



# Pinellas County

## Staff Report

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File #: 20-233D, Version: 1

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### **Subject:**

Change Order No. 3 with Frontier Communications of America, Inc. for 9-1-1 network services.

### **Recommended Action:**

Approval and execution by the County Administrator of Change Order No. 3 with Frontier Communications of America, Inc. (Frontier) for 9-1-1 network services

- This contract provides a redundancy network minimizing the effect of 911 network failures.
- Change Order No. 3 provides for removal of obsolete services (removal of ringdown circuits, local area network and managed router services) and replaces the network with updated/enhanced services under the E911 Refresh Project at multiple site locations.
- Monthly contract expenditure is increasing from \$24,930.00 to \$29,358.00 due to enhancements including but not limited to increasing circuit speed and bandwidth at various locations. Total 60-month contract value remains unchanged as there is ample funding remaining on the overall contract due to the deactivation of earlier obsolete services reducing the price of the overall contract creating capacity for the enhancements.
- Frontier Communications Corp has filed for bankruptcy protection and entered into a bondholder agreement that will help advance operational efficiencies. Safety and Emergency Services staff conferred with the County Attorney and are closely monitoring these services.
- Change Order No. 2 was approved by the Board of County Commissioners on October 9, 2019. Change Order No. 1 was approved by the County Administrator on September 15, 2017. Contract was awarded by the Purchasing Director on February 6, 2017.

Contract No. 167-0161-Q(SCB) with a total contract value of \$1,463,692.00 effective through February 5, 2022.

### **Strategic Plan:**

Deliver First Class Services to the Public and Our Customers

5.2 Be responsible stewards of the public's resources

5.3 Ensure effective and efficient delivery of county services and support

5.4 Strive to exceed customer expectations

### **Summary:**

Approval and execution of Change Order No. 3 will provide the Department of Safety and Emergency Services - 911 Division a mechanism to have Frontier remove obsolete services and provides updated services under the E911 Refresh Project to multiple site locations. Newly executed schedules for updated services will replace original schedules.

### **Background/Explanation:**

Schedules include equipment and services to provide for the removal of obsolete local business services (ringdown circuits), Ethernet Local Area Network (E-LAN) services, and managed Router Services for multiple site locations within the Public Safety Center (PSC) and the St. Petersburg Police Department (SPPD).

The current monthly cost is \$24,930.00. There will be an estimated four (4) months of services overlap where the services are being switched over and the updated and old services will be run in parallel to ensure services are working properly. Once the updated connections are in place, the old connections will be disconnected and the new monthly cost will be \$29,358.00 through the end of the contract in February 2022.

The Emergency Communications E911 System Fund FY20 estimate and FY21 Proposed Budget includes these cost changes.

The Regional 911 Center has a network for 911 call transfers from the R911 Center to 3 secondary Public Safety Answering Points (Largo PD, Pinellas Park PD & Tarpon Springs PD). This contract provides a redundancy network with the intent of correcting emergency 911 network failures and is based on monthly recurring fees at different locations.

The contract was awarded by the Purchasing Director on February 6, 2017 in the amount of \$366,720.00 for sixty (60) months. The County Administrator approved Change Order No. 1 on September 15, 2017 increasing the contract by \$822,600.00 for changes to the original configuration. The BCC approved Change Order No. 2 on October 9, 2018 increasing the contract by \$274,372.00 by replacing the existing point-to-point circuit between Public Safety Campus and Emergency Response Building, increasing bandwidth, and providing additional fiber connections.

**Fiscal Impact:**

There is no increase to the total contract value.

Approved to date expenditure not to exceed: \$1,463,692.00

Estimated average annual expenditure not to exceed: \$292,738.40

Funding is derived from the Emergency Communications E911 fund.

**Delegated Authority:**

Authority for the County Administrator to this change order is granted under Code Section 2-188 (a)

**Staff Member Responsible:**

James Fogarty, Director, Safety and Emergency Services

Judith Weshinskey-Price, Division Director, Regional 9-1-1 Division

Merry Celeste, Division Director of Purchasing and Risk Management, Administrative Services

**Partners:**

Clearwater Police Department

Largo Police Department

Pinellas Park Police Department

St. Pete Police Department

Tarpon Springs Police Department

**Attachments:**

Schedule S-0000237468

Schedule S-0000237481

Schedule S-0000237482

Schedule S-0000237483

Schedule S-0000237484

Schedule S-0000237486

Schedule S-0000237487