORM.**

DOC #5

STOCKHOLDER DISCLOSURE CERTIFICATION

Name of Business:

☒ I certify that the list below contains the names and home addresses of all stockholders holding 10% or more of the issued and outstanding stock of the undersigned.

OR

☐ I certify that no one stockholder owns 10% or more of the issued and outstanding stock of the undersigned.

Check the box that represents the type of business organization:

☐ Partnership

☐ Corporation

☐ Sole Proprietorship

☐ Limited Partnership

☒ Limited Liability Corporation

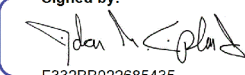
☐ Limited Liability Partnership

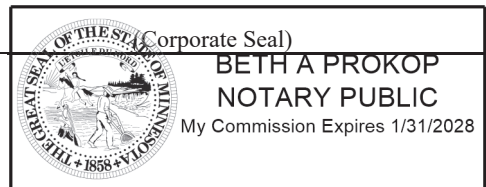
☐ Subchapter S Corporation

Sign and notarize the form below, and, if necessary, complete the stockholder list below.

Stockholders:

Name: GovDelivery Holdings, LLC. 100% owner	Name:
Home Address: 251 Little Falls Drive Wilmington, DE 19808	Home Address:
Name:	Name:
Home Address:	Home Address:
Name:	Name:
Home Address:	Home Address:

Subscribed and sworn before me this <u>17.00</u> day of <u>June</u> , 20 <u>25</u> (Notar <u>Beth A. Prokop</u> 6A59B9F1ECF1479... My Commission expires: 01/31/2028	Signed by:  F332BB022685435... Jordan Copland CFO (Print name & title of affiant)
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DOC #6



DISCLOSURE OF INVESTMENT ACTIVITIES IN IRAN FORM

STATE OF NEW JERSEY
DEPARTMENT OF THE TREASURY - DIVISION OF PURCHASE AND PROPERTY
33 WEST STATE STREET, P.O. BOX 230 TRENTON, NEW JERSEY 08625-0230

BID SOLICITATION # AND TITLE: Competitive Solicitation by Region 14 Education Service Center for Software and SaaS Solutions - RFP # 25-5940
VENDOR NAME: Granicus, LLC.

Pursuant to N.J.S.A. 52:32-57, et seq. (P.L. 2012, c.25 and P.L. 2021, c.4) any person or entity that submits a bid or proposal or otherwise proposes to enter into or renew a contract must certify that neither the person nor entity, nor any of its parents, subsidiaries, or affiliates, is identified on the New Jersey Department of the Treasury's Chapter 25 List as a person or entity engaged in investment activities in Iran. The Chapter 25 list is found on the Division's website at <https://www.state.nj.us/treasury/purchase/pdf/Chapter25List.pdf>. Vendors/Bidders must review this list prior to completing the below certification. If the Director of the Division of Purchase and Property finds a person or entity to be in violation of the law, s/he shall take action as may be appropriate and provided by law, rule or contract, including but not limited to, imposing sanctions, seeking compliance, recovering damages, declaring the party in default and seeking debarment or suspension of the party.

CHECK THE APPROPRIATE BOX

☒ I certify, pursuant to N.J.S.A. 52:32-57, et seq. (P.L. 2012, c.25 and P.L. 2021, c.4), that neither the Vendor/Bidder listed above nor any of its parents, subsidiaries, or affiliates is listed on the New Jersey Department of the Treasury's Chapter 25 List of entities determined to be engaged in prohibited activities in Iran.

OR

☐ I am unable to certify as above because the Vendor/Bidder and/or one or more of its parents, subsidiaries, or affiliates is listed on the New Jersey Department of the Treasury's Chapter 25 List. I will provide a detailed, accurate and precise description of the activities of the Vendor/Bidder, or one of its parents, subsidiaries or affiliates, has engaged in regarding investment activities in Iran by completing the information requested below.

Entity Engaged in Investment Activities
Relationship to Vendor/ Bidder
Description of Activities

Duration of Engagement
Anticipated Cessation Date

**Attach Additional Sheets If Necessary.*CERTIFICATION

I, the undersigned, certify that I am authorized to execute this certification on behalf of the Vendor, that the foregoing information and any attachments hereto, to the best of my knowledge are true and complete. I acknowledge that the State of New Jersey is relying on the information contained herein, and that the Vendor is under a continuing obligation from the date of this certification through the completion of any contract(s) with the State to notify the State in writing of any changes to the information contained herein; that I am aware that it is a criminal offense to make a false statement or misrepresentation in this certification. If I do so, I may be subject to criminal prosecution under the law, and it will constitute a material breach of my contract(s) with the State, permitting the State to declare any contract(s) resulting from this certification void and unenforceable.

DocuSigned by:

5F5F7560E29F49B...
Signature

6/16/2025

Date

Jordan Copland CFO / President
Print Name and Title

DOC #7



CERTIFICATION OF NON-INVOLVEMENT IN PROHIBITED ACTIVITIES IN RUSSIA OR BELARUS

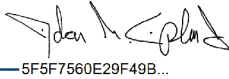
Pursuant to N.J.S.A. 52:32-60.1, et seq. ([L. 2022, c. 3](#)) any person or entity (hereinafter "Vendor"ⁱ) that seeks to enter into or renew a contract with a State agency for the provision of goods or services, or the purchase of bonds or other obligations, must complete the certification below indicating whether or not the Vendor is identified on the Office of Foreign Assets Control (OFAC) Specially Designated Nationals and Blocked Persons list, available here: <https://sanctionssearch.ofac.treas.gov/>. If the Department of the Treasury finds that a Vendor has made a certification in violation of the law, it shall take any action as may be appropriate and provided by law, rule or contract, including but not limited to, imposing sanctions, seeking compliance, recovering damages, declaring the party in default and seeking debarment or suspension of the party.

I, the undersigned, certify that I have read the definition of "Vendor" below, and have reviewed the Office of Foreign Assets Control (OFAC) Specially Designated Nationals and Blocked Persons list, and having done so certify:

(Check the Appropriate Box)

- ☒ A. That the Vendor is not identified on the [OFAC Specially Designated Nationals and Blocked Persons list on account of activity related to Russia and/or Belarus](#).
- OR**
- ☐ B. That I am unable to certify as to "A" above, because the Vendor is identified on the [OFAC Specially Designated Nationals and Blocked Persons list on account of activity related to Russia and/or Belarus](#).
- OR**
- ☐ C. That I am unable to certify as to "A" above, because the Vendor is identified on the [OFAC Specially Designated Nationals and Blocked Persons list](#). However, the Vendor is engaged in activity related to Russia and/or Belarus consistent with federal law, regulation, license or exemption. A detailed description of how the Vendor's activity related to Russia and/or Belarus is consistent with federal law is set forth below.

DocuSigned by:


5F5F7560E29F49B...

(Attach Additional Sheets If Necessary.)

6/16/2025

Signature of Vendor's Authorized Representative

Jordan Copland CFO / President

Print Name and Title of Vendor's Authorized Representative

Granicus, LLC.

Vendor's Name

1152 15th Street NW, Suite 800

Vendor's Address (Street Address)

Washington, DC 20005

Vendor's Address (City/State/Zip Code)

Date

41-1941088

Vendor's FEIN

(800) 314-0147

Vendor's Phone Number

N/A

Vendor's Fax Number

contracts@granicus.com

Vendor's Email Address

ⁱ Vendor means: (1) A natural person, corporation, company, limited partnership, limited liability partnership, limited liability company, business association, sole proprietorship, joint venture, partnership, society, trust, or any other nongovernmental entity, organization, or group; (2) Any governmental entity or instrumentality of a government, including a multilateral development institution, as defined in Section 1701(c)(3) of the International Financial Institutions Act, 22 U.S.C. 262r(c)(3); or (3) Any parent, successor, subunit, direct or indirect subsidiary, or any entity under common ownership or control with, any entity described in paragraph (1) or (2). NJ Rev. 1.22.2024
Version April 2, 2025

DOC #8

**NEW JERSEY BUSINESS REGISTRATION CERTIFICATE
(N.J.S.A. 52:32-44)**

Offerors wishing to do business in New Jersey must submit their State Division of Revenue issued Business Registration Certificate with their proposal here. Failure to do so will disqualify the Offeror from offering products or services in New Jersey through any resulting contract.

<https://www.njportal.com/DOR/BusinessRegistration/>



STATE OF NEW JERSEY BUSINESS REGISTRATION CERTIFICATE

Taxpayer Name: GRANICUS, LLC

Trade Name:

Address: 408 SAINT PETER ST STE 600
SAINT PAUL, MN 55102-1122

Certificate Number: 2251037

Effective Date: July 11, 2018

Date of Issuance: June 10, 2025

For Office Use Only:
20250610184834383

Return

DOC #9

EEOAA EVIDENCE

Equal Employment Opportunity/Affirmative Action
Goods, Professional Services & General Service Projects

EEO/AA Evidence

Vendors are required to submit evidence of compliance with N.J.S.A. 10:5-31 et seq. and N.J.A.C. 17:27 in order to be considered a responsible vendor.

One of the following must be included with submission:

- Copy of Letter of Federal Approval
- Certificate of Employee Information Report
- Fully Executed Form AA302
- Fully Executed EEO-1 Report

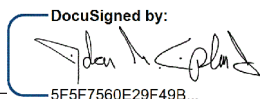
See the guidelines at:

https://www.state.nj.us/treasury/contract_compliance/documents/pdf/guidelines/pa.pdf
for further information.

I certify that my bid package includes the required evidence per the above list and State website.

Name: Jordan Copland

Title: CFO / President

Signature:  5F5F7560E29F49B...

Date: 6/16/2025

STATE OF NEW JERSEY
Division of Purchase & Property
Contract Compliance Audit Unit
EEO Monitoring Program

EMPLOYEE INFORMATION REPORT

IMPORTANT-READ INSTRUCTIONS CAREFULLY BEFORE COMPLETING FORM. FAILURE TO PROPERLY COMPLETE THE ENTIRE FORM AND TO SUBMIT THE REQUIRED \$150.00 FEE MAY DELAY ISSUANCE OF YOUR CERTIFICATE. DO NOT SUBMIT EEO-1 REPORT FOR SECTION B, ITEM 11. For Instructions on completing the form, go to: https://www.state.nj.us/treasury/contract_compliance/documents/pdf/forms/aa302ins.pdf

SECTION A - COMPANY IDENTIFICATION				
1. FID. NO. OR SOCIAL SECURITY	2. TYPE OF BUSINESS ☐ 1. MFG ☒ 2. SERVICE ☐ 3. WHOLESALE ☐ 4. RETAIL ☐ 5. OTHER		3. TOTAL NO. EMPLOYEES IN THE ENTIRE COMPANY	
41-1941088			2135	
4. COMPANY NAME Granicus, LLC				
5. STREET	CITY	COUNTY	STATE	ZIP CODE
1152 15th Street NW, Suite 800	Washington		DC	20005
6. NAME OF PARENT OR AFFILIATED COMPANY (IF NONE, SO INDICATE)		CITY	STATE	ZIP CODE
GovDelivery Holdings		Wilmington	DE	19808
7. CHECK ONE: IS THE COMPANY: ☐ SINGLE-ESTABLISHMENT EMPLOYER ☒ MULTI-ESTABLISHMENT EMPLOYER				
8. IF MULTI-ESTABLISHMENT EMPLOYER, STATE THE NUMBER OF ESTABLISHMENTS IN NJ 0				
9. TOTAL NUMBER OF EMPLOYEES AT ESTABLISHMENT WHICH HAS BEEN AWARDED THE CONTRACT 0				
10. PUBLIC AGENCY AWARDDING CONTRACT				
Region 14 ESC		Abilene	TX	79605
Official Use Only	DATE RECEIVED	INAUG.DATE	ASSIGNED CERTIFICATION NUMBER	

SECTION B - EMPLOYMENT DATA

11. Report all permanent, temporary and part-time employees ON YOUR OWN PAYROLL. Enter the appropriate figures on all lines and in all columns. Where there are no employees in a particular category, enter a zero. Include ALL employees, not just those in minority/non-minority categories, in columns 1, 2, & 3. DO NOT SUBMIT AN EEO-1 REPORT.

JOB CATEGORIES	ALL EMPLOYEES			PERMANENT MINORITY/NON-MINORITY EMPLOYEE BREAKDOWN									
	COL. 1 TOTAL (Cols.2 &3)	COL. 2 MALE	COL. 3 FEMALE	***** MALE *****					***** FEMALE *****				
				BLACK	HISPANIC	AMER. INDIAN	ASIAN	NON MIN.	BLACK	HISPANIC	AMER. INDIAN	ASIAN	NON MIN.
Officials/ Managers	195	114	81	4	10	0	5	93	5	2	0	8	63
Professionals	496	255	241	23	24	1	23	184	18	23	1	22	177
Technicians	6	6	0	2	0	0	0	4	0	0	0	0	0
Sales Workers	151	93	58	8	11	1	1	72	5	7	1	1	44
Office & Clerical	69	44	25	7	10	0	1	26	3	3	0	0	19
Craftworkers (Skilled)	0	0	0	0	0	0	0	0	0	0	0	0	0
Operatives (Semi-skilled)	0	0	0	0	0	0	0	0	0	0	0	0	0
Laborers (Unskilled)	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Workers	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	917	512	405	44	55	2	30	379	31	35	2	31	303
Total employment From previous Report (if any)													
Temporary & Part-Time Employees	The data below shall NOT be included in the figures for the appropriate categories above.												

12. HOW WAS INFORMATION AS TO RACE OR ETHNIC GROUP IN SECTION B OBTAINED? ☐ 1. Visual Survey ☒ 2. Employment Record ☐ 3. Other (Specify)	14. IS THIS THE FIRST Employee Information Report Submitted? 1. YES ☒ 2. NO ☐	15. IF NO, DATE LAST REPORT SUBMITTED MO. DAY YEAR
13. DATES OF PAYROLL PERIOD USED From: 10/16/2023 To: 10/31/2023		

SECTION C - SIGNATURE AND IDENTIFICATION

16. NAME OF PERSON COMPLETING FORM (Print or Type)	SIGNATURE	TITLE	DATE MO DAY YEAR
Jordan Copland		CFO / President	06 16 2025
17. ADDRESS NO. & STREET	CITY	COUNTY	STATE ZIP CODE PHONE (AREA CODE, NO.,EXTENSION)
1152 15th Street NW, Suite 800	Washington		DC 20005 800 - 314 - 0147

DOC #10

**MACBRIDE-PRINCIPLES**

STATE OF NEW JERSEY
DEPARTMENT OF THE TREASURY - DIVISION OF PURCHASE
AND PROPERTY 33 WEST STATE STREET, P.O. BOX 230 TRENTON,
NEW JERSEY 08625-0230

BID SOLICITATION # AND TITLE: Competitive Solicitation by Region 14 Education Service Center for Software and SaaS Solutions - RFP # 25-5940

VENDOR NAME: Granicus, LLC.

Pursuant to Public Law 1995, c. 134, a responsible Vendor/Bidder is required to provide a certification in compliance with the MacBride Principles and Northern Ireland Act of 1989. Pursuant to N.J.S.A. 52:34-12.2, Vendor/Bidder must complete the certification below by checking one of the two options listed below and signing where indicated. If a Vendor/Bidder that would otherwise be awarded a purchase, contract or agreement does not complete the certification, then the Director may determine, in accordance with applicable law and rules, that it is in the best interest of the State to award the purchase, contract or agreement to another Vendor/ Bidder that has completed the certification and has submitted a bid within five (5) percent of the most advantageous bid. If the Director finds contractors to be in violation of the principles that are the subject of this law, he/she shall take such action as may be appropriate and provided by law, rule or contract, including but not limited to, imposing sanctions, seeking compliance, recovering damages, declaring the party in default and seeking debarment or suspension of the party.

I, the undersigned, on behalf the Vendor/Bidder, certify pursuant to N.J.S.A. 52:34-12.2 that:

CHECK THE APPROPRIATE BOX

The Vendor/Bidder has no business operations in Northern Ireland; or

OR



The Vendor/Bidder will take lawful steps in good faith to conduct any business operations it has in Northern Ireland in accordance with the MacBride principles of nondiscrimination in employment as set forth in section 2 of P.L. 1987, c. 177 (N.J.S.A. 52:18A-89.5) and in conformance with the United Kingdom's Fair Employment (Northern Ireland) Act of 1989, and permit independent monitoring of its compliance with those principles.

CERTIFICATION

I, the undersigned, certify that I am authorized to execute this certification on behalf of the Vendor, that the foregoing information and any attachments hereto, to the best of my knowledge are true and complete. I acknowledge that the State of New Jersey is relying on the information contained herein, and that the Vendor is under a continuing obligation from the date of this certification through the completion of any contract(s) with the State to notify the State in writing of any changes to the information contained herein; that I am aware that it is a criminal offense to make a false statement or misrepresentation in this certification. If I do so, I may be subject to criminal prosecution under the law, and it will constitute a material breach of my contract(s) with the State, permitting the State to declare any contract(s) resulting from this certification void and unenforceable.

DocuSigned by:

Signature 5F5F7560E29F49B...

6/16/2025

Date

Jordan Copland
 Print Name and Title

CFO / President

Pricing reflects the maximum value and may be quoted at a lower price based on the configuration or scope of work. Products and services that are included with no cost associated are not included within this pricelist.

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-GOV5-HC-247-SC	24/7 Hotline - Setup and Configuration	Each	One-time	Service	69069		ADD
DES-SIV-23KP-OTF	2Synergize - Stakeholder Presentation	Each	One-time	Service	8000		ADD
DES-SIV-2CUF-OTF	2Synergize - Customer Forum	Each	One-time	Service	20000		ADD
DES-SIV-2DS1-OTF	2Synergize - Digital Strategy Tier 1	Each	One-time	Service	9100		ADD
DES-SIV-2DS2-OTF	2Synergize - Digital Strategy Tier 2	Each	One-time	Service	14040		ADD
DES-SIV-2DS3-OTF	2Synergize - Digital Strategy Tier 3	Each	One-time	Service	31590		ADD
DES-SIV-2ECW-OTF	2Synergize - ESP Calculator Workshop	Each	One-time	Service	43000		ADD
DES-SIV-2GWS-OTF	2Synergize - Goal Setting	Each	One-time	Service	19000		ADD
DES-SIV-25TW-OTF	2Synergize - Strategic Workshop	Each	One-time	Service	18000		ADD
DES-SIV-2CONBG-OTF	2Synergize: Consulting Services - Buyers Guide	Each	One-time	Service	21060		ADD
DES-SIV-2CONCAB-OTF	2Synergize: Consulting Services - CAB	Each	One-time	Service	28080		ADD
DES-SIV-2CONCTY-OTF	2Synergize: Consulting Services - Citywide	Each	One-time	Service	56160		ADD
DES-SIV-2CONDACM-OTF	2Synergize: Consulting Services - DACC/DAMMM	Each	One-time	Service	7020		ADD
DES-SIV-2CONGO-OTF	2Synergize: Consulting Services - Other	Each	One-time	Service	24840		ADD
DES-SIV-2CONSE-OTF	2Synergize: Consulting Services - Site Experience	Each	One-time	Service	21060		ADD
DES-SIV-2CONTOP-OTF	2Synergize: Consulting Services - Top 250 Scoring	Each	One-time	Service	7020		ADD
DES-SIV-2FP1-REC	2Synergize: FuturePace <250k	Each	Renewable	Subscription	23220		ADD
DES-SIV-2FP2-REC	2Synergize: FuturePace 250k+	Each	Renewable	Subscription	25000		ADD
DES-SIV-25TS-REC	2Synergize: Sales Strategy Service	Each	Renewable	Subscription	35100		ADD
CLY-APR-EXTS-MINT	AccessPro - Extended Support	Each	Renewable	Subscription	20000		ADD
GOVD-SIV-ACUC-REC	Act-On Marketing Automation Annual License	Each	Renewable	Subscription	80365		ADD
GOVD-SIV-AIM1-OTF	Act-On Marketing Automation Implementation (One New Email Temt	Each	One-time	Service	15444		ADD
GOVD-SIV-AIMP-OTF	Act-On Marketing Automation Implementation (Standard)	Each	One-time	Service	10530		ADD
GOVD-SIV-AIM2-OTF	Act-On Marketing Automation Implementation (Two New Email Temt	Each	One-time	Service	20358		ADD
GOVD-SIV-MA MSE-REC	Act-On Platform and Marketing Automation Management - Elite Anni	Each	Renewable	Recurring Service	42120		ADD
GOVD-SIV-ACES-OTF	Act-On Platform and Marketing Automation Management - Elite Setu	Each	One-time	Service	5616		ADD
GOVD-SIV-AIME-OTF	Act-On Platform and Marketing Automation Management - Elite Setu	Each	One-time	Service	5616		ADD
GOVD-SIV-MA MSPREM-REC	Act-On Platform and Marketing Automation Management - Premium	Each	Renewable	Recurring Service	33696		ADD
GOVD-SIV-ACPS-OTF	Act-On Platform and Marketing Automation Management - Premium	Each	One-time	Service	4212		ADD
GOVD-SIV-ASMP-OTF	Act-On Platform and Marketing Automation Management - Premium	Each	One-time	Service	4212		ADD
GOVD-SIV-MA MSPRO-REC	Act-On Platform and Marketing Automation Management - Pro Annu	Each	Renewable	Recurring Service	25272		ADD
GOVD-SIV-AMAS-OTF	Act-On Platform and Marketing Automation Management - Pro Annu	Each	One-time	Service	2808		ADD
GOVD-SIV-AEC-OTF	Act-On: Email Campaign (Act-On)	Each	Renewable	Managed Service	30000		ADD
PFS-GOV5-HC-ADDRESS-SC	Address Identification - Setup and Configuration	Each	One-time	Service	217074		ADD
GOVD-IDG-APIA-OTF	API Access Implementation	Each	One-time	Service	1000000		ADD
GOVA-SIV-ASAD-REC	ASM-Add-On: Additional Language	Each	Renewable	Subscription	3510		ADD
GOVA-SIV-ASBMH-REC	ASM-Add-On: Blog Module	Each	Renewable	Subscription	2808		ADD
GOVA-SIV-SEPP-REC	ASM-Add-On: SEO Pro Package	Each	Renewable	Subscription	9126		ADD
GOVA-SIV-ASLU-REC	ASM-Add-On: Simpleview UGC	Each	Renewable	Subscription	7020		ADD
GOVA-SIV-ASVT-REC	ASM-Add-On: Threshold 360 Virtual Tour	Each	Renewable	Subscription	22464		ADD
GOVA-SIV-ASWF-REC	ASM-Add-On: Weather Feed Integration	Each	Renewable	Subscription	843		ADD
GOVA-SIV-ASMM-REC	ASM-Core: ASM Licensing (Multiple Domains, Multiple Venues)	Each	Renewable	Subscription	23588		ADD
GOVA-SIV-ASSM-REC	ASM-Core: ASM Licensing (Single Domain, Multiple Venues)	Each	Renewable	Subscription	15480		ADD
GOVA-SIV-ANNL-REC	AudioEye License - Non-Simpleview CMS + High Traffic	Each	Renewable	Subscription	70000		ADD
GOVA-SIV-ANNS-REC	AudioEye License - Non-Simpleview CMS + Standard Traffic	Each	Renewable	Subscription	60000		ADD
GOVA-SIV-ACML-REC	AudioEye License - Simpleview CMS + High Traffic	Each	Renewable	Subscription	70000		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVA-SIV-ACMS1-REC	AudioEye License - Simpleview CMS + Standard Traffic	Each	Renewable	Subscription	60000		ADD
GOVA-SIV-DBS1-REC	Book > Direct: Basic License (1-50 Partners)	Each	Renewable	Subscription	4212		ADD
GOVA-SIV-DBS2-REC	Book > Direct: Basic License (201+ Partners)	Each	Renewable	Subscription	13000		ADD
GOVA-SIV-DBS3-REC	Book > Direct: Basic License (51-200 Partners)	Each	Renewable	Subscription	14040		ADD
GOVA-SIV-DCR4-REC	Book > Direct: Core - Tier 4 (Custom)	Each	Renewable	Subscription	120000		ADD
GOVA-SIV-DCR2-REC	Book > Direct: Core License - Tier 2	Each	Renewable	Subscription	95000		ADD
GOVA-SIV-DCR3-REC	Book > Direct: Core License - Tier 3	Each	Renewable	Subscription	100000		ADD
GOVA-SIV-DCP4-REC	Book > Direct: Core License - Tier 4 (Custom)	Each	Renewable	Subscription	42120		ADD
GOVA-SIV-DCUW-OTF	Book > Direct: Custom Workorder	Each	One-time	Service	1650		ADD
GOVA-SIV-DIMP-OTF	Book > Direct: Setup	Each	One-time	Service	11000		ADD
GOVA-SIV-DCO5-REC	Book>Direct Core 5	Each	Renewable	Subscription	63180		ADD
GOVA-SIV-DLEG-REC	Book>Direct Legacy	Each	Renewable	Subscription	12636		ADD
GOVA-SIV-DAAS-REC	Book>Direct: Activities/Attractions - 25+	Each	Renewable	Subscription	3159		ADD
GOVA-SIV-DAAZ-REC	Book>Direct: Activities/Attractions - 16 to 25	Each	Renewable	Subscription	3089		ADD
GOVA-SIV-DAAL-REC	Book>Direct: Activities/Attractions - Up to 10	Each	Renewable	Subscription	3159		ADD
GOVA-SIV-DAB8-REC	Book>Direct: AirBnB Engine	Each	Renewable	Subscription	2668		ADD
GOVA-SIV-DCSF-OTF	Book>Direct: Connection Setup Fees (Per Partner)	Each	One-time	Service	4140		ADD
GOVA-SIV-DCP1-REC	Book>Direct: Core+ - Tier 1	Each	Renewable	Subscription	12636		ADD
GOVA-SIV-DCP3-REC	Book>Direct: Core+ - Tier 3	Each	Renewable	Subscription	35100		ADD
GOVA-SIV-DCUE-REC	Book>Direct: Custom Engine	Each	Renewable	Subscription	6318		ADD
GOVA-SIV-DCI1-REC	Book>Direct: Custom Interstitial - One Design	Each	Renewable	Subscription	1404		ADD
GOVA-SIV-DFBA-REC	Book>Direct: Facebook App	Each	Renewable	Subscription	702		ADD
GOVA-SIV-DHS1-REC	Book>Direct: Hotel SOP - 16 to 25	Each	Renewable	Subscription	5000		ADD
GOVA-SIV-DHS2-REC	Book>Direct: Hotel SOP - 25+	Each	Renewable	Subscription	25000		ADD
GOVA-SIV-DIND-REC	Book>Direct: Insight > Direct	Each	Renewable	Subscription	7000		ADD
GOVA-SIV-DM5E-REC	Book>Direct: Mobile Search Engine	Each	Renewable	Subscription	3000		ADD
GOVA-SIV-DR25-REC	Book>Direct: Restaurants/OpenTable - Up to 25	Each	Renewable	Subscription	2106		ADD
GOVA-SIV-DSSL-REC	Book>Direct: SSL Certificate	Each	Renewable	Subscription	1404		ADD
GOVA-SIV-DTRI-REC	Book>Direct: TrustYou Reviews - Up to 50	Each	Renewable	Subscription	983		ADD
GOVA-SIV-DVRE-REC	Book>Direct: Vacation Rental Engine	Each	Renewable	Subscription	12420		ADD
GOVA-SIV-PUST-REC	CMS PLATFORM: Upcharge for Short Term	Each	Renewable	Subscription	100000		ADD
GOVA-SIV-CCED-OTF	CMS: Content Collection, Creation & Migration (Tier 0 Existing Client f	Each	One-time	Service	3000		ADD
GOVA-SIV-CC1-OTF	CMS: Content Collection, Creation & Migration (Tier 1)	Each	One-time	Service	4000		ADD
GOVA-SIV-CC3-OTF	CMS: Content Collection, Creation & Migration (Tier 3)	Each	One-time	Service	15000		ADD
GOVA-SIV-CC4-OTF	CMS: Content Collection, Creation & Migration (Tier 4 Custom)	Each	One-time	Service	50000		ADD
GOVA-SIV-DCMP-OTF	CMS: Content Migration (Pages)	Each	One-time	Service	1404000		ADD
GOVA-SIV-DDAD-OTF	CMS: Dev Additional Assets	Each	One-time	Service	50000		ADD
GOVA-SIV-DDVT-OTF	CMS: Dev Theme	Each	One-time	Service	1755		ADD
GOVA-SIV-DSTRP-OTF	CMS: Site Transition (Pages)	Each	One-time	Service	1404000		ADD
GOVA-SIV-AIT1-OTF	CMS: Site Transition (Tier 1)	Each	One-time	Service	6000		ADD
GOVA-SIV-AIT3-OTF	CMS: Site Transition (Tier 3)	Each	One-time	Service	15000		ADD
GOVA-SIV-AIT4-OTF	CMS: Site Transition (Tier 4)	Each	One-time	Service	50000		ADD
GOVA-SIV-DSMPC-OTF	CMS: Sitemap - Custom	Each	One-time	Service	1320		ADD
GOVA-SIV-SMT0-OTF	CMS: Sitemap (Pages - Tier 0)	Each	One-time	Service	4000		ADD
GOVA-SIV-SMT1-OTF	CMS: Sitemap (Pages - Tier 1)	Each	One-time	Service	9000		ADD
GOVA-SIV-SMT2-OTF	CMS: Sitemap (Pages - Tier 3)	Each	One-time	Service	16000		ADD
GOVA-SIV-SMT4-OTF	CMS: Sitemap (Pages - Tier 4 - Custom)	Each	One-time	Service	50000		ADD
GOVA-SIV-DSMPP-OTF	CMS: Sitemap (Pages)	Each	One-time	Service	1404000		ADD

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVA-SIV-WDAD-OTF	CMS: Website Development: Agency Design	Each	One-time	Service	50000		ADD
GOVA-SIV-WDC-OTF	CMS: Website Development: Custom	Each	One-time	Service	9900		ADD
GOVA-SIV-ADAS-REC	CMS-ADDON: Additional Site	Each	Renewable	Subscription	100000		ADD
GOVA-SIV-EBTT-REC	CMS-ADDON: Testimonials	Each	Renewable	Subscription	2000		ADD
GOVA-SIV-ADTR-OTF	CMS-ADDON: Training	Each	One-time	Training	4950		ADD
GOVA-SIV-CASM-OTF	CMS-Core: ASM Implementation	Each	One-time	Service	7020		ADD
GOVA-SIV-CASM-REC	CMS-Core: ASM Licensing	Each	Renewable	Subscription	15480		ADD
GOVA-SIV-CLDA-REC	CMS-CORE: Listing Display Algorithm	Each	Renewable	Service	4000		ADD
GOVA-SIV-CMET-REC	CMS-CORE: Microsite Templates	Each	Renewable	Subscription	7000		ADD
GOVA-SIV-CCST-OTF	CMS-CORE: Site Section Themes	Each	One-time	Service	3510		ADD
GOVA-SIV-DADD-OTF	CMS-CREATIVE: Additional Assets	Each	One-time	Service	27500		ADD
GOVA-SIV-DADFR-OTF	CMS-CREATIVE: Agency File Preparation	Each	One-time	Service	105300		ADD
GOVA-SIV-SLOG-OTF	CMS-CREATIVE: Blog Suite (Tier 2 Signature)	Each	One-time	Service	10000		ADD
GOVA-SIV-TBLOG-OTF	CMS-CREATIVE: Blog Suite (Tier 3 Tailored)	Each	One-time	Service	10530		ADD
GOVA-SIV-EDBLOG-OTF	CMS-CREATIVE: Blog Suite (Tier 4 Editorial)	Each	One-time	Service	21060		ADD
GOVA-SIV-BNDR-OTF	CMS-CREATIVE: Brand Refresh	Each	One-time	Service	10000		ADD
GOVA-SIV-CCSR-OTF	CMS-CREATIVE: Custom Design (Microsite, Campaign or Other Non-M	Each	One-time	Service	75000		ADD
GOVA-SIV-DOTH-OTF	CMS-CREATIVE: Design Tier: Custom Website	Each	One-time	Service	100000		ADD
GOVA-SIV-DENT-OTF	CMS-CREATIVE: Design Tier: Enterprise (Tailored)	Each	One-time	Service	70200		ADD
GOVA-SIV-DPRO-OTF	CMS-CREATIVE: Design Tier: Professional (Signature)	Each	One-time	Service	30625		ADD
GOVA-SIV-DDIP-OTF	CMS-CREATIVE: Destination Immersion (Prof / Enterprise Tier Only)	Each	One-time	Service	9828		ADD
GOVA-SIV-DDIV-OTF	CMS-CREATIVE: Destination Immersion (Visual Identity)	Each	One-time	Service	9828		ADD
GOVA-SIV-LMAPE-OTF	CMS-CREATIVE: Illustrative Map (Editorial / Listings) Map - XD / Creati	Each	One-time	Service	10530		ADD
GOVA-SIV-DTM-OTF	CMS-CREATIVE: Illustrative Map (Thematic) - XD / Creative	Each	One-time	Service	10530		ADD
GOVA-SIV-GEOMAPD-OTF	CMS-CREATIVE: Interactive Map (Dynamic) - XD / Creative	Each	One-time	Service	28080		ADD
GOVA-SIV-CIMI-OTF	CMS-CREATIVE: Interactive Map (Thematic) - XD / Creative	Each	One-time	Service	17550		ADD
GOVA-SIV-CUSTLAND-OTF	CMS-CREATIVE: Landing Page - Custom	Each	One-time	Service	50000		ADD
GOVA-SIV-EVLAND-OTF	CMS-CREATIVE: Landing Page - Events	Each	One-time	Service	7020		ADD
GOVA-SIV-RLAND-OTF	CMS-CREATIVE: Landing Page - Hotels	Each	One-time	Service	7020		ADD
GOVA-SIV-RLAND-OTF	CMS-CREATIVE: Landing Page - Restaurants	Each	One-time	Service	7020		ADD
GOVA-SIV-CSST-OTF	CMS-CREATIVE: Site Section Themes	Each	One-time	Service	3510		ADD
GOVA-SIV-CMIT-OTF	CMS-CREATIVE: Themed Microsite	Each	One-time	Service	7020		ADD
GOVA-SIV-WCMI-OTF	CMS-CREATIVE: World Cup Microsite	Each	One-time	Service	7020		ADD
GOVA-SIV-WCMC-OTF	CMS-CREATIVE: World Cup Multisite	Each	One-time	Service	5850		ADD
GOVA-SIV-WCCR-OTF	CMS-CREATIVE: World Cup Multisite (Core Design)	Each	One-time	Service	8424		ADD
GOVA-SIV-CSTL-OTF	CMS-CUSTOM: Implementation	Each	One-time	Service	31075		ADD
GOVA-SIV-CSTL-REC	CMS-CUSTOM: Licensing Custom	Each	Renewable	Subscription	29106		ADD
GOVA-SIV-CDS-OTF	CMS-DESIGN: Design Implementation (Tier 2 / Signature)	Each	One-time	Service	30625		ADD
GOVA-SIV-CDDT-OTF	CMS-DESIGN: Design Implementation (Tier 3 / Tailored)	Each	One-time	Service	70200		ADD
GOVA-SIV-DIVE-OTF	CMS-DESIGN: Design Implementation (Venue Package - Essential)	Each	One-time	Service	20200		ADD
GOVA-SIV-DSJT-OTF	CMS-DESIGN: Usability Testing	Each	One-time	Service	50000		ADD
GOVA-SIV-VEDE-OTF	CMS-Design: Venue Package - Elite - Research, Planning, Creative Ser	Each	One-time	Service	13700		ADD
GOVA-SIV-VERD-OTF	CMS-Design: Venue Package - Essential - Research, Planning, Creative	Each	One-time	Service	31200		ADD
GOVA-SIV-VPRD-OTF	CMS-Design: Venue Package - Pro - Research, Planning, Creative Servi	Each	One-time	Service	7200		ADD
GOVA-SIV-EB1B-REC	CMS-EB PLATFORM: Tier 1 - Basic	Each	Renewable	Subscription	13000		ADD
GOVA-SIV-EBTK-REC	CMS-EB-ADDON: Ticketing	Each	Renewable	Subscription	8000		ADD
GOVA-SIV-DIBS1-OTF	CMS-IMPLEMENTATION: Blog Setup - Tier 1	Each	One-time	Service	3510		ADD
GOVA-SIV-DIBS2-OTF	CMS-IMPLEMENTATION: Blog Setup - Tier 2	Each	One-time	Service	7020		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVA-SIV-DIBS3-OTF	CMS-IMPLEMENTATION: Blog Setup - Tier 3	Each	One-time	Service	10530		ADD
GOVA-SIV-DIBS4-OTF	CMS-IMPLEMENTATION: Blog Setup - Tier 4	Each	One-time	Service	21060		ADD
GOVA-SIV-MCWL-OTF	CMS-Implementation: Countdown Widget	Each	One-time	Service	2808		ADD
GOVA-SIV-DDSS-OTF	CMS-IMPLEMENTATION: Dynamic Site Section Themes	Each	One-time	Service	6318		ADD
GOVA-SIV-IECAL-OTF	CMS-IMPLEMENTATION: Embeddable Third Party Calendar	Each	One-time	Service	2808		ADD
GOVA-SIV-IGRINT-OTF	CMS-IMPLEMENTATION: Google Reviews Integration	Each	One-time	Service	7020		ADD
GOVA-SIV-ILDA-OTF	CMS-IMPLEMENTATION: Listing Display Algorithm	Each	One-time	Service	2106		ADD
GOVA-SIV-ILND-OTF	CMS-IMPLEMENTATION: Listing Randomization	Each	One-time	Service	2106		ADD
GOVA-SIV-LMED-OTF	CMS-Implementation: Listings Map (Editorial)	Each	One-time	Service	7500		ADD
GOVA-SIV-MAPU-OTF	CMS-IMPLEMENTATION: Map Publisher	Each	One-time	Service	702		ADD
GOVA-SIV-DMST-OTF	CMS-IMPLEMENTATION: Microsite Templates	Each	One-time	Service	7020		ADD
GOVA-SIV-IMS-OTF	CMS-IMPLEMENTATION: Multi-Site	Each	One-time	Service	50000		ADD
GOVA-SIV-RDCCW-OTF	CMS-IMPLEMENTATION: Redesign - Custom Collections and Widgets	Each	One-time	Service	50000		ADD
GOVA-SIV-RDEO-OTF	CMS-IMPLEMENTATION: Redesign - Listing, Event, Offer Customization	Each	One-time	Service	50000		ADD
GOVA-SIV-RDAUD-OTF	CMS-IMPLEMENTATION: Redesign Audit for additional inclusion of ca	Each	One-time	Service	50000		ADD
GOVA-SIV-IRIPE-OTF	CMS-IMPLEMENTATION: Ripe Booking Integration	Each	One-time	Service	4212		ADD
GOVA-SIV-ISRCC-OTF	CMS-IMPLEMENTATION: Stories/Reels Collection (Callout)	Each	One-time	Service	5055		ADD
GOVA-SIV-ISRCS-OTF	CMS-IMPLEMENTATION: Stories/Reels Collection (Slider)	Each	One-time	Service	5055		ADD
GOVA-SIV-ISTW-OTF	CMS-IMPLEMENTATION: Storyteller Widget	Each	One-time	Service	7020		ADD
GOVA-SIV-ITEC-OTF	CMS-IMPLEMENTATION: Ticketed Events Custom Setup	Each	One-time	Service	50000		ADD
GOVA-SIV-IVATC-OTF	CMS-IMPLEMENTATION: Viator Custom Setup	Each	One-time	Service	50000		ADD
GOVA-SIV-WCML-OTF	CMS-IMPLEMENTATION: World Cup Microsite	Each	One-time	Service	7020		ADD
GOVA-SIV-WCMU-OTF	CMS-IMPLEMENTATION: World Cup Multisite	Each	One-time	Service	5616		ADD
GOVA-SIV-WCM2-OTF	CMS-IMPLEMENTATION: World Cup Multisite (Core Design)	Each	One-time	Service	8424		ADD
GOVA-SIV-YMAL-OTF	CMS-IMPLEMENTATION: You May Also Like Feature on Listing Detail	Each	One-time	Service	3510		ADD
GOVA-SIV-INBE-REC	CMS-INTEGRATION: 3rd Party Booking Engine - License	Each	Renewable	Subscription	3000		ADD
GOVA-SIV-INCC-REC	CMS-INTEGRATION: Convention Calendar - License	Each	Renewable	Subscription	3000		ADD
GOVA-SIV-INFL-REC	CMS-INTEGRATION: Facebook Likes for Listings - License	Each	Renewable	Subscription	2000		ADD
GOVA-SIV-INFP-REC	CMS-INTEGRATION: Facebook Likes for Site Pages - License	Each	Renewable	Subscription	2000		ADD
GOVA-SIV-INFT-REC	CMS-INTEGRATION: Fast-Track/EmpowerMINT RFP - License	Each	Renewable	Subscription	1264		ADD
GOVA-SIV-INLC-REC	CMS-INTEGRATION: Instant Help/Live Chat - License	Each	Renewable	Subscription	2000		ADD
GOVA-SIV-INOT-REC	CMS-INTEGRATION: Open Table - License	Each	Renewable	Subscription	2247		ADD
GOVA-SIV-INPL-REC	CMS-INTEGRATION: Partner Listing Social Feeds	Each	Renewable	Subscription	4000		ADD
GOVA-SIV-INSN1-OTF	CMS-INTEGRATION: SkyNav Basic - Implementation	Each	One-time	Service	22182		ADD
GOVA-SIV-INSN1-REC	CMS-INTEGRATION: SkyNav Basic - License	Each	Renewable	Subscription	8424		ADD
GOVA-SIV-CMSB-OTF	CMS-INTEGRATION: SkyNav Basic - Work Order	Each	One-time	Service	22182		ADD
GOVA-SIV-INSN3-OTF	CMS-INTEGRATION: SkyNav Enterprise - Implementation	Each	One-time	Service	41277		ADD
GOVA-SIV-INSN3-REC	CMS-INTEGRATION: SkyNav Enterprise - License	Each	Renewable	Subscription	21000		ADD
GOVA-SIV-CMSEN-OTF	CMS-INTEGRATION: SkyNav Enterprise - Work Order	Each	One-time	Service	41277		ADD
GOVA-SIV-INSN2-OTF	CMS-INTEGRATION: SkyNav Essential - Implementation	Each	One-time	Service	31701		ADD
GOVA-SIV-INSN2-REC	CMS-INTEGRATION: SkyNav Essential - License	Each	Renewable	Subscription	12636		ADD
GOVA-SIV-CMSES-OTF	CMS-INTEGRATION: SkyNav Essential - Work Order	Each	One-time	Service	31701		ADD
GOVA-SIV-INSB-REC	CMS-INTEGRATION: Social Bookmarking (ShareThis/AddThis) - License	Each	Renewable	Subscription	2000		ADD
GOVA-SIV-INSD-REC	CMS-INTEGRATION: Social Media Dynamic Aggregator - License	Each	Renewable	Subscription	6318		ADD
GOVA-SIV-INSL-REC	CMS-INTEGRATION: Social Media Lite (Simpleview UGC) - License	Each	Renewable	Subscription	5336		ADD
GOVA-SIV-INT1-REC	CMS-INTEGRATION: Ticketed Events Feed - Tier 1 - License	Each	Renewable	Subscription	6318		ADD
GOVA-SIV-INT2-REC	CMS-INTEGRATION: Ticketed Events Feed - Tier 2 - License	Each	Renewable	Subscription	7722		ADD
GOVA-SIV-INT3-REC	CMS-INTEGRATION: Ticketed Events Feed - Tier 3 - License	Each	Renewable	Subscription	10530		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVA-SIV-INT4-REC	CMS-INTEGRATION: Ticketed Events Feed - Tier 4 (Custom) - License	Each	Renewable	Subscription	17550		ADD
GOVA-SIV-INTA-REC	CMS-INTEGRATION: TripAdvisor - License	Each	Renewable	Subscription	12000		ADD
GOVA-SIV-INV1-REC	CMS-INTEGRATION: Viator - Tier 1 - License	Each	Renewable	Subscription	6318		ADD
GOVA-SIV-INV2-REC	CMS-INTEGRATION: Viator - Tier 2 - License	Each	Renewable	Subscription	7722		ADD
GOVA-SIV-INV3-REC	CMS-INTEGRATION: Viator Tier 3 - License	Each	Renewable	Subscription	10530		ADD
GOVA-SIV-INV4-REC	CMS-INTEGRATION: Viator Tier 4 (Custom) - License	Each	Renewable	Subscription	17550		ADD
GOVA-SIV-INWP-REC	CMS-INTEGRATION: WordPress Blog - License	Each	Renewable	Subscription	3510		ADD
GOVA-SIV-INY-REC	CMS-INTEGRATION: Yelp	Each	Renewable	Subscription	4000		ADD
GOVA-SIV-INYP-REC	CMS-INTEGRATION: Yelp Pro - License	Each	Renewable	Subscription	5000		ADD
GOVA-SIV-MAB-REC	CMS-MODULE: A/B & Multivariate Testing - License	Each	Renewable	Subscription	4493		ADD
GOVA-SIV-ADRL-REC	CMS-Module: Add to RFP License	Each	Renewable	Subscription	2000		ADD
GOVA-SIV-MAV-REC	CMS-MODULE: Advanced Facilities Search - License	Each	Renewable	Subscription	6000		ADD
GOVA-SIV-MAMP-REC	CMS-MODULE: AMP	Each	Renewable	Subscription	6000		ADD
GOVA-SIV-MAR-REC	CMS-MODULE: Asset Request - License	Each	Renewable	Subscription	4493		ADD
GOVA-SIV-MAUR-REC	CMS-MODULE: Auto Responder - License	Each	Renewable	Subscription	5000		ADD
GOVA-SIV-MBGA-REC	CMS-MODULE: Blog (Additional) - License	Each	Renewable	Subscription	6000		ADD
GOVA-SIV-MBG-REC	CMS-MODULE: Blog (Basic) - License	Each	Renewable	Subscription	12000		ADD
GOVA-SIV-CBS1-REC	CMS-MODULE: Blog Suite (Tier 1 Core) - License	Each	Renewable	Subscription	2949		ADD
GOVA-SIV-CBS2-REC	CMS-MODULE: Blog Suite (Tier 2 Signature) - License	Each	Renewable	Subscription	2949		ADD
GOVA-SIV-CBS3-REC	CMS-MODULE: Blog Suite (Tier 3 Tailored) - License	Each	Renewable	Subscription	2949		ADD
GOVA-SIV-CBS4-REC	CMS-MODULE: Blog Suite (Tier 4 Editorial) - License	Each	Renewable	Subscription	2949		ADD
GOVA-SIV-MCRS-REC	CMS-MODULE: Calendar Snapshot - License	Each	Renewable	Subscription	2247		ADD
GOVA-SIV-MCTC-REC	CMS-MODULE: Click to Compare - License	Each	Renewable	Subscription	8000		ADD
GOVA-SIV-CMCP-OTF	CMS-MODULE: Cookie Privacy Policy Consent Banner - License	Each	Renewable	Subscription	702		ADD
GOVA-SIV-MCWL-REC	CMS-MODULE: Countdown Widget - License	Each	Renewable	Subscription	702		ADD
GOVA-SIV-MDPL-REC	CMS-MODULE: Developer Platform - License	Each	Renewable	Subscription	33696		ADD
GOVA-SIV-MDC1-REC	CMS-MODULE: Dynamic Content Serving Tier 1 - Low - License	Each	Renewable	Subscription	8144		ADD
GOVA-SIV-MDC2-REC	CMS-MODULE: Dynamic Content Serving Tier 2 - Medium - License	Each	Renewable	Subscription	10390		ADD
GOVA-SIV-MDC3-REC	CMS-MODULE: Dynamic Content Serving Tier 3 - High - License	Each	Renewable	Subscription	30000		ADD
GOVA-SIV-MHIG-REC	CMS-MODULE: Highlights - License	Each	Renewable	Subscription	5000		ADD
GOVA-SIV-MMEG-REC	CMS-MODULE: Media Gallery - License	Each	Renewable	Subscription	6000		ADD
GOVA-SIV-MMGL-REC	CMS-MODULE: Multimedia Gallery - Legacy	Each	Renewable	Subscription	5000		ADD
GOVA-SIV-MQVI-OTF	CMS-MODULE: QuickView - Implementation	Each	One-time	Service	702		ADD
GOVA-SIV-MQVL-REC	CMS-MODULE: QuickView - License	Each	Renewable	Subscription	11000		ADD
GOVA-SIV-MRVP-REC	CMS-MODULE: Recently Viewed Pages - License	Each	Renewable	Subscription	3000		ADD
GOVA-SIV-MRCA-REC	CMS-MODULE: Related Content Aggregator - License	Each	Renewable	Subscription	7000		ADD
GOVA-SIV-MQVT-REC	CMS-MODULE: Related Content Tagging - Legacy	Each	Renewable	Subscription	3000		ADD
GOVA-SIV-MSRD-REC	CMS-MODULE: Staff Directory - License	Each	Renewable	Subscription	2000		ADD
GOVA-SIV-MTCW-REC	CMS-MODULE: Trails Collection Widget - License	Each	Renewable	Subscription	3000		ADD
GOVA-SIV-MTRB-REC	CMS-MODULE: Trip Builder - License	Each	Renewable	Subscription	8000		ADD
GOVA-SIV-MVVG-REC	CMS-MODULE: Virtual Visitors Guide - License	Each	Renewable	Subscription	2106		ADD
GOVA-SIV-WCMU-REC	CMS-MODULE: World Cup Multisite	Each	Renewable	Subscription	5200		ADD
GOVA-SIV-WCCR-REC	CMS-MODULE: World Cup Multisite (Core Design)	Each	Renewable	Subscription	5616		ADD
GOVA-SIV-CMSA-REC	CMS-PLATFORM: Simpleview CMS Content Management System - Ad	Each	Renewable	Subscription	100000		ADD
GOVA-SIV-POLT-REC	CMS-PLATFORM: Tier 0 - Essentials / Web Only	Each	Renewable	Subscription	11232		ADD
GOVA-SIV-P2MT-REC	CMS-PLATFORM: Tier 2 - Medium Traffic	Each	Renewable	Subscription	50000		ADD
GOVA-SIV-P3HT-REC	CMS-PLATFORM: Tier 3 - High Traffic	Each	Renewable	Subscription	90000		ADD
GOVA-SIV-VCEE-REC	CMS-PLATFORM: Venue CMS Platform Package - Elite	Each	Renewable	Subscription	23500		ADD

