

# About Medicaid Long Term Care

The ADRC provides information about Medicaid programs for seniors and persons with disabilities. You will receive information about the Statewide Medicaid Managed Care Long-Term Care (SMMCLTC) Program, which provides long-term care services to individuals with Medicaid eligibility. SMMCLTC includes nursing home and in-home services in a managed care setting.

When you contact our ADRC, a representative will explain resources based on discussed needs or conduct a screening for long term care services. If services are not available at the time of your screening, you may be placed on a waitlist. To be placed on the waitlist, you must be a Florida resident age 60 and older or a person with a disability age 18 or older. Placement on the waitlist requires you to participate in an initial telephone screening and an annual rescreening.

## You Can Help!

Please contact us by email at [adrc.helpline@aaapp.org](mailto:adrc.helpline@aaapp.org) if you would like to volunteer, obtain a speaker for your organization, need additional information or donate to support the AAAPP.

## Office

9549 Koger Blvd.  
Suite 100  
St. Petersburg, FL 33702  
Phone: (727) 570-9696  
Out of Area callers:  
(727) 217-8111

**HELPLINE: 1-800-963-5337**

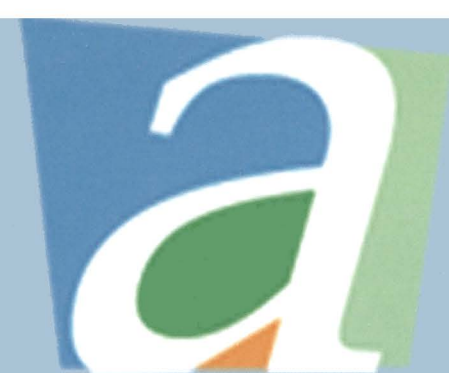
### OFFICE HOURS

8:00 AM – 5:00 PM  
Monday through Friday

**AGENCY WEBSITE**  
[www.AgingCareFL.org](http://www.AgingCareFL.org)  
Find us on Social Media



@Area Agency on Aging of  
Pasco-Pinellas, Inc



**Area Agency on Aging  
of Pasco-Pinellas, Inc.**



An  
**Aging & Disability  
Resource  
Center**

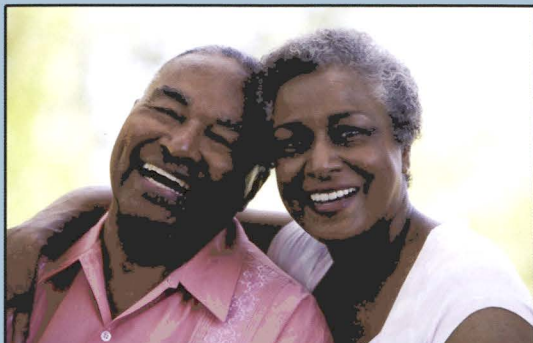


# Who We Are

The Area Agency on Aging of Pasco-Pinellas, Inc. (AAAPP) is a 501 (c) (3) non-profit agency serving Pasco and Pinellas Counties. We are part of a nationwide network of more than 600 Area Agencies on Aging established by the federal Older Americans Act. We work closely with Florida's Department of Elder Affairs and serve as a designated Aging and Disability Resource Center (ADRC).

As an ADRC we serve as a highly visible and trusted source to which people can turn for information, referral, and assistance for:

- seniors,
- caregivers, and
- adults age 18+ with disabilities.



# What We Do

The Area Agency on Aging of Pasco-Pinellas, Inc. helps to identify and meet the needs of seniors and adults with disabilities in Pasco and Pinellas counties through federally and state funded programs. Although there are waiting lists for many funded programs, persons in greatest need receive priority for service. Services include:

Adult Day Care  
Caregiver Support  
Case/Care Management  
Chore Services  
Congregate Meals  
Counseling  
Disease Prevention and Health Promotion  
Emergency Utilities Assistance  
Emergency Alert Response  
Home Delivered Meals  
Homemaker/Personal Care  
Legal Services  
Medicaid Long Term Care  
Respite  
Senior Crime Victim Assistance  
SHINE – Medicare-Health Insurance-  
Prescription Assistance- Counseling  
Transportation

# How We Can Help

The entry point for the Aging and Disability Resource Center is the AAAPP's Helpline. It offers a one-stop system that integrates information, referral for services, and eligibility functions. The Helpline is a free, government funded service that provides information and referral for privately/publicly funded benefits and services that serve seniors, caregivers, and adults with disabilities. The Helpline's Specialists are aware of a wide array of community resources, including food, housing, financial assistance and in-home help and can assist callers to obtain needed information.



