

*Our Story!*



*Learn All About Us!*





## All About Us

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We are a small family owned business that has served our community since 1995. Three generations of our family are involved in the day-to-day operations of each of our locations to help provide a constant connection between our staff, our puppies, and the original purpose for opening our stores.

## Our Locations

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-  7190 Ulmerton Road Largo, FL  
(727) 536-4900
-  4000 US HWY 98 N STE 301  
Lakeland, FL  
(863) 816-5658

## Our Website

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-  [allaboutpuppiesflorida.com](http://allaboutpuppiesflorida.com)

## Why Choose Us?

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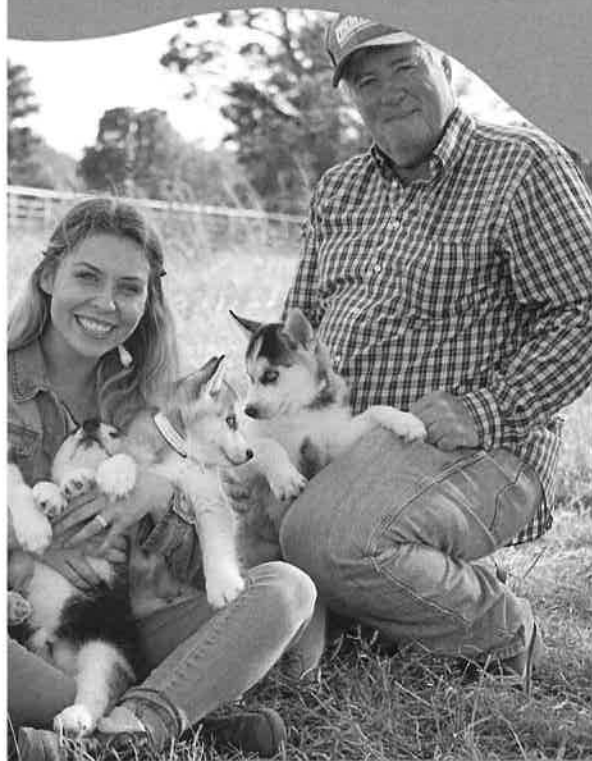
Learn more about our family owned business!

All About.   
**puppies**



# Our Breeders

The beginning of your puppy's story matters. That is why we build a foundation with breeders that we, and the community, can trust and be proud of. Our network of breeders not only follow all federal and state laws, but in many ways, they work to exceed them.



Raising companion animals is a huge undertaking, but the breeders we work with do it because of their compassion for animals and their desire to share that passion with families across the country.



Our collective efforts to promote the human-animal bond has connected us in an immeasurable way; we are more than colleagues, we are family.



There is an adage that sometimes "It takes a village..." and your pet, your pet's parents, and your family will always have a network of loving and caring people standing behind you. After all...it is All About the Puppies!



## What Your Puppy Goes Home With

- 14 Day Health Warranty for anything Infectious or Contagious
- 1 Year Warranty for anything Hereditary or Congenital
- Microchipped
- Registration Papers (Purebred Puppies Only)
- Free First Vet Visit within Our Network
- Vaccinations and Dewormings Up to Date
- Success Kits
  - Crate for Puppy's Adult Size
  - Food
  - Treats
  - Shampoo
  - Brush
  - Toys
  - Leash and Collar
  - Bowls

# PINELLAS COUNTY RETAIL PET DEALER INSPECTION

Permit# \_\_\_\_\_

Date \_\_\_\_\_

NAME AND ADDRESS OF PERMITEE

NAME AND ADDRESS OF BUSINESS

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone \_\_\_\_\_

Phone \_\_\_\_\_

EMERGENCY CONTACT

Number of Adult Dogs on Premises \_\_\_\_\_

Number of Puppies on Premises \_\_\_\_\_

Total Square Feet of Store \_\_\_\_\_

Total Number of Enclosures \_\_\_\_\_

Total Number of Iso Enclosures \_\_\_\_\_

Number of Dogs/Puppies in Iso \_\_\_\_\_

\*\*\*\*\*INSPECTION FORM MAY NOT REFLECT THE COMPLETE REQUIREMENTS OF THE ORDINANCE\*\*\*\*\*

RECORDS	Pass	Fail	Ordinance Requirements - Refer to Chapter 14 Section 29
OCVI's on Cages			One OCVI per animal and posted on each enclosure
OCVI Information			Animal info, proper tests, vaccines, anthelmintics and illnesses, source info, USDA license number and veterinarian info
Notice of Disclosures			Notice to consumers in fifty (50) point type that they may request information concerning each dogs health, medical history and the source from where the dog was obtained posted conspicuously near the enclosures
Notice of Disclosures			Each Commercial Establishment shall post conspicuously on the cage or enclosure of each dog and cat offered for sale a written notice in twelve-point (12) or greater type identifying the breed, sex, date of birth of each dog and cat, any illness found by the veterinarian during the most recent examination, any notes in the "other information/comments" section for the pre-purchase exam, and the name, address, USDA license number and state and local license number, if applicable, of every breeder, dealer, intermediate handler and carrier that has owned, possessed or handled the dog or cat.
Pet Dealer Permit			Properly displayed and not expired
County License Info			Provided to purchaser at time of sale in twelve-point (12) font or greater
Point of Sale Forms			Completed correctly and submitted to PCAS by the 15 <sup>th</sup> day of the following month
Copy of OCVI			Turned into PCAS with Point-of-Sale Form
FACILITY	Pass	Fail	Ordinance Requirements - Refer to Chapter 14 Section 29
Minimum Housing Requirements Meet			Interior height of the enclosure must be at least six (6) inches above the dogs highest point on its body (usually the ears)
Up to 10lbs 3.5sq Ft			Number of Cages
11lbs to 20lbs 6sq Ft			Number of Cages
21lbs to 35lbs 8sq Ft			Number of Cages
36lbs to 50lbs 20sq Ft			Number of Cages
Fresh Water			Water must be clean and in a container that cannot be turned over by the animal
Cleanliness			Animal must be removed while enclosure is being cleaned
Proper Ventilation			Minimal odors, drafts, ammonia levels and moisture condensation
Temperature			Ambient temperature between fifty (50) degrees and eighty-five (85) degrees
Food			Containers are rodent and moisture proof and properly labeled
Evacuation Plan			Disaster preparedness action plan
ANIMAL CONDITIONS	Pass	Fail	Ordinance Requirements - Refer to Chapter 14 Section 29
Health			Signs of illness - Veterinarian name and address
Isolation Area			Cages cannot directly or indirectly come into contact with other animals or the public
Exercise 3x Daily			Dogs over thirty-five (35lbs) pounds are required to be exercised 3x a day for 10 minutes

See of back of form

# PINELLAS COUNTY RETAIL PET DEALER INSPECTION

## ACTIONS TAKEN:

Suspension \_\_\_\_\_ Citation \_\_\_\_\_ Warning \_\_\_\_\_ No Action \_\_\_\_\_

Corrective Action \_\_\_\_\_

### COMMENTS ON ANY UNSATISFACTORY RATING

Comment box


### COMMENTS ON OVERALL INSPECTION

Comment box


STORE REPRESENTATIVE \_\_\_\_\_  
Signature

STORE REPRESENTATIVE \_\_\_\_\_ DATE \_\_\_\_\_  
Printed Name

ANIMAL CONTROL OFFICER \_\_\_\_\_ DATE \_\_\_\_\_  
Signature





MC#: \_\_\_\_\_

### RECORD OF HEALTH CARE

Breed: \_\_\_\_\_ Sex: \_\_\_\_\_ DOB: \_\_\_\_\_ Color: \_\_\_\_\_

Breeder: \_\_\_\_\_ City & State: \_\_\_\_\_

Date Received: 3 \_\_\_\_\_ Kennel: \_\_\_\_\_ Breeder ID#: \_\_\_\_\_ Weight at Arrival: \_\_\_\_\_

#### VACCINATIONS & WORMINGS PRIOR TO ARRIVAL

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

#### VACCINATIONS AFTER ARRIVAL

DATE	TYPE	WEIGHT
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**PRE-EXISTING CONDITIONS AND/OR PREVIOUS SURGICAL REPAIRS NOTED:**

\_\_\_\_\_

H.C. Expires: \_\_\_\_\_

Next Vaccine: \_\_\_\_\_

Rabies Due: \_\_\_\_\_

Store ID# \_\_\_\_\_

## Affidavit

I, \_\_\_\_\_, can attest that on this day  
\_\_\_\_\_ 20\_\_\_\_, I was informed by the establishment, All About  
Puppies, about the adoption options available through the County and  
had the opportunity to read the poster/website/marketing information  
with the adoption and other information included. I have also reviewed  
the USDA breeder reports, records and other breeder contact and  
background information that is required to be maintained by the Pet  
Shop.