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVA-SIV-VCMP-REC	CMS-PLATFORM: Venue CMS Platform Package - Pro	Each	Renewable	Subscription	15500		ADD
GOVA-SIV-PBDR-OTF	CMS-Post-Implementation: Brand Refresh	Each	One-time	Service	20000		ADD
GOVA-SIV-PDMC-OTF	CMS-Post-Implementation: Domain Change	Each	One-time	Service	6000		ADD
GOVA-SIV-PGGM-OTF	CMS-Post-Implementation: Geographic Map (Dynamic)	Each	One-time	Service	12500		ADD
GOVA-SIV-PILM-OTF	CMS-Post-Implementation: Illustrative Map (Thematic)	Each	One-time	Service	20000		ADD
GOVA-SIV-PLME-OTF	CMS-Post-Implementation: Listings Map (Editorial)	Each	One-time	Service	7500		ADD
GOVA-SIV-PNPW-OTF	CMS-Post-Implementation: Newsletter Pop-Up Widget	Each	One-time	Service	3000		ADD
GOVA-SIV-MSAD-OTF	CMS-REDESIGN: Multisite Addition	Each	One-time	Service	50000		ADD
GOVA-SIV-CRS2-OTF	CMS-Redesign: Tier 2 - Signature Engagement	Each	One-time	Service	35100		ADD
GOVA-SIV-CRVT-OTF	CMS-REDESIGN: Visual Identity (VI) + Design Tier: Enterprise (Tailored)	Each	One-time	Service	21060		ADD
GOVA-SIV-CRVC-OTF	CMS-REDESIGN: Visual Identity (VI) + Design Tier: Essential (Core)	Each	One-time	Service	21060		ADD
GOVA-SIV-CRVS-OTF	CMS-REDESIGN: Visual Identity (VI) + Design Tier: Professional (Signal)	Each	One-time	Service	87285		ADD
GOVA-SIV-SHRB-OTF	CMS-SIMPLESUPPORT: Hour Bundle	Each	Renewable	Subscription	5000		ADD
GOVA-SIV-SCST-OTF	CMS-SIMPLESUPPORT: Plan (Custom)	Each	Renewable	Subscription	800000		ADD
GOVA-SIV-S10-OTF	CMS-SIMPLESUPPORT: Plan 10	Each	Renewable	Subscription	21060		ADD
GOVA-SIV-S100-OTF	CMS-SIMPLESUPPORT: Plan 100	Each	Renewable	Subscription	210600		ADD
GOVA-SIV-S15-OTF	CMS-SIMPLESUPPORT: Plan 15	Each	Renewable	Subscription	31590		ADD
GOVA-SIV-S20-OTF	CMS-SIMPLESUPPORT: Plan 20	Each	Renewable	Subscription	42120		ADD
GOVA-SIV-S30-OTF	CMS-SIMPLESUPPORT: Plan 30	Each	Renewable	Subscription	63180		ADD
GOVA-SIV-S40-OTF	CMS-SIMPLESUPPORT: Plan 40	Each	Renewable	Subscription	84240		ADD
GOVA-SIV-S50-OTF	CMS-SIMPLESUPPORT: Plan 50	Each	Renewable	Subscription	87750		ADD
GOVA-SIV-WSTW-OTF	CMS-Workorder: - Storyteller Widget	Each	One-time	Service	7020		ADD
GOVA-SIV-WTPBED-OTF	CMS-Workorder: 3rd Party Booking Engine Setup	Each	One-time	Service	1404		ADD
GOVA-SIV-WMSPA-OTF	CMS-Workorder: Announcements & Special Alerts	Each	One-time	Service	2106		ADD
GOVA-SIV-DWBS1-OTF	CMS-Workorder: Blog Setup - Tier 1	Each	One-time	Service	3510		ADD
GOVA-SIV-DWBS2-OTF	CMS-Workorder: Blog Setup - Tier 2	Each	One-time	Service	7020		ADD
GOVA-SIV-DWBS3-OTF	CMS-Workorder: Blog Setup - Tier 3	Each	One-time	Service	10530		ADD
GOVA-SIV-DWBS4-OTF	CMS-Workorder: Blog Setup - Tier 4	Each	One-time	Service	21060		ADD
GOVA-SIV-WCOE-OTF	CMS-Workorder: Calendar of Events	Each	One-time	Service	9126		ADD
GOVA-SIV-WCC-OTF	CMS-Workorder: Convention Calendar	Each	One-time	Service	702		ADD
GOVA-SIV-MWCW-OTF	CMS-Workorder: Countdown Widget	Each	One-time	Service	2808		ADD
GOVA-SIV-WCSTF-OTF	CMS-Workorder: Custom Development	Each	One-time	Service	5198		ADD
GOVA-SIV-WECAL-OTF	CMS-Workorder: Embeddable Third Party Calendar	Each	One-time	Service	2808		ADD
GOVA-SIV-WGRINT-OTF	CMS-Workorder: Google Reviews Integration	Each	One-time	Service	7020		ADD
GOVA-SIV-WLDA-OTF	CMS-WORKORDER: Listing Display Algorithm	Each	One-time	Service	2106		ADD
GOVA-SIV-WLRND-OTF	CMS-Workorder: Listing Randomization Setup	Each	One-time	Service	2106		ADD
GOVA-SIV-WLIP-OTF	CMS-WORKORDER: Listings Pro	Each	One-time	Service	3510		ADD
GOVA-SIV-WMS-OTF	CMS-Workorder: Multi-Site Setup	Each	One-time	Service	50000		ADD
GOVA-SIV-WPRL-OTF	CMS-Workorder: Partner Listings	Each	One-time	Service	9126		ADD
GOVA-SIV-WMQVE-OTF	CMS-Workorder: Quickview - Events	Each	One-time	Service	702		ADD
GOVA-SIV-WMOVL-OTF	CMS-Workorder: Quickview - Listings	Each	One-time	Service	702		ADD
GOVA-SIV-WMQVO-OTF	CMS-Workorder: Quickview - Offers	Each	One-time	Service	702		ADD
GOVA-SIV-WMQVPC-OTF	CMS-Workorder: Quickview - Per Collection	Each	One-time	Service	702		ADD
GOVA-SIV-WRIPE-OTF	CMS-Workorder: Ripe Booking Engine Integration	Each	One-time	Service	4212		ADD
GOVA-SIV-WSP-OTF	CMS-Workorder: Site Performance (Site Speed)	Each	One-time	Service	5055		ADD
GOVA-SIV-WSOC-OTF	CMS-Workorder: Special Offers/Coupons	Each	One-time	Service	9126		ADD
GOVA-SIV-WSRCC-OTF	CMS-Workorder: Stories/Reels Collection (Callout)	Each	One-time	Service	5055		ADD
GOVA-SIV-WSRCS-OTF	CMS-Workorder: Stories/Reels Collection (Slider)	Each	One-time	Service	5055		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVA-SIV-WTEC-OTF	CMS-Workorder: Ticketed Events Custom Setup	Each	One-time	Service	50000		ADD
GOVA-SIV-WMTCW-OTF	CMS-Workorder: Trails Collection Widget	Each	One-time	Service	2808		ADD
GOVA-SIV-WMTCWC-OTF	CMS-Workorder: Trails Collection Widget - Customization for inclusion	Each	One-time	Service	5616		ADD
GOVA-SIV-WIATC-OTF	CMS-Workorder: Viator Custom Setup	Each	One-time	Service	50000		ADD
GOVA-SIV-WWPB-OTF	CMS-Workorder: WordPress Blog	Each	One-time	Service	702		ADD
GOVA-SIV-WYMAL-OTF	CMS-Workorder: You May Also Like Feature on Listing Detail Pages (a	Each	One-time	Service	3510		ADD
PFS-GOVS-HC-COMPLIANCE-SC	Compliance Monitoring - Setup and Configuration	Each	One-time	Service	64350		ADD
GOVA-SIV-WCST-OTF	CREATIVE: Custom Work Order	Each	One-time	Service	14080		ADD
GOVA-SIV-CDIS-OTF	CREATIVE: Discovery Session	Each	One-time	Service	2808		ADD
GOVA-SIV-CTET-OTF	CREATIVE: VI + Design Tier: Enterprise (Tailored)	Each	One-time	Service	119340		ADD
GOVA-SIV-CTEC-OTF	CREATIVE: VI + Design Tier: Essential (Core)	Each	One-time	Service	42120		ADD
GOVA-SIV-CTPS-OTF	CREATIVE: VI + Design Tier: Professional (Signature)	Each	One-time	Service	70200		ADD
GOVA-SIV-DVID-OTF	CREATIVE: Visual Identity (Stand Alone)	Each	One-time	Service	21060		ADD
GOVS-SIV-TRPBADD-OTF	CRM Additional Training Day(s) for Basic Package - Client Site - One-Ti	Each	One-time	Training	1545		ADD
GOVS-SIV-TRPEADD-OTF	CRM Additional Training Day(s) for Enterprise Package - Client Site - O	Each	One-time	Training	2949		ADD
GOVS-SIV-ICIE-OTF	CRM Additional Training Day(s) for Intermediate Package - Client Site	Each	One-time	Training	1545		ADD
GOVS-SIV-TRPLADD-OTF	CRM Additional Training Day(s) for Lite Package - Client Site - One-Ti	Each	One-time	Training	1545		ADD
GOVS-SIV-TRPPADD-OTF	CRM Additional Training Day(s) for Pro Package - Client Site - One-Ti	Each	One-time	Training	2598		ADD
GOVS-SIV-CRMW-REC	CRM PLATFORM: Licensing Tier 1 - Web Only	Each	Renewable	Recurring Service	3510		ADD
GOVS-SIV-PLU-REC	CRM PLATFORM: Licensing Tier 1 - Per User	Each	Renewable	Subscription	12000		ADD
GOVS-SIV-PIEG-REC	CRM PLATFORM: Licensing Tier 6 - Custom	Each	Renewable	Subscription	200000		ADD
GOVA-SIV-TCRM-OTF	CRM Training (One-Time)	Hour	One-time	Service	300		ADD
GOVS-SIV-ADTRR-OTF	CRM Training (Recurring)	Each	Renewable	Recurring Service	20000		ADD
GOVS-SIV-TRPB-REC	CRM Training and Certification Package - Basic CRM Annual Engagem	Each	Renewable	Recurring Service	4160		ADD
GOVS-SIV-TRPE-REC	CRM Training and Certification Package - Basic CRM Recurring Engage	Each	Renewable	Service	4493		ADD
GOVS-SIV-TRPENT-REC	CRM Training and Certification Package - Enterprise CRM Annual Eng	Each	Renewable	Recurring Service	16380		ADD
GOVS-SIV-TRPENT-OTF	CRM Training and Certification Package - Enterprise CRM Recurring E	Each	Renewable	Service	17691		ADD
GOVS-SIV-ICRE-REC	CRM Training and Certification Package - Intermediate CRM Recurring	Each	Renewable	Recurring Service	5897		ADD
GOVS-SIV-TRPLE-REC	CRM Training and Certification Package - Lite CRM Annual Engagem	Each	Renewable	Recurring Service	5460		ADD
GOVS-SIV-TRPLE-OTF	CRM Training and Certification Package - Lite CRM Recurring Engage	Each	Renewable	Service	5897		ADD
GOVS-SIV-TRPRO-REC	CRM Training and Certification Package - Pro CRM Annual Engagem	Each	Renewable	Recurring Service	8190		ADD
GOVS-SIV-TRPRO-OTF	CRM Training and Certification Package - Pro CRM Recurring Engage	Each	Renewable	Service	8846		ADD
GOVS-SIV-TRDB-OTF	CRM Training Day(s) - Client Site - Basic CRM One-Time Engagement	Each	One-time	Training	2247		ADD
GOVS-SIV-ADTR-OTF	CRM Training Day(s) - Client Site - Custom One-Time Engagement	Each	One-time	Training	2247		ADD
GOVS-SIV-TRDENT-OTF	CRM Training Day(s) - Client Site - Enterprise CRM One-Time Engage	Each	One-time	Training	4493		ADD
GOVS-SIV-TRDINT-OTF	CRM Training Day(s) - Client Site - Intermediate CRM One-Time Enga	Each	One-time	Training	2949		ADD
GOVS-SIV-TRDITE-OTF	CRM Training Day(s) - Client Site - Lite CRM One-Time Engagement	Each	One-time	Training	2949		ADD
GOVS-SIV-TROPRO-OTF	CRM Training Day(s) - Client Site - Pro CRM One-Time Engagement	Each	One-time	Training	3651		ADD
GOVS-SIV-TRTB-OTF	CRM Training Day(s) - Simpleview Site - Basic CRM One-Time Engage	Each	One-time	Training	1545		ADD
GOVS-SIV-TRTENT-OTF	CRM Training Day(s) - Simpleview Site - Enterprise CRM One-Time Eng	Each	One-time	Training	1545		ADD
GOVS-SIV-TRTINT-OTF	CRM Training Day(s) - Simpleview Site - Intermediate CRM One-Time	Each	One-time	Training	1545		ADD
GOVS-SIV-TRTLTE-OTF	CRM Training Day(s) - Simpleview Site - Lite CRM One-Time Engagem	Each	One-time	Training	1545		ADD
GOVS-SIV-TRTRPRO-OTF	CRM Training Day(s) - Simpleview Site - Pro CRM One-Time Engagem	Each	One-time	Training	1545		ADD
GOVS-SIV-ADAU-REC	CRM-ADDON: Additional User	Each	Renewable	Subscription	10000		ADD
GOVS-SIV-ADDUENT-REC	CRM-ADDON: Additional User(s) - Enterprise	Each	Renewable	Subscription	1755		ADD
GOVS-SIV-ADDUJNT-REC	CRM-ADDON: Additional User(s) - Intermediate	Each	Renewable	Subscription	1755		ADD
GOVS-SIV-ADDULTE-REC	CRM-ADDON: Additional User(s) - Lite	Each	Renewable	Subscription	1755		ADD
GOVS-SIV-ADDUSER-REC	CRM-ADDON: Additional User(s) - Per User / Basic	Each	Renewable	Subscription	1826		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-SIV-ADDUPRO-REC	CRM-ADDON: Additional User(s) - Pro	Each	Renewable	Subscription	1755		ADD
GOVS-SIV-ADDUWO-REC	CRM-ADDON: Additional User(s) - Web Only	Each	Renewable	Subscription	1826		ADD
GOVS-SIV-APCE-OTF	CRM-API: Calendar of Events Feed - Implementation	Each	One-time	Service	10530		ADD
GOVS-SIV-APCE-REC	CRM-API: Calendar of Events Feed - Licensing	Each	Renewable	Subscription	5000		ADD
GOVS-SIV-APFA-OTF	CRM-API: Forms API - Implementation	Each	One-time	Service	4212		ADD
GOVS-SIV-APFA-REC	CRM-API: Forms API - Licensing	Each	Renewable	Subscription	3000		ADD
GOVS-SIV-APLS-OTF	CRM-API: Listings & Special Offers API - Implementation	Each	One-time	Service	10530		ADD
GOVS-SIV-APLS-REC	CRM-API: Listings & Special Offers API - Licensing	Each	Renewable	Subscription	3651		ADD
GOVS-SIV-FOE-OTF	CRM-FEED: Calendar of Events XML - Licensing	Each	Renewable	Recurring Service	4000		ADD
GOVS-SIV-FOE-REC	CRM-FEED: Calendar of Events XML - Licensing	Each	Renewable	Recurring Service	4000		ADD
GOVS-SIV-FST-OTF	CRM-FEED: Special Offers XML - Licensing	Each	Renewable	Recurring Service	2000		ADD
GOVS-SIV-FST-REC	CRM-FEED: Special Offers XML - Licensing	Each	Renewable	Recurring Service	2000		ADD
GOVS-SIV-ICAR-REC	CRM-IMPLEMENTATION: Data Migration	Each	One-time	Service	50000		ADD
GOVS-SIV-ICBI-REC	CRM-INCLUSION: Annual Refresh Licensing	Each	Renewable	Subscription	8424		ADD
GOVS-SIV-ICDA-OTF	CRM-INCLUSION: Bi-Annual Refresh Licensing	Each	Renewable	Subscription	12636		ADD
GOVS-SIV-ICDA-OTF	CRM-INCLUSION: Data Acquisition Implementation	Each	One-time	Service	5265		ADD
GOVS-SIV-ICDM-OTF	CRM-INCLUSION: Data Normalization/Mapping Implementation	Each	One-time	Service	6318		ADD
GOVS-SIV-ICUI-OTF	CRM-INCLUSION: Listing UI Updates Implementation	Each	One-time	Service	5616		ADD
GOVS-SIV-INAC-OTF	CRM-INTEGRATION: Act-On - Implementation	Each	One-time	Service	10530		ADD
GOVS-SIV-INBW-REC	CRM-INTEGRATION: Bandwango - Licensing	Each	Renewable	Subscription	2949		ADD
GOVS-SIV-INCE-OTF	CRM-Integration: Consume Events Feed From ITI - Implementation	Each	One-time	Service	6000		ADD
GOVS-SIV-INEM-OTF	CRM-INTEGRATION: CRM + Mint - Implementation	Each	One-time	Service	7020		ADD
GOVS-SIV-INEM-REC	CRM-INTEGRATION: CRM + Mint - Licensing	Each	Renewable	Subscription	2106		ADD
GOVS-SIV-INCS-OTF	CRM-INTEGRATION: Custom - Implementation	Each	One-time	Service	50000		ADD
GOVS-SIV-INCS-REC	CRM-INTEGRATION: Custom - Licensing	Each	Renewable	Subscription	6600		ADD
GOVS-SIV-INAO-OTF	CRM-INTEGRATION: Custom Accounting System - Implementation	Each	One-time	Service	75000		ADD
GOVS-SIV-INAO-REC	CRM-INTEGRATION: Custom Accounting System - Licensing	Each	Renewable	Subscription	3163		ADD
GOVS-SIV-INC2-REC	CRM-INTEGRATION: Cvent Tier 2 - Lite - Licensing	Each	Renewable	Subscription	5000		ADD
GOVS-SIV-INC3-REC	CRM-INTEGRATION: Cvent Tier 3 - Intermediate - Licensing	Each	Renewable	Subscription	5897		ADD
GOVS-SIV-INC4-REC	CRM-INTEGRATION: Cvent Tier 4 - Pro - Licensing	Each	Renewable	Subscription	13000		ADD
GOVS-SIV-INC5-REC	CRM-INTEGRATION: Cvent Tier 5 - Enterprise - Licensing	Each	Renewable	Subscription	15000		ADD
GOVS-SIV-IND2-REC	CRM-INTEGRATION: DI EIC Tier 2 - Lite - Licensing	Each	Renewable	Subscription	4000		ADD
GOVS-SIV-IND3-REC	CRM-INTEGRATION: DI EIC Tier 3 - Intermediate - Licensing	Each	Renewable	Subscription	4500		ADD
GOVS-SIV-IND4-REC	CRM-INTEGRATION: DI EIC Tier 4 - Pro - Licensing	Each	Renewable	Subscription	5000		ADD
GOVS-SIV-IND5-REC	CRM-INTEGRATION: DI EIC Tier 5 - Enterprise - Licensing	Each	Renewable	Subscription	6000		ADD
GOVS-SIV-INER-REC	CRM-INTEGRATION: Event Registration / RSVP - Licensing	Each	Renewable	Subscription	11232		ADD
GOVS-SIV-INMM-OTF	CRM-INTEGRATION: MeetingMax - Implementation	Each	One-time	Service	7020		ADD
GOVS-SIV-INMM-REC	CRM-INTEGRATION: MeetingMax - Licensing	Each	Renewable	Subscription	1404		ADD
GOVS-SIV-INMW-OTF	CRM-Integration: Merge to Word	Each	One-time	Service	5000		ADD
GOVS-SIV-ING-OTF	CRM-INTEGRATION: Outlook Toolbar / Gmail Add-On - Implementatio	Each	One-time	Service	7020		ADD
GOVS-SIV-ING-REC	CRM-INTEGRATION: Outlook Toolbar / Gmail Add-On - Licensing	Each	Renewable	Subscription	8000		ADD
GOVS-SIV-INPE-REC	CRM-INTEGRATION: PlayEasy - Licensing	Each	Renewable	Subscription	4000		ADD
GOVS-SIV-INQB-OTF	CRM-INTEGRATION: Quickbooks - Implementation	Each	One-time	Service	7020		ADD
GOVS-SIV-INQB-REC	CRM-INTEGRATION: Quickbooks - Licensing	Each	Renewable	Subscription	4000		ADD
GOVS-SIV-SPOB-OTF	CRM-INTEGRATION: Quickbooks - Special Projects	Each	One-time	Service	7020		ADD
GOVS-SIV-INWS-OTF	CRM-INTEGRATION: RFP - Meeting Sales - Implementation	Each	One-time	Service	7020		ADD
GOVS-SIV-INMS-REC	CRM-INTEGRATION: RFP - Meeting Sales - Licensing	Each	Renewable	Subscription	8000		ADD
GOVS-SIV-SPMS-OTF	CRM-INTEGRATION: RFP - Meeting Sales - Special Projects	Each	One-time	Service	7020		ADD
GOVS-SIV-INOT-REC	CRM-INTEGRATION: RFP (Other Groups) - Licensing	Each	Renewable	Subscription	5000		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-SIV-INER-OTF	CRM-INTEGRATION: Venue Ops / EventBooking (Momentus) - Implement Each	Each	One-time	Service	21060		ADD
GOVS-SIV-INEB-OTF	CRM-INTEGRATION: Venue Ops / EventBooking (Momentus) - Licensil Each	Each	One-time	Service	11232		ADD
GOVS-SIV-SPEB-OTF	CRM-INTEGRATION: Venue Ops / EventBooking (Momentus) - Special Each	Each	One-time	Service	21060		ADD
GOVS-SIV-ICOE-OTF	CRM-MODULE: Calendar of Events - Implementation	Each	One-time	Service	10530		ADD
GOVS-SIV-MCOE-REC	CRM-MODULE: Calendar of Events - Licensing	Each	Renewable	Subscription	3651		ADD
GOVS-SIV-MCWA-OTF	CRM-MODULE: Co-Op Marketing & Advertising - Implementation	Each	One-time	Service	4212		ADD
GOVS-SIV-MCWA-REC	CRM-MODULE: Co-Op Marketing & Advertising - Licensing	Each	Renewable	Subscription	1404		ADD
GOVS-SIV-MCST-OTF	CRM-MODULE: Custom Module - Implementation	Each	One-time	Service	27500		ADD
GOVS-SIV-MCST-REC	CRM-MODULE: Custom Module - Licensing	Each	Renewable	Subscription	54496		ADD
GOVS-SIV-MDAG-REC	CRM-MODULE: Data Aggregator - Licensing	Each	Renewable	Subscription	11550		ADD
GOVS-SIV-MDAI-OTF	CRM-MODULE: Dues & Invoicing - Implementation	Each	One-time	Service	4212		ADD
GOVS-SIV-MDAI-REC	CRM-MODULE: Dues & Invoicing - Licensing	Each	Renewable	Subscription	3000		ADD
GOVS-SIV-SPMDAI-OTF	CRM-MODULE: Dues & Invoicing - Special Projects	Each	One-time	Service	4212		ADD
GOVS-SIV-MEAM-OTF	CRM-MODULE: Events & Marketing - Implementation	Each	One-time	Service	4212		ADD
GOVS-SIV-FCAL-OTF	CRM-MODULE: Facility Calendar - Implementation	Each	One-time	Service	10530		ADD
GOVS-SIV-MCCA-REC	CRM-MODULE: Facility Calendar - Licensing	Each	Renewable	Subscription	3651		ADD
GOVS-SIV-SPEC-OTF	CRM-MODULE: Facility Center - Special Projects	Each	One-time	Service	10530		ADD
GOVS-SIV-MINV-OTF	CRM-MODULE: Inventory - Implementation	Each	One-time	Service	2106		ADD
GOVS-SIV-MINV-REC	CRM-MODULE: Inventory - Licensing	Each	Renewable	Subscription	4000		ADD
GOVS-SIV-SPMINV-OTF	CRM-MODULE: Inventory - Special Projects	Each	One-time	Service	2106		ADD
GOVS-SIV-MMIPR-OTF	CRM-MODULE: Media/PR - Implementation	Each	One-time	Service	2106		ADD
GOVS-SIV-MMIPR-REC	CRM-MODULE: Media/PR - Licensing	Each	Renewable	Subscription	4000		ADD
GOVS-SIV-SPMMPR-OTF	CRM-MODULE: Media/PR - Special Projects	Each	One-time	Service	2106		ADD
GOVS-SIV-SPMMPPE-OTF	CRM-MODULE: Meeting Planner Extranet - Special Projects	Each	One-time	Service	4212		ADD
GOVS-SIV-MMPE-OTF	CRM-MODULE: Meeting Planner Extranet - Implementation	Each	One-time	Service	4212		ADD
GOVS-SIV-MMPE-REC	CRM-MODULE: Meeting Planner Extranet - Licensing	Each	Renewable	Subscription	3000		ADD
GOVS-SIV-MMEE-REC	CRM-MODULE: Member/Partner Extranet - Licensing	Each	Renewable	Subscription	1545		ADD
GOVS-SIV-MEAM-REC	CRM-MODULE: Member/Partner Management Module - Licensing	Each	Renewable	Subscription	1404		ADD
GOVS-SIV-MODP-OTF	CRM-MODULE: Online Dues Payment - Implementation	Each	One-time	Service	10530		ADD
GOVS-SIV-MODP-REC	CRM-MODULE: Online Dues Payment - Licensing	Each	Renewable	Subscription	3651		ADD
GOVS-SIV-SPMODP-OTF	CRM-MODULE: Online Dues Payment - Special Projects	Each	One-time	Service	10530		ADD
GOVS-SIV-MPM3-REC	CRM-MODULE: Partner Marketplace - 3 Forms - Licensing	Each	Renewable	Subscription	5336		ADD
GOVS-SIV-MPMU-REC	CRM-MODULE: Partner Marketplace - Unlimited - Licensing	Each	Renewable	Subscription	10530		ADD
GOVS-SIV-IMSME-OTF	CRM-MODULE: Skinned Member/Partner Extranet - Implementation	Each	One-time	Service	7020		ADD
GOVS-SIV-SPMSME-OTF	CRM-MODULE: Skinned Member/Partner Extranet - Special Projects	Each	One-time	Service	7020		ADD
GOVS-SIV-MSPS-REC	CRM-MODULE: Sports Sales - Licensing	Each	Renewable	Subscription	1124		ADD
GOVS-SIV-MTWM-REC	CRM-MODULE: Twitter Mentions - Licensing	Each	Renewable	Subscription	4000		ADD
GOVS-SIV-APX-OTF	CRM-PLATFORM: AE Essentials - Implementation	Each	One-time	Service	14300		ADD
GOVS-SIV-APXM-OTF	CRM-PLATFORM: AE Essentials - Upgrade Implementation	Each	One-time	Service	10000		ADD
GOVS-SIV-APX-REC	CRM-PLATFORM: AE Essentials Web Licensing	Each	Renewable	Subscription	4212		ADD
GOVS-SIV-P2U-OTF	CRM-PLATFORM: Tier 2 - Lite - Implementation	Each	One-time	Service	28080		ADD
GOVS-SIV-P2L-REC	CRM-PLATFORM: Tier 2 - Lite - Licensing	Each	Renewable	Subscription	80000		ADD
GOVS-SIV-P3IN-OTF	CRM-PLATFORM: Tier 3 - Intermediate - Implementation	Each	One-time	Service	42120		ADD
GOVS-SIV-P3I-REC	CRM-PLATFORM: Tier 3 - Intermediate - Licensing	Each	Renewable	Subscription	40000		ADD
GOVS-SIV-P4PR-OTF	CRM-PLATFORM: Tier 4 - Pro - Implementation	Each	One-time	Service	57564		ADD
GOVS-SIV-P4P-REC	CRM-PLATFORM: Tier 4 - Pro - Licensing	Each	Renewable	Subscription	70000		ADD
GOVS-SIV-P5EN-OTF	CRM-PLATFORM: Tier 5 - Enterprise - Implementation	Each	One-time	Service	147420		ADD
GOVS-SIV-P5E-REC	CRM-PLATFORM: Tier 5 - Enterprise - Licensing	Each	Renewable	Subscription	110916		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-SIV-PIOW-REC	CRM-PLATFORM: Web Only - Licensing	Each	Renewable	Subscription	3510		ADD
GOVS-SIV-CRMIHRENT-REC	CRM-SUPPORT HOURS: Enterprise Tier (200 Hours for Annual Contract	Each	Renewable	Subscription	180075		ADD
GOVS-SIV-CRMIHRENT-REC	CRM-SUPPORT HOURS: Intermediate Tier (125 Hours for Annual Cont	Each	Renewable	Subscription	112547		ADD
GOVS-SIV-CRMILT-REC	CRM-SUPPORT HOURS: Lite Tier (100 Hours for Annual Contract Term	Each	Renewable	Subscription	29484		ADD
GOVS-SIV-CRMIHRPRO-REC	CRM-SUPPORT HOURS: Pro Tier (150 Hours for Annual Contract Term	Each	Renewable	Subscription	135057		ADD
GOVS-SIV-WCSTF-OTF	CRM-WORKORDER: Custom	Each	One-Time	Service	50000		ADD
GOVS-SIV-SOAD1-REC	CrowdRiff Advanced Rights Management Tier 1	Each	Renewable	Subscription	8424		ADD
GOVS-SIV-SOA1-REC	CrowdRiff API Access Tier 1	Each	Renewable	Subscription	8424		ADD
GOVS-SIV-SOA2-REC	CrowdRiff API Access Tier 2	Each	Renewable	Subscription	5616		ADD
GOVS-SIV-SOCC2-REC	CrowdRiff Collector Module Tier 2	Each	Renewable	Subscription	2808		ADD
GOVS-SIV-SOCL-REC	CrowdRiff CTA (Call-to-Action) Tier 1	Each	Renewable	Subscription	4212		ADD
GOVS-SIV-SOC2-REC	CrowdRiff CTA (Call-to-Action) Tier 2	Each	Renewable	Subscription	2808		ADD
GOVA-SIV-ASCI-REC	CrowdRiff Integration License for Venues	Each	Renewable	Subscription	16848		ADD
GOVS-SIV-SOS1-REC	CrowdRiff Social Add-On Tier 1	Each	Renewable	Subscription	11232		ADD
GOVS-SIV-SOS2-REC	CrowdRiff Social Add-On Tier 2	Each	Renewable	Subscription	2808		ADD
GOVS-SIV-SO1-REC	CrowdRiff Tier 1 License	Each	Renewable	Subscription	33696		ADD
GOVS-SIV-SOCR-REC	CrowdRiff Tier 2 License	Each	Renewable	Subscription	100000		ADD
GOVD-IDG-CTI-OTF	CTI Implementation	Each	One Time Fee	Service	5200		ADD
GOVD-IDG-CTU-REC	CTI User	Each	Renewable	Subscription	468		ADD
GOVD-IDG-CUSC-OTF	Custom Consulting	Each	One-time	Service	1000000		ADD
GOVD-IDG-CDM-OTF	Custom Data Migration	Each	One Time Fee	Service	1000000		ADD
GOVD-IDG-CUSD-OTF	Custom Development	Each	One Time Fee	Service	1000000		ADD
GOVA-SIV-DCAS-SUB	DAM: Cloudinary Add-On 5 TB Storage	Each	Renewable	Subscription	3510		ADD
GOVA-SIV-DCSU-REC	DAM: Cloudinary Add-On 5 Users	Each	Renewable	Subscription	1404		ADD
GOVA-SIV-DCEN-OTF	DAM: Cloudinary Enterprise Implementation	Each	One-time	Service	21060		ADD
GOVA-SIV-DCEN-REC	DAM: Cloudinary Enterprise License	Each	Renewable	Subscription	45000		ADD
GOVA-SIV-DCES-OTF	DAM: Cloudinary Essentials Implementation	Each	One-time	Service	7020		ADD
GOVA-SIV-DCES-REC	DAM: Cloudinary Essentials License	Each	Renewable	Subscription	40000		ADD
GOVA-SIV-DCPR-OTF	DAM: Cloudinary Professional Implementation	Each	One-time	Service	14040		ADD
GOVA-SIV-DCPL-REC	DAM: Cloudinary Professional License	Each	Renewable	Subscription	25272		ADD
GOVA-SIV-DUT-REC	DAM: Lite	Each	Renewable	Subscription	11000		ADD
GOVA-SIV-DPLS-REC	DAM: Plus	Each	Renewable	Subscription	14000		ADD
GOVA-SIV-DPRE-REC	DAM: Premium	Each	Renewable	Subscription	100000		ADD
GOVA-SIV-DAMW-OTF	DAM: Work Order (Custom)	Each	One-time	Service	50000		ADD
GOVS-SIV-DGCU-REC	Dashboards Licensing - Custom	Each	Renewable	Subscription	50000		ADD
GOVS-SIV-D5EN-REC	Dashboards Licensing - Enterprise	Each	Renewable	Subscription	70000		ADD
GOVS-SIV-D2IN-REC	Dashboards Setup - Custom	Each	Renewable	Subscription	12636		ADD
GOVS-SIV-D1LI-REC	Dashboards Licensing - Lite	Each	Renewable	Subscription	8424		ADD
GOVS-SIV-D3PR-REC	Dashboards Licensing - Pro	Each	Renewable	Subscription	16848		ADD
GOVS-SIV-DLCS-OTF	Dashboards Setup - Custom	Each	One-time	Service	13689		ADD
GOVS-SIV-D5EN-OTF	Dashboards Setup - Enterprise	Each	One-time	Service	20709		ADD
GOVS-SIV-D2IN-OTF	Dashboards Setup - Intermediate	Each	One-time	Service	10179		ADD
GOVS-SIV-D1LI-OTF	Dashboards Setup - Lite	Each	One-time	Service	6669		ADD
GOVS-SIV-DLPS-OTF	Dashboards Setup - Pro	Each	One-time	Service	13689		ADD
GOVA-SIV-DADH-OTF	Data Engine: Additional Service Hours	Each	One-time	Service	211		ADD
GOVS-SIV-DEAR-OTF	Data Engine: Arrivist Add-On	Each	Renewable	Subscription	4914		ADD
GOVS-SIV-DEDE-REC	Data Engine: DMO Essentials - Enterprise	Each	Renewable	Subscription	58126		ADD
GOVS-SIV-DEDI-REC	Data Engine: DMO Essentials - Intermediate	Each	Renewable	Subscription	40436		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-SIV-DEDL-REC	Data Engine: DMO Essentials - Lite	Each	Renewable	Subscription	37908		ADD
GOVS-SIV-DEDP-REC	Data Engine: DMO Essentials - Pro	Each	Renewable	Subscription	46754		ADD
GOVS-SIV-DEFP-REC	Data Engine: FutureProof Me Add-On	Each	Renewable	Subscription	11232		ADD
GOVS-SIV-DEIM-OTF	Data Engine: Implementation	Each	One-time	Service	27600		ADD
GOVS-SIV-DEKD-REC	Data Engine: Key Data Add-On	Each	Renewable	Subscription	4914		ADD
GOVS-SIV-DEME-REC	Data Engine: Marketing Essentials	Each	Renewable	Subscription	21060		ADD
GOVS-SIV-DEEE-REC	Data Engine: Sales Essentials - Enterprise	Each	Renewable	Subscription	43524		ADD
GOVS-SIV-DEEF-REC	Data Engine: Sales Essentials - Enterprise (Feed Only)	Each	Renewable	Subscription	23166		ADD
GOVS-SIV-DEEI-REC	Data Engine: Sales Essentials - Intermediate	Each	Renewable	Subscription	23868		ADD
GOVS-SIV-DEIF-REC	Data Engine: Sales Essentials - Intermediate (Feed Only)	Each	Renewable	Subscription	13619		ADD
GOVS-SIV-DEEL-REC	Data Engine: Sales Essentials - Lite	Each	Renewable	Subscription	21060		ADD
GOVS-SIV-DELF-REC	Data Engine: Sales Essentials - Lite (Feed Only)	Each	Renewable	Subscription	300000		ADD
GOVS-SIV-DEFP-REC	Data Engine: Sales Essentials - Pro	Each	Renewable	Subscription	30888		ADD
GOVS-SIV-DEPF-REC	Data Engine: Sales Essentials - Pro (Feed Only)	Each	Renewable	Subscription	17550		ADD
GOVS-SIV-DESR-REC	Data Engine: STR Report Add-On	Each	Renewable	Subscription	4914		ADD
GOVS-SIV-DEVI-REC	Data Engine: Visitor Insights Add-On	Each	Renewable	Subscription	7020		ADD
GOVS-SIV-DEB2-REC	Data Engine: Web Benchmarking - Annual 1.5M	Each	Renewable	Subscription	7722		ADD
GOVS-SIV-DEB3-REC	Data Engine: Web Benchmarking - Annual 3M	Each	Renewable	Subscription	10530		ADD
GOVS-SIV-DEB1-REC	Data Engine: Web Benchmarking - Annual 750K	Each	Renewable	Subscription	6318		ADD
GOVS-SIV-DEB4-REC	Data Engine: Web Benchmarking - Annual Over 3M	Each	Renewable	Subscription	13338		ADD
GOVD-IDG-DAE-OTF	Data Export	Each	One Time Fee	Service	1950		ADD
GOVD-IDG-DAP-OTF	Data Package Implementation (1x)	Each	One Time Fee	Service	1300		ADD
GOVD-IDG-DAPQ-REC	Data Package Implementation (includes quarterly refreshes)	Each	Renewable	Recurring Service	6200		ADD
GOVD-IDG-DAPQ-OTF	Data Package Implementation (includes quarterly refreshes)	Each	One Time Fee	Service	6200		ADD
GOVD-IDG-DAPS-OTF	Data Package Supplementation	Each	One Time Fee	Service	1300		ADD
GOVD-SIV-ADSL-REC	Data Studio - Act-On Data Studio Annual License	Each	Renewable	Subscription	5616		ADD
GOVD-SIV-ADSS-OTF	Data Studio - Act-On Data Studio Setup	Each	One-time	Service	702		ADD
PFS-PE-DS-CIV-DHP	Department Home Page (widget based landing page) (CIVICA)	Each	One-time	License	1165		ADD
GOVD-SIV-A1K-REC	DM-ACTON: 1,000 Contacts	Each	Renewable	Subscription	6066		ADD
GOVD-SIV-A10K-REC	DM-ACTON: 10,000 Contacts	Each	Renewable	Subscription	11626		ADD
GOVD-SIV-A100K-REC	DM-ACTON: 100,000 Contacts	Each	Renewable	Subscription	27294		ADD
GOVD-SIV-A15K-REC	DM-ACTON: 15,000 Contacts	Each	Renewable	Subscription	13445		ADD
GOVD-SIV-A2K-REC	DM-ACTON: 2,500 Contacts	Each	Renewable	Subscription	7582		ADD
GOVD-SIV-A20K-REC	DM-ACTON: 20,000 Contacts	Each	Renewable	Subscription	15265		ADD
GOVD-SIV-A25K-REC	DM-ACTON: 25,000 Contacts	Each	Renewable	Subscription	17185		ADD
GOVD-SIV-A250K-REC	DM-ACTON: 250,000 Contacts	Each	Renewable	Subscription	42457		ADD
GOVD-SIV-A5K-REC	DM-ACTON: 5,000 Contacts	Each	Renewable	Subscription	9098		ADD
GOVD-SIV-A50K-REC	DM-ACTON: 50,000 Contacts	Each	Renewable	Subscription	21734		ADD
GOVD-SIV-ADIP-REC	DM-ACTON: Dedicated IP	Each	Renewable	Subscription	2528		ADD
GOVS-SIV-CCC-OTF	DM-CONTENT: Content Creation	Each	One-time	Service	17250		ADD
GOVS-SIV-CCCA-OTF	DM-CONTENT: Content Creation & Reporting - Advanced	Each	Renewable	Recurring Service	67392		ADD
GOVS-SIV-CCCB-OTF	DM-CONTENT: Content Creation & Reporting - Basic	Each	Renewable	Recurring Service	39312		ADD
GOVS-SIV-CPCU-OTF	DM-CONTENT: Passthrough - Custom	Each	One-time	Service	100000		ADD
GOVS-SIV-CPCU-OTF	DM-CONTENT: Passthrough - Custom	Each	One-time	Service	100000		ADD
GOVS-SIV-CWOR-OTF	DM-CONTENT: Workorder	Each	One-time	Service	50000		ADD
GOVS-SIV-CRCR-OTF	DM-CRO: Conversion Optimization and Reporting	Each	Renewable	Recurring Service	60000		ADD
GOVS-SIV-ODEP-OTF	DM-Other: Digital Excellence Program	Each	One-time	Service	25272		ADD
GOVS-SIV-ODIR-OTF	DM-Other: Digital Influence Report	Each	One-time	Service	13338		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-SIV-CAD-REC	Eventsforce Classic: Custom Account Domain	Each	Renewable	Subscription	1125		ADD
GOVS-SIV-CEFA-REC	Eventsforce Classic: EF Attendance App	Each	Renewable	Subscription	1688		ADD
GOVS-SIV-CEAB-REC	Eventsforce Classic: Eventsforce Abstracts Licence - Classic Package	Each	Renewable	Subscription	8663		ADD
GOVS-SIV-CEA-REC	Eventsforce Classic: Eventsforce Awards Licence - Classic Package	Each	Renewable	Subscription	8663		ADD
GOVS-SIV-CCQH-REC	Eventsforce Classic: Eventsforce Custom Quote (Hardware Rental)	Each	Renewable	Subscription	50000		ADD
GOVS-SIV-CCQS-REC	Eventsforce Classic: Eventsforce Custom Quote (Subscription)	Each	Renewable	Subscription	50000		ADD
GOVS-SIV-CRL-REC	Eventsforce Classic: Eventsforce Registration Licence - Classic Package	Each	Renewable	Subscription	8663		ADD
GOVS-SIV-CML-REC	Eventsforce Classic: Multilingual	Each	Renewable	Subscription	1688		ADD
GOVS-SIV-CIMP-OTF	Eventsforce Classic: One-Time Setup	Each	One Time Fee	Service	0		ADD
GOVS-SIV-COKA-REC	Eventsforce Classic: Onsite Kiosk - Additional Registrations	Each	Renewable	Subscription	3		ADD
GOVS-SIV-COK3-REC	Eventsforce Classic: Onsite Kiosk - Single Event (300 Reg)	Each	Renewable	Subscription	844		ADD
GOVS-SIV-COKU-REC	Eventsforce Classic: Onsite Kiosk - Single Event (Unlimited Reg)	Each	Renewable	Subscription	2475		ADD
GOVS-SIV-COAB-OTF	Eventsforce Classic: Overage for Abstracts	Each	One Time Fee	Service	50000		ADD
GOVS-SIV-COA-OTF	Eventsforce Classic: Overage for Awards	Each	One Time Fee	Service	50000		ADD
GOVS-SIV-COR-OTF	Eventsforce Classic: Overage for Registrations	Each	One Time Fee	Service	50000		ADD
GOVS-SIV-CPAS-REC	Eventsforce Classic: Payment Gateway (Authorize.net SIM)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPDC-REC	Eventsforce Classic: Payment Gateway (DataCash - Hosted Payment S	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPDT-REC	Eventsforce Classic: Payment Gateway (DataTrans)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPFW-REC	Eventsforce Classic: Payment Gateway (eWay)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPGP-REC	Eventsforce Classic: Payment Gateway (Global Payments - GB Webpa	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPNB-REC	Eventsforce Classic: Payment Gateway (Netbank)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPOG-REC	Eventsforce Classic: Payment Gateway (Ogone)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPPB-REC	Eventsforce Classic: Payment Gateway (PayPal Payflow)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPP-REC	Eventsforce Classic: Payment Gateway (PayPal UK)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPSG-REC	Eventsforce Classic: Payment Gateway (Sage Pay)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPST-REC	Eventsforce Classic: Payment Gateway (Secure Trading)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPSS-REC	Eventsforce Classic: Payment Gateway (Stripe - SCA)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CPWD-REC	Eventsforce Classic: Payment Gateway (Worldpay)	Each	Renewable	Subscription	615		ADD
GOVS-SIV-CRAC-OTF	Eventsforce Classic: Read-Only Access (Custom)	Each	One Time Fee	Service	50000		ADD
GOVS-SIV-CRA-OTF	Eventsforce Classic: Read-Only Access (Per Month)	Each	One Time Fee	Service	525		ADD
GOVS-SIV-CREG-REC	Eventsforce Classic: Registrations (1-2,000)	Each	Renewable	Subscription	4		ADD
GOVS-SIV-CRI1-REC	Eventsforce Classic: Registrations (2,001-5,000)	Each	Renewable	Subscription	3		ADD
GOVS-SIV-CR5-REC	Eventsforce Classic: Registrations (2,001-5,000) - Single Event	Each	Renewable	Subscription	3		ADD
GOVS-SIV-CR2-REC	Eventsforce Classic: Registrations (5,001+)	Each	Renewable	Subscription	3		ADD
GOVS-SIV-CRSP-REC	Eventsforce Classic: Registrations (5,001+) - Single Event	Each	Renewable	Subscription	3		ADD
GOVS-SIV-CSRI-REC	Eventsforce Classic: Simpleview RSVP Integration	Each	Renewable	Subscription	50000		ADD
GOVS-SIV-CTB-REC	Eventsforce Classic: Table Booking	Each	Renewable	Subscription	1688		ADD
GOVS-SIV-CUI2-REC	Eventsforce Classic: Unlimited User Licenses	Each	Renewable	Subscription	5625		ADD
GOVS-SIV-CUI1-REC	Eventsforce Classic: User Licenses	Each	Renewable	Subscription	1103		ADD
GOVS-SIV-CWT-OTF	Eventsforce Classic: Website Template	Each	One Time Fee	Service	1575		ADD
GOVS-SIV-CWTC-OTF	Eventsforce Classic: Website Template - Custom Changes	Hours	One Time Fee	Service	225		ADD
GOVS-SIV-CZI-REC	Eventsforce Classic: Zapier Integration	Each	Renewable	Subscription	50000		ADD
GOVS-SIV-CGB-REC	Eventsforce Contactless Check-In and Badge Printing - Basic	Each	Renewable	Subscription	4914		ADD
GOVS-SIV-CCE-REC	Eventsforce Contactless Check-In and Badge Printing - Enterprise	Each	Renewable	Subscription	21060		ADD
GOVS-SIV-CCI-REC	Eventsforce Contactless Check-In and Badge Printing - Intermediate	Each	Renewable	Subscription	7020		ADD
GOVS-SIV-CCP-REC	Eventsforce Contactless Check-In and Badge Printing - Pro	Each	Renewable	Subscription	14040		ADD
GOVS-SIV-GTR-REC	Eventsforce Groups & Ticketing: Registration & Ticketing - License	Each	Renewable	Subscription	8663		ADD
GOVS-SIV-APIU-REC	Eventsforce: API Usage	Each	Renewable	Subscription	1688		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GXC-FED-EC1-OTF	Federal Experience Cloud - Essentials - Onboarding and Setup	Each	One-time	Service	14000000		ADD
GXC-FED-EC1A-REC	Federal Experience Cloud - Essentials Add On	Each	Renewable	Subscription	16500000		ADD
GXC-FED-EC1A-OTF	Federal Experience Cloud - Essentials Add On - Onboarding and Setup	Each	One-time	Service	12600000		ADD
GXC-BND-FED-OTF	Federal Experience Cloud - Set-up, Config, and Training - Each - One T Each	Each	One-time	Service	20000000		ADD
GOVS-SIV-SEGE-REC	Google Universal Analytics Data Extraction and Storage - Annual Store Each	Each	Renewable	Subscription	702		ADD
GOVS-SIV-SEGE-OTF	Google Universal Analytics Data Extraction and Storage - Initial Setup	Each	One-time	Service	4212		ADD
FEE-GOVA-MISC	govAccess - Miscellaneous Fee	Each	One-time	Fee	242000		ADD
GXC-BND-AGT-OTF	Government Experience Agent - Onboarding and Optimization	Each	One-time	Service	1300000		ADD
GXC-BND-AGTA-OTF	Government Experience Agent for GXC - Onboarding & Optimization	Each	One-time	Service	21060		ADD
PFS-PS-CO-CC-GXII	Government Experience Insights - Enterprise Services - User Manage Each	Each	Renewable	Recurring Service	46440		ADD
GXC-BND-OSMW-OTF	Granicus Operations Cloud - Self-Managed Video - Setup, Config, and Each	Each	One-time	Service	1980		ADD
CLY-GRT-GSS-REC	Grantium - Professional Services Subscription	Hours	Renewable	Recurring Service	550		ADD
GOVM-REC-OTF	Hardware Restocking Fee	Each	One-time	Hardware	8687		ADD
GOVD-IDG-HWI-OTF	Hosted Webform Implementation	Each	One-time	Service	1300		ADD
GOVD-IDG-HWM-REC	Hosted Webform Maintenance	Each	Renewable	Recurring Service	1300		ADD
GOVA-SIV-HCLH-OTF	HOSTING: Cluster Hosting	Each	Renewable	Hosting	16832		ADD
TRN-TR-MA-ILEV-ONSITE	iLegislate Voting (Onsite Training)	Days	One-time	Training	6000		ADD
GOVD-IDG-IBX-REC	Inbox	Each	Renewable	Subscription	39000		ADD
GOVD-IDG-IVX-OTF	Inbox Implementation	Each	One Time Fee	Service	10400		ADD
GOVD-IDG-INPT-REC	Inbox Program Review (Post-implementation, recurring) - Virtual	Each	Renewable	Recurring Service	1300		ADD
GOVD-IDG-INOT-OTF	Inbox Training (Onboarding) - Onsite	Each	One-time	Training	3120		ADD
GOVD-IDG-INVT-OTF	Inbox Training (Onboarding) - Virtual	Each	One-time	Training	3120		ADD
GOVD-IDG-INVT-REC	Inbox Training (Post-implementation, recurring) - Onsite	Each	Renewable	Recurring Service	3120		ADD
GOVD-IDG-INVT-OTF	Inbox Training (Post-implementation, recurring) - Virtual	Each	Renewable	Recurring Service	3120		ADD
GOVD-IDG-CBTE-OTF	Indigov Client Billable Travel Expenses	Each	One-time	Service	1000000		ADD
GOVA-SIV-JMCA-REC	JRS-MODULES: Custom Interstitial - Up to 4 Designs	Each	Renewable	Subscription	2106		ADD
GOVM-SWG-LACE-REC	Live Automated Closed Captioning (English)	Hours	Renewable	Subscription	80		ADD
GOVM-SWG-LACCM-REC	Live Automated Closed Captioning (Multi-Language)	Hours	Renewable	Subscription	135		ADD
GOVM-SWG-LHCC-REC	Live Human Closed Captioning	Hours	Renewable	Subscription	220		ADD
GOVD-SIV-AMA-OTF	Managed Service - Act-On Marketing Automation	Each	Renewable	Managed Service	60000		ADD
GOVA-SIV-MAPU-REC	Map Publisher - License (CMS Client)	Each	Renewable	Subscription	13000		ADD
GOVA-SIV-MALC-REC	Map Publisher - License (CRM Only Client)	Each	Renewable	Subscription	9688		ADD
GOVA-SIV-MANC-REC	Map Publisher - License (Non-CMS / Non-CRM Client)	Each	Renewable	Subscription	13198		ADD
GOVA-SIV-WMP-OTF	Map Publisher - Special Projects Work Order	Each	One-time	Service	702		ADD
GOVS-SIV-MTCA-REC	MINT+: Subscription - Rate Category A - GSF < 100k	Each	Renewable	Subscription	16000		ADD
GOVS-SIV-MTCB-REC	MINT+: Subscription - Rate Category B - GSF >= 100k	Each	Renewable	Subscription	350000		ADD
PFS-GOVS-HC-MOBILE-SC	Mobile Permitting & Registration - Setup and Configuration	Each	One-time	Service	59202		ADD
GOVD-IDG-OEB-OTF	One-time Outreach Emails Buy-up	Each	One Time Fee	Fee	1950		ADD
GOVD-IDG-OTR-REC	Outreach	Each	Renewable	Subscription	175500		ADD
GOVD-IDG-OEBI-OTF	Outreach Email Buy-up Implementation	Each	One Time Fee	Service	1950		ADD
GOVD-IDG-OTR-OTF	Outreach Implementation	Each	One Time Fee	Service	2600		ADD
GOVD-IDG-ORT-REC	Outreach Program Review (Post-implementation, recurring) - Onsite	Each	Renewable	Recurring Service	1560		ADD
GOVD-IDG-ORT-OTF	Outreach Training (Onboarding) - Onsite	Each	One-time	Training	1560		ADD
GOVD-IDG-ORVT-OTF	Outreach Training (Onboarding) - Virtual	Each	One-time	Training	1560		ADD
GOVD-IDG-OROT-REC	Outreach Training (Post-implementation, recurring) - Onsite	Each	Renewable	Recurring Service	1560		ADD
GOVD-IDG-ORVT-REC	Outreach Training (Post-implementation, recurring) - Virtual	Each	Renewable	Recurring Service	1560		ADD
GOVA-PGF-PWA-REC	PageFreezer Website Archiving - Preservation Edition	Each	Renewable	Recurring Service	2750		ADD
GOVA-PGF-PWA-OTF	PageFreezer Website Configuration and Online Training	Each	One-time	Service	275		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-SIV-SW-OTF	Paid Media: Custom Work Order	Each	One-time	Service	100000		ADD
GOVS-SIV-PWCLS-OTF	Paid Media: Digital Strategy - World Cup Multi-Channel Legacy Build	Each	One-time	Service	25000		ADD
GOVS-SIV-PWCS-OTF	Paid Media: Management - World Cup Match Day Spark	Each	One-time	Service	11879		ADD
GOVS-SIV-PWCLB-OTF	Paid Media: Management - World Cup Multi-Channel Legacy Builder	Each	One-time	Service	55000		ADD
GOVS-SIV-PMBC-OTF	Paid Media: Management - Booster Campaign	Each	One-time	Service	3370		ADD
GOVS-SIV-PWCFJ-OTF	Paid Media: Management - World Cup Fan Journey Amplifier	Each	One-time	Service	19799		ADD
GOVS-SIV-PCMR-OTF	Paid Media: Management & Reporting - Default (Google, Bing, Facebook)	Each	Renewable	Recurring Service	260000		ADD
GOVS-SIV-PPBC-OTF	Paid Media: Passthrough - Booster Campaign	Each	One-time	License	4212		ADD
GOVS-SIV-PSDG-REC	Paid Media: Passthrough - Default (Google, Bing, Facebook, etc.)	Each	Renewable	Recurring Service	279000		ADD
GOVS-SIV-PSPF-REC	Paid Media: Passthrough - Other / Facebook	Each	One-time	Service	500000		ADD
GOVS-SIV-PSPF-REC	Paid Media: Passthrough - Other / Facebook	Each	One-time	Service	500000		ADD
GOVS-SIV-PCBI-OTF	Paid Media: Setup - Booster Campaign	Each	One-time	Service	2808		ADD
GOVS-SIV-PSDI-OTF	Paid Media: Setup - Default (Google, Bing, Facebook, etc.)	Each	One-time	Service	6900		ADD
GOVS-SIV-PMAS-OTF	Paid Media: Setup - Mobile App Promotion	Each	One-time	Service	14040		ADD
GOVS-SIV-PWCFI-OTF	Paid Media: Setup & Reporting - World Cup Fan Journey Amplifier	Each	One-time	Service	13000		ADD
GOVS-SIV-PWCI-OTF	Paid Media: Setup & Reporting - World Cup Match Day Spark	Each	One-time	Service	10000		ADD
GOVS-SIV-PWCLI-OTF	Paid Media: Setup & Reporting - World Cup Multi-Channel Legacy Bui	Each	One-time	Service	22000		ADD
GOVM-SWG-PMACM-REC	Post-Meeting Automated Closed Captioning (Multi-Language)	Hours	Renewable	Subscription	75		ADD
GOVM-SWG-PMAD5-REC	Post-Meeting Automated Description (5-Day Turnaround)	Hours	Renewable	Subscription	295		ADD
GOVD-CSC-RSC-SCF	Random Short Code SetUp and Config	Each	One-time	Service	6351		ADD
GOVD-IDG-OEB-REC	Recurring Outreach Emails Buy-up	Each	Renewable	Subscription	1950		ADD
PFS-GOVS-HC-RENTAL-SC	Rental Activity Monitoring - Setup and Configuration	Each	One-time	Service	118404		ADD
PFS-GOVS-HC-RENTLITE-SC	Rental Activity Monitoring Lite - Setup and Configuration	Each	One-time	Service	88803		ADD
GOVS-SIV-SICR-REC	Satisfi Labs Partnership - CMS REST APIs Feeds Licensing	Each	Renewable	Subscription	5616		ADD
GOVS-SIV-SILCR-OTF	Satisfi Labs Partnership - CMS REST APIs Feeds Setup	Each	One-time	Service	2808		ADD
GOVS-SIV-SBBA-OTF	SendSites: Basic - Implementation, Import and Training	Each	One-time	Service	4914		ADD
GOVS-SIV-SBBA-REC	SendSites: Basic - Licensing	Each	Renewable	Subscription	4212		ADD
GOVS-SIV-SSEA-REC	SendSites: Enterprise - Additional User(s)	Each	Renewable	Subscription	70119		ADD
GOVS-SIV-SSEN-OTF	SendSites: Enterprise - Implementation, Import and Training	Each	One-time	Service	11934		ADD
GOVS-SIV-SSEN-REC	SendSites: Enterprise - Licensing	Each	Renewable	Subscription	25272		ADD
GOVS-SIV-SSIA-REC	SendSites: Intermediate - Additional User(s)	Each	Renewable	Subscription	1264		ADD
GOVS-SIV-SSINI-OTF	SendSites: Intermediate - Implementation, Import and Training	Each	One-time	Service	7722		ADD
GOVS-SIV-SSIN-REC	SendSites: Intermediate - Licensing	Each	Renewable	Subscription	12636		ADD
GOVS-SIV-SSLA-REC	SendSites: Lite - Additional User(s)	Each	Renewable	Subscription	4000		ADD
GOVS-SIV-SSLU-OTF	SendSites: Lite - Implementation, Import and Training	Each	One-time	Service	7722		ADD
GOVS-SIV-SSLU-REC	SendSites: Lite - Licensing	Each	Renewable	Subscription	14000		ADD
GOVS-SIV-SSPA-REC	SendSites: Pro - Additional User(s)	Each	Renewable	Subscription	1685		ADD
GOVS-SIV-SSPR-OTF	SendSites: Pro - Implementation, Import and Training	Each	One-time	Service	7722		ADD
GOVS-SIV-SSPR-REC	SendSites: Pro - Licensing	Each	Renewable	Subscription	22000		ADD
GOVS-SIV-SSWO-OTF	SendSites: Web Only - Implementation, Import and Training	Each	One-time	Service	4914		ADD
GOVS-SIV-SSWO-REC	SendSites: Web Only - Licensing	Each	Renewable	Subscription	4212		ADD
GOVA-SIV-NLW-REC	Simpleview CMS Newsletter Pop-Up Widget (Annual License)	Each	Renewable	Subscription	843		ADD
GOVA-SIV-NLW-OTF	Simpleview CMS Newsletter Pop-Up Widget (Implementation)	Each	One-time	Service	2106		ADD
GOVS-SIV-BCSB-OTF	Simpleview eLearn: CMS - Bundle (formerly Brainery)	Each	One-time	Training	1404		ADD
GOVS-SIV-BCRB-OTF	Simpleview eLearn: Consumer - Bundle (formerly Brainery)	Each	One-time	Training	1404		ADD
GOVS-SIV-BMGB-OTF	Simpleview eLearn: Meeting - Bundle (formerly Brainery)	Each	One-time	Training	1404		ADD
GOVS-SIV-BMSB-OTF	Simpleview eLearn: Meeting Services - Bundle (formerly Brainery)	Each	One-time	Training	2000		ADD
GOVS-SIV-BMRB-OTF	Simpleview eLearn: Member - Bundle (formerly Brainery)	Each	One-time	Training	1404		ADD

