THIS AGREEMENT (Agreement) is effective upon the date last entered below, by and between **PINELLAS COUNTY**, a political subdivision of the State of Florida, hereinafter called the "**COUNTY**," and **HUMANE SOCIETY OF PINELLAS, INC**., a non-profit Florida corporation, whose address is 3040 State Road 590, Clearwater, Florida 33759, hereinafter called the "**AGENCY**."

#### WITNESSETH:

WHEREAS, the **COUNTY** desires to utilize a portion of the funds available out of Pinellas County's General Fund to assist social service agencies within Pinellas County; and

WHEREAS, the **COUNTY** recognizes that the **AGENCY** is providing an essential service within the community; and

WHEREAS, on August 9, 2016, the Board of County Commissioners adopted Resolution 16-53, endorsing Housing First and the Coordinated Entry System in support of the COC; and

WHEREAS, on August 6, 2019, the Board adopted Resolution 19-53, adopting a "Health in All Policies" approach to county decision-making; and

WHEREAS, the health and well-being of Pinellas County residents are critical for a prosperous and sustainable community; and

WHEREAS, health is influenced by many factors beyond genetics and medical care, including the social, economic, service, and physical environments, both natural and built, and conditions in which peoplelive, learn, work, play, and age. These environments and conditions are known as the social determinants of health; and

WHEREAS, policies implemented by the **COUNTY** related to food access, housing, transportation, public safety, education, criminal justice, and economic development

significantly affect health inequities and the social determinants of health; and

WHEREAS, the Social Action Grant program established by the Board aligns with "Housing First" and "Health in All Policies" initiatives through priority funding areas of: Food and Nutritional Services, Homeless Prevention and Support Services, Healthcare and Human Services for Disadvantaged Residents, and Supportive Services for an Aging Population; and,

WHEREAS, on September 9, 2021, following a competitive application process, **AGENCY**'s Social Action Grant program was recommended by the Board as one of 18 proposed programs to be funded for fiscal year 2022.

NOW, THEREFORE, the parties hereto do mutually agree as follows:

#### 1. Recitals

The above "WHEREAS" clauses are incorporated into and are made a part of this Agreement.

#### 2. Scope of Services.

**AGENCY** shall provide services as described in Appendix A, attached hereto and incorporated by reference herein. In order to best meet the needs of clients supported by this program, the services provided under this Agreement may be adjusted from time to time by mutual written agreement of the parties without the need to further amend this Agreement.

#### 3. Term of Agreement.

The services of the **AGENCY** shall commence on October 1, 2021, and the agreement shall expire on September 30, 2022.

### 4. Compensation.

- a. The **COUNTY** agrees to pay the **AGENCY** an amount not to exceed FORTY-NINE THOUSAND FOUR HUNDRED FIFTY DOLLARS (\$49,450.00) per fiscal year for the services described in Section 2 of this Agreement.
- b. All requests for reimbursement payments must be submitted on a quarterly basis and shall consist of an invoice for the quarterly amount, signed by an authorized AGENCY representative, and accompanied by documentation including the cost of services provided, invoices, receipts, and/or copies of time slips or paystubs which verify the services for which reimbursement is sought, as applicable and required by COUNTY. Invoices shall be sent electronically to the Contract Manager on a quarterly basis within thirty (30) days of the end of the quarter. The COUNTY shall not reimburse the AGENCY for any expenditures in excess of the amount budgeted without prior approval or notification. Invoicing due dates may be shortened as necessary to meet fiscal year deadlines or grant requirements.
- c. The **COUNTY** shall reimburse to the **AGENCY** in accordance with the Florida Prompt Payment Act upon receipt of invoice and required documentation. When the required documentation and/or reports are incomplete or untimely, the **COUNTY** may withhold payment until such time as the **COUNTY** accepts the remedied documentation and/or reports.
- d. Any funds used in conjunction with travel must be made in accordance with Florida Statute 112.061 or other policies as may be approved by Pinellas County Human Services in advance of travel.
- e. Any funds expended in violation of this Agreement or in violation of appropriate Federal, State, and County requirements shall be refunded in full to the **COUNTY**. If this

Agreement is still in force, future payments may be withheld by the **COUNTY**.

f. AGENCY shall track program income generated from services provided under this Agreement and provide a report on program income to the COUNTY with each invoice submission. AGENCY shall reinvest the program income into the program as approved by the COUNTY and/or deduct the program income from reimbursement requests. AGENCY shall provide COUNTY with program income policy as applicable.