\_\_\_\_\_  
Purchaser Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness Print Name

\_\_\_\_ - Please initial if you looked at local adoption options prior to purchasing your puppy today.

# ABOUT PUPPIES WARRANTY

Sire's Name \_\_\_\_\_  
D.O.B. \_\_\_\_\_ Sire's # \_\_\_\_\_  
Color \_\_\_\_\_ Dam's Name \_\_\_\_\_  
C#: \_\_\_\_\_ Dam's # \_\_\_\_\_  
Sold By \_\_\_\_\_ Date Sold \_\_\_\_\_ Litter # \_\_\_\_\_  
Price \_\_\_\_\_ Paid By \_\_\_\_\_ Breeder \_\_\_\_\_  
Comments: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_  
USDA #: \_\_\_\_\_ Breeder ID # \_\_\_\_\_

☐ ACA ☐ APR ☐ AKC ☐ ICA ☐ UABR ☐ OTHER \_\_\_\_\_ ☐ LIMITED REGISTRATION (x \_\_\_\_\_) ☐ NO PAPERS  
☐ APPLICATION TO FOLLOW IN APPROXIMATELY 90 DAYS DATE MAILED \_\_\_\_\_ ☐ RECEIVED AT SALE (x \_\_\_\_\_)

It is **YOUR** responsibility to contact customer service if the application is not received by \_\_\_\_\_.  
Owner must forward the application with any applicable fees to the designated kennel club. (x \_\_\_\_\_)

## 14 DAY HEALTH WARRANTY

Your new pet is warrantied against contagious/infectious disease for 14 days from the date of purchase. Should your pet become ill during this time, please contact one of the veterinarians within our network for the treatment of covered illnesses free of charge. **IT IS YOUR RESPONSIBILITY TO CONTACT CUSTOMER SERVICE IMMEDIATELY TO DISCUSS YOUR OPTIONS PRIOR TO TREATMENT.** All About Puppies does not cover other puppies in your household. Please isolate the new puppy for 14 days.

## 1 YEAR EXTENDED WARRANTY

Your new pet is warrantied for 1 year against hereditary and congenital defects that severely affect his or her ability to perform as a companion pet. **ONCE DIAGNOSED, IT IS YOUR RESPONSIBILITY TO CONTACT CUSTOMER SERVICE IMMEDIATELY TO DISCUSS YOUR OPTIONS PRIOR TO TREATMENT.**

### \*IMPORTANT\*

Failure to notify customer service **PRIOR** to treatment of **ANY** medical condition will jeopardize your puppy's warranty coverage. (x \_\_\_\_\_). I acknowledge I have received and had the opportunity to review Florida State Statute 828.29 (x \_\_\_\_\_).

## GENERAL TERMS AND CONDITIONS

Our pets are sold as they are represented to us and are not warrantied for the purpose of showing, breeding or to meet all breed standards. There is no warranty for the owner's acceptance to include allergies, landlord disputes, animal's size, temperament, training or behavior problems or compatibility with owner, owner's family, or other pets. **PETS MAY NOT BE RETURNED FOR ANY OF THESE REASONS.** There is no refund or exchange for hereditary or congenital conditions disclosed at the time of purchase. **VALID RETURNS OR EXCHANGES MUST BE MADE WITHIN 2 DAYS OF A VETERINARIAN'S DETERMINATION OF UNFITNESS.**

### \*IMPORTANT \*

To validate this warranty your new pet must be examined by one of the veterinarians within our network, at no cost to you, or a veterinarian of your choice, at your expense, on or before \_\_\_\_\_. (x \_\_\_\_\_) All additional wormings and vaccines due after the date of purchase are the new owner's responsibility. (x \_\_\_\_\_)

## TOTAL LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE.

I understand that this written warranty is the entire agreement between myself and All About Puppies and supersedes any oral statements made prior to purchase. I understand that this warranty is non-transferable. **ALL PET SALES ARE FINAL.** Any pet accepted for return for reasons, other than those covered in this warranty, will be assessed a **MINIMUM** \$700.00 re-kennel fee. This option is limited to 72 hours after purchase. **I HAVE READ AND COMPLETELY UNDERSTAND THE TERMS OF THIS WARRANTY, ALL OF WHICH I ACCEPT.**

New Owner \_\_\_\_\_  
Address \_\_\_\_\_  
City, State, Zip \_\_\_\_\_  
Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_  
Email \_\_\_\_\_  
Signature \_\_\_\_\_



7190 Ulmerton Rd.  
Largo, FL 33771  
(727) 536-4900

**Customer Care Hours: Mon - Fri 9-5**  
**Call or Text: 813-898-6754 (not a 24/7 service)**  
**EMAIL: aapfl.customercare@gmail.com**

**Emergency Service 24/7 - Leave Message**  
**Call: 727-595-1474**



# WARRANTY ADDENDUM

STORE ID#: \_\_\_\_\_

I UNDERSTAND I AM PURCHASING THIS PUPPY WITH THE MEDICAL CONDITION NOTED BELOW. SHOULD THIS CONDITION REQUIRE FURTHER TREATMENT I AGREE TO NOTIFY ALL ABOUT PUPPIES **PRIOR** TO AUTHORIZING ANY TREATMENT. I ACKNOWLEDGE THAT FAILURE TO DO SO COULD JEOPARDIZE MY WARRANTY COVERAGE.

IF THIS CONDITION IS A HERNIA, RETAINED TESTICLE OR ANY OTHER HEREDITARY/CONGENITAL CONDITION REQUIRING SURGERY, I UNDERSTAND THE PUPPY **MAY NOT** BE USED FOR BREEDING. SURGICAL REPAIR MUST BE DONE AT THE TIME OF SPAY/NEUTER. I WILL BE RESPONSIBLE FOR THE COST OF THAT PROCEDURE AND WILL ONLY BE REIMBURSED FOR THE ADDITIONAL CHARGE TO CORRECT THE NOTED CONDITION.

IF I LIVE IN ANOTHER STATE, I UNDERSTAND ANY POTENTIAL WARRANTY CONDITIONS MUST BE PRE-AUTHORIZED BY ALL ABOUT PUPPIES. I ACKNOWLEDGE THAT FAILURE TO NOTIFY ALL ABOUT PUPPIES **PRIOR** TO TREATMENT COULD JEOPARDIZE WARRANTY COVERAGE.

\_\_\_\_\_  
NOTED CONDITION

\_\_\_\_\_  
CUSTOMER'S SIGNATURE

\_\_\_\_\_  
DATE

AAP-069

Breed \_\_\_\_\_

Store ID#: \_\_\_\_\_ Current Weight: \_\_\_\_\_



### TOY BREEDS

Congratulations on the purchase of your new toy breed puppy! Please be advised these puppies are very fragile and require specialized care. Due to their small size, they could require to be hand fed every three hours around the clock for at least seven days. Then they must be fed three times a day for the first year.

We have provided you with two brands of dry food, a can of moist food, as well as a tube of Nutri-Cal, and honey sticks. You should first offer the dry Eukanuba. You should count the number of pellets you put in the bowl to know how many pellets your puppy consumes. If the puppy is not interested, remove that food from the dish and offer a little dry BilJac. If the puppy is still not interested, remove that food from the dish and offer a teaspoonful of moist food. If he is still not eating, give him a teaspoon of Nutri-Cal. You may have to force it into his mouth a little at a time. **Please contact our customer care team immediately if you have reached this point.**

Should your puppy become wobbly, glassy eyed, or stiff, this indicates the blood sugar level has dropped considerably. You must get the amount of one honey stick into the puppy's mouth immediately, by rubbing it into the gums. You should then wrap the puppy in a towel or blanket to keep him warm. The puppy should respond within 15 minutes. If there is no improvement, you should take the puppy to a veterinarian **immediately**.