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVD-IDG-SMS-REC	SMS (50k SMS)	Each	Renewable	Subscription	3575		ADD
GOVD-SIV-AT3C-REC	SMS Annual Service for Act-On - 10,000 Credits (Texts)	Each	Renewable	Subscription	8424		ADD
GOVD-SIV-AT4C-REC	SMS Annual Service for Act-On - 15,000 Credits (Texts)	Each	Renewable	Subscription	10530		ADD
GOVD-SIV-ASMS-REC	SMS Annual Service for Act-On - 2,500 Credits (Texts)	Each	Renewable	Subscription	4212		ADD
GOVD-SIV-AT5C-REC	SMS Annual Service for Act-On - 20,000 Credits (Texts)	Each	Renewable	Subscription	12636		ADD
GOVD-SIV-AT6C-REC	SMS Annual Service for Act-On - 25,000 Credits (Texts)	Each	Renewable	Subscription	21060		ADD
GOVD-SIV-AT1C-REC	SMS Annual Service for Act-On - 5,000 Credits (Texts)	Each	Renewable	Subscription	5616		ADD
GOVD-SIV-AT7C-REC	SMS Annual Service for Act-On - 50,000 Credits (Texts)	Each	Renewable	Subscription	42120		ADD
GOVD-SIV-AT2C-REC	SMS Annual Service for Act-On - 7,500 Credits (Texts)	Each	Renewable	Subscription	6318		ADD
GOVD-SIV-ASMS-OTF	SMS for Act-On Implementation	Each	One-time	Service	2106		ADD
GOVD-IDG-SDM-OTF	Standard Data Migration	Each	One Time Fee	Service	6500		ADD
GOVA-SIV-TH25-REC	Threshold360: License - 25 Locations	Each	Renewable	Subscription	19656		ADD
GOVA-SIV-TH50-REC	Threshold360: License - 50 Locations	Each	Renewable	Subscription	23868		ADD
GOVA-SIV-VLAV-REC	VISITAPPS LEISURE: Advanced	Each	Renewable	Subscription	14040		ADD
GOVA-SIV-VLCO-REC	VISITAPPS LEISURE: Core	Each	Renewable	Subscription	11232		ADD
GOVA-SIV-VLPR-REC	VISITAPPS LEISURE: Premium	Each	Renewable	Subscription	30000		ADD
GOVA-SIV-VWCI-OTF	VISITWIDGET: Check-Ins Import (One-Time)	Each	One-time	Service	4212		ADD
GOVA-SIV-VWCF-REC	VISITWIDGET: Coupons Feed Subscription License	Each	Renewable	Subscription	1685		ADD
GOVA-SIV-VWCU-OTF	VISITWIDGET: Custom Work Order	Each	One-time	Service	50000		ADD
GOVA-SIV-VWKA-OTF	VISITWIDGET: Kiosk Add-On Setup	Each	One-time	Service	5500		ADD
GOVA-SIV-VWKA-REC	VISITWIDGET: Kiosk Add-On Subscription License	Each	Renewable	Subscription	4212		ADD
GOVA-SIV-VWBA-REC	VISITWIDGET: Mobile App Platform - Basic	Each	Renewable	Subscription	14000		ADD
GOVA-SIV-VWPL-REC	VISITWIDGET: Mobile App Platform - Plus	Each	Renewable	Subscription	25000		ADD
GOVA-SIV-VWPR-REC	VISITWIDGET: Mobile App Platform - Pro	Each	Renewable	Subscription	30000		ADD
GOVA-SIV-VWIM-OTF	VISITWIDGET: Mobile App Platform Implementation	Each	One-time	Service	7020		ADD
GOVA-SIV-VWML-OTF	VISITWIDGET: Multiple Languages Setup	Each	One-time	Service	50000		ADD
GOVA-SIV-WVCP-REC	VISITWIDGET: Via (Virtual Itinerary Assistant)	Annual	Renewable	Subscription	24000		ADD
GOVA-SIV-WVCP-OTF	VISITWIDGET: Via (Virtual Itinerary Assistant) Chatbot Platform Imple	Each	One-time	Service	6000		ADD
PFS-CONTENT-GA-WAC	Website Accessibility Consultation	Each	One-time	Service	1124		ADD
GOVD-IDG-WEBM-REC	Website Maintenance	Each	Renewable	Recurring Service	1000000		ADD
GOVD-SIV-AADC-REC	Work Order - Act-On Additional Contacts	Each	Renewable	Subscription	50000		ADD
GOVD-SIV-AADC-REC	Work Order - Act-On Additional Contacts	Each	Renewable	Subscription	50000		ADD
GOVD-SIV-AADU-REC	Work Order - Act-On Additional User(s)	Each	Renewable	Subscription	25000		ADD
GOVD-SIV-ACUW-OTF	Work Order - Act-On Custom Work Order	Each	One-time	Service	50000		ADD
GOVD-SIV-ADET-REC	Work Order: Act-On Additional Email Template	Each	Renewable	Subscription	4914		ADD
SAS-SB-HC-247	24/7 Hotline	Rental Units	Renewable	Subscription	230230		6% Annual Price Increase
GOVS-HC-C247-OTF	24/7 Hotline - Custom Setup and Configuration	Each	One-time	Service	22000		10% Annual Price Increase
GOVS-HC-247T-OTF	24/7 Hotline – Online Training (Post Implementation)	Each	One-time	Training	429		6% Annual Price Increase
PFS-SE-MA-VID-247	24/7 Streaming (Granicus Video) -Setup and Configuration	Each	One-time	Service	169		13% Annual Price Increase
SW053003	24/7streaming(GranicusVideo)	Each	Renewable	Subscription	3510		15% Annual Price Increase
GOVM-SWG-3AI-OTF	3rd Party Agenda Integration Development	Each	One-time	Service	2997		16% Annual Price Increase
CLY-APR-BND-MNT	AccessPro Case Management & Redaction Bundle - Maintenance	Each	Renewable	Subscription	2073		15% Annual Price Increase
CLY-APR-BND-PER	AccessPro Case Management & Redaction Bundle - Perpetual	Each	One-time	License	3097		15% Annual Price Increase
CLY-APR-BND-SUB	AccessPro Case Management & Redaction Bundle - Subscription	Each	Renewable	Subscription	3565		15% Annual Price Increase
CLY-APR-CM-MNT	AccessPro Case Management License Maintenance	Each	Renewable	Subscription	574		15% Annual Price Increase
CLY-APR-CM-PER	AccessPro Case Management License Perpetual	Each	One-time	License	814		15% Annual Price Increase
CLY-APR-RED-MNT	AccessPro Redaction License Maintenance	Each	Renewable	Subscription	1608		15% Annual Price Increase
CLY-APR-RED-PER	AccessPro Redaction License Perpetual	Each	One-time	License	2447		15% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVM-GOA-ACR-OTF	Activities Conversion to SubRequests	Each	One-time	Service	6955		14% Annual Price Increase
GOVM-SWG-25C-SUB	Additional 25 Meetings for Captioning	Each	Renewable	Managed Service	6219		16% Annual Price Increase
GOVM-SWG-25E-SUB	Additional 25 Meetings/Events for EASE™ Remote Indexing Annual Se	Each	Renewable	Managed Service	9328		16% Annual Price Increase
GOVM-SWG-25R-SUB	Additional 25 remotely switched meetings	Each	Renewable	Managed Service	15546		16% Annual Price Increase
SAS-SB-CO-ADD-EMAIL	Additional Email (Priced per email)	Each	Renewable	Subscription	0.08		14% Annual Price Increase
GOVM-GOA-AFO-SUB	Additional FOIA Request Type	Each	Renewable	Subscription	42800		7% Annual Price Increase
GOVS-ONV-INT-OTF	Additional Integration: Setup	Each	One-time	Service	7571		10% Annual Price Increase
SAS1032	Additional Meeting Body - Meeting Efficiency (3 or more)	Each	Renewable	SaaS	23440		15% Annual Price Increase
SAS-GOVS-FMS-PORT-COUNC	Additional portals - Councilors' Portal	Each	Renewable	Subscription	37508		15% Annual Price Increase
PFS-GOVS-FMS-PORT-COUNC-1/A	Additional portals - Councilors' Portal - 1 & A	Each	One-time	Service	10495		15% Annual Price Increase
GOVM-GOA-ADPS-REC	Additional Public Records Request Type Annual Services and Maintena	Each	Renewable	Recurring Service	1538		14% Annual Price Increase
SAS-SB-CO-ADD-SMS	Additional SMS (Priced per SMS)	Each	Renewable	Subscription	0.08		14% Annual Price Increase
GOVS-HC-CA-OTF	Address Identification - Custom Setup and Configuration	Each	One-time	Service	22000		10% Annual Price Increase
GOVS-HC-AIT-OTF	Address Identification - Online Training (Post Implementation)	Each	One-time	Training	572		6% Annual Price Increase
SAS-SB-HC-ADDRESS	Address Identification and Monitoring	Rental Listings	Renewable	Subscription	723580		6% Annual Price Increase
GOVM-SWG-ACE-OTF	Advanced Caption Encoder/Decoder	Each	One-time	Hardware	15006		16% Annual Price Increase
GOVM-LEG-AMC-OTF	Advanced IQM2 Migration - Legistar (Requires scoping)	Each	One-time	Service	217800		10% Annual Price Increase
GOVM-ONM-AMC-OTF	Advanced IQM2 Migration - OneMeeting (Requires scoping)	Each	One-time	Service	217800		10% Annual Price Increase
TRN-TR-CO-CCAP-ONLINE	Advanced Package - Online Training	Each	One-time	Training	773		8% Annual Price Increase
TRN-TR-CO-CCAP-ONSITE	Advanced Package - Onsite Training	Days	One-time	Training	2778		8% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-001491	Advanced Package - Setup and Configuration (Potential Users 0-9999)	Each	One-time	Service	6921		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009799	Advanced Package - Setup and Configuration (Potential Users 100000	Each	One-time	Service	133666		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-007248	Advanced Package - Setup and Configuration (Potential Users 100000	Each	One-time	Service	32245		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009778	Advanced Package - Setup and Configuration (Potential Users 100000	Each	One-time	Service	10177		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-004737	Advanced Package - Setup and Configuration (Potential Users 110000	Each	One-time	Service	145762		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-000865	Advanced Package - Setup and Configuration (Potential Users 150000	Each	One-time	Service	157857		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009305	Advanced Package - Setup and Configuration (Potential Users 130000	Each	One-time	Service	169952		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005194	Advanced Package - Setup and Configuration (Potential Users 140000	Each	One-time	Service	182047		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-000865	Advanced Package - Setup and Configuration (Potential Users 150000	Each	One-time	Service	194143		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005861	Advanced Package - Setup and Configuration (Potential Users 160000	Each	One-time	Service	206238		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-010284	Advanced Package - Setup and Configuration (Potential Users 170000	Each	One-time	Service	218333		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-006287	Advanced Package - Setup and Configuration (Potential Users 180000	Each	One-time	Service	230429		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-007929	Advanced Package - Setup and Configuration (Potential Users 190000	Each	One-time	Service	242524		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003365	Advanced Package - Setup and Configuration (Potential Users 200000	Each	One-time	Service	254619		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005363	Advanced Package - Setup and Configuration (Potential Users 200000	Each	One-time	Service	42481		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003388	Advanced Package - Setup and Configuration (Potential Users 210000	Each	One-time	Service	266715		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005336	Advanced Package - Setup and Configuration (Potential Users 220000	Each	One-time	Service	278810		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009343	Advanced Package - Setup and Configuration (Potential Users 230000	Each	One-time	Service	290905		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-001088	Advanced Package - Setup and Configuration (Potential Users 240000	Each	One-time	Service	303000		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005718	Advanced Package - Setup and Configuration (Potential Users 250000	Each	One-time	Service	315096		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003061	Advanced Package - Setup and Configuration (Potential Users 250000	Each	One-time	Service	14966		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005270	Advanced Package - Setup and Configuration (Potential Users 260000	Each	One-time	Service	327191		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003734	Advanced Package - Setup and Configuration (Potential Users 270000	Each	One-time	Service	339286		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-006030	Advanced Package - Setup and Configuration (Potential Users 280000	Each	One-time	Service	351382		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-006260	Advanced Package - Setup and Configuration (Potential Users 290000	Each	One-time	Service	363477		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-007468	Advanced Package - Setup and Configuration (Potential Users 300000	Each	One-time	Service	375572		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-006281	Advanced Package - Setup and Configuration (Potential Users 300000	Each	One-time	Service	52717		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005568	Advanced Package - Setup and Configuration (Potential Users 310000	Each	One-time	Service	387668		15% Annual Price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-PS-CO-CCAP-SC-R-008028	Advanced Package - Setup and Configuration (Potential Users 320000 Each		One-time	Service	399763		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-000871	Advanced Package - Setup and Configuration (Potential Users 330000 Each		One-time	Service	411858		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005148	Advanced Package - Setup and Configuration (Potential Users 340000 Each		One-time	Service	423953		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009638	Advanced Package - Setup and Configuration (Potential Users 350000 Each		One-time	Service	436049		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009893	Advanced Package - Setup and Configuration (Potential Users 360000 Each		One-time	Service	448144		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009431	Advanced Package - Setup and Configuration (Potential Users 370000 Each		One-time	Service	460239		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005069	Advanced Package - Setup and Configuration (Potential Users 380000 Each		One-time	Service	472335		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003017	Advanced Package - Setup and Configuration (Potential Users 390000 Each		One-time	Service	484430		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009608	Advanced Package - Setup and Configuration (Potential Users 400000 Each		One-time	Service	496525		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005739	Advanced Package - Setup and Configuration (Potential Users 400000 Each		One-time	Service	62953		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-007527	Advanced Package - Setup and Configuration (Potential Users 410000 Each		One-time	Service	508621		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-005182	Advanced Package - Setup and Configuration (Potential Users 420000 Each		One-time	Service	520716		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-000810	Advanced Package - Setup and Configuration (Potential Users 430000 Each		One-time	Service	532811		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-000892	Advanced Package - Setup and Configuration (Potential Users 440000 Each		One-time	Service	544906		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-007832	Advanced Package - Setup and Configuration (Potential Users 450000 Each		One-time	Service	557002		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-007650	Advanced Package - Setup and Configuration (Potential Users 460000 Each		One-time	Service	569097		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003554	Advanced Package - Setup and Configuration (Potential Users 470000 Each		One-time	Service	581192		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003159	Advanced Package - Setup and Configuration (Potential Users 470000 Each		One-time	Service	593288		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-003406	Advanced Package - Setup and Configuration (Potential Users 480000 Each		One-time	Service	605383		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-007364	Advanced Package - Setup and Configuration (Potential Users 500000 Each		One-time	Service	73190		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-009344	Advanced Package - Setup and Configuration (Potential Users 500000 Each		One-time	Service	22008		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-010027	Advanced Package - Setup and Configuration (Potential Users 600000 Each		One-time	Service	85285		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-001287	Advanced Package - Setup and Configuration (Potential Users 700000 Each		One-time	Service	97380		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-004997	Advanced Package - Setup and Configuration (Potential Users 800000 Each		One-time	Service	109476		15% Annual Price Increase
PFS-PS-CO-CCAP-SC-R-000455	Advanced Package - Setup and Configuration (Potential Users 900000 Each		One-time	Service	121571		15% Annual Price Increase
PFS-PS-DS-AGENDA-SC	Agenda / Minutes Template Professional Service	Hours	Renewable	Subscription	2225		10% Annual Price Increase
GOVM-ONM-AG3-SUB	Agenda Automation - Tier 3	Each	One-time	Service	46283		11% Annual Price Increase
PFS-GOVS-FMS-ALEXA-IA	Alexa Skill Builder - I & A	Each	One-time	Service	34248		10% Annual Price Increase
CLY-AMD-TRB-OTF	AMANDA 101 Training - Amanda Basics	Each	One-time Fee	Training	590		11% Annual Price Increase
CLY-AMD-ADV-MNT	AMANDA Address Verification Module Maintenance	Each	Renewable	Subscription	2949		11% Annual Price Increase
CLY-AMD-ADV-PER	AMANDA Address Verification Module Perpetual	Each	One-time	License	14742		11% Annual Price Increase
CLY-AMD-AFAT-OTF	AMANDA Administration (F/O/ATIP) Training	Each	One-time Fee	Training	2359		11% Annual Price Increase
CLY-AMD-CMT-OTF	AMANDA Administration Core Modules (PCL) Training	Each	One-time Fee	Training	3539		11% Annual Price Increase
CLY-AMD-ESM-SUB	AMANDA Advanced Email and SMS Module Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-ANE-SUB	AMANDA Analytics Module Editor Named User License Subscription	Each	Renewable	Subscription	885		11% Annual Price Increase
CLY-AMD-AUD-PER	AMANDA Audit Module Perpetual	Each	One-time	License	36855		11% Annual Price Increase
CLY-AMD-AUD-SUB	AMANDA Audit Module Subscription (Priced per user)	Each	Renewable	Subscription	148		11% Annual Price Increase
CLY-AMD-BSM-PER	AMANDA Batch Scheduler Module Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLY-AMD-BSM-SUB	AMANDA Batch Scheduler Module Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-BBC-REC	AMANDA Bluebeam Connector License Subscription	Each	Renewable	Subscription	10238		11% Annual Price Increase
CLY-AMD-BUS-PER	AMANDA Business License Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLY-AMD-BUS-SUB	AMANDA Business License Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLY-AMD-CSH-PER	AMANDA Cashier Module Perpetual	Each	One-time	License	29484		11% Annual Price Increase
CLY-AMD-CSH-SUB	AMANDA Cashier Module Subscription	Each	Renewable	Subscription	11794		11% Annual Price Increase
CLY-AMD-CRT-MNT	AMANDA Certification Module Maintenance	Each	Renewable	Subscription	3539		11% Annual Price Increase
CLY-AMD-CRT-PER	AMANDA Certification Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLY-AMD-CRT-SUB	AMANDA Certification Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLY-AMD-CPE-OTF	AMANDA Certified Professional Exam	Each	One-time Fee	Training	2048		11% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
CLY-AMD-CSV-SUB	AMANDA Collaboration Portal & Concurrent User License Subscription (Priced per user)	Each	Renewable	Subscription	134185		11% Annual Price Increase
CLY-AMD-CNL-SUB	AMANDA Collaboration Portal & Named User License Subscription (Priced per user)	Each	Renewable	Subscription	2436		11% Annual Price Increase
CLY-AMD-CNC-PER	AMANDA Concurrent User License Perpetual	Each	One-time	License	7371		11% Annual Price Increase
CLY-AMD-CNC-SUB	AMANDA Concurrent User License Subscription	Each	Renewable	Subscription	2949		11% Annual Price Increase
CLY-AMD-CNM-PER	AMANDA Conditions Management Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLY-AMD-CNM-SUB	AMANDA Conditions Management Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLY-AMD-DIS-MNT	AMANDA Dispatch Module Maintenance	Each	Renewable	Subscription	3539		11% Annual Price Increase
CLY-AMD-DIS-PER	AMANDA Dispatch Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLY-AMD-DIS-SUB	AMANDA Dispatch Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLY-AMD-EAI-PER	AMANDA EAI (Enterprise Application Interface) Module Perpetual	Each	One-time	License	29484		11% Annual Price Increase
CLY-AMD-EAI-SUB	AMANDA EAI (Enterprise Application Interface) Module Subscription	Each	Renewable	Subscription	11794		11% Annual Price Increase
CLY-AMD-ACN-PER	AMANDA EAI Additional Connections Perpetual	Each	One-time	License	7371		11% Annual Price Increase
CLY-AMD-ROU-SUB	AMANDA Editions Read-Only Named User License Subscription (Priced per user)	Each	Renewable	Subscription	2212		11% Annual Price Increase
CLY-AMD-STF-SUB	AMANDA Editions Standard (FOI) Subscription	Each	Renewable	Subscription	4622		11% Annual Price Increase
CLY-AMD-STD-SUB	AMANDA Editions Standard Subscription	Each	Renewable	Subscription	4622		11% Annual Price Increase
CLY-AMD-EDM-PER	AMANDA EDMs Adaptor Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLY-AMD-EDM-SUB	AMANDA EDMs Adaptor Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-UFT-OTF	AMANDA End User Interface (FOI/ATIP) Training	Each	One-time Fee	Training	1180		11% Annual Price Increase
CLY-AMD-UFT-OTF	AMANDA End User Interface (PCI) Training	Each	One-time Fee	Training	1180		11% Annual Price Increase
CLY-AMD-EID-PER	AMANDA Enhanced Inspection Deficiency Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLY-AMD-EID-SUB	AMANDA Enhanced Inspection Deficiency Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLY-AMD-AUT-MNT	AMANDA Enterprise Authentication Adaptor Maintenance	Each	Renewable	Subscription	4423		11% Annual Price Increase
CLY-AMD-AUT-PER	AMANDA Enterprise Authentication Adaptor Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLY-AMD-EAA-MNT	AMANDA Enterprise Authentication Adaptor SAML OAuth Maintenance	Each	Renewable	Subscription	1696		11% Annual Price Increase
CLY-AMD-EAA-PER	AMANDA Enterprise Authentication Adaptor SAML OAuth Perpetual	Each	One-time	License	7371		11% Annual Price Increase
CLY-AMD-EAA-REC	AMANDA Enterprise Authentication Adaptor SAML OAuth Subscription	Each	Renewable	Subscription	2949		11% Annual Price Increase
CLY-AMD-AUT-SUB	AMANDA Enterprise Authentication Adaptor Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-EAM-REC	AMANDA Enterprise Authentication Adaptor V2 Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-EAM-MNT	AMANDA Enterprise Authentication Module V2 - Maintenance	Each	Renewable	Software Maintenance	5086		11% Annual Price Increase
CLY-AMD-EAM-PER	AMANDA Enterprise Authentication Module V2 - Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLY-AMD-FOI-MNT	AMANDA FOI Module Maintenance	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-FOI-PER	AMANDA FOI Module Perpetual	Each	One-time	License	8846		11% Annual Price Increase
CLY-AMD-FOI-SUB	AMANDA FOI Module Subscription	Each	Renewable	Subscription	17691		11% Annual Price Increase
CLY-AMD-FRS-SUB	AMANDA FOI Redaction Server - Subscription	Each	Renewable	Subscription	8477		11% Annual Price Increase
CLY-AMD-GAM-PER	AMANDA Gaming Module Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLY-AMD-GAM-SUB	AMANDA Gaming Module Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-GIS-PER	AMANDA GIS Adaptor Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLY-AMD-GIS-SUB	AMANDA GIS Adaptor Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-INI-PER	AMANDA Inspector App Named User License Perpetual (Priced per user)	Each	One-time	License	2359		11% Annual Price Increase
CLY-AMD-ISP-PER	AMANDA Inspector App Server Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLY-AMD-ISP-SUB	AMANDA Inspector App Server Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLY-AMD-LOC-PER	AMANDA LOC Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLY-AMD-LOC-SUB	AMANDA LOC Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLY-AMD-MSM-PER	AMANDA Milestone Monitor Module Perpetual	Each	One-time	License	8846		11% Annual Price Increase
CLY-AMD-MSM-SUB	AMANDA Milestone Monitor Module Subscription	Each	Renewable	Subscription	3539		11% Annual Price Increase
CLY-AMD-AST-OTF	AMANDA Module Training - Agency Security	Each	One-time Fee	Training	590		11% Annual Price Increase
CLY-AMD-AAT-OTF	AMANDA Module Training - Analytics Admin	Each	One-time Fee	Training	590		11% Annual Price Increase
CLY-AMD-AUT-OTF	AMANDA Module Training - Analytics User	Each	One-time Fee	Training	590		11% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
CLV-AMD-BST-OTF	AMANDA Module Training - Batch Scheduler	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-CAT-OTF	AMANDA Module Training - Cashier	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-CST-OTF	AMANDA Module Training - Certification and Sessions	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-CPT-OTF	AMANDA Module Training - Collaboration Portal	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-RUT-OTF	AMANDA Module Training - FOI/ATIP Redaction User	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-LOCT-OTF	AMANDA Module Training - Letter of Credit (LOC) and Trust Account	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-MMT-OTF	AMANDA Module Training - Milestone Monitor	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-RFT-OTF	AMANDA Module Training - Request for Service (RFS) Module	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-WST-OTF	AMANDA Module Training - Web Services	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-MUM+PER	Amanda Multi-Merge Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLV-AMD-MUM-SUB	Amanda Multi-Merge Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLV-AMD-NUL-PER	AMANDA Named User License Perpetual	Each	One-time	License	3686		11% Annual Price Increase
CLV-AMD-NUL-SUB	AMANDA Named User License Subscription (Priced per user)	Each	Renewable	Subscription	1475		11% Annual Price Increase
CLV-AMD-PRM-PER	AMANDA Permit Module Perpetual	Each	One-time	License	29484		11% Annual Price Increase
CLV-AMD-PRM-SUB	AMANDA Permit Module Subscription	Each	Renewable	Subscription	11794		11% Annual Price Increase
CLV-AMD-PLN-SUB	AMANDA Planning Module Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLV-AMD-PRL-PER	AMANDA Professional License Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLV-AMD-PRL-SUB	AMANDA Professional License Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLV-AMD-SCS-OTF	AMANDA Professional Services - Cloud Server Configuration	Each	One-time Fee	Service	2381		11% Annual Price Increase
CLV-AMD-RFS-PER	AMANDA Request for Service (RFS) Module Perpetual	Each	One-time	License	29484		11% Annual Price Increase
CLV-AMD-RFS-SUB	AMANDA Request for Service (RFS) Module Subscription	Each	Renewable	Subscription	11794		11% Annual Price Increase
CLV-AMD-AGS-PER	AMANDA Row Level/Agency Security Module Perpetual (Priced per user)	Each	One-time	License	369		11% Annual Price Increase
CLV-AMD-AGS-SUB	AMANDA Row Level/Agency Security Module Subscription (Priced per user)	Each	Renewable	Subscription	148		11% Annual Price Increase
CLV-AMD-SCN-SUB	AMANDA Scan Station Module Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLV-AMD-BIT-OTF	AMANDA Special Training - Bluebeam Integration	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-CUT-OTF	AMANDA Special Training - Customization	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-DLT-OTF	AMANDA Special Training - Documents and Letters	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-ETT-OTF	AMANDA Special Training - Email Templates	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-FIT-OTF	AMANDA Special Training - Financials	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-FET-OTF	AMANDA Special Training - Freeforms	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-RET-OTF	AMANDA Special Training - Reporting	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-UMT-OTF	AMANDA Special Training - User Management	Each	One-time Fee	Training	590		11% Annual Price Increase
CLV-AMD-TNG-MNT	Amanda Tangible Module Maintenance	Each	Renewable	Software Maintenan	5086		11% Annual Price Increase
CLV-AMD-TNG-PER	AMANDA Tangible Module Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLV-AMD-TNG-REC	AMANDA Tangible Module Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLV-AMD-TAT-PER	AMANDA Time and Activity Tracking Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLV-AMD-TAT-SUB	AMANDA Time and Activity Tracking Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLV-AMD-TAM-PER	AMANDA Trust Account Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLV-AMD-TAM-SUB	AMANDA Trust Account Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
CLV-AMD-VEH-MNT	AMANDA Vehicle License Module Maintenance	Each	Renewable	Subscription	4423		11% Annual Price Increase
CLV-AMD-VEH-PER	AMANDA Vehicle License Module Perpetual	Each	One-time	License	22113		11% Annual Price Increase
CLV-AMD-VEH-SUB	AMANDA Vehicle License Module Subscription	Each	Renewable	Subscription	8846		11% Annual Price Increase
CLV-AMD-WEB-PER	AMANDA Web Services Module Perpetual	Each	One-time	License	44226		11% Annual Price Increase
CLV-AMD-WEB-SUB	AMANDA Web Services Module Subscription	Each	Renewable	Subscription	17691		11% Annual Price Increase
CLV-AMD-SWA-PER	AMANDA Workflow Editor Module Maintenance	Each	Renewable	Software Maintenan	5086		11% Annual Price Increase
CLV-AMD-WFE-PER	AMANDA Workflow Editor Module Perpetual	Each	One-time	License	17691		11% Annual Price Increase
CLV-AMD-WES-REC	AMANDA Workflow Editor Module Subscription	Each	Renewable	Subscription	7077		11% Annual Price Increase
GOVM-SWG-C4H-SUB	Annual 24x7 Support for 3rd Party enCaption 4 Hardware	Each	Renewable	Subscription	10356		16% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-ONV-AEN-SUB	Annual subscription for the OneView D365 Platform	Each	Renewable	Subscription	138979		10% Annual Price Increase
GOVM-SWG-ANS-SUB	Annual Support	Each	Renewable	Subscription	34604		16% Annual Price Increase
GOVM-SWG-ACE-SUB	Annual Support for Advanced Caption Encoder/Decoder	Each	Renewable	Subscription	2589		16% Annual Price Increase
GOVM-SWG-SOM-SUB	Annual Support for All-In-One Channel Management Solution	Each	Renewable	Subscription	12437		16% Annual Price Increase
GOVM-SWG-UVS-SUB	Annual Support for AT&T U-verse Specific Encoder	Each	Renewable	Subscription	2071		16% Annual Price Increase
GOVM-SWG-2DS-SUB	Annual Support for EASE™ 2D Streaming Appliance	Each	Renewable	Subscription	3003		16% Annual Price Increase
GOVM-SWG-P5A-SUB	Annual Support for EASE™ T Plus Streaming Appliance	Each	Renewable	Subscription	1112		16% Annual Price Increase
GOVM-SWG-ESA-SUB	Annual Support for EASE™ T Streaming Appliance	Each	Renewable	Subscription	879		16% Annual Price Increase
GOVM-SWG-SCE-SUB	Annual Support for Standard Caption Encoder/Decoder for IP-based h	Each	Renewable	Subscription	1630		16% Annual Price Increase
GOVS-ONV-ATP-SUB	Annual Third Party Licensing	Each	Renewable	Subscription	242000		10% Annual Price Increase
GOVM-GQA-APTS-REC	API Toolkit (GovQA) Annual Services and Maintenance	Each	Renewable	Recurring Service	2087		14% Annual Price Increase
GOVM-SWG-ATS-OTF	AT&T U-verse Setup & Activation Fee	Each	One-time	Service	1044		16% Annual Price Increase
GOVM-SWG-ATE-OTF	AT&T U-verse Specific Encoder	Each	One-time	Hardware	12002		16% Annual Price Increase
GOVM-SWG-AOP-SUB	Audio Only Programming	Each	Renewable	Subscription	3887		16% Annual Price Increase
GOVR-OKD-AUL-OTF	Autopsy Log - License	Each	License	One-time	44058		15% Annual Price Increase
GOVM-SWG-A100-SUB	Avior™ 100	Each	Renewable	Subscription	88457		16% Annual Price Increase
GOVM-SWG-A15-SUB	Avior™ 15	Each	Renewable	Subscription	40264		16% Annual Price Increase
GOVM-SWG-A25-SUB	Avior™ 25	Each	Renewable	Subscription	49592		16% Annual Price Increase
GOVM-SWG-A50-SUB	Avior™ 50	Each	Renewable	Subscription	65138		16% Annual Price Increase
GOVM-SWG-A75-SUB	Avior™ 75	Each	Renewable	Subscription	77575		16% Annual Price Increase
GOVM-SWG-AVC-OTF	AVIOR™ Custom Pre-Assembly & Install	Each	One-time	Service	11266		16% Annual Price Increase
GOVM-SWG-AV5-OTF	Avior™ PRO Remote Broadcast System - Five Camera Setup	Each	One-time	Hardware	94463		16% Annual Price Increase
GOVM-SWG-AV4-OTF	Avior™ PRO Remote Broadcast System - Four Camera Setup	Each	One-time	Hardware	72683		16% Annual Price Increase
GOVM-SWG-AV3-OTF	Avior™ PRO Remote Broadcast System - Three Camera Setup	Each	One-time	Hardware	67426		16% Annual Price Increase
GOVM-SWG-AVR-OTF	Avior™ PRO Remote Broadcast System - Custom	Each	One-time	Hardware	98927		10% Annual Price Increase
GOVM-SWG-AV5-OTF	AVIOR™ Standard Pre-Assembly & Install	Each	One-time	Service	7210		16% Annual Price Increase
GOVS-ONV-AZC-SUB	Azure GovCloud: Subscription	Each	Renewable	Subscription	5627		14% Annual Price Increase
GOVA-OCT-AZR-OTF	AzureAD Connector - Services Setup and Configuration Package	Each	One-time	Service	3791		15% Annual Price Increase
SAS-3PARTY-BANG	Bang the Table - Recurring	Each	Renewable	Subscription	140602		16% Annual Price Increase
GOVD-EHQ-BMR-OTF	Benchmarking reports	Each	One-time	Service	3906		16% Annual Price Increase
SAS-SE-DS-BCCO	Boards and Commissions	Each	Renewable	SaaS	50605		15% Annual Price Increase
PFS-PS-DS-BCS-IMPORT	Boards and Commissions - Data Import	Each	One-time	Service	2140		15% Annual Price Increase
TRN-TR-DS-BC-ONLINE	Boards and Commissions - Online Training	Hours	One-time	Training	685		15% Annual Price Increase
TRN-TR-DS-BC-ONSITE	Boards and Commissions - Onsite Training	Days	One-time	Training	5135		15% Annual Price Increase
PFS-PS-DS-BC-SC-V2	Boards and Commissions - Setup & Configuration	Each	One-time	Service	6419		15% Annual Price Increase
PFS-PS-DS-BC-DSGN	Boards and Commissions: Custom Report Templates	Hours	One-time	Service	412		10% Annual Price Increase
OTF-3PARTY-BROAD	Broadnet - Non-Recurring	Each	One-time	License	25298		15% Annual Price Increase
GovS-OTH-BUC-OTF	Build Units	Each	One-time	Service	121000		10% Annual Price Increase
PFS-GOV5-FMS-POR-IA	Business Portal - I & A	Each	One-time	Service	39362		10% Annual Price Increase
GOVD-EHQ-SSL-OTF	BYO SSL	Each	One-time	Service	469		16% Annual Price Increase
GOVM-GQA-PSBS-REC	CA Public Safety Records Compliance Annual Services and Maintenan	Each	Renewable	Recurring Service	2303		14% Annual Price Increase
GOVM-GQA-CAM-SUB	CA SB1421 Module	Each	Renewable	Subscription	34775		14% Annual Price Increase
SAS-GOV5-FMS-CAL-100AR	Calendar Booking Service Per 100 additional resources	Each	Renewable	Subscription	1486		15% Annual Price Increase
SAS-GOV5-FMS-CAL-50R	Calendar Bookings - Up-to 50 resources	Each	Renewable	Subscription	7242		15% Annual Price Increase
PFS-GOV5-FMS-CAL-50R-IA	Calendar Bookings - Up-to 50 resources - I & A	Each	One-time	Service	10495		15% Annual Price Increase
SAS-GOV5-FMS-CAL-M500	Calendar Bookings - Up-to 500 resources	Each	Renewable	Subscription	16897		15% Annual Price Increase
PFS-GOV5-FMS-CAL-M500-IA	Calendar Bookings - Up-to 500 resources - I & A	Each	One-time	Service	10073		10% Annual Price Increase
PFS-GOV5-FMS-CAL-100AR-IA	Calendar Bookings Per 100 additional resources - I & A	Each	One-time	Service	8440		10% Annual Price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-GOV5-FMS-CAL-BOOK-IA	Calendar integration for MyServices booking process - I & A	Each	One-time	Service	6045		10% Annual Price Increase
SHP-SH-MA-VID-CASHPA	Canada Shipping Charge A (Small Item)	Each	One-time	Shipping	164		15% Annual Price Increase
SHP-SH-MA-VID-CASHPB	Canada Shipping Charge B (Large Item)	Each	One-time	Shipping	410		15% Annual Price Increase
GOVM-SWG-CAO-OTF	Captioning Overages	Hours	One-time	Fee	493		16% Annual Price Increase
GOVM-SWG-CLB-SUB	CaptionLive Basic (Automated)	Hours	Renewable	Subscription	130		15% Annual Price Increase
GOVM-SWG-CLE-SUB	CaptionLive ESP	Hours	Renewable	Subscription	177		16% Annual Price Increase
GOVM-SWG-CLP-SUB	CaptionLive Premium	Hours	Renewable	Subscription	260		16% Annual Price Increase
GOVM-SWG-CPE-SUB	CaptionLive Premium ESP	Hours	Renewable	Subscription	493		16% Annual Price Increase
GOVM-SWG-CLS-SUB	CaptionLive Standard (Automation with PM)	Hours	Renewable	Subscription	182		16% Annual Price Increase
GOVM-SWG-CPM-SUB	CaptionPM	Hours	Renewable	Subscription	156		16% Annual Price Increase
GOVR-OKD-RD-OTF	Certificate of Registration For Legal Document Assistant - License	Each	License	One-time	77122		15% Annual Price Increase
GOVR-OKD-RPS-OTF	Certificate of Registration For Process Server - License	Each	License	One-time	92510		15% Annual Price Increase
GOVR-OKD-RPP-OTF	Certificate of Registration For Professional Photocopier - License	Each	License	One-time	77122		15% Annual Price Increase
GOVR-OKD-RUD-OTF	Certificate of Registration For Unlawful Detainer Assistant - License	Each	License	One-time	61692		15% Annual Price Increase
SAS-SB-HC-CLC	Certified Letters for Compliance Outreach	Each	Renewable	Subscription	214500		6% Annual Price Increase
SAS-SB-HC-CLR	Certified Letters for Rental Activity Audit	Each	Renewable	Subscription	71500		6% Annual Price Increase
SAS-SE-DS-CP	Citizen Participation Suite	Each	Renewable	SaaS	32347		15% Annual Price Increase
GOVM-GOA-CWI-SUB	CityWorks Integration	Each	Renewable	Subscription	13910		14% Annual Price Increase
GOVM-GOA-CLM-SUB	Claims Module	Each	Renewable	Subscription	125190		14% Annual Price Increase
GOVR-CNS-CHL-OTF	ClerkDocs Check Log - License	Each	License	One-time	44058		15% Annual Price Increase
GOVR-CNS-FAA-OTF	ClerkDocs Cornerstone Clerk Cashiering / Fee Accounting Application	Each	License	One-time	440576		15% Annual Price Increase
GOVR-OKD-MLS-OTF	ClerkDocs Marriage License System - License	Each	License	One-time	429568		15% Annual Price Increase
PFS-ST5-REC-VITAL-SC	ClerkDocs Setup and Configuration	Each	One-time	Service	200000		21% Annual Price Increase
GOVM-SWG-CUN-SUB	Client Controlled Indexing Software – Unlimited	Each	Renewable	Subscription	52701		16% Annual Price Increase
GOVM-SWG-CIT-OTF	Client Controlled Indexing Training	Each	One-time	Service	1044		16% Annual Price Increase
PS-GOVD-OFFB-BI	Client Off-boarding BI	Each	One-time	Service	2160		8% Annual Price Increase
GOVM-ONM-C30-OTF	Closed Captioning Service - 30 Hours	Each	One-time	Meeting Services	14628		11% Annual Price Increase
MTS-MS-MA-VID-CCSAM1	Closed Captioning Services - After Meeting (Hour)	Hours	One-time	Transactional/Usage	330		10% Annual Price Increase
MTS-MS-MA-VID-CCSRT	Closed Captioning Services - Real Time (Hour)	Hours	One-time	Transactional/Usage	264		10% Annual Price Increase
GOVA-SIV-CCOE-REC	CMS-CORE: Calendar of Events	Each	Renewable	Subscription	7000		14% Annual Price Increase
GOVA-SIV-CSSL-OTF	CMS-CORE: Implementation - SSL	Each	One-time	Service	562		12% Annual Price Increase
GOVA-SIV-CPRL-REC	CMS-CORE: Partner Listings	Each	Renewable	Subscription	9000		22% Annual Price Increase
GOVA-SIV-INGM-REC	CMS-INTEGRATION: Google Maps - License	Each	Renewable	Subscription	9000		22% Annual Price Increase
GOVA-SIV-PLLT-REC	CMS-PLATFORM: Tier 1 - Low Traffic	Each	Renewable	Subscription	35000		21% Annual Price Increase
GOVM-ONM-MT1-SUB	Committee Management - Tier 1	Each	Renewable	Subscription	24922		11% Annual Price Increase
GOVM-ONM-MT2-SUB	Committee Management - Tier 2	Each	Renewable	Subscription	29906		11% Annual Price Increase
GOVM-ONM-MT3-SUB	Committee Management - Tier 3	Each	Renewable	Subscription	32398		11% Annual Price Increase
PFS-PS-CO-CC-ACCTREBRND	Communications Cloud - Account Re-brand	Each	One-time	Service	2315		8% Annual Price Increase
PFS-PS-CO-CC-ADMINREBT	Communications Cloud - Admin Re-Boot	Each	One-time	Service	2700		8% Annual Price Increase
PFS-PS-CO-CC-APIINTEG	Communications Cloud - API Integration	Each	One-time	Service	6480		8% Annual Price Increase
PFS-PS-CO-CC-DGAO	Communications Cloud - Dept - Group Add-Ons	Each	One-time	Service	2315		8% Annual Price Increase
PFS-PS-CO-CC-ENTCR	Communications Cloud - Enterprise Creation	Each	One-time	Service	2315		8% Annual Price Increase
PFS-PS-CO-CC-ENTMAIN	Communications Cloud - Enterprise Maintenance Package	Each	Renewable	Recurring Service	727650		8% Annual Price Increase
TRN-TR-CO-CC-ONLINE	Communications Cloud - Online Training	Each	One-time	Training	773		8% Annual Price Increase
TRN-TR-CO-CC-ONSITE	Communications Cloud - Onsite Training	Days	One-time	Training	3333		8% Annual Price Increase
PFS-PS-CO-CC-REIMP3	Communications Cloud - Reimplementation - Large	Each	One-time	Service	27768		8% Annual Price Increase
PFS-PS-CO-CC-REIMP2	Communications Cloud - Reimplementation - Medium	Each	One-time	Service	10800		8% Annual Price Increase
PFS-PS-CO-CC-REIMP1	Communications Cloud - Reimplementation - Small	Each	One-time	Service	6480		8% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-PS-CO-CC-SC-R-007701	Communications Cloud - Setup and Configuration (Potential Users 50) Each	Each	One-time	Service	70231		15% Annual Price Increase
PFS-PS-CO-CC-SC-R-005244	Communications Cloud - Setup and Configuration (Potential Users 60) Each	Each	One-time	Service	309737		15% Annual Price Increase
PFS-PS-CO-CC-SC-R-003714	Communications Cloud - Setup and Configuration (Potential Users 70) Each	Each	One-time	Service	358278		15% Annual Price Increase
PFS-PS-CO-CC-SC-R-005023	Communications Cloud - Setup and Configuration (Potential Users 80) Each	Each	One-time	Service	406819		15% Annual Price Increase
PFS-PS-CO-CC-SC-R-000643	Communications Cloud - Setup and Configuration (Potential Users 90) Each	Each	One-time	Service	455360		15% Annual Price Increase
SAS-SB-CO-CC-R-005070	Communications Cloud (Potential Users 0-99999)	Each	Renewable	SaaS	30546		15% Annual Price Increase
SAS-SB-CO-CC-R-009766	Communications Cloud (Potential Users 1000000-11000000)	Each	Renewable	SaaS	684605		15% Annual Price Increase
SAS-SB-CO-CC-R-010062	Communications Cloud (Potential Users 1000000-1999999)	Each	Renewable	SaaS	142327		15% Annual Price Increase
SAS-SB-CO-CC-R-007440	Communications Cloud (Potential Users 100000-249999)	Each	Renewable	SaaS	44920		15% Annual Price Increase
SAS-SB-CO-CC-R-006257	Communications Cloud (Potential Users 11000000-12000000)	Each	Renewable	SaaS	746554		15% Annual Price Increase
SAS-SB-CO-CC-R-000884	Communications Cloud (Potential Users 12000000-13000000)	Each	Renewable	SaaS	808503		15% Annual Price Increase
SAS-SB-CO-CC-R-004656	Communications Cloud (Potential Users 13000000-14000000)	Each	Renewable	SaaS	870453		15% Annual Price Increase
SAS-SB-CO-CC-R-002497	Communications Cloud (Potential Users 14000000-15000000)	Each	Renewable	SaaS	932402		15% Annual Price Increase
SAS-SB-CO-CC-R-005195	Communications Cloud (Potential Users 15000000-16000000)	Each	Renewable	SaaS	994351		15% Annual Price Increase
SAS-SB-CO-CC-R-007395	Communications Cloud (Potential Users 16000000-17000000)	Each	Renewable	SaaS	1056300		15% Annual Price Increase
SAS-SB-CO-CC-R-005410	Communications Cloud (Potential Users 17000000-18000000)	Each	Renewable	SaaS	1118250		15% Annual Price Increase
SAS-SB-CO-CC-R-010026	Communications Cloud (Potential Users 18000000-19000000)	Each	Renewable	SaaS	1180199		15% Annual Price Increase
SAS-SB-CO-CC-R-005203	Communications Cloud (Potential Users 19000000-20000000)	Each	Renewable	SaaS	1242148		15% Annual Price Increase
SAS-SB-CO-CC-R-007345	Communications Cloud (Potential Users 20000000-21000000)	Each	Renewable	SaaS	1304098		15% Annual Price Increase
SAS-SB-CO-CC-R-003348	Communications Cloud (Potential Users 2000000-2999999)	Each	Renewable	SaaS	187510		15% Annual Price Increase
SAS-SB-CO-CC-R-007120	Communications Cloud (Potential Users 21000000-22000000)	Each	Renewable	SaaS	1366047		15% Annual Price Increase
SAS-SB-CO-CC-R-009317	Communications Cloud (Potential Users 22000000-23000000)	Each	Renewable	SaaS	1427996		15% Annual Price Increase
SAS-SB-CO-CC-R-009336	Communications Cloud (Potential Users 23000000-24000000)	Each	Renewable	SaaS	1489945		15% Annual Price Increase
SAS-SB-CO-CC-R-003769	Communications Cloud (Potential Users 24000000-25000000)	Each	Renewable	SaaS	1551895		15% Annual Price Increase
SAS-SB-CO-CC-R-008337	Communications Cloud (Potential Users 25000000-26000000)	Each	Renewable	SaaS	1613844		15% Annual Price Increase
SAS-SB-CO-CC-R-008376	Communications Cloud (Potential Users 2500000-4999999)	Each	Renewable	SaaS	66058		15% Annual Price Increase
SAS-SB-CO-CC-R-009336	Communications Cloud (Potential Users 2500000-4999999)	Each	Renewable	SaaS	66058		15% Annual Price Increase
SAS-SB-CO-CC-R-003769	Communications Cloud (Potential Users 26000000-27000000)	Each	Renewable	SaaS	1675793		15% Annual Price Increase
SAS-SB-CO-CC-R-005285	Communications Cloud (Potential Users 27000000-28000000)	Each	Renewable	SaaS	1737743		15% Annual Price Increase
SAS-SB-CO-CC-R-008038	Communications Cloud (Potential Users 28000000-29000000)	Each	Renewable	SaaS	1799692		15% Annual Price Increase
SAS-SB-CO-CC-R-005149	Communications Cloud (Potential Users 29000000-30000000)	Each	Renewable	SaaS	1861641		15% Annual Price Increase
SAS-SB-CO-CC-R-005719	Communications Cloud (Potential Users 30000000-31000000)	Each	Renewable	SaaS	1923590		15% Annual Price Increase
SAS-SB-CO-CC-R-000923	Communications Cloud (Potential Users 30000000-39999999)	Each	Renewable	SaaS	232693		15% Annual Price Increase
SAS-SB-CO-CC-R-003791	Communications Cloud (Potential Users 31000000-32000000)	Each	Renewable	SaaS	1985540		15% Annual Price Increase
SAS-SB-CO-CC-R-005149	Communications Cloud (Potential Users 32000000-33000000)	Each	Renewable	SaaS	2047489		15% Annual Price Increase
SAS-SB-CO-CC-R-010374	Communications Cloud (Potential Users 33000000-34000000)	Each	Renewable	SaaS	2109438		15% Annual Price Increase
SAS-SB-CO-CC-R-009290	Communications Cloud (Potential Users 34000000-35000000)	Each	Renewable	SaaS	2171387		15% Annual Price Increase
SAS-SB-CO-CC-R-000537	Communications Cloud (Potential Users 35000000-36000000)	Each	Renewable	SaaS	2233337		15% Annual Price Increase
SAS-SB-CO-CC-R-002896	Communications Cloud (Potential Users 36000000-37000000)	Each	Renewable	SaaS	2295286		15% Annual Price Increase
SAS-SB-CO-CC-R-005634	Communications Cloud (Potential Users 37000000-38000000)	Each	Renewable	SaaS	2357235		15% Annual Price Increase
SAS-SB-CO-CC-R-005688	Communications Cloud (Potential Users 38000000-39000000)	Each	Renewable	SaaS	2419185		15% Annual Price Increase
SAS-SB-CO-CC-R-005432	Communications Cloud (Potential Users 39000000-40000000)	Each	Renewable	SaaS	2481134		15% Annual Price Increase
SAS-SB-CO-CC-R-005361	Communications Cloud (Potential Users 40000000-41000000)	Each	Renewable	SaaS	2543083		15% Annual Price Increase
SAS-SB-CO-CC-R-002722	Communications Cloud (Potential Users 4000000-49999999)	Each	Renewable	SaaS	277876		15% Annual Price Increase
SAS-SB-CO-CC-R-003290	Communications Cloud (Potential Users 41000000-42000000)	Each	Renewable	SaaS	2605032		15% Annual Price Increase
SAS-SB-CO-CC-R-009188	Communications Cloud (Potential Users 42000000-43000000)	Each	Renewable	SaaS	2666982		15% Annual Price Increase
SAS-SB-CO-CC-R-007534	Communications Cloud (Potential Users 43000000-44000000)	Each	Renewable	SaaS	2728931		15% Annual Price Increase
SAS-SB-CO-CC-R-003497	Communications Cloud (Potential Users 44000000-45000000)	Each	Renewable	SaaS	2790880		15% Annual Price Increase
SAS-SB-CO-CC-R-003579	Communications Cloud (Potential Users 45000000-46000000)	Each	Renewable	SaaS	2852830		15% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
SAS-SB-CO-CC-R-007096	Communications Cloud (Potential Users 46000000-47000000)	Each	Renewable	SaaS	2914779		15% Annual Price Increase
SAS-SB-CO-CC-R-005500	Communications Cloud (Potential Users 47000000-48000000)	Each	Renewable	SaaS	2976728		15% Annual Price Increase
SAS-SB-CO-CC-R-002603	Communications Cloud (Potential Users 48000000-49000000)	Each	Renewable	SaaS	3038677		15% Annual Price Increase
SAS-SB-CO-CC-R-002652	Communications Cloud (Potential Users 49000000-50000000)	Each	Renewable	SaaS	3100627		15% Annual Price Increase
SAS-SB-CO-CC-R-003271	Communications Cloud (Potential Users 5000000-5999999)	Each	Renewable	SaaS	323059		15% Annual Price Increase
SAS-SB-CO-CC-R-001087	Communications Cloud (Potential Users 50000-999999)	Each	Renewable	SaaS	97144		15% Annual Price Increase
SAS-SB-CO-CC-R-008263	Communications Cloud (Potential Users 6000000-6999999)	Each	Renewable	SaaS	436808		15% Annual Price Increase
SAS-SB-CO-CC-R-010211	Communications Cloud (Potential Users 7000000-7999999)	Each	Renewable	SaaS	498757		15% Annual Price Increase
SAS-SB-CO-CC-R-009167	Communications Cloud (Potential Users 8000000-8999999)	Each	Renewable	SaaS	560706		15% Annual Price Increase
SAS-SB-CO-CC-R-005435	Communications Cloud (Potential Users 9000000-9999999)	Each	Renewable	SaaS	622656		15% Annual Price Increase
SAS-SB-CO-CCAP-R-005505	Communications Cloud Advanced Package (Potential Users 0-99999)	Each	Renewable	SaaS	12760		15% Annual Price Increase
SAS-SB-CO-CCAP-R-001196	Communications Cloud Advanced Package (Potential Users 1000000-)	Each	Renewable	SaaS	246458		15% Annual Price Increase
SAS-SB-CO-CCAP-R-010278	Communications Cloud Advanced Package (Potential Users 1000000-)	Each	Renewable	SaaS	59453		15% Annual Price Increase
SAS-SB-CO-CCAP-R-003054	Communications Cloud Advanced Package (Potential Users 100000-2)	Each	Renewable	SaaS	18764		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007519	Communications Cloud Advanced Package (Potential Users 11000000)	Each	Renewable	SaaS	268760		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009598	Communications Cloud Advanced Package (Potential Users 12000000)	Each	Renewable	SaaS	291062		15% Annual Price Increase
SAS-SB-CO-CCAP-R-002539	Communications Cloud Advanced Package (Potential Users 13000000)	Each	Renewable	SaaS	313363		15% Annual Price Increase
SAS-SB-CO-CCAP-R-000635	Communications Cloud Advanced Package (Potential Users 14000000)	Each	Renewable	SaaS	335665		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007585	Communications Cloud Advanced Package (Potential Users 15000000)	Each	Renewable	SaaS	357967		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007706	Communications Cloud Advanced Package (Potential Users 16000000)	Each	Renewable	SaaS	380268		15% Annual Price Increase
SAS-SB-CO-CCAP-R-001831	Communications Cloud Advanced Package (Potential Users 17000000)	Each	Renewable	SaaS	402570		15% Annual Price Increase
SAS-SB-CO-CCAP-R-008299	Communications Cloud Advanced Package (Potential Users 18000000)	Each	Renewable	SaaS	424872		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009691	Communications Cloud Advanced Package (Potential Users 19000000)	Each	Renewable	SaaS	447174		15% Annual Price Increase
SAS-SB-CO-CCAP-R-005883	Communications Cloud Advanced Package (Potential Users 20000000)	Each	Renewable	SaaS	469475		15% Annual Price Increase
SAS-SB-CO-CCAP-R-008377	Communications Cloud Advanced Package (Potential Users 2000000-)	Each	Renewable	SaaS	78327		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007935	Communications Cloud Advanced Package (Potential Users 21000000)	Each	Renewable	SaaS	491777		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009410	Communications Cloud Advanced Package (Potential Users 22000000)	Each	Renewable	SaaS	514079		15% Annual Price Increase
SAS-SB-CO-CCAP-R-001434	Communications Cloud Advanced Package (Potential Users 23000000)	Each	Renewable	SaaS	536381		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007771	Communications Cloud Advanced Package (Potential Users 24000000)	Each	Renewable	SaaS	558682		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009994	Communications Cloud Advanced Package (Potential Users 25000000)	Each	Renewable	SaaS	580984		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007285	Communications Cloud Advanced Package (Potential Users 250000-4)	Each	Renewable	SaaS	27594		15% Annual Price Increase
SAS-SB-CO-CCAP-R-008293	Communications Cloud Advanced Package (Potential Users 26000000)	Each	Renewable	SaaS	603286		15% Annual Price Increase
SAS-SB-CO-CCAP-R-008065	Communications Cloud Advanced Package (Potential Users 27000000)	Each	Renewable	SaaS	625588		15% Annual Price Increase
SAS-SB-CO-CCAP-R-001037	Communications Cloud Advanced Package (Potential Users 28000000)	Each	Renewable	SaaS	647889		15% Annual Price Increase
SAS-SB-CO-CCAP-R-010592	Communications Cloud Advanced Package (Potential Users 29000000)	Each	Renewable	SaaS	670191		15% Annual Price Increase
SAS-SB-CO-CCAP-R-002581	Communications Cloud Advanced Package (Potential Users 3000000-)	Each	Renewable	SaaS	692493		15% Annual Price Increase
SAS-SB-CO-CCAP-R-010243	Communications Cloud Advanced Package (Potential Users 31000000)	Each	Renewable	SaaS	97201		15% Annual Price Increase
SAS-SB-CO-CCAP-R-000463	Communications Cloud Advanced Package (Potential Users 32000000)	Each	Renewable	SaaS	714795		15% Annual Price Increase
SAS-SB-CO-CCAP-R-001292	Communications Cloud Advanced Package (Potential Users 33000000)	Each	Renewable	SaaS	737096		15% Annual Price Increase
SAS-SB-CO-CCAP-R-004983	Communications Cloud Advanced Package (Potential Users 34000000)	Each	Renewable	SaaS	759398		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009175	Communications Cloud Advanced Package (Potential Users 35000000)	Each	Renewable	SaaS	781700		15% Annual Price Increase
SAS-SB-CO-CCAP-R-000891	Communications Cloud Advanced Package (Potential Users 36000000)	Each	Renewable	SaaS	804002		15% Annual Price Increase
SAS-SB-CO-CCAP-R-002941	Communications Cloud Advanced Package (Potential Users 37000000)	Each	Renewable	SaaS	826303		15% Annual Price Increase
SAS-SB-CO-CCAP-R-002562	Communications Cloud Advanced Package (Potential Users 38000000)	Each	Renewable	SaaS	848605		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009482	Communications Cloud Advanced Package (Potential Users 39000000)	Each	Renewable	SaaS	870907		15% Annual Price Increase
SAS-SB-CO-CCAP-R-005137	Communications Cloud Advanced Package (Potential Users 40000000)	Each	Renewable	SaaS	893209		15% Annual Price Increase
SAS-SB-CO-CCAP-R-000988	Communications Cloud Advanced Package (Potential Users 4000000-)	Each	Renewable	SaaS	915510		15% Annual Price Increase
SAS-SB-CO-CCAP-R-008069	Communications Cloud Advanced Package (Potential Users 4000000-)	Each	Renewable	SaaS	116075		15% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
SAS-SB-CO-CCAP-R-009868	Communications Cloud Advanced Package (Potential Users 410000000 Each		Renewable	SaaS	937812		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007071	Communications Cloud Advanced Package (Potential Users 420000000 Each		Renewable	SaaS	960114		15% Annual Price Increase
SAS-SB-CO-CCAP-R-007130	Communications Cloud Advanced Package (Potential Users 430000000 Each		Renewable	SaaS	982415		15% Annual Price Increase
SAS-SB-CO-CCAP-R-003152	Communications Cloud Advanced Package (Potential Users 440000000 Each		Renewable	SaaS	1004717		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009928	Communications Cloud Advanced Package (Potential Users 450000000 Each		Renewable	SaaS	1027019		15% Annual Price Increase
SAS-SB-CO-CCAP-R-005436	Communications Cloud Advanced Package (Potential Users 460000000 Each		Renewable	SaaS	1049321		15% Annual Price Increase
SAS-SB-CO-CCAP-R-005068	Communications Cloud Advanced Package (Potential Users 470000000 Each		Renewable	SaaS	1071622		15% Annual Price Increase
SAS-SB-CO-CCAP-R-005535	Communications Cloud Advanced Package (Potential Users 480000000 Each		Renewable	SaaS	1093924		15% Annual Price Increase
SAS-SB-CO-CCAP-R-027656	Communications Cloud Advanced Package (Potential Users 490000000 Each		Renewable	SaaS	1116226		15% Annual Price Increase
SAS-SB-CO-CCAP-R-006044	Communications Cloud Advanced Package (Potential Users 50000000-1 Each		Renewable	SaaS	134949		15% Annual Price Increase
SAS-SB-CO-CCAP-R-001436	Communications Cloud Advanced Package (Potential Users 5000000-91 Each		Renewable	SaaS	40580		15% Annual Price Increase
SAS-SB-CO-CCAP-R-003280	Communications Cloud Advanced Package (Potential Users 60000000-1 Each		Renewable	SaaS	157251		15% Annual Price Increase
SAS-SB-CO-CCAP-R-005236	Communications Cloud Advanced Package (Potential Users 70000000-1 Each		Renewable	SaaS	179553		15% Annual Price Increase
SAS-SB-CO-CCAP-R-009286	Communications Cloud Advanced Package (Potential Users 80000000-1 Each		Renewable	SaaS	201855		15% Annual Price Increase
SAS-SB-CO-CCAP-R-003581	Communications Cloud Advanced Package (Potential Users 90000000-1 Each		Renewable	SaaS	224156		15% Annual Price Increase
SAS-SB-CO-CC-NON-RECUR	Communications Cloud Non-Recurring		One-time	Service	1944000		8% Annual Price Increase
SAS-SB-CO-EXT	Communications Extension Fee		One-time	Fee	237600		8% Annual Price Increase
GOVM-SWG-CIP-SUB	Community / ISD / PEG App - Yearly License Fee		Renewable	Subscription	6219		16% Annual Price Increase
GOVM-SWG-CIP-OTF	Community / ISD / PEG Portal or App Setup		One-time	Service	1412		16% Annual Price Increase
GOVM-SWG-PIF-SUB	Community / ISD / PEG Portal with Live Feed		Renewable	Subscription	10261		16% Annual Price Increase
GOVA-OCT-CML-SUB	Community Comments Module License		Renewable	Subscription	15164		15% Annual Price Increase
GOVM-ONM-ET1-SUB	Community Engagement - Tier 1		Renewable	Subscription	14241		11% Annual Price Increase
GOVM-ONM-ET3-SUB	Community Engagement - Tier 3		Renewable	Subscription	18514		11% Annual Price Increase
GOVM-GQA-CMP-SUB	Complaints Module		Renewable	Subscription	125190		14% Annual Price Increase
GOVS-HC-CCM-OTF	Compliance Monitoring - Custom Setup and Configuration		One-time	Service	22000		10% Annual Price Increase
GOVS-HC-GMT-OTF	Compliance Monitoring – Online Training (Post Implementation)		One-time	Training	429		6% Annual Price Increase
SAS-SB-HC-COMP	Compliance Outreach	Rental Units	Renewable	Subscription	328900		6% Annual Price Increase
TRN-TR-CO-CON-ONLINE	Connect - Online Training		One-time	Training	773		8% Annual Price Increase
PFS-PS-CO-CON-SC-R-009504	Connect - Setup and Configuration (Potential Users 0-99999)	Each	One-time	Service	2624		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009339	Connect - Setup and Configuration (Potential Users 10000000-1100000 Each	Each	One-time	Service	44556		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-003321	Connect - Setup and Configuration (Potential Users 1000000-1999999 Each	Each	One-time	Service	10749		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-010344	Connect - Setup and Configuration (Potential Users 100000-249999)	Each	One-time	Service	3393		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-010588	Connect - Setup and Configuration (Potential Users 11000000-1200000 Each	Each	One-time	Service	48588		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-004973	Connect - Setup and Configuration (Potential Users 12000000-1300000 Each	Each	One-time	Service	52619		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007504	Connect - Setup and Configuration (Potential Users 13000000-1400000 Each	Each	One-time	Service	56651		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007505	Connect - Setup and Configuration (Potential Users 14000000-1500000 Each	Each	One-time	Service	60683		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-000620	Connect - Setup and Configuration (Potential Users 15000000-1600000 Each	Each	One-time	Service	64715		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007748	Connect - Setup and Configuration (Potential Users 16000000-1700000 Each	Each	One-time	Service	68746		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009362	Connect - Setup and Configuration (Potential Users 17000000-1800000 Each	Each	One-time	Service	72778		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-001036	Connect - Setup and Configuration (Potential Users 18000000-1900000 Each	Each	One-time	Service	76810		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-001477	Connect - Setup and Configuration (Potential Users 19000000-2000000 Each	Each	One-time	Service	80842		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009349	Connect - Setup and Configuration (Potential Users 20000000-2100000 Each	Each	One-time	Service	84873		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-0005284	Connect - Setup and Configuration (Potential Users 2000000-2999999 Each	Each	One-time	Service	14161		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-000429	Connect - Setup and Configuration (Potential Users 21000000-2200000 Each	Each	One-time	Service	88905		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-001560	Connect - Setup and Configuration (Potential Users 22000000-2300000 Each	Each	One-time	Service	92937		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007813	Connect - Setup and Configuration (Potential Users 23000000-2400000 Each	Each	One-time	Service	96969		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-010311	Connect - Setup and Configuration (Potential Users 24000000-2500000 Each	Each	One-time	Service	101000		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-003766	Connect - Setup and Configuration (Potential Users 25000000-2600000 Each	Each	One-time	Service	105032		15% Annual Price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-PS-CO-CON-SC-R-001418	Connect - Setup and Configuration (Potential Users 2500000-499999)	Each	One-time	Service	4989		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-010099	Connect - Setup and Configuration (Potential Users 26000000-2700000)	Each	One-time	Service	109064		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-008307	Connect - Setup and Configuration (Potential Users 27000000-2800000)	Each	One-time	Service	113096		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-003256	Connect - Setup and Configuration (Potential Users 28000000-2900000)	Each	One-time	Service	117128		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-003685	Connect - Setup and Configuration (Potential Users 29000000-3000000)	Each	One-time	Service	121159		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007129	Connect - Setup and Configuration (Potential Users 30000000-3100000)	Each	One-time	Service	125191		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-008103	Connect - Setup and Configuration (Potential Users 30000000-399999)	Each	One-time	Service	17573		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007147	Connect - Setup and Configuration (Potential Users 31000000-3200000)	Each	One-time	Service	129223		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-000579	Connect - Setup and Configuration (Potential Users 32000000-3300000)	Each	One-time	Service	133255		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-002535	Connect - Setup and Configuration (Potential Users 33000000-3400000)	Each	One-time	Service	137286		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-004715	Connect - Setup and Configuration (Potential Users 34000000-3500000)	Each	One-time	Service	141318		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007219	Connect - Setup and Configuration (Potential Users 35000000-3600000)	Each	One-time	Service	145350		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009856	Connect - Setup and Configuration (Potential Users 36000000-3700000)	Each	One-time	Service	149382		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009900	Connect - Setup and Configuration (Potential Users 37000000-3800000)	Each	One-time	Service	153413		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009919	Connect - Setup and Configuration (Potential Users 38000000-3900000)	Each	One-time	Service	157445		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-004998	Connect - Setup and Configuration (Potential Users 39000000-4000000)	Each	One-time	Service	161477		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-004708	Connect - Setup and Configuration (Potential Users 40000000-4100000)	Each	One-time	Service	165509		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-006298	Connect - Setup and Configuration (Potential Users 40000000-499999)	Each	One-time	Service	20985		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-000579	Connect - Setup and Configuration (Potential Users 41000000-4200000)	Each	One-time	Service	169541		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-001517	Connect - Setup and Configuration (Potential Users 42000000-4300000)	Each	One-time	Service	173572		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-005671	Connect - Setup and Configuration (Potential Users 43000000-4400000)	Each	One-time	Service	177604		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-005485	Connect - Setup and Configuration (Potential Users 44000000-4500000)	Each	One-time	Service	181636		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-001517	Connect - Setup and Configuration (Potential Users 45000000-4600000)	Each	One-time	Service	185668		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009441	Connect - Setup and Configuration (Potential Users 46000000-4700000)	Each	One-time	Service	189699		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-007869	Connect - Setup and Configuration (Potential Users 47000000-4800000)	Each	One-time	Service	193731		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009490	Connect - Setup and Configuration (Potential Users 48000000-4900000)	Each	One-time	Service	197763		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-027661	Connect - Setup and Configuration (Potential Users 49000000-5000000)	Each	One-time	Service	201795		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-006268	Connect - Setup and Configuration (Potential Users 5000000-599999)	Each	One-time	Service	24397		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-001758	Connect - Setup and Configuration (Potential Users 6000000-699999)	Each	One-time	Service	7336		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-001767	Connect - Setup and Configuration (Potential Users 7000000-799999)	Each	One-time	Service	28429		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-004996	Connect - Setup and Configuration (Potential Users 8000000-899999)	Each	One-time	Service	32460		15% Annual Price Increase
PFS-PS-CO-CON-SC-R-009921	Connect - Setup and Configuration (Potential Users 9000000-999999)	Each	One-time	Service	36492		15% Annual Price Increase
SAS-SB-CO-CON-R-001516	Connect (Potential Users 0-99999)	Each	Renewable	SaaS	40524		15% Annual Price Increase
SAS-SB-CO-CON-R-001581	Connect (Potential Users 1000000-11000000)	Each	Renewable	SaaS	4838		15% Annual Price Increase
SAS-SB-CO-CON-R-005357	Connect (Potential Users 1000000-1999999)	Each	Renewable	SaaS	82153		15% Annual Price Increase
SAS-SB-CO-CON-R-003462	Connect (Potential Users 100000-249999)	Each	Renewable	SaaS	19818		15% Annual Price Increase
SAS-SB-CO-CON-R-003648	Connect (Potential Users 11000000-12000000)	Each	Renewable	SaaS	6255		15% Annual Price Increase
SAS-SB-CO-CON-R-009264	Connect (Potential Users 12000000-13000000)	Each	Renewable	SaaS	89587		15% Annual Price Increase
SAS-SB-CO-CON-R-001000	Connect (Potential Users 13000000-14000000)	Each	Renewable	SaaS	97021		15% Annual Price Increase
SAS-SB-CO-CON-R-005669	Connect (Potential Users 14000000-15000000)	Each	Renewable	SaaS	104455		15% Annual Price Increase
SAS-SB-CO-CON-R-003529	Connect (Potential Users 15000000-16000000)	Each	Renewable	SaaS	111889		15% Annual Price Increase
SAS-SB-CO-CON-R-001100	Connect (Potential Users 16000000-17000000)	Each	Renewable	SaaS	119323		15% Annual Price Increase
SAS-SB-CO-CON-R-010327	Connect (Potential Users 17000000-18000000)	Each	Renewable	SaaS	126756		15% Annual Price Increase
SAS-SB-CO-CON-R-003279	Connect (Potential Users 18000000-19000000)	Each	Renewable	SaaS	134190		15% Annual Price Increase
SAS-SB-CO-CON-R-003387	Connect (Potential Users 19000000-20000000)	Each	Renewable	SaaS	141624		15% Annual Price Increase
SAS-SB-CO-CON-R-000514	Connect (Potential Users 20000000-21000000)	Each	Renewable	SaaS	149058		15% Annual Price Increase
SAS-SB-CO-CON-R-008063	Connect (Potential Users 2000000-2999999)	Each	Renewable	SaaS	156492		15% Annual Price Increase
					26109		15% Annual Price Increase