### 5. Personnel.

- a. <u>Qualified Personnel.</u> **AGENCY** agrees that each person performing Services in connection with this Agreement shall have the qualifications and shall fulfill the requirements set forth in this Agreement.
- b. Approval of Personnel. The COUNTY, through its Human Services Department, shall have the right to approve all AGENCY Personnel assigned to provide the Services, which approval shall not be unreasonably withheld. Prior to commencing the Services, the AGENCY shall provide at least ten (10) days written notice of the names and qualifications of the AGENCY Personnel assigned to perform Services pursuant to the Agreement. Thereafter, during the term of this Agreement, the AGENCY shall provide written notice of the names and qualifications of any additional AGENCY Personnel assigned to perform Services within five (5) business days of the start date.
- c. Replacement of Personnel. The COUNTY, on a reasonable basis, shall have the right to require the removal and replacement of any of the AGENCY Personnel performing Services, at any time during the term of the Agreement. The COUNTY will notify AGENCY in writing in the event the County requires such action. AGENCY shall accomplish any such removal within forty-eight (48) hours after receipt of notice from the

COUNTY and shall promptly replace such person with another person, acceptable to the COUNTY, with sufficient knowledge and expertise to perform the Services assigned to such individual in accordance with this Agreement. In situations where individual AGENCY Personnel are prohibited by applicable law from providing Services, removal and replacement of such AGENCY Personnel shall be immediate and not subject to such forty-eight (48) hour replacement timeframe.

d. <u>Employee Termination or Resignation</u>. In the event a program staff or related administrative or leadership position opens through either termination, resignation, or otherwise, **AGENCY** shall provide the **COUNTY** written notice of the opening within forty-eight (48) hours, accompanied by a brief summary of intended recruitment efforts.

### 6. Performance Measures.

The AGENCY agrees to submit a quarterly report to the COUNTY, which shall align with the Program Goals and Outcomes Matrix included as Appendix B. The COUNTY reserves the right to amend these data elements, performance measures, or reports asnecessary to ensure that the overall programmatic purpose is demonstrated, quantified, and achieved. This report shall be submitted to the COUNTY no later than thirty (30) days following the end of the quarter. Where no activity has occurred within the preceding period, the AGENCY shall provide a written explanation for non-activity during the quarter, and no payments will be due and/or reimbursed. The report formats shall be prescribed and provided by the COUNTY.

### 7. Housing First and Coordinated Entry.

a. If applicable, **AGENCY** agrees to support the Housing First philosophy and participate in coordinated entry as established and implemented by the local Continuum of Care.

- b. AGENCY agrees to operate from a low-barrier model, defined as homeless assistance that prioritizes rapid placement and stabilization in permanent housing and does not have service participation requirements or preconditions such as sobriety or a minimum income threshold and includes the minimum components: 1) removing barriers to entry; 2) establishing a coordinated entry system; 3) practicing client-centered service delivery; 4) prioritizing households most in need; and 5) ensuring inclusive decision- making.
- c. **AGENCY** agrees to provide **COUNTY** with an annual Housing First/Low Barrier Questionnaire as adopted by the HLA at the start of each contract period.
- d. **AGENCY** agrees to demonstrate status and efforts of the Housing First model upon request by the **COUNTY**.

### 8. Pinellas Homeless Management Information System (PHMIS).

If applicable, **AGENCY** agrees to participate in and enter information into the Pinellas Homeless Management Information System (PHMIS) administered by the Pinellas Homeless Leadership Alliance (HLA), or similar system as required by the Pinellas County Homeless Continuum of Care.