**These puppies are not recommended for small children or homes where care is not available around the clock.**

Please consider this purchase wisely, as hypoglycemia, low blood sugar, is **not** a covered condition. You will be responsible for all expenses to treat.

**Customer Care Hours: Mon - Fri 9-5**  
**Call or Text: 813-898-6754 (not a 24/7 service)**

**Emergency Service 24/7 - Leave Message**  
**Call: 727-595-1474**

### FEEDING INSTRUCTIONS

1. Feed **10 pieces** of dry Eukanuba. If puppy eats, feed recommended amount. **Recommended amount =** \_\_\_\_\_ / \_\_\_\_\_ times per day.
2. If Eukanuba is not eaten, take it up and feed **5 pieces** of BilJac. If puppy eats, feed recommended amount. **Recommended amount =** \_\_\_\_\_ / \_\_\_\_\_ times per day.
3. If BilJac is not eaten, take it up and feed **1 teaspoon** of canned Royal Canin. If puppy eats, feed recommended amount. **Recommended amount =** \_\_\_\_\_ / \_\_\_\_\_ times per day.
4. If the canned Royal Canin is not eaten, leave it down and give **1/2 to 1 teaspoon** of Nutri-Cal by hand **AND** contact us the number listed in the box.

If Nutri-Cal is all your puppy will eat, you will need to repeat that feeding every 2 hours. Nutri-Cal alone can only be used for 24 hours. Then force feeding must be initiated.

By offering only one food at a time, you will be able to determine which food the puppy will eat. By limiting the amount to start out, and counting the number of pieces, you will be able to see if he/she is eating.

Make sure your puppy takes a ***finger-length of Nutri-Cal 3 times daily for at least the first week***, even if your puppy is eating well. ***One of those times should be just prior to bedtime.***

If you have any questions or concerns, please do not hesitate to call our Customer Care team at the numbers listed in the box.

List of any food substitutions or additions to the instructions provided above:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
Date

## on the new addition to your family!

It is important for you to allow your pet the opportunity to adjust to his or her new environment. Remember, your companion is only a baby. He or she needs rest, so **limit playtime to 15-minute intervals**. Make sure the whole family understands and follows this rule. The excitement of settling into his or her new home can be very stressful. **The most common problems associated with stress are:**

**Vomiting and Diarrhea:** The trip home, excessive handling and any change in food may result in a temporary gastro-intestinal upset. Do not feed milk or table scraps. If you absolutely must change brands of food, do it gradually by mixing the new brand with the regular brand. Mylanta (1/4 tsp. per 5 pounds every 6 hours) and Pepto Bismol (1/2 tsp per 5 pounds every 6 hours) can be used to relieve symptoms.

**Diarrhea with blood or mucous:** While this can be frightening, internal parasites are not life threatening and should not require after-hours emergency care. Should this occur within 14 days of purchase, contact a veterinarian within our network for FREE medications.

**Hypoglycemia:** This is a condition most common in small breed puppies, such as Chihuahuas, Poms, Poodles, Yorkies, Maltese and other toy or miniature breeds. These puppies must be allowed time to adjust to their new home. They must be fed every four hours. *Please contact customer service immediately if your puppy is not eating.* Excessive activity can create a condition in which your puppy may become dehydrated and require immediate attention. During the initial 14-day introduction to his or her new environment, Gatorade or small amounts of honey or Karo syrup may be added to your puppies drinking water. Enervite or Nutrical, high caloric supplements, are an excellent additive for minimizing hypoglycemia and giving your puppy necessary vitamins, which he or she quickly depletes during activity. ***This is not a covered condition.*** Should the puppy seizure and still be conscious, administer honey or Karo syrup immediately and wrap the puppy in a heated towel to maintain body heat. If there is no improvement within 30 minutes, call customer service. Should the puppy lose consciousness, seek emergency care.

**Minor Upper Respiratory and Tracheobronchitis:** Kennel Cough is usually a mild, but contagious, upper respiratory virus (non-contagious to humans). Isolation from other dogs is required for the first 14 days, as we do not cover other puppies in the household. The symptoms may be deep, hacking dry cough, runny nose, glazing or tearing eyes and possibly a slight temperature. Kennel cough can last from two to six weeks, depending on your puppy's activities. While very annoying and debilitating to your puppy, these are not life threatening and should not require after-hours emergency care. Should this occur within 14 days of purchase, contact a veterinarian within our network for FREE medication. Pediatric Robitussin DM, 1/4 teaspoon every 8 hours, and placing the puppy in a steamy bathroom for 20 minutes will relieve the coughing until your vet visit.

**EMERGENCY CARE VISITS MUST BE PREAUTHORIZED BY CUSTOMER SERVICE (x\_\_\_\_\_).** We reimburse for "support care" only, which is medicine to treat the symptoms. **Diagnostics can usually be scheduled the following day with a primary care veterinarian, without jeopardizing your puppy's health. As expenses related to diagnostic testing at the emergency room are NOT covered, YOU will be responsible for any tests that you authorize.** *As a rule of thumb, any pet that is eating, drinking, and playing should not require after-hour emergency care.* If in doubt, please contact our **24-hour customer service number 727-595-1474** to discuss treatment *prior* to authorization. ***Please leave a message*** after hours and your call will be returned within 15 minutes. We are here to assist you and your new pet.

We hope your puppy brings you many years of happiness!

**Customer Care Hours: Mon - Fri 9-5**  
Call or Text: 813-898-6754 (not a 24/7 service)  
EMAIL: [aapfl.customercare@gmail.com](mailto:aapfl.customercare@gmail.com)

**Emergency Service 24/7 - Leave Message**  
Call: 727-595-1474

**NETWORK OF VETERINARIANS**  
**(TREATMENT AT BANFIELD IS NOT REIMBURSIBLE)**  
Largo - Coastal Animal Clinic - 727-518-7387  
Lakeland - Kathleen Animal Hospital - 863-859-1100  
Brandon - Santa Cruz Animal Clinic - 813-685-7751  
Tampa - Keene Veterinary Hospital - 813-962-8499  
Tampa - Coastal Animal Clinic - 813-644-3961

\*\*\* **Call customer service for approved emergency facilities** \*\*\*

Breed: \_\_\_\_\_

Signature: \_\_\_\_\_

ID#: \_\_\_\_\_

Date: \_\_\_\_\_

# CHECKLIST

Breed: \_\_\_\_\_ ID#: \_\_\_\_\_

- **OTHER PETS (Applicable/ N/A)**  
Type(s): \_\_\_\_\_ Age(s): \_\_\_\_\_
  - Breed selected is / is not good with other pets
  - Adjustment period is 7 to 14 days
  - Opposite sexes recommended
  - Isolate new puppy for 14 days – other pets are NOT covered
- **CHILDREN (Applicable/ N/A)**  
Age(s): \_\_\_\_\_
  - Supervise / limit playtime
  - Breed selected is / is not appropriate
- **ALLERGIES (Applicable/ N/A)**
  - No coverage for allergies
  - Breed selected is / is not appropriate
- **PLAN TO BREED (Applicable N/A)**
  - All registerable puppies are purchased with limited registration
    - Any offspring of the dog purchased would not be able to receive registration papers
    - Registration application to be mailed in approx. 90 days
  - Not registered
  - Neutered
- **TOY BREED (Applicable/ N/A)**  
Current Weight: \_\_\_\_\_
  - Hypoglycemia / No coverage
  - Must eat every 4 hours
  - Call ASAP if not eating – (727) 595-1474
- **CRATE TRAINING**
  - Crate purchased / refused / has crate
- **FOOD**  
Current feeding schedule: \_\_\_\_\_ Amount per feeding: \_\_\_\_\_
  - Food purchased / refused
  - Knows diarrhea is not covered, if diet changes are made
- **LARGE BREED (Applicable/ N/A)**
  - Obedience school highly recommended
  - Supervise with small children
- **SWIMMING POOL (Applicable/ N/A)**
  - Supervise / train to get out
- **GUARD DOG BREEDS (Applicable/ N/A)**
  - Must have professional training
  - Should have prior experience and firm hand
- **APARTMENTS (Applicable/ N/A)**
  - Breed is / is not suitable
  - Customer has checked with complex to verify breed is allowed
- **SPANISH SPEAKING ONLY (Applicable/ N/A)**
  - Copy of paperwork in Spanish provided to customer



8051 Arco Corporate Drive, Suite 200, Raleigh, NC 27617-3900  
phone: 800-252-7894 fax: 919-816-3828 e-mail: found@akcreunite.org web: www.akcreunite.org

## ENROLLMENT TRANSFER FORM

This form is used to transfer a pet that is already enrolled with AKC Reunite. AKC Reunite enrollment will help to ensure your lost pet's safe return home, but does not signify ownership. **There is a \$24.95 fee for transferring a pet's record.** The new Primary Contact will receive a confirmation letter once the transfer is processed.