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SAS-SB-CO-CON-R-003572	Connect (Potential Users 21000000-22000000)	Each	Renewable	SaaS	163926		15% Annual Price Increase
SAS-SB-CO-CON-R-005817	Connect (Potential Users 22000000-23000000)	Each	Renewable	SaaS	171360		15% Annual Price Increase
SAS-SB-CO-CON-R-001149	Connect (Potential Users 23000000-24000000)	Each	Renewable	SaaS	178794		15% Annual Price Increase
SAS-SB-CO-CON-R-003809	Connect (Potential Users 24000000-25000000)	Each	Renewable	SaaS	186228		15% Annual Price Increase
SAS-SB-CO-CON-R-008091	Connect (Potential Users 25000000-26000000)	Each	Renewable	SaaS	193662		15% Annual Price Increase
SAS-SB-CO-CON-R-005842	Connect (Potential Users 250000-499999)	Each	Renewable	SaaS	9198		15% Annual Price Increase
SAS-SB-CO-CON-R-005727	Connect (Potential Users 26000000-27000000)	Each	Renewable	SaaS	201096		15% Annual Price Increase
SAS-SB-CO-CON-R-003733	Connect (Potential Users 27000000-28000000)	Each	Renewable	SaaS	208530		15% Annual Price Increase
SAS-SB-CO-CON-R-006263	Connect (Potential Users 28000000-29000000)	Each	Renewable	SaaS	215963		15% Annual Price Increase
SAS-SB-CO-CON-R-008043	Connect (Potential Users 29000000-30000000)	Each	Renewable	SaaS	223397		15% Annual Price Increase
SAS-SB-CO-CON-R-000289	Connect (Potential Users 30000000-31000000)	Each	Renewable	SaaS	230831		15% Annual Price Increase
SAS-SB-CO-CON-R-001072	Connect (Potential Users 3000000-3999999)	Each	Renewable	SaaS	32401		15% Annual Price Increase
SAS-SB-CO-CON-R-009520	Connect (Potential Users 31000000-32000000)	Each	Renewable	SaaS	238265		15% Annual Price Increase
SAS-SB-CO-CON-R-007759	Connect (Potential Users 32000000-33000000)	Each	Renewable	SaaS	245699		15% Annual Price Increase
SAS-SB-CO-CON-R-006748	Connect (Potential Users 33000000-34000000)	Each	Renewable	SaaS	253133		15% Annual Price Increase
SAS-SB-CO-CON-R-007476	Connect (Potential Users 34000000-35000000)	Each	Renewable	SaaS	260567		15% Annual Price Increase
SAS-SB-CO-CON-R-000312	Connect (Potential Users 35000000-36000000)	Each	Renewable	SaaS	268001		15% Annual Price Increase
SAS-SB-CO-CON-R-001001	Connect (Potential Users 36000000-37000000)	Each	Renewable	SaaS	275435		15% Annual Price Increase
SAS-SB-CO-CON-R-002936	Connect (Potential Users 37000000-38000000)	Each	Renewable	SaaS	282869		15% Annual Price Increase
SAS-SB-CO-CON-R-005219	Connect (Potential Users 38000000-39000000)	Each	Renewable	SaaS	290303		15% Annual Price Increase
SAS-SB-CO-CON-R-009625	Connect (Potential Users 39000000-40000000)	Each	Renewable	SaaS	297737		15% Annual Price Increase
SAS-SB-CO-CON-R-005504	Connect (Potential Users 40000000-41000000)	Each	Renewable	SaaS	305170		15% Annual Price Increase
SAS-SB-CO-CON-R-010268	Connect (Potential Users 4000000-4999999)	Each	Renewable	SaaS	38692		15% Annual Price Increase
SAS-SB-CO-CON-R-002516	Connect (Potential Users 41000000-42000000)	Each	Renewable	SaaS	312604		15% Annual Price Increase
SAS-SB-CO-CON-R-001026	Connect (Potential Users 42000000-43000000)	Each	Renewable	SaaS	320038		15% Annual Price Increase
SAS-SB-CO-CON-R-007542	Connect (Potential Users 43000000-44000000)	Each	Renewable	SaaS	327472		15% Annual Price Increase
SAS-SB-CO-CON-R-007856	Connect (Potential Users 44000000-45000000)	Each	Renewable	SaaS	334906		15% Annual Price Increase
SAS-SB-CO-CON-R-003570	Connect (Potential Users 45000000-46000000)	Each	Renewable	SaaS	342340		15% Annual Price Increase
SAS-SB-CO-CON-R-000644	Connect (Potential Users 46000000-47000000)	Each	Renewable	SaaS	349774		15% Annual Price Increase
SAS-SB-CO-CON-R-009947	Connect (Potential Users 47000000-48000000)	Each	Renewable	SaaS	357208		15% Annual Price Increase
SAS-SB-CO-CON-R-000542	Connect (Potential Users 48000000-49000000)	Each	Renewable	SaaS	364642		15% Annual Price Increase
SAS-SB-CO-CON-R-027659	Connect (Potential Users 49000000-50000000)	Each	Renewable	SaaS	372076		15% Annual Price Increase
SAS-SB-CO-CON-R-008275	Connect (Potential Users 5000000-5999999)	Each	Renewable	SaaS	44983		15% Annual Price Increase
SAS-SB-CO-CON-R-007319	Connect (Potential Users 500000-999999)	Each	Renewable	SaaS	13527		15% Annual Price Increase
SAS-SB-CO-CON-R-003665	Connect (Potential Users 6000000-6999999)	Each	Renewable	SaaS	52417		15% Annual Price Increase
SAS-SB-CO-CON-R-006042	Connect (Potential Users 7000000-7999999)	Each	Renewable	SaaS	59851		15% Annual Price Increase
SAS-SB-CO-CON-R-007128	Connect (Potential Users 8000000-8999999)	Each	Renewable	SaaS	67285		15% Annual Price Increase
SAS-SB-CO-CON-R-002938	Connect (Potential Users 9000000-9999999)	Each	Renewable	SaaS	74719		15% Annual Price Increase
PES-PS-OO-GD-CONCUST	Consulting Custom - govDelivery	Each	One-time	Service	72765		8% Annual Price Increase
PES-PS-OO-GR-CONCUST	Consulting Custom - govRecords	Each	One-time	Service	181500		10% Annual Price Increase
PES-PS-OO-GS-CONCUST	Consulting Custom - govService	Hours	One-time	Service	389		10% Annual Price Increase
GOVS-SMT-4VC-OTF	Consulting Hours - Smartgov	Hours	One-time	Service	2178		10% Annual Price Increase
GOVM-SWG-1CI-OTF	Content Integration / Migration - 1 Year of Content	Each	One-time	Service	902		16% Annual Price Increase
GOVM-SWG-CM1-OTF	Content Migration - 1 Year of Content	Each	One-time	Service	902		16% Annual Price Increase
GOVM-GQA-CRS-SUB	Correspondence Module	Each	Renewable	Subscription	125190		14% Annual Price Increase
GOVM-GQA-CRM-SUB	CRM Module	Each	Renewable	Subscription	125190		14% Annual Price Increase
GOVS-SIV-CRMHRB-REC	CRM-SUPPORT HOURS - Basic Tier (50 Hours for Annual Contract Term)	Each	Renewable	Subscription	15007		23% Annual Price Increase
GOVS-ONV-ENS-SUB	CS Platform - Enterprise: Subscription	Each	Renewable	Subscription	30475		14% Annual Price Increase

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GOVS-ONV-CAA-SUB	Custom Add-On for OneView D365	Each	Renewable	Subscription	242000		10% Annual Price Increase
PFS-GOVS-HC-API-SC	Custom API Integration - Setup and Configuration	Each	One-time	Service	165000		10% Annual Price Increase
PFS-PS-MA-LEG-CCNEG	Custom Configuration Services - Business Analyst	Hours	One-time	Service	391		15% Annual Price Increase
GOVS-SMT-CSTC-OTF	Custom Connector Configuration	Each	One-time	Service	181500		10% Annual Price Increase
GOVM-GQA-CCN-OTF	Custom Consulting	Hours	One-time	Service	405		10% Annual Price Increase
GXC-ADD-CXKS-REC	Custom CX Services	Each	Renewable	Subscription	302500		10% Annual Price Increase
GOVD-EHQ-CDS-OTF	Custom Dashboards	Each	One-time	Service	110000		10% Annual Price Increase
GOVS-SMT-DTM-OTF	Custom Data Migration	Hours	One-time	Service	545		10% Annual Price Increase
GOVS-ONV-AGE-SUB	Custom Geocoder Subscription	Each	Renewable	Subscription	5627		14% Annual Price Increase
GOVM-ONM-CUST-OTF	Custom Migration/Config to OneMeeting	Hours	One-time	Service	363		10% Annual Price Increase
GOVM-PEAK-CUST-OTF	Custom Migration/Config to Peak	Hours	One-time	Service	363		10% Annual Price Increase
GOVM-SWG-PGC-SUB	Custom PEG PSAs (up to 50 per year)	Each	Renewable	Subscription	8188		10% Annual Price Increase
GOVM-SWG-CPD-OTF	Custom Programming, Development or Design Implementation Service	Hours	One-time	Service	181		16% Annual Price Increase
PFS-PS-CO-CC-CUSTSHCODE	Custom Short Code	Each	Renewable	SaaS	50937		8% Annual Price Increase
PFS-PS-CO-CC-CUSTSHCODESC	Custom Short Code - Setup and Configuration	Each	One-time	Service	15146		8% Annual Price Increase
PFS-GOVS-HC-DATA	Custom STR Data & Analytics	Each	One-time	Service	110000		10% Annual Price Increase
PFS-GOVS-HC-ORD	Custom STR Regulation Consulting Project	Each	One-time	Service	176000		10% Annual Price Increase
GOVS-SMT-CSTT-OTF	Custom Training	Each	One-time	Training	213		10% Annual Price Increase
SAS-GOVS-FMS-SERV	Customer Service Hub	Each	Renewable	Subscription	37508		15% Annual Price Increase
PFS-GOVS-FMS-SERV-ADD-IA	Customer Service Hub - Additional Seats Set-Up & Config	Hours	One-time	Service	389		10% Annual Price Increase
PFS-GOVS-FMS-SERV-IA	Customer Services Hub - Setup & Config	Each	One-time	Service	104949		15% Annual Price Increase
PFS-CONTENT-GA-CUST-NR	Customizations (Non-recurring) - govAccess	Hours	One-time	Service	550		10% Annual Price Increase
GOVS-ONV-AT1-SUB	D365 annual Tier 1 user license	Each	Renewable	Subscription	3095		14% Annual Price Increase
GOVS-ONV-AT2-SUB	D365 annual Tier 2 user license	Each	Renewable	Subscription	2907		14% Annual Price Increase
GOVS-ONV-AT4-SUB	D365 annual Tier 4 user license	Each	Renewable	Subscription	2532		14% Annual Price Increase
GOVS-SMT-DMDA-OTF	Data Migration - Documents & Attachments	Each	One-time	Service	4300		11% Annual Price Increase
SAS-PE-DS-RMS-DFI	Day-Forward Indexing (RMS) (Priced per document)	Each	One-time	Transactional/Usage	79		14% Annual Price Increase
PFS-PS-OO-GD-DEGNCUST	Design Custom - govDelivery	Each	One-time	Service	72765		8% Annual Price Increase
PFS-PS-OO-GM-DEGNCUST	Design Custom - govMeetings	Hours	One-time	Service	376		10% Annual Price Increase
PFS-PS-OO-GR-DEGNCUST	Design Custom - govRecords	Each	One-time	Service	181500		10% Annual Price Increase
PFS-PS-OO-GS-DEGNCUST	Design Custom - govService	Hours	One-time	Service	389		10% Annual Price Increase
GOVM-GQA-DTE-SUB	Dev/Test Environment	Each	Renewable	Subscription	13910		14% Annual Price Increase
PFS-PS-OO-OO-DEVUCUST	Development Custom	Hours	One-time	Service	405		10% Annual Price Increase
PFS-PS-OO-GA-DEVUCUST	Development Custom - govAccess	Hours	One-time	Service	550		10% Annual Price Increase
PFS-PS-OO-GD-DEVUCUST	Development Custom - govDelivery	Hours	One-time	Service	464		8% Annual Price Increase
PFS-PS-OO-GM-DEVUCUST	Development Custom - govMeetings	Hours	One-time	Service	376		10% Annual Price Increase
PFS-PS-OO-GR-DEVUCUST	Development Custom - govRecords	Each	One-time	Service	242000		10% Annual Price Increase
PFS-PS-OO-GS-DEVUCUST	Development Custom - govService	Hours	One-time	Service	389		10% Annual Price Increase
PFS-PS-OO-OO-DEMA	Digital Engagement Maturity Assessment	Each	One-time	Service	24616		10% Annual Price Increase
GOVS-OTH-DSCC-OTF	Digital Services Custom Consulting	Each	One-time	Service	4650		10% Annual Price Increase
GOVS-OTH-DSCO-OTF	Digital Services Custom OCM	Each	One-time	Service	4650		10% Annual Price Increase
GOVM-GQA-DSC-SUB	Discovery Module	Each	Renewable	Subscription	347750		14% Annual Price Increase
GOVM-GQA-DMO-OTF	Discovery Setup and Configuration	Each	One-time	Service	8764		14% Annual Price Increase
PFS-GOVS-HC-BILLABLE	Documented Billable Expenses	Each	One-time	Service	121000		10% Annual Price Increase
GOVM-SWG-ES1-SUB	EASE™ 100	Each	Renewable	Subscription	58919		16% Annual Price Increase
GOVM-SWG-E15-SUB	EASE™ 15	Each	Renewable	Subscription	21609		16% Annual Price Increase
GOVM-SWG-E25-SUB	EASE™ 25	Each	Renewable	Subscription	30937		16% Annual Price Increase
GOVM-SWG-25A-OTF	EASE™ 2D Streaming Appliance	Each	One-time	Hardware	17409		16% Annual Price Increase

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GOVM-SWG-E75-SUB	EASE™ 75	Each	Renewable	Subscription	49592		16% Annual Price Increase
GOVM-SWG-ESH-OTF	EASE™ H Streaming Appliance	Each	One-time	Hardware	9749		16% Annual Price Increase
GOVM-SWG-ECP-OTF	EASE™ or CaptionPrime Setup and Deployment	Each	One-time	Service	1923		16% Annual Price Increase
GOVM-SWG-ESP-OTF	EASE™ T Plus Streaming Appliance	Each	One-time	Hardware	6444		16% Annual Price Increase
GOVM-SWG-EST-OTF	EASE™ T Streaming Appliance	Each	One-time	Hardware	5092		16% Annual Price Increase
TRN-TR-MA-ECOM-ONLINE	eComment - Online Training	Hours	One-time	Training	352		15% Annual Price Increase
TRN-TR-MA-ECOM-ONSITE	eComment - Onsite Training	Days	One-time	Training	3907		15% Annual Price Increase
PFS-PS-CO-CC-ECMIT	eComment - Setup and Configuration	Each	One-time	Service	1954		15% Annual Price Increase
GOVD-EHQ-AHA-SUB	EHQ Additional Hub Admin	Each	Renewable	Subscription	1563		16% Annual Price Increase
GOVD-EHQ-APA-SUB	EHQ Additional Project Admin	Each	Renewable	Subscription	782		16% Annual Price Increase
GOVD-EHQ-BSC-SUB	EHQ Basic	Each	Renewable	Subscription	39057		16% Annual Price Increase
GOVD-EHQ-CST-SUB	EHQ Custom CX Services Package	Each	Renewable	Subscription	299		16% Annual Price Increase
GOVD-EHQ-CS1-OTF	EHQ Custom Implementation	Hours	Renewable	Recurring Service	299		10% Annual Price Increase
GOVD-EHQ-PFC-SUB	EHQ Embeddable Project Finder - Custom	Each	Renewable	Subscription	3906		16% Annual Price Increase
GOVD-EHQ-ENT-SUB	EHQ Enterprise	Each	Renewable	Subscription	140602		16% Annual Price Increase
GOVD-EHQ-FBI-OTF	EHQ Full Brand Integration	Each	One-time	Service	12498		16% Annual Price Increase
GOVD-EHQ-HUB-SUB	EHQ Hubs	Each	Renewable	Subscription	7812		16% Annual Price Increase
GOVD-EHQ-ADM-TRN	EHQ Online Refresher Training	Each	One-time	Training	2344		16% Annual Price Increase
GOVD-EHQ-ORT-OTF	EHQ Online Refresher Training-Half Day	Each	One-time	Training	1563		16% Annual Price Increase
GOVD-EHQ-201-TRN	EHQ Online Training Sessions	Each	One-time	Training	2344		16% Annual Price Increase
GOVD-EHQ-PBI-OTF	EHQ Partial Brand Integration	Each	One-time	Service	6249		16% Annual Price Increase
GOVD-EHQ-PPS-OTF	EHQ Premium Project Support (Hourly Rate)	Hours	One-time	Service	469		16% Annual Price Increase
GOVD-EHQ-PLS-SUB	EHQ Project	Each	Renewable	Subscription	15623		16% Annual Price Increase
GOVD-EHQ-SBI-OTF	EHQ Site Build Implementation	Each	One-time	Service	11717		16% Annual Price Increase
GOVD-EHQ-BIM-OTF	EHQ Site Refresh	Each	One-time	Service	3125		16% Annual Price Increase
GOVD-EHQ-ST1-OTF	EHQ Standard Implementation	Each	One-time	Service	3906		16% Annual Price Increase
GOVD-EHQ-SRI-OTF	EHQ Standard Reimplementation	Each	One-time	Service	1563		16% Annual Price Increase
GOVD-EHQ-STA-SUB	EHQ Static Site	Each	Renewable	Subscription	7812		16% Annual Price Increase
GOVD-EHQ-US1-SUB	EHQ Unlimited	Each	Renewable	Subscription	78113		16% Annual Price Increase
GOVD-EHQ-SQ-OTF	EHQ Workforce Single Sign-On-Implementation	Each	One-time	Service	782		16% Annual Price Increase
GOVM-SWG-EDC-OTF	Election- Cameras Setup (drop-ceiling)	Each	One-time	Hardware	7879		16% Annual Price Increase
GOVM-SWG-ESM-OTF	Election- Cameras System (drop-ceiling)	Each	One-time	Hardware	31513		16% Annual Price Increase
GOVM-SWG-EHD-OTF	Election- Cameras System (Hard Deck Wall/Ceiling)	Each	One-time	Hardware	53262		16% Annual Price Increase
PFS-PS-CO-EMAIL-SC	Email-SetupandConfiguration	Each	One-time	Service	79380		8% Annual Price Increase
GOVM-SWG-4EA-OTF	enCaption 4 Encoding Appliance	Each	One-time	Hardware	73584		16% Annual Price Increase
GOVM-SWG-4ES-OTF	enCaption 4 Encoding Appliance - Setup	Each	One-time	Service	1283		16% Annual Price Increase
TRN-TR-CO-ES-ONSITE	Enhanced Security - Onsite Training	Days	One-time	Training	3333		8% Annual Price Increase
PFS-PS-CO-ES-SC	Enhanced Security - Setup and Configuration	Each	One-time	Service	2646		8% Annual Price Increase
GOVS-HC-SRG-SUB	Enhanced Short-Term Rental Registration Portal	Each	Renewable	Subscription	197340		6% Annual Price Increase
GOVS-HC-STR-SUB	Enhanced Short-Term Rental Tax Collection Portal	Each	Renewable	Subscription	197340		6% Annual Price Increase
SAS-SB-CO-FRES-R-005070	EnhancedSecurity(PotentialUsers0-99999)	Each	Renewable	SaaS	5758		8% Annual Price Increase
SAS-SB-CO-FRES-R-009766	EnhancedSecurity(PotentialUsers10000000-109999999)	Each	Renewable	SaaS	129023		8% Annual Price Increase
SAS-SB-CO-FRES-R-010062	EnhancedSecurity(PotentialUsers10000000-199999999)	Each	Renewable	SaaS	26824		8% Annual Price Increase
SAS-SB-CO-FRES-R-007440	EnhancedSecurity(PotentialUsers100000-249999)	Each	Renewable	SaaS	8467		8% Annual Price Increase
SAS-SB-CO-FRES-R-006257	EnhancedSecurity(PotentialUsers11000000-119999999)	Each	Renewable	SaaS	140697		8% Annual Price Increase
SAS-SB-CO-FRES-R-000884	EnhancedSecurity(PotentialUsers12000000-129999999)	Each	Renewable	SaaS	152372		8% Annual Price Increase
SAS-SB-CO-FRES-R-004656	EnhancedSecurity(PotentialUsers13000000-139999999)	Each	Renewable	SaaS	164048		8% Annual Price Increase
SAS-SB-CO-FRES-R-002497	EnhancedSecurity(PotentialUsers14000000-149999999)	Each	Renewable	SaaS	175723		8% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
SAS-SB-CO-FRES-R-005195	EnhancedSecurity(PotentialUsers150000000-15999999)	Each	Renewable	SaaS	187398		8% Annual Price Increase
SAS-SB-CO-FRES-R-007395	EnhancedSecurity(PotentialUsers160000000-16999999)	Each	Renewable	SaaS	199073		8% Annual Price Increase
SAS-SB-CO-FRES-R-005410	EnhancedSecurity(PotentialUsers17000000-17999999)	Each	Renewable	SaaS	210748		8% Annual Price Increase
SAS-SB-CO-FRES-R-010026	EnhancedSecurity(PotentialUsers180000000-18999999)	Each	Renewable	SaaS	222423		8% Annual Price Increase
SAS-SB-CO-FRES-R-005203	EnhancedSecurity(PotentialUsers190000000-19999999)	Each	Renewable	SaaS	234098		8% Annual Price Increase
SAS-SB-CO-FRES-R-007345	EnhancedSecurity(PotentialUsers200000000-20999999)	Each	Renewable	SaaS	245773		8% Annual Price Increase
SAS-SB-CO-FRES-R-003348	EnhancedSecurity(PotentialUsers20000000-2999999)	Each	Renewable	SaaS	35339		8% Annual Price Increase
SAS-SB-CO-FRES-R-007120	EnhancedSecurity(PotentialUsers210000000-21999999)	Each	Renewable	SaaS	257449		8% Annual Price Increase
SAS-SB-CO-FRES-R-009317	EnhancedSecurity(PotentialUsers220000000-22999999)	Each	Renewable	SaaS	269124		8% Annual Price Increase
SAS-SB-CO-FRES-R-003407	EnhancedSecurity(PotentialUsers230000000-23999999)	Each	Renewable	SaaS	280798		8% Annual Price Increase
SAS-SB-CO-FRES-R-008337	EnhancedSecurity(PotentialUsers240000000-24999999)	Each	Renewable	SaaS	292473		8% Annual Price Increase
SAS-SB-CO-FRES-R-009336	EnhancedSecurity(PotentialUsers25000000-25999999)	Each	Renewable	SaaS	304148		8% Annual Price Increase
SAS-SB-CO-FRES-R-003769	EnhancedSecurity(PotentialUsers260000000-26999999)	Each	Renewable	SaaS	12451		8% Annual Price Increase
SAS-SB-CO-FRES-R-005285	EnhancedSecurity(PotentialUsers270000000-27999999)	Each	Renewable	SaaS	315824		8% Annual Price Increase
SAS-SB-CO-FRES-R-008038	EnhancedSecurity(PotentialUsers280000000-28999999)	Each	Renewable	SaaS	327493		8% Annual Price Increase
SAS-SB-CO-FRES-R-005719	EnhancedSecurity(PotentialUsers290000000-29999999)	Each	Renewable	SaaS	339173		8% Annual Price Increase
SAS-SB-CO-FRES-R-000923	EnhancedSecurity(PotentialUsers300000000-30999999)	Each	Renewable	SaaS	350848		8% Annual Price Increase
SAS-SB-CO-FRES-R-003791	EnhancedSecurity(PotentialUsers300000000-3999999)	Each	Renewable	SaaS	362524		8% Annual Price Increase
SAS-SB-CO-FRES-R-005149	EnhancedSecurity(PotentialUsers310000000-31999999)	Each	Renewable	SaaS	43855		8% Annual Price Increase
SAS-SB-CO-FRES-R-010374	EnhancedSecurity(PotentialUsers320000000-32999999)	Each	Renewable	SaaS	374199		8% Annual Price Increase
SAS-SB-CO-FRES-R-009290	EnhancedSecurity(PotentialUsers330000000-33999999)	Each	Renewable	SaaS	385874		8% Annual Price Increase
SAS-SB-CO-FRES-R-005688	EnhancedSecurity(PotentialUsers340000000-34999999)	Each	Renewable	SaaS	397548		8% Annual Price Increase
SAS-SB-CO-FRES-R-002537	EnhancedSecurity(PotentialUsers350000000-35999999)	Each	Renewable	SaaS	409224		8% Annual Price Increase
SAS-SB-CO-FRES-R-002896	EnhancedSecurity(PotentialUsers360000000-36999999)	Each	Renewable	SaaS	420899		8% Annual Price Increase
SAS-SB-CO-FRES-R-007734	EnhancedSecurity(PotentialUsers370000000-37999999)	Each	Renewable	SaaS	432574		8% Annual Price Increase
SAS-SB-CO-FRES-R-005432	EnhancedSecurity(PotentialUsers380000000-38999999)	Each	Renewable	SaaS	444249		8% Annual Price Increase
SAS-SB-CO-FRES-R-005361	EnhancedSecurity(PotentialUsers390000000-39999999)	Each	Renewable	SaaS	455925		8% Annual Price Increase
SAS-SB-CO-FRES-R-002722	EnhancedSecurity(PotentialUsers400000000-40999999)	Each	Renewable	SaaS	467599		8% Annual Price Increase
SAS-SB-CO-FRES-R-003290	EnhancedSecurity(PotentialUsers410000000-41999999)	Each	Renewable	SaaS	479274		8% Annual Price Increase
SAS-SB-CO-FRES-R-009188	EnhancedSecurity(PotentialUsers420000000-42999999)	Each	Renewable	SaaS	52370		8% Annual Price Increase
SAS-SB-CO-FRES-R-007534	EnhancedSecurity(PotentialUsers430000000-43999999)	Each	Renewable	SaaS	490949		8% Annual Price Increase
SAS-SB-CO-FRES-R-003497	EnhancedSecurity(PotentialUsers440000000-44999999)	Each	Renewable	SaaS	502625		8% Annual Price Increase
SAS-SB-CO-FRES-R-003579	EnhancedSecurity(PotentialUsers450000000-45999999)	Each	Renewable	SaaS	514300		8% Annual Price Increase
SAS-SB-CO-FRES-R-000428	EnhancedSecurity(PotentialUsers460000000-46999999)	Each	Renewable	SaaS	525975		8% Annual Price Increase
SAS-SB-CO-FRES-R-007096	EnhancedSecurity(PotentialUsers470000000-47999999)	Each	Renewable	SaaS	537649		8% Annual Price Increase
SAS-SB-CO-FRES-R-005500	EnhancedSecurity(PotentialUsers480000000-48999999)	Each	Renewable	SaaS	549324		8% Annual Price Increase
SAS-SB-CO-FRES-R-002603	EnhancedSecurity(PotentialUsers490000000-49999999)	Each	Renewable	SaaS	561000		8% Annual Price Increase
SAS-SB-CO-FRES-R-027652	EnhancedSecurity(PotentialUsers50000000-5999999)	Each	Renewable	SaaS	572675		8% Annual Price Increase
SAS-SB-CO-FRES-R-003271	EnhancedSecurity(PotentialUsers60000000-69999999)	Each	Renewable	SaaS	584350		8% Annual Price Increase
SAS-SB-CO-FRES-R-001087	EnhancedSecurity(PotentialUsers70000000-79999999)	Each	Renewable	SaaS	60885		8% Annual Price Increase
SAS-SB-CO-FRES-R-008263	EnhancedSecurity(PotentialUsers80000000-89999999)	Each	Renewable	SaaS	18309		8% Annual Price Increase
SAS-SB-CO-FRES-R-009167	EnhancedSecurity(PotentialUsers90000000-99999999)	Each	Renewable	SaaS	82322		8% Annual Price Increase
SAS-SB-CO-FRES-R-005435	EnhancedSecurity(PotentialUsers100000000-109999999)	Each	Renewable	SaaS	93997		8% Annual Price Increase
GOVS-ONV-EBI-OTF	Enterprise Base Integration Setup and Configuration	Each	One-time	Service	117348		8% Annual Price Increase
GOVS-ONV-EBI-SUB	Enterprise Base Integration Subscription	Each	Renewable	Subscription	13200		10% Annual Price Increase
SAS-SB-HC-ENT-S50	Enterprise S50	Each	Renewable	SaaS	6050		10% Annual Price Increase
					14300		6% Annual Price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVR-OKD-EIR-OTF	Environmental Impact Reports (Fish & Game) - License	Each	License	One-time	154202		15% Annual Price Increase
SAS-SB-HC-ESR-INT	Esri Integration	Each	Renewable	Subscription	14300		6% Annual Price Increase
GOVS-ONV-ESI-OTF	Essentials Base Integration Setup and Configuration	Each	One-time	Service	7814		14% Annual Price Increase
GOVM-GOA-EP1-SUB	Essentials Package 1	Each	Renewable	Subscription	15997		14% Annual Price Increase
GOVM-GOA-EP2-SUB	Essentials Package 2	Each	Renewable	Subscription	27820		14% Annual Price Increase
GOVM-GOA-EP3-SUB	Essentials Package 3	Each	Renewable	Subscription	41730		14% Annual Price Increase
GOVM-GOA-EP4-SUB	Essentials Package 4	Each	Renewable	Subscription	55640		14% Annual Price Increase
GOVM-GOA-EP5-SUB	Essentials Package 5	Each	Renewable	Subscription	69550		14% Annual Price Increase
SAS-SE-DS-RMS-EUJDT	eUniversa Document Transactions (Priced per document)	Each	One-time	Service	40		14% Annual Price Increase
SFW-PE-DS-RMS-EUENT	eUniversa System Enterprise License	Each	One-time	License	3144960		15% Annual Price Increase
SFW-PE-DS-RMS-EUSSL	eUniversa System Single Site License	Each	One-time	License	393120		15% Annual Price Increase
GOVA-OCT-EVB-SUB	Eventbrite Connector License	Each	Renewable	Subscription	11373		15% Annual Price Increase
GXC-BND-CXSO-REC	Experience Services (Operations Cloud)	Each	Renewable	Subscription	21499		7% Annual Price Increase
GOVS-HC-ETA-OTF	Expert Testimony - Affidavit	Hours	One-time	Service	297		10% Annual Price Increase
GOVS-HC-ETP-OTF	Expert Testimony - In-Person	Hours	One-time	Service	446		10% Annual Price Increase
GOVM-SWG-CPS-OTF	Extended Warranty Plan for Advanced Caption Encoder/Decoder	Each	One-time	Service	2589		16% Annual Price Increase
GOVM-SWG-ST2-OTF	Extended Warranty Plan for CaptionPrime Streaming Appliance	Each	One-time	Service	4273		16% Annual Price Increase
GOVM-SWG-ST1-OTF	Extended Warranty Plan for EASE™ 2D Streaming Appliance	Each	One-time	Service	3003		16% Annual Price Increase
GOVM-SWG-STR-OTF	Extended Warranty Plan for EASE™ H Streaming Appliance	Each	One-time	Service	1682		16% Annual Price Increase
GOVM-SWG-PLA-OTF	Extended Warranty Plan for EASE™ T Plus Streaming Appliance	Each	One-time	Service	1112		16% Annual Price Increase
GOVM-SWG-SAP-OTF	Extended Warranty Plan for EASE™ T Streaming Appliance	Each	One-time	Service	879		16% Annual Price Increase
GOVM-SWG-CED-OTF	Extended Warranty Plan for Standard Caption Encoder/Decoder for If	Each	One-time	Service	1630		16% Annual Price Increase
TRN-TR-CO-FR-ONLINE	FedRAMP - Online Training	Each	One-time	Training	773		8% Annual Price Increase
TRN-TR-CO-FR-ONSITE	FedRAMP - Onsite Training	Days	One-time	Training	2778		8% Annual Price Increase
PE5-PS-CO-FR-SC	FedRAMP - Setup and Configuration	Each	One-time	Service	2646		8% Annual Price Increase
SAS-SB-CO-FR-R-009488	FedRAMP (Potential Users 0-99999)	Each	Renewable	SaaS	9164		15% Annual Price Increase
SAS-SB-CO-FR-R-005848	FedRAMP (Potential Users 10000000-11000000)	Each	Renewable	SaaS	201959		15% Annual Price Increase
SAS-SB-CO-FR-R-008369	FedRAMP (Potential Users 1000000-1999999)	Each	Renewable	SaaS	42698		15% Annual Price Increase
SAS-SB-CO-FR-R-007746	FedRAMP (Potential Users 100000-249999)	Each	Renewable	SaaS	13476		15% Annual Price Increase
SAS-SB-CO-FR-R-000299	FedRAMP (Potential Users 11000000-12000000)	Each	Renewable	SaaS	220234		15% Annual Price Increase
SAS-SB-CO-FR-R-002506	FedRAMP (Potential Users 12000000-13000000)	Each	Renewable	SaaS	242551		15% Annual Price Increase
SAS-SB-CO-FR-R-005161	FedRAMP (Potential Users 13000000-14000000)	Each	Renewable	SaaS	261136		15% Annual Price Increase
SAS-SB-CO-FR-R-000831	FedRAMP (Potential Users 14000000-15000000)	Each	Renewable	SaaS	279721		15% Annual Price Increase
SAS-SB-CO-FR-R-005397	FedRAMP (Potential Users 15000000-16000000)	Each	Renewable	SaaS	298306		15% Annual Price Increase
SAS-SB-CO-FR-R-007573	FedRAMP (Potential Users 16000000-17000000)	Each	Renewable	SaaS	316890		15% Annual Price Increase
SAS-SB-CO-FR-R-003712	FedRAMP (Potential Users 17000000-18000000)	Each	Renewable	SaaS	335475		15% Annual Price Increase
SAS-SB-CO-FR-R-005269	FedRAMP (Potential Users 18000000-19000000)	Each	Renewable	SaaS	354060		15% Annual Price Increase
SAS-SB-CO-FR-R-005516	FedRAMP (Potential Users 19000000-20000000)	Each	Renewable	SaaS	372645		15% Annual Price Increase
SAS-SB-CO-FR-R-001630	FedRAMP (Potential Users 20000000-21000000)	Each	Renewable	SaaS	391230		15% Annual Price Increase
SAS-SB-CO-FR-R-001315	FedRAMP (Potential Users 2000000-2999999)	Each	Renewable	SaaS	56253		15% Annual Price Increase
SAS-SB-CO-FR-R-000538	FedRAMP (Potential Users 21000000-22000000)	Each	Renewable	SaaS	409814		15% Annual Price Increase
SAS-SB-CO-FR-R-001190	FedRAMP (Potential Users 22000000-23000000)	Each	Renewable	SaaS	428399		15% Annual Price Increase
SAS-SB-CO-FR-R-005397	FedRAMP (Potential Users 23000000-24000000)	Each	Renewable	SaaS	446984		15% Annual Price Increase
SAS-SB-CO-FR-R-007702	FedRAMP (Potential Users 24000000-25000000)	Each	Renewable	SaaS	465569		15% Annual Price Increase
SAS-SB-CO-FR-R-001058	FedRAMP (Potential Users 25000000-26000000)	Each	Renewable	SaaS	484154		15% Annual Price Increase
SAS-SB-CO-FR-R-010108	FedRAMP (Potential Users 2500000-499999)	Each	Renewable	SaaS	19818		15% Annual Price Increase
SAS-SB-CO-FR-R-010000	FedRAMP (Potential Users 26000000-27000000)	Each	Renewable	SaaS	502738		15% Annual Price Increase
SAS-SB-CO-FR-R-010008	FedRAMP (Potential Users 27000000-28000000)	Each	Renewable	SaaS	521323		15% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
SAS-SB-CO-FR-R-010599	FedRAMP (Potential Users 28000000-29000000)	Each	Renewable	SaaS	53908		15% Annual Price Increase
SAS-SB-CO-FR-R-003248	FedRAMP (Potential Users 29000000-30000000)	Each	Renewable	SaaS	558493		15% Annual Price Increase
SAS-SB-CO-FR-R-004725	FedRAMP (Potential Users 30000000-31000000)	Each	Renewable	SaaS	577077		15% Annual Price Increase
SAS-SB-CO-FR-R-003277	FedRAMP (Potential Users 30000000-39999999)	Each	Renewable	SaaS	69808		15% Annual Price Increase
SAS-SB-CO-FR-R-001537	FedRAMP (Potential Users 31000000-32000000)	Each	Renewable	SaaS	595662		15% Annual Price Increase
SAS-SB-CO-FR-R-003666	FedRAMP (Potential Users 32000000-33000000)	Each	Renewable	SaaS	614247		15% Annual Price Increase
SAS-SB-CO-FR-R-009651	FedRAMP (Potential Users 33000000-34000000)	Each	Renewable	SaaS	632832		15% Annual Price Increase
SAS-SB-CO-FR-R-000978	FedRAMP (Potential Users 34000000-35000000)	Each	Renewable	SaaS	651417		15% Annual Price Increase
SAS-SB-CO-FR-R-005563	FedRAMP (Potential Users 35000000-36000000)	Each	Renewable	SaaS	670001		15% Annual Price Increase
SAS-SB-CO-FR-R-007550	FedRAMP (Potential Users 36000000-37000000)	Each	Renewable	SaaS	688586		15% Annual Price Increase
SAS-SB-CO-FR-R-007081	FedRAMP (Potential Users 37000000-38000000)	Each	Renewable	SaaS	707171		15% Annual Price Increase
SAS-SB-CO-FR-R-000899	FedRAMP (Potential Users 38000000-39000000)	Each	Renewable	SaaS	725756		15% Annual Price Increase
SAS-SB-CO-FR-R-000867	FedRAMP (Potential Users 39000000-40000000)	Each	Renewable	SaaS	744341		15% Annual Price Increase
SAS-SB-CO-FR-R-007491	FedRAMP (Potential Users 40000000-41000000)	Each	Renewable	SaaS	762925		15% Annual Price Increase
SAS-SB-CO-FR-R-001814	FedRAMP (Potential Users 40000000-49999999)	Each	Renewable	SaaS	83363		15% Annual Price Increase
SAS-SB-CO-FR-R-005655	FedRAMP (Potential Users 41000000-42000000)	Each	Renewable	SaaS	781510		15% Annual Price Increase
SAS-SB-CO-FR-R-002924	FedRAMP (Potential Users 42000000-43000000)	Each	Renewable	SaaS	800095		15% Annual Price Increase
SAS-SB-CO-FR-R-009885	FedRAMP (Potential Users 43000000-44000000)	Each	Renewable	SaaS	818680		15% Annual Price Increase
SAS-SB-CO-FR-R-009941	FedRAMP (Potential Users 44000000-45000000)	Each	Renewable	SaaS	837264		15% Annual Price Increase
SAS-SB-CO-FR-R-005550	FedRAMP (Potential Users 45000000-46000000)	Each	Renewable	SaaS	855849		15% Annual Price Increase
SAS-SB-CO-FR-R-002582	FedRAMP (Potential Users 46000000-47000000)	Each	Renewable	SaaS	874434		15% Annual Price Increase
SAS-SB-CO-FR-R-000903	FedRAMP (Potential Users 47000000-48000000)	Each	Renewable	SaaS	893019		15% Annual Price Increase
SAS-SB-CO-FR-R-001499	FedRAMP (Potential Users 48000000-49000000)	Each	Renewable	SaaS	911604		15% Annual Price Increase
SAS-SB-CO-FR-R-027662	FedRAMP (Potential Users 49000000-50000000)	Each	Renewable	SaaS	930188		15% Annual Price Increase
SAS-SB-CO-FR-R-010214	FedRAMP (Potential Users 50000000-59999999)	Each	Renewable	SaaS	95303		15% Annual Price Increase
GXC-ADD-RB55-OTF	Fully Managed PRO Remote Broadcast System - Five Camera Setup	Each	One-time	Service	4173		1% Annual Price Increase
GXC-ADD-RB54-OTF	Fully Managed PRO Remote Broadcast System - Four Camera Setup	Each	One-time	Hardware	95546		1% Annual Price Increase
GOVM-GQA-GIS-SUB	GIS Interface	Each	One-time	Hardware	73517		2% Annual Price Increase
GOVM-SWG-GPS-OTF	GoMobile Premium - Setup	Each	Renewable	Subscription	6955		14% Annual Price Increase
GOVM-SWG-GMW-OTF	GoMobile Premium - Warranty	Each	Renewable	Subscription	13910		14% Annual Price Increase
GOVM-SWG-GSS-OTF	GoMobile Standard - Setup	Each	One-time	Service	1923		16% Annual Price Increase
GOVM-SWG-GSW-OTF	GoMobile Standard - Warranty	Each	One-time	Service	2432		16% Annual Price Increase
PFS-CONTENT-GA-MOD-UPDATI	govAccess - License Modification and Version Update	Each	One-time	Service	1283		16% Annual Price Increase
MTN-CONTENT-GA-VL-SPEC	govAccess - Maint/Hosting/License Fee - Specialty Sub	Each	One-time	Service	1305		16% Annual Price Increase
MTN-CONTENT-GA-VL-SUB	govAccess - Maint/Hosting/Licensing Fee - Cloned Subsite	Each	One-time	Service	10615		15% Annual Price Increase
PFS-CONTENT-GA-DB-DOMAIN	govAccess - Web Design and Implementation - Branded w/Domain	Each	Renewable	Subscription	11373		15% Annual Price Increase
PFS-CONTENT-GA-DB-IS	govAccess - Web Design and Implementation - Independent Sub	Each	Renewable	Software Maintenan	2123		13% Annual Price Increase
PFS-CONTENT-GA-DB-S5	govAccess - Web Design and Implementation - Specialty Sub	Each	One-time	Service	11828		15% Annual Price Increase
PFS-CONTENT-GA-E52	govAccess Enterprise Search (Tier 2)	Each	One-time	Service	21077		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011113	GovDelivery for govAccess Customers (Potential Users 0-99999)	Each	Renewable	Subscription	37150		15% Annual Price Increase
					6822		15% Annual Price Increase
					21382		15% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVD-GVA-DSC-SUB-R-011171	GovDelivery for govAccess Customers (Potential Users 10000000-110 Each		Renewable	Subscription	479223		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011175	GovDelivery for govAccess Customers (Potential Users 1000000-1999 Each		Renewable	Subscription	99629		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011148	GovDelivery for govAccess Customers (Potential Users 100000-24999 Each		Renewable	Subscription	31444		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011132	GovDelivery for govAccess Customers (Potential Users 11000000-120 Each		Renewable	Subscription	522588		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011067	GovDelivery for govAccess Customers (Potential Users 12000000-130 Each		Renewable	Subscription	565953		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011109	GovDelivery for govAccess Customers (Potential Users 13000000-140 Each		Renewable	Subscription	609317		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011079	GovDelivery for govAccess Customers (Potential Users 14000000-150 Each		Renewable	Subscription	652681		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011115	GovDelivery for govAccess Customers (Potential Users 15000000-160 Each		Renewable	Subscription	696046		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011147	GovDelivery for govAccess Customers (Potential Users 16000000-170 Each		Renewable	Subscription	739410		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011122	GovDelivery for govAccess Customers (Potential Users 17000000-180 Each		Renewable	Subscription	782775		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011173	GovDelivery for govAccess Customers (Potential Users 18000000-190 Each		Renewable	Subscription	826139		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011117	GovDelivery for govAccess Customers (Potential Users 19000000-200 Each		Renewable	Subscription	869504		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011146	GovDelivery for govAccess Customers (Potential Users 20000000-210 Each		Renewable	Subscription	912868		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011096	GovDelivery for govAccess Customers (Potential Users 2000000-2999 Each		Renewable	Subscription	131257		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011142	GovDelivery for govAccess Customers (Potential Users 21000000-220 Each		Renewable	Subscription	956233		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011166	GovDelivery for govAccess Customers (Potential Users 22000000-230 Each		Renewable	Subscription	999597		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011098	GovDelivery for govAccess Customers (Potential Users 23000000-240 Each		Renewable	Subscription	1042962		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011155	GovDelivery for govAccess Customers (Potential Users 24000000-250 Each		Renewable	Subscription	1086326		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011156	GovDelivery for govAccess Customers (Potential Users 25000000-260 Each		Renewable	Subscription	1129691		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011168	GovDelivery for govAccess Customers (Potential Users 250000-49999 Each		Renewable	Subscription	46241		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011103	GovDelivery for govAccess Customers (Potential Users 26000000-270 Each		Renewable	Subscription	1173055		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011119	GovDelivery for govAccess Customers (Potential Users 27000000-280 Each		Renewable	Subscription	1216420		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011152	GovDelivery for govAccess Customers (Potential Users 28000000-290 Each		Renewable	Subscription	1259784		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011131	GovDelivery for govAccess Customers (Potential Users 29000000-300 Each		Renewable	Subscription	1303149		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011068	GovDelivery for govAccess Customers (Potential Users 30000000-310 Each		Renewable	Subscription	1346513		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011104	GovDelivery for govAccess Customers (Potential Users 3000000-3999 Each		Renewable	Subscription	162885		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011114	GovDelivery for govAccess Customers (Potential Users 31000000-320 Each		Renewable	Subscription	1389878		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011178	GovDelivery for govAccess Customers (Potential Users 32000000-330 Each		Renewable	Subscription	1433242		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011165	GovDelivery for govAccess Customers (Potential Users 33000000-340 Each		Renewable	Subscription	1476607		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011063	GovDelivery for govAccess Customers (Potential Users 34000000-350 Each		Renewable	Subscription	1519971		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011086	GovDelivery for govAccess Customers (Potential Users 35000000-360 Each		Renewable	Subscription	1563336		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011128	GovDelivery for govAccess Customers (Potential Users 36000000-370 Each		Renewable	Subscription	1606700		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011130	GovDelivery for govAccess Customers (Potential Users 37000000-380 Each		Renewable	Subscription	1650065		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011123	GovDelivery for govAccess Customers (Potential Users 38000000-390 Each		Renewable	Subscription	1693429		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011120	GovDelivery for govAccess Customers (Potential Users 39000000-400 Each		Renewable	Subscription	1736794		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011085	GovDelivery for govAccess Customers (Potential Users 40000000-410 Each		Renewable	Subscription	1780158		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011164	GovDelivery for govAccess Customers (Potential Users 4000000-4999 Each		Renewable	Subscription	194513		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011149	GovDelivery for govAccess Customers (Potential Users 41000000-420 Each		Renewable	Subscription	1823523		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011099	GovDelivery for govAccess Customers (Potential Users 42000000-430 Each		Renewable	Subscription	1866887		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011100	GovDelivery for govAccess Customers (Potential Users 43000000-440 Each		Renewable	Subscription	1910252		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011100	GovDelivery for govAccess Customers (Potential Users 44000000-450 Each		Renewable	Subscription	1953616		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011061	GovDelivery for govAccess Customers (Potential Users 45000000-460 Each		Renewable	Subscription	1996981		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011141	GovDelivery for govAccess Customers (Potential Users 46000000-470 Each		Renewable	Subscription	2040345		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011127	GovDelivery for govAccess Customers (Potential Users 47000000-480 Each		Renewable	Subscription	2083710		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011081	GovDelivery for govAccess Customers (Potential Users 48000000-490 Each		Renewable	Subscription	2127074		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-027664	GovDelivery for govAccess Customers (Potential Users 49000000-500 Each		Renewable	Subscription	2170439		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011092	GovDelivery for govAccess Customers (Potential Users 5000000-5999 Each		Renewable	Subscription	226141		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011070	GovDelivery for govAccess Customers (Potential Users 500000-99999 Each		Renewable	Subscription	68001		15% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVD-GVA-DSC-SUB-R-011154	GovDelivery for govAccess Customers (Potential Users 6000000-6999 Each	Each	Renewable	Subscription	305766		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011176	GovDelivery for govAccess Customers (Potential Users 7000000-7999 Each	Each	Renewable	Subscription	349130		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011163	GovDelivery for govAccess Customers (Potential Users 8000000-8999 Each	Each	Renewable	Subscription	392494		15% Annual Price Increase
GOVD-GVA-DSC-SUB-R-011124	GovDelivery for govAccess Customers (Potential Users 9000000-9999 Each	Each	Renewable	Subscription	435859		15% Annual Price Increase
FEE-GOVD-MISC	govDelivery— Miscellaneous Fee	Each	One-time	Fee	148225		10% Annual Price Increase
GXG-GOV-PLB-1	Governance and Playbooks, Tier 1	Each	One-time	Service	25805		11% Annual Price Increase
GXG-GOV-PLB-2	Governance and Playbooks, Tier 2	Each	One-time	Service	51610		11% Annual Price Increase
GXA-STD-BET-OTF	Government Experience Agent Beta Services Non- Recurring	Each	One-time	Service	4400000		10% Annual Price Increase
GXC-BND-ENT-SUB	Government Experience Cloud	Each	Renewable	Subscription	1210000		10% Annual Price Increase
SUB-PS-CO-CC-GXI	GovernmentExperienceInsights— EnterpriseServices-Recurring	Each	Renewable	RecurringService	2750000		10% Annual Price Increase
GOVM-LVC-5TC-OTF	GovMeetings Live Cast SetUp and Config	Hours	One-time	Service	328		15% Annual Price Increase
GOVM-GQA-APS-REC	GovQA Annual Gold Services Package	Each	Renewable	Recurring Service	34775		14% Annual Price Increase
GOVM-GQA-SNT-SUB	GovQA Enterprise - State	Each	Renewable	Subscription	1669200		14% Annual Price Increase
GOVM-GQA-PRJ-TRN	GovQA Training Team Project	Hours	One-time	Training	742		10% Annual Price Increase
TRN-GOVS-FMS-BT	govService Basic Online Training	Days	One-time	Training	1550		10% Annual Price Increase
PS-GOVS-BUILD-CRED	govService Build Units	Each	One-time	Service	121000		10% Annual Price Increase
PFS-GOVS-FMS-ESS-IA1-S	govService Essentials Set-Up & Config (P1)-Serv	Each	One-time	Service	23246		10% Annual Price Increase
PFS-GOVS-FMS-ESS-IA2	govService Essentials Set-Up & Config (P2)	Each	One-time	Service	69734		10% Annual Price Increase
PFS-GOVS-FMS-ESS-IA2-S	govService Essentials Set-Up & Config (P2) - Serv	Hours	One-time	Service	389		10% Annual Price Increase
PFS-GOVS-FMS-ESS-IA3	govService Essentials Set-Up & Config (P3)	Each	One-time	Service	224696		10% Annual Price Increase
SAS-GOVS-FMS-FLG	govService Flagship Program	Each	Renewable	Subscription	121000		10% Annual Price Increase
TRN-GOVS-FMS-FDWT	govService Form Designer & Workflow Online Training	Days	One-time	Training	1550		10% Annual Price Increase
PFS-GOVS-STRAT-ARCH	govService Strategy & Architecture	Each	One-time	Service	2826		15% Annual Price Increase
GOVS-COR-TMP-OTF	govService Template	Each	One-time	Service	1615		15% Annual Price Increase
HDW-SU-WA-VID-EAMXSD	Granicus Encoding Appliance Hardware - SDI (AMAX) (GT)	Each	One-time	Hardware	7367		15% Annual Price Increase
PFS-PS-WA-VID-ENCXSV	Granicus Encoding Appliance Hardware - Setup & Config	Each	One-time	Service	2047		15% Annual Price Increase
HDW-SU-WA-VID-OPS	Granicus Live Cast Encoder – Hardware	Each	One-time	Hardware	5730		15% Annual Price Increase
GOVM-CLR-CAS-STC	Granicus Live Cast Encoder Setup and Configuration	Each	One-time	Service	1433		15% Annual Price Increase
SAS100Z-ME	Granicus Minutes Maker Solution	Each	Renewable	SaaS	39067		15% Annual Price Increase
GXC-BND-F100B-REC	Granicus Operations Cloud - Fully Managed Video (100)	Each	Renewable	Subscription	133902		9% Annual Price Increase
GXC-BND-F25B-REC	Granicus Operations Cloud - Fully Managed Video (25)	Each	Renewable	Subscription	81244		11% Annual Price Increase
GXC-BND-F50B-REC	Granicus Operations Cloud - Fully Managed Video (50)	Each	Renewable	Subscription	101453		11% Annual Price Increase
GXC-BND-OCT1-REC	Granicus Operations Cloud - Governance (Efficiency)	Each	Renewable	Subscription	67909		11% Annual Price Increase
GXC-BND-OCT1-OTF	Granicus Operations Cloud - Governance (Efficiency) - Setup, Configur	Each	One-time	Service	12470		11% Annual Price Increase
GXC-BND-TIF3-REC	Granicus Operations Cloud - Governance (Efficiency) w/Fully Managet	Each	Renewable	Subscription	196436		11% Annual Price Increase
GXC-BND-TIF1-REC	Granicus Operations Cloud - Governance (Efficiency) w/Fully Managet	Each	Renewable	Subscription	143778		11% Annual Price Increase
GXC-BND-TIF2-REC	Granicus Operations Cloud - Governance (Efficiency) w/Fully Managet	Each	Renewable	Subscription	163987		11% Annual Price Increase
GXC-BND-TIF3-REC	Granicus Operations Cloud - Governance (Efficiency) w/Partially Mani	Each	Renewable	Subscription	158626		11% Annual Price Increase
GXC-BND-TI P1-REC	Granicus Operations Cloud - Governance (Efficiency) w/Partially Mani	Each	Renewable	Subscription	120547		11% Annual Price Increase
GXC-BND-TI P2-REC	Granicus Operations Cloud - Governance (Efficiency) w/Partially Mani	Each	Renewable	Subscription	132397		11% Annual Price Increase
GXC-BND-T15M-REC	Granicus Operations Cloud - Governance (Efficiency) with Self-Manag	Each	Renewable	Subscription	120548.32		11% Annual Price Increase
GXC-BND-OCT2-OTF	Granicus Operations Cloud - Governance (Enterprise) - Setup, Configu	Each	One-time	Service	52622		8% Annual Price Increase
GXC-BND-OT2F-OTF	Granicus Operations Cloud - Governance (Enterprise) w/ Fully Managi	Each	One-time	Service	51622		6% Annual Price Increase
GXC-BND-OT2P-OTF	Granicus Operations Cloud - Governance (Enterprise) w/ Partially-Mai	Each	One-time	Service	51622		6% Annual Price Increase
GXC-BND-T2F3-REC	Granicus Operations Cloud - Governance (Enterprise) w/Fully Manage	Each	Renewable	Subscription	236626		11% Annual Price Increase
GXC-BND-T2F1-REC	Granicus Operations Cloud - Governance (Enterprise) w/Fully Manage	Each	Renewable	Subscription	183968		11% Annual Price Increase
GXC-BND-T2F2-REC	Granicus Operations Cloud - Governance (Enterprise) w/Fully Manage	Each	Renewable	Subscription	204177		11% Annual Price Increase
GXC-BND-T2P3-REC	Granicus Operations Cloud - Governance (Enterprise) w/Partially Man	Each	Renewable	Subscription	198816		11% Annual Price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GXC-BND-T2P1-REC	Granicus Operations Cloud - Governance (Enterprise) w/Partially Man Each	Renewable	Subscription	Subscription	160737		11% Annual Price Increase
GXC-BND-T2P2-REC	Granicus Operations Cloud - Governance (Enterprise) w/Partially Man Each	Renewable	Subscription	Subscription	172587		11% Annual Price Increase
GXC-BND-T2SM-REC	Granicus Operations Cloud - Governance (Enterprise) w/Self-Managed Each	Renewable	Subscription	Subscription	154594		11% Annual Price Increase
GXC-BND-OT25-OTF	Granicus Operations Cloud - Governance (Enterprise) w/Self-Managed Each	One-time	Service	Service	51622		6% Annual Price Increase
GXC-BND-OT33-REC	Granicus Operations Cloud - Governance (Legislative)	Renewable	Subscription	Subscription	99909		7% Annual Price Increase
GXC-BND-OT33-OTF	Granicus Operations Cloud - Governance (Legislative)	One-time	Service	Service	52622		8% Annual Price Increase
GXC-BND-OT3F-OTF	Granicus Operations Cloud - Governance (Legislative) - Setup, Configu Each	One-time	Service	Service	51622		6% Annual Price Increase
GXC-BND-T3F3-REC	Granicus Operations Cloud - Governance (Legislative) w/ Fully Manag Each	Renewable	Subscription	Subscription	256289		21% Annual Price Increase
GXC-BND-T3F1-REC	Granicus Operations Cloud - Governance (Legislative) w/ Fully Manag Each	Renewable	Subscription	Subscription	183968		11% Annual Price Increase
GXC-BND-T3F2-REC	Granicus Operations Cloud - Governance (Legislative) w/ Fully Manag Each	Renewable	Subscription	Subscription	204177		11% Annual Price Increase
GXC-BND-T3P3-REC	Granicus Operations Cloud - Governance (Legislative) w/ Partially Man Each	Renewable	Subscription	Subscription	220000		23% Annual Price Increase
GXC-BND-T3P1-REC	Granicus Operations Cloud - Governance (Legislative) w/ Partially Man Each	Renewable	Subscription	Subscription	160737		11% Annual Price Increase
GXC-BND-T3P2-REC	Granicus Operations Cloud - Governance (Legislative) w/ Partially Man Each	Renewable	Subscription	Subscription	172587		11% Annual Price Increase
GXC-BND-OT3P-OTF	Granicus Operations Cloud - Governance (Legislative) w/ Partially Man Each	One-time	Service	Service	51622		6% Annual Price Increase
GXC-BND-T3SM-REC	Granicus Operations Cloud - Governance (Legislative) w/ Self-Managed Each	Renewable	Subscription	Subscription	154594		11% Annual Price Increase
GXC-BND-OT35-OTF	Granicus Operations Cloud - Governance (Legislative) w/ Self-Managed Each	One-time	Service	Service	51622		6% Annual Price Increase
GXC-BND-P100B-REC	Granicus Operations Cloud - Partially Managed Video (100)	Renewable	Subscription	Subscription	96092		11% Annual Price Increase
GXC-BND-P25B-REC	Granicus Operations Cloud - Partially Managed Video (25)	Renewable	Subscription	Subscription	58013		17% Annual Price Increase
GXC-BND-P50B-REC	Granicus Operations Cloud - Partially Managed Video (50)	Renewable	Subscription	Subscription	69863		11% Annual Price Increase
GXC-BND-SM1-REC	Granicus Operations Cloud - Self-Managed Video	Renewable	Subscription	Subscription	51870		11% Annual Price Increase
SAS4101	Granicus Remote Administration	Renewable	SaaS	SaaS	4279		15% Annual Price Increase
TRN-TR-MA-VID-ONLINE	Granicus Video - Online Training	One-time	Training	Training	655		15% Annual Price Increase
TRN-TR-MA-VID-ONSITE	Granicus Video - Onsite Training	One-time	Training	Training	4912		15% Annual Price Increase
PFS-PS-MA-VID-PA-INST	Granicus Video - Performance Accelerator - Setup & Config	One-time	Service	Service	2456		15% Annual Price Increase
GOVM-VID-LVC-TRN	Granicus Video LiveCast UPGRADE	One-time	Training	Training	410		15% Annual Price Increase
GOVA-WDI-ADF-OTF	Granicus Web - Active Directory Federation Service Integration	One-time	Service	Service	6066		15% Annual Price Increase
GOVA-OCT-CTM-OTF	Granicus Web - Content Migration for OpenCities (50 pages)	One-time	Service	Service	1517		15% Annual Price Increase
GOVA-WDI-CTM-OTF	Granicus Web - Content Migration for Vision (50 pages)	One-time	Service	Service	1517		15% Annual Price Increase
GOVA-CTS-CMP-OTF	Granicus Web - Content Migration Package	One-time	Service	Service	121000		10% Annual Price Increase
GOVA-WDI-CSW-OTF	Granicus Web - Dept Branding: Custom Styled Widgets Package	One-time	Service	Service	3791		15% Annual Price Increase
GOVA-WDI-PC-OTF	Granicus Web - Dept Branding: Interior Page Custom Template	One-time	Service	Service	15164		15% Annual Price Increase
GOVA-WDI-DST-OTF	Granicus Web - Dept Branding: Design Theme	One-time	Service	Service	2465		15% Annual Price Increase
GOVA-WDI-IIS-OTF	Granicus Web - Intranet-Specialty services pack - Independent Subsite Each	One-time	Service	Service	15164		15% Annual Price Increase
GOVA-WDI-SS-OTF	Granicus Web - Intranet-Specialty services pack - Specialty Subsite	One-time	Service	Service	37908		15% Annual Price Increase
GOVA-WDI-DVT-TRN	Granicus Web - TRAINING - Developer Training (Dev Tool Kit - Vision c Each	One-time	Training	Training	4549		15% Annual Price Increase
GOVA-WDI-ONS-TRN	Granicus Web - TRAINING - Onsite rather than remote, per day (2 ses Each	One-time	Training	Training	4549		15% Annual Price Increase
GOVA-WDI-AS3-TRN	Granicus Web - TRAINING - remote - additional session (3 hours)	One-time	Training	Training	2275		15% Annual Price Increase
GOVA-WDI-WAT-TRN	Granicus Web - TRAINING - Website Accessibility Training	One-time	Training	Training	4549		15% Annual Price Increase
CLY-GRN-PFS-SVC	Granium Professional Services - Milestone	One-time	Service	Service	319		15% Annual Price Increase
CLY-GRN-US-TRN-SVC	Granium User Training Additional Students (Priced per person, per dt Days	One-time	Training	Training	1274		15% Annual Price Increase
CLY-GRN-UIP-TRN-SVC	Granium User Training Base Session (2 users, per day)	One-time	Training	Training	2866		15% Annual Price Increase
GXG-CAP-BLD-WIR-1	GXG Capacity Building (Virtual, Tier 1)	One-time	Service	Service	25805		11% Annual Price Increase
GXG-CAP-BLD-WIR-2	GXG Capacity Building (Virtual, Tier 2)	One-time	Service	Service	51610		11% Annual Price Increase
DES-OCT-DSA-OTF	GXG Digital Services Academy	One-time	Service	Service	22523		11% Annual price increase
DES-CC-ECA-OTF	GXG Email Campaign Academy	One-time	Service	Service	22523		11% Annual price increase
DES-CC-EW-OTF	GXG Email Communications Workshop	One-time	Service	Service	7508		11% Annual price increase
PFS-PS-CO-CC-CCES	GXG Government Experience Services - Non-Recurring	One-time	Service	Service	4400000		10% Annual Price Increase
SUB-PS-CO-CC-CCES	GXG Government Experience Services - Recurring	Renewable	Recurring Service	Recurring Service	4400000		10% Annual Price Increase