### 9. 211 Tampa Bay Cares Database.

As a condition of receipt of a funding award from Pinellas County, the **AGENCY** agrees to list new or updated program data in the 211 Tampa Bay Cares, Inc. online database. For verification purposes, **AGENCY** shall submit a screenshot or print-out verifying current database information with each quarterly report.

### 10. Multiparty Release of Information Form.

As a condition of receipt of a funding award from Pinellas County, the AGENCY agrees to use and promote the use of a standard, community-wide Patient Authorization for

Disclosure of Health Information- Multiparty Release of Information Form, upon request. The release covers general medical as well as Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome (HIV/AIDS), psychiatric, psychological, substance abuse information from medical record(s) in accordance with Florida Statutes 394.459, 381.004, 395.3025, and 90.503; 42 CFR, Part 2; and the Health Insurance Portability and Accountability act of 1996 (HIPAA) 45 CFR parts 160 and 164.

### 11. Data Sharing.

The **AGENCY** agrees to share data as outlined in the Data Sharing Agreement, incorporated by reference hereto and attached as Attachment 1, and to and provide program and other information in an electronic format to the **COUNTY** for the sole purpose of data collection, research and policy development

#### 12. Monitoring.

- a. **AGENCY** will comply with **COUNTY** and departmental policies and procedures.
- b. **AGENCY** will cooperate in monitoring site visits including, but not limited to, review of staff, fiscal and client records, programmatic documents, and will provide related information at any reasonable time.
- c. **AGENCY** will submit other reports and information in such formats and at such times as may be prescribed by the **COUNTY**.
- d. **AGENCY** will submit reports on any monitoring of the program funded in whole or in part by the **COUNTY** that are conducted by federal, state or local governmental agencies or other funders.
  - e. If the AGENCY receives accreditation reviews, each accreditation review will

be submitted to the COUNTY after receipt by AGENCY.

f. All monitoring reports will be as detailed as may be reasonably requested by the COUNTY and will be deemed incomplete if not satisfactory to the COUNTY as determined in its sole reasonable discretion. Reports will contain the information or be in the format as may be requested by the COUNTY. If approved by the COUNTY, the COUNTY will accept a report from another monitoring agency in lieu of reports customarily required by the COUNTY.

#### 13. Documentation.

The **AGENCY** shall maintain and provide the following documents upon request by the **COUNTY** within three (3) business days of receiving the request, as applicable:

- a. Articles of Incorporation
- b. AGENCY By-Laws
- c. Past 12 months of financial statements and receipts
- d. Membership list of governing board
- e. All legally required licenses
- f. Latest agency financial audit and management letter
- g. Biographical data on the AGENCY chief executive and program director
- h. Equal Employment Opportunity Program
- i. Inventory system (equipment records)
- j. IRS Status Certification/501 (c) (3)
- k. Current job descriptions for staff positions
- 1. Match documentation

# 14. Emergency, Disaster, or Critical Event Response.

Community partners are critical to effective community response in a disaster.

AGENCY must effectively prepare their organization for continuity of continued services as necessary prior, during, and post disasterand must be ready to respond to community needs as determined appropriate and necessary by the COUNTY under this agreement. At a minimum, this may include:

- a. **AGENCY** will work with the **COUNTY**, through its Human Services and Emergency Management Departments, to prepare and respond in the event of an emergency, disaster, or critical eventresponse.
- b. **AGENCY** will work on its Continuity of Operations Plan and Disaster Response Plan in coordination with the **COUNTY**, as set forth above, including staffing plans where necessary and appropriate. A copy will be provided to the **COUNTY** each year prior to June 1<sup>st</sup> or otherwise upon request.
- c. The **COUNTY** agrees to support previously approved funded programs for a period of at least sixty (60) days after a disaster has been declared, provided the program agrees to address needs for disaster response and recovery efforts as directed by the **COUNTY**, unless otherwise indicated by a superseding authority such as state or federal government or licensing body. This period may be extended within the current contract period at the discretion of the Human Services Director.
- d. The **COUNTY** will seek to leverage the contracted skills and services of the **AGENCY**, asappropriate or applicable; however, other duties may be assigned as required by the **COUNTY** for response. This may include reassignment of **COUNTY** funded staff and resources under the agreement or other dedicated **AGENCY** assistance to aid with community response.