PLEASE CHECK ONE OF THE FOLLOWING:

☐ I am providing previous Primary Contact's name and signature.

Previous Primary Contact's name (print) All About Puppies Signature \_\_\_\_\_

☐ I am not providing previous Primary Contact's name and signature. I understand AKC Reunite will send a release letter to the pet's current Primary Contact on record. This letter will request the Primary Contact acknowledge the enrollment transfer for this pet within 30 days. If the Primary Contact approves or rejects the transfer, the pet's transfer will be handled accordingly. If the Primary Contact fails to respond within 30 days, the transfer will be completed in my name.

### PET INFORMATION

MICROCHIP #: \_\_\_\_\_ PET CALL NAME: \_\_\_\_\_

SPECIES: ☐ Dog ☐ Cat ☐ Other \_\_\_\_\_ BREED: \_\_\_\_\_ ☐ Male ☐ Female

DATE OF BIRTH: \_\_\_\_\_ SPAYED/NEUTERED: ☐ Yes ☐ No COLOR/MARKINGS: \_\_\_\_\_

### NEW PRIMARY CONTACT

FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_

STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ COUNTRY: \_\_\_\_\_

HOME PHONE #: \_\_\_\_\_ WORK PHONE #: \_\_\_\_\_

MOBILE PHONE #: \_\_\_\_\_ TEXT MESSAGE EMAIL: \_\_\_\_\_

EMAIL: \_\_\_\_\_

### NEW ALTERNATE CONTACT

FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_

HOME PHONE #: \_\_\_\_\_ WORK PHONE #: \_\_\_\_\_

MOBILE PHONE #: \_\_\_\_\_ EMAIL: \_\_\_\_\_

### PAYMENT INFORMATION: \$24.95 Transfer Fee

Provide your credit card information below or enclose a check or money order, payable to AKC Reunite.

PLEASE CHECK ONE: ☐ Visa ☐ MasterCard ☐ American Express ☐ Discover

ACCOUNT NUMBER: \_\_\_\_\_ EXPIRATION DATE: \_\_\_\_\_

PRINTED NAME OF CARDHOLDER: \_\_\_\_\_

CARDHOLDER ADDRESS: \_\_\_\_\_

- ☐ Please **do not mail** me promotions/news from AKC Reunite.  
☐ Please **do not email** me promotions/news from AKC Reunite.  
☐ Please **do not share** my information with preferred associates (third parties) for special offers regarding my pet.

# OH, BEHAVE!

*Pet ownership advice that could save your home.*

## Dogs

Over time, dogs have evolved from working animals into household companions, presenting many challenges to peaceful coexistence in the home. Left unattended and under stimulated, a dog can cause quite a bit of damage to the home, destroying carpeting, furniture, cabinets, and walls.

The cause of destructive **chewing or scratching** is often boredom, frustration, or separation anxiety. Dogs need a lot of **physical exercise** and **mental stimulation**. A good run or several minutes of a game of fetch first thing in the morning could be just what a dog needs to feel relaxed and at home as you head out the door.

**Obedience** training is another source of stimulation, and it gives your dog a job to do. Other forms of enrichment include **hollow bones** or **chew toys** filled with treats or peanut butter and commercially manufactured treat balls or cubes that dispense treats as the dog pushes them around. Dogs get bored with the same toys. An easy way to keep them interested is to rotate them every couple of days, rather than leaving all the toys out. If your dog has already started chewing on something inappropriate, you can **spray something unpleasant** on that spot to deter him/her from chewing there again. Products like Bitter Apple or Bitter End spray are often effective deterrents. They can be found at your local pet store and are usually safe to spray on plants and furniture.

Of course, one of the best ways to keep your home and dog safe is by prevention. A **kennel** or **crate** is an excellent way to keep your dog from getting into trouble when you are not at home. Contrary to what many think, crates are not cruel, and for most dogs they provide a sense of security and comfort. If you are at the beginning stages of pet ownership and have the opportunity to prevent destructive occurrences, make sure to set the dog up for success by constantly supervising it and crating it when it cannot be watched.

**Housebreaking** problems are another cause of damage to a home. A crate is the best tool to protect your carpet and rugs while also teaching the dog to respect a small area first and eventually the whole house. The mistakes dog owners make with house breaking are giving their dog **too much freedom** too quickly and not enough supervision. The dog must always be supervised when out of its crate and should only be allowed access to small areas of the house, at first. In the beginning your dog will spend a lot of time in its crate, but it will eventually earn more freedom. Taking the time to stimulate, supervise, train, and confine your dog could save you a few trips to the home-improvement store and will enhance your new pet's quality of life.



## FLORIDA STATUTE 828.29

It is the consumer's right, pursuant to section 828.29, Florida Statutes, to receive a certificate of veterinary inspection with each dog or cat purchased from a pet dealer. Such certificate shall list all vaccines and deworming medications administered to the animal and shall state that the animal has been examined by a Florida licensed veterinarian who certifies that, to the best of the veterinarian's knowledge, the animal was found to have been healthy at the time of the veterinary examination.

If, within 14 days following the sale by a pet dealer of an animal subject to this section, a licensed veterinarian of the consumer's choosing certifies that, at the time of sale, the animal was unfit for purchase due to illness or disease, the presence of symptoms of a contagious or infectious disease, or the presence of internal or external parasites, excluding fleas and ticks; or, if within 1 year following the sale of an animal subject to this section; a licensed veterinarian of the consumer's choosing certifies such animal to be unfit for purchase due to a congenital or hereditary disorder which adversely affects the health of the animal; or, if within 1 year, following the sale of an animal subject to this section, the breed, sex or health of such animal is found to have been misrepresented to the consumer, the pet dealer shall afford the consumer the right to choose one of the following options:

- (a) The right to return the animal and receive a refund of the purchase price, including the sales tax, and reimbursement for reasonable veterinary costs directly related to the veterinarian's examination and certification that the dog or cat is unfit for purchase pursuant to this section and directly related to necessary emergency services and treatment undertaken to relieve suffering;
- (b) The right to return the animal and receive an exchange dog or cat of the consumer's choice of equivalent value, and the reimbursement for reasonable veterinary costs directly related to the veterinarian's examination and certification that the dog or cat is unfit for purchase pursuant to this section and directly related to necessary emergency services and treatment undertaken to relieve suffering; or
- (c) The right to retain the animal and receive reimbursement for reasonable veterinary costs for necessary services and treatment related to the attempt to cure or curing of the dog or cat. Reimbursement for veterinary costs may not exceed the purchase price of the animal. The cost of veterinary services is reasonable if comparable to the cost of similar services rendered by other veterinarians in proximity to the treating veterinarian and the services rendered are appropriate for the certification by the veterinarian.

A consumer may sign a waiver relinquishing his or her right to return the dog or cat for congenital or hereditary disorders. In the case of such waiver, the consumer has 48 normal business hours, excluding weekends and holidays, in which to have the animal examined by a licensed veterinarian of the consumer's choosing. If the veterinarian certifies that, at the time of sale, the dog or cat was unfit for purchase due to a congenital or hereditary disorder, the pet dealer must afford the consumer the right to choose one of the following options:

- (a) The right to return the animal and receive a refund of the purchase price, including the sales tax, but excluding the veterinary costs related to the certification that the dog or cat is unfit: or

- (b) The right to return the animal and receive an exchange dog or cat of the consumer's choice of equivalent value, but not a refund of the veterinary costs related to the certification that the dog or cat is unfit.

A pet dealer may specifically state at the time of sale, in writing to the consumer, the presence of specific congenital or hereditary disorders, in which case the consumer has no right to any refund or exchange for those disorders.