To reach The Helpline or to apply for services  
call: 8 am– 5 pm Monday-Friday

**1-800-963-5337**

Out of area callers:

**727-217-8111**

Se Habla Espanol  
(translation services available for  
other languages)





## **Ann Marie Winter**

Executive Director

P: 727-570-9696 x 266

F: 727-234-4400

C: 727-804-0043

### **Ann Marie Winter, Executive Director**

9549 Koger Blvd., Ste 100  
St. Petersburg, FL 33702

[annmarie.winter@aaapp.org](mailto:annmarie.winter@aaapp.org)

[www.agingcarefl.org](http://www.agingcarefl.org)

Ann Marie is responsible for leading the Area Agency on Aging of Pasco-Pinellas and promoting the agency's mission to advocate, educate and serve seniors and their caregivers in partnership with the community. She provides the strategic vision and direction for the organization, develops and nurtures partnerships to improve the lives of seniors in our communities and oversees a \$19,000,000 budget that helps 20,000 seniors each year.

Before joining AAAPP, Ann Marie was the Chief Operating Officer, Specialized Programs at Gulf Coast Jewish Family and Community Services, AAAPP's Lead Agency in Pinellas County. In her nine year tenure there, she oversaw the organization's daily operations, led its advocacy and policy efforts and helped expand the agency to its current 67 programs, 550 staff and \$33,000,000 budget. She has 24 years of experience working with complex domestic and multi-national social service and humanitarian organizations.

Ann Marie was Chairwoman of the Board of Chesed Home Care, a social enterprise venture established to provide companion and home care services to the elderly in the Tampa Bay area. She was a member of the Policy Committee of a national Elder Services Advisory Board that crafted language adopted by the Administration for Community Living for use by programs serving Holocaust survivors. Ann Marie received her Bachelor's Degree in Political Science from New York University and speaks French and Croatian fluently. Ann Marie lives in Tampa Bay with her husband and son.

### **Helen D. King, Deputy Director**

Helen serves as the Deputy Director of the Area Agency on Aging, a position she has held since 1991. She has worked in various positions at the agency since 1979 with responsibilities for supervision, human resources, planning and program development, disaster preparedness, grants management, agency governance, training, and senior advocacy.

Helen actively collaborates with Better Living for Seniors and Pasco Aging Network with their Boards and Committees. During her career with the AAAPP, her professional affiliations have included membership in the Florida Council on Aging; St Petersburg College Continuing Education Advisory Council; Board member of the Alzheimer's Association of Tampa Bay; and Board member and President of the Board of Directors of Suncoast Health Council.

Helen is a graduate of Berry College (Rome, Georgia) earning a B.A. in sociology, as well as earning an M.A. from University of South Florida (Tampa) with a degree in Gerontology (Aging Studies).



### **Katherine Guy Carleton, Chief Financial Officer**

Katherine serves as the Area Agency on Aging's Chief Financial Officer, a position she has held since 1999. She oversees the agency's \$19,000,000 annual budget and its multiple funding sources. Katherine supervises the Finance, Purchasing, Contracts and IT departments and ensures that the agency's internal controls meet all GAAP standards. She is the lead representative to the Department of Elder Affairs on all financial issues and works closely with AAA funded partners to ensure that services are provided in the most cost effective manner.

Katherine graduated from the University of Mannheim, West Germany with a degree in Business Mathematics.

### **Beverly Burton, Aging and Disability Resource Center (ADRC) Director**

Beverly has been at the Area Agency on Aging since 1992 and oversees 3 programs: the Helpline, a federally funded program providing information and referral to seniors, adults with a disability, and caregivers; Intake and Screening, providing access to federally and state-funded programs; and a Medicaid program that provides access, education and eligibility assistance for the Statewide Medicaid Managed Care Long-Term Care Program.