- e. Cooperative plans regarding preparedness and emergency event operations will be developed and maintained by the COUNTY and AGENCY as necessary for response. These plans will be be evented using the County's established activation process for events. For man-made or sudden onset events the COUNTY and AGENCY will discuss community impacts and decide how best to meet the community's response. Along with immediate response, AGENCY agrees to participate in follow-up activities to help stabilize the community in a coordinated manner such as resource connection events, outreach, and adjustments to service delivery to meet needs.
- f. If **AGENCY** is unwilling to perform duties as described in this Section, payments may be withheld at the direction of the Director of Human Services until operations continue.
- g. **AGENCY** will track and maintain detailed operational records when activated to serve in an emergency capacity.

### 15. Special Situations.

AGENCY agrees to inform COUNTY within one (1) business day of any circumstances or events which may reasonably be considered to jeopardize its capability to continue to meet its obligations under the terms of this Agreement. Circumstances or events may include, but are not limited to, those resulting in injury, media coverage or public reaction that may have an impact on the AGENCY's or COUNTY's ability to protect and serve its participants, or other significant effect on the AGENCY or COUNTY. Circumstances or events shall be reported to the designated COUNTY contact in the form prescribed by the COUNTY.

#### 16. <u>Amendment/Modification</u>.

In addition to applicable federal, state and local statutes and regulations, this Agreement expresses the entire understanding of the parties concerning all matters covered herein. No addition to, or alteration of, the terms of this Agreement, whether by written or verbal understanding of the parties, their officers, agents or employees, shall be valid unless made in the form of a written amendment to this Agreement and formally approved by the parties. Budget or operational modifications that do not result in an increase of funding, change the purpose of this Agreement or otherwise amend the terms of this Agreement shall be submitted in the format prescribed and provided by the **COUNTY**.

#### 17. Termination.

- a. If the AGENCY fails to fulfill or abide by any of the provisions of this Agreement, AGENCY shall be considered in material breach of the Agreement. Where the COUNTY determines that a material breach can be corrected, AGENCY shall be given thirty (30) days to cure said breach. If AGENCY fails to cure, or if the breach is of the nature that the COUNTY has determined cannot be corrected, or that theharm caused cannot be undone, COUNTY may immediately terminate this Agreement, with cause, uponnotice in writing to the AGENCY.
- b. In the event the **AGENCY** uses any funds provided by this Agreement for any purpose or program other than authorized under this Agreement, the **AGENCY** shall repay such amount and, at the option of the **COUNTY**, be deemed to have waived the privilege of receiving additional funds under this Agreement.
- c. In the event sufficient budgeted funds are not available for a new fiscal period or are otherwise encumbered, the **COUNTY** shall notify the **AGENCY** of such occurrence and the Agreement shall terminate on the last day of the then current fiscal period without

penalty or expense to the COUNTY.

### 18. Assignment/Subcontracting.

- a. This Agreement, and any rights or obligations hereunder, shall not be assigned, transferredor delegated to any other person or entity. Any purported assignment in violation of this section shall be null and void.
- b. The AGENCY is fully responsible for completion of the Services required by this Agreement and for completion of all subcontractor work, if authorized as provided herein. The AGENCY shall not subcontract any work under this Agreement to any subcontractor other than the subcontractors specified in the proposal and previously approved by the COUNTY, without the prior written consent of the COUNTY, which shall be determined by the COUNTY in its sole discretion.

### 19. Non-Exclusive Services.

During the term of this Agreement, and any extensions thereof, the County reserves the right tocontract for another provider for similar services as it determines necessary in its sole discretion.