The refund or exchange required by section (5) or subsection (6) shall be made by the pet dealer not later than 10 business days following receipt of a signed veterinary certification as required in subsection (5) or subsection (6). The consumer must notify the pet dealer within 2 business days after the veterinarian's determination that the animal is unfit. The written certification of unfitness must be presented to the pet dealer not later than 3 business days following receipt thereof by the consumer.

An animal may not be determined unfit for sale on account of an injury sustained or illness contracted after the consumer takes possession of the animal. A veterinary finding of intestinal or external parasites is not grounds for declaring a dog or cat unfit for sale unless the animal is clinically ill because of that condition.

If a pet dealer wishes to contest a demand for veterinary expenses, refund or exchange made by a consumer under this section, the dealer may require the consumer to produce the animal for examination by a licensed veterinarian designated by the dealer. Upon such examination, if the consumer and the dealer are unable to reach an agreement that constitutes one of the options set forth in subsection (5) or subsection (6) within 10 business days following receipt of the animal for such examination, the consumer may initiate an action in a court of competent jurisdiction to recover or obtain reimbursement of veterinary expenses, refund or exchange. This section does not in any way limit the rights or remedies that are otherwise available to a consumer under any other law.

# CRATE TRAINING

Housebreaking means your puppy potties on a schedule you determine. The training period may last anywhere from 3 days to 10 weeks, or even longer depending on the individual puppy and how effectively you follow the recommended techniques. Be patient with your puppy. They are like infants and control comes with age. Getting angry, hitting, or rubbing their nose in their mess only confuses them and causes them to fear you.

## Crating

It is essential you crate your puppy, to establish your schedule. The crate should be placed where the puppy can see what is going on around them. They will spend a large portion of their day confined until they have achieved an acceptable amount of control. Remember, this is short term, not for the life of the puppy. Once your puppy is housebroken, they can have the run of the house. **The biggest mistake you can make is granting too much freedom too soon.** We recommend the puppy be allowed out of the crate only after just eliminating outside, as too many accidents in the house may delay the housebreaking process. Puppies should **ALWAYS** be supervised when out of the crate, as this time should be a training period as well. You can catch and correct any unacceptable behavior, such as chewing, jumping, and mouthing (puppy biting). We also recommend the puppy be kept on a leash in the house, as it makes correction easier and keeps the puppy in a designated area.

## Elimination area

Where the puppy first eliminates will be the place they will return to, time and again. Choose an acceptable area. Take the puppy to that place on a leash, so you can confine them to that area until they eliminate. Give the puppy 10 minutes to finish. Once they go, lavish them with loving praise. If the puppy does not go in the allotted time, return the puppy to their crate, and repeat the process in 15 to 20 minutes.

## Training schedule

By feeding your puppy a precise amount of food at a precise time every morning and evening, their biological clock will establish a set pattern for digestion and elimination. Allow them 15 minutes to eat and then remove any remaining food. Take them outside 15 minutes after feeding. Consistency is the most important part of housebreaking.

## Helpful hints

- **You must be realistic with your expectations.** Control comes with age, much like an infant, except quicker. We recommend taking the puppy out every 2 to 3 hours for the first week. Extend that one hour each week until they have achieved control for 8 hours. Do not take the puppy out during the night, but you **MUST** take them out **last thing at night AND first thing in the morning.**
- Puppies tend to go potty after they sleep, play, eat, and after long periods of confinement.
- Do not put any paper, towels, blankets, etc. in the crate until the puppy is housebroken. These items will encourage elimination. The puppy should only have toys and a water bottle.
- **Never** use the crate for punishment. It should always be a safe haven for the puppy.
- When the puppy has an accident in the house, the spot should be thoroughly deodorized. This is done so the puppy is not drawn back to its scent. This can only be accomplished using an odor neutralizer.



**CREATING A CANINE HAVEN**





# AAP OPENING PROCEDURES

TASK	SAT	SUN	MON	TUES	WED	THUR	FRI
CHECK NEW ARRIVALS, ISO AND TOY BREEDS- NOTIFY MANAGEMENT ANY MEDICAL CHANGES OVERNIGHT							
FEED/ OBSERVE ALL PUPPIES- NOTIFY MANAGEMENT OF ANY APPETITE CHANGES							
MIX CLEANING SOLUTIONS FOR SPRAY BOTTLES AND MOP BUCKETS							
PREP PAPER, SHOP VACS, MOP BUCKETS AND CLEANING SUPPLIES FOR FLOOR							
RINSE SANITIZED TOYS AND LEAVE ON TOWEL TO DRY							
PICK UP BOWLS AND SANITIZE (LEAVE BOWLS IN TOY BREED & ISO IF NOT FINISHED)							
TAKE UP ALL BOTTLES							
SANITIZE ALL BOTTLES AND TOPS							
CLEAN <u>ALL</u> KENNELS, SPRAY DOWN TRAYS (LET SOLUTION SIT FOR 10 MINUTES) FLOOR & NEW ARRIVALS							
VACUUM EXCESS PAPER							
PAPER ALL KENNELS							
SWEEP AND MOP FLOOR( MOVE ALL FURNITURE)							
SANITIZE PLAY ROOMS							
CLEAN <u>ALL</u> KENNELS, SPRAY DOWN TRAYS (LET SOLUTION SIT FOR 10 MINUTES) ISOLATION AREAS							
VACUUM EXCESS PAPER							
PAPER ALL KENNELS							
SWEEP AND MOP FLOORS( MOVE ALL FURNITURE)							
SANITIZE PLAY ROOMS							
CLEAN <u>ALL</u> KENNELS, SPRAY DOWN TRAYS (LET SOLUTION SIT FOR 2 MINUTES ** RECUSE CLEANER**) QUARANTINE AREA							
VACUUM EXCESS PAPER							
PAPER ALL KENNELS							
SWEEP & MOP FLOORS( MOVE ALL FURNITURE)							
TAKE UP LEFTOVER BOWLS & SANITIZE							

RINSE BOWLS AND BOTTLES							
FILL BOTTLES AND DISTRIBUTE							
DRY BOWLS ( ALL ) AND STORE THEM							
FEED TOY BREEDS AND ISOLATION PUPS							
REDISTRIBUTE TOYS THAT WERE SANITIZED PREVIOUS NIGHT							
SANITIZE SHOP VACS							
ROTATE AND ORGANIZE CLEANING SUPPLIES, DUST SHELVES							
SAMS ORDER (MONDAY DUE BY 11AM)							
FILTERS (FRIDAY)							
WIPE DOWN SALES FLOOR COUNTERS/ PETTER TOPS							
DUST FANS/ WALLS/ CEILING TILES (WEDNESDAY & SUNDAY)							
WINDEX WINDOWS, MIRRORS, GLASS DOORS							
CLEAN BATHROOMS/ TOILETS							
MAKE BATHING LIST							
BATHE PUPPIES							
SANITIZE GROOMING SUPPLIES AND CARTS							
RESTACK PAPER BALES							
TAKE HOME & WASH TOWELS (MON,WED,SAT)							
TAKE FECALS (MON, TUES, WED)							
UPDATE MANAGER WHEN THEY ARRIVE ON ALL PUPPIES							
TAKE TRASH OUT TO DUMPSTER & REFILL BAGS IN CANS							
EXTRA TASKS:							

CLEANING AND ORGANIZING IS A PRACTICE NOT A PROJECT!  
EVERY DAY IS A NEW DAY LOVE THOSE PUPPIES & HAVE FUN !

# CLOSING PROCEDURES

TASK	SAT	SUN	MON	TUES	WED	THURS	FRI
REWEIGH PUPS THAT LOST WEIGHT							
UPDATE CHART WALL (IN ORDER)							
PUT UP ALL PAPERWORK							
CLEAN GROOMING CART							
PM MEDS							
CHECK NEB							
POOP RUN							
ADD PAPER							
CLEAN COUNTERS							
ORG. BACK ROOMS							
CLEAN BREAK ROOM							
PICK UP TRASH							
PICK UP CANS							
TAKE OUT TRASH (IF MORE THAN ½ FULL)							
FEED							
CLEAN UP FEEDING SUPPLIES							
ADD FOOD TO BIN							
MONITOR FEEDING							
CHECK BOTTLES							
CLOSING SHEET/PUT AWAY							
LAST SWEEP							
LAST LOOK							
SET ALARM LOCK UP							

CLEANING AND ORGANIZING IS A PRACTICE NOT A PROJECT !