Beverly is an active member of the statewide ADRC workgroup and the statewide Refer workgroup. She received a Master's Degree in Gerontology from the University of South Florida.

### **Jason Martino, Director of Planning**

Employed for over 15 years with the Area Agency on Aging of Pasco-Pinellas, Jason Martino is the Director of Planning. Jason has worked in numerous aspects of agency operations throughout his tenure and currently is responsible for implementation and oversight over our Caregiver Support and Serving Health Insurance Needs of the Elderly Program (SHINE) Programs. He is also responsible for the development and updating of our 3 Year Area Plan, Summary Plan Document as well as our Annual Report. As our Emergency Coordinating Officer, Jason is the liaison between both Pasco and Pinellas County Emergency Management offices, the State Department of Elder Affairs and any Federal Emergency Management agency responding to a local disaster. Jason also produces and hosts the Area Agency on Aging's television show, "Aging on the Suncoast".

Jason serves on the Transportation Disadvantaged Local Coordinating Board for both Pasco and Pinellas Counties, chairs the St. Petersburg Commission on Aging. He is a graduate of the University of Florida with a Bachelor's degree in Anthropology and minors in Gerontology and Life Span Psychology.



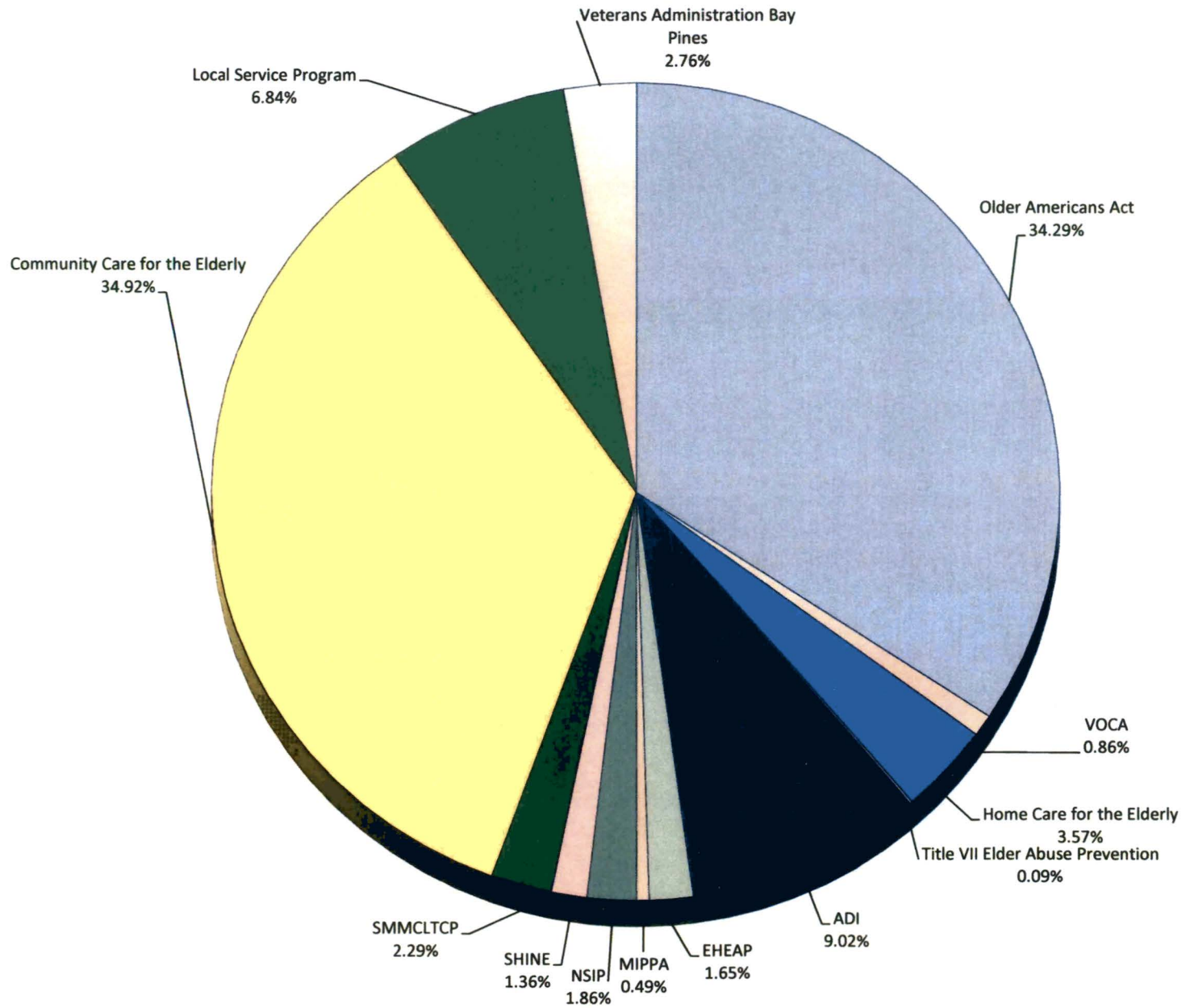
**Tawnya Martino, Director of Program Accountability**

