Define - Measure - Analyze - Improve - Control

Project or Program: Pinellas County Health Program
Goal: Improved health outcomes for client population; reduction of health disparities

INPUTS	ACTIVITIES		OUTCOMES		
What we invest	**What we do**	**Who we reach**	**Short-term results**	**Intermediate results**	**Long-term results**
$ 11,540,788.00 **Provider Partners:** FL Department of Health	• Primary and preventive care • Referral to laboratory services • Expanded dental Services • Relief of pain dental services • Preventive dental services • Specialty care referrals and services • Referral to home health services and durable medical equipment • Behavioral health • Provision of Community-based care • Care coordination • Rx through contracted pharmacy and Rx assistance program • Compassionate prescription program	• Adults 18-64 • <=100% FPL • Uninsured, do not qualify for any other insurance • Homeless (MMU) • Pinellas County Residents	**90%** of newly enrolled clients will access medical home within 4 weeks of enrollment. # medical encounters # dental encounters # unique medical patients seen # unique dental patients seen (Increased access to medical and behavioral healthcare) 80% of Clients receive maintenance Rx with 90 day refills where appropriate 95% of available brand Rx accessed through Mednet % clients with >5 missed appointments in FY # of clients connected to care coordination upon hospital discharge. # of high-use ER clients connected to care coordination.	95% of Clients receive appropriate screenings by race/ethnicity and age (breast, cervical, colorectal cancer) 70% of Clients receive flu shots by race/ethnicity and age 60% of Chronic conditions controlled by race/ethnicity and age ○ Hypertension ○ Diabetes 95% of Appropriate assessments performed (BH, tobacco use) 95% of BH referrals provided where indicated by BH screening 70% complete specialty care referral	• Improved health outcomes ○ Asthma controlled (%) ○ Less uncontrolled hypertension (%) ○ Less uncontrolled diabetes (%) ○ Fewer smokers (%) • Reduction of health disparities (%)

Monthly Primary care Data
HEDIS Measures
Pharmacy data
Specialty Care Data

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