**828.29 Dogs and cats transported or offered for sale; health requirements; consumer guarantee.—**

(1)(a) For each dog transported into the state for sale, the tests, vaccines, and anthelmintics required by this section must be administered by or under the direction of a veterinarian, licensed by the state of origin and accredited by the United States Department of Agriculture, who issues the official certificate of veterinary inspection. The tests, vaccines, and anthelmintics must be administered no more than 30 days and no less than 14 days before the dog's entry into the state. The official certificate of veterinary inspection certifying compliance with this section must accompany each dog transported into the state for sale.

(b) For each dog offered for sale within the state, the tests, vaccines, and anthelmintics required by this section must be administered by or under the direction of a veterinarian, licensed by the state and accredited by the United States Department of Agriculture, who issues the official certificate of veterinary inspection. The tests, vaccines, and anthelmintics must be administered before the dog is offered for sale in the state, unless the licensed, accredited veterinarian certifies on the official certificate of veterinary inspection that to inoculate or deworm the dog is not in the best medical interest of the dog, in which case the vaccine or anthelmintic may not be administered to that particular dog. Each dog must receive vaccines and anthelmintics against the following diseases and internal parasites:

1. Canine distemper.
2. Leptospirosis.
3. Bordetella (by intranasal inoculation or by an alternative method of administration if deemed necessary by the attending veterinarian and noted on the health certificate, which must be administered in this state once before sale).
4. Parainfluenza.
5. Hepatitis.
6. Canine parvo.
7. Rabies, provided the dog is over 3 months of age and the inoculation is administered by a licensed veterinarian.
8. Roundworms.
9. Hookworms.

If the dog is under 4 months of age, the tests, vaccines, and anthelmintics required by this section must be administered no more than 21 days before sale within the state. If the dog is 4 months of age or older, the tests, vaccines, and anthelmintics required by

this section must be administered at or after 3 months of age, but no more than 1 year before sale within the state.

(2)(a) For each cat transported into the state for sale, the tests, vaccines, and anthelmintics required by this section must be administered by or under the direction of a veterinarian, licensed by the state of origin and accredited by the United States Department of Agriculture, who issues the official certificate of veterinary inspection. The tests, vaccines, and anthelmintics must be administered no more than 30 days and no less than 14 days before the cat's entry into the state. The official certificate of veterinary inspection certifying compliance with this section must accompany each cat transported into the state for sale.

(b) For each cat offered for sale within the state, the tests, vaccines, and anthelmintics required by this section must be administered by or under the direction of a veterinarian, licensed by the state and accredited by the United States Department of Agriculture, who issues the official certificate of veterinary inspection. The tests, vaccines, and anthelmintics must be administered before the cat is offered for sale in the state, unless the licensed, accredited veterinarian certifies on the official certificate of veterinary inspection that to inoculate or deworm the cat is not in the best medical interest of the cat, in which case the vaccine or anthelmintic may not be administered to that particular cat. Each cat must receive vaccines and anthelmintics against the following diseases and internal parasites:

1. Panleukopenia.
2. Feline viral rhinotracheitis.
3. Calici virus.
4. Rabies, if the cat is over 3 months of age and the inoculation is administered by a licensed veterinarian.
5. Hookworms.
6. Roundworms.

If the cat is under 4 months of age, the tests, vaccines, and anthelmintics required by this section must be administered no more than 21 days before sale within the state. If the cat is 4 months of age or older, the tests, vaccines, and anthelmintics required by this section must be administered at or after 3 months of age, but no more than 1 year before sale within the state.

(3)(a) Each dog or cat subject to subsection (1) or subsection (2) must be accompanied by a current official certificate of veterinary inspection at all times while being offered for sale within the state. The examining veterinarian must retain

one copy of the official certificate of veterinary inspection on file for at least 1 year after the date of examination. At the time of sale of the animal, one copy of the official certificate of veterinary inspection must be given to the buyer. The seller must retain one copy of the official certificate of veterinary inspection on record for at least 1 year after the date of sale.

(b) The term "official certificate of veterinary inspection" means a legible certificate of veterinary inspection signed by the examining veterinarian licensed by the state of origin and accredited by the United States Department of Agriculture, that shows the age, sex, breed, color, and health record of the dog or cat, the printed or typed names and addresses of the person or business from whom the animal was obtained, the consignor or seller, the consignee or purchaser, and the examining veterinarian, and the veterinarian's license number. The official certificate of veterinary inspection must list all vaccines and deworming medications administered to the dog or cat, including the manufacturer, vaccine, type, lot number, expiration date, and the dates of administration thereof, and must state that the examining veterinarian warrants that, to the best of his or her knowledge, the animal has no sign of contagious or infectious diseases and has no evidence of internal or external parasites, including coccidiosis and ear mites, but excluding fleas and ticks. The Department of Agriculture and Consumer Services shall supply the official intrastate certificate of veterinary inspection required by this section at cost.

(c) The examination of each dog and cat by a veterinarian must take place no more than 30 days before the sale within the state. The examination must include, but not be limited to, a fecal test to determine if the dog or cat is free of internal parasites, including hookworms, roundworms, tapeworms, and whipworms. If the examination warrants, the dog or cat must be treated with a specific anthelmintic. In the absence of a definitive parasitic diagnosis, each dog or cat must be given a broad spectrum anthelmintic. Each dog over 6 months of age must also be tested for heartworms. Each cat must also be tested for feline leukemia before being offered for sale in the state. All of these tests must be performed by or under the supervision of a licensed veterinarian, and the results of the tests must be listed on the official certificate of veterinary inspection.

(d) All dogs and cats offered for sale and copies of certificates held by the seller and veterinarian are subject to inspection by any agent of the Department of Agriculture and Consumer Services, any agent of the United States Department of Agriculture, any law enforcement officer, or any agent appointed under s. 828.03.

(4) A person may not transport into the state for sale or offer for sale within the state any dog or cat that is less than 8 weeks of age.

(5) If, within 14 days following the sale by a pet dealer of an animal subject to this section, a licensed veterinarian of the consumer's choosing certifies that, at the time of the sale, the animal was unfit for purchase due to illness or disease, the presence of symptoms of a contagious or infectious disease, or the presence of internal or external parasites, excluding fleas and ticks; or if, within 1 year following the sale of an animal subject to this section, a licensed veterinarian of the consumer's choosing certifies such animal to be unfit for purchase due to a congenital or hereditary disorder which adversely affects the health of the animal; or if, within 1 year following the sale of an animal subject to this section, the breed, sex, or health of such animal is found to have been misrepresented to the consumer, the pet dealer shall afford the consumer the right to choose one of the following options:

(a) The right to return the animal and receive a refund of the purchase price, including the sales tax, and reimbursement for reasonable veterinary costs directly related to the veterinarian's examination and certification that the dog or cat is unfit for purchase pursuant to this section and directly related to necessary emergency services and treatment undertaken to relieve suffering;

(b) The right to return the animal and receive an exchange dog or cat of the consumer's choice of equivalent value, and reimbursement for reasonable veterinary costs directly related to the veterinarian's examination and certification that the dog or cat is unfit for purchase pursuant to this section and directly related to necessary emergency services and treatment undertaken to relieve suffering; or

(c) The right to retain the animal and receive reimbursement for reasonable veterinary costs for necessary services and treatment related to the attempt to cure or curing of the dog or cat.

Reimbursement for veterinary costs may not exceed the purchase price of the animal. The cost of veterinary services is reasonable if comparable to the cost of similar services rendered by other licensed veterinarians in proximity to the treating veterinarian and the services rendered are appropriate for the certification by the veterinarian.

(6) A consumer may sign a waiver relinquishing his or her right to return the dog or cat for congenital or hereditary disorders. In the case of such waiver, the consumer has 48 normal business hours, excluding weekends and holidays, in which to have the animal examined by a licensed veterinarian of the consumer's choosing. If the veterinarian certifies that, at the time of sale, the dog or cat was unfit for purchase

due to a congenital or hereditary disorder, the pet dealer must afford the consumer the right to choose one of the following options:

(a) The right to return the animal and receive a refund of the purchase price, including sales tax, but excluding the veterinary costs related to the certification that the dog or cat is unfit; or

(b) The right to return the animal and receive an exchange dog or cat of the consumer's choice of equivalent value, but not a refund of the veterinary costs related to the certification that the dog or cat is unfit.