### 20. <u>Indemnification</u>.

The AGENCY agrees to indemnify, pay the cost of defense, including attorney's fees, and hold harmless the COUNTY, its officers, employees and agents from all damages, suits, actions or claims, including reasonable attorney's fees incurred by the COUNTY, of any character brought on account of anyinjuries or damages received or sustained by any person, persons, or property, or in any way relating to orarising from the Agreement; or on account of any act or omission, neglect or misconduct of AGENCY; or by, or on account of, any claim or amounts recovered under the Workers' Compensation Law or of any other laws,

regulations, ordinance, order or decree; or arising from or by reason of any actual or claimed trademark, patent or copyright infringement or litigation based thereon; except only such injury or damageas shall have been occasioned by the sole negligence of the **COUNTY**.

#### 21. **HIPAA.**

- a. Prior to any client health information exchange with the County, if applicable,
   AGENCY agrees to execute a HIPAA Business Associate Agreement.
- b. If **AGENCY** is deemed a Covered Entity or Business Associate under HIPAA, **AGENCY** agrees to use and disclose Protected Health Information in compliance with the Standards for Privacy, Security and Breach Notification of Individually Identifiable Health Information (45 C.F.R. Parts 160 and 164) under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH Act) and shall disclose any policies, rules or regulations enforcing these provisions upon request.

#### 22. Insurance.

The **AGENCY** shall maintain insurance covering all aspects of its operation dealing with this Agreement as specified in Attachment 2, and provide a Certificate of Insurance to the **COUNTY**. The insurance requirements shall remain in effect throughout the term of this Agreement.

#### 23. Public Entities Crimes.

The **AGENCY** is directed to the Florida Public Entities Crime Act, Section 287.133, Florida Statutes, and represents to the **COUNTY** that the **AGENCY** is qualified to transact business with public entities in Florida and that its performance of the Agreement will comply with all applicable laws including those referenced herein. The **AGENCY** represents

and certifies that the **AGENCY** is and will at all times remaineligible for and perform the services subject to the requirements of these, and other applicable, laws. The **AGENCY** agrees that any contract awarded to the **AGENCY** will be subject to termination by the **COUNTY** if the **AGENCY** fails to comply or to maintain such compliance.

### 24. Business Practices.

- a. The **AGENCY** shall utilize financial procedures in accordance with generally accepted accounting procedures and Florida Statutes, including adequate supporting documents, to account for theuse of funds provided by the **COUNTY**.
- b. The **AGENCY** shall retain all records (programmatic, property, personnel, and financial) relating to this Agreement for three (3) years after final payment is made.
- c. All **AGENCY** records relating to this Agreement shall be subject to audit by the **COUNTY** and the **AGENCY** shall provide an independent audit to the **COUNTY**, if so requested by the **COUNTY**.

### 25. <u>Public Records.</u>

The AGENCY acknowledges that information and data it manages as part of the services may be public records in accordance with Chapter 119, Florida Statutes and Pinellas County public records policies. The AGENCY agrees that prior to providing services it will implement policies and procedures to maintain, produce, secure, and retain public records in accordance with applicable laws, regulations, and the AGENCY policies, including but not limited to the Section 119.0701, Florida Statutes. Specifically, section 119.0701 requires AGENCY perform the following:

a. Keep and maintain public records required by the **COUNTY** to perform the service.

b. Upon request from the **COUNTY**'s custodian of public records, provide the **COUNTY** with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at acost that does not exceed the cost provided in Chapter 119 or as otherwise provided by law.

c. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the **AGENCY** does not transfer the records to the **COUNTY**.

d. Upon completion of the contract, transfer, at no cost to the COUNTY, all public records in possession of the AGENCY or keep and maintain public records required by the COUNTY to perform the service. If the contractor transfers all public records to the COUNTY upon completion of the contract, the AGENCY shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the AGENCY keeps and maintains public records upon completion of the contract, the AGENCY shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the COUNTY, upon request from the COUNTY's public agency's custodian of public records, in a format that is compatible with the information technology systems of the COUNTY.

