



This is Schedule Number S-0000246983 to the Frontier Services Agreement dated 08/10/2017 ("FSA") by and between PINELLAS COUNTY E911 ("Customer") and Frontier Communications of America, Inc. on behalf of itself and its affiliates ("Frontier"). Customer orders and Frontier agrees to provide the Services and Equipment identified in the Schedule below.

**Primary Service Location:**

Street Address: 10750 Ulmerton Road

Schedule Date:

09/03/2020

City, State, Zip: Largo, Florida, 33778

Service Term:

60

A detailed description of the Services, by location, is provided in Attachment 1 to this Schedule, incorporated herein by this reference.

Service	Charges	
	NRC	MRC
Access Circuit	\$ 0.00	\$ 14,855.44
IP VPN EVC	\$	\$
Internet EVC/Port	\$	\$
IP VPN Port CoS Scheme: 90% Premium	\$ 0.00	\$ 0.00
<b>Interstate / Intrastate Pricing Certification:</b> Customer certifies that its dedicated point-to-point traffic over such Services: <input checked="" type="checkbox"/> will be more than 10% interstate in nature; <input type="checkbox"/> will be 10% or less interstate in nature. The term "interstate in nature" means that the traffic originates in one state and terminates in another state or outside the United States, regardless of how it is routed.		
Managed Service	NRC	MRC
Router(s): see selections on Attachment 1	\$ 0.00	\$ 0.00

**1. Managed Router Service Description.** Frontier will configure the Router based on documented customer requirements. Customer shall permit Frontier to access the Router's Simple Network Management Protocol (SNMP) variables, and Customer shall, at Frontier's request, permit one or more Frontier network management systems to be the recipient of SNMP trap messages. Frontier will perform monitoring based on standard SNMP traps received from the Router. Frontier will work to isolate and determine the source and severity of the problems. If a problem is caused by either the network transport or the Router, Frontier and Customer will cooperate to restore the Router to operational condition. If the source of the problem is within the Router, Frontier will be responsible for the repair or replacement of the Router, in Frontier's sole discretion. If the source of the problem is not the Router, at Customer's request Frontier will cooperate with Customer to conduct testing and repair activities, subject to Frontier's standard technician rates that shall not exceed \$175.00 per hour. Frontier has no responsibility with respect to: (i) electrical work external to the Router, including but not limited to power or back-up power to or from the Router; (ii) Router failures caused by factors not related to the Router or outside Frontier's control, including but not limited to failure of the Service Location or any of Customer's other network equipment or facilities to conform with Frontier's specifications; (iii) use of the Router for any purpose other than as intended by the manufacturer; (iv) damage caused by anyone other than an Frontier employee or representative; (v) Router supplies, accessories, painting, or refurbishing; and (vi) any activity related to anything not furnished by Frontier, or use of Router which fails to conform to manufacturer or Frontier specifications.



**2. Obligations of Customer.** Customer shall properly use any equipment or software, and all pass codes, personal identification numbers ("PINs") or other access capability obtained from Frontier or an affiliate or vendor of Frontier and shall surrender the equipment and software in good working order to Frontier at a place specified by Frontier and terminate all use of any access capability upon termination or expiration of this Schedule. Customer shall be responsible for all uses of PINs, pass codes or other access capability during or after the term hereof. Customer agrees that the Equipment and Service provided by Frontier hereunder are subject to the terms, conditions and restrictions contained in any applicable agreements (including software or other intellectual property license

agreements) between Frontier and Frontier's vendors. To the extent legally assignable Frontier, may assign and pass through to Customer all available warranties for such third party Services and Equipment. If Frontier becomes aware of a specific third party relationship likely to impact Customer Service or Equipment, Frontier will provide Customer with commercially reasonable notice of any restrictions or service impact where reasonably possible given the timing of its impact on Frontier or Customer. The Parties acknowledge that the County is not a Party to the contracts between Frontier and Frontier's vendors, and therefore not governed by those terms.

**3. Equipment or Software Not Provided by Frontier.** Upon notice from Frontier that the facilities, services, equipment or software not provided or approved by Frontier is causing or is likely to cause hazard, interference or service obstruction, Customer shall immediately eliminate the likelihood of hazard, interference or service obstruction. If Customer requests Frontier to troubleshoot difficulties caused by the equipment or software not provided by Frontier, and Frontier agrees to do so, Customer shall pay Frontier at its then current rates that shall not exceed \$175.00 per hour.