Tawnya is responsible for overseeing the federal and state funded programs and services of the Area Agency on Aging. These programs help seniors stay in their homes, live independently and delay institutionalization into a nursing home. She also oversees the Elder Abuse Prevention Program that advocates for seniors who are victims of crime and violence. She has been with the agency since 2005. Before joining AAAPP, Tawnya worked at Neighborly Care Network and Gulf Coast Jewish Family & Community Services, two local human service organizations that provided her with direct service opportunities to work with seniors and address their needs

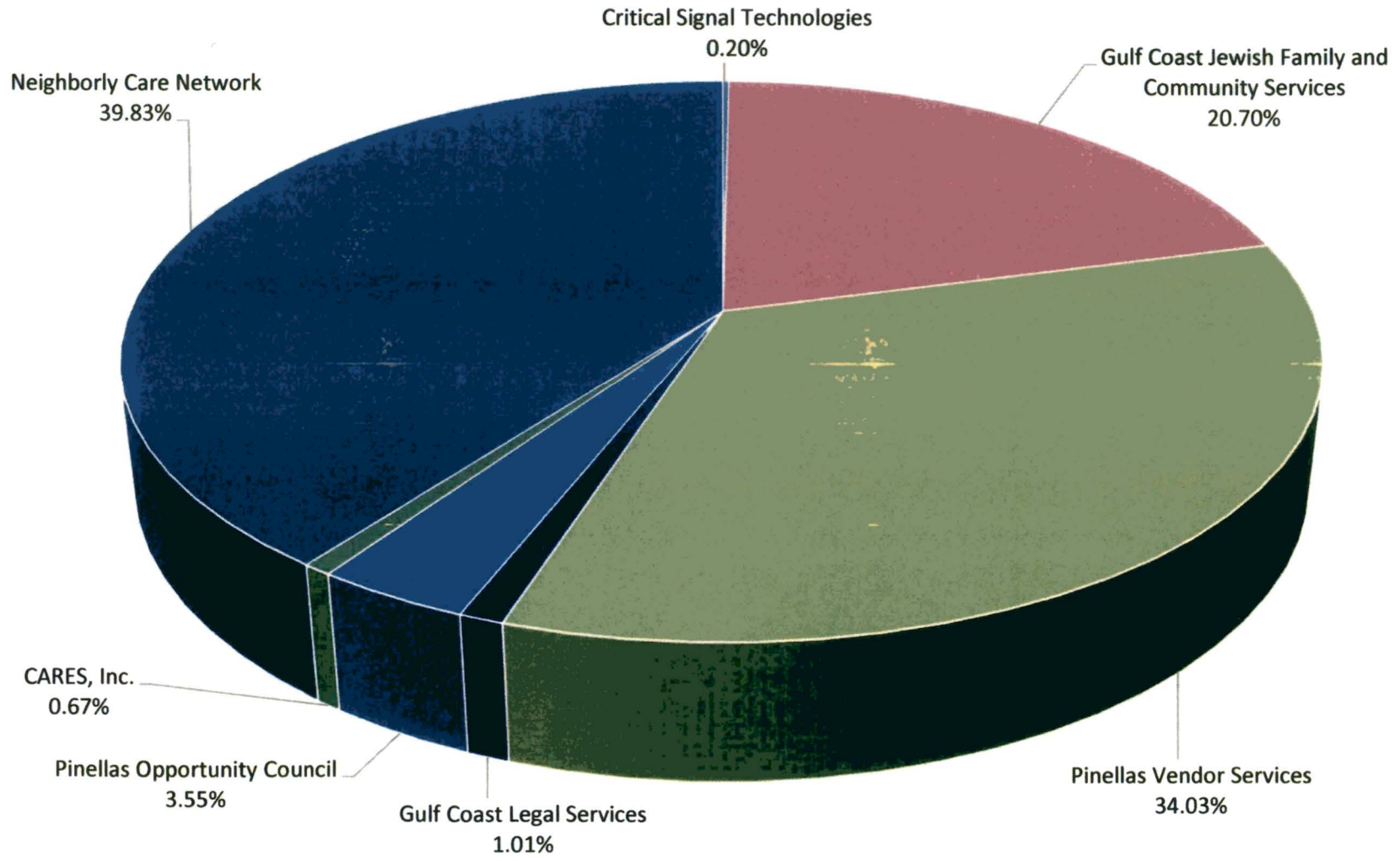
Tawnya serves on the Emergency Food and Shelter Board of Pinellas County and the Gulf Coast Jewish Family & Community Services' Refugee Advisory Board. She holds a Master's Degree in Health Administration from the University of South Florida.