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DES-OCT-ARC-OTF	GXG Information Architecture	Each	One-time	Service	33784		11% Annual price increase
DES-OCT-WWW-OTF	GXG Writing for the Web Workshop	Each	One-time	Service	7508		11% Annual price increase
GOVA-OCT-ONL-SUB	Hive Connector License	Each	Renewable	Subscription	11373		15% Annual Price Increase
TRN-TR-MA-LEGV-ONLINE	iLegislate Voting - Online Training	Hours	One-time	Training	626		15% Annual Price Increase
TRN-TR-MA-LEGV-ONSITE	iLegislate Voting - Onsite Training	Hours	One-time	Training	313		15% Annual Price Increase
GOVS-ONV-OVL-OTF	Implementation Services for OneView Dynamics 365	Hours	One-time	Service	380		10% Annual Price Increase
MTS-MS-MA-VID-IPS	Indexing and Publishing Services (Hour)	Hours	One-time	Transactional/Usage	516		10% Annual Price Increase
GOVM-SWG-IRS-OTF	Initial Remote Setup, Configuration and Training	Each	One-time	Service	2396		16% Annual Price Increase
GOVS-ONV-AIN-SUB	Integration: Subscription	Each	Renewable	Subscription	36300		10% Annual Price Increase
GOVS-ONV-INT-SUB	Integration: Subscription	Each	Renewable	Subscription	4689		14% Annual Price Increase
TRN-TR-CO-INTXT-ONLINE	Interactive Text - Online Training	Each	One-time	Training	773		8% Annual Price Increase
TRN-TR-CO-INTXT-ONSITE	Interactive Text - Onsite Training	Days	One-time	Training	2778		8% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-009705	Interactive Text - Setup and Configuration (Potential Users 0-99999)	Each	One-time	Service	4993		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-006032	Interactive Text - Setup and Configuration (Potential Users 10000000- Each	Each	One-time	Service	96440		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001381	Interactive Text - Setup and Configuration (Potential Users 10000000-1 Each	Each	One-time	Service	23265		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007409	Interactive Text - Setup and Configuration (Potential Users 100000-24 Each	Each	One-time	Service	7343		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-009630	Interactive Text - Setup and Configuration (Potential Users 11000000- Each	Each	One-time	Service	105167		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-002877	Interactive Text - Setup and Configuration (Potential Users 12000000- Each	Each	One-time	Service	113894		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-004738	Interactive Text - Setup and Configuration (Potential Users 13000000- Each	Each	One-time	Service	122621		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-003512	Interactive Text - Setup and Configuration (Potential Users 14000000- Each	Each	One-time	Service	131347		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-000855	Interactive Text - Setup and Configuration (Potential Users 15000000- Each	Each	One-time	Service	140074		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-010116	Interactive Text - Setup and Configuration (Potential Users 16000000- Each	Each	One-time	Service	148801		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-003768	Interactive Text - Setup and Configuration (Potential Users 17000000- Each	Each	One-time	Service	157528		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-010251	Interactive Text - Setup and Configuration (Potential Users 18000000- Each	Each	One-time	Service	166255		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001132	Interactive Text - Setup and Configuration (Potential Users 19000000- Each	Each	One-time	Service	174981		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007857	Interactive Text - Setup and Configuration (Potential Users 20000000- Each	Each	One-time	Service	183708		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001382	Interactive Text - Setup and Configuration (Potential Users 20000000-2 Each	Each	One-time	Service	30650		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001138	Interactive Text - Setup and Configuration (Potential Users 21000000- Each	Each	One-time	Service	192435		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-003119	Interactive Text - Setup and Configuration (Potential Users 22000000- Each	Each	One-time	Service	201162		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-005864	Interactive Text - Setup and Configuration (Potential Users 23000000- Each	Each	One-time	Service	209888		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001113	Interactive Text - Setup and Configuration (Potential Users 24000000- Each	Each	One-time	Service	218615		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-003316	Interactive Text - Setup and Configuration (Potential Users 25000000- Each	Each	One-time	Service	227342		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-010310	Interactive Text - Setup and Configuration (Potential Users 250000-49 Each	Each	One-time	Service	10798		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-003713	Interactive Text - Setup and Configuration (Potential Users 26000000- Each	Each	One-time	Service	236069		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001319	Interactive Text - Setup and Configuration (Potential Users 27000000- Each	Each	One-time	Service	244795		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-005271	Interactive Text - Setup and Configuration (Potential Users 28000000- Each	Each	One-time	Service	253522		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-002874	Interactive Text - Setup and Configuration (Potential Users 29000000- Each	Each	One-time	Service	262249		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-003553	Interactive Text - Setup and Configuration (Potential Users 30000000- Each	Each	One-time	Service	270976		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001787	Interactive Text - Setup and Configuration (Potential Users 3000000-3 Each	Each	One-time	Service	38036		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-002496	Interactive Text - Setup and Configuration (Potential Users 31000000- Each	Each	One-time	Service	279703		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-003582	Interactive Text - Setup and Configuration (Potential Users 32000000- Each	Each	One-time	Service	288429		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-009270	Interactive Text - Setup and Configuration (Potential Users 33000000- Each	Each	One-time	Service	297156		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-002496	Interactive Text - Setup and Configuration (Potential Users 34000000- Each	Each	One-time	Service	305883		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-009176	Interactive Text - Setup and Configuration (Potential Users 35000000- Each	Each	One-time	Service	314610		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007088	Interactive Text - Setup and Configuration (Potential Users 36000000- Each	Each	One-time	Service	323336		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-005418	Interactive Text - Setup and Configuration (Potential Users 37000000- Each	Each	One-time	Service	332063		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-000529	Interactive Text - Setup and Configuration (Potential Users 38000000- Each	Each	One-time	Service	340790		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007070	Interactive Text - Setup and Configuration (Potential Users 39000000- Each	Each	One-time	Service	349517		15% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-PS-CO-INTXT-SC-R-002898	Interactive Text - Setup and Configuration (Potential Users 40000000-4 Each	Each	One-time	Service	358243		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001805	Interactive Text - Setup and Configuration (Potential Users 40000000-4 Each	Each	One-time	Service	45421		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-001014	Interactive Text - Setup and Configuration (Potential Users 41000000- Each	Each	One-time	Service	366970		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-009210	Interactive Text - Setup and Configuration (Potential Users 42000000- Each	Each	One-time	Service	375697		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-009462	Interactive Text - Setup and Configuration (Potential Users 43000000- Each	Each	One-time	Service	384424		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-005067	Interactive Text - Setup and Configuration (Potential Users 44000000- Each	Each	One-time	Service	393151		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-000811	Interactive Text - Setup and Configuration (Potential Users 45000000- Each	Each	One-time	Service	401877		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007591	Interactive Text - Setup and Configuration (Potential Users 46000000- Each	Each	One-time	Service	410604		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007167	Interactive Text - Setup and Configuration (Potential Users 47000000- Each	Each	One-time	Service	419331		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007943	Interactive Text - Setup and Configuration (Potential Users 48000000- Each	Each	One-time	Service	428058		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-027669	Interactive Text - Setup and Configuration (Potential Users 49000000- Each	Each	One-time	Service	436784		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-009980	Interactive Text - Setup and Configuration (Potential Users 50000000-5 Each	Each	One-time	Service	52807		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-005865	Interactive Text - Setup and Configuration (Potential Users 5000000-99 Each	Each	One-time	Service	15879		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-006288	Interactive Text - Setup and Configuration (Potential Users 6000000-6 Each	Each	One-time	Service	61533		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-008257	Interactive Text - Setup and Configuration (Potential Users 7000000-7 Each	Each	One-time	Service	70260		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-002527	Interactive Text - Setup and Configuration (Potential Users 8000000-8 Each	Each	One-time	Service	78987		15% Annual Price Increase
PFS-PS-CO-INTXT-SC-R-007853	Interactive Text - Setup and Configuration (Potential Users 9000000-9 Each	Each	One-time	Service	87714		15% Annual Price Increase
SAS-SB-CO-INTXT-R-003172	Interactive Text (Potential Users 0-99999)	Each	Renewable	SaaS	11096		15% Annual Price Increase
SAS-SB-CO-INTXT-R-009973	Interactive Text (Potential Users 10000000-11000000)	Each	Renewable	SaaS	214311		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005797	Interactive Text (Potential Users 1000000-1999999)	Each	Renewable	SaaS	51699		15% Annual Price Increase
SAS-SB-CO-INTXT-R-010323	Interactive Text (Potential Users 10000-249999)	Each	Renewable	SaaS	16317		15% Annual Price Increase
SAS-SB-CO-INTXT-R-003023	Interactive Text (Potential Users 11000000-12000000)	Each	Renewable	SaaS	233704		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007204	Interactive Text (Potential Users 12000000-13000000)	Each	Renewable	SaaS	253097		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007484	Interactive Text (Potential Users 13000000-14000000)	Each	Renewable	SaaS	272490		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007557	Interactive Text (Potential Users 14000000-15000000)	Each	Renewable	SaaS	291883		15% Annual Price Increase
SAS-SB-CO-INTXT-R-003131	Interactive Text (Potential Users 15000000-16000000)	Each	Renewable	SaaS	311275		15% Annual Price Increase
SAS-SB-CO-INTXT-R-001082	Interactive Text (Potential Users 16000000-17000000)	Each	Renewable	SaaS	330668		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005757	Interactive Text (Potential Users 17000000-18000000)	Each	Renewable	SaaS	350061		15% Annual Price Increase
SAS-SB-CO-INTXT-R-001793	Interactive Text (Potential Users 18000000-19000000)	Each	Renewable	SaaS	369454		15% Annual Price Increase
SAS-SB-CO-INTXT-R-003165	Interactive Text (Potential Users 19000000-20000000)	Each	Renewable	SaaS	388847		15% Annual Price Increase
SAS-SB-CO-INTXT-R-000893	Interactive Text (Potential Users 20000000-21000000)	Each	Renewable	SaaS	408240		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005798	Interactive Text (Potential Users 2000000-2999999)	Each	Renewable	SaaS	68111		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005126	Interactive Text (Potential Users 21000000-22000000)	Each	Renewable	SaaS	427632		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007396	Interactive Text (Potential Users 22000000-23000000)	Each	Renewable	SaaS	447025		15% Annual Price Increase
SAS-SB-CO-INTXT-R-010124	Interactive Text (Potential Users 23000000-24000000)	Each	Renewable	SaaS	466418		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007249	Interactive Text (Potential Users 24000000-25000000)	Each	Renewable	SaaS	485811		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007250	Interactive Text (Potential Users 25000000-26000000)	Each	Renewable	SaaS	505204		15% Annual Price Increase
SAS-SB-CO-INTXT-R-003807	Interactive Text (Potential Users 250000-499999)	Each	Renewable	SaaS	23995		15% Annual Price Increase
SAS-SB-CO-INTXT-R-008058	Interactive Text (Potential Users 26000000-27000000)	Each	Renewable	SaaS	524596		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005260	Interactive Text (Potential Users 27000000-28000000)	Each	Renewable	SaaS	543989		15% Annual Price Increase
SAS-SB-CO-INTXT-R-008300	Interactive Text (Potential Users 28000000-29000000)	Each	Renewable	SaaS	563382		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007010	Interactive Text (Potential Users 29000000-30000000)	Each	Renewable	SaaS	582775		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007590	Interactive Text (Potential Users 30000000-31000000)	Each	Renewable	SaaS	602168		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005702	Interactive Text (Potential Users 3000000-3999999)	Each	Renewable	SaaS	84523		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007867	Interactive Text (Potential Users 31000000-32000000)	Each	Renewable	SaaS	621561		15% Annual Price Increase
SAS-SB-CO-INTXT-R-008253	Interactive Text (Potential Users 32000000-33000000)	Each	Renewable	SaaS	640953		15% Annual Price Increase
SAS-SB-CO-INTXT-R-003029	Interactive Text (Potential Users 33000000-34000000)	Each	Renewable	SaaS	660346		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005633	Interactive Text (Potential Users 34000000-35000000)	Each	Renewable	SaaS	679739		15% Annual Price Increase

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SAS-SB-CO-INTXT-R-000570	Interactive Text (Potential Users 35000000-360000000)	Each	Renewable	SaaS	699132		15% Annual Price Increase
SAS-SB-CO-INTXT-R-000934	Interactive Text (Potential Users 36000000-370000000)	Each	Renewable	SaaS	718525		15% Annual Price Increase
SAS-SB-CO-INTXT-R-000914	Interactive Text (Potential Users 37000000-380000000)	Each	Renewable	SaaS	737917		15% Annual Price Increase
SAS-SB-CO-INTXT-R-010045	Interactive Text (Potential Users 38000000-390000000)	Each	Renewable	SaaS	757310		15% Annual Price Increase
SAS-SB-CO-INTXT-R-009249	Interactive Text (Potential Users 39000000-400000000)	Each	Renewable	SaaS	776703		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005162	Interactive Text (Potential Users 40000000-410000000)	Each	Renewable	SaaS	796096		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005723	Interactive Text (Potential Users 4000000-49999999)	Each	Renewable	SaaS	100935		15% Annual Price Increase
SAS-SB-CO-INTXT-R-002911	Interactive Text (Potential Users 41000000-420000000)	Each	Renewable	SaaS	815489		15% Annual Price Increase
SAS-SB-CO-INTXT-R-000611	Interactive Text (Potential Users 42000000-430000000)	Each	Renewable	SaaS	834882		15% Annual Price Increase
SAS-SB-CO-INTXT-R-000453	Interactive Text (Potential Users 43000000-440000000)	Each	Renewable	SaaS	854274		15% Annual Price Increase
SAS-SB-CO-INTXT-R-007119	Interactive Text (Potential Users 44000000-450000000)	Each	Renewable	SaaS	873667		15% Annual Price Increase
SAS-SB-CO-INTXT-R-002954	Interactive Text (Potential Users 45000000-460000000)	Each	Renewable	SaaS	893060		15% Annual Price Increase
SAS-SB-CO-INTXT-R-002640	Interactive Text (Potential Users 46000000-470000000)	Each	Renewable	SaaS	912453		15% Annual Price Increase
SAS-SB-CO-INTXT-R-009495	Interactive Text (Potential Users 47000000-480000000)	Each	Renewable	SaaS	931846		15% Annual Price Increase
SAS-SB-CO-INTXT-R-009716	Interactive Text (Potential Users 48000000-490000000)	Each	Renewable	SaaS	951238		15% Annual Price Increase
SAS-SB-CO-INTXT-R-027667	Interactive Text (Potential Users 49000000-500000000)	Each	Renewable	SaaS	970631		15% Annual Price Increase
SAS-SB-CO-INTXT-R-001306	Interactive Text (Potential Users 5000000-59999999)	Each	Renewable	SaaS	117347		15% Annual Price Increase
SAS-SB-CO-INTXT-R-010126	Interactive Text (Potential Users 500000-9999999)	Each	Renewable	SaaS	35287		15% Annual Price Increase
SAS-SB-CO-INTXT-R-010252	Interactive Text (Potential Users 6000000-69999999)	Each	Renewable	SaaS	136740		15% Annual Price Increase
SAS-SB-CO-INTXT-R-001755	Interactive Text (Potential Users 7000000-79999999)	Each	Renewable	SaaS	156133		15% Annual Price Increase
SAS-SB-CO-INTXT-R-005548	Interactive Text (Potential Users 8000000-89999999)	Each	Renewable	SaaS	175526		15% Annual Price Increase
SAS-SB-CO-INTXT-R-001551	Interactive Text (Potential Users 9000000-99999999)	Each	Renewable	SaaS	194919		15% Annual Price Increase
GOVM-GOA-JAC-SUB	Inter-Agency Communications Module	Each	Renewable	Subscription	125190		14% Annual Price Increase
GOVM-SWG-IRR-OTF	Internal Stream Reflector (rack based)	Each	One-time	Hardware	10049		16% Annual Price Increase
GOVM-SWG-IRRS-OTF	Internal Stream Reflector (rack based)	Each	One-time	Service	1283		16% Annual Price Increase
GOVM-SWG-IRT-OTF	Internal Stream Reflector (tower based)	Each	One-time	Hardware	5543		16% Annual Price Increase
GOVM-SWG-IRTS-OTF	Internal Stream Reflector (tower based) - Setup	Each	One-time	Service	1283		16% Annual Price Increase
PFS-CONTENT-GA-ICSP	Intranet - Content Sharing Package	Each	One-time	Service	3033		15% Annual Price Increase
SAS-SE-ME-IQM2-AM	IQM2 - Agenda & Minutes	Each	Renewable	SaaS	64807		24% Annual Price Increase
SAS-SE-ME-IQM2-CS	IQM2 - Civic Streaming	Each	Renewable	SaaS	36724		24% Annual Price Increase
SAS-SE-ME-IQM2-DB	IQM2 - Digital Boardroom	Each	Renewable	SaaS	36724		24% Annual Price Increase
SAS-SE-ME-IQM2-TS	IQM2 - Transcription Services	Hours	Renewable	Recurring Service	322		15% Annual Price Increase
GOVM-IQM2-EXT-OTF	IQM2 Extended Support	Each	One-time	Service	7020		6% Annual Price Increase
GOVM-LEG-MCST-OTF	IQM2 or Novus Data Migration (Requires scoping) - Legistar	Each	One-time	Service	217800		10% Annual Price Increase
GOVM-ONM-MCST-OTF	IQM2 or Novus Data Migration (Requires scoping) - OneMeeting	Each	One-time	Service	217800		10% Annual Price Increase
GOVM-PEAK-MCST-OTF	IQM2 or Novus Data Migration (Requires Scoping) - Peak	Each	One-time	Service	217800		10% Annual Price Increase
GOVM-LEG-MIG-OTF	IQM2 or Novus Data Migration into Legistar (5-Years)	Each	One-time	Service	9688		15% Annual Price Increase
GOVM-LEG-M10-OTF	IQM2 or Novus Data Migration into Legistar (Up to 10 years of data)	Each	One-time	Service	19376		15% Annual Price Increase
GOVM-ONM-MIG-OTF	IQM2 or Novus Data Migration into OneMeeting (5-Years)	Each	One-time	Service	8846		11% Annual Price Increase
GOVM-ONM-M10-OTF	IQM2 or Novus Data Migration into OneMeeting (Up to 10 years of data)	Each	One-time	Service	17691		11% Annual Price Increase
GOVM-PEAK-MIG-OTF	IQM2 or Novus Data Migration into Peak (5-Years)	Each	One-time	Service	9014		14% Annual Price Increase
GOVM-PEAK-M10-OTF	IQM2 or Novus Data Migration into Peak (Up to 10 years of data)	Each	One-time	Service	18028		14% Annual Price Increase
GOVM-IQM2-TSS-REC	IQM2 Tailored Support Services	Each	Renewable	Recurring Service	11373		15% Annual Price Increase
GOVS-ONY-AKB-SUB	Knowledge Base: Subscription	Each	Renewable	Subscription	23442		14% Annual Price Increase
PFS-PS-D5-RMS-LIVEPQI	Land and Vitals - services enhance poor quality image (Priced per page)	Each	One-time	Service	1.5		9% Annual Price Increase
PFS-PS-D5-RMS-LVMST16	Land and Vitals - services microfilm storage 16mm (Priced per roll)	Each	One-time	Transactional//Usage 8			14% Annual Price Increase
PFS-PS-D5-RMS-LVMST35	Land and Vitals - services microfilm storage 35mm (Priced per roll)	Each	One-time	Transactional//Usage 16			14% Annual Price Increase
SFW-PE-D5-RMS-LVCF	Land and Vitals Copy Fees (Priced per page)	Each	One-time	Transactional//Usage 24			14% Annual Price Increase

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SFW-PE-DS-RMS-LVPEF	Land and Vitals eRecording Fees (Priced per recording)	Each	One-time	Transactional//Usage	787		15% Annual Price Increase
SFW-PE-DS-RMS-LVPPEL	Land and Vitals Package - Enterprise License	Each	One-time	License	2201472		15% Annual Price Increase
GOVVR-LDD-LANL-OTF	LandDocs - License	Each	License	One-time	29655979		15% Annual Price Increase
GOVVM-GOA-LDI-OTF	Legacy Data Import	Each	One-time	Service	6738		10% Annual Price Increase
GOVVM-GOA-LGH-SUB	Legal Holds Module	Each	Renewable	Subscription	125190		14% Annual Price Increase
PFS-PS-MA-LEG-CLR	Legistar - Add On - Custom Legistar Report	Hours	One-time	Service	412		10% Annual Price Increase
PFS-PS-MA-LEG-ADDB-CNFG	Legistar - Additional Meeting Body Type Configuration	Hours	One-time	Service	412		10% Annual Price Increase
PFS-PS-MA-LEG-MUNICCODE	Legistar - Add-On - MuniCode Integration - Setup	Each	One-time	Service	1712		15% Annual Price Increase
PFS-PS-MA-LEG-LFCIS	Legistar - Laserfiche Connector - Setup	Each	One-time	Service	1712		15% Annual Price Increase
TRN-TR-MA-LEG-ONLINE	Legistar - Online Training	Hours	One-time	Training	685		15% Annual Price Increase
TRN-TR-MA-LEG-ONSITE	Legistar - OnSite Training	Days	One-time	Training	5135		15% Annual Price Increase
PFS-PS-MA-LEG-IMPL	Legistar - Setup and Configuration	Each	One-time	Service	52201		15% Annual Price Increase
PFS-PS-MA-LEG-LEGTD8	Legistar - Training Database - Setup	Each	One-time	Service	2140		15% Annual Price Increase
TRN-TR-MA-LEGAD-ONLINE	Legistar (Admin) - Online Training	Hours	One-time	Training	685		15% Annual Price Increase
TRN-TR-MA-LEGAD-ONSITE	Legistar (Admin) - Onsite Training	Days	One-time	Training	5135		15% Annual Price Increase
PFS-PS-MA-LEG-LAFPA	Legistar Active Directory Pass-through Authentication	Each	One-time	Service	4279		15% Annual Price Increase
SAS-SE-MA-LEG-MCC	Legistar Add-On - MuniCode Integration	Each	Renewable	SaaS	6692		15% Annual Price Increase
PFS-PS-MA-LEG-RETRA	Legistar Reconfiguration & Training	Each	One-time	Service	24192		20% Annual Price Increase
GOVVM-LEG-OMC-OTF	Legistar/Sire/Other Data Migration (Requires scoping) - Legistar	Each	One-time	Service	217800		10% Annual Price Increase
GOVVM-PEAK-OMC-OTF	Legistar/Sire/Other Data Migration (Requires Scoping) - Peak	Each	One-time	Service	217800		10% Annual Price Increase
GOVVM-ONM-OMIG-OTF	Legistar/Sire/Other Data Migration into OneMeeting (5-Years)	Each	One-time	Service	8846		11% Annual Price Increase
GOVVM-ONM-OM10-OTF	Legistar/Sire/Other Data Migration into OneMeeting (Up to 10 years)	Each	One-time	Service	9688		11% Annual Price Increase
GOVVM-LEG-OMIG-OTF	Legistar/Sire/Other Data Migration into Legistar (5-Years)	Each	One-time	Service	17691		15% Annual Price Increase
GOVVM-LEG-OM10-OTF	Legistar/Sire/Other Data Migration into Legistar (Up to 10 years of data)	Each	One-time	Service	19376		15% Annual Price Increase
GOVVM-PEAK-OMIG-OTF	Legistar/Sire/Other Data Migration into Peak (5-Years)	Each	One-time	Service	9014		14% Annual Price Increase
GOVVM-PEAK-OM10-OTF	Legistar/Sire/Other Data Migration into Peak (Up to 10 years of data)	Each	One-time	Service	18028		14% Annual Price Increase
GOVVM-ONM-OMC-OTF	Legistar/Sire/Other Migration (Requires scoping) - OneMeeting	Each	One-time	Service	217800		10% Annual Price Increase
GOVVM-LEG-IMP-OTF	Legistar-Setup&Config(existingclient)	Each	One-time	Service	26101		15% Annual Price Increase
GOVVM-LEG-TRN-OTF	Legistar-Training(existingclient)	Each	One-time	Service	10269		15% Annual Price Increase
SAS-SE-MA-MIN-LM-INST	Live Manager (GT) - Setup and Configuration	Each	One-time	Service	1172		15% Annual Price Increase
GOVVM-SSO-ADI-OTF	MediaManager SSO/Active Directory Integration	Each	One-time	Service	2344		15% Annual Price Increase
PFS-PS-MA-MIN-AMT	Meeting Efficiency - Add On - Additional Minutes Template	Hours	One-time	Service	376		10% Annual Price Increase
PFS-PS-MA-MIN-MEML-SC-V2	Meeting Efficiency - Setup & Configuration (Legistar)	Each	One-time	Service	1407		15% Annual Price Increase
PFS-PS-MA-MIN-MEGT-SC-V2	Meeting Efficiency - Setup & Configuration (Standard)	Each	One-time	Service	1407		15% Annual Price Increase
PFS-PS-MA-MIN-MEGL-SC	Meeting Efficiency - Setup and Configuration (GT)	Each	One-time	Service	1954		15% Annual Price Increase
PFS-PS-MA-MIN-MEML-SC	Meeting Efficiency - Setup and Configuration (LM)	Each	One-time	Service	1954		15% Annual Price Increase
GOVVM-ONM-MM1-SUB	Meeting Management - Tier 1	Each	One-time	Subscription	26702		11% Annual Price Increase
GOVVM-ONM-MM2-SUB	Meeting Management - Tier 2	Each	Renewable	Subscription	32042		11% Annual Price Increase
GOVVM-ONM-MM3-SUB	Meeting Management - Tier 3	Each	Renewable	Subscription	34712		11% Annual Price Increase
MTS-MS-VID-OOSR	Meeting Services - Custom Recurring	Hours	Renewable	Subscription	550		10% Annual Price Increase
MTS-MS-MA-VID-OOS	Meeting Services - Custom Scope	Each	One-time	Transactional//Usage	121000		10% Annual Price Increase
PFS-3PARTY-ACCESS-REPORT	Meeting the Challenge - Accessibility Compiled Report	Each	One-time	Service	4290		17% Annual Price Increase
PFS-3PARTY-ACCESS-PKG	Meeting the Challenge - Accessibility Package	Each	One-time	Service	22880		17% Annual Price Increase
PFS-3PARTY-ACCESS-TECH	Meeting the Challenge - Accessibility Technical Audit	Each	One-time	Service	12870		17% Annual Price Increase
TRN-3PARTY-ACCESS-TECH	Meeting the Challenge - Accessibility Technical Training	Each	One-time	Service	1001		17% Annual Price Increase
PFS-3PARTY-ACCESS-UAT	Meeting the Challenge - Accessibility User Testing	Each	One-time	Service	6864		17% Annual Price Increase
PFS-3PARTY-ACCESS-REPAIR	Meeting the Challenge-Accessibility Content Repair/Remed	Each	One-time	Service	215		17% Annual Price Increase
TRN-3PARTY-ACCESS-CONTENT	Meeting the Challenge-Creating Accessible Content Training	Each	One-time	Service	1001		17% Annual Price Increase