**4. Internet Acceptable Use Policy and Security.** Customer shall comply, and shall cause all Service users to comply, with Frontier's Acceptable Use Policy ("AUP"), which Frontier may modify at any time. The current AUP is available for review at the following address, subject to change: [http://www.frontier.com/policies/commercial\\_aup/](http://www.frontier.com/policies/commercial_aup/). Customer is responsible for maintaining awareness of the current AUP and adhering to the AUP as it may be amended from time to time. **Failure to comply with the AUP is grounds for immediate suspension or termination of Frontier Internet Service, notwithstanding any notice requirement provisions of the FSA.** Customer is responsible for the security of its own networks, equipment, hardware, software and software applications. Abuse that occurs as a result of Customer's systems or account being compromised or as a result of activities of third parties permitted by Customer may result in suspension of Customer's accounts or Internet access by Frontier. Each party agrees to be responsible for its own negligence and that of its employees and agents.

This Schedule is not effective and pricing, dates and terms are subject to change until signed by both parties, and may not be effective until approved by the FCC and/or applicable State Commission. This Schedule and any of the provisions hereof may not be modified in any manner except by mutual written agreement. The above rates do not include any taxes, fees or surcharges applicable to the Service. This Schedule, and all terms and conditions of the FSA, is the entire agreement between the parties with respect to the Services described herein, and supersedes any and all prior or contemporaneous agreements, representations, statements, negotiations, and undertakings written or oral with respect to the subject matter hereof.

Frontier Communications of America, Inc.	PINELLAS COUNTY E911
Frontier's Signature: 	Customer's Signature: 
Printed Name: Jeffrey Kay	Printed Name: Barry Burton

Title: Sales Director

Date: 8/12/2021

Title:

Date:

### ATTACHMENT 1 SERVICE DESCRIPTION BY LOCATION

Service Location	Service Address: (street, city, state)	Service	Bandwidth / Type	Charges	
				NRC	MRC
Primary	10750 Ulmerton Road Largo, Florida, 33778	Access Circuit	100 Mbps	\$ 0	\$ 2,579.98
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
2	10750 Ulmerton Road Largo, Florida, 33778	Access Circuit	100 Mbps	\$ 0	\$ 2,579.98
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
3	1301 1 <sup>st</sup> Avenue North St. Petersburg, Florida, 33705	Access Circuit	100 Mbps	\$ 0	\$ 2,579.98
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
4	1301 1 <sup>st</sup> Avenue North St. Petersburg, Florida, 33705	Access Circuit	100 Mbps	\$ 0	\$ 2,579.98
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
5	201 Highland Avenue NE Largo, Florida, 33770	Access Circuit	10 Mbps	\$ 0	\$ 755.92
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
6	201 Highland Avenue NE Largo, Florida, 33770	Access Circuit	10 Mbps	\$ 0	\$ 755.92
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
7	444 South Huey Avenue Tarpon Springs, Florida, 34689	Access Circuit	10 Mbps	\$	\$ 755.92
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
8	444 South Huey Avenue Tarpon Springs, Florida, 34689	Access Circuit	10 Mbps	\$	\$ 755.92
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
9	7700 59 <sup>th</sup> Street North Pinellas Park, Florida, 33781	Access Circuit	10 Mbps	\$	\$ 755.92
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
10	7700 59 <sup>th</sup> Street North Pinellas Park, Florida, 33781	Access Circuit	10 Mbps	\$	\$ 755.92
		IP VPN EVC: (Platinum)	Mbps	\$	\$

		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
Service Location	Service Address: (street, city, state)	Service	Bandwidth / Type	Charges	
				NRC	MRC
11	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
12	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
13	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
14	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
15	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
16	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
17	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
18	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
19	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$
20	street city, state, zip	Access Circuit	Mbps	\$	\$
		IP VPN EVC: (Platinum)	Mbps	\$	\$
		Internet EVC/Port (Silver)	Mbps	\$	\$
		IP VPN Port	Mbps	\$	\$
		Managed Router	Select	\$	\$