### 2017-2018 Pinellas County Funded Programs



# Provider Funding in Pinellas County



**ADRC Helpline – Pinellas County - Needs 10/01/2016 – 09/30/2017**

<b>Referred Services</b>	<b>Number of Calls</b>	<b>Description</b>
Health Care	7,704	Clinics, dental care, hearing aids, health insurance/Medicare, hospitals, hospice, medical equipment/supplies, nursing/therapy, nursing homes, prescription assistance, vision care. Includes SHINE Medicare Counseling.
Individual, Family and Community Support	3,042	Home and community based services... adult day care, case management, chore, homemaker/housekeeper, personal care, respite care, PACE. Screening for state, federal, and Medicaid funded programs including home delivered meals nutrition programs.
Housing	1,260	Affordable housing, ALFs, independent living, foreclosure prevention, home repair, homeless shelters, moving/placement help, public/subsidized housing, ramps.
Legal, Consumer and Public Safety Services	860	Adult Protective Services, bankruptcy, credit counseling, consumer complaints, law enforcement, legal services, Ombudsman, victim advocate.
Transportation	779	Escort transportation, medical transportation, public transportation, wheelchair transport, private transportation.
Income Support/Assistance	581	Food assistance/SNAP, Low Income Subsidy, Medicaid, rent/mortgage assistance, money management/bill paying, tax assistance,
Food/Meals	470	Congregate Meals, SNAP (foodstamps) private home delivered meals businesses, food pantries, grocery delivery, holiday meals, soup kitchens.
Information Services	404	Disability information resources. Response to questions about the AAA/ADRC, case staffing, speaker requests, database inquiries and complaint review/resolution. Also includes referral to Helpline in another area for screening/access to funded programs.
Utility Assistance	373	Emergency Home Energy Assistance program/utility assistance
Other Government/Economic Services	340	Government information lines, immigration services, professional associations, Social Security/SSI/SSD, tax services, Veterans Administration.
Mental Health/Addictions	179	Counseling, support groups, substance abuse.
Clothing/Personal/Household Needs	85	Grooming supplies, material goods, thrift store, free cell phones.
Employment	68	Job related training, search, or placement.
Disaster Services	54	Disaster preparation and recovery.
Volunteers/Donations	32	Donation of time or goods.
Arts, Culture and Recreation	10	Leisure activities and classes, museums, senior/recreation centers.
Education	5	GED, literacy, schools/college classes.