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SAS-SE-MA-MIN-MTSC	Meetings Server (ME) - Setup and Configuration	Each	One-time	Service	782		15% Annual Price Increase
GOVM-ONM-MV2-SUB	Member Voting - Tier 2	Each	Renewable	Subscription	17089		11% Annual Price Increase
GOVM-ONM-MV3-SUB	Member Voting - Tier 3	Each	Renewable	Subscription	18514		11% Annual Price Increase
GOVS-ONV-AMS-SUB	Messaging-Subscription	Each	Renewable	Subscription	18754		14% Annual Price Increase
TRN-TR-MA-MIN-ONLINE	Minutes - Online Training	Hours	One-time	Training	626		15% Annual Price Increase
TRN-TR-MA-MIN-ONSITE	Minutes - Onsite Training	Days	One-time	Training	4688		15% Annual Price Increase
MTS-MS-MA-VID-MNAS	Minutes Annotation Services (Hour)	Hours	One-time	Transactional/Usage	330		10% Annual Price Increase
SAS-SE-MA-MIN-MNTC	Minutes Template (ME) - Setup and Configuration	Each	One-time	Service	1251		15% Annual Price Increase
GOVM-SWG-MHR-OTF	Miscellaneous Hardware Replacement	Each	One-time	Service	19269		10% Annual Price Increase
PFS-CONTENT-GA-MOB-HE	Mobile Homepage Enhancement	Each	One-time	Service	6824		15% Annual Price Increase
GOVS-HC-MPT-OTF	Mobile Permitting – Online Training (Post Implementation)	Each	One-time	Training	572		6% Annual Price Increase
SAS-SB-HC-MOBILE	Mobile Permitting & Registration	Rental Units	Renewable	Subscription	197340		6% Annual Price Increase
GOVS-HC-CMPR-OTF	Mobile Permitting & Registration - Custom Setup and Configuration	Each	One-time	Service	33000		10% Annual Price Increase
GOVS-HC-ADD-STR-PLT	Monitor Additional STR Platform Site	Each	One-time	Service	55000		10% Annual Price Increase
GOVS-ONV-MTP-SUB	Monthly Third Party Licensing	Each	Renewable	Subscription	242000		10% Annual Price Increase
GOVA-OCT-MCT-SUB	My City Module License	Each	Renewable	Subscription	75816		15% Annual Price Increase
SAS-GOVS-FMS-MYA-BEN	MyAccount per secure service - Benefits	Each	Renewable	Subscription	37068		10% Annual Price Increase
PFS-GOVS-FMS-MYA-BEN-IA	MyAccount per secure service - Benefits - I & A	Each	One-time	Service	18685		15% Annual Price Increase
SAS-GOVS-FMS-MYA-COUN	MyAccount per secure service - Councils	Each	Renewable	Subscription	37068		10% Annual Price Increase
PFS-GOVS-FMS-MYA-COUN-IA	MyAccount per secure service - Councils - I & A	Each	One-time	Service	18685		15% Annual Price Increase
SAS-GOVS-FMS-MYA-LAND	MyAccount per secure service - Landlords	Each	Renewable	Subscription	37068		10% Annual Price Increase
PFS-GOVS-FMS-MYA-LAND-IA	MyAccount per secure service - Landlords - I & A	Each	One-time	Service	18685		15% Annual Price Increase
SAS-GOVS-FMS-MYA-NDR	MyAccount per secure service - NDR	Each	Renewable	Subscription	37068		10% Annual Price Increase
PFS-GOVS-FMS-MYA-NDR-IA	MyAccount per secure service - NDR - I & A	Each	One-time	Service	18685		15% Annual Price Increase
PFS-GOVS-FMS-MYA-OTHR-IA	MyAccount per secure service - Other - I & A	Fixed	One-time	Service	17822		10% Annual Price Increase
SAS-GOVS-FMS-MYA-RENT	MyAccount per secure service - Rents	Each	Renewable	Subscription	37068		10% Annual Price Increase
PFS-GOVS-FMS-MYA-RENT-IA	MyAccount per secure service - Rents - I & A	Each	One-time	Service	18685		15% Annual Price Increase
GOVA-OCT-LDL-SUB	MyCity - Local Directory License	Each	Renewable	Subscription	15164		15% Annual Price Increase
GOVA-OTF-MCT-OTF	MyCity - Local Directory License - Services Setup and Configuration Pa	Each	One-time	Service	75816		15% Annual Price Increase
PFS-GOVS-FMS-MYSB-MED	myService Standard Build - Medium	Each	One-time	Service	7105		15% Annual Price Increase
SAS-GOVS-FMS-MYS	MyServices Library Subscription	Each	Renewable	Subscription	452088		15% Annual Price Increase
GOVR-OKD-NRM-OTF	Notary Registration - License	Each	License	One-time	154202		15% Annual Price Increase
GOVM-NOV-EXT-OTF	Novus Extended Support	Each	One-time	Service	3510		6% Annual Price Increase
GOVM-NOV-TSS-REC	Novus Tailored Support Services	Each	Renewable	Recurring Service	7582		15% Annual Price Increase
GOVM-ONM-NOV-OTF	Novus to OneMeeting	Each	One-time	Service	43535		11% Annual Price Increase
GOVM-PEAK-NOV-OTF	Novus to Peak	Each	One-time	Service	17746		14% Annual Price Increase
SAS-SE-MA-NOV-AG	NovusAGENDA	Each	Renewable	SaaS	41372		15% Annual Price Increase
GOVR-CKD-COA-OTF	Oath of Office/Certificate of Appointments - License	Each	License	One-time	44058		15% Annual Price Increase
GOVM-SWG-SEV-SUB	Off-Site Production - Five (5) Events	Each	Renewable	Managed Service	17329		16% Annual Price Increase
GOVM-SWG-SGE-OTF	Off-Site Production - Single Event	Each	One-time	Service	13200		10% Annual Price Increase
GOVA-OCT-FIL-SUB	Okta Connector License	Each	Renewable	Subscription	11373		15% Annual Price Increase
GOVM-ONM-ONS-OTF	OneMeeting - Onsite Training	Days	One-time	Training	4644		11% Annual Price Increase
GOVM-ONM-ABD-OTF	OneMeeting Additional Background Document	Each	One-time	Service	3025		10% Annual Price Increase
GOVM-ONM-AMT-OTF	OneMeeting Additional Meeting Type	Each	One-time	Service	3025		10% Annual Price Increase
GOVM-ONM-AUCM-OTF	OneMeeting Additional Unique Committee Manager Application	Each	One-time	Service	2184		10% Annual Price Increase
GOVM-ONM-AUF-OTF	OneMeeting Additional Unique Form Setup & Config	Each	One-time	Service	2184		10% Annual price Increase
GOVM-ONM-AUW-OTF	OneMeeting Additional Unique Workflow Setup & Config	Each	One-time	Service	2184		10% Annual price Increase
GOVM-ONM-AUR-OTF	OneMeeting Additional Unique Report Setup & Config	Each	One-time	Service	3025		10% Annual price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVM-ONM-AGA-REC	OneMeeting Agenda Automation	Each	Renewable	Subscription	40688		11% Annual Price Increase
GOVM-ONM-AAT-OTF	OneMeeting Agenda Automation - Additional Training	Hours	One-time	Training	618		10% Annual Price Increase
GOVM-ONM-CPO-OTF	OneMeeting Captioning Overages	Each	One-time	Fee	121000		10% Annual Price Increase
GOVM-ONM-COM-REC	OneMeeting Committee Management	Each	Renewable	Subscription	28482		11% Annual Price Increase
GOVM-ONM-COMT-OTF	OneMeeting Committee Management - Training	Each	One-time	Training	1876		11% Annual Price Increase
GOVM-ONM-CMD-OTF	OneMeeting Committee Management Data Upload	Each	One-time	Service	16187		10% Annual Price Increase
GOVM-ONM-CMDU-OTF	OneMeeting Committee Management Data Upload (Custom Fields)	Each	One-time	Service	9075		10% Annual Price Increase
GOVM-ONM-CMT-OTF	OneMeeting Committee Manager - Additional Training	Hours	One-time	Training	618		10% Annual Price Increase
GOVM-ONM-COE-REC	OneMeeting Community Engagement	Each	Renewable	Subscription	16276		11% Annual Price Increase
GOVM-ONM-CES-OTF	OneMeeting Community Engagement - Setup & Configuration	Each	One-time	Service	1843		11% Annual Price Increase
GOVM-ONM-CET-OTF	OneMeeting Community Engagement - Training	Each	One-time	Training	3126		11% Annual Price Increase
GOVM-ONM-MCC-OTF	OneMeeting Custom Consulting	Hours	One-time	Service	312		10% Annual Price Increase
GOVM-ONM-LEI-REC	OneMeeting Laserfiche Integration	Each	Renewable	Subscription	2101		11% Annual Price Increase
GOVM-ONM-MEM-REC	OneMeeting Meeting Management	Each	Renewable	Subscription	30516		11% Annual Price Increase
GOVM-ONM-MMT-OTF	OneMeeting Meeting Management - Additional Training	Hours	One-time	Training	626		12% Annual Price Increase
GOVM-ONM-MEMT-OTF	OneMeeting Meeting Management - Training	Each	One-time	Training	1876		11% Annual Price Increase
GOVM-ONM-MEV-REC	OneMeeting Member Voting	Each	Renewable	Subscription	16276		11% Annual Price Increase
GOVM-ONM-MVT-OTF	OneMeeting Member Voting - Training	Each	One-time	Training	3126		11% Annual Price Increase
GOVM-ONM-MVS-OTF	OneMeeting Member Voting - Setup & Configuration	Each	One-time	Service	1843		11% Annual Price Increase
GOVM-ONM-SAT-OTF	OneMeeting System Administration - Additional Training	Hours	One-time	Training	618		10% Annual Price Increase
GOVM-ONM-TEA-SUB	OneMeeting Test Environment Annual Support & Maintenance	Each	Renewable	Subscription	30250		10% Annual Price Increase
GOVM-ONM-MMT-OTF	OneMeeting Test Database-Setup and Configuration	Each	One-time	Service	3413		11% Annual Price Increase
GOVM-ONM-OTD-OTF	OneReport Add-On - Subscription	Each	One-time	Service	2560		14% Annual Price Increase
GOVS-ONV-AOR-SUB	OneRequest Annual Subscription	Each	Renewable	Subscription	56261		16% Annual Price Increase
GOVS-ONR-ANN-SUB	OneRequest Public Notices Annual Subscription	Each	Renewable	Subscription	60010		16% Annual Price Increase
GOVS-ONR-PNA-SUB	OneRequest Redaction Module Annual Subscription	Each	Renewable	Subscription	20575		16% Annual Price Increase
GOVS-ONR-RDA-SUB	OneRequest Setup Fee	Each	One-time	Service	13717		16% Annual Price Increase
GOVS-ONR-SET-OTF	OneView D365 Light User License	Each	Renewable	Subscription	8573		16% Annual Price Increase
GOVS-ONV-LUL-SUB	OneView E&E Custom Geocoder	Each	One-time	Service	47		12% Annual Price Increase
GOVS-ONV-GEO-OTF	OneView E&E Knowledge Base Configuration and Training	Each	One-time	Training	7502		14% Annual Price Increase
GOVS-ONV-KBS-OTF	OneView E&E Messaging Configuration and Training	Each	One-time	Training	4689		14% Annual Price Increase
GOVS-ONV-MES-OTF	OneView E&E Power BI Access Setup Fee	Each	One-time	Service	7814		13% Annual Price Increase
GOVS-ONV-PBI-OTF	OneView E&E Staging Instance Setup Fee	Each	One-time	Service	782		14% Annual Price Increase
GOVS-ONV-SIS-OTF	OneView E&E Waste Reminders Configuration and Training	Each	One-time	Training	4689		14% Annual Price Increase
GOVS-ONV-WSS-OTF	OneView Service Request Management Configuration and Training	Each	One-time	Training	3907		14% Annual Price Increase
GOVS-ONV-SRM-OTF	OneView Single Sign-On Setup Fee	Each	One-time	Service	7814		14% Annual Price Increase
GOVS-ONV-SSO-OTF	Online Payment Connector Annual Services and Maintenance	Each	Renewable	Recurring Service	1044		14% Annual Price Increase
GOVM-GOA-OL-PS-REC	Online Training: Custom - govMeetings	Hours	One-time	Training	601		10% Annual Price Increase
PFS-PS-OO-GM-TRNCUST	Onsite Install or Site Survey	Each	One-time	Service	2779		16% Annual Price Increase
GOVM-SWG-OIS-OTF	Onsite Training: Custom - govMeetings	Days	One-time	Training	7857		10% Annual Price Increase
TRN-TR-MA-CUS-ONSITE	Open Data Portal Connector	Each	Renewable	Subscription	2782		14% Annual Price Increase
GOVM-GOA-OPD-REC	Open Data Portal Connector - LEGACY	Each	Renewable	Subscription	13910		14% Annual Price Increase
GOVM-GOA-ODP-SUB	Open Data Portal Connector Annual Services and Maintenance	Each	Renewable	Recurring Service	418		14% Annual Price Increase
GOVM-GOA-OPDS-REC	Open Platform - Add On - Additional Agenda Template	Hours	One-time	Service	376		10% Annual Price Increase
PFS-PS-MA-PLF-AAT	Open Platform - Add On - Custom View Page	Hours	One-time	Training	376		10% Annual Price Increase
PFS-PS-MA-PLF-CVP	Open Platform - Online Training	Hours	One-time	Training	626		15% Annual Price Increase
TRN-TR-PF-PLF-ONLINE	Open Platform - Onsite Training	Days	One-time	Training	4912		15% Annual Price Increase
TRN-TR-PF-PLF-ONSITE							

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GOVA-OCT-IWD-OTF	OpenCities Intranet License (With Design) - Design Package	Each	One-time	Service	37908		15% Annual Price Increase
GOVA-OCT-SVC-STC	OpenCities SaaS License - Setup and configuration package	Each	One-time	Service	83398		13% Annual Price Increase
GOVS-OFM-ASM-OTF	OpenForms Accela Subcontractor Management	Each	One-time Fee	Service	6065		14% Annual Price Increase
GOVS-OFM-TAF-SUB	OpenForms Add-on: Extra published forms	Each	Renewable	Subscription	1059		14% Annual Price Increase
GOVS-OFM-MSC-REC	OpenForms Add-on: Microsoft SharePoint Connector	Each	Renewable	Subscription	11685		14% Annual Price Increase
GOVS-OFM-TAW-SUB	OpenForms Add-on: Workflow	Each	Renewable	Subscription	5291		14% Annual Price Increase
GOVS-OFM-AAD-SUB	OpenForms Azure AD SSO Connector	Each	Renewable	Subscription	13228		14% Annual Price Increase
GOVS-OFM-DPS-OTF	OpenForms Consulting - Digital Forms Strategy	Each	One-time Fee	Service	2426		14% Annual Price Increase
GOVS-OFM-CSP-SUB	OpenForms Custom License	Each	Renewable	Subscription	222844		10% Annual Price Increase
GOVS-OFM-EL3-SUB	OpenForms Enterprise License (100 users, 300 forms)	Each	Renewable	Subscription	63491		14% Annual Price Increase
GOVS-OFM-EL2-SUB	OpenForms Enterprise License (60 users, 200 forms)	Each	Renewable	Subscription	39682		14% Annual Price Increase
GOVS-OFM-ELU-SUB	OpenForms Enterprise Unlimited License	Each	Renewable	Subscription	67459		14% Annual Price Increase
GOVM-SWG-BCS-SUB	Optional Annual Support for Avior™ ONE Broadcast Camera System	Each	Renewable	Subscription	6449		16% Annual Price Increase
GOVM-SWG-RB5-SUB	Optional Annual Support for Avior™ PRO Remote Broadcast System	Each	Renewable	Subscription	16295		16% Annual Price Increase
GOVM-SWG-USE-OTF	Optional Extended Warranty for AT&T U-verse Specific Encoder	Each	One-time	Service	2071		16% Annual Price Increase
PFS-PS-DS-RMS-RMSCST	Outside-of-Scope Line Item - RMS Custom	Hours	One-time	Service	354		15% Annual Price Increase
GOVR-KCD-PAP-OTF	Passport Application Processing - License	Each	License	One-time	334826		15% Annual Price Increase
TXN-GOVS-FMS-ATHZ-NET-SD	Payment Connector (Authorize.net - Standard)	Each	Renewable	Subscription	3230		15% Annual Price Increase
TXN-GOVS-FMS-LNPS-SD	Payment Connector (LexisNexis Payment Solutions - Standard)	Each	Renewable	Subscription	3230		15% Annual Price Increase
TXN-GOVS-FMS-STRP-SD	Payment Connector (Stripe - Standard)	Each	Renewable	Subscription	3230		15% Annual Price Increase
TXN-GOVS-FMS-GPAY	Payment Connector (Stripe)	Each	Renewable	Transaction Model	3230		15% Annual Price Increase
PFS-PS-MA-PAM-APA	Peak - Add On - Additional Agenda	Hours	One-time	Service	383		10% Annual Price Increase
PFS-PS-MA-PAM-APC	Peak - Add On - Additional Cover	Hours	One-time	Service	395		14% Annual Price Increase
TRN-TR-MA-PAM-ONSITE	Peak - Online Training	Hours	One-time	Training	631		13% Annual Price Increase
TRN-TR-MA-PAM-ONSITE	Peak - Onsite Training	Days	One-time	Training	4733		14% Annual Price Increase
SAS-SE-MA-PAM	Peak Agenda Management	Each	Renewable	SaaS	46693		14% Annual Price Increase
PFS-PS-MA-PAM-AGRPT	Peak Agenda Management Standard Agenda Report	Each	One-time	Service	1262		13% Annual Price Increase
PFS-PS-MA-PAM-CRPT	Peak Agenda Management Standard Cover Page Report	Each	One-time	Service	1224		10% Annual Price Increase
PFS-PS-MA-PAM-MINRPT	Peak Agenda Management Standard Minutes Report	Each	One-time	Service	1262		13% Annual Price Increase
HDW-SU-MA-VID-PAHW	Performance Accelerator Hardware (Purchase)	Each	One-time	Hardware	5894		15% Annual Price Increase
GOVS-ONV-ENT-SUB	Platform - Enterprise: Subscription	Each	Renewable	Subscription	95643		14% Annual Price Increase
GOVS-ONV-PES-SUB	Platform - Essentials: Subscription	Each	Renewable	Subscription	63762		14% Annual Price Increase
GOVM-SWG-PBP-OTF	Playback365 Playback Device	Each	One-time	Hardware	12452		16% Annual Price Increase
GOVM-SWG-PBS-OTF	Playback365 Playback Device - Setup	Each	One-time	Service	2564		16% Annual Price Increase
GOVM-SWG-DPC-OTF	Playback365 Playback Device Premium C	Each	One-time	Hardware	22021		16% Annual Price Increase
GOVM-SWG-DPT-OTF	Playback365 Playback Device Premium T	Each	One-time	Hardware	23982		16% Annual Price Increase
PFS-PS-MA-VID-PLTC	Player Template (GT) - Setup and Configuration	Each	One-time	Service	1310		15% Annual Price Increase
SAS-SE-MA-VID-PDOC	Podcasting	Each	Renewable	SaaS	8811		15% Annual Price Increase
SAS-SE-MA-VID-PE	Portable Encoder	Each	Renewable	SaaS	11296		15% Annual Price Increase
GOVM-SWG-PDS-OTF	Post Client Deployment Onsite Support Request	Each	One-time	Service	3605		16% Annual Price Increase
GOVR-KCD-POA-OTF	Power of Attorney - License	Each	License	One-time	61692		15% Annual Price Increase
GOVR-PRD-PREL-OTF	PrelimDocs - License	Each	License	One-time	226030		15% Annual Price Increase
GOVS-TSB-PRM-ARR	Premium Technical Services Bundle	Each	Renewable	Recurring Service	27852		15% Annual Price Increase
GOVS-ONV-PSP-SUB	Private Smartphone App Distribution: Subscription	Each	Renewable	Subscription	7502		14% Annual Price Increase
GOVS-ONV-CNS-OTF	Professional Services for OneView D365 consulting work	Hours	One-time	Service	380		10% Annual Price Increase
GOVS-ONV-PST-OTF	Professional Services for OneView onsite training. Additional training	Hours	One-time	Training	380		10% Annual Price Increase
GOVS-ONV-RMT-OTF	Professional Services for OneView remote training. Additional training	Hours	One-time	Training	380		10% Annual Price Increase
PFS-PS-OO-GR-PNCLUST	Project Management Custom - govRecords	Each	One-time	Service	121000		10% Annual Price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-PS-OO-GS-PNVCUST	Product Management Custom - govService	Hours	One-time	Service	389		10% Annual Price Increase
GOVM-GQA-PRL-REC	PRR Essentials	Each	Renewable	Subscription	53500		7% Annual Price Increase
GOVM-GQA-PRLS-REC	PRR Essentials Annual Services and Maintenance	Each	Renewable	Recurring Service	10700		7% Annual Price Increase
GOVM-GQA-PSE-SUB	PST Email Extractor - LEGACY	Each	Renewable	Subscription	11128		14% Annual Price Increase
GOVR-OKD-PAR-OTF	Public Agency Roster - License	Each	License	One-time	44058		15% Annual Price Increase
GOVM-GQA-PRS-REC	Public Records Request Management - Statewide	Each	Renewable	Subscription	6955000		14% Annual Price Increase
GOVM-GQA-PRSS-REC	Public Records Request Management Statewide Annual Services and	Each	Renewable	Recurring Service	1043250		14% Annual Price Increase
GOVD-CSC-RDM-SCD	Random Short Code	Each	Renewable	Subscription	18513		8% Annual Price Increase
GOVR-CNS-RCHL-OTF	Recorder Check Log - License	Each	License	One-time	74342		15% Annual Price Increase
GOVR-CNS-RFAA-OTF	Recorder Cornerstone Clerk Cashiering / Fee Accounting Application - Each	Each	License	One-time	743475		15% Annual Price Increase
MTS-MS-MA-VID-RCCS	Recurring Captioning Services	Hours	Renewable	Subscription	276		15% Annual Price Increase
CLY-RED-NUL-SUB	Redaction Named User License Subscription (Priced per user)	Each	Renewable	Subscription	1032		11% Annual Price Increase
SAS-SB-HC-RENT	Rental Activity Monitoring	Rental Units	Renewable	Subscription	394680		6% Annual Price Increase
GOVS-HC-RAMT-OTF	Rental Activity Monitoring - Online Training (Post Implementation);	Each	One-time	Training	572		6% Annual Price Increase
SAS-SB-HC-RENT-LITE	Rental Activity Monitoring Lite	Each	Renewable	Subscription	296010		6% Annual Price Increase
GOVS-HC-RAMIT-OTF	Rental Activity Monitoring Lite - Online Training (Post Implementation)	Each	One-time	Training	429		6% Annual Price Increase
SAS-SB-CO-CC-AACON	Reports PRO API	Each	Renewable	SaaS	66150		8% Annual Price Increase
PFS-PS-CO-CC-AACON-ONLINE	Reports PRO API - Online Training	Each	One-time	Service	773		8% Annual Price Increase
PFS-PS-CO-CC-AACONSC	Reports PRO API - Setup and Configuration	Each	One-time	Service	2778		8% Annual Price Increase
GOVS-ONY-B100-SUB	RESPOND Base 100	Each	Renewable	Subscription	37489		14% Annual Price Increase
GOVS-ONY-PBI-SUB	RESPOND Power BI User & Dashboards	Each	Renewable	Subscription	2345		14% Annual Price Increase
GOVS-ONY-PU2-SUB	RESPOND Power User - Tier 2	Each	Renewable	Subscription	1857		14% Annual Price Increase
PFS-PS-DS-RMS-EU-IMPL	RMS eUniverse Project Management and Implementation	Fixed	One-time	Service	314496		15% Annual Price Increase
PFS-PS-DS-RMS-LVE-IMPL	RMS Land and Vitals Project Management and Implementation	Each	One-time	Service	314496		15% Annual Price Increase
GXC-ADD-SVE-OTF	Self-managed Video Encoder	Each	One-time	Hardware	5246		11% Annual Price Increase
SAS-GOVS-FMS-FSD	Service Designer/Customer Portal/Staff Portal	Each	Renewable	Subscription	21797100		15% Annual Price Increase
PFS-GOVS-FMS-FSD-IA	Service Designer/Customer Portal/Staff Portal - I & A	Each	One-time	Service	49209		10% Annual Price Increase
GOVS-ONY-ARN-SUB	Service Request Management Module for Enterprise: Subscription	Each	Renewable	Subscription	95643		14% Annual Price Increase
GOVS-ONY-ARS-SUB	Service Request Management Module for Essentials: Subscription	Each	Renewable	Subscription	63762		14% Annual Price Increase
SAS-GOVS-FMS-SDWA25	Shared Services Portal - Additional 25 users	Each	Renewable	Subscription	6128		15% Annual Price Increase
PFS-GOVS-FMS-SDWA26-IA	Shared Services Portal - Additional 25 users (>100) - I & A	Hours	One-time	Service	389		10% Annual Price Increase
SAS-GOVS-FMS-SDW100E	Shared Services Portal - Up to 100 external users	Each	Renewable	Subscription	24139		15% Annual Price Increase
PFS-GOVS-FMS-SDW100E-IA	Shared Services Portal - Up to 100 external users - I & A	Each	One-time	Service	4748		10% Annual Price Increase
GOVM-GQA-SDOS-REC	Single Sign-On (GovQA) Annual Services and Maintenance	Each	Renewable	Recurring Service	501		14% Annual Price Increase
SAS-GOVS-FMS-SSO-OTH	Single Sign-On (SSO) for other portals	Each	Renewable	Subscription	18150		10% Annual Price Increase
PFS-GOVS-FMS-SSO-OTH-IA	Single Sign-On (SSO) for other portals - I & A	Each	One-time	Service	6459		15% Annual Price Increase
GOVS-ONY-SSO-SUB	Single Sign-On: Subscription	Each	Renewable	Subscription	5627		14% Annual Price Increase
GOVS-SMT-COND-REC	Smartgov Connector Anvolve DigiPlan	Each	Renewable	Subscription	1967		11% Annual Price Increase
GOVS-SMT-COD-OTF	SmartGov Consulting - Onsite	Days	One-time	Service	4245		10% Annual Price Increase
GOVS-SMT-TRO-OTF	SmartGov Training - Onsite	Days	One-time	Training	5189		10% Annual Price Increase
GOVD-SMS-ADD-HTP	SMS - Additional High Throughput Toll-Free (25MPS increments)	Each	Renewable	Subscription	4208		8% Annual Price Increase
GOVD-SMS-HG-TPT	SMS - High Throughput Toll-Free	Each	Renewable	Subscription	4909		8% Annual Price Increase
GOVD-SMS-TPT-OTF	SMS - High Throughput Toll-Free Setup and Configuration	Each	One-time	Service	663		8% Annual Price Increase
TRN-TR-CO-SMS-ONLINE	SMS - Online Training	Each	One-time	Training	1052		8% Annual Price Increase
TRN-TR-CO-SMS-ONSITE	SMS - Onsite Training	Days	One-time	Training	2526		8% Annual Price Increase
PFS-PS-CO-SMS-SC	SMS - Setup and Configuration	Each	One-time	Service	87318		8% Annual Price Increase
SAS-SB-CO-SMS	SMS (Priced per SMS)	Each	Renewable	SaaS	0.08		14% Annual Price Increase
GOVM-SWG-EKS-OTF	Social Media exStream - Setup	Each	One-time	Service	642		16% Annual Price Increase

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVM-SWG-EXP-SUB	Social Media eXtream Plus	Each	Renewable	Subscription	9328		16% Annual Price Increase
GOVM-SWG-EXP-OTF	Social Media eXtream Plus - Setup	Each	One-time	Service	642		16% Annual Price Increase
GOVM-SWG-SSH-SUB	Sound Search™	Each	Renewable	Subscription	9328		16% Annual Price Increase
MTN-STS-PROG-SER	Sound Search™ - Recurring Programming Services	Hours	Renewable	Managed Service	787		15% Annual Price Increase
SAS-SE-DS-SPK	SpeakUp	Each	Renewable	SaaS	25878		15% Annual Price Increase
TRN-TR-DS-SPK-ONLINE	SpeakUp - Online Training	Hours	One-time	Training	626		15% Annual Price Increase
TRN-TR-DS-SPK-ONSITE	SpeakUp - Onsite Training	Days	One-time	Training	4688		15% Annual Price Increase
PFS-PS-CO-CC-SPKUP	SpeakUp – Setup & Configuration	Each	One-time	Service	1954		15% Annual Price Increase
GOVS-ONV-ASI-SUB	Staging Instance: Subscription	Each	Renewable	Subscription	9377		14% Annual Price Increase
GOVS-ONV-SGI-SUB	Staging Instance: Subscription	Each	Renewable	Subscription	9377		14% Annual Price Increase
PFS-PS-MA-VID-AGTC	Standard Agenda Template - Setup and Configuration	Each	One-time	Service	1310		15% Annual Price Increase
PFS-STRPEC-3PARTY-ACCESS-TEI	STR Public Engagement Consulting	Each	One-time	Service	21450		6% Annual Price Increase
PFS-STRRC-3PARTY-ACCESS-TEC	STR Regulation Consulting	Each	One-time	Service	25740		6% Annual Price Increase
PFS-STRRC-3PARTY-ACCESS-TE	STR Regulation Review Consulting	Each	One-time	Service	1287		6% Annual Price Increase
GOVS-ONR-STA-SUB	Streamline Annual Support	Each	Renewable	Subscription	41150		16% Annual Price Increase
GOVS-ONR-SFA-SUB	Streamline FOIA Records Annual Subscription.	Each	Renewable	Subscription	41150		16% Annual Price Increase
GOVS-ONR-SFM-SUB	Streamline FOIA Records Monthly Subscription.	Each	Renewable	Subscription	3430		16% Annual Price Increase
GOVS-STL-PFS-OTF	Streamline Platform Setup	Hours	One-time	Service	222		10% Annual Price Increase
GOVS-STL-SER-OTF	Streamline Services	Each	One-time	Service	110000		10% Annual Price Increase
GOVM-SWG-STA-SUB	StreamText Addition to CaptionLive Packages	Each	Renewable	Subscription	113		15% Annual Price Increase
GOVM-GQA-SDT-SUB	Subpoena Duces Tecum Module	Each	Renewable	Subscription	125190		14% Annual Price Increase
GOVM-SWG-CVB-OTF	Swagit Cloud Video Bridge	Each	One-time	Service	4431		16% Annual Price Increase
GOVM-SWG-ESB-SUB	Swagit Election Suite Basic Software & Support (per site)	Each	Renewable	Subscription	1546		16% Annual Price Increase
GOVM-SWG-ESL-SUB	Swagit Election Suite Standard Software & Support (per site)	Each	Renewable	Subscription	8810		16% Annual Price Increase
SAS-GOVS-FMS-SPS	System Polling Services (SPS)	Each	Renewable	Subscription	26553		15% Annual Price Increase
PFS-GOVS-FMS-SPS-IA	System Polling Services (SPS) (Per System) - I & A	Each	One-time	Service	10991		15% Annual Price Increase
TRN-TR-CO-TMS-ONLINE	Targeted Messaging - Online Training	Each	One-time	Training	948		8% Annual Price Increase
TRN-TR-CO-TMS-ONSITE	Targeted Messaging - Onsite Training	Days	One-time	Training	3409		8% Annual Price Increase
PFS-PS-CO-TMS-SC-R-008206	Targeted Messaging - Setup and Configuration (Messages Per Year 10 Each	Messages Per Year 10 Each	One-time	Service	29523		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017713	Targeted Messaging - Setup and Configuration (Messages Per Year 10 Each	Messages Per Year 10 Each	One-time	Service	945832		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017049	Targeted Messaging - Setup and Configuration (Messages Per Year 16 Each	Messages Per Year 16 Each	One-time	Service	153140		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-005464	Targeted Messaging - Setup and Configuration (Messages Per Year 20 Each	Messages Per Year 20 Each	One-time	Service	43336		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-007724	Targeted Messaging - Setup and Configuration (Messages Per Year 20 Each	Messages Per Year 20 Each	One-time	Service	182905		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-003087	Targeted Messaging - Setup and Configuration (Messages Per Year 24 Each	Messages Per Year 24 Each	One-time	Service	212670		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017052	Targeted Messaging - Setup and Configuration (Messages Per Year 28 Each	Messages Per Year 28 Each	One-time	Service	247542		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017053	Targeted Messaging - Setup and Configuration (Messages Per Year 32 Each	Messages Per Year 32 Each	One-time	Service	286336		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017054	Targeted Messaging - Setup and Configuration (Messages Per Year 36 Each	Messages Per Year 36 Each	One-time	Service	325130		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-001226	Targeted Messaging - Setup and Configuration (Messages Per Year 40 Each	Messages Per Year 40 Each	One-time	Service	20076		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-003500	Targeted Messaging - Setup and Configuration (Messages Per Year 40 Each	Messages Per Year 40 Each	One-time	Service	63846		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017055	Targeted Messaging - Setup and Configuration (Messages Per Year 40 Each	Messages Per Year 40 Each	One-time	Service	363924		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-005517	Targeted Messaging - Setup and Configuration (Messages Per Year 44 Each	Messages Per Year 44 Each	One-time	Service	402718		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017700	Targeted Messaging - Setup and Configuration (Messages Per Year 48 Each	Messages Per Year 48 Each	One-time	Service	441512		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017701	Targeted Messaging - Setup and Configuration (Messages Per Year 52 Each	Messages Per Year 52 Each	One-time	Service	480305		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017702	Targeted Messaging - Setup and Configuration (Messages Per Year 56 Each	Messages Per Year 56 Each	One-time	Service	519099		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017703	Targeted Messaging - Setup and Configuration (Messages Per Year 60 Each	Messages Per Year 60 Each	One-time	Service	557893		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017704	Targeted Messaging - Setup and Configuration (Messages Per Year 64 Each	Messages Per Year 64 Each	One-time	Service	596687		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017705	Targeted Messaging - Setup and Configuration (Messages Per Year 68 Each	Messages Per Year 68 Each	One-time	Service	635481		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017706	Targeted Messaging - Setup and Configuration (Messages Per Year 72 Each	Messages Per Year 72 Each	One-time	Service	674275		15% Annual Price Increase

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-PS-CO-TMS-SC-R-017707	Targeted Messaging - Setup and Configuration (Messages Per Year 76 Each		One-time	Service	713069		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-001610	Targeted Messaging - Setup and Configuration (Messages Per Year 80 Each		One-time	Service	93611		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017708	Targeted Messaging - Setup and Configuration (Messages Per Year 84 Each		One-time	Service	751863		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017709	Targeted Messaging - Setup and Configuration (Messages Per Year 88 Each		One-time	Service	790657		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017710	Targeted Messaging - Setup and Configuration (Messages Per Year 88 Each		One-time	Service	829450		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017711	Targeted Messaging - Setup and Configuration (Messages Per Year 92 Each		One-time	Service	868244		15% Annual Price Increase
PFS-PS-CO-TMS-SC-R-017712	Targeted Messaging - Setup and Configuration (Messages Per Year 96 Each		One-time	Service	907038		15% Annual Price Increase
SAS-SB-CO-TMS	Targeted Messaging (Priced per message. Minimum purchase: 25,000 Each		Renewable	SaaS	0.08		14% Annual Price Increase
GOVD-TMS-EML-OTF	Targeted Messaging Email - Setup and Configuration		One-time	Service	32400		8% Annual Price Increase
GOVD-TMS-EML-OVER	Targeted Messaging Email Volume - Overage (Priced per message)		One-time	Fee	0.07		17% Annual Price Increase
GOVD-TMS-EML-REC	Targeted Messaging Email Volume (Priced per message. Minimum pu Each		Renewable	Subscription	0.07		17% Annual Price Increase
GOVD-TMS-SMS-OTF	Targeted Messaging SMS - Setup and Configuration		One-time	Service	64800		8% Annual Price Increase
GOVD-TMS-SMS-REC	Targeted Messaging SMS Volume (Priced per message. Minimum pur Each		Renewable	Subscription	0.08		14% Annual Price Increase
SAS-SB-HC-TAX	Tax Collection	Rental Units	Renewable	Subscription	197340		6% Annual Price Increase
GOVS-HC-CTC-OTF	Tax Collection - Custom Setup and Configuration	Each	One-time	Service	22000		10% Annual Price Increase
GOVS-HC-TCT-OTF	Tax Collection - Online Training (Post Implementation):	Each	One-time	Training	572		6% Annual Price Increase
PFS-GOVS-HC-TAX-SC	Tax Collection - Setup and Configuration	Each	One-time	Service	59202		18% Annual Price Increase
SAS-SE-MA-VID-TCVP	Template - Custom View Page	Each	Renewable	SaaS	12100		10% Annual Price Increase
GOVM-GQA-TES-REC	Test Environment (GovQA) Annual Services and Maintenance	Each	Renewable	Recurring Service	2087		14% Annual Price Increase
PFS-PS-OO-GD-TRNCUST	Training Custom - govDelivery	Each	One-time	Training	72765		8% Annual Price Increase
PFS-PS-OO-GR-TRNCUST	Training Custom - govRecords	Each	One-time	Service	121000		10% Annual Price Increase
PFS-PS-OO-GS-TRNCUST	Training Custom - govService	Hours	One-time	Training	389		10% Annual Price Increase
CLY-TRN-SVC-PER	Training Services Perpetual	Each	One-time	Licence	1274		15% Annual Price Increase
MIS-MS-MA-VID-TS	Transcription Services	Hours	One-time	Transactional/Usage	330		10% Annual Price Increase
SAS-SB-CO-SMS-2WAD	Two-way SMS Module - Add-on (Per 2,500 Unique Additional Recipient Each		Renewable	Subscription	10055		8% Annual Price Increase
SAS-SB-CO-SMS-2W	Two-way SMS Module - Standalone (Per 2,500 Unique Additional Recipient Each		Renewable	Subscription	12570		8% Annual Price Increase
GOVM-GQA-UNIL-REC	Unlimited Redaction License Upgrade	Each	Renewable	Subscription	302500		10% Annual Price Increase
GOVM-GQA-UNILS-REC	Unlimited Redaction License Upgrade Annual Services and Maintenance	Each	Renewable	Recurring Service	45375		10% Annual Price Increase
GOVM-SWG-HDS-SUB	Upgrades Swagit's HD default 720p to 1080p	Each	Renewable	Subscription	7255		16% Annual Price Increase
SHP-SH-MA-VID-USHPA	US Shipping Charge A - Small Item	Each	One-time	Shipping	41		14% Annual Price Increase
SHP-SH-MA-VID-USHPB	US Shipping Charge B - Medium Item	Each	One-time	Shipping	99		15% Annual Price Increase
GOVM-GQA-VRCS-REC	Video Redaction Connector Annual Services and Maintenance	Each	Renewable	Recurring Service	626		13% Annual Price Increase
GOVM-GQA-VRCI-SUB	Video Redaction Connector I	Each	Renewable	Subscription	6955		14% Annual Price Increase
GOVM-GQA-VRCC-SUB	Video Redaction Connector II	Each	Renewable	Subscription	13910		14% Annual Price Increase
PFS-PS-MA-VID-VWTC	View Template (GT) - Setup and Configuration	Each	One-time	Service	1310		15% Annual Price Increase
GXG-VIR-EXP-4HR	Virtual Experience Center Tier One	Each	One-time	Service	21505		11% Annual Price Increase
GXG-VIR-EXP-8HR	Virtual Experience Center Tier Two	Each	One-time	Service	43009		11% Annual Price Increase
PFS-PS-MA-VID-VPA	Virtual Performance Accelerator - Setup & Config	Each	One-time	Service	2456		15% Annual Price Increase
GOVA-WDI-RFA-OTF	Visual Design Refresh for existing website - Advanced	Each	One-time	Service	45490		15% Annual Price Increase
GOVA-WDI-RFE-OTF	Visual Design Refresh for existing website - Enhanced	Each	One-time	Service	30327		15% Annual Price Increase
GOVA-WDI-ERF-OTF	Visual Design Refresh for existing website - Essentials	Each	One-time	Service	15164		15% Annual Price Increase
GOVR-VTD-VTL-OTF	VitalDocs - License	Each	Licence	One-time	1174671		15% Annual Price Increase
PFS-PS-MA-VCT-AVCPU	VoteCast - Add On - Additional VoteCast CPU	Each	One-time	Service	3126		15% Annual Price Increase
PFS-PS-MA-VCT-VCDISP	VoteCast - Add On - VoteCast Display	Each	One-time	Service	3907		15% Annual Price Increase
TRN-TR-MA-VCT-ONLINE	VoteCast - Online Training	Hours	One-time	Training	626		15% Annual Price Increase
PFS-PS-MA-VCT-SC	VoteCast - Setup and Configuration	Hours	One-time	Training	391		15% Annual Price Increase
SAS-SE-MA-VCT-ADDVP	VoteCast Additional Voters Package	Each	Renewable	SaaS	23182		15% Annual Price Increase
SAS-SE-MA-VCT-HWTS	VoteCast Classic Package with Hardware (TouchScreen) (ME)	Each	Renewable	SaaS	46364		15% Annual Price Increase

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PFS-PS-MA-VCT-DIS-CNFG	VoteCast Display - Setup and Configuration	Each	One-time	Service	3907		15% Annual Price Increase
HDW-SU-MA-VCT-DS-CPU	VoteCast Display CPU (Dell) (ME)	Each	One-time	Hardware	1532		15% Annual Price Increase
SAS3301	VoteCast Display for Meeting Efficiency Suite (ME)	Each	Renewable	SaaS	7814		15% Annual Price Increase
SAS1012	VoteCast Package for Meeting Efficiency Suite (7 seats)	Each	Renewable	SaaS	46880		15% Annual Price Increase
SAS-SE-MA-VCT-STDHW	VoteCast Standard Hardware Package (w/Surface Tablets) (ME)	Each	Renewable	SaaS	58225		15% Annual Price Increase
SAS3010	VoteCast Station	Each	Renewable	SaaS	7814		15% Annual Price Increase
PFS-PS-MA-VCT-INST	VoteCast Station (ME) - Setup and Configuration	Each	One-time	Service	704		15% Annual Price Increase
SAS3011	VoteCast Station (Non-Voting)	Each	Renewable	SaaS	1563		15% Annual Price Increase
SAS3012	VoteCast Station for Meeting Efficiency Suite (ME)	Each	Renewable	SaaS	39067		15% Annual Price Increase
PFS-PS-MA-VCT-TAB-CNFG	VoteCast Tablet (ME) - Setup and Configuration	Each	One-time	Service	1563		15% Annual Price Increase
HDW-SU-MA-VCT-MTR17	VoteCast Touch Monitor (ELO - 17")	Each	One-time	Hardware	1251		15% Annual Price Increase
SAS-SE-MA-VCT-WEB	VoteCast Web	Each	Renewable	Subscription	28080		15% Annual Price Increase
TRN-TR-MA-VCT-WONL	VoteCast Web - Online Training	Hours	One-time	Training	596		15% Annual Price Increase
TRN-TR-MA-VCT-WONS	VoteCast Web - Onsite Training	Days	One-time	Training	4465		15% Annual Price Increase
PFS-PS-MA-VCT-WEB	VoteCast Web - Setup and Configuration	Each	One-time	Service	3721		15% Annual Price Increase
GOVS-ONV-AWS-SUB	Waste Services: Subscription	Each	Renewable	Subscription	52510		14% Annual Price Increase
SAS-SE-DS-RMS-WHRMS	Web Hosting (RMS)	Each	Renewable	SaaS	179641		15% Annual Price Increase
PFS-CONTENT-GA-WAC2	Website Accessibility Compliance Remediation Service	Each	One-time Fee	Service	220000		10% Annual price Increase
PFS-CONTENT-GA-WAC1	Website Accessibility Compliance Review Service	Each	One-time Fee	Service	14742		15% Annual price Increase
PFS-PS-CO-CC-WHTLABEL	White-labeling (custom URL, link masking, etc)	Each	One-time	Service	10800		8% Annual Price Increase
CLY-YEL-ANL-SUB	Yellowfin Analytics Module Subscription	Each	Renewable	Subscription	3301		11% Annual Price Increase
GOVA-SIV-DCR1-REC	BookDirect: Core - Tier 1	Each	Renewable	Subscription	90000		48% Pricing correction
MTN-STS-CLERK-LDA	ClerkDocs LDA Maintenance and Support	Each	Renewable	Software Maintenan	143000		30% Pricing correction
SFWW-PE-STS-CLERK-PS	ClerkDocs PS License	Each	One-time	License	143000		30% Pricing correction
GOVA-SIV-CRMI-REC	CMS-CORE: Form Integration	Each	Renewable	Subscription	7000		43% Pricing correction
GOVA-SIV-CSSL-REC	CMS-CORE: Licensing - SSL	Each	Renewable	Subscription	3000		36% Pricing correction
GOVA-SIV-CRGT-REC	CMS-CORE: Responsive Geo Triggers	Each	Renewable	Subscription	3000		36% Pricing correction
GOVA-SIV-CSOC-REC	CMS-CORE: Special Offers/coupons	Each	Renewable	Subscription	5000		36% Pricing correction
GOVA-SIV-INGT-REC	CMS-INTEGRATION: Google Translate	Each	Renewable	Subscription	2000		36% Pricing correction
GOVA-SIV-INWF-REC	CMS-INTEGRATION: Weather Feed - License	Each	Renewable	Subscription	2000		42% Pricing correction
GOVA-SIV-MSPA-REC	CMS-MODULE: Special Alert	Each	Renewable	Subscription	3000		113% Pricing correction
GOVA-SIV-SP5-OTF	CMS-SIMPLESUPPORT: Plan 5	Each	Renewable	Subscription	40000		45% Pricing correction
SAS-SB-CO-SMS-OVER	Communications Cloud SMS Volume - Overage (Priced per SMS)	Each	One-time	Fee	0.09		29% Pricing correction
GOVA-SIV-DESS-OTF	CREATIVE: Design Tier: Essential (Core)	Each	One-time	Service	42780		133% Pricing correction
GOVS-SIV-INCL-REC	CRM-INTEGRATION: Licensing - Ovent Tier 1 - Basic	Each	Renewable	Subscription	5000		36% Pricing correction
GOVS-SIV-IND1-REC	CRM-INTEGRATION: Licensing - DMAI EIC Tier 1 - Basic	Each	Renewable	Subscription	3000		42% Pricing correction
GOVS-HC-ESR-OTF	ESRI Setup and Configuration	Each	One-time	Service	4290		218% Pricing correction
GOVD-CSC-SMS-FTEU	Free To End User SMS (price per message)	Each	Renewable	Subscription	0.18		38% Pricing correction
GXC-BND-OCT2-REC	Granicus Operations Cloud - Governance (Enterprise)	Each	Renewable	Subscription	119890		29% Pricing correction
SAS-SE-ME-IQM2-BC	IQM2 - Boards & Commissions	Each	Renewable	SaaS	26217		32% Pricing correction
PFS-PS-DS-RMS-LVBS1218	Land and Vitals - services book scanning bound up to 12 x 18 (Priced per page)	Each	One-time	Service	1		45% Pricing correction
PFS-PS-DS-RMS-LVBS8	Land and Vitals - services book scanning removable binding (Priced per page)	Each	One-time	Service	0.5		43% Pricing correction
PFS-PS-DS-RMS-LVDPD	Land and Vitals - services double page duplication (Priced per page)	Each	One-time	Service	0.5		43% Pricing correction
PFS-PS-DS-RMS-LVGP	Land and Vitals - services group pages (Priced per page)	Each	One-time	Service	0.5		43% Pricing correction
PFS-PS-DS-RMS-LVIMBR	Land and Vitals - services image border removal (Priced per page)	Each	One-time	Service	0.5		43% Pricing correction
PFS-PS-DS-RMS-LVMIMR	Land and Vitals - services image inspection and reporting (Priced per field)	Each	One-time	Service	0.5		43% Pricing correction
PFS-PS-DS-RMS-LVJHW	Land and Vitals - services indexing handwritten (Priced per field)	Each	One-time	Service	1.5		46% Pricing correction
PFS-PS-DS-RMS-LVITYP	Land and Vitals - services indexing typewritten (Priced per field)	Each	One-time	Service	0.5		43% Pricing correction

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-PS-DS-RWS-LVMISC16D	Land and Vitals - services microfilm creation 16mm duplicate (Priced p	Each	One-time	Service	0.3	43% Pricing correction	
PFS-PS-DS-RWS-LVMISC16O	Land and Vitals - services microfilm creation 16mm original (Priced pe	Each	One-time	Service	0.5	43% Pricing correction	
PFS-PS-DS-RWS-LVMIS16	Land and Vitals - services microfilm scanning 16mm (Priced per image	Each	One-time	Service	0.3	43% Pricing correction	
PFS-PS-DS-RWS-LVMIS35	Land and Vitals - services microfilm scanning 35mm (Priced per image	Each	One-time	Service	4	33% Pricing correction	
PFS-PS-DS-RWS-LVMISAC	Land and Vitals - services microfilm scanning aperture cards (Priced pi	Each	One-time	Service	1	45% Pricing correction	
PFS-PS-DS-RWS-LVMISJ	Land and Vitals - services microfilm scanning jackets (Priced per pag	Each	One-time	Service	0.5	43% Pricing correction	
PFS-PS-DS-RWS-LVRDP	Land and Vitals - services reverse dual polarity (Priced per page)	Each	One-time	Service	0.5	43% Pricing correction	
PFS-PS-DS-RWS-LVRPC	Land and Vitals - services verification page count (Priced per page)	Each	One-time	Service	0.5	43% Pricing correction	
PFS-ST5-REC-SUMMIT-DMCS	LandDocs - Data Conversion	Each	One-time	Service	143000	30% Pricing correction	
PFS-ST5-REC-SUMMIT-CONSULT	LandDocs Custom Consulting	Each	One-time	Service	143000	30% Pricing correction	
PFS-ST5-REC-SUMMIT-SC	LandDocs Setup and Configuration	Each	One-time	Service	143000	30% Pricing correction	
TRN-ST5-REC-SUMMIT-ONLINE	LandDocs Training - Online	Each	One-time	Service	143000	30% Pricing correction	
TRN-ST5-REC-SUMMIT-ONSITE	LandDocs Training - Onsite	Each	One-time	Service	143000	30% Pricing correction	
GOVS-OFM-B53-OTF	OpenForms Build & Configuration Services - Advanced	Each	One-time Fee	Service	75810	42% Pricing correction	
GOVS-OFM-B52-OTF	OpenForms Build & Configuration Services - Enhanced	Each	One-time Fee	Service	45486	42% Pricing correction	
GOVS-OFM-B51-OTF	OpenForms Build & Configuration Services - Essentials	Each	One-time Fee	Service	15162	42% Pricing correction	
GOVS-OFM-AAD-OTF	Setup and configuration package: Open Forms Azure AD SSO Connect	Each	One-time	Service	12130	42% Pricing correction	
GOVS-OFM-EAC-OTF	Setup and configuration package: OpenForms API calls add-on	Each	One-time	Service	15162	42% Pricing correction	
GOVS-OFM-ENT-OTF	Setup and configuration package: OpenForms Enterprise License	Each	One-time	Service	13268	42% Pricing correction	
GOVS-OFM-EAF-OTF	Setup and configuration package: OpenForms Forms add-on	Each	One-time	Service	3033	42% Pricing correction	
GOVS-OFM-TMS-OTF	Setup and configuration package: OpenForms License	Each	One-time	Service	13268	42% Pricing correction	
GOVS-OFM-MSC-OTF	Setup and configuration package: OpenForms SharePoint Connector	Each	One-time	Service	3033	42% Pricing correction	
GOVS-OFM-EAS-OTF	Setup and configuration package: OpenForms Storage add-on	Each	One-time	Service	3033	42% Pricing correction	
GOVS-OFM-EAU-OTF	Setup and configuration package: OpenForms Users add-on	Each	One-time	Service	3033	42% Pricing correction	
GOVS-OFM-TAW-OTF	Setup and configuration package: OpenForms Workflow add-on	Each	One-time	Service	3033	42% Pricing correction	
GOVD-TMS-SMS-OVER	Targeted Messaging SMS Volume - Overage (Priced per message)	Each	One-time	Fee	0.09	29% Pricing correction	
GOVS-OFM-TRN-OTF	Training: OpenForms	Each	One-time	Training	3033	42% Pricing correction	
CLV-AMD-HSP-REC	AMANDA Cloud Hosting Subscription - Partner Hosted	Each	Renewable	Subscription	280000	0% Product Type Update	
CLV-AMD-ANL-SUB	AMANDA Analytics Module Subscription (Priced per user)	Each	Renewable	Subscription	487	11% Product Type Update and annual price increase	
GOVR-CXD-AULM-REC	Autopsy Log - Maintenance	Each	Software Maintenance	Software Maintenance	61271	15% Product Type Update and annual price increase	
GOVR-CXD-AULP-OTF	Autopsy Log - Professional Services	Each	Service	Service	63433	15% Product Type Update and annual price increase	
GOVR-CXD-RLDM-REC	Certificate of Registration For Legal Document Assistant - Maintenan	Each	Software Maintenance	Software Maintenance	98224	15% Product Type Update and annual price increase	
GOVR-CXD-RLDP-OTF	Certificate of Registration For Legal Document Assistant - Professiona	Each	Service	Service	95164	15% Product Type Update and annual price increase	
GOVR-CXD-RPSM-REC	Certificate of Registration For Process Server - Maintenance	Each	Software Maintenance	Software Maintenance	117838	15% Product Type Update and annual price increase	
GOVR-CXD-RPSP-OTF	Certificate of Registration For Process Server - Professional Services	Each	Service	Service	114202	15% Product Type Update and annual price increase	
GOVR-CXD-RPPM-REC	Certificate of Registration For Professional Photocopier - Maintenan	Each	Software Maintenance	Software Maintenance	98224	15% Product Type Update and annual price increase	
GOVR-CXD-RPPP-OTF	Certificate of Registration For Professional Photocopier - Professiona	Each	Service	Service	95164	15% Product Type Update and annual price increase	
GOVR-CXD-RUDM-REC	Certificate of Registration For Unlawful Detainer Assistant - Maintena	Each	Software Maintenance	Software Maintenance	78568	15% Product Type Update and annual price increase	
GOVR-CXD-RUDP-OTF	Certificate of Registration For Unlawful Detainer Assistant - Profess	Each	Service	Service	76125	15% Product Type Update and annual price increase	
GOVR-CNS-CHLM-REC	ClerkDocs Check Log - Maintenance	Each	Software Maintenance	Software Maintenance	43188	15% Product Type Update and annual price increase	
GOVR-CNS-CHLP-OTF	ClerkDocs Check Log - Professional Services	Each	Service	Service	31717	15% Product Type Update and annual price increase	
GOVR-CNS-FAMM-REC	ClerkDocs Cornerstone Clerk Cashiering / Fee Accounting Application	Each	Software Maintenance	Software Maintenance	431941	15% Product Type Update and annual price increase	
GOVR-CNS-FAAP-OTF	ClerkDocs Cornerstone Clerk Cashiering / Fee Accounting Application	Each	Service	Service	317220	15% Product Type Update and annual price increase	
GOVR-CXD-MLSM-REC	ClerkDocs Marriage License System - Maintenance	Each	Software Maintenance	Software Maintenance	111534	15% Product Type Update and annual price increase	
GOVR-CXD-MLSP-OTF	ClerkDocs Marriage License System - Professional Services	Each	Service	Service	467883	15% Product Type Update and annual price increase	
GOVD-CC-SMS-REC	Communication Cloud SMS Volume (Priced per message. Minimum pi	Each	Subscription	Subscription	0.08	14% Product Type Update and annual price increase	
PFS-CONTENT-GA-CUST-REC	Customizations (Recurring) - govAccess	Each	Renewable	Subscription	110000	10% Product Type Update and annual price increase	
GOVR-CXD-EIRM-REC	Environmental Impact Reports (Fish & Game) - Maintenance	Each	Software Maintenance	Software Maintenance	196364	15% Product Type Update and annual price increase	

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVR-CKD-EIRP-OTF	Environmental Impact Reports (Fish & Game) - Professional Services	Each	Service	Service	190327		15% Product Type Update and annual price increase
GOVR-CKD-FBNM-REC	Fictitious Business Names (FBN) - Maintenance	Each	Software	Maintenan	565532		15% Product Type Update and annual price increase
GOVR-CKD-FBNP-OTF	Fictitious Business Names (FBN) - Professional Services	Each	Service	Service	507546		15% Product Type Update and annual price increase
GOVR-LDD-LANM-OTF	LandDocs - Maintenance	Each	Software	Maintenan	3007186		15% Product Type Update and annual price increase
GOVR-LDD-LANP-OTF	LandDocs - Professional Services	Each	Service	Service	2046008		15% Product Type Update and annual price increase
GOVR-CKD-NRNM-REC	Notary Registration - Maintenance	Each	Software	Maintenan	196364		15% Product Type Update and annual price increase
GOVR-CKD-NRNP-OTF	Notary Registration - Professional Services	Each	Service	Service	190327		15% Product Type Update and annual price increase
GOVR-CKD-COAM-REC	Oath of Office/Certificate of Appointments - Maintenance	Each	Software	Maintenan	61271		15% Product Type Update and annual price increase
GOVR-CKD-COAP-OTF	Oath of Office/Certificate of Appointments - Professional Services	Each	Service	Service	63433		15% Product Type Update and annual price increase
GOVR-CKD-PAPM-REC	Passport Application Processing - Maintenance	Each	Software	Maintenan	400590		15% Product Type Update and annual price increase
GOVR-CKD-PAPP-OTF	Passport Application Processing - Professional Services	Each	Service	Service	367947		15% Product Type Update and annual price increase
GOVR-CKD-POAM-OTF	Power of Attorney - Maintenance	Each	Software	Maintenan	78568		15% Product Type Update and annual price increase
GOVR-CKD-POAP-OTF	Power of Attorney - Professional Services	Each	Service	Service	76125		15% Product Type Update and annual price increase
GOVR-PRD-PREM-OTF	PrelimDocs - Maintenance	Each	Software	Maintenan	234117		15% Product Type Update and annual price increase
GOVR-PRD-PREP-OTF	PrelimDocs - Professional Services	Each	Service	Service	164184		15% Product Type Update and annual price increase
GOVR-CKD-PARM-REC	Public Agency Roster - Maintenance	Each	Software	Maintenan	61271		15% Product Type Update and annual price increase
GOVR-CKD-PARP-OTF	Public Agency Roster - Professional Services	Each	Service	Service	63433		15% Product Type Update and annual price increase
GOVR-CNS-RCHM-OTF	Recorder Check Log - Maintenance	Each	Software	Maintenan	71366		15% Product Type Update and annual price increase
GOVR-CNS-RCHP-OTF	Recorder Check Log - Professional Services	Each	Service	Service	44606		15% Product Type Update and annual price increase
GOVR-CNS-RFAM-OTF	Recorder Cornerstone Clerk Cashiering / Fee Accounting Application - Each	Each	Software	Maintenan	713738		15% Product Type Update and annual price increase
GOVR-CNS-RFAP-OTF	Recorder Cornerstone Clerk Cashiering / Fee Accounting Application - Each	Each	Service	Service	446079		15% Product Type Update and annual price increase
GOVR-TMS-LUC-REC	Targeted Messaging Annual License	Each	Subscription	Subscription	19845		8% Product Type Update and annual price increase
GOVR-VTD-VITM-OTF	VitalDocs - Maintenance	Each	Software	Maintenan	1213351		15% Product Type Update and annual price increase
GOVR-VTD-VITP-OTF	VitalDocs - Professional Services	Each	Service	Service	847567		REMOVE
SAS-SE-WA-VID-247	24/7 Streaming (Graniteus-Video)	Each	Subscription- Renewable	Renewable	3063		REMOVE
CLV-AMD-TRN-L7A	A6 A7 - LOC and IA Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-WB5	A6 A7 - Web Services Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-A6A	A6-Administration Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-EMA	A6-EMMA Administrator Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-EMA	A6-EMMA User Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-EU6	A6-End User Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-EXM	A6-Executive Monitor Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-WLM	A6-Milestone Monitor Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-RVM	A6-Review Module Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-RL5	A6-Row Level Security Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-TAT	A6-TAT Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-EU7	A7 - End User Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-A7A	A7-Administration Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMN-TRN-AG5	A7-Agency Security Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-ANL	A7-Analytics Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLV-AMD-TRN-CLB	A7-Collaboration Portal Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
GOVA-GCT-APE-SU8	Acela Premium Experience powered by OpenCities Connector-Liens	Each	Renewable	Subscription	13230		REMOVE
TRN-CONTENT-GA-WEB-ACC-IR	Accessibility (Web-only) Training and Consultation- Premium	Each	One-time	Training	19845		REMOVE
TRN-CONTENT-GA-WEB-ACC-ST	Accessibility (Web-only) Training and Consultation- Standard	Each	One-time	Training	6615		REMOVE
TRN-CONTENT-GA-WEB-ACC-PL	Accessibility (Web-only) Training and Consult-Plus-Clients	Each	One-time	Training	13230		REMOVE
TRN-CONTENT-GA-WEB-ACC-IR	Accessibility (Web-only) Training and Consult-Prem-Clients	Each	One-time	Training	33000		REMOVE
TRN-CONTENT-GA-WEB-ACC-ST	Accessibility (Web-only) Training and Consult-Stan-Clients	Each	One-time	Training	6615		REMOVE
TRN-CONTENT-GA-WEB-ACC-PL	Accessibility Training and Consultation -Plus	Each	One-time	Training	13230		REMOVE