(7) A pet dealer may specifically state at the time of sale, in writing to the consumer, the presence of specific congenital or hereditary disorders, in which case the consumer has no right to any refund or exchange for those disorders.

(8) The refund or exchange required by subsection (5) or subsection (6) shall be made by the pet dealer not later than 10 business days following receipt of a signed veterinary certification as required in subsection (5) or subsection (6). The consumer must notify the pet dealer within 2 business days after the veterinarian's determination that the animal is unfit. The written certification of unfitness must be presented to the pet dealer not later than 3 business days following receipt thereof by the consumer.

(9) An animal may not be determined unfit for sale on account of an injury sustained or illness contracted after the consumer takes possession of the animal. A veterinary finding of intestinal or external parasites is not grounds for declaring a dog or cat unfit for sale unless the animal is clinically ill because of that condition.

(10) If a pet dealer wishes to contest a demand for veterinary expenses, refund, or exchange made by a consumer under this section, the dealer may require the consumer to produce the animal for examination by a licensed veterinarian designated by the dealer. Upon such examination, if the consumer and the dealer are unable to reach an agreement that constitutes one of the options set forth in subsection (5) or subsection (6) within 10 business days following receipt of the animal for such examination, the consumer may initiate an action in a court of competent jurisdiction to recover or obtain reimbursement of veterinary expenses, refund, or exchange.

(11) This section does not in any way limit the rights or remedies that are otherwise available to a consumer under any other law.

(12) Every pet dealer who sells an animal to a consumer must provide the consumer at the time of sale with a written notice, printed or typed, which reads as follows:

It is the consumer's right, pursuant to section 828.29, Florida Statutes, to receive a certificate of veterinary inspection with each dog or cat purchased from a pet dealer. Such certificate shall list all vaccines and deworming medications administered to the animal and shall state that the animal has been examined by a Florida-licensed veterinarian who certifies that, to the best of the veterinarian's knowledge, the animal was found to have been healthy at the time of the veterinary examination. In the event that the consumer purchases the animal and finds it to have been unfit for purchase as provided in section 828.29(5), Florida Statutes, the consumer must notify the pet dealer within 2 business days of the veterinarian's determination that the animal was unfit. The consumer has the right to retain, return, or exchange the animal and receive reimbursement for certain related veterinary services rendered to the animal, subject to the right of the dealer to have the animal examined by another veterinarian.



**BREED/ID#** \_\_\_\_\_ **DOB:** \_\_\_\_\_

**BREEDER:** \_\_\_\_\_

**USDA:** \_\_\_\_\_ **STATE:** \_\_\_\_\_ **TRANSPORTER:**

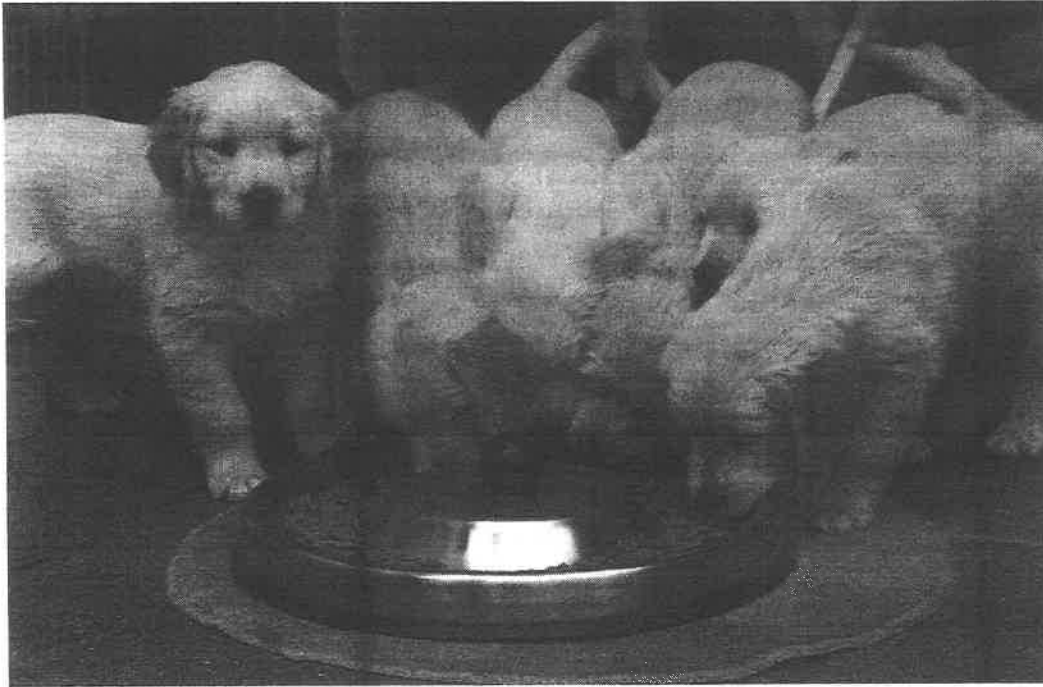
JOHNSON'S PET COURIER 1229 CROW ST.

WEBB CITY MO. 64870 **USDA:** 43-T-0042

**CONDITIONS NOTED:**

# The Hidden Dangers of the Canine Care Certification Mandate Proposed in Local Ordinances in Florida

By **Mindy Patterson** - February 18, 2025



In Manatee and Pinellas Counties, Florida, a quiet but dangerous effort is underway to impose a new ordinance that will radically alter the future of pet stores and the professional breeders who supply them with healthy, purpose-bred puppies. Disguised as a measure to ensure "higher standards" for breeding dogs and retail pet sales, this ordinance (scheduled for discussion in both counties this week) includes a hidden mandate forcing breeders who supply pet stores to become Canine Care Certified (CCC), a program that claims on its website to be voluntary.

At first glance, the Canine Care Certification, developed by Candace Croney, Associate Vice Provost, Diversity, Inclusion and

urance that if they comply with the program's standards, they will be rewarded with increased puppy sales and higher profits. This is nothing more than a manipulative sales pitch.

In reality, becoming CCC-certified does nothing to guarantee sales, and breeders who sign on to the program may find themselves burdened with costly and unnecessary requirements that do little to enhance the health or welfare of their dogs and puppies. Additionally, the CCC standards, much like the agendas pushed by radical animal rights groups, set the stage for excessive regulatory overreach that can later be used to shut down breeders altogether.

One of the most egregious aspects of CCC is its lack of transparency. To even see the full list of compliance requirements, a breeder must first pay the hefty \$1,800 fee. This means breeders are being asked to blindly commit to a program without knowing exactly what they're agreeing to. A Pay-to-Play scheme with zero transparency.

This is especially hypocritical given that the CCC mandates extreme levels of transparency from breeders—requiring them to allow CCC third-party auditors into their facilities, maintain extensive documentation, and adhere to arbitrary housing and enrichment standards that are not always practical or necessary for the well-being of their dogs.

The question must be asked: If this program is so beneficial for breeders, why are they not allowed to review its requirements before paying the fee?

It is no coincidence that many of the CCC's requirements mirror those proposed in anti-breeder legislation across the country. The animal rights movement has long sought to shut down commercial dog breeding operations through excessive, costly, and unreasonable mandates across the U.S. in state and local

Please use our email campaigns to contact elected officials in Pinellas and Manatee Counties to oppose these new ordinance recommendations and learn more about the Canine Care Certified mandate being proposed in each County. Our campaigns will deliver your emails to each County Commissioner in their respective County.

Manatee County – [CLICK HERE](#)

Pinellas County – [CLICK HERE](#)

The Canine Care Certification program is not about animal welfare—it is about control. By embedding this certification into local pet store regulations, corporate and activist interests are working together to slowly eliminate the lawful, USDA licensed dog breeding industry and erode consumer choice.

For breeders and pet store owners in Florida and beyond, the time to fight back is now. Allowing these regulations to take root in even one county sets the stage for broader mandates that could spell disaster for the future of pet ownership in America.

### **Mindy Patterson**

<https://www.thecavalrygroup.com>

Mindy Patterson is President and Co-Founder of The Cavalry Group, LLC, a national leader in advocating for and defending the constitutional and private property rights of law-abiding animal owners and animal-related businesses.





