

## Statement of Work

Client Name <b>Pinellas County</b>		Location <b>St. Petersburg/Clearwater, FL</b>	
QUOTE / SLX#	Prepared by <b>Timothy Deranek</b>	Date prepared <b>8/24/2018</b>	Version # <b>1</b>
Project Description <b>Adding Enhanced Data Window to Support RapidSOS display in VESTA</b>			

This Scope of Work describes the services to be performed by Carousel Industries in collaboration of Motorola Solutions, the system manufacturer. The equipment and services set forth are intended to provide Pinellas County with the configuration and activation of the Enhanced Data Window to support display of supplemental data from the RapidSOS NG911 Clearinghouse.

### 1. Overview

Pinellas County currently operates a three (3) physical site Geo-Diverse VESTA 9-1-1 solution.

The three (3) sites are as follows:

- St. Petersburg Police Department (Host A)
- Pinellas Regional 9-1-1 PSC (Host B)
- Clearwater Police Department (Remote)

Carousel will re-configure the existing FortiGate 60E firewalls at both Host locations to support secure Internet Connectivity (IC) to the RapidSOS NG911 Clearinghouse.

Carousel will configure and activate the Enhanced Data Window at the St. Petersburg PD and Clearwater PD PSAPs.

### 2. Assumptions

- The County will request credentials from RapidSOS.
- The existing Internet Connectivity and 60E firewalls will be reused at each Host location.

### 3. Description of Services

Carousel Industries will perform the following services and activities described below. These services, activities, and responsibilities characterize the full set of deliverables for this project, thus constitutes a working agreement between Carousel Industries and Pinellas County.

- This quote is for the sites as described in this scope of work. Only adjuncts and applications listed in this SOW will be supported.
- Any services not listed or time required in addition to quantities listed will be chargeable via Change Order.
- Carousel Industries will assign one (1) Project Manager.
- Carousel will assign an onsite Field Engineer (FE) and remote Field Engineer (FE) to:
  - Re-configure one (1) new FortiGate 60E firewall at each of the Host locations.
  - Configure the VESTA ASN for displaying data from the RapidSOS NG911 Clearinghouse in the Enhanced Data window

- Add the Enhanced Data window to each PSAP's VESTA Layouts
- All services will be performed during normal business hours M-F 8am-5pm.

#### 4. Customer Responsibilities

- Customer will provide a single point of contact to work with the assigned Carousel Industries Project Manager and RapidSOS as required.
- Customer will be responsible to meet all manufacturer specifications for all hardware, software, licensing, and programming associated with this solution.

#### 5. Signature Acceptance

Carousel will accept this SOW upon receipt of Customer's signature on this SOW along with a purchase order for the Services set forth on the Customer Quote.

By signing this SOW customer accepts this SOW as a binding agreement with Carousel and agrees to abide by and accept the terms and conditions set forth herein.

Pinellas County, FL

CAROUSEL INDUSTRIES

Kenneth T. Welch

Customer signature

Elizabeth Della Penna

Carousel signature

KENNETH T. WELCH

Printed name

Elizabeth Della Penna

Printed name

CHAIRMAN

Title

Account Executive

Title

10-9-18

Date

8/24/2019

Date

ATTEST: KEN BURKE, CLERK

By: Norman D. Roy  
Deputy Clerk



APPROVED AS TO FORM

By: [Signature]  
Office of the County Attorney