IF THE **AGENCY** HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE **AGENCY**'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT:

Public Records Liaison 440 Court St., 2<sup>nd</sup> Floor

Clearwater, FL 33756 astanton@pinellascounty.org (727) 464-8437

### 26. Nondiscrimination.

- a. The **AGENCY** shall not discriminate against any applicant for employment or employee with respect to hire, tenure, terms, conditions or privileges of employment or any matter directly or indirectly related to employment or against any client because of age, sex, race, ethnicity, color, religion, national origin, disability, marital status, or sexual orientation.
- b. The **AGENCY** shall not discriminate against any person on the basis of age, sex, race, ethnicity, color, religion, national origin, disability, marital status or sexual orientation in admission, treatment, or participation in its programs, services and activities.
- c. The **AGENCY** shall, during the performance of this Agreement, comply with all applicable provisions of federal, state and local laws and regulations pertaining to prohibited discrimination.
- d. At no time will clients served under this Agreement be segregated or separated in a mannerthat may distinguish them from other clients being served by the **AGENCY**.

#### 27. Conflicts of Interest.

a. No officer, member, or employee of the **COUNTY**, and no member of its governing body, and no other public official of the governing body of any locality in which the program is situated or being carried out who exercises any functions or responsibility in the review or approval of the undertaking or carrying out of this program, shall participate in any decisions relating to this Agreement which affect his/herpersonal interest or the interest of any corporation, partnership, or association in which he/she is, directly or indirectly, interested; nor shall any such officer, member, or employee of the **COUNTY**, or any member of its governing body, or public official of the governing body, or public official of the

governing body of anylocality in which the program is situated or being carried out, who exercises any functions or responsibilities in the review or approval of the undertaking or carrying out of this program, have any interest, direct or indirect, in this Agreement or the proceeds thereof.

b. The AGENCY shall promptly notify the COUNTY in writing of any business association, interest, or other circumstance which constitutes a conflict of interest as provided herein. If the AGENCY is in doubt as to whether a prospective business association, interest, or other circumstance constitutes a conflict of interest, the AGENCY may identify the prospective business association, interest or circumstance, the nature of work that the AGENCY may undertake and request an opinion as to whether the business association, interest or circumstance constitutes a conflict of interest if entered into by the AGENCY. The COUNTY agrees to notify the AGENCY of its opinion within (10) calendar days of receipt of notification by the AGENCY, which shall be binding on the AGENCY.

## 28. <u>Independent Contractor.</u>

It is expressly understood and agreed by the parties that AGENCY is at all times hereunder acting and performing as an independent contractor and not as an agent, servant, or employee of the COUNTY. No agent, employee, or servant of the AGENCY shall be, or shall be deemed to be, the agent or servant of the COUNTY. None of the benefits provided by the COUNTY to their employees including, but not limited to, Worker's Compensation Insurance and Unemployment Insurance are available from COUNTY to the employees, agents, or servants of the AGENCY.

### 29. Additional Funding.

Funds from this Agreement shall be used as the matching portion for any federal grant

only in the manner provided by Federal and State law and applicable Federal and State rules and regulations. The **AGENCY** agrees to make all reasonable efforts to obtain funding from additional sources wherever said **AGENCY** may qualify. Should this Agreement reflect a required match, documentation of said match is required to be provided to the **COUNTY**.

### 30. Governing Law.

The laws of the State of Florida shall govern this Agreement.

### 31. Conformity to the Law.

The **AGENCY** shall comply with all federal, state and local laws and ordinances and any rules or regulations adopted the reunder.

## 32. Prior Agreement, Waiver, and Severability.

This Agreement supersedes any prior Agreements between the Parties and is the sole basis for agreement between the Parties. The waiver of either party of a violation or default of any provision of this Agreement shall not operate as, or be construed to be, a waiver of any subsequent violation or default hereof. If any provision, or any portion thereof, contained in this Agreement is held unconstitutional, invalid, or unenforceable, the remainder of this Agreement, or portion thereof, shall be deemed severable, shall notbe affected, and shall remain in full force and effect.