# Animal Care Tech Note

## Licensing Changes Under the 2020 Licensing Rule

In 2020, the U.S. Department of Agriculture's (USDA) Animal and Plant Health Inspection Service (APHIS) published the Licensing Rule, changing the license application process and terms of licenses for dealers, exhibitors, and auction sale operators under the Animal Welfare Act (AWA). As a current licensee, you need to know how these changes impact you. Below is a summary of the changes.

### Transitioning From 1- to 3-Year Licenses

The most significant change for current licensees is the shift from 1- to 3-year licenses. Before obtaining a 3-year license, you must demonstrate AWA compliance during an announced inspection. Once you have a 3-year license, you must repeat the licensing process every 3 years before your license expires.

To transition existing licensees to a 3-year license, APHIS randomly generated licensing cohorts. Each cohort will go through the 3-year licensing process as follows:

- Cohort 1: October 1, 2021–September 30, 2022
- Cohort 2: October 1, 2022–September 30, 2023
- Cohort 3: October 1, 2023–September 30, 2024

Until you complete the 3-year licensing process, you should continue to renew your 1-year license for \$40 annually using the previous renewal system. However, if your operation changes ownership, location, or type of activity or if your license expires because you fail to renew it, you must apply for a 3-year license as a new applicant, regardless of your cohort's transition dates.



### The Licensing Process

The licensing process is now the same for current licensees transitioning from a 1- to 3-year license, licensees that already have 3-year licenses, and new applicants.

1. APHIS Animal Care will prompt current licensees to submit a new 3-year license application with a \$120 application fee before your license expires. New applicants and current licensees who are changing licenses (see "Conditions That Require a New License Application" on the next page) must contact APHIS Animal Care to start the application process.
2. After we receive your application, we will assign an inspector to initiate the licensing process.
3. The inspector will contact you to confirm that a license is still required, verify the type of license needed, and schedule a prelicense phone call. We will process your license application fee at this time.
4. During the prelicense phone call, the inspector will ask questions about your facility, including previous inspection reports; review relevant regulations; and go over what to expect and how to prepare for the in-person prelicense inspection. At the end of the call, if you're ready, the inspector will schedule your first licensing inspection. If you need time to make improvements or changes, you should contact the inspector when you're ready to schedule the inspection. Existing licensees must correct all non-compliant items identified during previous inspections, regardless of previously established correction deadlines, before you schedule an inspection.

5. At the scheduled time, the inspector will inspect your facility. If you do not demonstrate 100-percent compliance during the first inspection, you may schedule up to 2 additional inspections within 60 days.

If you are unable to demonstrate 100-percent compliance within 3 prelicense inspections and in 60 days, APHIS will cancel your application, and you must wait a minimum of 6 months before applying again. For information on how to appeal a third prelicense inspection report, go to [aphis.usda.gov](https://aphis.usda.gov) and search "inspection report appeals process."

## Changes to the License Application

As a current licensee, you will notice some changes to the license application. Specifically, you must now provide the following additional information:

- Total number and types of animals expected to be held or used at any one time during the licensing period, including whether overnight travel is part of the expected activities
- Information about violations or animal cruelty charges filed against the applicant under local, State, or Federal law

## Application Denials

Under the 2020 Licensing Rule, APHIS can deny a license application when an applicant:

- was substantially involved in activities for which an individual or business has had its license suspended or revoked,
- has pled guilty or no contest to animal cruelty charges in the last 3 years or longer,
- has made false or fraudulent statements to APHIS or other government agencies, or
- APHIS' Administrator otherwise determines the applicant unfit to hold a license.



Anyone denied a license can request a hearing to demonstrate why the denial should be reversed. The hearing will stand until the final decision is rendered. If the denial is upheld, you must wait 1 year before applying for a new license, unless otherwise ordered in the denial.

## Conditions That Require a New License Application

The 3-year license authorizes you to keep up to a maximum number (in increments of 50) of animals at your facility. It also allows you to keep certain categories of animals. During your prelicense inspection, the inspector will evaluate you and your facility's overall ability to safely house and care for both the number and types of animals you wish to be licensed for. Three-year licensees must apply for a new license when:

- you increase the total number of animals on hand at any time above the authorized number for your license.
- you acquire animal(s) in the following categories for which you were not previously authorized:
  - wild/exotic big cats and any hybrids thereof (lions, tigers, leopards, jaguars, cheetah, cougars, lynx, servals, bobcats, caracals)
  - wild/exotic canids and any hybrids thereof (wolves, coyotes, foxes, jackals, hyenas)
  - bears
  - megaherbivores (elephants, rhinoceros, hippopotamuses, giraffes)
  - group 5 and 6 nonhuman primates (baboons, chimpanzees, gorillas, orangutans, etc.)

Additionally, as with 1-year licenses, if your operation changes ownership or type of activity, you must apply for a new license. A location change may or may not require a new license. Contact your APHIS Animal Care inspector or email us at [animalcare@usda.gov](mailto:animalcare@usda.gov) to find out when a location change requires a new license.

## For More Information

To learn more about the Licensing Rule, go to [aphis.usda.gov](https://aphis.usda.gov) and search for "2020 Licensing Rule." To download a license application or apply online, go to [aphis.usda.gov](https://aphis.usda.gov) and search for "apply for a license or registration."

You may also contact your APHIS Animal Care inspector, call us at (970) 494-7478, or email us at [animalcare@usda.gov](mailto:animalcare@usda.gov).



# **The Written Program of Veterinary Care**

The written program of veterinary care must include:

**A scheduled visit by the attending veterinarian not less than once every 12 months.**

- The purpose of a facility visit is to ensure that the attending veterinarian is aware of the conditions of the animals and facilities; and has the information needed to ensure the provision of adequate veterinary care and to oversee the adequacy of animal care and use.
- The attending veterinarian has the flexibility to determine the specific details and schedule of the facility visits. Annual visits are the minimum required in the new regulation; however, visits should occur as often as necessary to provide adequate oversight. Additional site visits may also be necessary for disease outbreaks; ill or injured animals; training of caretakers, or for the proper introduction of new animals.
- Animals in need of care may be taken to the clinic or practice of the attending veterinarian. These visits do not replace the need for regularly scheduled visits to the regulated facility.

**A complete 'head to tail' physical exam on all dogs not less than once every 12 months to ensure their health and wellbeing.**

- The physical examination is to be performed in accordance with the standard of veterinary medicine. The attending veterinarian has the

flexibility to make determinations regarding the specific procedures associated with the physical exam.

**Vaccination schedules for contagious and deadly diseases including rabies, parvovirus, and distemper.**

- Vaccination against rabies, parvovirus and distemper must be given because these are significant contagious and deadly diseases of dogs. Rabies is also a serious deadly disease to both humans and other animals. Vaccinations for additional pathogens may also be appropriate in some areas. Whether to include vaccinations for additional pathogens is at the discretion of the attending veterinarian.
- The attending veterinarian has the authority to determine the most appropriate vaccination schedule for the facility. However, the schedule should also be in accordance with current professional or industry standards and/or recommendations made by the vaccine manufacturer.
- The new regulations do not require that the vaccinations be given by the attending veterinarian. However, regulated facilities must also follow state and local regulations on canine vaccinations. Many states require that rabies be given by a licensed veterinarian.
- The American Veterinary Medical Association manages an up to date resource on state requirements for rabies vaccination. This resource can be found on the AVMA website.

**A schedule for sampling and treatment for parasites and other pests, including fleas, worms, coccidia, giardia, and heartworm.**

- The expectation is for adequate monitoring to prevent or minimize clinical illness. Routine sampling must be done regardless of the presence or lack of clinical signs.
- Parasite sampling and testing methodology, the frequency of sampling, and the number of dogs sampled is at the discretion of the attending veterinarian. This includes whether the testing may be performed by the licensee or registrant, or if it needs to be performed by a veterinary professional.
- Heartworm prevention is strongly encouraged but is not required.
- Appropriate treatment is required for parasites, including heartworm. Euthanasia may be an appropriate treatment, as long as it is an approved form of euthanasia and is directed by the attending veterinarian.

**Preventive care program to ensure healthy and unmatted coats, properly trimmed nails, and clean and healthy eyes, ears, skin, and teeth for their dogs.**

- The attending veterinarian may exclude specific dogs for medical justifications; however, an attending veterinarian cannot exclude an entire facility of the listed vaccines, parasite testing or treatments.