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PS-CONTENT-GA-AD-FS-INT	Active-Directory-Federation-Service-Integration	Each	One-time	Service	11000		REMOVE
PS-CONTENT-GA-AD-INT	Active-Directory-Integration	Each	One-time	Service	5292		REMOVE
GOVS-OFM-TAC-SUB	Additional-API-Calls	Each	Renewable	Subscription	932		REMOVE
S4S1033	Additional-Meeting-Body-Meeting-Efficiency(5+ MBs)	Each	Renewable	SaaS	6818		REMOVE
PS-CONTENT-GA-ADV-DP	Additional-Unique-Committee-Manager-Application	Each	Renewable	Subscription	799		REMOVE
PS-CONTENT-GA-ADV-LUX-AP	Advanced-Design-Package	Each	One-time	Service	8600		REMOVE
AGENDA-V5	Advanced-UX-Analysis-Package	Each	One-time	Service	6600		REMOVE
GOVM-QNM-AIA-OTF	AGENDA-Video-Streaming	Each	Renewable	SaaS	11000		REMOVE
S4S-GOVS-FMS-ALEXA	AIA-HELLO-PLUS-ENCODER	Each	One-time	Hardware	3291		REMOVE
CLY-AMD-TRN-501	Alexa-skill-builder	Each	Renewable	Subscription	3241		REMOVE
CLY-AMD-CTR-SUB	Amanda-501-Training (Priced per person, per day)	Each	One-time	Training	1059		REMOVE
CLY-AMD-EWL-PER	AMANDA Contractor-App Subscription	Each	Renewable	Subscription	39690		REMOVE
CLY-AMD-EWL-SUB	AMANDA Email-Module-Perpetual	Each	One-time	License	19845		REMOVE
CLY-AMD-RQP-SUB	AMANDA Email-Module-Subscription	Each	Renewable	Subscription	7938		REMOVE
CLY-AMD-GW-MNT	Amanda-FOI-Requestor-Portal-Subscription	Each	Renewable	Subscription	130000		REMOVE
CLY-AMD-GW-PER	AMANDA GIS-Adaptor (Viewer) Perpetual	Each	One-time	License	3969		REMOVE
CLY-AMD-GW-SUB	AMANDA GIS-Adaptor (Viewer) Subscription	Each	Renewable	License	19845		REMOVE
CLY-AMD-IVR-PER	AMANDA GIS-Adaptor (Viewer) Perpetual	Each	Renewable	Subscription	7938		REMOVE
CLY-AMD-PLN-MNT	AMANDA IVR-Gateway-Module-Perpetual	Each	One-time	License	27783		REMOVE
CLY-AMD-PLN-PER	AMANDA Planning-Module-Perpetual	Each	Renewable	Subscription	3969		REMOVE
CLY-AMD-PHS-SVC	AMANDA Planning-Module-Subscription	Each	One-time	License	19845		REMOVE
CLY-AMD-PHS-TMT	Amanda-Professional-Services	Each	One-time	Service	2200000		REMOVE
CLY-AMD-RAP-PER	AMANDA Rapid-Renewal-Module-Perpetual	Hours	One-time	Transactional/Usage	270		REMOVE
CLY-AMD-SMA-MNT	AMANDA SMS-Adapter	Each	One-time	Service	15876		REMOVE
CLY-AMD-WIO-PER	Amanda-View-Only-Named-User-License-Perpetual	Each	One-time	License	7938		REMOVE
GOVM-QNM-ITPL-SUB	Annual-Third-Party-License	Each	Renewable	Subscription	1323		REMOVE
GOVS-QNV-ATP-LEG	Annual-Third-Party-License-OV	Each	Renewable	Subscription	9186		REMOVE
GOVM-SWG-AV1-OTF	Avior TM ONE Broadcast-Camera-System	Each	One-time	Subscription	220000		REMOVE
PS-CONTENT-GA-BAN-DES	Banner-Design	Each	One-time	Hardware	32320		REMOVE
PS-PS-DS-BC-DOCT	Boards-and-Commissions-Custom-Documents-Template(s)	Each	One-time	Service	530		REMOVE
PS-PS-DS-BC-5C	Boards-and-Commissions-Setup-and-Configuration	Hours	One-time	Service	299		REMOVE
TRN-TR-DS-BC-GRONL	Boards-and-Commissions-Online-Group-Training	Hours	One-time	Service	299		REMOVE
GOVA-SIV-DCOI-OTF	Books-Direct-Core-Base-Setup	Each	One-time	Training	374		REMOVE
S4S-GOVS-FMS-PORF	Business-Portal	Each	One-time	Service	6130		REMOVE
SAW-PE-STS-GT-CAM-PUBLIC	CampaignDocs-Public-Kiosk-License	Each	Renewable	Subscription	18314		REMOVE
SAW-PE-STS-GT-CAM-WEB	CampaignDocs-Web-Publishing-License	Each	One-time	License	110000		REMOVE
SAS-GOVS-FMS-EMAPP	Citizen-Mobile-app	Each	One-time	License	148505		REMOVE
PS-GOVS-FMS-EMAPP-1A	Citizen-Mobile-App-1-&A	Each	Renewable	Subscription	34022		REMOVE
GOVM-GQA-CEM-SUB	Code-Enforcement-Module	Each	One-time	Service	11508		REMOVE
TRN-TR-CO-CON-ONSITE	Connect-On-site-Training	Days	Renewable	Subscription	18375		REMOVE
PS-PS-OO-00S-CONCLUST	Consulting-Custom	Hours	One-time	Training	2572		REMOVE
PS-PS-OO-GA-CONCLUST	Consulting-Custom-govAccess	Hours	One-time	Service	300		REMOVE
PS-PS-OO-GM-CONCLUST	Consulting-Custom-govMeetings	Hours	One-time	Service	509		REMOVE
PS-CONTENT-GA-CAR-A50	Content-Audit-and-Revising-Additional-50-Pages	Each	One-time	Service	273		REMOVE
PS-CONTENT-GA-CAR-100	Content-Audit-and-Revising-Up-to-100-Pages	Each	One-time	Service	3969		REMOVE
PS-CONTENT-GA-CAR-50	Content-Audit-and-Revising-Up-to-50-Pages	Each	One-time	Service	7938		REMOVE
PS-CONTENT-GA-CMS-1000	Content-Migration-Up-to-1,000-Pages-of-Migration-Total	Each	One-time	Service	4631		REMOVE
					13032		REMOVE

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PS-CONTENT-GA-CMS-1500	Content Migration—Up to 1,500 Pages of Migration Total	Each	One-time	Service	18999		REMOVE
PS-CONTENT-GA-CMS-200	Content Migration—Up to 200 Pages of Migration Total	Each	One-time	Service	2646		REMOVE
PS-CONTENT-GA-CMS-50	Content Migration—Up to 50 Pages of Migration Total	Each	One-time	Service	1489		REMOVE
PS-CONTENT-GA-CMS-500	Content Migration—Up to 500 Pages of Migration Total	Each	One-time	Service	5292		REMOVE
PS-CONTENT-GA-CMS-SCRT	Content Migration (Scripted)	Each	One-time	Service	5954		REMOVE
PS-CONTENT-GA-CMA-1000	Content Migration of Accessible Pages—Up to 1,000 Pages	Each	One-time	Service	23814		REMOVE
PS-CONTENT-GA-CMA-1500	Content Migration of Accessible Pages—Up to 1,500 Pages	Each	One-time	Service	31190		REMOVE
PS-CONTENT-GA-CMA-200	Content Migration of Accessible Pages—Up to 200 Pages	Each	One-time	Service	7442		REMOVE
PS-CONTENT-GA-CMA-50	Content Migration of Accessible Pages—Up to 50 Pages	Each	One-time	Service	2415		REMOVE
PS-CONTENT-GA-CMA-500	Content Migration of Accessible Pages—Up to 500 Pages	Each	One-time	Service	14057		REMOVE
TRN-CONTENT-GA-CS-WAT	Content Strategy and Website Accessibility Training	Each	One-time	Training	6615		REMOVE
TRN-CONTENT-GA-CS-WATE	Content Strategy and Website Accessibility Training Clients	Each	One-time	Training	11000		REMOVE
PS-CONTENT-GA-CSP-PLUS	Content Strategy Package—Plus	Each	One-time	Service	16538		REMOVE
PS-CONTENT-GA-CSP-PLUSC	Content Strategy Package—Plus—Clients	Each	One-time	Service	16538		REMOVE
PS-CONTENT-GA-CSP-PREM	Content Strategy Package—Premium	Each	One-time	Service	23153		REMOVE
PS-CONTENT-GA-CSP-PREMC	Content Strategy Package—Premium—Clients	Each	One-time	Service	38500		REMOVE
PS-CONTENT-GA-CSP-STAN	Content Strategy Package—Standard	Each	One-time	Service	6615		REMOVE
PS-CONTENT-GA-CSP-STANC	Content Strategy Package—Standard—Clients	Each	One-time	Service	6615		REMOVE
SAW-PE-STS-CASH	CornerStone License	Each	One-time	License	220000		REMOVE
GOVA-SIV-BAL-OFF	CRM PLATFORM: Implementation Tier 1—Basic	Each	One-time	Service	6130		REMOVE
GOVA-SIV-LBAL-REC-	CRM PLATFORM: Licensing Tier 1—Basic	Each	Renewable	Subscription	9560		REMOVE
GOMS-ONV-MGE-SUB	Custom Geocoder: Monthly Subscription	Each	Renewable	Subscription	413		REMOVE
GOMS-SMT-CSTS-QTF	Custom Services	Each	One-time	Service	495		REMOVE
PS-PS-DM-OOS-DMLEG	Data Migration—Registrar	Hours	One-time	Service	374		REMOVE
PS-PS-DM-OOS-DMMM	Data Migration—Media Manager	Hours	One-time	Service	341		REMOVE
PS-CONTENT-GA-DWUW	Departmental Website Usability Workshop	Each	One-time	Service	3969		REMOVE
PS-CONTENT-GA-DB-IPC1	Dept Branding—Interior Page Customization Tier 1	Each	One-time	Service	13230		REMOVE
PS-CONTENT-GA-DB-IPC2	Dept Branding—Interior Page Customization Tier 2	Each	One-time	Service	6615		REMOVE
PS-CONTENT-GA-DB-IPC3	Dept Branding—Interior Page Customization Tier 3	Each	One-time	Service	3308		REMOVE
PS-CONTENT-GA-DB-DTA	Dept. Branding—Design Themes	Each	One-time	Service	2150		REMOVE
PS-PS-OO-OOS-DEGNCLUST	Design Custom	Hours	One-time	Service	300		REMOVE
PS-PS-OO-GA-DEGNCLUST	Design Custom—govAccess	Hours	One-time	Service	500		REMOVE
PS-CONTENT-GA-D5G	Detailed Style Guide	Each	One-time	Service	2200		REMOVE
GOVD-EHQ-BIM-SUB	Digital Engagement Site Review	Each	Renewable	Service	2702		REMOVE
SAW-PE-STS-GT-DD-EOI	DisclosuresDocs Conflict of Interest License	Each	One-time	License	110000		REMOVE
SAW-PE-STS-GT-DD-ETHICS	DisclosuresDocs Ethics License	Each	One-time	License	169590		REMOVE
SAW-PE-STS-GT-DD-FULL	DisclosuresDocs Full Review License	Each	One-time	License	110000		REMOVE
SAW-PE-STS-GT-DD-LATE	DisclosuresDocs Late Fines-Tracking License	Each	One-time	License	110000		REMOVE
SAW-PE-STS-GT-DD-PUBLIC	DisclosuresDocs Public Kiosk License	Each	One-time	License	110000		REMOVE
PS-STS-GT-DD-5C	DisclosuresDocs Setup and Configuration	Each	One-time	License	110000		REMOVE
SAW-PE-STS-GT-DD-WEB	DisclosuresDocs Web Redaction License Fee	Each	One-time	License	110000		REMOVE
PS-CONTENT-GA-DISQ-INT	Disqus Integration	Each	One-time	Service	1072		REMOVE
SAW-PE-GT-ECAM	eCampaign License	Each	One-time	License	295556		REMOVE
GOVM-TRN-GRP-ONL	eComment—Online Group Training	Hours	One-time	Training	341		REMOVE
SAW-PE-STS-GT-EDISC-CONTACT	edDisclosure Contact Person License	Each	One-time	License	110000		REMOVE
SAW-PE-STS-GT-EDISC-FILER	edDisclosure Filer Module License	Each	One-time	License	110000		REMOVE
SAW-PE-STS-GT-EDISC	edDisclosure License	Each	One-time	License	199517		REMOVE
GOVD-EHQ-CPM-SUB	EHQ Campaign Monitor Integration	Each	Renewable	Subscription	1351		REMOVE

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVD-EHQ-TLS-OFF	EHQ One-time Project	Each	One-time	Service	22000		REMOVE
SPW-PE-DS-RMS-EUOTF	eUniverse—Quick Config	Each	One-time	License	220000		REMOVE
GOVMA-SWG-EWP-OFF	Extended Warranty Plan	Each	One-time	Service	6487		REMOVE
GOVMA-SWG-GMS-OFF	GoMobile Standard	Each	One-time	Hardware	7519		REMOVE
PS-CONTENT-GA-DB-BRAND	govAccess—Web Design and Implementation—Branded Sub	Each	One-time	Service	8071		REMOVE
PS-CONTENT-GA-SUB	govAccess—Web Design and Implementation—Cloned Subsite	Each	One-time	Service	2646		REMOVE
GOVA-WRD-TRL-OFF	govAccess—Website Redesign—Trailblazer	Each	One-time	Service	71442		REMOVE
PS-CONTENT-GA-AAS	govAccess Add-on—Anchor Scrolling	Each	One-time	Service	11000		REMOVE
PS-CONTENT-GA-ADV	govAccess Add-on—Data Visualization	Each	One-time	Service	5500		REMOVE
PS-CONTENT-GA-AGF	govAccess Add-on—Geo Finder (no integration)	Each	One-time	Service	16500		REMOVE
PS-CONTENT-GA-ALEI	govAccess Add-on—Live Chat Integration	Each	One-time	Service	1985		REMOVE
PS-CONTENT-GA-ADA	govAccess Add-on—Parallax Scrolling	Each	One-time	Service	11000		REMOVE
PS-CONTENT-GA-ASF	govAccess Add-on—Service Finder	Each	One-time	Service	6600		REMOVE
PS-CONTENT-GA-AVG	govAccess Add-on—Video Gallery	Each	One-time	Service	3300		REMOVE
PS-CONTENT-GA-WDK-SC	govAccess Developer Toolkit Set-up & Config	Each	One-time	Service	3176		REMOVE
PS-CONTENT-GA-ES-IMP	govAccess Enterprise Search (Implementation)	Each	Renewable	Subscription	12568		REMOVE
PS-CONTENT-GA-ES3	govAccess Enterprise Search (Tier-3)	Each	Renewable	Subscription	36118		REMOVE
MHN-CONTENT-GA-SH	govAccess for Self Hosted	Each	One-time	Service	1323		REMOVE
PS-CONTENT-GA-VSEARCH	govAccess Site Search	Each	Renewable	Recurring Service	1000000		REMOVE
GXA-STD-BET-REC	Government Experience Agent Beta Services Recurring	Each	Renewable	Subscription	110000		REMOVE
GXC-BND-ENG-SUB	Government Experience Cloud (ENGAGE)	Each	One-time	Service	110000		REMOVE
GXC-BND-OPT-OFF	Government Experience Cloud (OPTIMIZE)—Set-up & Config	Each	Renewable	Subscription	735000		REMOVE
GOVMA-GGA-CITY-SUB	GovQA Enterprise—City	Each	Renewable	Subscription	245000		REMOVE
GOVMA-GGA-CPS-SUB	GovQA Enterprise—City Public Safety	Each	Renewable	Subscription	245000		REMOVE
GOVMA-GGA-CNT-SUB	GovQA Enterprise—County	Each	Renewable	Subscription	24500		REMOVE
GOVMA-GGA-DNT-SUB	GovQA Enterprise—Special District	Each	Renewable	Subscription	353		REMOVE
PS-PS-HRM-PLACEHOLDER	govService—Non-Recurring	Hours	One-time	Service	21132		REMOVE
PS-GOV5-FMS-ESS-IA1	govService Essentials Set-Up & Config (P1)—DO NOT USE	Each	One-time	Service	1409		REMOVE
TRN-GOV5-FMS-IT	govService Integrations Training Online	Days	One-time	Training	5299		REMOVE
CLY-GRT-BIA-PER	Grankius-Grantium: IBM BI Admin Perpetual User License	Each	One-time	License	5000		REMOVE
CLY-GRT-BIA-SUB	Grankius-Grantium: IBM BI Admin User-Annual Support and Maintem	Each	Renewable	Software-Maintenan	1060		REMOVE
GXC-BND-SM1-OFF	Grankius Operations Cloud—Self-Managed Video—Setup; Configurati	Each	One-time	Service	3571		REMOVE
HDW-SU-MA-VID-EAMX	Grankius Standard Encoding Appliance Hardware (TAMAX) (GT)	Each	One-time	Hardware	1250		REMOVE
PS-PS-MA-VID-PE-INST	Grankius Video—Portable Encoder—Setup & Config	Each	One-time	Service	572		REMOVE
TRN-TR-MA-PE-ONLINE	Grankius Video—Portable Encoder-Online Training	Hours	One-time	Training	2646		REMOVE
GOVA-WDI-DSR-OFF	Grankius Web—DESIGN—8 hours of additional design	Each	One-time	Service	132300		REMOVE
GOVA-WDI-NGA-OFF	Grankius Web—Non-Govt-Specialty Sites—Advanced Package	Each	One-time	Service	613		REMOVE
CLY-GRT-SLA-OFF	Grankium Professional Services—License Activation	Each	One-time-Fee	Service	265		REMOVE
CLY-GRT-5TM-OFF	Grankium Professional Services—Time & Materials (After-Hours)	Hours	One-time Fee	Transactional/Usage	13475		REMOVE
CLY-GRT-ASM-REC	Grankium/Highefied-Hosting Subscription	Each	Renewable	Subscription	270		REMOVE
GOVD-EHQ-CST-OFF	Implementation—EHQ Custom-CX Services Package	Hours	One-time	Service	270		REMOVE
GOVD-EHQ-ESP-OFF	Implementation—EHQ Essential CX Services Package	Hours	One-time	Service	279		REMOVE
GOVD-EHQ-PRS-OFF	Implementation—EHQ Partner CX Services Package	Hours	Renewable	Managed Service	286		REMOVE
SV03740	Indexing Services—Recurring	Hours	Renewable	Subscription	345		REMOVE
GOVS-ONV-MIN-SUB	Integration: Monthly Subscription	Each	One-time	Subscription	22432		REMOVE
PS-CONTENT-GA-INTRA	Intranet	Each	Renewable	SaaS	31414		REMOVE
SAS-SE-ME-IQM2-AM-SB	IQM2—Agenda & Minutes—Single Board	Each	Renewable	SaaS	299		REMOVE
PS-PS-MA-IQM2-AM5B-5C	IQM2—Agenda and Minutes Single Board—Setup & Config	Hours	One-time	Service			REMOVE

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PS-PS-MA-IQM2-BC-5G	IQM2 – Boards and Commissions – Setup and Configuration	Hours	One-time	Service	299		REMOVE
SAS-SE-ME-IQM2-DB-SB	IQM2 – Digital Boardroom – Single Board	Each	Renewable	SaaS	18278		REMOVE
GOVM-ONM-IQ350-OFF	IQM2 to OneMeeting (v250k)	Each	One-time	Service	62512		REMOVE
GOVM-ONM-IQ70-OFF	IQM2 to OneMeeting (v70k)	Each	One-time	Service	39070		REMOVE
GOVM-ONM-IQ70-OFF	IQM2 to Peak (v70k)	Each	One-time	Service	15628		REMOVE
GOVM-ONM-BDM-OFF	IQM2/Novus to OneMeeting Basic Data Migration	Each	One-time	Service	23442		REMOVE
GOVM-PEAK-BDM-OFF	IQM2/Novus to Peak Basic Data Migration	Each	One-time	Service	7814		REMOVE
GOVS-ONV-MKB-SUB	Knowledge Base: Monthly Subscription	Each	Renewable	Subscription	1721		REMOVE
SPW-PE-DX-RMS-LVB6	Land & Vitals – Backfile Scanning and Indexing	Each	Renewable	Transaction-Model	220000		REMOVE
GOVM-ONM-LF2-SUB	Laserfiche Integration – Tier 2	Each	Renewable	Subscription	9586		REMOVE
GOVM-ONM-LF3-SUB	Laserfiche Integration – Tier 3	Each	Renewable	Subscription	10384		REMOVE
SAS1000 – STR	Legacy Granicus Streaming Solution	Each	Renewable	SaaS	71418		REMOVE
GOVB-EHQ-PHQ-LEG	LEGACY- EIQ – Partner (Introductory Offer)	Each	Renewable	Recurring Service	11000		REMOVE
GOVB-EHQ-ENG-SUB	LEGACY- Engagement Embeds	Each	Renewable	Subscription	1351		REMOVE
SAS1000-STR	Legacy Granicus Streaming Solution	Each	Renewable	Subscription	71418		REMOVE
PS-PS-MA-LEG-MCCL-V2	Legistar – Setup & Configuration	Each	One-time	Service	33550		REMOVE
PS-PS-MA-LEG-MCCL-ENFG	Legistar – Setup and Configuration (via MCC)	Each	One-time	Service	747		REMOVE
GOVM-LEG-DOC-REC	Legistar Aid On – DocuSign Integration	Each	Renewable	Subscription	14088		REMOVE
GOVM-TRN-GRP-ADM	Legistar Administration Group Training	Hours	One-time	Training	374		REMOVE
SAS-SE-MA-LEG-MCCL	Legistar Agenda Management (via MCC)	Each	Renewable	SaaS	30105		REMOVE
PS-PS-MA-LEG-ENFG	Legistar Needs Analysis and Configuration Services	Each	One-time	Service	8064		REMOVE
GOVS-ONV-LCE-SUB	Lucity Civic Engagement: Subscription	Each	Renewable	Subscription	6882		REMOVE
SAS-SB-HC-DATA	Major Short-Term Rental Platform Data Collection	Each	Renewable	Subscription	110000		REMOVE
PS-CONTENT-GA-MET-MAN	Meetings Manager	Each	One-time	Service	2646		REMOVE
PS-CONTENT-GA-MMD	Mega Menu Designer	Each	One-time	Service	3639		REMOVE
PS-CONTENT-GA-MMDA	Mega Menu Designer – Additional	Each	One-time	Service	2316		REMOVE
GOVS-ONV-MMS-SUB	Messaging: Monthly Subscription	Each	Renewable	Subscription	1377		REMOVE
SAS1107	MinutesMaker	Each	Renewable	SaaS	34086		REMOVE
GOVS-ONV-M365-SUB	Monthly subscription for OneView-D365 Platform	Each	Renewable	Subscription	3510		REMOVE
GOVS-ONV-MTP-LEG	Monthly Third Party License	Each	Renewable	Subscription	220000		REMOVE
GOVA-OCT-LDL-OFF	MyCity – Local Directory License – Setup and Configuration	Each	One-time	Service	66150		REMOVE
PS-GOVS-FMS-MWSB-LRG	myService Standard Build – Large	Each	One-time	Service	12397		REMOVE
PS-GOVS-FMS-MWSB-SML	myService Standard Build – Small	Each	One-time	Service	2466		REMOVE
TRN-TR-MA-NOV-ONLINE	NovusAGENDA – Online Training	Hours	One-time	Service	561		REMOVE
GOVA-OCT-FLI-OFF	Okta Connector License – Services Setup and Configuration Package	Hours	One-time	Service	270		REMOVE
GOVM-ONM-DMS-OFF	OneMeeting Data Migration Services	Units	One-time	Service	23338		REMOVE
GOVM-ONM-TEM-SUB	OneMeeting Test Environment Monthly Support & Maintenance	Each	Renewable	Subscription	16445		REMOVE
GOVA-ONM-U12-OFF	OneMeeting Upgrade from Tier 1 to Tier 2 – Services to add up to the	Each	One-time	Service	18059		REMOVE
GOVM-ONM-U13-SUB	OneMeeting Upgrade from Tier 1 to Tier 3	Each	Renewable	Subscription	16445		REMOVE
GOVM-ONM-U13-OFF	OneMeeting Upgrade from Tier 1 to Tier 3 – Services to add up to the	Each	One-time	Service	3612		REMOVE
GOVM-ONM-U23-SUB	OneMeeting Upgrade from Tier 2 to Tier 3	Each	Renewable	Subscription	16445		REMOVE
GOVM-ONM-U23-OFF	OneMeeting Upgrade from Tier 2 to Tier 3 – Services to add up to the	Each	One-time	Service	3612		REMOVE
GOVS-ONV-MOR-SUB	OneReport Add-On – Monthly Subscription	Each	Renewable	Subscription	4129		REMOVE
GOVS-ONP-MNT-SUB	OneRequest Monthly Subscription	Each	Renewable	Subscription	4324		REMOVE
GOVS-ONP-PNM-SUB	OneRequest Public Notices Monthly Subscription	Each	Renewable	Subscription	1483		REMOVE
GOVS-ONP-RDM-SUB	OneRequest Public Notices Subscription	Each	Renewable	Subscription	17787		REMOVE
GOVS-ONP-RMA-SUB	OneRequest Redaction Module Monthly Subscription	Each	Renewable	Subscription	989		REMOVE
	OneRequest Redaction Module Subscription	Each	Renewable	Subscription	11858		REMOVE

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GOWS-ONM-ANS-SUB	OneRequest Subscription:	Each	Renewable	Subscription	51879		REMOVE
TRN-CONTENT-GA-OCUT-AD	Onsite CMS User Training—Additional Day	Each	One-time	Training	4400		REMOVE
TRN-CONTENT-GA-OCUT-2D	Onsite CMS User Training—Two Days	Each	One-time	Training	6007		REMOVE
TRN-CONTENT-GA-OCUT-2DL	Onsite CMS User Training—Two Days Local	Each	One-time	Training	4022		REMOVE
PIS-PS-MA-VID-OSDS	On-site Deployment Services (Per-Day)	Days	One-time	Service	3571		REMOVE
PIS-CONTENT-GA-OPC-1D	Onsite Project Consulting—One Day	Each	One-time	Service	6430		REMOVE
PIS-CONTENT-GA-OPC-1DL	Onsite Project Consulting—One Day-Local	Each	One-time	Service	4466		REMOVE
GOWM-ONM-OAL-OTF	Open API Infrastructure—Setup and Configuration	Each	One-time	Service	5500		REMOVE
GOVA-OCT-BES-OTF	OpenCities-CMS Design	Each	One-time	Service	20213		REMOVE
GOVA-OCT-CNS-OTF	OpenCities Consulting	Hours	One-time	Service	500		REMOVE
GOVA-OCT-CNM-OTF	OpenCities Content Migration	Each	One-time	Service	70000		REMOVE
GOVA-OCT-IDW-OTF	OpenCities Intranet—Design Work	Each	One-time	Service	5292		REMOVE
GOVA-OCT-SDW-OTF	OpenCities Subsite—Design Work	Each	One-time	Service	2646		REMOVE
GOVA-OCT-SDS-OTF	OpenCities Subsite License—Design Package	Each	One-time	Service	1323		REMOVE
GOVA-OCT-SND-OTF	OpenCities Subsite License—Services Setup and Configuration Package	Each	One-time	Service	220000		REMOVE
GOWS-OFM-EAU-SUB	OpenForms-ENTERPRISE Additional Users	Each	Renewable	Subscription	325		REMOVE
SAS5000	OutCast-Encoder w/ Server	Each	Renewable	SaaS	5500		REMOVE
TXN-GOWS-FMS-ATHZ-NET	Payment Connector (Authorize.net)	Each	Renewable	Transaction-Model	2818		REMOVE
TXN-GOWS-FMS-BPAY-SD	Payment Connector (BridgePay—Standard)	Each	Renewable	Subscription	2818		REMOVE
TXN-GOWS-FMS-BPAY	Payment Connector (BridgePay)	Each	Renewable	Subscription	2818		REMOVE
PIS-PS-MA-PAM-SC	Peak—Setup and Configuration	Hours	One-time	Service	278		REMOVE
TRN-TR-MA-PAM-GRONL	Peak Online Group Training	Hours	One-time	Training	348		REMOVE
SAS1011	Performance Accelerator Suite (Multi-Cast)	Each	Renewable	SaaS	35709		REMOVE
PIS-CONTENT-GA-PLHD-PAGE	Placeholder Page	Each	One-time	Service	1588		REMOVE
PIS-CONTENT-GA-PREM-OP	Premium Design Package	Each	One-time	Service	22000		REMOVE
SAS-GOWS-FMS-PMVS-US-FOI	Premium Service: U.S.-FOI	Each	Renewable	Subscription	31592		REMOVE
SAS-GOWS-FMS-PMVS-US-REP	Premium Service: U.S.-Report It	Each	Renewable	Subscription	31592		REMOVE
GXC-BND-PVS-REC	Premium Video Support	Each	Renewable	Subscription	10000		REMOVE
PIS-PS-OO-DOO-PMCLUST	Project Management Custom	Hours	One-time	Service	300		REMOVE
PIS-PS-OG-GA-PMCLUST	Project Management Custom—govAccess	Hours	One-time	Service	500		REMOVE
PIS-PS-OG-GM-PMCLUST	Project Management Custom—govMeetings	Hours	One-time	Service	273		REMOVE
PS-GOWS-BNDL-CLERK-CONFIG	Public Records Request Module Set-up & Config	Each	One-time	Training	1409		REMOVE
PS-GOWS-BNDL-CLERK-TRN	Public Records Request Module Training	Each	One-time	Training	2818		REMOVE
GOWS-ONV-PLU3-SUB	RESPOND Power User—Tier 3	Each	Renewable	Subscription	1305		REMOVE
GOWS-ONV-PLU4-SUB	RESPOND Power User—Tier 4	Each	Renewable	Subscription	1140		REMOVE
GOWS-ONV-RSP-OTF	RESPOND Setup	Hours	One-time	Service	345		REMOVE
PIS-CONTENT-GA-RD-VM	Responsive Design with Vision Mobile	Each	One-time	License	2646		REMOVE
SAS-SE-DS-RMS-OTF	RQAM—Quick Config	Each	One-time	Service	110000		REMOVE
PIS-PS-MA-PEAK-INTAG-SC	Send Agenda (Peak) Set-up and Config	Each	One-time	Service	5500		REMOVE
GOWS-ONV-MRN-SUB	Service Request Management Module for Enterprise-Monthly Subscri	Each	Renewable	Subscription	7020		REMOVE
GOWS-ONV-MRS-SUB	Service Request Management Module for Essentials-Monthly Subscri	Each	Renewable	Subscription	4680		REMOVE
PIS-CONTENT-GA-SO-AD	Services Onsite—Additional Day	Each	One-time	Service	3308		REMOVE
PIS-CONTENT-GA-HC-SDE	Single Design Concept	Each	One-time	Service	10584		REMOVE
GOWS-ONV-M5S-SUB	Single Sign-On: Monthly Subscription	Each	Renewable	Subscription	459		REMOVE
PIS-CONTENT-GA-HC-DN	Specialty—Day and Night	Each	One-time	Service	3308		REMOVE
PIS-CONTENT-GA-HC-EE	Specialty—Emergency Center	Each	One-time	Service	10584		REMOVE
PIS-CONTENT-GA-HC-SEASONS	Specialty—Seasons	Each	One-time	Service	4621		REMOVE
GOWS-ONV-M5I-SUB	Staging Instance-Monthly Subscription	Each	Renewable	Subscription	689		REMOVE

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GOVM-SWG-SCE-OTF	Standard Caption Encoder/Decoder	Each	One-time	Hardware	8168		REMOVE
PIS-GOV5-HC-STND	Standard Ordinance Consulting Project	Each	Renewable	Service	13475		REMOVE
SAS-SB-HC-STRM-TREND-MGMT	STR Trend Monitoring	Each	Renewable	Subscription	605		REMOVE
GOVS-ONM-STU-SUB	Streamline Annual Support—Additional User	Each	Renewable	Subscription	2651		REMOVE
GOVS-ONM-FRM-SUB	Streamline FOIA Reduction Module Monthly Subscription	Each	Renewable	Subscription	742		REMOVE
GOVS-ONP-SMU-SUB	Streamline Monthly Support—Additional User (Subscription)	Each	Renewable	Subscription	221		REMOVE
GOVS-ONR-STM-SUB	Streamline Monthly Support (Subscription)	Each	Renewable	Subscription	2965		REMOVE
GOVS-ONM-SNA-SUB	Streamline Public Notices Annual Subscription	Each	Renewable	Subscription	11858		REMOVE
GOVS-ONR-SNM-SUB	Streamline Public Notices Monthly Subscription	Each	Renewable	Subscription	989		REMOVE
TR-CONTENT-GA-TT	Technical Training	Each	One-time	Training	5941		REMOVE
GOVA-OCT-TRN-OTF	Training—OpenCities	Each	One-time	Training	8085		REMOVE
PIS-PS-OO-OOS-TRNCLUST	Training Custom	Hours	One-time	Service	300		REMOVE
PIS-PS-OO-GA-TRNCLUST	Training Custom—govAccess	Hours	One-time	Service	500		REMOVE
SHI-SH-MA-VID-US5HPC	US Shipping Charge C—Large Item	Each	One-time	Shipping	179		REMOVE
MTS-MS-MA-VID-VPI-CAM	Video Production—1 Camera w/ Operator (1st Hour Includes \$	Hours	One-time	Transactional/Usage	572		REMOVE
GOVS-SMT-VIRT-OTF	Virtual Training	Hours	One-time	Training	495		REMOVE
HDW-SU-MA-VTC-SURF	VoteCast Tablet (Surface)	Each	One-time	Hardware	3316		REMOVE
GOVS-ONW-MWS-SUB	Waste Services: Monthly Subscription	Each	Renewable	Subscription	3854		REMOVE
SAS-GOV5-FMS-WBCB	Web Bots/Chat Bots	Each	Renewable	Subscription	35804		REMOVE
PIS-PS-MA-VID-WEBDS	Web Design Services (per Hour)	Hours	One-time	Service	286		REMOVE
TRN-CONTENT-GA-WEB-ADD	Web-based Training—Additional Day	Each	One-time	Training	1323		REMOVE
PIS-CONTENT-GA-WPCS-PLUS	Website Publicity Consultation Service	Each	One-time	Service	13239		REMOVE
GOVA-WDI-RDA-OTF	Website Redesign for govAccess Vision—Advanced	Each	One-time	Service	46305		REMOVE
GOVA-WDI-RDE-OTF	Website Redesign for govAccess Vision—Enhanced	Each	One-time	Service	33075		REMOVE
GOVA-WDI-RDN-OTF	Website Redesign for govAccess Vision—Non-govt website	Each	One-time	Service	46305		REMOVE
CLY-YEL-ANL-MNT	Yellowfin Analytics Module Maintenance	Each	Renewable	Subscription	1722		REMOVE
SAS-SB-HC-247-LITE	24/7 Hotline Lite	Each	Renewable	Subscription	110000	0%	REMOVE
GOVM-SWG-LST-SUB	24/7 Live Stream (includes support)	Each	Renewable	Subscription	55000	0%	
GOVA-OCT-APE-OTF	Accela Premium Experience powered by OpenCities License - Services	Hours	One-time	Service	270	0%	
CLY-APR-CM-SUB	AccessPro Case Management License Subscription	Each	Renewable	Subscription	15180	0%	
CLY-APR-RED-SUB	AccessPro Redaction License Subscription	Each	Renewable	Subscription	18975	0%	
GOVS-SMT-ADC-OTF	Active Directory Connector Configuration	Each	One-time	Service	5804	0%	
GOVM-GOA-AE10-SUB	Additional Essentials Admin Seats 10 Pack	Each	Renewable	Subscription	2200	0%	
GOVM-GOA-AE2-SUB	Additional Essentials Admin Seats 2 Pack	Each	Renewable	Subscription	5500	0%	
GOVM-GOA-AE5-SUB	Additional Essentials Admin Seats 5 Pack	Each	Renewable	Subscription	2200	0%	
GOVM-GOA-AFO-OTF	Additional FOIA Request Type Setup and Configuration	Each	One-time	Service	16500	0%	
GOVM-SWG-IXM-SUB	Additional Indexed Meeting/Event	Each	Renewable	Managed Service	5500	0%	
SAS1031	Additional Meeting Body - Meeting Efficiency (1 to 2 MBs)	Each	Renewable	SaaS	16500	0%	
SAS1035	Additional Meeting Body - Meeting Efficiency with VoteCast	Each	Renewable	SaaS	5500	0%	
GOVM-GOA-ADP-REC	Additional Public Records Request Type	Each	Renewable	Subscription	14217	0%	
GOVM-SWG-RMS-SUB	Additional Remote Switched Meeting/Event	Each	Renewable	Managed Service	11000	0%	
GOVM-GOA-SRV-OTF	Additional Services Setup and Configuration	Each	One-time	Service	4125	0%	
GOVM-GOA-STO-OTF	Additional Storage Setup and Configuration	Each	One-time	Service	1513	0%	
GOVM-ONM-AUW-SUB	Additional Unique Workflow	Each	Renewable	Subscription	1100	0%	
GOVM-GOA-SSO-OTF	ADFS Setup and Configuration	Each	One-time	Service	1513	0%	
GOVM-GOA-SSO-SUB	ADFS/Single Sign-on Module	Each	Renewable	Subscription	8155	0%	
GOVM-GOA-AET-SUB	Advanced Email Tracking	Each	Renewable	Subscription	16500	0%	
GOVM-GOA-AET-OTF	Advanced Email Tracking Setup and Configuration	Each	One-time	Service	1513	0%	

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVM-LEG-AOMC-OTF	Advanced Legislar/Sire/Other Data Migration (Requires scoping) - Leg Each	Each	One-time	Service	198000	0%	0%
GOVM-QNM-AOMC-OTF	Advanced Legislar/Sire/Other Migration (Requires scoping) - OneMee Each	Each	Renewable	Subscription	198000	0%	0%
GOVM-QNM-AG1-SUB	Agenda Automation - Tier 1	Each	Renewable	Subscription	55000	0%	0%
GOVM-QNM-AG2-SUB	Agenda Automation - Tier 2	Each	Renewable	Subscription	71500	0%	0%
MTN-STS-LEG-AGENDA	Agenda Maintenance and Support	Each	Renewable	Software Maintenan	165000	0%	0%
CLY-AMD-ADV-SUB	AMANDA Address Verification Module Subscription	Each	Renewable	Subscription	22000	0%	0%
CLY-AMD-AUD-MNT	AMANDA Audit Module Maintenance (Priced per user)	Each	Renewable	Subscription	77000	0%	0%
CLY-AMD-BSM-MNT	AMANDA Batch Scheduler Module Maintenance	Each	Renewable	Subscription	16500	0%	0%
CLY-AMD-BUS-MNT	AMANDA Business License Module Maintenance	Each	Renewable	Subscription	16500	0%	0%
CLY-AMD-CSH-MNT	AMANDA Cashier Module Maintenance	Each	Renewable	Subscription	16500	0%	0%
CLY-AMD-CTZ-SUB	AMANDA Citizen Portal Subscription	Each	Renewable	Subscription	110000	0%	0%
CLY-AMD-CNC-MNT	AMANDA Concurrent User License Maintenance	Each	Renewable	Subscription	220000	0%	0%
CLY-AMD-CNM-MNT	AMANDA Conditions Management Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-EA-MNT	AMANDA EAI (Enterprise Application Interface) Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-ACN-MNT	AMANDA EAI Additional Connections Subscription	Each	Renewable	Subscription	16500	0%	0%
CLY-AMD-ACN-SUB	AMANDA EAI Additional Connections Subscription	Each	Renewable	Subscription	12650	0%	0%
CLY-AMD-ENF-SUB	AMANDA Editions Enterprise (FOI) Subscription (Priced per user)	Each	Renewable	Subscription	4175	0%	0%
CLY-AMD-ENT-SUB	AMANDA Editions Enterprise Subscription	Each	Renewable	Subscription	440000	0%	0%
CLY-AMD-EDM-MNT	AMANDA EDMs Adaptor Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-EID-MNT	AMANDA Enhanced Inspection Deficiency Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-GAM-MNT	AMANDA Gaming Module Maintenance	Each	Renewable	Subscription	16500	0%	0%
CLY-AMD-GIS-MNT	AMANDA GIS Adaptor Maintenance	Each	Renewable	Subscription	33000	0%	0%
CLY-AMD-IAS-OTF	AMANDA Insurance (ATIP) - Milestone	Each	One-time Fee	Service	2695000	0%	0%
CLY-AMD-IAS-REC	AMANDA Insurance (ATIP) - Services Subscription	Hours	Renewable	Recurring Service	429	0%	0%
CLY-AMD-IAT-OTF	AMANDA Insurance (ATIP) - Time & Materials	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-IAT-OTF	AMANDA Insurance (ATIP) - Time & Materials Prepaid	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-IP3-OTF	AMANDA Insurance (PCL) - Milestone	Each	One-time Fee	Service	2695000	0%	0%
CLY-AMD-PS-REC	AMANDA Insurance (PCL) - Services Subscription	Hours	Renewable	Recurring Service	429	0%	0%
CLY-AMD-IP1-OTF	AMANDA Insurance (PCL) - Time & Materials	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-IP2-OTF	AMANDA Insurance (PCL) - Time & Materials Prepaid	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-NLI-MNT	AMANDA Inspector App Named User License Maintenance (Priced pe Each	Each	Renewable	Subscription	22000	0%	0%
CLY-AMD-INL-SUB	AMANDA Inspector App Named User License Subscription (Priced per Each	Each	Renewable	Subscription	1100	0%	0%
CLY-AMD-IVY-MNT	AMANDA Inspector App Server Maintenance	Each	Renewable	Subscription	55000	0%	0%
CLY-AMD-LOC-MNT	AMANDA LOC Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-MSM-MNT	Amanda Milestone Monitor Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-MUM-MNT	Amanda Multi-Merge Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-NUL-MNT	AMANDA Named User License Maintenance (Priced per user)	Each	Renewable	Subscription	770	0%	0%
CLY-AMD-PIA3-OTF	AMANDA Partner-Led (ATIP) - Milestone	Each	One-time Fee	Service	2695000	0%	0%
CLY-AMD-PIAS-REC	AMANDA Partner-Led (ATIP) - Services Subscription	Hours	Renewable	Recurring Service	429	0%	0%
CLY-AMD-PIA1-OTF	AMANDA Partner-Led (ATIP) - Time & Materials	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-PIA2-OTF	AMANDA Partner-Led (ATIP) - Time & Materials Prepaid	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-PIP3-OTF	AMANDA Partner-Led (PCL) - Milestone	Each	One-time Fee	Service	2695000	0%	0%
CLY-AMD-PIP5-REC	AMANDA Partner-Led (PCL) - Services Subscription	Hours	Renewable	Recurring Service	429	0%	0%
CLY-AMD-PIP1-OTF	AMANDA Partner-Led (PCL) - Time & Materials	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-PIP2-OTF	AMANDA Partner-Led (PCL) - Time & Materials Prepaid	Hours	One-time Fee	Transactional//Usage 429	429	0%	0%
CLY-AMD-PRM-MNT	AMANDA Permit Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLY-AMD-PRL-MNT	AMANDA Professional License Module Maintenance	Each	One-time Fee	Subscription	11000	0%	0%
CLY-AMD-SIA-OTF	AMANDA Professional Services - License Activation	Each	One-time Fee	Service	613	0%	0%

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CLV-AMD-RFS-MNT	AMANDA Request for Service (RFS) Module Maintenance	Each	Renewable	Subscription	16500	0%	0%
CLV-AMD-REQ-SUB	Amanda Requestor Portal Subscription	Each	Renewable	Subscription	110000	0%	0%
CLV-AMD-AGS-MNT	AMANDA Row Level/Agency Security Module Maintenance (Priced pe Each	Each	Renewable	Subscription	110	0%	0%
CLV-AMD-SMA-SUB	AMANDA SMS Adapter - Maintenance	Each	Renewable	Software Maintenan	5500	0%	0%
CLV-AMD-TAT-MNT	AMANDA Time and Activity Tracking Module Maintenance	Each	Renewable	Subscription	11000	0%	0%
CLV-AMD-TAM-MNT	AMANDA Trust Account Module Maintenance	Each	Renewable	Subscription	33000	0%	0%
CLV-AMD-WEB-MNT	AMANDA Web Services Module Maintenance	Each	Renewable	Subscription	4000	0%	0%
GOVS-ONV-A365-SUB	Annual subscription for OneView D365 Platform	Each	Renewable	Subscription	165000	0%	0%
GOVM-SWG-CSA-SUB	Annual Support for CaptionPrime Streaming Appliance	Each	Renewable	Subscription	16500	0%	0%
GOVM-SWG-HSA-SUB	Annual Support for EASE™ H Streaming Appliance	Each	Renewable	Subscription	2200	0%	0%
GXC-BND-HSA-REC	Annual Support for Partially Managed H Streaming Appliance	Each	Renewable	Subscription	2500	0%	0%
GOVM-GOA-API-SUB	API Library	Each	Renewable	Subscription	16500	0%	0%
GOVM-GOA-API-OTF	API Setup and Configuration	Each	One-time	Service	1513	0%	0%
GOVM-GOA-APT-REC	API Toolkit (GovQA)	Each	Renewable	Subscription	14300	0%	0%
GOVM-GOA-ATS-OTF	Attachment Search Setup and Configuration	Each	One-time	Service	1513	0%	0%
GOVM-GOA-ATS-SUB	Attachment Search w/OCR	Each	Renewable	Subscription	33000	0%	0%
GOVM-SWG-AVC-SUB	AVIOR Control Software License	Each	Renewable	Subscription	16500	0%	0%
GOVM-SWG-ARC-SUB	Avior™ Custom	Each	Renewable	Subscription	165000	0%	0%
GOVM-SWG-AVD-OTF	Avior™ Setup and Deployment	Each	One-time	Service	6820	0%	0%
GOVS-SMT-COND-OTF	Avolve DigiPlan Connector Configuration	Each	One-time	Service	5000	0%	0%
GOVA-OCT-AZR-SUB	AzureAD Connector License	Each	Renewable	Subscription	22000	0%	0%
GOVS-SMT-BSMC-OTF	Base Standardized Migration Cost	Each	One-time	Service	5804	0%	0%
GOVS-SMT-COVB-OTF	BlueBeam Connector Configuration	Each	One-time	Service	4645	0%	0%
GOVS-SMT-BPA-OTF	Business Process Analysis	Each	One-time	Service	16933	0%	0%
GOVM-GOA-PSR-REC	CA Public Safety Records Compliance	Each	Renewable	Subscription	20151	0%	0%
SAS-SE-CAMP-HOSTING	CampaignDocs - Hosting	Each	Renewable	Hosting	165000	0%	0%
PFS-ST5-GT-CAM-CONSULT	CampaignDocs Custom Consulting	Each	One-time	Service	110000	0%	0%
PFS-ST5-GT-CAM-DMCS	CampaignDocs Data Conversion	Each	One-time	Service	110000	0%	0%
SFW-PE-ST5-GT-CAM	CampaignDocs License	Each	One-time	License	165000	0%	0%
MTN-ST5-GT-CAMP-DOCS	CampaignDocs Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SAS-SE-ST5-GT-CAM-PUBLIC	CampaignDocs Public Kiosk Subscription	Each	Renewable	Subscription	110000	0%	0%
MTN-ST5-GT-CAM-PUBLIC	CampaignDocs Public Kiosks Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
PFS-ST5-GT-CAM	CampaignDocs Setup and Configuration	Each	One-time	Service	110000	0%	0%
SAS-SE-ST5-GT-CAM-LEASE	CampaignDocs Subscription	Each	Renewable	Subscription	110000	0%	0%
TRN-ST5-GT-CAM-ONLINE	CampaignDocs Training - Online	Each	One-time	Service	110000	0%	0%
TRN-ST5-GT-CAM-ONSITE	CampaignDocs Training - Onsite	Each	One-time	Training	110000	0%	0%
MTN-ST5-GT-CAM-WEB	CampaignDocs Web Publishing Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SAS-SE-ST5-GT-CAM-WEB	CampaignDocs Web Publishing Subscription	Each	Renewable	Subscription	110000	0%	0%
SAS-SE-ST5-GT-CD-WEB	CampaignDocs Web Redaction Subscription	Each	Renewable	Subscription	16500	0%	0%
GOVM-SWG-CSF-OTF	Captioning Software Only	Each	One-time	Service	33000	0%	0%
GOVS-ONV-CWP-SUB	Cityworks Web Portal: Subscription	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-CLA-REC	Claims Management	Each	Renewable	Subscription	100000	0%	0%
GOVM-GOA-CLAB-REC	Claims Management - Bundled	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-CLAS-REC	Claims Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-CLASB-REC	Claims Management Annual Services and Maintenance - Bundled	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-CLIM-OTF	Claims Setup and Configuration	Each	One-time	Service	6875	0%	0%
SFW-PE-ST5-CLERK-AUTOPSY	ClerkDocs Autopsy Log License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-AUTOPSY	ClerkDocs Autopsy Log Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
MTN-REC-CLERK-DOCS-PERMIT	ClerkDocs Building Permits Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
PFS-ST5-REC-VITAL-CONSUST	ClerkDocs Custom Consulting	Each	One-time	Service	165000	0%	0%
PFS-ST5-REC-VITAL-DMICS	ClerkDocs Data Conversion	Each	One-time	Service	110000	0%	0%
SFW-PE-ST5-CLERK-EIR	ClerkDocs EIR License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-EIR	ClerkDocs EIR Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
MTN-ST5-CLERK-FBN-LEG	ClerkDocs FBN 2000 (Legacy) Maintenance Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-FBN	ClerkDocs FBN License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-FBN	ClerkDocs FBN Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
MTN-REC-CLERK-DOCS-INTERNE	ClerkDocs Internet Application Maintenance & Support	Each	Renewable	Software Maintenan	165000	0%	0%
MTN-REC-CLERK-DOCS-KIOSK	ClerkDocs Kiosk Application Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
MTN-REC-CLERK-DOCS	ClerkDocs Maintenance and Support	Each	Renewable	Software Maintenan	165000	0%	0%
SFW-PE-ST5-CLERK-MARRIG	ClerkDocs Marriage License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-MARRIG	ClerkDocs Marriage Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
MTN-ST5-CLERK-MARRIGSQL	ClerkDocs Marriage SQL Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-OATH	ClerkDocs Oath of Office License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-OATH	ClerkDocs Oath of Office Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-ONL-FBN	ClerkDocs Online FBN License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-ONL-FBN	ClerkDocs Online FBN Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-LDA	ClerkDocs Online LDA License	Each	One-time	License	110000	0%	0%
SFW-PE-ST5-CLERK-ONL-MARRIG	ClerkDocs Online Marriage License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-ONL-MARRIG	ClerkDocs Online Marriage Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-ONL-NOTRY	ClerkDocs Online Notary Public License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-ONL-NOTRY	ClerkDocs Online Notary Public Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-ONL-PPC	ClerkDocs Online PPC License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-ONL-PPC	ClerkDocs Online PPC Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
MTN-ST5-CLERK-ONL-PS	ClerkDocs Online PS Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-ONL-UDA	ClerkDocs Online UDA License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-ONL-UDA	ClerkDocs Online UDA Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-POA	ClerkDocs POA License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-POA	ClerkDocs POA Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-PPC	ClerkDocs PPC - License Fee	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-PPC	ClerkDocs PPC Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
MTN-ST5-CLERK-PS	ClerkDocs PS Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-CLERK-PUBLIC	ClerkDocs Public Agency License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-PUBLIC	ClerkDocs Public Agency Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
TRN-ST5-REC-VITAL-ONLINE	ClerkDocs Training - Online	Each	One-time	Training	110000	0%	0%
TRN-ST5-REC-VITAL-ONSITE	ClerkDocs Training - Onsite	Each	One-time	Training	110000	0%	0%
SFW-PE-ST5-CLERK-UDA	ClerkDocs UDA License	Each	One-time	License	110000	0%	0%
MTN-ST5-CLERK-UDA	ClerkDocs UDA Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
GOVM-SWGC-C100-SUB	Client Controlled Indexing Software – 100	Each	Renewable	Subscription	33000	0%	0%
GOVA-SIV-WDPRO-OTF	CMS: Website Development: Professional Tier Deliverables (Included w	Each	One-time	Service	620	0%	0%
GOVA-SIV-DCCC-OTF	CMS-DESIGN: Content Collection, Creation & Migration	Each	One-time	Service	12250	0%	0%
GOVA-SIV-DDSI-OTF	CMS-DESIGN: Design Implementation	Each	One-time	Service	12250	0%	0%
GOVA-SIV-DPIM-OTF	CMS-DESIGN: Project Management	Each	One-time	Service	39790	0%	0%
GOVA-SIV-DSTR-OTF	CMS-DESIGN: Site Transition	Each	One-time	Service	12870	0%	0%
GOVA-SIV-DSMP-OTF	CMS-DESIGN: Sitemap	Each	One-time	Service	18380	0%	0%
GOVA-SIV-IMSPA-OTF	CMS-IMPLEMENTATION: Announcements & Special Alerts	Each	One-time	Service	1840	0%	0%
GOVA-SIV-IFORM-OTF	CMS-IMPLEMENTATION: Form Integration	Each	One-time	Service	1000	0%	0%