### 33. Agreement Management

Pinellas County Human Services designates the following person(s) as the liaison for the **COUNTY:** 

Abigail Stanton, Director of Contracts Pinellas County Human Services 440 Court Street, 2<sup>nd</sup> Floor Clearwater, Florida 33756

AGENCY designates the following person(s) as the liaison:

Jeff Voelpel, CEO Humane Society of Pinellas, Inc. 3040 State Road 590 Clearwater, FL 33759

IN WITNESSWHEREOF, the parties hereto have caused this instrument to be executed on the dayand year written below.

PINELLAS COUNTY, FLORIDA, by

### HUMAN SERVICES FUNDING AGREEMENT FY22 SOCIAL ACTION FUNDING APPENDIX A

Agency: Humane Society of Pinellas, Inc.

**Program:** Senior Pet Connection

**Priority Area:** Supportive Services for an Aging Population

#### Target Population and Eligibility Criteria:

- Low income pet-owning seniors residing in Pinellas County.
- Must be age 65 or older and have a monthly household income of \$1,500 or less.
- Must have owned their pet(s) for at least one year prior to application.
- May not have more than three pets in the program.
- Program participants whose sole pet passes away may immediately re-enroll in the program upon adopting a new pet without the one-year ownership period.
- Applicants with unaltered pets are encouraged to spay or neuter their pets free of charge
  prior to acceptance into the program and the program reserves the right to not accept
  applicants whose pets have not been spayed or neutered.

#### **Scope of Services:**

Agency will utilize funding from this Agreement to expand the Senior Pet Connection, a program to keep low-income, senior residents and their pets together. —The program will provide free deliveries of dog and cat food, litter, and mobile veterinary services, which will enable low-income seniors to sustain critical basic needs while preserving the physical and emotional benefits of being a pet owner. Agency will utilize a drop-ship model to deliver pet food and supplies to eligible participants and, —

will provide mobile veterinary services at community living locations. Program staff will provide quarterly wellness checks for all participants.

#### **Program Staff:**

• .25 Education and Outreach Coordinator

#### **Direct Services:**

- Senior outreach
- Dog food
- Cat food
- Cat litter
- Mobile Veterinary Services

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# HUMAN SERVICES FUNDING AGREEMENT FY22 SOCIAL ACTION FUNDING APPENDIX A

# Pinellas County Human Services Program Outcomes and Goals Template Appendix B

Goal 1: Keep low-income seniors and their pets together				
Outcomes  Describe the changed state in the program participants or broader community that can be measured and identified. Include % change.	Indicators Identify qualitative and quantitative indicators to measure the outcomes.	Evaluation Identify how these outcomes will be measured (e.g. surveys, staff observation, program plans, assessments, self-reports)	Measure intervals	
95% of program participants will indicate Senior Pet Connection services (food and litter deliveries; mobile veterinary services) enabled them to avoid surrendering their pet(s) due to finances.	<ul> <li>Participants will report program services enabled them to afford pet ownership and avoid surrendering their pet(s) due to finances.</li> </ul>	Program questionnaire	<ul> <li>Beginning of calendar year; end of calendar year</li> </ul>	

Goal 2: Have a moderate or significant positive impact on low-income pet-owning seniors financial situation				
Outcomes  Describe the changed state in the program participants or broader community that can be measured and identified. Include % change.	Indicators Identify qualitative and quantitative indicators to measure the outcomes.	Evaluation Identify how these outcomes will be measured (e.g. surveys, staff observation, program plans, assessments, self-reports)	Measure intervals	
85% of program participants will indicate Senior Pet Connection services (food and litter deliveries; mobile veterinary services) had a moderate or significant positive impact on clients' financial situation.	<ul> <li>Participants will report program services enabled them to afford monthly living expenses without sacrificing basics, e.g. rent/mortgage, utilities, groceries, prescriptions.</li> <li>Participants will report increased peace-of-mind about their ability to pay for monthly living expenses.</li> </ul>	<ul> <li>Program questionnaire</li> <li>Volunteer wellness checks</li> </ul>	<ul> <li>Beginning of calendar year; quarterly and end of calendar year</li> <li>Quarterly</li> </ul>	