<b>2016 AAAPP Clients Served</b>	
Entire Planning and Services Area 5	<b>68,332</b>
Pinellas County	<b>35,108</b>
Percentage of Pinellas County to PSA	<b>51.38%</b>

*Duplicated*

*Duplicated*

<b>State Funded</b>	
Community Care for the Elderly	<b>494</b>
Alzheimer's Disease Initiative	<b>111</b>
Home Care for the Elderly	<b>41</b>

<b>Federally Funded</b>	
Legal Services	<b>757</b>
Chore Services	<b>271</b>
Counseling (Geron + MH) Services	<b>65</b>
Adult Day Care Services	<b>98</b>
Homemaker Services	<b>77</b>
Transportation Services	<b>702</b>
Emergency Alert Response Services	<b>145</b>
Information/Assistance Services	<b>9,326</b>
Congregate Meal Services	<b>1,827</b>
Nutrition Education Services	<b>981</b>
Nutrition Counseling Services	<b>63</b>
Nutrition Outreach Services	<b>811</b>
Home Delivered Meal Services	<b>962</b>
Nutrition Education Services	<b>1,058</b>
Nutrition Counseling Services	<b>220</b>
Nutrition Outreach Services	<b>1,346</b>
Health and Wellness Services	<b>491</b>
Caregiver Support Services	<b>70</b>
Legal Services (Grandparents Raising Grandchildren)	<b>27</b>
Emergency Home Energy Assistance for the Elderly Services	<b>460</b>
Serving Health Insurance Needs of Elders Services	<b>14,705</b>

<b>Total</b>	<b>35,108</b>
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*Duplicated*

*Duplicated is when a client receives services in multiple programs.  
An example is receiving a Home Delivered Meal and Homemaker Service*

***Waitlisted in Pinellas as of October 31, 2017***

***State Funded***

Community Care for the Elderly	<b>1579</b>
Alzheimer's Disease Initiative	<b>160</b>
Home Care for the Elderly	<b>78</b>
Statewide Medicaid Managed Care Long Term Care Program	<b>3152</b>

***Federally Funded***

Legal Services	<b>0</b>
Chore Services	<b>621</b>
Counseling (Geron + MH) Services	<b>28</b>
Adult Day Care Services	<b>80</b>
Homemaker Services	<b>1519</b>
Transportation Services	<b>134</b>
Emergency Alert Response Services	<b>411</b>
Congregate and/or Home Delivered Meal Services	<b>855</b>
Health and Wellness Services	<b>0</b>
Caregiver Support Services	<b>327</b>
Legal Services (Grandparents Raising Grandchildren)	<b>0</b>

<b><i>Total Duplicated Residents Waiting on Services</i></b>	<b>8,944</b>
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# SENIOR VICTIM ADVOCATE PROGRAM



## WHAT IS A VICTIM ADVOCATE ?

A victim advocate is a link between the victim and the criminal justice system. A victim advocate provides the tools that allows crime victims to reconstruct their lives and regain the control that was taken from them by the criminal.



## WHO DO WE SERVE ?

The Senior Victim Advocate Program provides free services to victims of crime who live in Pinellas and Pasco counties and are over 60 years of age.



## HOW CAN WE HELP ?

Victim Advocates can help crime victims by providing :

- Information and referral
- Navigation of the criminal justice system
- Accompaniment to court
- Emotional support
- Assistance with applying for Crime Victim's Compensation
- Assistance with filing for an injunction for protection
- Assistance with completing a victim impact statement



Area Agency on Aging  
of Pasco - Pinellas, Inc.

[www.agingcarefl.org](http://www.agingcarefl.org)

**The Area Agency on Aging of Pasco-Pinellas, Inc. is an equal opportunity provider and employer**

You can reach our victim advocates at:

**(727) 570-9696**

Pinellas - Christina Simonetti - Ext 259

Pasco - Kathy Cornwell - Ext 261

Pinellas & Pasco - Gabriela Lopez- Ext 263



For additional assistance and resources  
please contact our

**Helpline**

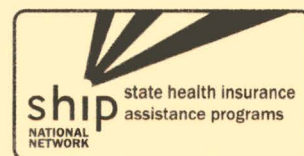
**1-800-963-5337**

# NEED HELP NAVIGATING MEDICARE?

## LET US BE YOUR GUIDE!

### FREE, Confidential, and Unbiased Help With:

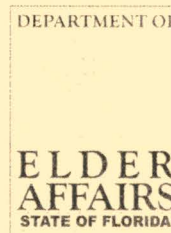
- Medicare Eligibility, Enrollment, and Coverage Options
- Long-Term Care Planning
- Prescription Assistance Resources



*For assistance or to become a SHINE volunteer, call*

# 1-800-963-5337

## WWW.FLORIDASHINE.ORG



SHINE is a Florida Department of Elder Affairs program operated in partnership with your local Area Agency on Aging to provide information and assistance with Medicare. All services are free, objective and confidential. WE DO NOT SELL INSURANCE OR REPRESENT ANY INSURANCE ENTITY.