Product Code	Product Name	License Metri	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVA-SIV-DPMF-OTF	CVIS-REDESIGN: Project Management Fee	Each	One-time	Service	26650	0%	0%
GOVM-ONM-ET2-SUB	Community Engagement - Tier 2	Each	Renewable	Subscription	18877	0%	0%
GOVM-GOA-COM-REC	Complaints Management	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-COMB-REC	Complaints Management - Bundled	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-COMS-REC	Complaints Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-COMSB-REC	Complaints Management Annual Services and Maintenance - Bundled	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-CMO-OTF	Complaints Setup and Configuration	Each	One-time	Service	6875	0%	0%
GOVS-DD-CNT-MAN	Contract Management Module	Each	Renewable	Subscription	110000	0%	0%
GOVM-GOA-CTM-SUB	Contract Tracking Module	Each	Renewable	Subscription	13200	0%	0%
GOVS-SMT-COHC-OTF	Contractor Connector Configuration	Each	One-time	Service	3870	0%	0%
SFW-PE-STS-CASH	CornerStone License	Each	One-time	License	220000	0%	0%
MTN-STS-CASH-SM	CornerStone Maintenance and Support	Each	Renewable	Software Maintenan	220000	0%	0%
PFS-STS-CASH-SC	CornerStone Setup and Configuration	Each	One-time	Service	165000	0%	0%
PFS-STS-CASH-DMCS	CornerStone Training - Data Conversion	Each	One-time	Training	110000	0%	0%
TRN-TR-STS-CASH-ONLINE	CornerStone Training - Online	Each	One-time	Training	110000	0%	0%
TRN-TR-STS-CASH-ONSITE	CornerStone Training - Onsite	Each	One-time	Training	110000	0%	0%
GOVM-GOA-COR-REC	Correspondence Management	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-CORB-REC	Correspondence Management - Bundled	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-CORS-REC	Correspondence Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-CORSB-REC	Correspondence Management Annual Services and Maintenance - Bu	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-CRS-OTF	Correspondence Setup and Configuration	Each	One-time	Service	6875	0%	0%
SFW-SE-STS-ATPAC-CRIIS	CRIS License	Each	One-time	License	110000	0%	0%
MTN-STS-ATPAC-CRIIS-OLDBK	CRIS Oldbook Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
GOVM-GOA-CRM-OTF	CRM Setup and Configuration	Each	One-time	Service	6875	0%	0%
GOVS-SIV-P1BS-OTF	CRM-PLATFORM: Tier 1 - Basic - Implementation	Each	One-time	Service	9190	0%	0%
GOVS-SIV-P1LB-REC	CRM-PLATFORM: Tier 1 - Basic - Licensing	Each	Renewable	Subscription	23520	0%	0%
GOVS-ONV-EP5-SUB	CS Platform - Enterprise Plus: Subscription	Each	Renewable	Subscription	66000	0%	0%
SAS-SB-HC-INGN	Custom API Integration	Each	Renewable	Subscription	99000	0%	0%
GOVS-ONV-CGO-SUB	Custom Geocoder: Subscription	Each	Renewable	Subscription	44000	0%	0%
GOVS-SMT-CSTR-OTF	Custom Reports	Hours	One-time	Service	1650	0%	0%
SAS-GOVS-FWS-SERV-ADD	Customer Service Hub - Additional Seats	Each	Renewable	Subscription	2200	0%	0%
GOVS-ONV-AT3-SUB	D365 annual Tier 3 user license	Each	Renewable	Subscription	77000	0%	0%
SAS-SE-DIS-HOSTING	DisclosureDocs - Hosting	Each	Renewable	Hosting	110000	0%	0%
MTN-STS-GT-DD-COI	DisclosureDocs Conflict of Interest Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SAS-SE-STS-GT-DD-COI	DisclosureDocs Conflict of Interest Subscription	Each	Renewable	Subscription	110000	0%	0%
PFS-STS-GT-DD-CONSUST	DisclosureDocs Custom Consulting	Each	One-time	Service	110000	0%	0%
PFS-STS-GT-DD-DMCS	DisclosureDocs Data Conversion	Each	One-time	Service	110000	0%	0%
MTN-STS-GT-DD-ETHICS	DisclosureDocs Ethics Maintenance and Support	Each	Renewable	Subscription	16500	0%	0%
SAS-SE-STS-GT-ETHIC	DisclosureDocs Ethics Subscription	Each	Renewable	Subscription	110000	0%	0%
SFW-PE-STS-GT-DD-FPPC	DisclosureDocs FPCC Certification License	Each	One-time	License	110000	0%	0%
MTN-STS-GT-DD-FPPC	DisclosureDocs FPCC Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
MTN-STS-GT-DD-FULL	DisclosureDocs Full Review Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SAS-SE-STS-GT-DD-FULL	DisclosureDocs Full Review Subscription	Each	Renewable	Subscription	33000	0%	0%
MTN-STS-GT-DD-LATE	DisclosureDocs Late Fines Tracking Maintenance & Support	Each	Renewable	Subscription	110000	0%	0%
SAS-SE-STS-GT-DD-LATE	DisclosureDocs Late Fines Tracking Subscription	Each	Renewable	Subscription	110000	0%	0%
SFW-PE-STS-GT-DD	DisclosureDocs License	Each	One-time	License	165000	0%	0%
MTN-GT-DIS-DOCS	DisclosureDocs Maintenance and Support	Each	Renewable	Software Maintenan	165000	0%	0%
MTN-STS-GT-DD-PUBLIC	DisclosureDocs Public Kiosk Maintenance & Support	Each	Renewable	Subscription	110000	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
SAS-SE-ST5-GT-DD-PUBLIC	DisclosureDocs Public Kiosk Subscription	Each	Renewable	Subscription	110000	0%	0%
GOVS-D0C-D0C-S50	DisclosureDocs Single Sign-On	Each	One-time	Service	110000	0%	0%
SAS-SE-GT-DIS-LEASE	DisclosureDocs Subscription	Each	Renewable	Subscription	330000	0%	0%
TRN-ST5-GT-DD-ONLINE	DisclosureDocs Training - Online	Each	One-time	Service	110000	0%	0%
TRN-ST5-GT-DD-ONSITE	DisclosureDocs Training - Onsite	Each	One-time	Training	110000	0%	0%
SAS-SE-ST5-GT-DD-WEBPH	DisclosureDocs Web Publishing Subscription	Each	Renewable	Subscription	110000	0%	0%
MTN-ST5-GT-DD-WEB	DisclosureDocs Web Redaction Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SAS-SE-ST5-GT-DD-WEB	DisclosureDocs Web Redaction Subscription	Each	Renewable	Subscription	110000	0%	0%
GOVM-G0A-DIS-REC	Discovery Management	Each	Renewable	Subscription	150000	0%	0%
GOVM-G0A-DISB-REC	Discovery Management - Bundled	Each	Renewable	Subscription	150000	0%	0%
GOVM-G0A-DIS5-REC	Discovery Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-G0A-DISB5-REC	Discovery Management Annual Services and Maintenance - Bundled	Each	Renewable	Recurring Service	100000	0%	0%
MTN-ST5-LEG-EAGENDA	eAgenda Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
GOVM-SWG-E50-SUB	EASE™ 50	Each	Renewable	Subscription	66000	0%	0%
GOVM-SWG-EAC-SUB	EASE™ Custom	Each	Renewable	Subscription	165000	0%	0%
MTN-ST5-GT-ECAM	eCampaign Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
SAS-SE-GT-ECAM	eCampaign Subscription	Each	Renewable	Subscription	110000	0%	0%
SAS-SE-MA-ECOM	eComment	Each	Renewable	SaaS	16500	0%	0%
MTN-ST5-GT-EDISC-CONTACT	eDisclosure Contact Person Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SAS-SE-ST5-GT-EDISC-CONTACT	eDisclosure Contact Person Subscription	Each	Renewable	Subscription	110000	0%	0%
SAS-SE-ST5-GT-EDISC-FILER	eDisclosure Filer Module Subscription	Each	Renewable	Subscription	110000	0%	0%
MTN-ST5-GT-EDISC	eDisclosure Maintenance and Support	Each	Renewable	Software Maintenan	44000	0%	0%
SAS-ST5-GT-EDISC	eDisclosure Subscription	Each	Renewable	Subscription	110000	0%	0%
GOVD-EHQ-AHA-OTF	EHQ Additional Hub Admin - Configuration	Hours	One-time	Service	270	0%	0%
GOVD-EHQ-AHB-SUB	EHQ Additional Hubs	Each	Renewable	Subscription	16500	0%	0%
GOVD-EHQ-ASA-OTF	EHQ Additional Site Admin - Configuration	Hours	One-time	Service	270	0%	0%
GOVD-EHQ-BIME-SUB	EHQ Brand Integration Maintenance	Each	Renewable	Subscription	16500	0%	0%
GOVD-EHQ-CNC-SUB	EHQ Constant Contact Integration	Each	Renewable	Subscription	5500	0%	0%
GOVD-EHQ-PFB-SUB	EHQ Embeddable Project Finder - Basic	Each	Renewable	Subscription	2200	0%	0%
GOVD-EHQ-ESP-SUB	EHQ Essential CX Services Package	Each	Renewable	Recurring Service	8250	0%	0%
GOVD-EHQ-CMP-SUB	EHQ Mailchimp Integration	Each	Renewable	Subscription	2200	0%	0%
GOVD-EHQ-PRS-SUB	EHQ Partner CX Services Package	Each	Renewable	Recurring Service	77000	0%	0%
GOVD-EHQ-WKF-SUB	EHQ Workforce Single Sign-On	Each	Renewable	Subscription	5500	0%	0%
GOVM-SWG-CSS-SUB	Election-Swagit Cloud Camera Streaming Subscription (per camera)	Each	Renewable	Subscription	11000	0%	0%
GOVM-SWG-22M-SUB	Election-Swagit Cloud Camera Support Subscription (per camera)	Each	Renewable	Subscription	11000	0%	0%
GOVA-OCT-BTT-OTF	Engagement HQ Connector License Setup and Configuration	Hours	One-time	Service	270	0%	0%
GOVD-EHQ-ASA-SUB	EngagementHQ Additional Site Admin	Each	Renewable	Subscription	5500	0%	0%
GXC-ADD-ENCXS-REC	Enhanced CX Services	Each	Renewable	Subscription	22000	0%	0%
GOVS-HC-EPT-OTF	Enhanced Portal - Online Training	Each	One-time	Service	2200	0%	0%
GXC-ADD-ESCXS-REC	Essential CX Services	Each	Renewable	Subscription	22000	0%	0%
GOVM-G0A-EP1-OTF	Essentials Package 1 Setup and Configuration	Each	One-time	Service	5500	0%	0%
GOVM-G0A-EP2-OTF	Essentials Package 2 Setup and Configuration	Each	One-time	Service	5500	0%	0%
GOVM-G0A-EP3-OTF	Essentials Package 3 Setup and Configuration	Each	One-time	Service	8250	0%	0%
GOVM-G0A-EP4-OTF	Essentials Package 4 Setup and Configuration	Each	One-time	Service	11000	0%	0%
GOVM-G0A-EP5-OTF	Essentials Package 5 Setup and Configuration	Each	One-time	Service	11000	0%	0%
AMIC4203	eUnivrsa MA Revenue - Recurring	Each	Renewable	SaaS	165000	0%	0%
SAS-MT-DS-RMS-EULIC-MAIN	eUnivrsa System Maintenance (License)	Each	Renewable	SaaS	220000	0%	0%
GOVA-OCT-EVB-OTF	Eventbrite Connector License - Services Setup and Configuration	Hours	One-time	Service	270	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVS-SMT-EMC-OTF	Existing Merchant Connector Configuration	Each	One-time	Service	4645	0%	0%
GXC-ADD-CRAC-REC	Experience Services Catalog Accelerator	Each	Renewable	Recurring Service	1100000	0%	0%
GXC-ADD-CRAC-OTF	Experience Services Catalog Accelerator - Non-recurring	Each	One-time	Service	1100000	0%	0%
GXC-BND-ESV-REC	Experience Services Video (Operations Cloud)	Each	Renewable	Recurring Service	5000	0%	0%
SFW-PE-STS-EXTRACT-INDEX-SE	Extract Systems – Setup and Configuration	Each	One-time	Service	110000	0%	0%
SFW-PE-STS-EXTRACT-INDEX	Extract Systems Auto Indexing License	Each	One-time	License	2200000	0%	0%
SAS-SE-STS-EXT-SUB	Extract Systems Subscription (3rd Party)	Each	Renewable	Subscription	110000	0%	0%
GOVS-SMT-FCP-OTF	Fees Configuration (Pages)	Each	One-time	Service	1646	0%	0%
GOVS-SMT-CONF-OTF	Financial Export Connector Configuration	Each	One-time	Service	7740	0%	0%
SAS-SE-STS-FLEX-INK	Flex Index Subscription	Each	Renewable	Subscription	110000	0%	0%
GOVM-GOA-FOI-SUB	FOIA Module Non Enterprise	Each	Renewable	Subscription	825000	0%	0%
GOVM-GOA-FHS-SUB	Fortress Hosting	Each	Renewable	Subscription	33000	0%	0%
GXC-ADD-RBS3-OTF	Fully Managed PRO Remote Broadcast System - Three Camera Setup	Each	One-time	Hardware	70000	0%	0%
GXC-BND-FWVS-OTF	Fully Managed Video - Standard Pre-Assembly & Install	Each	One-time	Service	7500	0%	0%
GXC-BND-RMVC-OTF	Fully Managed Video - Custom Pre-Assembly & Install	Each	One-time	Service	12000	0%	0%
GXC-BND-FMV-OTF	Fully Managed Video Setup and Deployment	Each	One-time	Service	2500	0%	0%
GOVS-SMT-GENC-OTF	General Config	Each	One-time	Service	7740	0%	0%
MTN-CONTENT-GA-INTRANET	govAccess – Intranet	Each	Renewable	Subscription	88000	0%	0%
MTN-CONTENT-GA-VL-DOMAIN	govAccess - Maint/Hosting/License Fee - Branded w/Domain	Each	Renewable	Subscription	16500	0%	0%
MTN-CONTENT-GA-VL-IND	govAccess - Maint/Hosting/License Fee - Independent Sub	Each	Renewable	Subscription	16500	0%	0%
MTN-CONTENT-GA-VL-SE	govAccess - Maintenance, Hosting, & Licensing Fee - Core	Each	Renewable	Subscription	242000	0%	0%
MTN-CONTENT-GA-VPULSE	govAccess - Maintenance, Hosting, & Licensing Fee - Pulse	Each	Renewable	Subscription	16500	0%	0%
PFS-CONTENT-GA-WDP-A	govAccess – Website Design and Implementation – Innovator	Each	One-time	Service	440000	0%	0%
PFS-CONTENT-GA-WDP-C	govAccess – Website Design and Implementation – Pioneer	Each	One-time	Service	110000	0%	0%
PFS-CONTENT-GA-WDP-B	govAccess – Website Design and Implementation - Trailblazer	Each	One-time	Service	440000	0%	0%
SAS-CONTENT-GA-WDK	govAccess Developer Toolkit	Each	Renewable	Software Maintenance	38500	0%	0%
PFS-CONTENT-GA-ES1	govAccess Enterprise Search (Tier 1)	Each	Renewable	Subscription	16500	0%	0%
SAS-GOVA-BNDL-ESNTL	govAccess Essentials	Each	Renewable	Subscription	110000	0%	0%
MTN-CONTENT-GA-VL-ASUBA	govAccess for Advanced Subsite (Additional)	Each	Renewable	Subscription	11000	0%	0%
MTN-CONTENT-GA-TF-VL	govAccess for Traditional visionLive	Each	Renewable	Subscription	55000	0%	0%
MTN-CONTENT-GA-VL-BSUB	govAccess Independent Subsite Maint & Hosting	Each	Renewable	Subscription	33000	0%	0%
MTN-CONTENT-GA-VL-PE	govAccess Plus Edition	Each	Renewable	Subscription	110000	0%	0%
MTN-CONTENT-GA-VL-ASUB	govAccess Specialty Subsite Maint & Hosting	Each	Renewable	Subscription	16500	0%	0%
GXA-BND-AGT-REC	Government Experience Agent	Each	Renewable	Subscription	2000000	0%	0%
GXA-STD-BET-SUB	Government Experience Agent Beta Recurring	Each	One-time	Service	4000000	0%	0%
GXA-STD-BETS-OTF	Government Experience Agent Beta Setup and Config	Each	One-time	Service	2000000	0%	0%
GXC-BND-ENT-OTF	Government Experience Cloud (ENTERPRISE) – Set-up & Config	Each	One-time	Service	825000	0%	0%
GXC-BND-OPT-SUB	Government Experience Cloud (OPTIMIZE)	Each	Renewable	Subscription	220000	0%	0%
GXC-BND-SRV-SUB	Government Experience Cloud (SERVE)	Each	Renewable	Subscription	220000	0%	0%
GXC-BND-ECT2-REC	Government Experience Engagement Cloud Enhanced	Each	Renewable	Subscription	1650000	0%	0%
GXC-BND-ECT2-OTF	Government Experience Engagement Cloud Enhanced - Set-up, Config	Each	One-time	Service	1100000	0%	0%
GXC-BND-ECT1-REC	Government Experience Engagement Cloud Essentials	Each	Renewable	Subscription	1650000	0%	0%
GXC-BND-ECT1-OTF	Government Experience Engagement Cloud Essentials - Set-up, Config	Each	One-time	Service	1100000	0%	0%
GXC-BND-SCT3-REC	Government Experience Service Cloud Advanced	Each	Renewable	Subscription	1650000	0%	0%
GXC-BND-SCT3-OTF	Government Experience Service Cloud Advanced - Set-up, Config, and	Each	One-time	Service	1100000	0%	0%
GXC-BND-SCVT3-REC	Government Experience Service Cloud Advanced VI	Each	Renewable	Subscription	1650000	0%	0%
GXC-BND-SCVT3-OTF	Government Experience Service Cloud Advanced VI - Set-up, Config, a	Each	One-time	Service	1100000	0%	0%
GXC-BND-SCT2-REC	Government Experience Service Cloud Enhanced	Each	Renewable	Subscription	1650000	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GXC-BND-SC72-OTF	Government Experience Service Cloud Enhanced - Set-up, Config, and Each	Each	One-time	Service	1100000	0%	0%
GXC-BND-SCV72-REC	Government Experience Service Cloud Enhanced VI	Each	Renewable	Subscription	1650000	0%	0%
GXC-BND-SCV72-OTF	Government Experience Service Cloud Enhanced VI - Set-up, Config, a Each	Each	One-time	Service	1100000	0%	0%
GXC-BND-SC71-REC	Government Experience Service Cloud Essentials	Each	Renewable	Subscription	1650000	0%	0%
GXC-BND-SC71-OTF	Government Experience Service Cloud Essentials - Set-up, Config, and Each	Each	One-time	Service	1100000	0%	0%
GXC-BND-SCV71-REC	Government Experience Service Cloud Essentials VI	Each	Renewable	Subscription	1650000	0%	0%
GXC-BND-SCV71-OTF	Government Experience Service Cloud Essentials VI - Set-up, Config, a Each	Each	One-time	Service	1100000	0%	0%
SAS-SE-MA-MIN-GTNOSTRM	Government Transparency (No Streaming)	Each	Renewable	SaaS	110000	0%	0%
HDW0090	Government Transparency Managed Services Hardware (GT)	Each	Renewable	Hardware Maintenan	16500	0%	0%
SAS-SE-MA-VID	Government Transparency Suite	Each	Renewable	SaaS	99000	0%	0%
SAS0099	Government Transparency Suite (Upgrade)	Each	Renewable	SaaS	44000	0%	0%
PFS-PS-CO-CC-GXI	Government Experience Insights—Enterprise Services Non-Recurring	Each	Renewable	Service	2500000	0%	0%
GOVM-LVC-VID-SUB	GovMeetings Live Cast	Each	Renewable	SaaS	99000	0%	0%
GOVM-GOA-CPS-OTF	GovQA Enterprise - City Public Safety Setup and Configuration	Each	One-time	Service	16500	0%	0%
GOVM-GOA-CTY-OTF	GovQA Enterprise - City Setup and Configuration	Each	One-time	Service	16500	0%	0%
GOVM-GOA-CNT-OTF	GovQA Enterprise - County Setup and Configuration	Each	One-time	Service	16500	0%	0%
GOVM-GOA-DNT-OTF	GovQA Enterprise - Special District Setup and Configuration	Each	One-time	Service	16500	0%	0%
GOVM-GOA-SNT-OTF	GovQA Enterprise - State Setup and Configuration	Each	One-time	Service	22000	0%	0%
FEE-GOVR-MISC	govRecords — Miscellaneous Fee	Each	One-time	Fee	165000	0%	0%
FEE-GOVS-MISC	govService - Miscellaneous Fee	Each	One-time	Fee	220000	0%	0%
SAS-GOVS-FMS-ESS	govService Essentials	Each	Renewable	Subscription	220000	0%	0%
HDW0086	Granicus Encoding Appliance Hardware (Managed)	Each	Renewable	Hardware Maintenan	33000	0%	0%
SAS0085	Granicus Encoding Appliance Software	Each	Renewable	SaaS	11000	0%	0%
SAS-SE-MA-VID-ESFW	Granicus Encoding Appliance Software (GT)	Each	Renewable	SaaS	11000	0%	0%
CLY-GRT-GOC-SUB	Granicus Grantium: Cognos Adapter for Data Mart: Annual Support at Each	Each	Renewable	Software Maintenan	1964	0%	0%
CLY-GRT-COG-OTF	Granicus Grantium: Cognos Adapter for Data Mart: Perpetual	Each	One-time	License	9819	0%	0%
CLY-GRT-ENC-OTF	Granicus Grantium: Encryption Module	Each	One-time	License	9819	0%	0%
CLY-GRT-ENC-SUB	Granicus Grantium: Encryption Module: Annual Support and Mainten Each	Each	Renewable	Software Maintenan	1964	0%	0%
CLY-GRT-EAV-OTF	Granicus Grantium: Enhanced Audit Viewer Module	Each	One-time	License	11784	0%	0%
CLY-GRT-EAV-SUB	Granicus Grantium: Enhanced Audit Viewer Module: Annual Support : Each	Each	Renewable	Software Maintenan	2357	0%	0%
CLY-GRT-ERP-OTF	Granicus Grantium: External Reviewer Portal Module Perpetual Licent Each	Each	One-time	License	24548	0%	0%
CLY-GRT-RPM-SUB	Granicus Grantium: External Reviewer Portal Module: Annual Support Each	Each	Renewable	Software Maintenan	4910	0%	0%
CLY-GRT-ERP-PER	Granicus Grantium: External Reviewer Portal Perpetual Users	Each	One-time	License	246	0%	0%
CLY-GRT-ERP-SUB	Granicus Grantium: External Reviewer Portal Users: Annual Support a Each	Each	Renewable	Software Maintenan	50	0%	0%
CLY-GRT-FIM-SUB	Granicus Grantium: Financial Integration Module: Annual Support and Each	Each	Renewable	Software Maintenan	7856	0%	0%
CLY-GRT-AHQ-PER	Granicus Grantium: IBM BI Ad Hoc Query Studio Perpetual User	Each	One-time	License	1413	0%	0%
CLY-GRT-AHQ-SUB	Granicus Grantium: IBM BI Ad Hoc Query Studio User: Annual Support Each	Each	Renewable	Software Maintenan	283	0%	0%
CLY-GRT-BIC-PER	Granicus Grantium: IBM BI Consumer Additional Perpetual Users	Each	One-time	License	5299	0%	0%
CLY-GRT-BIC-SUB	Granicus Grantium: IBM BI Consumer Additional Users: Annual Suppo Each	Each	Renewable	Software Maintenan	1060	0%	0%
CLY-GRT-BRD-PER	Granicus Grantium: IBM BI Report Designer: Perpetual User License	Each	One-time	License	2826	0%	0%
CLY-GRT-RDU-SUB	Granicus Grantium: IBM BI Report Designer: User: Annual Support and Each	Each	Renewable	Software Maintenan	566	0%	0%
CLY-GRT-IBM-SUB	Granicus Grantium: IBM Business Intelligence (BI) Base Package Licen Each	Each	Renewable	Software Maintenan	35349	0%	0%
CLY-GRT-BIB-PER	Granicus Grantium: IBM Business Intelligence (BI) Base Package Perpt Each	Each	One-time	License	35349	0%	0%
CLY-GRT-PBP-SUB	Granicus Grantium: Platform Base Package License: Annual Support a Each	Each	Renewable	Software Maintenan	19639	0%	0%
CLY-GRT-PBP-PER	Granicus Grantium: Platform Base Package Perpetual License	Each	One-time	License	98191	0%	0%
CLY-GRT-POL-SUB	Granicus Grantium: Program Office License - Annual Support and Mal Each	Each	Renewable	Software Maintenan	536	0%	0%
CLY-GRT-PON-PER	Granicus Grantium: Program Office Perpetual User License	Each	One-time	License	2677	0%	0%
GOVM-CLR-CAS-ARR	Granicus Live Cast Encoding Software	Each	Renewable	Software Maintenan	16500	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GXC-BND-OPMV-OTF	Granicus Operations Cloud - Fully Managed Video - Setup and Deploy	Each	One-time	Service	5000	0%	0%
GXC-BND-OT1F-OTF	Granicus Operations Cloud - Governance (Efficiency) w/ Fully Manage	Each	One-time	Service	15000	0%	0%
GXC-BND-OT1P-OTF	Granicus Operations Cloud - Governance (Efficiency) w/Partially-Man	Each	One-time	Service	15000	0%	0%
GXC-BND-OPMV-OTF	Granicus Operations Cloud - Partially Managed Video - Setup and Dep	Each	One-time	Service	5000	0%	0%
GXC-BND-RCR-REC	Granicus Operations Cloud - Records Requests	Each	Renewable	Subscription	1250000	0%	0%
GOVA-WDI-ADP-OTF	Granicus Web - Advanced Package	Each	One-time	Service	275000	0%	0%
GOVA-WDI-AZC-OTF	Granicus Web - AzureAD Connector - Services Setup and Configuratio	Hours	One-time	Service	270	0%	0%
GOVA-WDI-ENP-OTF	Granicus Web - Enhanced Package	Each	One-time	Service	200000	0%	0%
GOVA-WDI-ESP-OTF	Granicus Web - Essentials Package	Each	One-time	Service	150000	0%	0%
GOVA-WDI-IBS-OTF	Granicus Web - Intranet-Specialty services pack - Branded Subsite	Each	One-time	Service	22000	0%	0%
GOVA-WDI-OC1-OTF	Granicus Web - Ohta Connector License - Services Setup and Configur	Hours	One-time	Service	270	0%	0%
CLY-GRN-US1-MINT	Grantium User License Maintenance	Each	Renewable	Subscription	550000	0%	0%
GOVM-GOA-HDS-TBS	Hosted Data Storage (500 GB)	Each	Renewable	Subscription	5500	0%	0%
GOVM-GOA-HDS-TBS	Hosted Data Storage (TB)	Each	Renewable	Subscription	16500	0%	0%
CLY-HST-SVC-SUB	Hosting Services Subscription	Each	Renewable	Subscription	280000	0%	0%
SAS-SE-ST5-ID-SHIELD	ID Shield Subscription	Each	Renewable	Subscription	165000	0%	0%
GOVM-GOA-OCR-REC	Image-to-Text Conversion (OCR)	Each	Renewable	Subscription	59400	0%	0%
GOVM-GOA-OCRB-REC	Image-to-Text Conversion (OCR) - Bundled	Each	Renewable	Subscription	59400	0%	0%
GOVM-GOA-OCRS-REC	Image-to-Text Conversion (OCR) Annual Services and Maintenance	Each	Renewable	Recurring Service	8910	0%	0%
GOVM-GOA-OCRSB-REC	Image-to-Text Conversion (OCR) Annual Services and Maintenance - E	Each	Renewable	Recurring Service	8910	0%	0%
GOVD-EHQ-CMI-OTF	Implementation - EHQ Campaign Monitor Integration	Hours	One-time	Service	270	0%	0%
GOVD-EHQ-PFB-OTF	Implementation - EHQ Embeddable Project Finder Basic	Hours	One-time	Service	270	0%	0%
GOVD-EHQ-PFC-OTF	Implementation - EHQ Embeddable Project Finder Custom	Hours	One-time	Service	270	0%	0%
GOVM-SWG-IN3-SUB	Integrating 3rd Party Agenda Management Solutions	Each	Renewable	Subscription	16500	0%	0%
GOVM-GOA-IAC-OTF	Inter-Agency Communications Setup and Configuration	Each	One-time	Service	6875	0%	0%
GOVM-GOA-INT-REC	Interagency Request Management	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-INTB-REC	Interagency Request Management - Bundled	Each	Renewable	Subscription	150000	0%	0%
GOVM-GOA-INTS-REC	Interagency Request Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-INTSB-REC	Interagency Request Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GOA-INV-SUB	Invoicing Module	Each	Renewable	Subscription	16500	0%	0%
GOVM-GOA-INV-OTF	Invoicing Setup and Configuration	Each	One-time	Service	2750	0%	0%
SAS-SE-ME-IQM2-ES	IQM2 - eSignatures	Each	Renewable	SaaS	55000	0%	0%
GOVS-ONV-KNB-SUB	Knowledge Base: Subscription	Each	Renewable	Subscription	22000	0%	0%
PFS-PS-DS-RMS-LVMSC	L&V - Recurring: Microfilm Creation	Each	Renewable	SaaS	165000	0%	0%
PFS-PS-DS-RMS-LVMST	L&V - Recurring: Microfilm Storage	Each	Renewable	SaaS	165000	0%	0%
SAS8845	Land & Vitals Maintenance - Fraud Alert	Each	Renewable	Software Maintenanc	165000	0%	0%
SFW-PE-DS-RMS-FAL	Land and Vitals - Fraud Alert License	Each	Renewable	Software Maintenanc	165000	0%	0%
PFS-PS-DS-RMS-LVJPTF	Land and Vitals - services JPEG to TIFF	Each	One-time	Service	165000	0%	0%
PFS-PS-DS-RMS-LVP2436	Land and Vitals - services plat scanning up to 24 x 36 (Priced per page	Each	One-time	Service	4	0%	0%
SFW-PE-DS-RMS-LVAM	Land and Vitals Administration Module (LaV)	Each	One-time	License	165000	0%	0%
SFW-PE-DS-RMS-LVAIAD	Land and Vitals Assisted Indexing (Add On)	Each	One-time	License	110000	0%	0%
SFW-PE-DS-RMS-LVCM	Land and Vitals Cashiering Module (LaV)	Each	One-time	License	165000	0%	0%
SFW-PE-DS-RMS-LVDEM	Land and Vitals Data Entry Module (LaV)	Each	One-time	License	165000	0%	0%
SFW-PE-DS-RMS-LVDT	Land and Vitals Document Transactions (Priced per document)	Each	One-time	Transactional/Usage 11	165000	0%	0%
SFW-PE-DS-RMS-LVEAAD	Land and Vitals eAccept (Add On)	Each	One-time	License	110000	0%	0%
SFW8817	Land and Vitals Internet Escrow Service	Each	Renewable	SaaS	110000	0%	0%
SFW-PE-DS-RMS-LVPAM	Land and Vitals Public Access Module (LaV)	Each	One-time	License	165000	0%	0%
SFW-PE-DS-RMS-LVSM	Land and Vitals Scanning Module (LaV)	Each	One-time	License	110000	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
AMC4201	Land and Vitals Solution	Each	Renewable	SaaS	220000	0%	0%
MTN-ST5-REC-LAND-20DAY	LandDocs 20Day Notice - Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
SFW-PE-ST5-REC-LAND-20DAY	LandDocs 20day Notice License	Each	One-time	License	165000	0%	0%
SFW-PE-ST5-REC-LAND	LandDocs License	Each	One-time	License	220000	0%	0%
MTN-ST5-REC-LAND-MS	LandDocs Maintenance and Support	Each	Renewable	Software Maintenan	220000	0%	0%
SFW-PE-ST5-REC-LAND-RECWK	LandDocs RecorderWorks - License	Each	One-time	License	220000	0%	0%
GOVS-SMT-EMI-OTF	Laserfiche Connector Configuration	Each	One-time	Service	9674	0%	0%
GOVM-ONM-LF1-SUB	Laserfiche Integration - Tier 1	Each	Renewable	Subscription	15306	0%	0%
GOVM-GQA-LEI-REC	Laserfiche Integration (GovQA)	Each	Renewable	Subscription	30800	0%	0%
GOVM-GQA-LEIS-REC	Laserfiche Integration (GovQA) Annual Services and Maintenance	Each	Renewable	Recurring Service	4620	0%	0%
GOVS-OWM-LGE-SUB	LEGACY - OpenForms ENTERPRISE License	Each	Renewable	Subscription	99000	0%	0%
GOVM-GQA-LEI-REC	Legacy Recurring - Subscription	Each	Renewable	Subscription	16500	0%	0%
GOVM-GQA-LEG-REC	Legal Holds Management	Each	Renewable	Subscription	150000	0%	0%
GOVM-GQA-LEGB-REC	Legal Holds Management - Bundled	Each	Renewable	Subscription	150000	0%	0%
GOVM-GQA-LEGS-REC	Legal Holds Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GQA-LEGSB-REC	Legal Holds Management Annual Services and Maintenance - Bundled	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GQA-LHM-OTF	Legal Holds Setup and Configuration	Each	One-time	Service	6875	0%	0%
SAS-SE-MA-LEG	Legistar	Each	Renewable	SaaS	165000	0%	0%
SAS-SE-MA-LEG-OPHO	Legistar 5.0 On-Prem Upgrade To Legistar 5.0 Hosted	Each	Renewable	SaaS	33000	0%	0%
SAS-SE-MA-LEG-LSRF	Legistar Add-On - Laserfiche Integration	Each	Renewable	SaaS	5500	0%	0%
SAS4000	Legistar Agenda Management System	Each	Renewable	SaaS	88000	0%	0%
SAS-SE-MA-LEG-TRDB	Legistar Training Database	Each	Renewable	SaaS	5500	0%	0%
SAS4004	Legistar Upgrade to L5	Each	Renewable	SaaS	22000	0%	0%
UC-PE-ST5-GT-LOBBY-TRACK	Lobbying Tracking - Subscription	Each	Renewable	Subscription	147000	0%	0%
PFS-ST5-GT-LOBBY-TRACK-CONS	Lobbying Tracking Custom Consulting	Each	One-time	Service	110000	0%	0%
PFS-ST5-GT-LOBBY-TRACK-DMC	Lobbying Tracking Data Conversion	Each	One-time	Service	110000	0%	0%
SFW-PE-ST5-GT-LOBBY-TRACK	Lobbying Tracking License	Each	One-time	License	110000	0%	0%
MTN-ST5-GT-LOBBY-TRACK	Lobbying Tracking Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
PFS-ST5-GT-LOBBY-TRACK-SC	Lobbying Tracking Setup and Configuration	Each	One-time	Service	110000	0%	0%
TRN-ST5-LOBBY-TRACK-ONLINE	Lobbying Tracking Training - Online	Each	One-time	Training	110000	0%	0%
TRN-ST5-GT-LOBBY-TRACK-ONS	Lobbying Tracking Training - Onsite	Each	One-time	Training	110000	0%	0%
PFS-PS-CO-CC-MSCUST	Managed Services Custom	Hours	Renewable	Managed Service	350	0%	0%
GOVS-SMT-CONM-OTF	Map Connector Configuration	Each	One-time	Service	3870	0%	0%
SAS-SE-MA-MIN	Meeting Efficiency Suite	Each	Renewable	SaaS	88000	0%	0%
GOVM-ONM-MV1-SUB	Member Voting - Tier 1	Each	Renewable	Subscription	33000	0%	0%
SAS6000	MobileEncoder	Each	Renewable	SaaS	16500	0%	0%
GOVM-GQA-MCD-SUB	Municipal Community Development Service	Each	Renewable	SaaS	38500	0%	0%
GOVM-GQA-NRS-SUB	NERS Service	Each	Renewable	Subscription	16500	0%	0%
GOVM-SWG-VHO-SUB	Non-indexed Video Hosting Only	Each	Renewable	Subscription	16500	0%	0%
SAS-SE-MA-NOV-ADINT	NovusAGENDA-Active Directory Integration	Each	Renewable	SaaS	2200	0%	0%
SAS-SE-MA-NOV-AGHOST	NovusAGENDA-Hosting	Each	Renewable	SaaS	5500	0%	0%
SAS-SE-MA-NOV-AGMAIN	NovusAGENDA-Maintenance	Each	Renewable	SaaS	16500	0%	0%
SAS-SE-MA-NOV-WID	NovusAGENDA-Video Streaming	Each	Renewable	SaaS	44000	0%	0%
SAS-SE-MA-NOV-VOTE	NovusAGENDA-Voting	Each	Renewable	SaaS	5500	0%	0%
GOVM-GQA-OCR-OTF	OCR Setup and Configuration	Each	One-time	Service	1513	0%	0%
GOVM-ONM-AGAT-OTF	OneMeeting Agenda Automation - Training	Each	One-time	Training	6600	0%	0%
GOVM-ONM-AAS-OTF	OneMeeting Agenda Automation - Setup & Configuration	Each	One-time	Service	18394	0%	0%
GOVM-ONM-CMS-OTF	OneMeeting Committee Management - Setup & Configuration	Each	One-time	Service	5151	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVM-QNM-LF-OTF	OneMeeting Laserfiche Integration - Setup & Configuration	Each	One-time	Service	1840	0%	0%
GOVM-QNM-MMS-OTF	OneMeeting Meeting Management - Setup & Configuration	Each	One-time	Service	18394	0%	0%
GOVM-QNM-U12-SUB	OneMeeting Upgrade from Tier 1 to Tier 2	Each	Renewable	Subscription	15180	0%	0%
GOVM-QMA-QLP-REC	Online Payment Connector	Each	Renewable	Subscription	12424	0%	0%
GOVM-QNM-OAI-SUB	Open API Infrastructure - Annual Subscription	Each	Renewable	Subscription	11000	0%	0%
SAS-SE-MA-PLF-OP	Open Platform Suite	Each	Renewable	SaaS	55000	0%	0%
GOVA-OCT-SEC-SUB	OpenCities Cloud Security License	Each	Renewable	Subscription	500000	0%	0%
GOVA-OCT-IWD-SUB	OpenCities Intranet License	Each	Renewable	Subscription	77000	0%	0%
GOVA-OCT-WEB-SUB	OpenCities SaaS License	Each	Renewable	Subscription	170500	0%	0%
GOVA-OCT-SEC-OTF	OpenCities Security License - Services Setup and Configuration Pack	Each	One-time	Service	270	0%	0%
GOVA-OCT-SWD-SUB	OpenCities Subsite License	Each	Renewable	Subscription	33000	0%	0%
GOVS-QNM-TAS-SUB	OpenForms Add-on: 1GB Extra storage	Each	Renewable	Subscription	1100	0%	0%
GOVS-QFM-TAU-SUB	OpenForms Add-on: Extra user accounts	Each	Renewable	Subscription	550	0%	0%
GOVS-QFM-EL1-SUB	OpenForms Enterprise License (30 users, 100 forms)	Each	Renewable	Subscription	55000	0%	0%
GOVS-QFM-TMS-SUB	OpenForms Team License	Each	Renewable	Subscription	22000	0%	0%
GXC-BND-OT15-OTF	Operations Cloud - Governance (Efficiency) w/ Self-Managed Video - 15 Each	Each	One-time	Service	15000	0%	0%
GOVM-SWG-RB4-SUB	Optional Annual Support for Avior™ PRO Remote Broadcast System - 4 Each	Each	Renewable	Subscription	55000	0%	0%
GOVM-SWG-RB3-SUB	Optional Annual Support for Avior™ PRO Remote Broadcast System - 3 Each	Each	Renewable	Subscription	11000	0%	0%
GOVM-SWG-OWA-OTF	Optional Extended Warranty for AVIOR™ Camera Control Appliance(s) Each	Each	One-time	Service	16500	0%	0%
GOVM-SWG-OWC-OTF	Optional Extended Warranty for CaptionPrime Encoder Appliance(s) Each	Each	One-time	Service	16500	0%	0%
SAS-SE-OO-OOS-GEN	Outside-of-Scope Line Item - Monthly	Each	Renewable	SaaS	11000	0%	0%
GOVS-SMT-COMP-OTF	Parcel Connector Configuration	Each	One-time	Service	9674	0%	0%
GXC-ADD-HSA-OTF	Partially Managed H Streaming Appliance	Each	One-time	Hardware	10000	0%	0%
GOVM-GOA-PAY-OTF	Payment Setup and Configuration	Each	One-time	Service	4125	0%	0%
GOVM-GOA-PAY-SUB	Payments Module	Each	Renewable	Subscription	22000	0%	0%
PIS-PS-MA-PAM-SC-V2	Peak - Setup & Configuration	Each	One-time	Service	8490	0%	0%
GOVM-SWG-PAO-SUB	PEG PSAs - Access Only	Each	Renewable	Subscription	11000	0%	0%
HDW0088	Performance Accelerator - Managed Services	Each	Renewable	Hardware Maintena	11000	0%	0%
SAS-SE-MA-VID-PA	Performance Accelerator Suite	Each	Renewable	SaaS	44000	0%	0%
GOVS-SMT-POR-OTF	Portal Configuration	Each	One-time	Service	3870	0%	0%
GOVS-SMT-PIS-OTF	Post Go Live Implementation Support	Each	One-time	Service	11290	0%	0%
GOVS-QNV-ABI-SUB	Power BI Access Only Subscription	Each	Renewable	Subscription	16500	0%	0%
GOVS-SMT-PJM-OTF	Project Management - SmartGov	Each	One-time	Service	330000	0%	0%
PFS-ST5-GT-PROI-TRACK-CONSL	Project Tracker - Custom Consulting	Each	One-time	Service	110000	0%	0%
PFS-ST5-GT-PROI-TRACK-DMCS	Project Tracker - Data Conversion	Each	One-time	Service	110000	0%	0%
SFW-PE-ST5-GT-PROI-TRACK	Project Tracker License	Each	One-time	License	110000	0%	0%
MTN-ST5-GT-PROI-TRACK	Project Tracker Maintenance & Support	Each	Renewable	Software Maintenan	110000	0%	0%
PFS-ST5-GT-PROI-TRACK-SC	Project Tracker Setup and Configuration	Each	One-time	Service	110000	0%	0%
SAS-ST5-GT-PROI-TRACK	Project Tracker Subscription	Each	Renewable	Subscription	110000	0%	0%
TRN-ST5-GT-PROI-TRACK-ONLIN	Project Tracker Training - Online	Each	One-time	Service	110000	0%	0%
TRN-ST5-GT-PROI-TRACK-ONSIT	Project Tracker Training - Onsite	Each	One-time	Training	110000	0%	0%
GOVM-GOA-PST-REC	PST Email Extractor	Each	Renewable	Subscription	30800	0%	0%
GOVM-GOA-PSTB-REC	PST Email Extractor - Bundled	Each	Renewable	Subscription	30800	0%	0%
GOVM-GOA-PSTS-REC	PST Email Extractor Annual Services and Maintenance	Each	Renewable	Recurring Service	4620	0%	0%
GOVM-GOA-PSTSB-REC	PST Email Extractor Annual Services and Maintenance - Bundled	Each	Renewable	Recurring Service	4620	0%	0%
GOVM-GOA-PSE-OTF	PST Email Extractor Setup and Configuration	Each	One-time	Service	1513	0%	0%
GOVM-GOA-FOP-OTF	Public Records Platform Setup and Configuration	Each	One-time	Service	11000	0%	0%
GOVM-GOA-PRR-REC	Public Records Request Management	Each	Renewable	Subscription	612040	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
GOVM-GOA-PRIS-REC	Public Records Request Management Annual Services and Maintenance	Each	Renewable	Recurring Service	30278	0%	0%
GOVM-GOA-PRB-REC	Public Records Request Management Package	Each	Renewable	Subscription	292050	0%	0%
GOVM-GOA-PRBS-REC	Public Records Request Management Package Annual Services and M	Each	Renewable	Recurring Service	43808	0%	0%
SAS-GOVS-BNDL-CLERK	Public Records Request Module	Each	Renewable	Subscription	110000	0%	0%
GOVM-GOA-RDC-SUB	Redaction License (per named user)	Each	Renewable	Subscription	16500	0%	0%
GOVM-GOA-RDC-OTF	Redaction Setup and Configuration	Each	One-time	Service	2750	0%	0%
PFS-STIS-GT-RENO-TRACK-CONS	RenoVote Custom Development	Each	One-time	Service	110000	0%	0%
PFS-STIS-GT-RENO-TRACK-DMCS	RenoVote Data Conversion	Each	One-time	Service	110000	0%	0%
SFW-PE-STIS-GT-RENO-TRACK	RenoVote License	Each	One-time	License	110000	0%	0%
MTN-STIS-GT-RENO-TRACK	RenoVote Maintenance and Support	Each	Renewable	Software Maintenanc	110000	0%	0%
PFS-STIS-GT-RENO-TRACK-SC	RenoVote Setup and Configuration	Each	One-time	Service	110000	0%	0%
TRN-STIS-GT-RENO-TRACK-ONLI	RenoVote Training - Online	Each	One-time	Training	110000	0%	0%
TRN-STIS-GT-RENO-TRACK-ONS	RenoVote Training - Onsite	Each	One-time	Training	110000	0%	0%
GOVS-ONV-B25-SUB	RESPOND Base 25	Each	Renewable	Subscription	110000	0%	0%
GOVS-ONV-PUI-SUB	RESPOND Power User - Tier 1	Each	Renewable	Subscription	2200	0%	0%
SFW-PE-DS-RMS-RMSADD	RMS Add Ons Bundle	Each	One-time	License	220000	0%	0%
PFS-PS-DS-RMS-LVS-IMPL	RMS Land and Vitals Project Management and Implementation	Each	One-time	Service	165000	0%	0%
PFS-PS-DS-RMS-ROAM-IMPL	RMS ROAM Project Management and Implementation	Fixed	One-time	Service	165000	0%	0%
SAS-SE-DS-RMS-RMS5	RMS System Support	Each	Renewable	SaaS	220000	0%	0%
AMC4102	ROAM LIC Revenue - Transactional	Each	Renewable	SaaS	165000	0%	0%
AMC4202	ROAM MA Revenue - Recurring	Each	Renewable	SaaS	165000	0%	0%
SAS-SE-DS-RMS-ROAMP10	ROAM Premier (0-10M Records)	Each	Renewable	SaaS	110000	0%	0%
SAS-SE-DS-RMS-RPSM10	ROAM Premier System Maintenance &t: 10M	Each	Renewable	SaaS	110000	0%	0%
SAS-SE-DS-RMS-RPSM50	ROAM Premier System Maintenance 10M - 50M	Each	Renewable	SaaS	110000	0%	0%
SAS-SE-DS-RMS-RPSM200	ROAM Premier System Maintenance 50M - 200M	Each	Renewable	SaaS	110000	0%	0%
SAS-SE-DS-RMS-ROAM10	ROAM Standard (0-10M Records)	Each	Renewable	SaaS	33000	0%	0%
SAS8821	ROAM Standard (10M - 20M Records)	Each	Renewable	SaaS	110000	0%	0%
SAS-SE-DS-RMS-RSSMXL	ROAM Standard System Maintenance &t: 1B	Each	Renewable	SaaS	165000	0%	0%
SAS-SE-DS-RMS-RSSM10	ROAM Standard System Maintenance &t: 10M	Each	Renewable	SaaS	16500	0%	0%
SAS-SE-DS-RMS-RSSM50	ROAM Standard System Maintenance 10M - 50M	Each	Renewable	SaaS	110000	0%	0%
SAS-SE-DS-RMS-RSSM1B	ROAM Standard System Maintenance 200M - 1B	Each	Renewable	SaaS	110000	0%	0%
SAS-SE-DS-RMS-RSSM200	ROAM Standard System Maintenance 50M - 200M	Each	Renewable	SaaS	110000	0%	0%
GXC-BND-SVEI-OTF	Self-managed Video Encoder Set-up, Config, and Training	Each	One-time	Service	5000	0%	0%
GXC-BND-SVEI-REC	Self-managed Video Encoding Software	Each	Renewable	Subscription	10000	0%	0%
GOVS-SMT-SCDM-REC	SG SMARTConnect Doc Mgmt	Each	Renewable	Subscription	2200	0%	0%
GOVS-SMT-SCF-REC	SG SMARTConnect Financial	Each	Renewable	Subscription	2200	0%	0%
GOVS-SMT-SCG-REC	SG SMARTConnect GIS	Each	Renewable	Subscription	2200	0%	0%
GOVS-SMT-SCM-REC	SG SMARTConnect Merchant	Each	Renewable	Subscription	2200	0%	0%
GOVS-SMT-SCP-REC	SG SMARTConnect Parcel	Each	Renewable	Subscription	6600	0%	0%
GOVM-GOA-S5O-REC	Single Sign-on (GovQA)	Each	Renewable	Subscription	8155	0%	0%
GOVS-ONV-ASS-SUB	Single Sign-On: Subscription	Each	Renewable	Subscription	11000	0%	0%
GOVS-SMT-COR-REC	SmartGov - Core	Each	Renewable	Subscription	193921	0%	0%
GOVS-SMT-ENT-REC	SmartGov - Enterprise	Each	Renewable	Subscription	258562	0%	0%
GOVS-SMT-API-REC	SmartGov API	Each	Renewable	Subscription	27500	0%	0%
GOVS-SMT-CNP-REC	SmartGov Citizen Portal	Each	Renewable	Subscription	22000	0%	0%
GOVS-SMT-ADC-REC	SmartGov Connector Active Directory	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-CONB-REC	SmartGov Connector BlueBeam	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-CONC-REC	SmartGov Connector Contractor	Each	Renewable	Subscription	2218	0%	0%

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GOVS-SMT-CCST-REC	SmartGov Connector Custom	Each	Renewable	Subscription	5500	0%	0%
GOVS-SMT-CONL-REC	SmartGov Connector ECM-Laserfiche	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-CONF-REC	SmartGov Connector Financial	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-CONG-REC	SmartGov Connector GIS	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-CONMA-REC	SmartGov Connector Merchant	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-MPC-REC	SmartGov Connector Merchant Preferred	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-COMP-REC	SmartGov Connector Parcel	Each	Renewable	Subscription	2218	0%	0%
GOVS-SMT-CSTI-OTF	SmartGov Custom Implementation	Each	One-time	Service	165000	0%	0%
GOVS-SMT-PCP-REC	SmartGov Public Portal (Priced per license)	Each	Renewable	Subscription	1164	0%	0%
GOVS-SMT-TRB-OTF	SmartGov Training	Each	One-time	Training	6372	0%	0%
GOVS-SMT-TRE-OTF	SmartGov Training - Elite	Each	One-time	Training	25492	0%	0%
GOVS-SMT-TRP-OTF	SmartGov Training - Premium	Each	One-time	Training	12745	0%	0%
GOVS-SMT-USL-REC	SmartGov User License (Priced per license)	Each	Renewable	Subscription	3666	0%	0%
GOVS-ONY-SPS-SUB	Smartphone Staging- Subscription	Each	Renewable	Subscription	16500	0%	0%
GOVS-ONY-M100-SUB	SMS Block- Up to 100,000 SMS Messages	Each	Renewable	Subscription	33000	0%	0%
GOVM-SWG-EXS-SUB	Social Media eXstream	Each	Renewable	Subscription	55000	0%	0%
MTN-ST5-GT-EDISC-FILER	SouthTech - eDisclosure Filer Module Maintenance and Support	Each	Renewable	Software Maintenan	110000	0%	0%
GOVS-SMT-SDME-OTF	Standardized Data Migration - Code Enforcement	Each	One-time	Service	9674	0%	0%
GOVS-SMT-SDML-OTF	Standardized Data Migration - Licensing	Each	One-time	Service	19347	0%	0%
GOVS-SMT-SDMP-OTF	Standardized Data Migration - Permits	Each	One-time	Service	15480	0%	0%
GOVS-SMT-SDMI-OTF	Standardized Data Migration - Recurring Inspections	Each	One-time	Service	19347	0%	0%
GOVS-ONR-FRA-SUB	Streamline FOIA Redaction Module Annual Subscription	Each	Renewable	Subscription	44000	0%	0%
SAS-STRH-LEGACY	STRH - Legacy - Recurring Subscription	Each	Renewable	Subscription	11000	0%	0%
GOVM-GQA-SAM-SUB	Subpoena Appearances Module	Each	Renewable	Subscription	55000	0%	0%
GOVM-GQA-SUB-REC	Subpoena Management	Each	Renewable	Subscription	150000	0%	0%
GOVM-GQA-SUBB-REC	Subpoena Management - Bundled	Each	Renewable	Subscription	150000	0%	0%
GOVM-GQA-SUBS-REC	Subpoena Management Annual Services and Maintenance	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GQA-SUBSB-REC	Subpoena Management Annual Services and Maintenance - Bundled	Each	Renewable	Recurring Service	100000	0%	0%
GOVM-GQA-SDT-OTF	Subpoena Setup and Configuration	Each	One-time	Service	6875	0%	0%
SFW-PE-ST5-REC-SUMMIT	Summit License	Each	One-time	License	110000	0%	0%
MTN-ST5-REC-SUMMIT-MS	Summit Maintenance and Support	Each	Renewable	Subscription	110000	0%	0%
SAS-SE-GT-HOSTING	System Hosting	Each	Renewable	Hosting	165000	0%	0%
SAS-SE-MA-MIN-TPHMTL	Template - Agenda or Minutes - HTML	Each	Renewable	SaaS	5500	0%	0%
SAS-SE-MA-MIN-TPAGMN	Template - Agenda or Minutes - Word Add-in	Each	Renewable	SaaS	16500	0%	0%
SAS6104	Template - Hierarchical Style View Page	Each	Renewable	SaaS	5500	0%	0%
SAS-SE-MA-VID-TOPP	Template - Original Programming Portal	Each	Renewable	SaaS	16500	0%	0%
SAS-SE-MA-VID-TPLR	Template - Player	Each	Renewable	SaaS	1650	0%	0%
SAS6103	Template - Sectioned View Page	Each	Renewable	SaaS	11000	0%	0%
SAS6101	Template - Standard View Page	Each	Renewable	SaaS	1100	0%	0%
GOVM-GQA-TES-REC	Test Environment (GovQA)	Each	Renewable	Subscription	14300	0%	0%
GOVM-GQA-TST-OTF	Test Site Setup and Configuration	Each	One-time	Service	1513	0%	0%
SAS-SE-MA-VID-UPLC	Upgrade to 1080p Streaming	Each	Renewable	Subscription	16500	0%	0%
SAS-SE-MA-VID-UPSDI	Upgrade to SDI 720p Streaming	Each	Renewable	SaaS	33000	0%	0%
GOVM-GQA-VRC-REC	Video Redaction Connector	Each	Renewable	Subscription	11000	0%	0%
GOVM-GQA-VRC-OTF	Video Redaction Connector Setup and Configuration	Each	One-time	Service	22000	0%	0%
HDW-P5-MA-VID-VPA	Virtual Performance Accelerator	Each	Renewable	Subscription	5500	0%	0%
SFW-PE-ST5-REC-VITAL	VitalDocs License	Each	One-time	License	330000	0%	0%
MTN-REC-VITAL-DOCS	VitalDocs Maintenance and Support	Each	Renewable	Software Maintenan	165000	0%	0%

Product Code	Product Name	License Metric	Subscription	Product Type	Ceiling Price	Percentage change from existing price list	NOTES
PFS-STS-REC-VITAL-ONL	VitalDocs Online License	Each	One-time	License	165000	0%	
MTN-REC-VITAL-ONL-MS	VitalDocs Online Maintenance and Support	Each	Renewable	Software Maintenan	165000	0%	
TRN-TR-MA-VCT-ONSITE	VoteCast - Onsite Training	Days	One-time	Training	7142	0%	
HDW-SU-MA-VTC-VCPU	VoteCast CPU (Dell)	Each	One-time	Hardware	1572	0%	
SAS-SE-MA-VCT-VCD	VoteCast Display	Each	Renewable	SaaS	2200	0%	
SAS-SE-MA-VCT-STD	VoteCast Standard Package (Legislate)	Each	Renewable	SaaS	38500	0%	
GOVMA-GOA-WAR-SUB	WA State JARC Reporting	Each	Renewable	Subscription	11000	0%	
GOVS-ONV-WSS-SUB	Waste Services: Subscription	Each	Renewable	Subscription	44000	0%	
GXC-ADD-WADP-OTF	Web Experience - Advanced Package	Each	One-time	Service	385000	0%	
GXC-ADD-WENP-OTF	Web Experience - Enhanced Package	Each	One-time	Service	220000	0%	
GXC-ADD-WESP-OTF	Web Experience - Essentials Package	Each	One-time	Service	137500	0%	
MTN-CONTENT-GA-WC-SSL-CER	Wildcard SSL Certificate	Each	Renewable	Subscription	770	0%	
GOVS-SMT-WTC-OTF	Workflow template customization	Each	One-time	Service	98684	0%	