If You Need Information or Assistance...

# THE AGING AND DISABILITY RESOURCE CENTER (ADRC)

A program of the Area Agency on Aging of Pasco-Pinellas, Inc.

Provides access to information and resources for:

- Caregiver Support
- Case/Care Management
- Financial Assistance
- Food Resources/Meals on Wheels
- Health Promotion Programs
- Homemaker/Personal Care
- Housing Options
- Legal Help
- Long-term Care
- Medicaid
- Medicare/Health Insurance Counseling
- Medicare Fraud
- Nursing Home and Assisted Living Placement
- Prescription Assistance
- Screening for ADRC Programs
- Senior Crime Victim Assistance
- Transportation

Contact our Helpline

**1-800-963-5337**

Calling from outside the area: 727-217-8111

8 AM – 5 PM

Se Habla Español

Celebrating 20 Years of Service to Pasco and Pinellas Counties as the Senior Helpline

[www.AgingCareFL.org](http://www.AgingCareFL.org)



DEPARTMENT OF



ELDER  
AFFAIRS  
STATE OF FLORIDA





## AREA AGENCIES ON AGING OFFICES

### PSA 1

Northwest Florida  
Area Agency on Aging, Inc.  
5090 Commerce Park Circle  
Pensacola, FL 32505  
(850) 494-7101  
[www.nwflaaa.org](http://www.nwflaaa.org)

### PSA 2

Area Agency on Aging  
for North Florida, Inc.  
2414 Mahan Drive  
Tallahassee, FL 32308  
(850) 488-0055  
[www.aaanf.org](http://www.aaanf.org)

### PSA 3

Elder Options  
100 SW 75th Street, #301  
Gainesville, FL 32607  
(352) 378-6649  
[www.agingresources.org](http://www.agingresources.org)

### PSA 4

ElderSource,  
The Area Agency on Aging  
of Northeast Florida  
10688 Old St Augustine Road  
Jacksonville, FL 32257  
(904) 391-6600  
[www.myeldersource.org](http://www.myeldersource.org)

### PSA 5

Area Agency on Aging  
of Pasco-Pinellas, Inc.  
9549 Koger Boulevard,  
Gadsden Bldg., Suite 100  
St. Petersburg, FL 33702  
(727) 570-9696  
[www.agingcarefl.org](http://www.agingcarefl.org)

### PSA 6

Senior Connection  
Center, Inc.  
8928 Brittany Way  
Tampa, Florida 33619  
(813) 740-3888  
[www.seniorconnectioncenter.org](http://www.seniorconnectioncenter.org)

### PSA 7

Senior Resource Alliance  
988 Woodcock Road, Suite 200  
Orlando, FL 32803  
(407) 514-1800  
[www.seniorresourcealliance.org](http://www.seniorresourcealliance.org)

### PSA 8

Area Agency on Aging  
for Southwest Florida  
15201 North Cleveland Avenue  
Suite 1100  
North Fort Myers, FL 33903  
(239) 652-6900  
[www.aaaswfl.org](http://www.aaaswfl.org)

### PSA 9

Area Agency on Aging of Palm  
Beach/Treasure Coast,  
4400 N. Congress Avenue  
West Palm Beach, FL 33407  
(561) 684-5885  
[www.youragingresourcecenter.org](http://www.youragingresourcecenter.org)

### PSA 10

Aging and Disability Resource Center  
of Broward County, Inc.  
5300 Hiatus Road  
Sunrise, FL 33351  
(954) 745-9567  
[www.adrcbroward.org](http://www.adrcbroward.org)

### PSA 11

Alliance for Aging, Inc.  
760 NW 107th Avenue  
Suite 214, 2nd Floor  
Miami, FL 33172  
(305) 670-6500  
[www.allianceforaging.org](http://www.allianceforaging.org)

PSA - Planning and Service Area